


ACCESS ETIX ACCOUNT

Click the Etix Account Login Link below to access the log in page. From the login page click the “Having trouble logging in?” link.

https://boxoffice.etix.com/ticket/mvc/accountManager/customer/doLogin?organization_id=6106&cobrand=BuddyHollyHall



The Buddy Holly Hall

Login


Username

Password [Having trouble logging in?](#)

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Under “First time logging in?” enter the Username. The username is the email address associated with your account.



The Buddy Holly Hall

Forgot your password?

Enter your username and we'll send password reset instructions via email.

Username

First time logging in?

Enter your username and we'll email you a temporary password. Your username is an email address or a set of digits.

Username

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An alert will appear at the top of the page confirming that a temporary password has been sent to the email address provided as the username.

The temporary password will be emailed from thankyou@etix.com. Once you have accessed the temporary password, return to the Etix Account Login page by using the back button or the link below.

https://boxoffice.etix.com/ticket/mvc/accountManager/customer/doLogin?organization_id=6106&cobrand=BuddyHollyHall



The Buddy Holly Hall

Login

Username

Password

[Having trouble logging in?](#)

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Login using the email address associated with the account and the temporary password issued by Etix. An “Account Overview” page similar to the one below will appear.



[Overview](#)

[My Tickets](#) ▾

[Membership](#)

[Browse Events](#)

[Help](#)

[Account](#) ▾

Account Overview

Account Details

Account Owner: Amanda Hiatt

Company: The Buddy Holly Hall

User Name:

Status: [amandahiatt82@gmail.com](#)

[ACTIVE](#)

Recent Invoice

Overdue Amount: \$0.00

[Make a Payment](#)

Next Payment: \$173.28

[Past Invoices](#)

PURCHASE PSL SEATS

On the Account Overview page scroll down to “My Orders.” Click the “Order ID” number next to the correct performance.

My Orders

[View All Orders](#)

Order ID	Date	Item	Qty	Total
222231227	Dec 30, 2021 12:00 AM	PSL Master Performance	2	\$173.28
	Dec 30, 2021 12:00 AM	PSL Master Performance		

In the top right-hand corner select the green "Make Payment" button.



[Overview](#)

[My Tickets](#) ▾

[Membership](#)

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[Make a Payment](#)

Details for Order: 222231227

Customer User Name:	amandahiatt82@gmail.com	Confirmation Code:	94655676
Organization:	The Buddy Holly Hall	Balance:	\$173.28 Transaction History
Customer Name:	Amanda Hiatt	Total:	\$173.28
Address1:	1037 Ne 1st Street	Order Fee:	\$0.00
Address2:		Delivery Fee:	\$0.00
City, State/Province:	Earth, TX 79031	Delivery Method:	Print at Home
Country/Territory:	United States	Last Printed Time:	
Passcode or Member Code:		Order Date:	October 30, 2020 4:02:03 PM EDT

Order Tickets:

[View All Orders](#)

[Request Change](#)

Status	Package	Performance	Venue	Section/Row/Seat	Price Code	Total
RESERVED	PSL Master Package	PSL Master Performance (Dec 30, 2021 12:00 AM)	Helen DeVitt Jones Theater at The Buddy Holly Hall	PIT-AA-16	ADULT	\$86.64
RESERVED	PSL Master Package	PSL Master Performance (Dec 30, 2021 12:00 AM)	Helen DeVitt Jones Theater at The Buddy Holly Hall	PIT-AA-17	ADULT	\$86.64

From the "Make A Payment" step 1 page, select the green "Check Out" button in the bottom right-hand corner.

Make a Payment

Step **1** 2

Review Invoice

[Request Change](#)

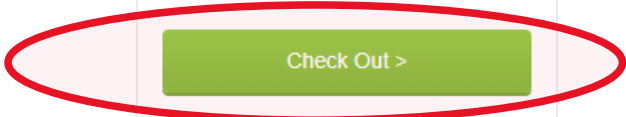
Order ID	Package	Event	Date & Time	Seats	Amount
222231227	PSL Master Package	PSL Master Performance	Dec 30, 2021 12:00 AM	View Chart	\$173.28
Amount Paid To Date					\$0.00
Overdue Amount					\$0.00
Outstanding Balance					\$173.28

Order's Miscellaneous Information ([Edit](#))

Risk of Exposure By purchasing or otherwise accepting a ticket to this Event, you are acknowledging that an inherent risk of exposure to COVID-19 (coronavirus) exists in any public place where people are present. By attending the Event, you and any guests voluntarily assume all risks related to exposure to COVID-19 (coronavirus), and agree not to hold ASM Global, Inc., SMG, LEPA, Etix responsible for any illness or injury in connection with your or your guests' attendance at the Event.

