

VISIT ALEXANDRIA PRESENTS WHAT'S NEW IN 2017?

January 25, 2017 Hilton Alexandria Old Town



Patricia Washington President & CEO Visit Alexandria



SPECIAL THANKS TO OUR CORPORATE SPONSOR



AND OUR CHARTER MEMBERS









Alexandria Hotel Association

Florian Kunkel

General Manager Hilton Alexandria Old Town



Patricia Washington President & CEO Visit Alexandria

Mark Jinks

City Manager City of Alexandria



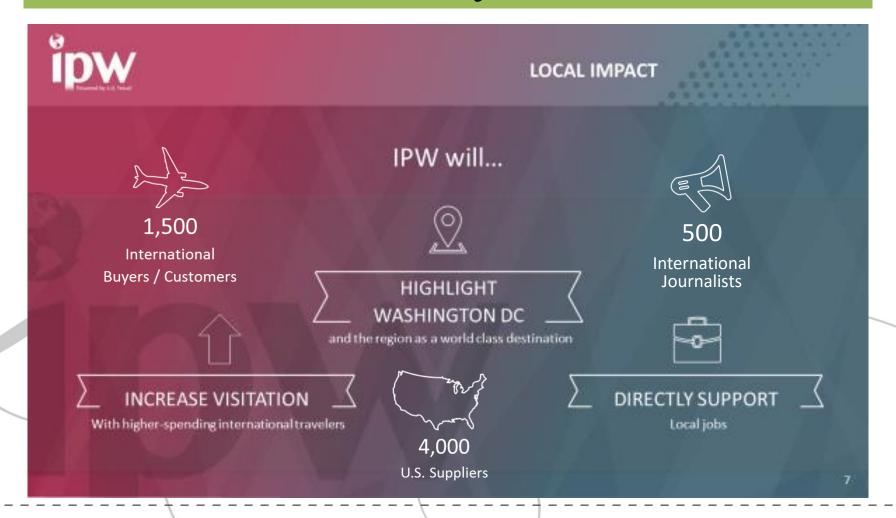
Patricia Washington President & CEO Visit Alexandria

EXTRAORDINARY (Lecandria)

2017 New Initiatives



IPW 2017—June 3-7



Wedding Initiative



Alexandria, VA has been the backdrop of storybook and history book weddings for centuries. See why Alexandria is the perfect destination for your biggest day. Go to ALXWeddingShowcase.com for tickets. This event was made possible through the support of the Alexandria Marketing Fund.



LGBT Initiative

- Launched November 2016
- 10% of U.S. travelers
- \$57 billion market
- Human Rights Campaign ranks Alexandria a top LGBT-friendly city in Virginia
- Enhance that reputation in 2017
- 48 LGBT-friendly designated businesses on VisitAlexandriaVA.com





Old Town Business Improvement District (B.I.D.)





Old Town Business Improvement District (B.I.D.)

What It Does:

- Branding & Marketing
- Activation & Events
- Public Space Management
- Streetscape Improvement & Beautification

How It's Funded:

- \$2.2 million budget
- \$0.10 per \$100 of assessed value for commercial property
- Initial 5-year term



Claire Mouledoux

Vice President of Communications Visit Alexandria

EXTRAORDINARY (Lecandria)

What's New in 2017



Media Coverage and Accolades

SMARTERTRAVEL

10 Must-Visit U.S. Hotspots for 2017



Top Cities to Explore American History
America's Top Holiday Towns

WGUE

Taveler



New at the Waterfront



Hotel Indigo Opening Spring 2017



New at the Waterfront



Vola's Dockside Grill and
The Hi Tide Lounge
Opened Late August 2016



New at the Waterfront



NH2 Bus Connects to MGM and National Harbor Started Oct. 2016



New Potomac Riverboat Co.

