

What's New in 2020?

January 24, 2020

Thanks to Our Valued Partner



City of Alexandria



Thanks to Our Valued Partner



Virginia Tourism Corporation



Thanks to Our Charter Members

GEORGE WASHINGTON'S MOUNT * VERNON



POTOMAC RIVERBOAT COMPANY BY HORNBLOWER'





Thanks to Our Marketing Partner





Thanks to This Morning's Host



Alexandria

King Street Corridor Initiative

Thanks to Our Partners



City Manager's Office

Department of Project Implementation

Department of Recreation, Parks & Cultural Activities

Department of Transportation & Environmental Services

Office of Historic Alexandria



ACT for Alexandria
Alexandria Chamber of Commerce
Alexandria Hotel Association
Alexandria Restaurant Partners
Alexandria Seaport Foundation
Asana

Carr Companies
Chadwicks Restaurant
Common Plate Hospitality
Dolci Gelati
EYA

Pizzeria Paradiso

Port City Brewing Company

Tall Ship Providence Foundation

TTR Sotheby's International Realty





Patricia Washington

President & CEO Visit Alexandria



Karen Kotowski

Visit Alexandria Board Chair

Amending the Bylaws

"Will the members approve the updates to the Visit Alexandria Bylaws that were sent earlier this month?"

Key Changes:

- Increasing Board member length of term from 2 years to 3 years, consistent with most nonprofits
- Establishing a Nominating Committee of 3-5 people, at least one of whom must be a non-board member and at least one of which must be a board member, and excluding any nominating committee member from nominating themselves
- Revising the name of the organization from Alexandria Convention & Visitors Association to Visit Alexandria throughout the document





Patricia Washington

President & CEO Visit Alexandria



Major Openings and New Experiences

Claire Mouledoux

Vice President of Communications, Visit Alexandria

Waterfront Evolution Continues in 2020



Waterfront Park Expansion at King Street





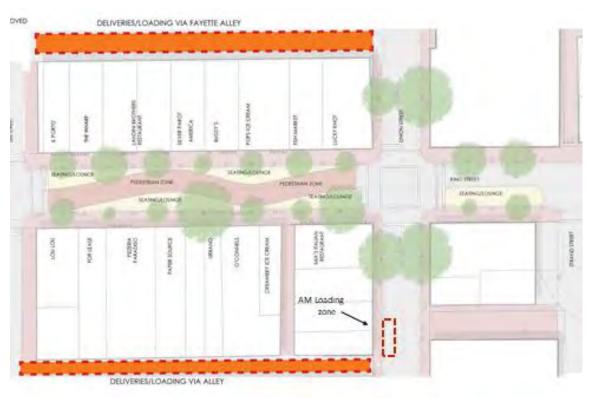


Opened Late March 2019



King Street Place – Pedestrian Block





Pilot Program Proposed for April to October 2020



Barca Wine Bar and Barca Pier





Construction Begins Late Feb./Early March 2020



Misha's Coffee Second Location





Late Spring 2020



MONTE Salon and Haircare Line









Monte Durham, Owner



Monte Headlining Wedding Showcase





Now presented by:
Alexandria Living Magazine (NEW)
and The Westin Alexandria Old Town



Tall Ship Providence



- 30-minute tours on docked ship
- Cruises on the river

Launching in 2020



2020 Public Art Installation





Wrought, Knit, Labors, Legacies by Olalekan Jeyifous
March to November 2020



New and Expanded African American History Experiences



New from Office of Historic Alexandria



- City of Alexandria to gain ownership of Freedom House Museum
- New interpretative kiosks on the Duke Street corridor

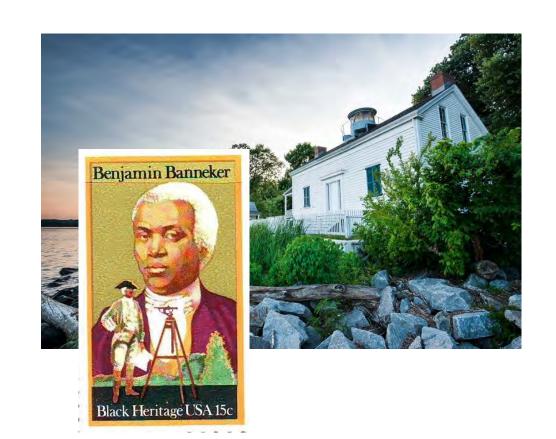
Audrey Davis, Alexandria Black History Museum



African American Heritage Waterfront Trail

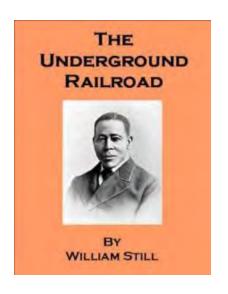
- Self-guided online "StoryMap"
- Community initiative supported by the Office of Historic Alexandria

Launching 2020





New from Manumission Tour Company



- New tour about Alexandria and the Underground Railroad
- Based on the writings of abolitionist
 William Still



Spring 2020



Wonder Woman 1984



Wonder Woman 1984

- Filmed at Landmark Mall and in Washington, D.C.
- Virginia Tourism Corp. and Visit
 Alexandria are leveraging the movie release
- Visit Alexandria members are invited to submit Wonder Woman or '80s-inspired experiences by April 15



Release Date June 4, 2020



Summer Olympics in Tokyo



- World champion sprinter Noah Lyles is a proud T.C. Williams graduate
- Poised to join the American Olympics team
- Could win 3 gold medals like Usain Bolt and Carl Lewis
- Visit Alexandria members are invited to submit Olympics-inspired experiences by May 15

July 24 to August 9, 2020



New Attractions



Mount Purrnon Cat Café + Wine Bar



Spring 2020



Doyle's Outpost







January 2020



Get Air Trampoline Park







Spring 2020



Dining Trends



Asian Flavors



Yunnan by Potomac Noodle House

New

- Ya-Gút St., January 2020, Old Town North
- Spill the Tea, December 2019, NW Old Town/Braddock
- Kung Fu Kitchen, December 2019, West End
- Spice Kraft Indian Bistro, August 2019, Del Ray (ribbon cutting Jan. 2020)
- Yunnan by Potomac Noodle House, March 2019, Old Town North



Asian Flavors

Coming Soon

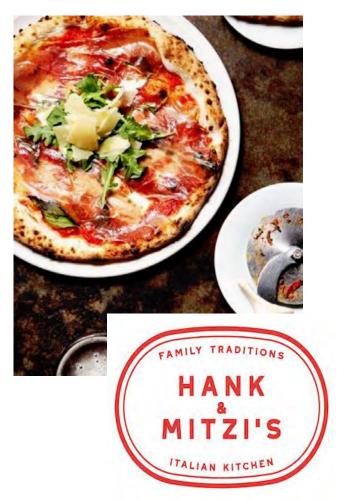
- Hinata Sushi Bar & Grill, March 2020, Old Town North (Edens)
- Sisters Thai, Spring 2020, Old Town North (Edens)
- Pho Nam, Spring 2020, Old Town
- Sushi Jin Next Door, May 2020, West End
- The Handover, TBD 2020, Old Town
- Choong Man Chicken, TBD 2020, West End
- Thai Signature, TBD 2020, Old Town
- Wooboi Hot Chicken, TBD 2020, Old Town North (Edens)



