



JOHN WAYNE AIRPORT  
HELPING HANDS

## PERSONALIZED TRAVEL ASSISTANCE

John Wayne Airport understands traveling through an airport can be a difficult experience for individuals with hidden disabilities such as Autism. To ease some of the stress associated with airport travel, our Helping Hands team is here to help. Our unique program offers specialized services for families and individuals with special needs.

With Helping Hands, you will receive the following personalized travel assistance:

- Specially trained staff to guide you through the arrival, check-in, security screening, and boarding process.
- We provide an optional bracelet that is worn during your journey through the Airport. The bracelet will identify you to staff as someone who may need a little more support or care.
- Scheduled tours to help you prepare for future travel plans by becoming familiar with the Terminal, check-in, and security processes.
- Help facilitating special assistance with TSA and their TSACares Program.

**Helping Hands services are provided at no cost and are available daily from 6 am - 11 pm. Guests are encouraged to submit a Helping Hands request in advance.**

For more information, visit  
[www.ocair.com/communityrelations/helpinghands](http://www.ocair.com/communityrelations/helpinghands) or  
contact us at (949) 252-5200 x 0.