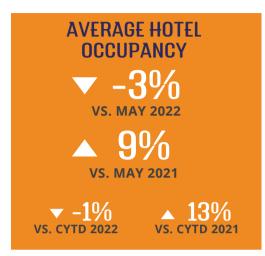
.visi7. ALBUQUERQUE

CHANGE YOUR PERSPECTIVE

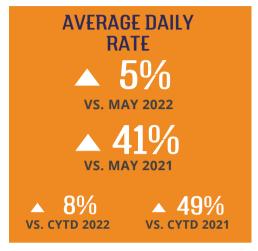
# June 2023 Destination Dashboard



Source: City of Albuquerque See full collections analysis on pg. 1 of the President's Report



Source: STR, Inc. See expanded STR data on pg. 2 of the President's Report



Source: STR, Inc. See expanded STR data on pg. 2 of the President's Report







# June 2023 Destination Dashboard

### **MAY 2023 - SUNPORT AIRLINE METRICS**



**1**%

VS. MAY 2022 TOTAL PASSENGERS **68**% № MAX 2021

VS. MAY 2021 TOTAL PASSENGERS

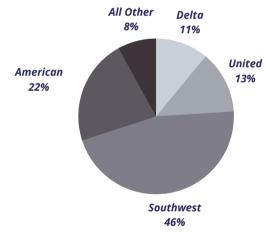
# TOTAL MAY DEPLANED PASSENGERS 229,680

TOTAL MAY
ENPLANED PASSENGERS

239,764

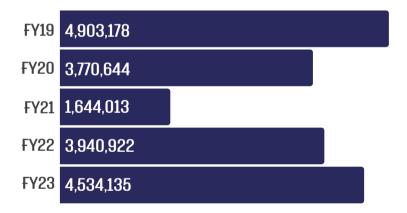


#### **AIRLINES BY % OF MARKET SHARE**



Source: Albuquerque International Sunport

#### 5-YR FYTD TOTAL PASSENGERS



### LEISURE & HOSPITALITY EMPLOYMENT STATISTICS

**45**,200

TOTAL MAY 2023 LEISURE & HOSPITALITY EMPLOYMENT

40/0 VS. MAY 2022 ▲ 19% VS. MAY 2021



5-YEAR LEISURE & HOSPITALITY INDUSTRY EMPLOYMENT

Source: Bureau of Labor Statistics, Current Employment Statistics



# June 2023 Destination Dashboard

JUNE BUSINESS OCCURRING	JUN '23	JUN '22	% CHANGE VS. JUN '22	% CHANGE VS. JUN '21
# OF MEETINGS/EVENTS	23	28	-18%▼	77% 🔺
ROOM NIGHTS	20,151	16,485	22%▲	172% ▲
ATTENDANCE	25,245	19,642	29%▲	126%▲
DIRECT SPEND	\$10,786,533	\$7,213,945	50% ▲	216%▲

	UTURE CIT	YWIDE* EVE	NTS BOOKED F	YTD
	NEW	TOTAL	% CHANGE VS. FY '22	% CHANGE VS. FY '21
EVENTS	9	45	2% 📤	400% 🔺
ROOM NIGHTS	22,909	98,108	17% 📥	319% 🔺
ATTENDANCE	15,874	142,003	-3% ▼	606% 🔺
DIRECT SPEND	\$10,827,533	\$45,636,374	24% 📥	272% 🔺

FU.	TURE NON	-CITYWIDE*	EVENTS BOOKE	D FYTD
	NEW	TOTAL	% CHANGE VS. FY '22	% CHANGE VS. FY '21
EVENTS	121	194	15% 🔺	162% 📤
ROOM NIGHTS	31,030	55,213	30% ▲	117% 📥
<b>ATTENDANCE</b>	34,727	94,687	25% ▲	311%
DIRECT SPEND	\$16,529,790	\$27,756,994	<b>47</b> % 🔺	142%

<sup>\*</sup>Citywides have a minimum of 400 room nights on peak.

# FUTURE SPORTS EVENTS BOOKED FYTD (CITYWIDE & NON-CITYWIDE)



131
SPORTING
EVENTS

209,285 ATTENDEES 115,395

\$53.8M

### **COVID-19 IMPACT:**

Since March 2020, the overall pace of booking future meetings, conventions, and sporting events has slowed. Nationally the industry is experiencing a delayed recovery with the expectation of returning to pre-pandemic volume by 2024.