Sushi Jin Next Door



Old Town North Dining District



New

- Ya-Gút St., January 2020, Old Town North
- Yunnan by Potomac Noodle House, March 2019, Old Town North

Coming Soon

- Hank & Mitzi's Italian Kitchen, Winter 2020, Old Town North
- Hinata Sushi Bar & Grill, March 2020, Old Town North (Edens)
- Sisters Thai, Spring 2020, Old Town North (Edens)
- St. Elmo's Coffee Pub (second location), late Spring/Summer 2020,
 Old Town North (Edens)
- Wooboi Hot Chicken, TBD 2020, Old Town North (Edens)



Sweets Scene Expands

New

- Ya-Gút St., January 2020, Old Town North
- Spill the Tea, December 2019, Northwest Old Town/Braddock
- Jeni's Splendid Ice Creams, November 2019, Old Town
- Smallcakes, October 2019, Del Ray

Coming Soon

Goodies Frozen Custard & Treats, TBD 2020,
 Old Town



Ya-Gút St.



Smallcakes



Goodies Frozen Custard & Treats







Brandon Byrd, Owner



Goodies Frozen Custard & Treats



Click here to view the Goodies promotional video



More New Restaurants

New

- The Rub Chicken & Beer, January 2020, Old Town (pop-up at Hen Quarter)
- Bastille (renovation), January 2020, Northwest Old Town/Braddock
- French & Southern, January 2020, Old Town (at Hyatt Centric)
- Michael's Little Italy, January 2020, Old Town (formerly La Trattoria)
- For Five Coffee Roasters, December 2019, Old Town
- El Saltado Restaurant & Carryout, December 2019, West End
- Taquería Señora Lolita, October 2019, Arlandria
- Augie's Mussel House and Beer Garden, October 2019, Old Town
- Bagel Uprising, August 2019, Del Ray
- Oak Steakhouse, July 2019, Old Town North (Edens)
- Aslin Beer Co., July 2019, West End



El Saltado Restaurant & Carryout



More New Restaurants

Coming Soon

- Carlyle Diner, January 2020 (soft opening), Carlyle
- Taquería Picosa, Winter 2020, West End
- Silver Diner, Summer 2020, West End (West Alex development)
- Old Hat, TBD 2020, Old Town
- Crafty Crab Seafood, TBD 2020, West End
- Yates Pizza Palace, TBD, West End



Retail Scene



Retail Scene

National/International

Now Open

Sephora, January 2020, Old Town

Coming Soon

- FatFace, TBD 2020, Old Town
- Patagonia, Fall 2020, Old Town

Recent Additions

- West Elm, April 2019, Old Town North
- Warby Parker, October 2018, Old Town





Retail Scene



Independent/Local

Coming Soon

• Old Town Books (expansion), TBD 2020, Old Town

Recent Additions

- Praha Beads & Jewelry, November 2019, Old Town
- Sassy Boutique, October 2019, Old Town
- Boxwood, April 2019, Old Town
- Goldfinch, March 2019, Old Town North