Water Taxi Service

To DC Southwest Waterfront

Starting Fall 2017



PBS' Mercy Street Season Two

40 New Alexandria Experiences
PBS Premiere Sunday, January 22, 8 pm ET







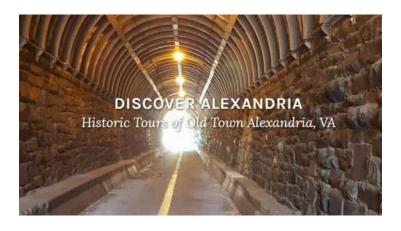




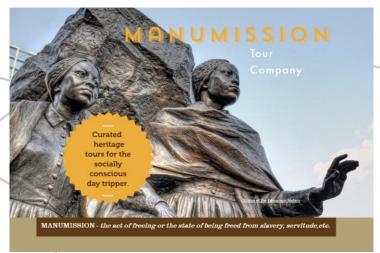
New Niche Tours



FETCHING PHOTOS







Hub of African-American Heritage Travel







Alexandria

History on

PBS' Mercy Street





New Mount Vernon
Exhibition



New Key to the City Attractions





40% Off
Mount Vernon



\$49 Value for \$15

Museum Pass Includes 12 Historic Alexandria Sites Plus 40% discount to Mount Vernon

- Alexandria Black History Museum
- Cartyle House Historic Park
 Cartyle House Historic Park
- Fort Ward Moseum & Historic S
 Forestern Moseum
- + Friendship Firehouse M
- George Washington Masor
- + Lee-Feedall House Museum & Garden
- National Inventors Half of Fame
 Stabler-Leadbeater Apothecary Museum
- + The Lycoum, Alexandria's History Museu
- (40% discount)

Purchase your Key to the City at the Alexandria Visitor Center at 221 King St in Old Town, Or go to: VisitAlexandriaVA.com/KTC

Observation Deck
at George
Washington
National Masonic
Memorial





Brew News



Portner Brewhouse
Opens Feb. 2017



Port City Brewing Co. Expands in 2017



New Restaurants: Creative Comfort Food









New Restaurants: Creative Comfort Food



Opening Jan. 30







New Restaurants: Creative Comfort Food









New Restaurants: Sweet Spots for Desserts





New Restaurants: Sweet Spots for Desserts









New Restaurants



New and Coming Soon in 2017

- Northside 10 Jan. 2017
- EatsPlace Jan. 2017
- Salt | Bagel Pop-up Jan. 2017
- Whiskey & Oyster Spring 2017
- Old House Spring 2017



New in Late 2016

- Namaste Dec. 2016
- Flat Top Burger Dec. 2016
- BurgerFi Nov. 2016
- Nasime Oct. 2016



New Shops





"WHERE THE PAST, IS YOUR PRESENT."

Feb. 2017



New Shops







The Hive
Donna Lewis YogaSport
Crooked Beats Records
La Brocante
ArtTrue Décor

Sept. 2016 Sept. 2016 Sept. 2016 Sept. 2016 July 2016

Vito Fiore

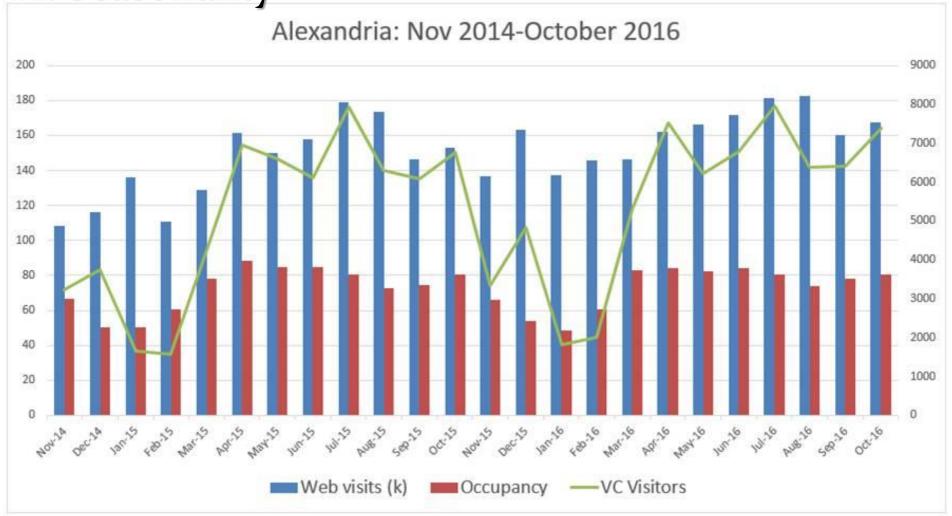
Director of Marketing & Research Visit Alexandria

