



# BALLOON FIESTA FAQs

## WHEN SHOULD I ARRIVE?

It's always best to arrive early. For weekend events, plan to arrive at the park by 5 a.m. During evening events, arrive at the park by 4 p.m. Gates open at 4:30 a.m. for morning sessions and 3 p.m. for evening sessions.

## WHERE DO YOU PARK?

General parking is located on the north and south ends of the park. Parking costs \$20 per session, and it is cash only. Each parking lot is color-coded with numbered gates.

## ARE THERE OTHER WAYS TO GET THERE BESIDES DRIVING?

Balloon Fiesta offers a Park and Ride from a handful of locations in Albuquerque. Visit [balloonfiesta.com/Park-Ride](http://balloonfiesta.com/Park-Ride) for more information. There is also a free bike valet for those who want to bike to Balloon Fiesta. For more information visit [balloonfiesta.com/Bike-Valet](http://balloonfiesta.com/Bike-Valet).

## WHAT CAN BE BROUGHT INTO THE PARK?

Food and drinks are allowed in the park, but glass containers and alcohol are prohibited. Bags, backpacks and coolers will be searched. Lawn chairs are allowed.

## WHERE DO I GET TICKETS?

Tickets are sold for sessions. Morning sessions include all of the activities from 4:30 a.m. to noon. Evening sessions include all activities from 3 p.m. to 9 p.m. Tickets can be purchased online at [balloonfiesta.com/Purchase-Tickets](http://balloonfiesta.com/Purchase-Tickets), or at the gate.

## WHAT HAPPENS IF THE BALLOONS DON'T GO UP?

If the balloons don't inflate due to weather conditions, you can still enjoy the other activities at Balloon Fiesta. Your ticket will get rain checked, and your ticket will be valid at any remaining session in the current year.

## WHAT SHOULD I WEAR/WHAT IS THE WEATHER LIKE?

Generally, temperatures will be around freezing in the morning, and warm up to 60 to 70 degrees Fahrenheit (16 to 21 degrees Celsius) by noon. Dress in layers, and wear comfortable walking shoes. Be sure to apply sunscreen and bring eye protection. Hats and gloves are recommended in the morning as it can be very cold.

## ARE PETS ALLOWED AT THE PARK?

Only trained service animals are allowed at Balloon Fiesta Park.

## HOW CAN I SIGN UP FOR A BALLOON RIDE?

Rainbow Ryders is the only company that offers balloon rides to the public from Balloon Fiesta Park. To make a reservation, visit [RainbowRyders.com](http://RainbowRyders.com). Other balloon companies offer hot air balloon rides from other locations in the city. World Balloon offers flights throughout the week of Fiesta. To book a flight, visit [WorldBalloon.com](http://WorldBalloon.com).

## MORE QUESTIONS?

Visit [BalloonFiesta.com](http://BalloonFiesta.com) for more information on Balloon Fiesta. For more FAQs, visit [BalloonFiesta.com/FAQs](http://BalloonFiesta.com/FAQs).

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