# AUSTRALIA'S NORTH WEST

ANNUAL REPORT 2021/22



WESTERN AUSTRALIA O MOUNT WELCOME LOOKOUT | ROEBOURNE PIC: C&J MADDOCK

AUSTRALIA'S NORTH WEST ACKNOWLEDGES THE TRADITIONAL CUSTODIANS THROUGHOUT THE NORTH WEST OF WESTERN AUSTRALIA AND THEIR ELDERS PAST, PRESENT AND EMERGING.



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ACCESS<sup>-</sup> AND REGI

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FINANCIA



PIC: TOURISM WA

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WESTERN **AUSTRALIA** 

# ABOUT ANW

## OUR VISION

For the Kimberley and Pilbara to become a worldwide tourism destination of choice.

## OUR PURPOSE

To effectively collaborate with industry and lead the regional community in destination marketing, tourism sustainability and management for positive economic and social outcomes

Australia's North West is the peak tourism body for the Pilbara and Kimberley regions of Western Australia. We are a not-for-profit organisation, funded by a combination of membership fees and support from Tourism WA, Local Governments and other stakeholders. ANW are the regional tourism conduit to the State Government through Tourism WA. We are industry-led and provide a strong voice for tourism in the North West.

Our areas of responsibility are guided by five key pillars:

- Efficiently and effectively marketing and promoting the North West
- Growing accessibility into and within our
- region
- Developing our destination
- Driving engagement within our industry
- Performing at a high level as an RTO



**"AS THE 2022 PEAK SEASON GOT** UNDERWAY IT WAS CLEAR THAT PENT-UP DEMAND WAS STRONG IN THE INTERSTATE MARKETS ..."

# **ANW CHAIR'S** REPORT

I would like to begin my report this year by sincerely thanking and congratulating all of our members, and others in the tourism sector in the Kimberley and Pilbara, for the passion and the resilience they have shown in coming through more than two years of operations during the pandemic. It has been an amazing achievement in extremely challenging circumstances. Thank you also for your support for ANW over this time.

The border uncertainty that so affected travel planning during the year, and the resultant deferral of bookings, cancellations and refunds were a major headache and created huge workload pressures for many. This was particularly the case for those operators who are most reliant on our interstate and international visitors.

Fortunately, intrastate travel continued strongly through to the end of the 2021 season, and many businesses experienced and benefited from the high levels of local demand, as WA residents were still unable to travel out of the state. Tourism WA's Wander Out Yonder campaign continued to drive high numbers of travellers around the state. ANW and the other regional tourism organisations continued to work closely with TWA to maintain this momentum.

Finally, by March 2022, interstate and international borders had re-opened, and the path back to more regular and predictable travel patterns commenced. As the 2022 peak season got underway it was clear that pent-up demand was strong in the interstate markets, and also from WA travellers who had been made aware of just how much there was still to do and see in their home state particularly 'up north'.

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Challenges that have confronted many businesses have been the same as those being experienced nationwide, namely, the shortage of tourism and hospitality workers in general and skilled staff in particular. These are the people who are needed to provide the holiday experiences and deliver the levels of customer service that visitors to the region are expecting. This remains a challenge.

2021/22 was the first year of our five-year contract with TWA. Working with TWA and the other RTOs, ANW's strategic planning and operational planning are now closely aligned under five Strategic Pillars. These form the basis of all our activity throughout the year, and we measure and report on performance in these key areas.

They are:

- Efficient and effective marketing and promotion
- Access to regions and regional dispersal
- Destination development
- Driving industry engagement
- High performing RTOs

The CEO's Report expands on achievements in these areas, which will continue into the future along with the exciting new brand launch and marketing campaigns led by the team at TWA.

I would like to take this opportunity to thank the Board and management at TWA for all their support to ANW and for their leadership during the tough times last year which assisted so many in the industry.



I would also like to thank Tarsh Mahar for the energy and passion she brings to her role as CEO, and her leadership of our marketing team at ANW. Plans are in place and better times ahead will reward so much hard work done in the last two years.

Finally, thank you to my Board at ANW. In person (or on Zoom) they have been great support to Tarsh and to me. Their shared love of the Kimberley and Pilbara, and their commitment to ANW and the tourism industry have benefited all our members and stakeholders.

#### IAN GAY

Chair, Australia's North West Tourism

# **ANW BOARD**



IAN GAY CHAIR

Ian's career has been in aviation. He retired from Qantas in 2015 after 45 years' service to the airline. Ian moved to WA in 2000 as the Regional General Manager for the state, overseeing a period of significant growth in route capacity to both the Pilbara and the Kimberley in support of the tourism, resources and community sectors.

Prior to 2000 Ian worked in Sydney, New Zealand and South-East Asia in a range of senior commercial roles including sales, marketing, route planning and alliances. Ian is also a board member of Business Events Perth.

Term expires 2023.



## DREW NORRISH

#### **VICE CHAIR**

As CEO of Mackerel Islands Pty Ltd, Drew oversees three very unique properties in the Pilbara region including the Onslow Beach Resort and offshore Mackerel Islands (Thevenard and Direction Islands). He also oversees the management of the iconic Karijini Eco Retreat in nearby Karijini National Park on behalf of the Traditional Owners.

Working his way from Island Manager to CEO, he has 14 years' experience both operationally and at an executive level in the ANW region. He also has experience in the management of a wellestablished marine tourism business in Europe.

Drew holds a Bachelor's degree in Environmental Management, is the Deputy Chair of the Pilbara Tourism Association and is an active participant in the tourism and hospitality industry in Perth and the North West.

Term expires 2023.



#### **CHARLIE** SHARPE

Charlie has a lifetime in tourism in the East Kimberley and around the world, with a special attachment to the spectacular Kimberley region where he grew up.