New Executive Leadership Program







George Washington Leadership
Institute at Mount Vernon



McChrystal Group
Leadership Institute



Building Momentum

Launched January 2020

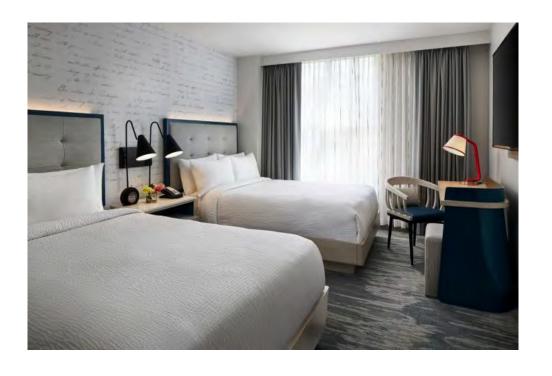


Alexandria's Hotel Portfolio Expands



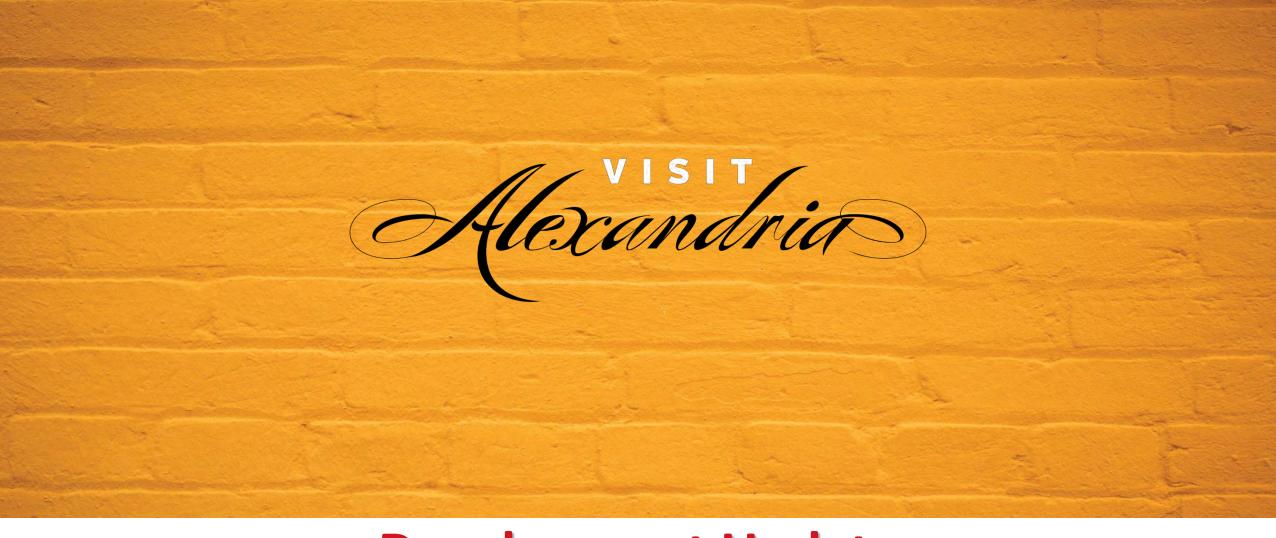
Hyatt Centric Old Town Alexandria





Now Open: January 2020





Development Update

Christina Mindrup

Vice President, Real Estate, Alexandria Economic Development Partnership





What's New In 2020

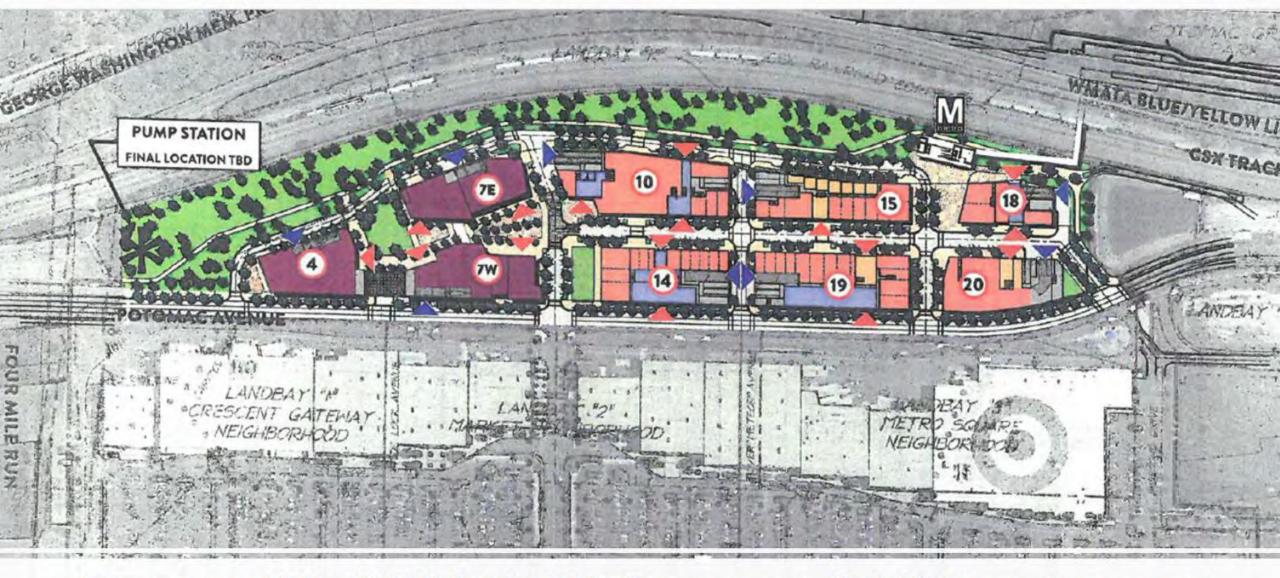
City of ALEXANDRIA





REGAL POTOMAC YARD THEATER

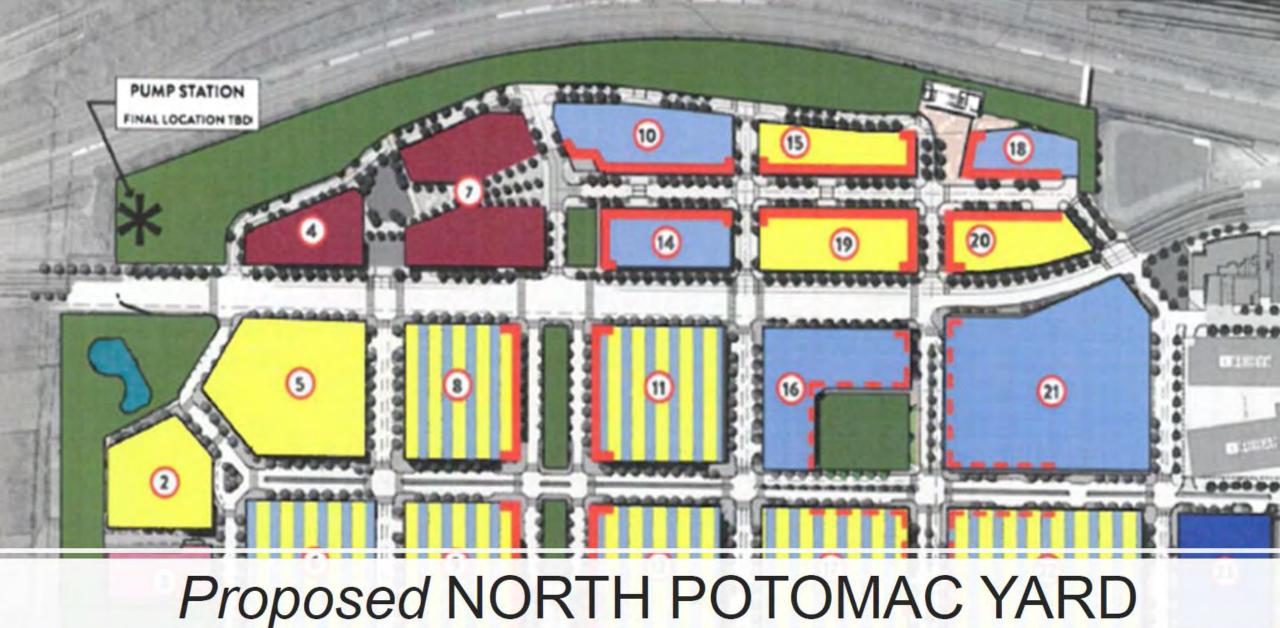




Proposed VIRGINIA TECH Campus + Add'l Development

POTOMAC YARD METRO

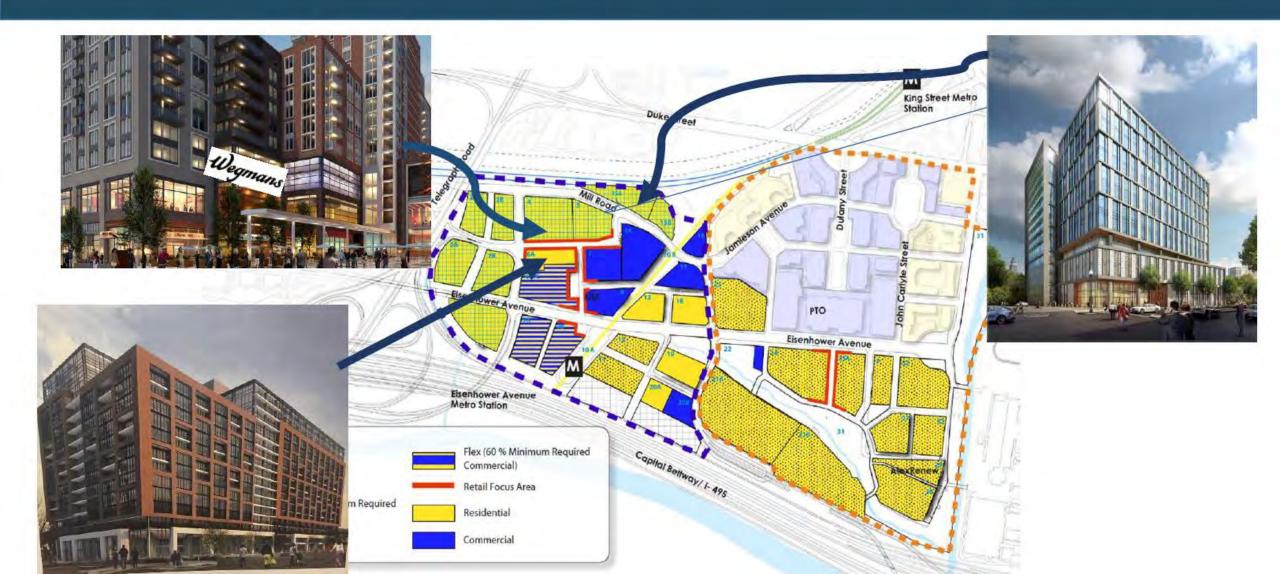




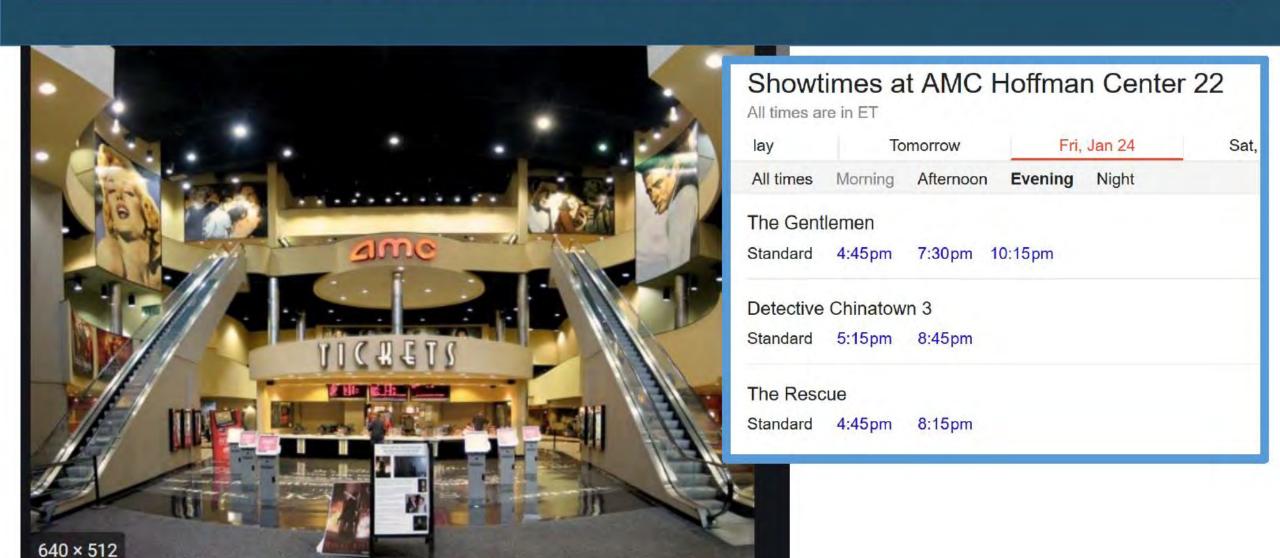
Past and future GEORGE MASON HOTEL



CARLYLE/EAST EISENHOWER



AMC Hoffman Center 22





2020 Marketing Tools

Tom Kaiden

COO, Visit Alexandria

THINGS TO DO RESTAURANTS OLD TOWN HOTELS PLAN



Minutes from DC yet A WORLD AWAY



On the Potomac River within eyesight of Washington, D.C., Alexandria, VA is nationally recognized for its rich history and beautifully preserved 18th- and 19th-century architecture. Named a Top 3 Best Small City in the U.S. 2019 by the Condé Nast Traveler Readers' Choice Awards, the #1 Best Value U.S. Travel Destination 2018 by Money magazine, and one of the South's Prettiest Cities 2018 by Southern Living, Alexandria hums with a cosmopolitan feel and a walkable lifestyle-a welcoming weekend escape next to our nation's capital. A nationally designated historic district founded in 1749, Old Town Alexandria is home to more than 200 independent

VisitAlexandriaVA.com 2.3 million annual visits







MOUNT VERNON BY **BIKE, BOAT OR BUS**

221 King Street

MORE SITE + ITINERARY

NIGHTLY SPIRITS -GHOST TOUR PUB CRAWLS

203 Strand Street

MORE SITE + ITINERARY

MANUMISSION TOUR COMPANY

112 W. Taylor Run Parkway

MORE SITE + ITINERARY

MOUNT VERNON BY BIKE, BOAT OR BUS



221 King Street Alexandria, VA 22314 (703) 548-7655