EXTRAORDINARY Alexandria

Consumer & Travel Trends 2017



#1: Seasonality





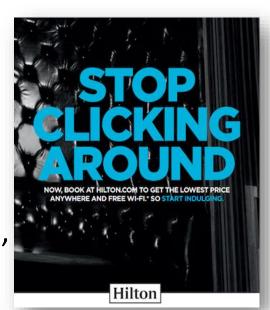
#2: Slow Economic Growth Amidst Uncertainty

- Expected continued GDP growth of +2% annually
- Federal government uncertainty
- Travel industry continues to gain share of consumer spending



#3: Lodging Outlook

- Direct vs. Indirect booking wars
- Consolidation and brand proliferation
- At peak occupancy (2016: 65.5% US, 73.5% ALX),
 but now Supply growth > Demand growth
- US forecast for 2017:
 - Flat/Declining occupancy
 - Slow rate growth
 - Not building conference space







#4: The Need for Conversation and Connection

- High Tech + High Touch
- "What can't Amazon do?"
- Storytelling of product
- Building Trust





#5: The Evolution of Business Travel

- The Big Blend blurring the lines between business and leisure, solo and group travel
- "Bleisure" plays well to our strengths – our assets support each other





#6: International Outlook

- Global tourism demand still growing
- Strong dollar = unfavorable exchange rates for inbound travel
- Canada down 10% in 2016
- China surpass UK by 2021
- Countries to watch: Mexico and India

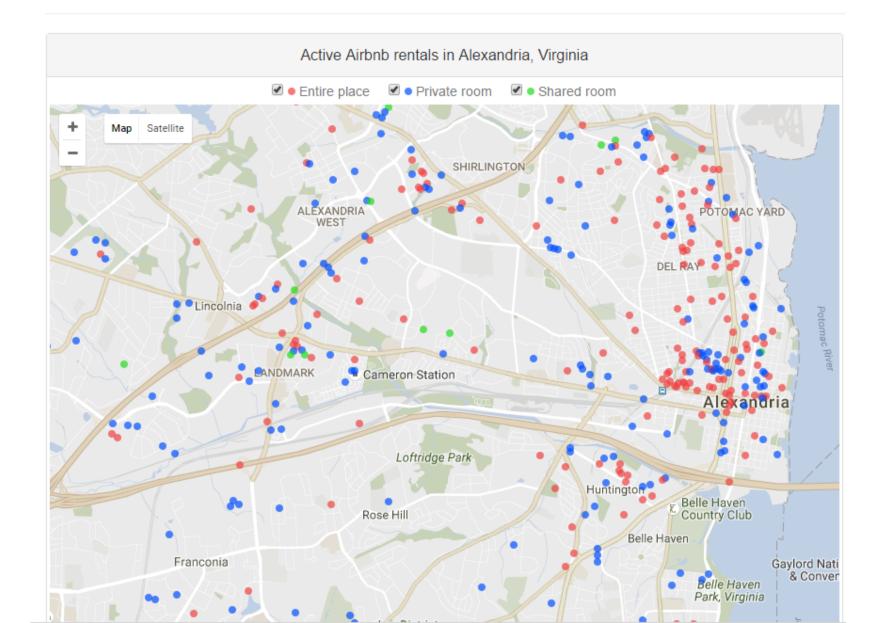


Alexandria -



Alexandria, Virginia

Airbnb Data and Analytics - November 2016





#7: Short-term Rentals: Explosive Growth

- 7.2% of travelers use in 2015 → 12.1% in 2016
- Why: Price, location, larger party, ability to cook
- Problems? Tax revenue, real estate market impacts, unfair playing field, safety, lack of transparency, noise, transient guests
- Visit Alexandria position: Tax, regulate, and put on a level playing field with hotels







