



Hearing Loops

All hearing loop devices have the following:

- Power button (on top of the device)
- Two headphone jacks (either side of the power button)
- Display (this will show the battery status, unit ID and channel)
- Two volume controls (up and down)
- Channel select button.

The device should already be switched on – if not, press and hold the power button for one second.

The hearing loop devices will pick up the infrared system in the auditorium. It operates on a line-of-sight system, so the device will only work when facing the stage and not covered up by anything. There is a clip on the back so the user can attach it to their clothing, rather than holding onto it.

The device has four channels, but it should always be set to Channel 1. However, if you need to change a channel, use the channel select button.

Although the ideal volume will depend on the user, the optimum volume is around 30%.

Users will have two options:

- Headphones – we have an optional set of headphones to give out, although users are welcome to use their own. They will plug straight into the device. There is an extender cable that comes with the set if the cable is too short for the user.
- Neck Loop – for those with hearing aids, they can borrow a neck loop that plugs into the device and fits around the user's neck. The hearing aid must be set to t-coil mode for this to work.