View Website> + ITINERARY

< 1/8 >

Planning to visit George Washington's Mount Vernon from Alexandria? Why not add to the adventure by cruising down the Potomac by riverboat, pedaling a bike along the scenic Mount Vernon Trail or hopping on a luxury shuttle down the National Park



VisitAlexandriaVA.com **Paid Advertising**



Seafood

Taste how Alexandria celebrates its waterfront location with fresh



Private Event Spaces

Alexandria is filled with unique dining spaces that offer tailored



CREATE UNFORGETTABLE EVENTS



PERFECT PAIRING!

wine, but did you know we have a stellar brunch? Join us every Saturday and Sunday from 10am to 3pm. More

Extras

First Family favorites from the Obamas to George Washington

Presidential Hotspots

Bars & Pubs

in a vibrant bar and pub scene

Casual evening out or chic night on the town-immerse yourself

Seorge Washington's Mount Vernon

Happy Hour Half Off Burgers & more - USPH Taproom >

Exclusive hotel deals at Kimpton Lorien Hotel & Spa in Old Town >



MEETINGS GROUPS WEDDINGS PRESS ROOM Search

THINGS TO DO RESTAURANTS OLD TOWN HOTELS PLAN



THINGS TO DO Y

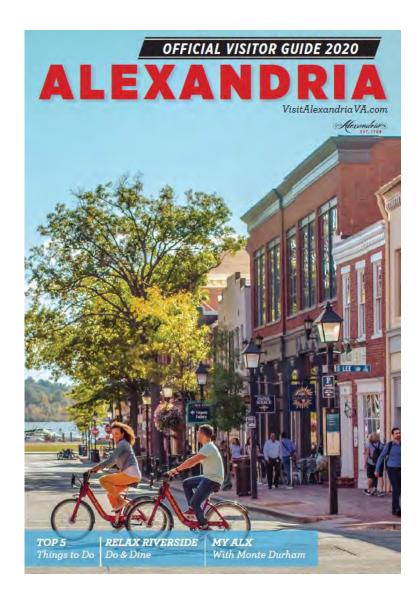
you're in for an unforgettable experience in Alexandria, Virginia, named the #1 Best Value U.S. Travel Destination 2018 by Money magazine and a Top 3 Best Sma City in the U.S. 2019 by the Condé Nast Traveler Readers' Choice Awards. A national designated historic district founded in 1749 that George Washington called hime, Old Town Alexandria hums with more than 200 independent restaurants and bour gues alongside intimate historic museums and new happenings at the waterfront. At the heart of it all is bustling King Street, a walkable mile recognized as one of the "Great Streets" of America. Whether you are here for a girlfriends' getaway, an anniversary trip or a family vacation, there is plenty to do. Check out our ideas, from boat cruises to specialty tours, below. The best way to unlock Alexandria's rich history and culture is with our Key