CHANGE YOUR PERSPECTIVE

# June 2023 Destination Dashboard

### VISIT ALBUQUERQUE PERFORMANCE METRICS

MEETINGS, CONVENTIONS & SPORTS	FYTD*	FYTD 22 TOTAL	FYTD 22 % CHG	<b>FYTD 21</b> TOTAL	<b>FYTD 21</b> % CHG
FUTURE EVENTS BOOKED	239	181	32% 📤	83	188%
FUTURE ROOM NIGHTS BOOKED	153,321	119,356	28% 📤	48,896	214%
FUTURE ATTENDANCE BOOKED	236,690	213,019	11%	43,157	486%
FUTURE DIRECT SPEND	\$73,393,369	\$52,511,875	40% 📥	\$23,729,450	209%
GROUP TOURS**	227	200	14% 📥	5	4.4K% 🔺
GROUP TOUR ROOM NIGHTS**	10,772	12,852	-16% 🔻	106	10K% ▲
MARKETING	FYTD*	FYTD 22 TOTAL	FYTD 22 % CHG	<b>FYTD 21</b> TOTAL	<b>FYTD 21</b> % CHG
ADVERTISING IMPRESSIONS <sup>†</sup>	1,843,011,418	589,237,954	213% 📥	100,127,402	1.7K% <u></u>
WEBSITE USER SESSIONS	2,788,720	2,611,093	7%	1,530,043	82%
SOCIAL MEDIA FOLLOWERS	290,820	253,038	15% 🔺	221,004	32%
VISITOR GUIDE FULFILLMENT	23,524	23,536	0%	14,360	64%
VISITOR CENTER TRAFFIC	90,417	89,097	1% 🔺	8,565	712%
EARNED MEDIA TRAVEL ARTICLES <sup>‡</sup>	75	70	7% 🔺	56	234% 🔺
EARNED MEDIA CIRCULATION REACH	75 410,383,802	70 387,097,938	7% <u>^</u>	56 225,096,155	234% 📤

FAMILIARIZATION & SITE TOURS	FYTD*	FYTD 22 TOTAL	FYTD 22 % CHG	<b>FYTD 21</b> TOTAL	<b>FYTD 21</b> % CHG
SALES	42	34	24%	21	100%
MARKETING	36	48	-25%	12	200%



<sup>\*</sup>FYTD= Fiscal year to date. Visit Albuquerque's fiscal year runs July 1 - June 30.

<sup>\*\*</sup>Data reported is quarterly.

<sup>†</sup>FY23 and FY22 ad impressions include co-op partnership with NM True. FY23 ad impressions include ATMD marketing.

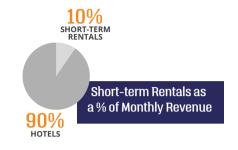
<sup>‡</sup>Does not include local coverage or syndications/additional pickups.



# June 2023 President's Report

### LODGERS' TAX (5% OCCUPANCY FEE) COLLECTIONS

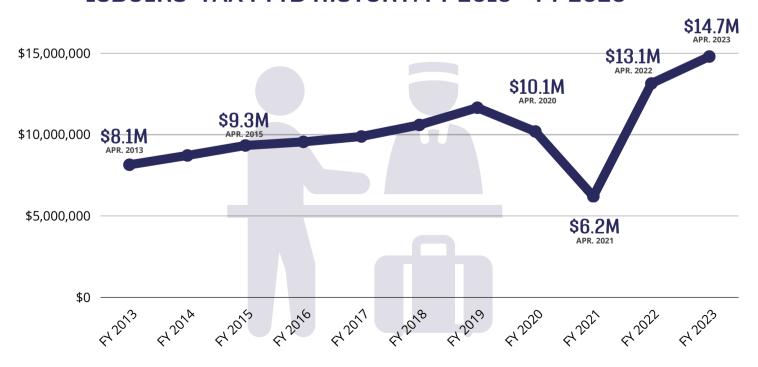
MONTHLY LODGERS' TAX COLLECTION*	Apr. '23	Apr. '	<b>'22</b> % CHG
TOTAL REVENUE	\$1,564,158	\$1,515,047	3% 🛕
SHORT-TERM RENTALS (STR)**	\$150,243	\$128,568	17%
REVENUE MINUS STR	\$1,413,915	\$1,386,479	2% 🔺



FYTD LODGERS' TAX COLLECTION*	FYTD	<b>FYTD vs.</b> TOTAL	<b>FYTD 22</b> % CHG	<b>FYTD vs</b> Total	. <b>FYTD 21</b> % CHG
TOTAL REVENUE	\$14,789,097	\$13,131,464	12% 🔺	\$6,203,386	137% 🔺
SHORT-TERM RENTALS (STR)**	\$1,326,728	\$1,047,473	27% 🔺	\$510,790	160% 📥
REVENUE MINUS STR	\$13,406,298	\$12,083,992	11% 🔺	\$5,692,596	136% 🔺

<sup>\*</sup>Value rounded up to nearest dollar.