Payment Amount

\$173.28







On the "Make a Payment" step 2 page, enter in all payment information, check the agreement box, and click the green "Pay" button at the bottom of the screen.

Make a Payment

Step 1 2

Payment Amount: \$173.28

Payment Method

Card Number *    

Credit Card *

Expiration Date * /

Expiration Month Expiration Year

Security Code * [What is this?](#)

Credit Card Payment Amount
\$173.28

Billing Address

Title/Salutation

First Name*

Last Name*

Middle Name

Suffix

Street Address*

Street Address 2

City*

State/Province Only required for US/Canada/China/Australia

Country/Territory

Zip Code*

Daytime Phone* - (No spaces or dashes)

Evening Phone - (No spaces or dashes)

Fax - (No spaces or dashes)

Company/Group

Email*

Update/Save the billing info

I have read and agree to the [Terms of Use](#), [Purchase Policy](#), and [Privacy Policy](#). I understand this purchase is non-refundable and non-exchangeable.

Pay

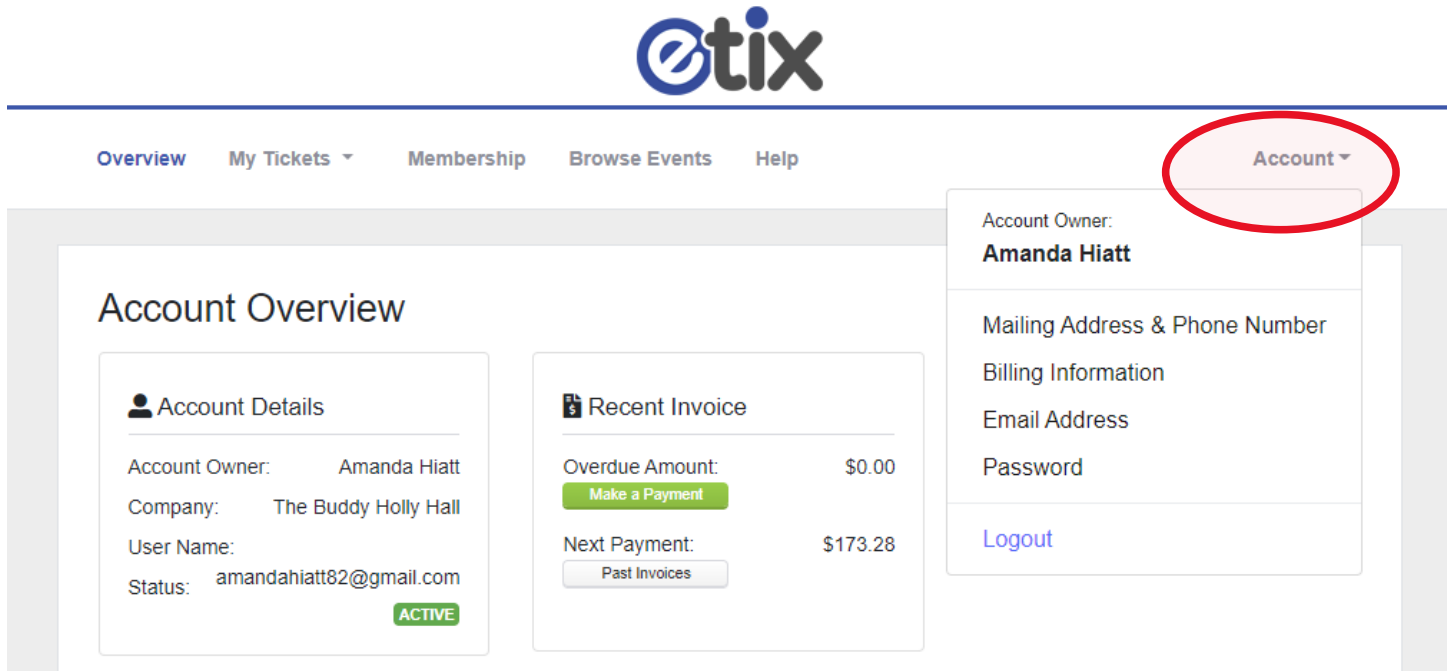
Once the payment is processed a confirmation page will appear. If you have any questions please contact The Buddy Holly Hall Box Office, 806-792-8339 or psl@buddyhollyhall.com.

