### .VISIT. ALBUQUERQUE

CHANGE YOUR PERSPECTIVE

# February 2023 Destination Dashboard



Source: City of Albuquerque See full collections analysis on pg. 1 of the President's Report

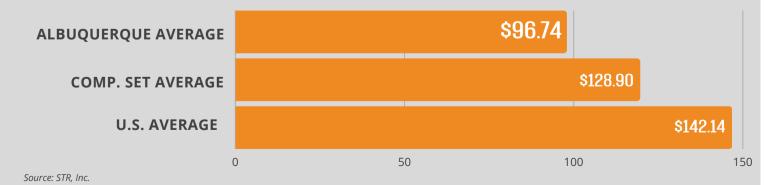
Source: STR, Inc. See expanded STR data on pg. 2 of the President's Report Source: STR, Inc. See expanded STR data on pg. 2 of the President's Report

### JANUARY 2023 - OCCUPANCY RATE COMPARISON



Source: STR, Inc.

#### **JANUARY 2023 - AVERAGE DAILY RATE COMPARISON**



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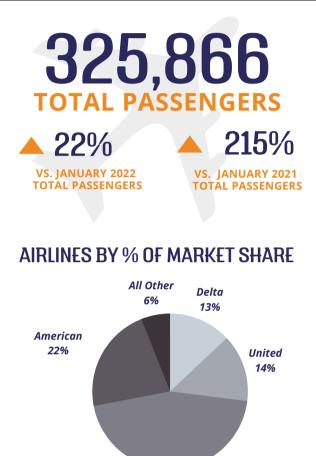
#### .VISIT.



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# **FEBRUARY 2023 Destination Dashboard**

#### **JANUARY 2023 - SUNPORT AIRLINE METRICS**



Southwest 45%

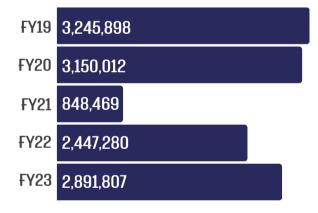




43.4K

IAN, 2023

#### **5-YR FYTD TOTAL PASSENGERS**



30.3K

5-YEAR LEISURE & HOSPITALITY INDUSTRY EMPLOYMENT

Source: Albuquerque International Sunport

#### LEISURE & HOSPITALITY EMPLOYMENT STATISTICS 43,400 42.7K 43.7K JAN. 2019 43.7K 41.4K JAN. 2022

TOTAL JANUARY 2023 LEISURE & HOSPITALITY EMPLOYMENT



Source: Bureau of Labor Statistics, Current Employment Statistics

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FEBRUARY BUSINESS OCCURRING	FEB '23	FEB '22	% CHANGE VS. FEB '22	% CHANGE VS. FEB '21
<b># OF MEETINGS/EVENTS</b>	27	21	29% 🔺	N/A
ROOM NIGHTS	15,496	14,290	8% 🔺	N/A
ATTENDANCE	32,049	26,434	21% 🔺	N/A
DIRECT SPEND	\$7,279,336	\$7,020,685	4% ▲	N/A

	ITURE CIT	YWIDE* EVI	NTS BOOKED F	YTD
	NEW	TOTAL	% CHANGE VS. FY '22	% CHANGE VS. FY '21
EVENTS	3	19	-34% 🔻	375% 🔺
<b>ROOM NIGHTS</b>	5,526	31,964	-36% 🔻	261% 🔺
ATTENDANCE	3,829	51,919	-42% 🔻	891% 🔺
DIRECT SPEND	\$2,724,735	\$15,123,199	-32% 🔻	171% 🔺

	TURE NON	-CITYWIDE*	EVENTS BOOKE	D FYTD
	NEW	TOTAL	% CHANGE VS. FY '22	% CHANGE VS. FY '21
EVENTS	81	117	23% 🔺	134% 🔺
<b>ROOM NIGHTS</b>	23,028	33,883	24% 🔺	84% 🔺
ATTENDANCE	19,668	49,045	34% 🔺	193% 🔺
DIRECT SPEND	\$11,376,993	\$17,206,409	46% 🔺	91% 🔺

\*Citywides have a minimum of 400 room nights on peak.



84,264

ATTENDEES



#### **COVID-19 IMPACT**:

Since March 2020, the overall pace of booking future meetings, conventions, and sporting events has slowed. Nationally the industry is experiencing a delayed recovery with the expectation of returning to pre-pandemic volume by 2024.