Now Open! Just one block from the Metro, travel is easy to premier attractions and airport



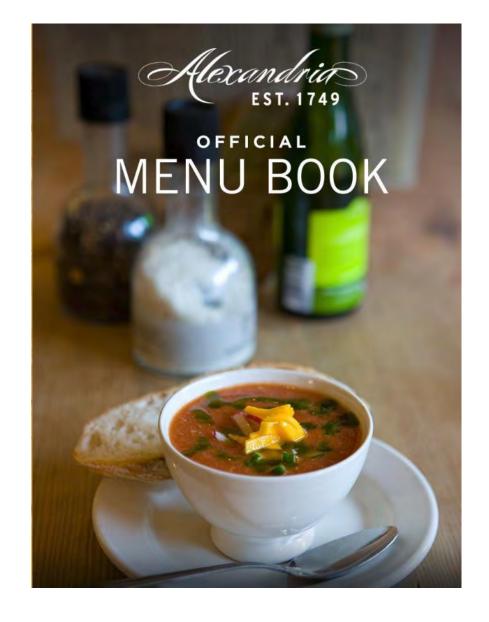




Official Visitor Guide

- 350,000 copies
- Free listing
- Paid advertising from \$200/month
- Timing: July 1 (listing)
 October 1 (ads)





Official Menu Book

- Free listing
- 65 restaurants already participating
- Organized by:
 - Name
 - Neighborhood
 - Cuisine



Visitor Center

- Visitor Center garden redesign
- 78,000 visitors served annually
- Free brochure slot
- Ticketing events & attractions





Other Marketing Tools

Sales:

- Meeting & group sales
- The Leadership Collection™

Membership:

- Breakfast with the President
- Annual Meeting
- Summer Social

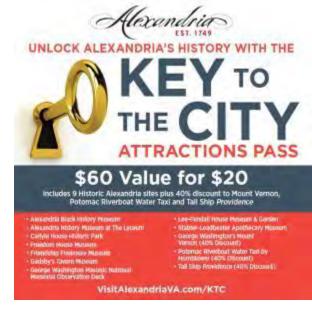


Communications:

- Public Relations
- Social media
- visitALX blog

Promotions:

- Small Business Saturday
- Holiday Boat Parade of Lights
- Portside in Old Town Festival
- Restaurant Weeks
- Hotel packages
- Key to the City Pass





2020 Planner, Programs Summary, Events/Themes



Visit Alexandria: 2020 Member Promotions & Marketing Programs Summary

Each year, Visit Alexandria offers its members the opportunity to participate in a number of marketing programs and promotions. This document includes a short summary of each opportunity to help you better understand and take advantage of those that will support your business. You will receive additional correspondence with specific details and deadlines closer to the actual date(s) for each promotion. Please reach out to Trisha Meisner with any questions.

Trisha Meisner, Member Relations Manager (703) 652-5368 | tmeisner@visitalexva.com

Visit Alexandria: Member Promotions & Marketing Programs

Annual Planner

Each year, Visit Alexandria offers its members the opportunity to participate in a number of marketing programs and promotions. This form is intended for internal use to help you plan your

100-\$1000/mo

\$133-\$200/mo

\$2,410-\$17,600

Free

deadline information closer to the actual date(s) for each promotion. If you would like additional information or if you have any questions, please contact Trisha Meisner at

Member Category

Restaurant

Restaurant

Restaurant

testaurant

tmeisner@visitalexva.com.or (703) 652-5368

Program Name

ustomized Listings on Visit Alexandria's Website

nline Advertising on Visit Alexandria's Website

King Street Trolley & Visitor Center Advertising

he Official Visitor Guide Customized Listing

oliday Shopping - Small Business Saturday

Restaurant Openings & Dining on Major Holidays

the Official Visitor Guide Advertising

The Official Alexandria Menu Book

lisitor Center Brochure Distribution

ummer Seasonal Hotel Package

reakfast with the President

ummer Restaurant Week

Winter Restaurant Week

Winter Seasonal Hotel Package

What's New Meeting

nual Meeting

participation for the year by checking off the ones you are interested in. An estimated timeline is also included, so you can keep an eye out for correspondance with specific sign up details and

ngoing

Ongoing

Ongoing

Ongoing

Ongoing

lanuary

eptember

October

lovember

Event/Launch Date

Ongoing

Ongoing

Ongoing

ngoing

/aries

lanuary

August

ecember

September

December

November-January

anuary/February

anuary-March

lune-Sentember

Ongoing

Members are also encouraged to review the monthly "News You Can Use" member newsletter, sent by Trisha on the first business day of every month. Newsletters will include calls for content, marketing opportunities and sign up information for our promotions throughout the year. Be sure to add "@visitalexva.com" to your email's safe senders list so you don't miss any communications from our





Visit Alexandria: 2020 Major Events & Content Themes by Season

Member Content Needed

- 1. Events loaded to the Calendar of Events section of our website
- 2. Special offers (promotions, discounts, hotel packages) loaded to the Deals & Happenings page of our website

Member Content Needed Timeline:

Please keep the following general topics and timeframes in mind. Visit Alexandria will email all members and share announcements in our monthly member newsletter with details on each request noted below as well as specific deadlines. Please note the months listed in the "Date Content Due" column are several months in advance of the event/when the content will be live so we can prepare web pages and promotional materials

Content Needed:	Date Content Due:	Notes:
Super Bowl specials and watch parties	January	
Cherry blossom-related offerings	January	Food/drink specials, tours, hotel packages, etc.
Black History Month happenings	January	
Valentine's Day specials	January	
St. Patrick's Day happenings	February	
Spring events	February	
Spring hotel packages	February	
Easter brunch specials	February/March	
Tours (spring and summer offerings)	March	T
Summer Seasonal hotel package	April	Sign up for summer dates
Mother's Day specials	April	
LGBTQ Pride Month happenings	April	
Dog-friendly happenings	April	
Summer events	April	
Summer hotel packages	May	
Summer hours	May	
Summer Sidewalk Sale	June	
Summer Restaurant Week	June	
Fall events	July	
Fall hotel packages	August	
Halloween events	August	
Holiday signature events	September	

2020 Key Events:

-1/17-1/26: Winter Restaurant -1/26-2/9: Cherry Challenge

-Throughout: George Washington's Birthday Celebration and Black History -1/26-2/9: Cherry Challenge -2/2: Super Bowl

-2/8: Alexandria Boutique Warehouse Sale -2/17: George Washington Birthday Parade

-3/1: St. Patrick's Day Celebration & Parade

-3/20-4/12: National Cherry Blossom Festival in D.C.