### LODGERS' TAX FYTD HISTORY: FY 2013 - FY 2023



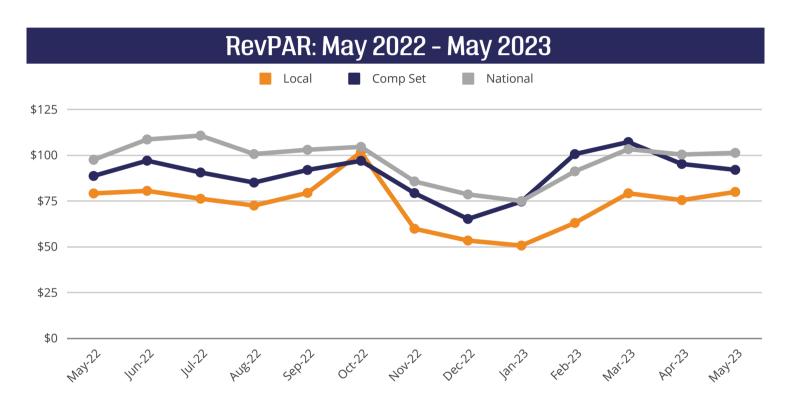
Source: City of Albuquerque

<sup>\*\*</sup> Includes Airbnb, VRBO/Home Away, and short-term rentals collections.

# STR, INC. LODGING INDUSTRY REPORT - May 2023

	CYTD Occupancy	Occupancy YoY % CHG	CYTD ADR	ADR YoY % CHG	CYTD RevPAR	RevPAR YoY % CHG
ALBUQUERQUE	64%	-1%	\$109.82	8% 🔺	\$69.71	7% 🔺
COMP SET*	65%	4% ▲	\$141.21	8% 🔺	\$93.58	12% 🔺
UNITED STATES	62%	3% ▲	\$153.51	7% 🔺	\$94.40	10% 🔺

<sup>\*</sup>Comp Set Includes: Austin, Charlotte, Colorado Springs, Denver, Little Rock, Oklahoma City, Phoenix, Portland, Salt Lake City and Tucson



## **Top 5 Meetings Properties per Corridor Performance**

	CYTD Occupancy	Occupancy YoY % CHG	CYTD ADR	ADR YoY % CHG	CYTD RevPAR	RevPAR YoY % CHG
DOWNTOWN	48%	1% 🔺	\$158.31	7% 🔺	\$75.18	9% 🔻
UPTOWN	64%	15%	\$131.35	8% 📤	\$84.29	23% 🔺
AIRPORT	70%	5% 🔺	\$113.58	3% 📤	\$79.26	9% 🔺
NORTH I-25 CORRIDOR	65%	13%	\$134.63	9% 🔺	\$86.84	23% 🔺

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Source: STR, Inc.



# SALES, SERVICES & SPORTS - MAY 2023

MONTH'S TOTAL EVENT BOOKINGS

\$6.9M ESTIMATED DIRECT SPEND GENERATED 14,179

MONTH'S TOTAL ROOM NIGHTS BOOKED

239

# OF MEETINGS, CONVENTIONS & SPORTS LEADS PRODUCED FYTD

**32**% FYTD VS. FYTD 22

▲ 188%

FYTD VS. FYTD 21

65% SPORTING EVENTS

35%
MEETINGS & CONVENTIONS

MONTH'S ROOM NIGHTS BOOKED BY EVENT TYPE

# RECENT + UPCOMING TRADESHOWS & INDUSTRY MEETINGS

#### JUNE:

- 12-15: 365 EDUCON WASHINGTON, D.C.
- 13-15: MPI WEC RIVIERA MAYA, MX
- 13-15: TTRA ANNUAL CONFERENCE ST. LOUIS, MO
- 20-23: PRSA TRAVEL AND TOURISM 2023 MADISON, WI
- 26-28: PCMA EDUCON MONTREAL, QC

#### JULY:

- 9-11: SATW WESTERN CHAPTER MEETING OKLAHOMA CITY, OK
- 11-13: COUNCIL OF ENGINEERING AND SCIENTIFIC SOCIETY EXECUTIVES CEO MEETING DETROIT, MI
- 18-21: DESTINATIONS INTERNATIONAL ANNUAL CONFERENCE DALLAS, TX
- 24-27: CVENT CONNECT LAS VEGAS

#### **AUGUST:**

- 5-9: AMERICAN SOCIETY OF ASSOCIATION EXECUTIVES ATLANTA, GA
- 6-9: ESTO SAVANNAH, GA
- 22-24: CONNECT MARKETPLACE MINNEAPOLIS, MN



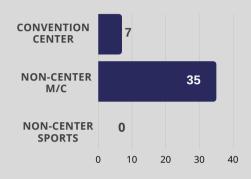
# SALES, SERVICES & SPORTS (CONT.)