#8: Food Travel—Local & Fun

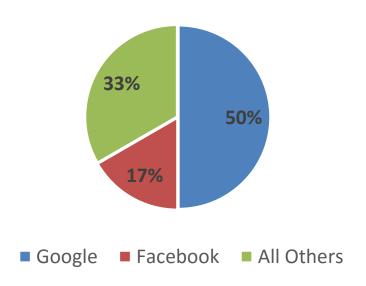
- Food media educating travelers; celebrity chefs, reality TV competitions, blogs, etc.
- 49% of travelers are food travelers
- Millennials more likely to be food travelers
- Not just about gourmet casual can be local, authentic, eclectic





#9: Google + Facebook Rule the World

Digital Ad Dollars



- Top 7 Apps are ALL Google or Facebook
- User-friendly for advertisers

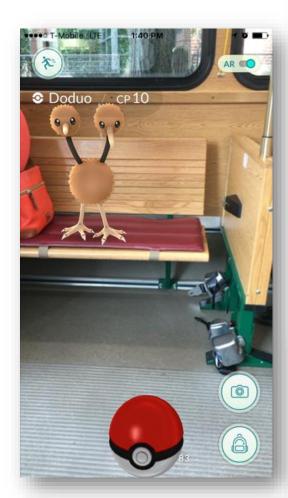






#10: What's Next?

- Augmented Reality
 - Filter on the real world
 - Uses existing hardware (smartphone)
- Programmatic ads:
 New ways to target customers











Stephanie Landrum

President & CEO

Alexandria Economic Development Partnership

EXTRAORDINARY Alexandria

2017 Development Outlook

City of ALEXANDRIA





- 1. Landmark Mall
- 2. BRAC-133 Mark Center
- 3. Inova Alexandria Hospital
- 4. T.C. Williams High School
- 5 George Washington Masonic Temple
- 6. United States Patent and Trademark Office
- 7. The Birchmere Music Hall
- 8. Potomac Yard Shopping Center