-3/20-4/12: National Cherry Blossom Festival in D.C. -4/12: Easter -4/18: Alexandria Historic

Home & Garden Tour -4/18-4/25: VA Historic Garden Week -4/26: George Washington Parkway Classic

-5/10: Mother's Day

-5/22-5/25: Memorial Day Weekend





Learn More Today...

- 1. Visitor & Member Services (Web & Visitor Guide Advertising, Member Promotions)—Melanie & Trisha
- 2. Meetings, Groups & Leadership Collection—Lorraine, Carla & Robin
- 3. Research—Vito
- 4. PR, Web, Social Media & Content—Claire, Leah & Misha
- 5. GoAlex—Thomas Hamed & Christie Holland, T&ES
- 6. Wedding Showcase—Beth Lawton, Alexandria Living Magazine

Call or e-mail Melanie/Trisha... anytime! MFallon@visitalexva.com | 703-838-4725 TMeisner@visitalexva.com | 703-652-5368





Alexandria Brand and Visitor Research Vito Fiore

Director of Marketing & Research, Visit Alexandria

DEMOGRAPHIC PROFILE OF PAST VISITORS



Female - 50.8% Male - 49.1%





Married/partnered – 72.1% Single – 24.9%

Mean age - 52.8





Has children under 18 – 16.4%

Mean annual household income – \$120,437





College Educated – 82.3%

LGBTQ - 5.5%





Employed (Full or part time) – 59.5%

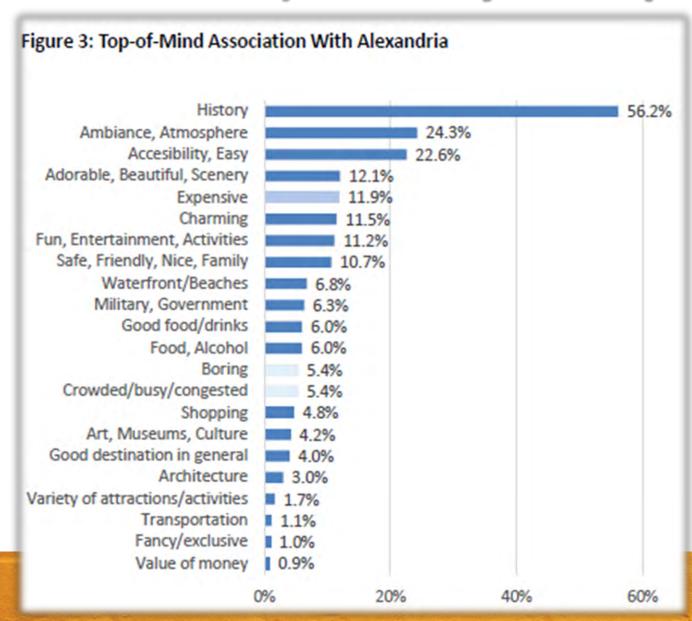
Caucasian - 79.8%



Asian, Pacific Islander – 7.6% Black, African-American – 6.1%

^{*} Note that these stats represent those that visited Alexandria from the survey audience and not necessarily all Alexandria visitors in general. For example, the survey audience was age 24+, so the median age is likely artificially high. The survey audience also focused on Eastern US markets, so the demographics of visitors are biased towards visitors from those markets.

1) History is Top of Mind



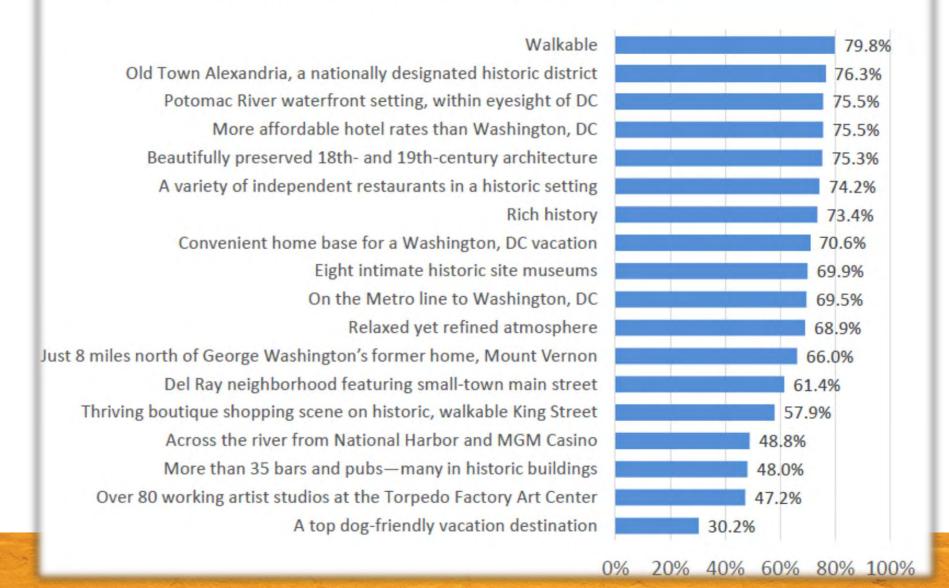
Those that love
Alexandria value the
following more than
other travelers:

History
Small City Intimacy
Healthy Lifestyle
Arts and Culture
Beautiful Architecture
Cultural Diversity
Sophistication



Figure 17: Alexandria Attributes That Motivate Visitation

(Top-Two Box Score—% Rating Each as "Interesting" or "Very interesting")



2) Water Moves People

76% say they find Alexandria's waterfront setting motivating for visitation Only trails 1) Walkability and 2) Old Town