### **LOST BUSINESS**

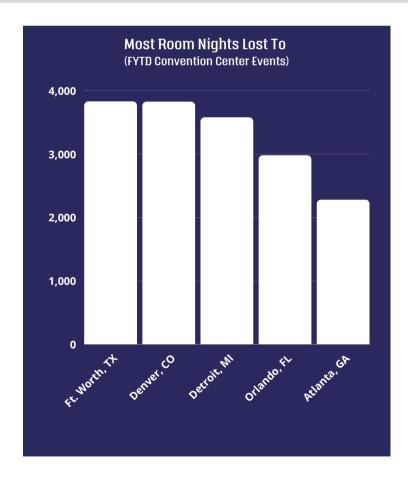
**TOTAL LOST EVENTS** 

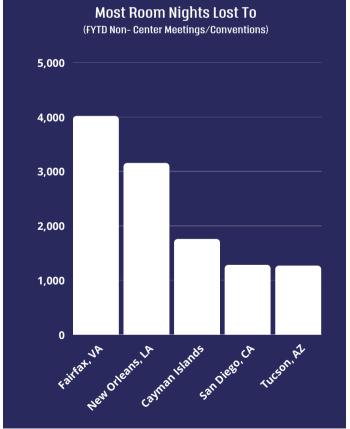
31,006 14,431 \$12.8M **LOST ROOM NIGHTS** 

**LOST EST. DIRECT SPEND** 



Top 4 Convention Center Lost Business Reasons FYTD	% of Room Nights Lost
Other Location(s) Preferred	44%
Insufficient Local Infrastructure	38%
Geographic Proximity	6%
Event Redesigned/Restructured	5%







. VISIT.

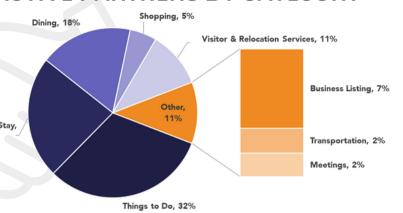
# PARTNER DEVELOPMENT - JUNE 2023

### **ACTIVE PARTNERS BY CATEGORY**

**FYTD PARTNERSHIP** 

**-4**% **▼ -4**%

**VS. FY22 VS. FY21** 



# **FYTD PARTNER REVENUE OVERVIEW**

\$538,682

**FYTD REVENUE** 

VS. FY22

**57%** ▲ **108%** ▲

VS. FY21

**FYTD Revenue by Category** \$400,000 \$367,889 \$300,000 \$200,000 \$165,833 \$100,000 \$4,960 \$0 Dues Advertising Other Revenue

**ACE Training at Electric Playhouse** 

**ATTENDEES** 

ACE Training at the Sawmill Market

10 **ATTENDEES** 

**New Partner Orientation at Visit** Albuquerque

**ATTENDEES** 

#### **NEW PARTNER CORNER:**

- Wing It Up
- People & Planet Refill, PBC
- · Kickstand Cafe & Cycles
- · Santa Fe County Tourism



- ACE Training, August 9, 2023, at JC's New York Pizza Department
- · New Partner Orientation, August 16, 2023, at Visit Albuquerque.

. VISIT.



# MARKETING, COMMUNICATIONS & TOURISM

# JUNE AT-A-GLANCE

8

TRAVEL ARTICLES
GENERATED

100%

POSITIVE QUALITY
MEDIA COVERAGE
(% OF ARTICLES W/ A
BARCELONA PRINCIPLES
SCORE OF 55+)

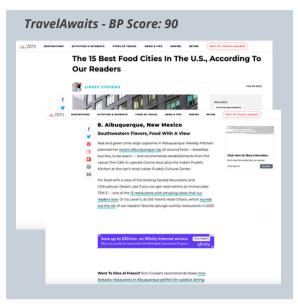
11.1M

TRAVEL ARTICLE IMPRESSIONS GENERATED

\$103K

CORRESPONDING PUBLICITY VALUE

## FEATURED ARTICLE



## FEATURED MEDIA EFFORTS\*

6/02: 12 Restaurants with amazing views that our readers love - TravelAwaits

6/06: Industry leaders speak about post-pandemic tourism rebound in New Mexico - KRQE