10 Tornedo Factory Art Center

9. Alexandria City Hall







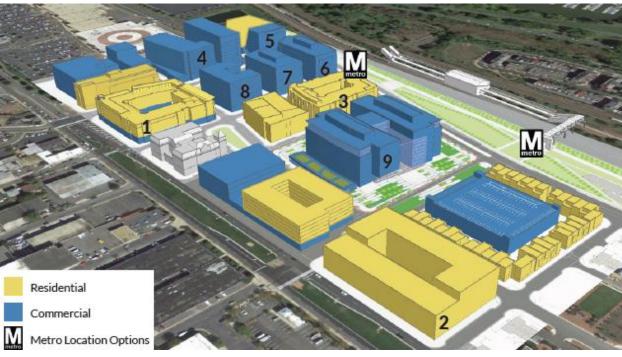
King Street Trolley



Ronald Reagan Washington

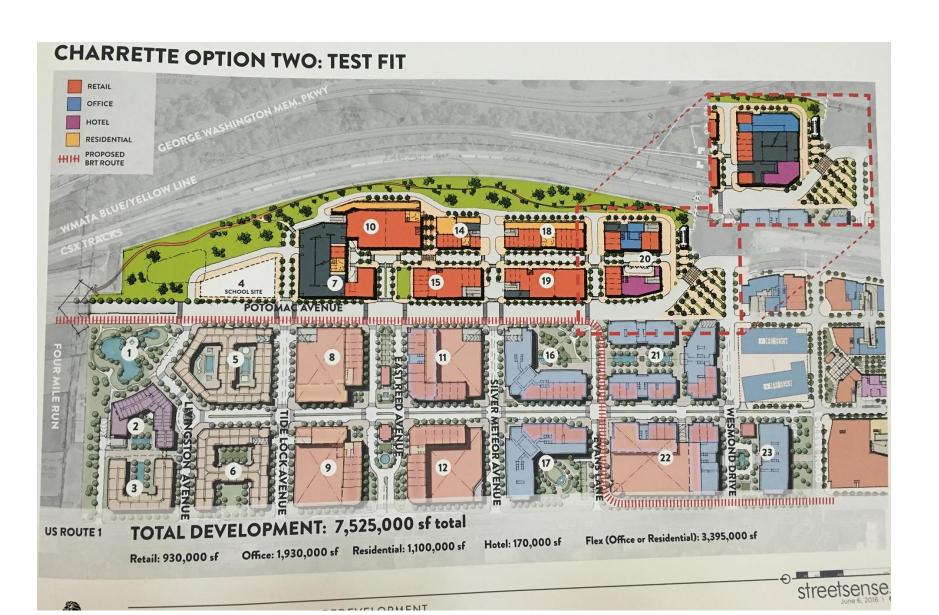






JBG and MRP 825 Multifamily residential units 1.5M of office development 200,000 SF retail space

Under construction

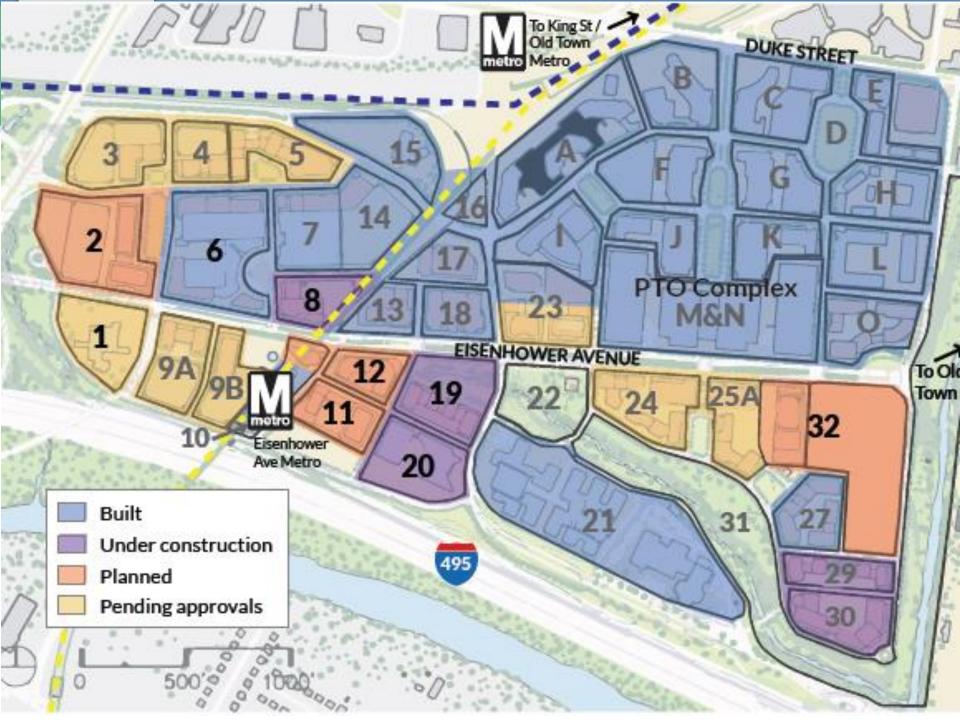


A·E·D·P ALEXANDRIA — ideal

Oakville Triangle

StoneBridge
Carras
mix of
residential,
office and
retail
Reuse of
warehouses





Eisenhower East – Carlyle



Landmark Mall Phase I



Mid Plaza

EXTRAORDINARY Alexandria

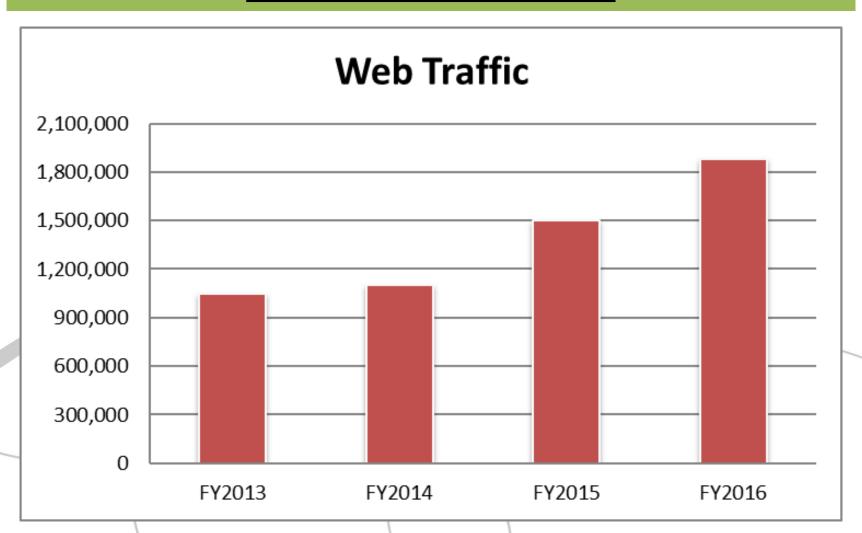
Tom Kaiden Chief Operating Officer Visit Alexandria