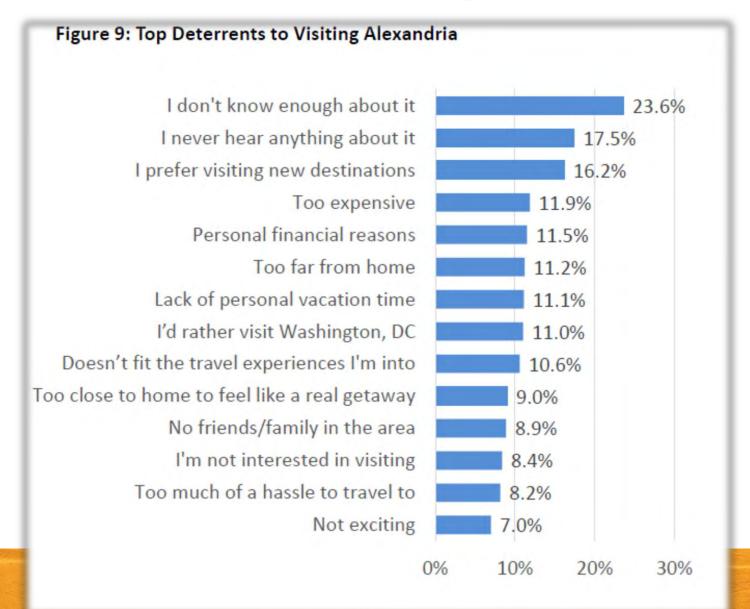






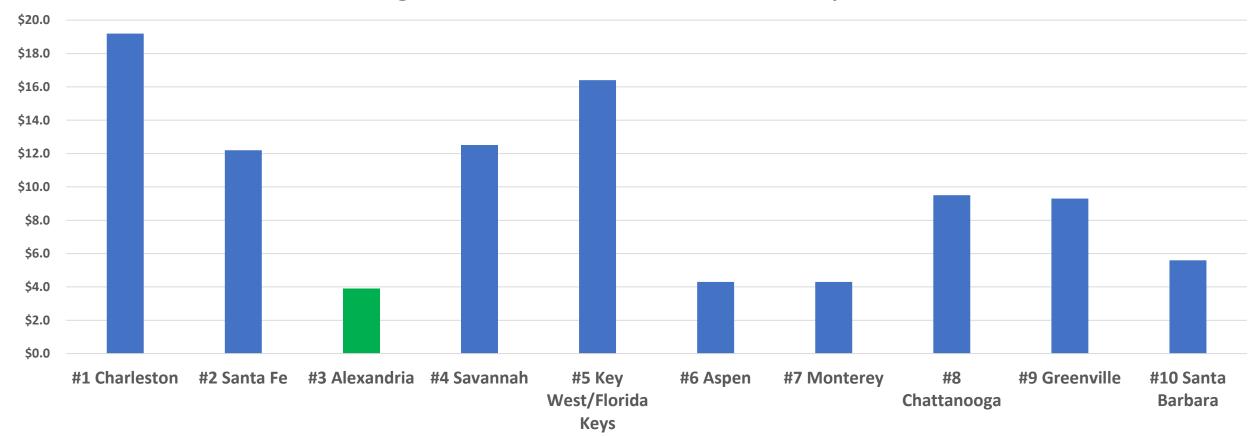


3) Shift to Building Awareness



3) Shift to Building Awareness

Tourism Budgets of Condé Nast Traveler Readers' Top 10 Small Cities





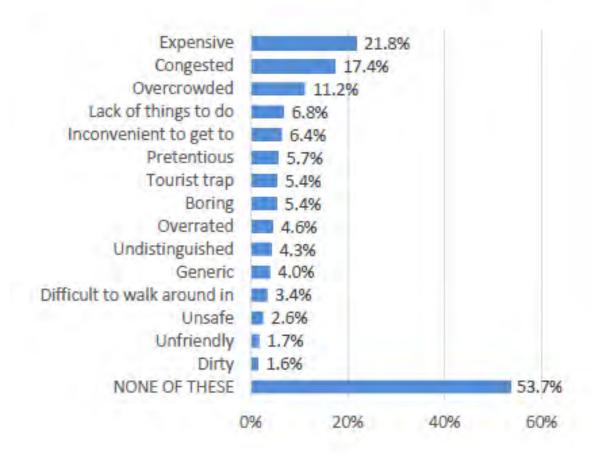
4) DC is a Double-Edged Sword

Figure 6: Negative Perceptions of the Alexandria Brand (aided)

Positive – 72% rate proximity to major attractions as good or very good

Negative – Perceived weaknesses: Expensive and Congested

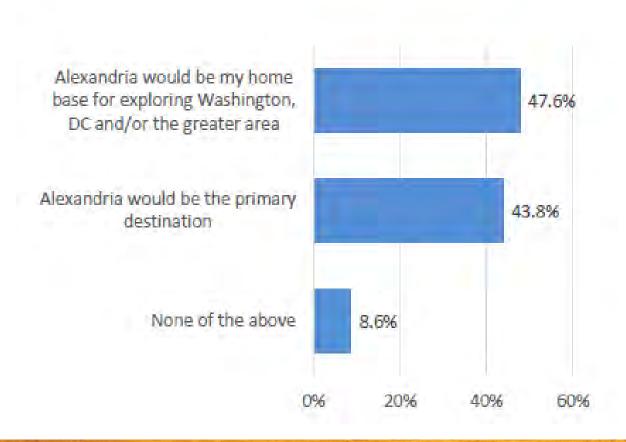
Overcoming these weaknesses? We are the solution to these problems.



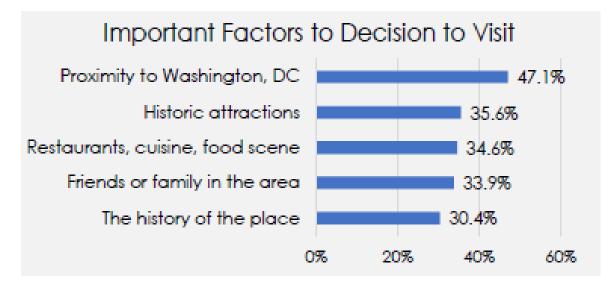


5) Destination or Home Base?

Figure 19: Destination Focus For Ideal Trip To Alexandria



PAST VISITORS:





6) Affirming the Media Strategy

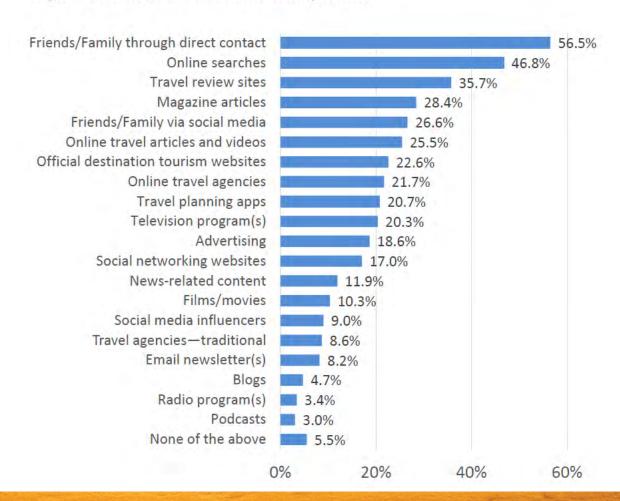
Other than word of mouth, most important channels for inspiration:

- 1. Online search
- 2. Travel review sites
- 3. Magazine and online articles

Social Media top channels:

- 1. Facebook
- 2. Instagram
- 3. YouTube

Figure 10: Sources for Destination Inspiration





7) A Value (Not Budget) Destination

Expense is a WEAKNESS. (#1 negative perception)

BUT affordability compared to DC is an ASSET. (#4 positive motivator)