6/06: Visit Albuquerque's ABQ365 highlights June events - KRQE

6/09: Bike your way through 2023: Our readers' Top 10 tour picks - USA TODAY 10Best

6/09: Our 12 all-time favorite splurge-worthy restaurants - TravelAwaits

6/09: Soar above the rest: 10 best hot air balloon rides in the US - USA TODAY 10Best

6/12: 6 Unique summer festivals worth attending - Trazee Travel

6/13: Our 14 favorite diners and greasy spoons in the U.S. - TravelAwaits

6/20: The most underrated hot air balloon festivals - Travel Dreams Magazine

6/29: The 15 best food cities in the U.S., according to our readers - TravelAwaits

\*Color Key: Local Media, National Media



# MARKETING, COMMUNICATIONS & TOURISM (CONT.)

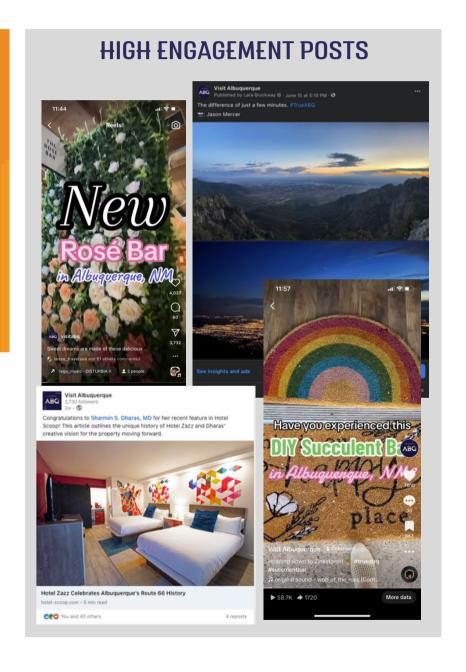
E-MARKETING CAMPAIGNS	SENT	OPEN RATE	CLICK-TO- OPEN RATE
6/9: "Find Your Summer Fun in Albuquerque"	112,825 LEISURE CONTACTS	32%	<b>4</b> %
6/30: "Celebrate Summer with Music in Albuquerque"	3,260 LOCAL CONTACTS	<b>45</b> %	15%

# SOCIAL MEDIA FOLLOWERS BY PLATFORM

- **132,829**
- **58,621**
- **62,105**
- 32,870

129,897
TOTAL SOCIAL MEDIA ENGAGEMENTS THIS MONTH

101
TOTAL SOCIAL MEDIA
POSTS THIS MONTH





### COMMUNITY & INDUSTRY ENGAGEMENT HIGHLIGHTS - JUNE

- 6/2: Brenna Moore and Scott Craighead attended the Balloon Museum Gala.
- 6/2: Tania Armenta participated as a Commissioner in the New Mexico Tourism Commission Meeting held in Ruidoso.
- 6/7: Tania Armenta attended a Destinations International Awards Committee Meeting.
- 6/13: Tania Armenta attended the Business Issues Council (BIC) Meeting.
- 6/15: Visit Albuquerque welcomed Daniel Avila an intern from Future Focused Education.
- 6/15: Liz Burnam exhibited at the Sandia Labs Intern Event.
- 6/15: Tania Armenta, Angie Jepsen and Visit Albuquerque interns attended the GAHLA Luncheon Meeting with Michael Canfield of IPCC as guest speaker.
- 6/21: Tania Armenta attended the Balloon Fiesta Board Meeting.
- 6/21: Tania Armenta attended the City Council Meeting.
- 6/22: Tania Armenta attended the AREA Town Hall Convening of Business leaders session during the AREA Board Retreat.
- 6/26: Brenna Moore, Ceela McElveny, and Marisol Lucero attended a meeting with Albuquerque International Sunport.
- 6/28: Visit Albuquerque staff attended the Economic FORUM meeting of The New Mexico Business Coalition of Diversity panel discussion entitled The Growing Importance of Diversity on NM's Economy of the Future, moderated by Kristelle Siarza, Owner and CEO of Siarza.
- 6/29: Brenna Moore met with Cathy Cook of the Albuquerque Journal.

### **Events Hosted by Visit Albuquerque**

6/1: Partner Business Exchange at El Vado Motel

6/14: ATMD Governance Committee Meeting

6/20: Visit Albuquerque Executive Committee Meeting

6/21: Visit Albuquerque Partner Orientation