Remember to reset the password on your account following the instructions below.

RESET PASSWORD

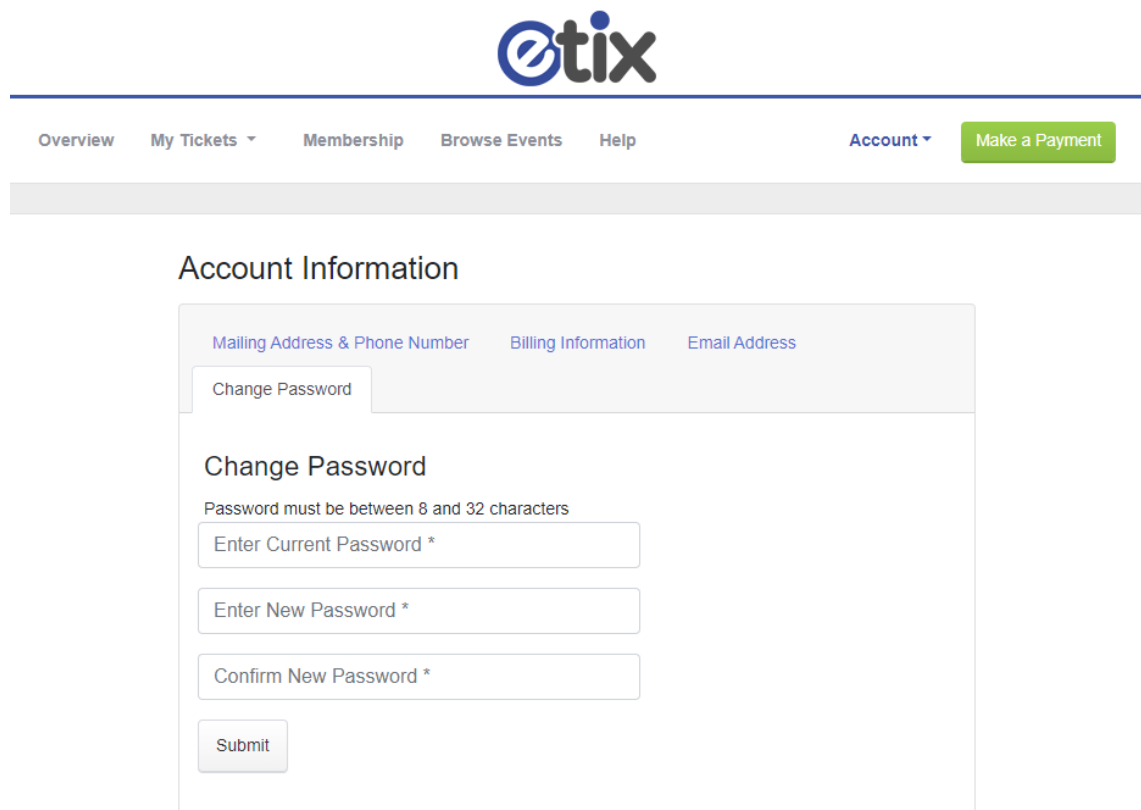
Return to the "Account Overview" page.

In the top righthand corner click the "Account" button and a dropdown menu will appear. Click "Password."



The screenshot shows the etix website's navigation bar with the 'Account' dropdown menu highlighted in red. The dropdown menu contains the following items: Account Owner: Amanda Hiatt, Mailing Address & Phone Number, Billing Information, Email Address, Password, and Logout. The main content area displays the 'Account Overview' page with sections for Account Details, Recent Invoice, and a status of ACTIVE.

Enter in the required information to reset your password and click "Submit."



The screenshot shows the etix website's 'Account Information' page. The 'Change Password' form is the active section, with tabs for Mailing Address & Phone Number, Billing Information, and Email Address. The form includes the following fields and a submit button:

- Change Password (tab)
- Change Password (section header)
- Password must be between 8 and 32 characters (note)
- Enter Current Password *
- Enter New Password *
- Confirm New Password *
- Submit