Much of our audience "happily spends more for higher quality things"

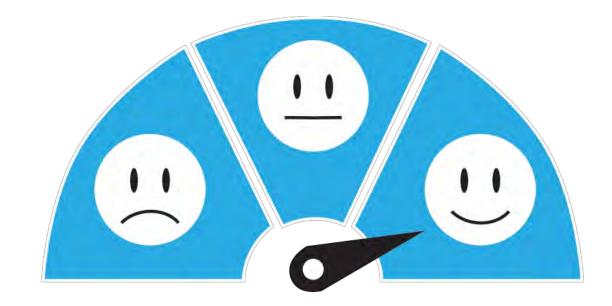




8) Service and Satisfaction

82% were satisfied on prior Alexandria trip

56% rated Alexandria as 4 or 5 out of 5 on being "welcoming"





9) Accolades are Powerful

When presented in interviews, many found them surprising

Independent verification of national significance/stature

3 in 10 travelers get travel ideas from magazine articles

"Sometimes when something is right in your backyard, you don't appreciate it as much as you should. Seeing these, I do understand why Alexandria got these awards, but I didn't realize it had such recognition nationwide.... It makes me assign a little more value to it."

-Interview Participant



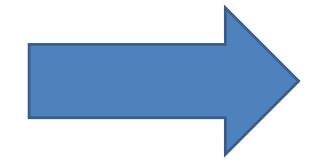




10) Opportunity to Extend

Current Length of Stay

1.5 Days

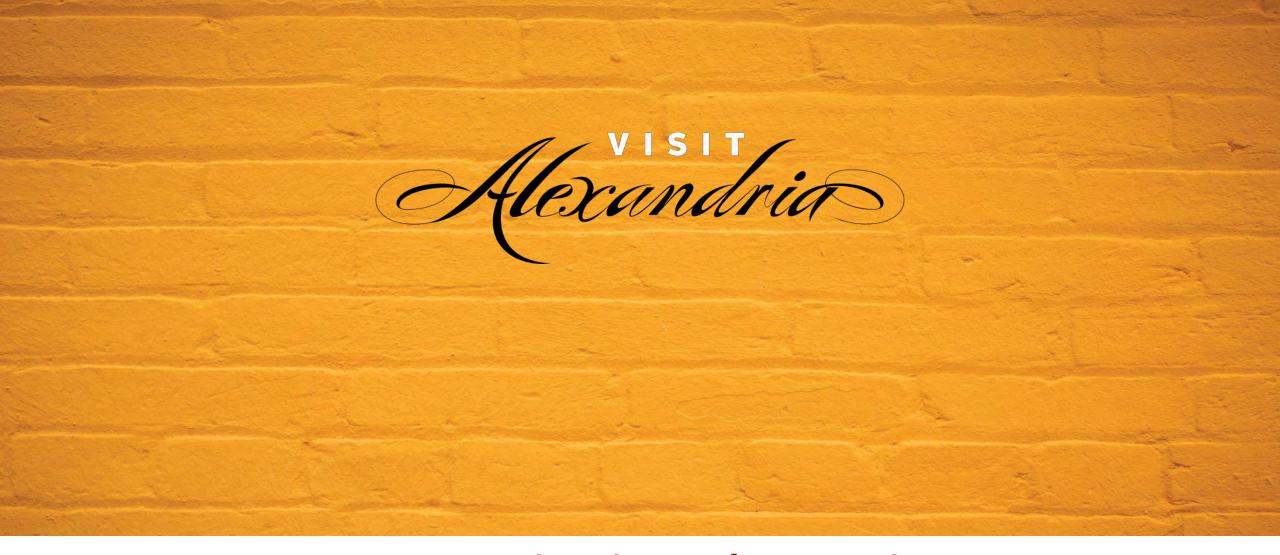


Potential Length of Stay

2.6 Days

"Bleisure": 65% of those in the DC area for business would find staying an additional night or two in Alexandria appealing



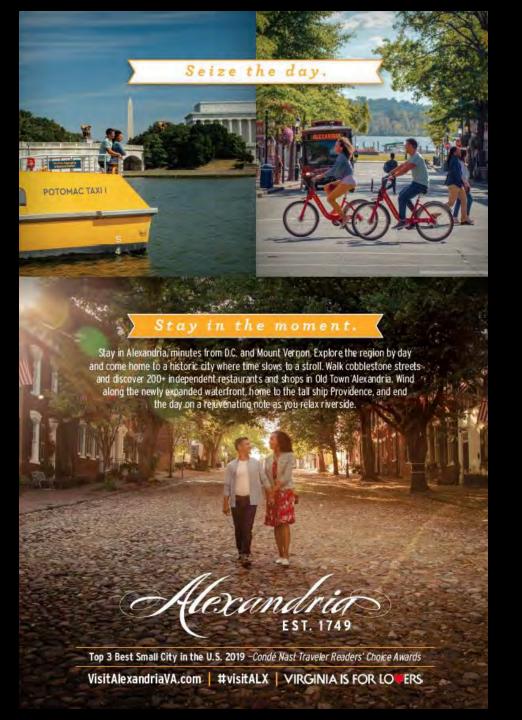


New Destination Ad Campaign

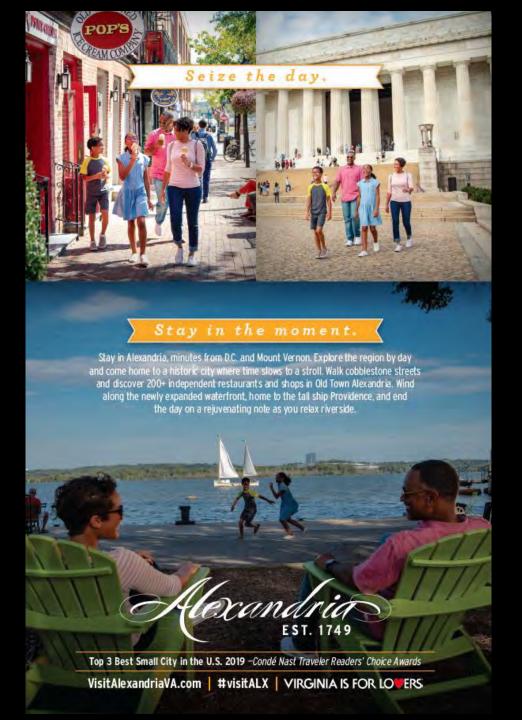
Goals

- 1. Raise awareness
- 2. Increase length of stay
- 3. Home base for a DC-region vacation & destination in itself
- 4. Highlight historic character, walkability, and waterfront setting
- 5. Express the feeling









Digital







Just minutes from D.C.



Click below to view digital banner animations:

1 2 3



:15 Video



Click here for the Couples :15 video ad



Click here for the Friends :15 video ad



Click here for the Family:15 video ad