### .VISIT. ALBUQUERQUE

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# **FEBRUARY 2023 Destination Dashboard**

### **VISIT ALBUQUERQUE PERFORMANCE METRICS**

MEETINGS, CONVENTIONS SPORTS	8	FYTD*	<b>FYTD 2</b> 2 TOTAL	2	FYTD 22 % CHG	<b>FYTD 21</b> TOTAL	<b>FYTD 21</b> % CHG
FUTURE EVENTS BOOKED		136		124	10% 🔺	Ę	54 152%
FUTURE ROOM NIGHTS BOOK	(ED	65,847	7	7,375	-15% 🔻	27,29	0 141%
FUTURE ATTENDANCE BOOKE	D	100,964	126	6,499	-20%	22,36	<b>34 351%</b>
FUTURE DIRECT SPEND		\$32,329,608	\$34,109	),835	-5% 🔻	\$14,585,79	<b>32</b> 122% 🔺
GROUP TOURS**		80		129	-38%		0 N/A
GROUP TOUR ROOM NIGHTS	**	5,326	ę	,800	-46% 🔻		0 N/A
MARKETING	-	FYTD*	FYTD 22 TOTAL	2	FYTD 22 % CHG	FYTD 21 TOTAL	<b>FYTD 21</b> % CHG
ADVERTISING IMPRESSIONS		375,130,809	231,01	3,372	62% 🔺	38,741,38	868%
WEBSITE USER SESSIONS		1,704,238	1,694	l,389	1% 🔺	873,8	15 95% 🔺
SOCIAL MEDIA FOLLOWERS		270,023	242	2,405	11% 🔺	225,8	07 20% 🔺
VISITOR GUIDE FULFILLMENT		15,215	15	5,898	-4%	6,7	79 124% 🔺
VISITOR CENTER TRAFFIC		57,125	57	,684	-1% 🔻	12	22 4.9k% 🔺
EARNED MEDIA TRAVEL ARTI	CLES	54		43	26% 🔺	4	13 26% 🔺
EARNED MEDIA CIRCULATION	J	267,341,582	269,87	0,135	-1% 🔻	211,357,99	92 26% 🔺
EARNED MEDIA PUBLICITY VA	ALUE	\$2,548,394	\$1,704	4,979	49% 🔺	\$4,304,8	13 -41% 🔻
FAMILIARIZATION & SITE TOURS	FYTD*	FYTD 22 Total	FYTD 22 % CHG	<b>FYTD</b> TOT		<b>D 21</b> CHG	ACE TRAINEES
SALES	2	8 26	8%		10 18	0%	FYTD
MARKETING	1	.2 16	-25%		0 N	/A	0 0 FY 22 FY 21

\*FYTD= Fiscal year to date. Visit Albuquerque's fiscal year runs July 1 - June 30.

\*\*Data reported is quarterly.

*†FY23 and FY22 ad impressions include co-op partnership with NM True. FY23 ad impressions include ATMD marketing. ‡Does not include local coverage or syndications/additional pickups.* 

# ALBUQUERQUE

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# February 2023 President's Report

### LODGERS' TAX (5% OCCUPANCY FEE) COLLECTIONS

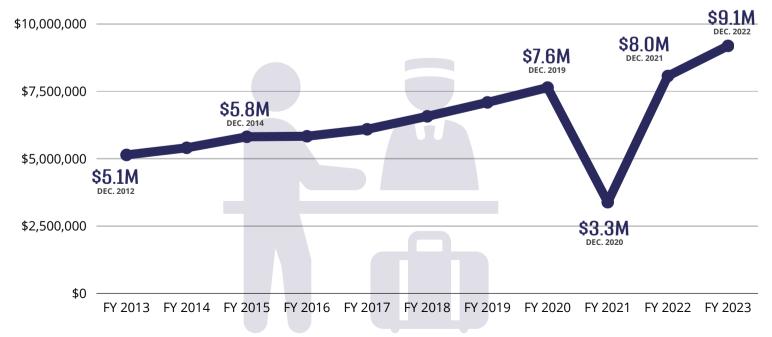
MONTHLY LODGERS' TAX	Dec. '22	Dec. '	
COLLECTION*	Dec. 22	TOTAL	% CHG
TOTAL REVENUE	\$1,076,649	\$965,066	12%
SHORT-TERM RENTALS (STR)**	\$100,133	\$82,642	21%
<b>REVENUE MINUS STR</b>	\$976,517	\$882,424	11%

FYTD LODGERS' TAX		FYTD vs.	FYTD 22	FYTD vs	. FYTD 21
COLLECTION*	FYTD	TOTAL	% CHG	TOTAL	% CHG
TOTAL REVENUE	\$9,187,427	\$8,068,661	21% 🔺	\$3,385,809	171% 🔺
SHORT-TERM RENTALS (STR)**	\$751,297	\$574,485	31% 🔺	\$244,559	207% 🔺
<b>REVENUE MINUS STR</b>	\$8,436,130	\$7,494,176	13% 🔺	\$3,141,250	135% 🔺

\*Value rounded up to nearest dollar.