EXTRAORDINARY (Accomments)

2017 Marketing Tools



VisitAlexandriaVA.com





VisitAlexandriaVA.com—Free Listing

MAP EXPLORER

VIEW: A-F | G-L | M-R | S-Z | ALL



ALEXANDRIA ARCHAEOLOGY

● 105 N. Union Street, Torpedo Factory



BIKE AND ROLL ALEXANDRIA

One Wales Alley



MOUNT VERNON BY BIKE & BOAT

221 King Street

BIKE AND ROLL ALEXANDRIA



(1/4)

DETAILS

Bike and Roll encourages locals and tourists alike to hop on two wheels and Bike the Sites® of Alexandria! We have hybrid bikes or kids equipment available to rent by the day. Rent a bike and cruise the George Washington Parkway to Gravelly Point and feel the rush as you watch planes take-off, or ride along the Potomac River to tour Historic Mount Vemon. Sign up for our popular Bike and Boat package, which includes a bike ride



WHAT'S NEARBY

ADDRES

One Wales Alley Alexandria, VA 22314

PHONE:

(202) 842-2453



View Website>

+ ITINERARY



VisitAlexandriaVA.com—Paid Advertising

OLD TOWN ~



OLD TOWN ALEXANDRIA

A beautifully-preserved historic district on the Potomac River, Old Town Alexandria is the heart of the city George Washington called home. Today Old Town's cobblestone streets and red brick sidewalks hum with an energy that attracts everyone from presidents to pet lovers to some of the best <u>Old Town Alexandria restaurants</u>, arts, <u>events</u>, <u>shopping</u> and historic attractions. Be sure to celebrate New Years Eve in Old Town Alexandria.

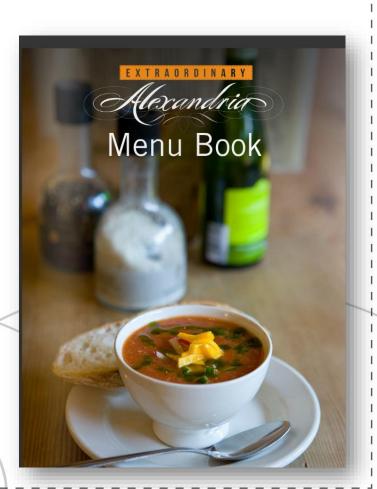
The area is anchored in the west by the majestic <u>George Washington Masonic</u>
 <u>Memorial</u> and in the east by the <u>Potomac River waterfront</u>, where you'll find
 restaurants with waterfront views, the nationally renowned <u>Torpedo Factory Art Center</u>
 as well as numerous <u>boat tours and water taxis</u>.





Official Alexandria Menu Book

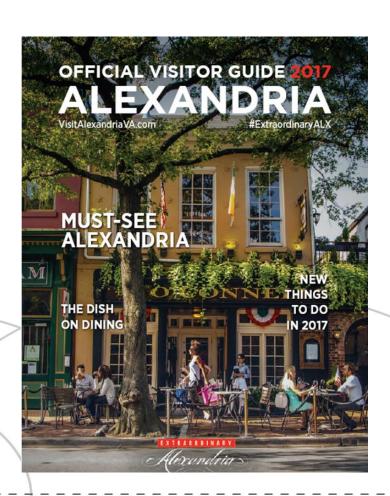
- Over 70 Restaurants Participating!
- Organized by:
 - Name
 - Neighborhood
 - Cuisine





