

## **IMPORTANT ADA INFORMATION**

Thunder Ridge Nature's Arena strives to provide exceptional service to all guests including those with special needs and disabilities. Thunder Ridge Nature's Arena exceeds the requirement of compliance with the American with Disabilities Act (ADA) and state of Missouri accessibility mandates.

**ADA Parking:** ADA Parking is available in Lot 5 on a first-come, first-served basis. Guests must have either a GA or Fruit Farm Lot parking pass they have purchased online as well as display a valid ADA placard or license plate to access available ADA parking.

## **ADA Ticketing:**

Wheelchair-accessible guests: Please visit the ADA Check-In near the box office upon arrival to exchange your tickets for ADA. Please note, wheelchair-accessible guests plus ONE companion will be allowed in the ADA seating area. The rest of your party will need to enjoy the show from the location where your tickets were purchased. Wheelchair-accessible seating is available on a first-come, first-served basis.

**Mobility Impairment:** Guests with mobility issues who do not require a wheelchair are encouraged to visit the ADA Check-In next to the Box Office to see if alternative seating is available. Please note, ADA seating is limited and will be offered on a first-come, first-served basis.

All ADA guests who are relocated to the ADA section can be accompanied by ONE guest. All others in your party will need to stay in the ticket location that was purchased as space in the ADA section is very limited.

**ADA Restrooms:** ADA restrooms are located at the perimeter of the ADA seating on the floor level. Please have your guest accompanying you in the ADA section help you to the restrooms as our staff can't leave their assigned areas.