\*\* Includes Airbnb, VRBO/Home Away, and short-term rentals collections.

### LODGERS' TAX FYTD HISTORY: FY 2013 - FY 2023

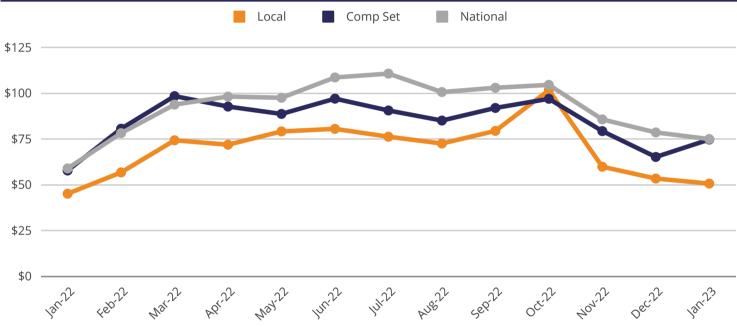


# STR, INC. LODGING INDUSTRY REPORT – JANUARY 2023

	CYTD Occupancy	Occupancy YoY % CHG	CYTD ADR	ADR YoY % CHG	CYTD RevPAR	RevPAR YoY % CHG
ALBUQUERQUE	<b>52</b> %	2% 🔺	\$96.74	10% 🔺	\$50.72	12%
COMP SET*	56%	11% 📥	\$128.90	14% 🔺	\$74.75	27%
UNITED STATES	<b>53</b> %	11% 🔺	\$142.14	15% 🔺	\$75.01	27%

\*Comp Set Includes: Austin, Charlotte, Colorado Springs, Denver, Little Rock, Oklahoma City, Phoenix, Portland, Salt Lake City and Tucson

### RevPAR: January 2022 - January 2023



#### **Top 5 Meetings Properties per Corridor Performance**

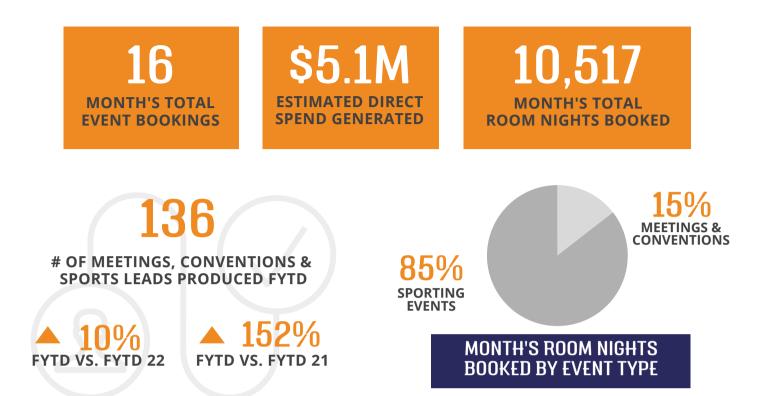
	CYTD Occupancy	Occupancy YoY % CHG	CYTD ADR	ADR YoY % CHG	CYTD RevPAR	RevPAR YoY % Chg
DOWNTOWN	35%	-12% 🔻	\$148.67	16% 🔺	\$52.38	2%
UPTOWN	<b>54</b> %	<b>52%</b>	\$117.74	5% 🔺	\$63.25	59% 🔺
AIRPORT	<b>52</b> %	10% 🔺	\$100.77	3% 🔺	\$52.63	13% 🔺
NORTH I-25 CORRIDOR	48%	21%	\$125.14	8% 🔺	\$60.18	31% 🔺

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Source: STR, Inc.