Official Alexandria Visitor Guide

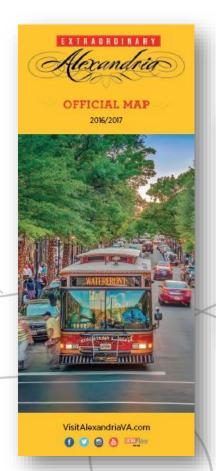
- 350,000 copies
- Free Listing
- Paid Advertising from \$200/month
- Timing: July 1 (listing)
 October 1 (ads)

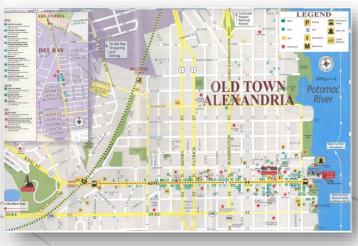




Official Alexandria Map

- 315,000 copies
- Free Listing
- Paid Advertising from \$125/month







Visitor Center

- 65,000 Walk-in Visitors/Year
- Free Brochure Slot
- Ticketing Events & Attractions





King Street Trolley

- 900,000 Passengers/yr
- Digital Advertising Signboard
- Design Included





Business Partner Programs

- AEDP—Newsletter, Commercial Real Estate, Development Planning
- SBDC—Consultation, Training
- Alexandria Chamber—Advocacy, Awards, Networking
- Workforce Development Center—Hospitality Job Fair













Other Marketing Tools

- Meeting & Group Sales
- Public Relations
- Social Media
- Sidewalk Sale
- Holiday Promotion
- Restaurant Weeks
- Hotel Packaging
- Key to the City
- Breakfast with the President
- Annual Meeting
- Summer Social



Visit Alexandria: Member Promotions & Marketing Programs Annual Planner

Business Name:		
Contact Name:		
Contact Email:		
Contact Phone:		

Each year, Visit Alexandria offers its members the opportunity to participate in a number of marketing programs and promotions. Please indicate which ones you are interested in, or if you would like additional information before making your decision. You will receive additional correspondence with specific details and content deadlines closer to the actual date(s) for each promotion.

Program Name	Member Category	Cost	Member Sign-Up*	Event/Launch Date	Yes	No	Tell Me More
Customized Listings on Visit Alexandria's Website	All	Free	Ongoing	Ongoing			
Online Advertising on Visit Alexandria's Website	All	\$100-\$1000/mo	Ongoing	Ongoing			
King Street Trolley & Visitor Center Advertising	All	\$133-\$200/mo	Ongoing	Ongoing			
The Official Alexandria Menu Book (free in 2017)	Restaurant	\$75/month	Ongoing	Ongoing			
Visitor Center Brochure Distribution	All	Free	Ongoing	Ongoing			
Breakfast with the President	All	Free	Ongoing	Ongoing			
What's New Meeting	All	\$20	January	January			
The Official Visitor Map Advertising	All	\$1,750-\$5,950	February	April			
Summer "Alexandria Extras" Hotel Package	Hotel	Free	May	July			
Summer Sidewalk Sale	Retail	Free	June	August			
Summer Alexandria Restaurant Week	Restaurant	Free	June	August			
Summer Social	All	\$20	June	June			
The Official Visitor Map Placement	All	Free	July	April			
The Official Visitor Guide Customized Listing	All	Free	July	December			
Annual Meeting	All	\$20	September	September			
Black Friday	All	Free	September	November			
Small Business Saturday	All	Free	September	November			
The Official Visitor Guide Advertising	All	\$2,410-\$17,600	October	December			
"Mercy Street"-Inspired Experiences	All	Free	October	January			
Restaurant Openings & Dining on Major Holidays	Restaurant	Free	October	November-January			
Random Acts of Holiday Cheer	All	In-Kind	October	November-December			
Winter Alexandria Restaurant Week	Restaurant	Free	November	January/February			
Winter "Alexandria Extras" Hotel Package	Hotel	Free	November	January			