#### . VISIT. ALBUQUERQUE CHANGE YOUR PERSPECTIVE

# SALES, SERVICES & SPORTS - JANUARY 2023



#### RECENT + UPCOMING TRADESHOWS & INDUSTRY MEETINGS

#### **FEBRUARY**:

- 13-15: DESTINATIONS INTERNATIONAL MARKETING & COMMUNICATIONS SUMMIT -NORFOLK, VA
- 18-19: TRAVEL & ADVENTURE SHOW LOS ANGELES, CA
- 25-26: TRAVEL & ADVENTURE SHOW DENVER, CO

#### MARCH:

- 1-3: MIC COLORADO DENVER, CO
- 7-9: BUSINESS EVENTS INDUSTRY WEEK NATIONAL HARBOR, MD
   8: PCMA 2023 SHOWCASE
- 9: DESTINATION INTERNATIONAL CONVENTION SALES AND SERVICES SUMMIT
- 21-24 MEDIA MISSION DENVER, CO
- 25: DESTINATION SHOWCASE NATIONAL HARBOR, MD
- 29-31: DMA WEST TECH SUMMIT & VENDOR SHOWCASE SALT LAKE CITY, UT
- 30: GLOBAL MEETINGS INDUSTRY DAY ALBUQUERQUE, NM

#### **APRIL**:

- 1-2: TRAVEL & ADVENTURE SHOW DALLAS, TX
- 3-5: VISIT ALBUQUERQUE SPRING FAMILIARIZATION TRIP ALBUQUERQUE, NM
- 3-6: DESTINATIONS INTERNATIONAL CEO SUMMIT VICTORIA, BC
- 10-14: CONNECT SPRING MARKETPLACE LAS VEGAS, NV
- 11-13: ETOURISM SUMMIT LAS VEGAS, NV
- 23-26: SIMPLEVIEW SUMMIT HOUSTON, TX
- 24-27: MEDIA MISSION LOS ANGELES, CA

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# SALES, SERVICES & SPORTS (CONT.)

### LOST BUSINESS



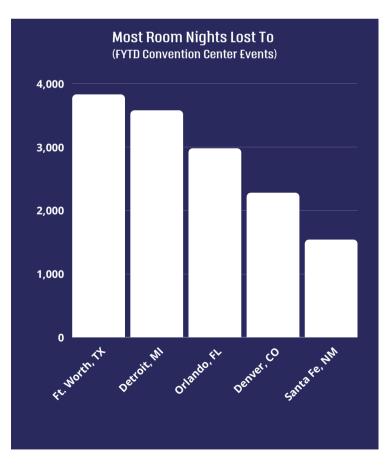
Convention Center	
ost Business Reasons FYTD	% of Room Nights Lost
Other Location(s) Preferred	53%
Insufficient Local Infrastructure	19%
Event Redesigned/Restructured	7%
Other	7%

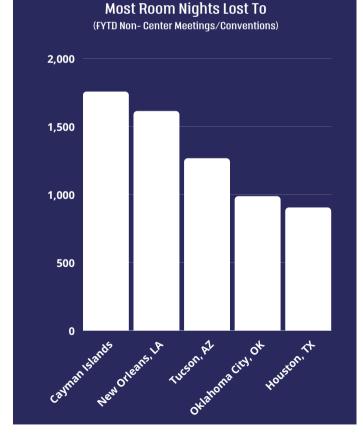
LOST ATTENDEES

4,897 \$5.4M

LOST EST. DIRECT

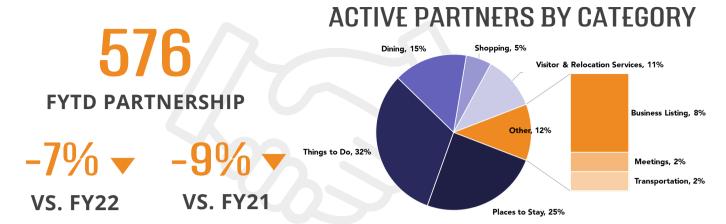
**SPEND** 







# **PARTNER DEVELOPMENT - FEBRUARY 2023**



### FYTD PARTNER REVENUE OVERVIEW

\$385,42	1	250.000	FYTD R	evenue by Catego	ry
FYTD REVENUE		250,000 200,000 150,000	\$242,971	\$136,490	
<b>49%</b> ▲ <b>163%</b> vs. fy22 vs. fy		100,000 50,000 0	Dues	Advertising	<b>\$4,960</b> Other Revenue
RECENT PARTNER EVE	NTS			RTNER COR	
ACE Training for Rio Metro Staff	43 ATTEND	EES	Comı Simp	munication le	Made
ACE Training for Sheraton Uptown	27 ATTEND	EES	• Old T Com	own Caterir Dany	ng
ACE Training at National Museum of Nuclear Science & History	12 ATTEND	EES			



- Dia de Familia y Comunidad: Fiesta de Barelas, March 22, 2023 at the National Hispanic Cultural Center
- Business Exchange, April 13, 2023 at Hotel Zazz
- New Partner Orientation, April 19, 2023 at Visit Albuquerque



### MARKETING, COMMUNICATIONS & TOURISM

# FEBRUARY AT-A-GLANCE

TRAVEL ARTICLES GENERATED

**100%** 

POSITIVE QUALITY MEDIA COVERAGE (% OF ARTICLES W/ A BARCELONA PRINCIPLES SCORE OF 55+) **28M** 

TRAVEL ARTICLE IMPRESSIONS GENERATED

\$270K

CORRESPONDING PUBLICITY VALUE

### **FEATURED ARTICLE**

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### FEATURED MEDIA EFFORTS\*

- 2/1: New Mexico: Some Enchanted Meeting Smart Meetings
- 2/6: Where to Eat in Albuquerque Bon Appétit
- 2/7: Nostalgic Destinations With Retro Accommodations WhereverFamily
- 2/10: Visit Albuquerque's local Valentine's Day gift guide KRQE
- 2/15: Chase Ealey aims for record at USATF Indoor Championship KRQE
- 2/16: Best 2023 Spring Break Destinations by Age Group WhereverFamily
- 2/16: US Indoor Track and Field Championships: An American record is set here on Day One Albuquerque Journal
- 2/21: 5 U.S. Cities You Don't Know, But Should The Discoverer
- 2/23: 52 Quick Trips That Won't Break the Bank Reader's Digest
- 2/24: 6 Outdoor Adventures for Spring Break in the United States AFAR

\*Color Key: Local Media, National Media



# MARKETING, COMMUNICATIONS & TOURISM (CONT.)

E-MARKETING CAMPAIGNS	SENT	OPEN RATE	CLICK-TO- OPEN RATE
2/8: "Spend Your Spring Break in Albuquerque"	113,339 Leisure contacts	31%	3%
2/24: "Exciting Spring Break Adventures for Everyone"	3,244 local contacts	45%	9%





**95** TOTAL SOCIAL MEDIA POSTS THIS MONTH

### **HIGH ENGAGEMENT POSTS**





#### **FEBRUARY**

monu	Tania Armenta attended New Mexico Hospitality Association Government Affairs Committee Meetings.
2	Tania Armenta attended the International Women's Forum of New Mexico - First Quarterly Meeting & Legislative Luncheon.
6	<ul> <li>Visit Albuquerque staff attended Tourism Day at the Legislature.</li> <li>Tania Armenta attended the 3rd Quarter New Mexico Tourism Commission Meeting.</li> <li>Tania Armenta attended the Albuquerque City Council Meeting to present plans for the Route 66 Centennial with Dr. Shelle Sanchez of the City's Department of Arts &amp; Culture.</li> </ul>
8	<ul> <li>Visit Albuquerque staff attended the Economic FORUM presentation by Gabe Mounce, Director, Tech Engagement Office, Air Force Research Lab in NM; Casey Anglada DeRaad, CEO, New Space New Mexico; &amp; T.J. Cook, Fund Manager, Ingenuity Venture Fund @ CNM Ingenuity on Leading the Space Race in NM.</li> <li>Visit Albuquerque staff attended a meeting with the Downtown Arts &amp; Culture District.</li> </ul>
15	<ul> <li>Tania Armenta attended AREA Downtown Best Practices Series: Downtown OKC and Downtown Arlington, TX.</li> <li>Tania Armenta attended the Balloon Fiesta Board Directors Meeting.</li> </ul>
18	Visit Albuquerque board, staff and clients attended the La Noche Encantada celebration hosted by the Hispano Chamber of Commerce.
23	<ul> <li>Liz Burnam attended the Violence Intervention on Downtown Public Safety ECHO meeting.</li> <li>Angela Gandy attended a meeting regarding the New Mexico Soccer Complex.</li> <li>Visit Albuquerque staff presented and attended the Lodgers' Tax Advisory Board Meeting.</li> </ul>
27	Brenna Moore and Tania Armenta attended the 2023 Albuquerque Business First Bizwomen Mentoring Monday & Women of Influence Awards.
	vents Hosted by Visit Albuquerque 2/3: ATMD Governance Committee Meeting 2/7: Board of Directors Meeting 2/15-18: USATF Indoor Championships 2/21: Executive Committee Meeting