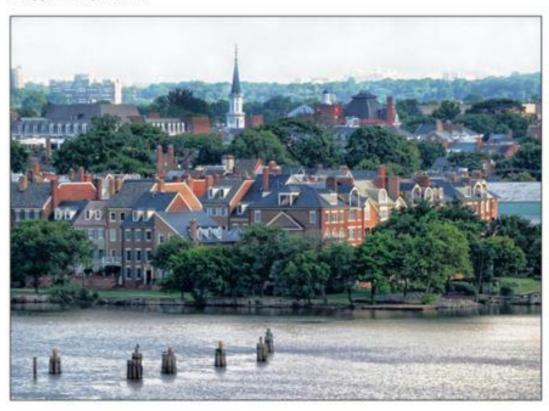
^{*}The sign-up month listed is estimated based on previous years' events.

If you have questions about any of the member promotions and marketing programs listed, please contact Trisha Meisner at tmeisner@visitalexva.com or 703-652-5368.



Visit Alexandria: 2017 Member Promotions & Marketing Programs Summary

Each year, Visit Alexandria offers its members the opportunity to participate in a number of marketing programs and promotions. Here is a summary description to help you better understand and take advantage of those that will support your business. Please reach out to us with any questions. You will also receive additional correspondence with specific details and content deadlines closer to the actual date(s) for each promotion.



Right: 0"



Visit Alexandria: 2017 Content Themes & Major Events by Season

Member Content Needed:

- Events loaded to the Calendar of Events section of our website with a compelling image
- Special offers (promotions, discounts, hotel packages) loaded to the Deals & Happenings page of our website with an image

Member Content Needed Timeline:

Please keep the following general topics and timeframes in mind. Visit Alexandria will email all members and share announcements in our monthly member newsletter with details on each request noted below as well as specific deadlines.

Content Needed: Super Bowl specials and watch parties	Date Content Due: Note: This is several months in advance of the event/when the content will be live so we can prepare web pages, promotional materials, etc.: January	Notes:	
Cherry blossom-related offerings	January	Food/drink specials, tours, etc.	
St. Patrick's Day deals and happenings	February		
Spring events	February		
Spring hotel packages	February		
Easter brunch specials	February/March		
Tours (spring and summer offerings)	March		
Mother's Day specials and happenings	April		
Dog-friendly happenings	April		
Summer events	April		
Summer hotel packages	May		
Summer hours	May		
Summer Sidewalk Sale	June		
Summer Restaurant Week	June		
Fall events	July		
Fall hotel packages	August		
Halloween events	August		
Holiday signature events	September		
Shop Small retail promotions	September	Black Friday & Small	

2017 Key Events:

January:

-1/22: Mercy Street Season 2 Premiere

February:

-Throughout: George Washington's Birthday Celebration -2/4: Alexandria Boutique Warehouse Sale -2/5: Super Bowl -2/17-2/26: Winter Restaurant Week -2/20: George Washington Birthday Parade

March:

-3/4: St. Patrick's Day Celebration & Parade -3/20-4/16: National Cherry Blossom Festival in DC -3/22: Alexandria Historic Home and Garden Tour -3/22-3/29: VA Historic Garden Week

April:

-3/20-4/16: National Cherry Blossom Festival in DC -4/16: Easter

May:

-5/14: Mother's Day -5/26-5/29: Memorial Day Weekend

June:

-6/18: Father's Day

July:

-Throughout: An American Celebration at Mount Vernon -7/8: USA/Alexandria Birthday Celebration



Learn More Today!

- New: 2017 Marketing Planner & Handbook
- Info tables today
 - Member Marketing/Visitor Center
 - Web, Visitor Guide and Map Advertising (DTN & Where)
 - Meetings/Sales
 - Web/PR/Social Media
 - Partners—SBDC, Alexandria Chamber,
 Workforce Development
- Call or e-mail Melanie/Trisha... anytime! mfallon@visitalexva.com | 703-746-3313 tmeisner@visitalexva.com | 703-652-5368

Thank you!

EXTRAORDINARY

Alexandria

VisitAlexandriaVA.com

Burke & Herbert Bank

At Vour Service Since 195