After 17 years working on the redevelopment and expansion of the Lake Argyle Tourist Village, the family made the difficult decision to sell out to the SunSuper-backed G'Day Group early in 2022. After surviving the 2007 Global Financial Crisis and 2020/21 Pandemic, it was time to focus on family and hand over the spectacular site to Australia's biggest tourist park operator who has the capacity to take the spectacular Kimberley tourism icon to the next phase and beyond.

With a passion for Kimberley tourism and a belief that the North West will prove to be one of the most sought-after destinations on the planet. Charlie continues to work with stakeholders across the region to ensure the pandemic recovery is successful and that this potential can be realised.

Term expires 2022.



## DARREN BANFIELD

Darren has been a pillar of the tourism industry for the past 30 years, representing Broome as a destination, while creating employment and pathways for Broome locals. Darren actively delivers the North West message to the world, serving on boards including the Broome Visitor Centre, Cruise Broome and Australia's North West Tourism as well as through personal ambassadorship, including participating at five international SKAL congresses.

Darren's association with Willie Creek Pearls has spanned more than 30 years in roles from cleaning toilets to managing staff and more. Darren's collaborative and approachable nature, combined with business acumen and a passion for tourism in the North West sets him apart as a highly regarded role model in the Broome community. This culminated in Darren being awarded Business Person of the Year at the 2020 Broome Business Excellence Awards.

Term expires 2023.

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#### SONJA MITCHELL

Sonja has been part of the fabric of the ANW tourism industry for more than 30 years since beginning as a pilot in Kununurra flying scenic and charter flights. Getting to know the Kimberley and Pilbara landscape and making lifelong friends has instilled in her an enormous passion for Australia's North West.

Her contribution to the development of the Kimberley tourism industry was recognised with the 2006 'Individual Award for Excellence' from Australia's North West Tourism. In 2001 she was the first person from the North West, and the youngest at that time, appointed to the board of the WA Tourism Commission. A strong advocate for the ANW tourism industry through representation on local committees and state boards, Sonja has held positions of General Manager, CEO, Board Chair, Tourism Commissioner and Non-Executive Director. Currently she is selfemployed and works as a Business Builder and Tourism/Business consultant.

Term expires 2022.



#### SIMONE **KAPITEYN**

Simone has 23 years' investigative experience policing in Victoria and WA, including 10 years at Broome Police Station. A Broome resident since 2001, Simone understands the complexities and diversities unique to the Kimberley region.

Simone has been involved in tourism since 2010. As the sole Managing Director of Adventure Wild Ptv Ltd. a small family business, she completes all areas of operational, logistical, HR, marketing, financial and business operations.

Adventure Wild Kimberley Tours offer 29 12-day, allinclusive tours, supporting accommodation, tours, retail and local industry throughout the region. Simone has established and maintains excellent personal, business and strategic relationships throughout the North West and remains intensely passionate about the Kimberley. She is extremely motivated and objective with a high moral conscience.

Term expires 2022.



#### MEG COFFEY

Digital marketing strategist Meg Coffey is an awardwinning entrepreneur and international keynote speaker.

Texan by birth and Australian by choice, she is managing director of the tourism-focussed social and digital marketing agency Coffey & Tea, developing campaigns and delivering training that enables Australian businesses to compete on the global stage; the founder of State of Social, Australia's favourite social media conference; and #SMPerth, the free knowledge-sharing network and event series. She also sits on the Australia Day Council WA (Auspire) board.

Meg is a regular contributor to media with regular appearances on Sunrise, The Today Show, ABC News, 6PR and the Daily Telegraph. In 2017 Meg was named as one of Australia's Top 50 Small Business Leaders and in 2021 was nominated as a finalist for Campaign Brief's Ad Person of the Year.

Term expires 2023.



#### JESSIE HORNBLOW

Jessie is the Executive Manager for Cygnet Bay Pearl Farm and Pearls of Australia. Her experience in tourism spans more than 14 years in managerial positions across the Pilbara, Broome and the Dampier Peninsula. She has spent the past 10 years with Cygnet Bay Pearl Farm building tourism and managing daily operations of marine, pearling and Indigenous tours, accommodation, and food and beverage. She is now based in Broome with a focus on marketing, trade and strategic business development across the company's operations in WA and NSW, and has helped guide the business through transformational change. She finds fulfillment in working alongside communities and businesses to develop Indigenous tourism projects at Cygnet Bay and the Dampier Peninsula.

lessie holds a Bachelor of Commerce in Finance & Marketing and graduated the AICD Company Directors course. For the past two years she has also sat on the Broome Visitor Centre Board and Skal Broome Committee. In 2019 she won the Len Taylor Young ATEC Award for Leadership.

Term expires 2022.

"... IT'S REMARKABLE THAT VISITATION **RIGHT ACROSS THE NORTH WEST HAS REBOUNDED TO NOW EXCEED PRE-**COVID LEVELS IN A VERY COMPETITIVE **MARKET AS BORDERS RE-OPENED."** 

# **ANW CEO'S** REPORT

Looking back over 2021/22 it's remarkable that visitation right across the North West has rebounded to now exceed pre-Covid levels in a very competitive market as borders re-opened. This is an increase of 70 per cent in visitor numbers from the depths of the pandemic. Encouragingly, interstate spending jumped from \$1M to \$86M. Although this achievement wasn't without considerable pain, cartwheeling and sheer determination from operators. ANW has embraced our new Strategic Plan, with its five key pillars, and set to work to deliver outcomes in each of these areas.

This included six marketing campaigns with an impressive increase of 49 per cent in clicks through to our members' website pages. Most notably, our Webjet Broome campaign delivered an increase in average length of stay from 6 nights to 10.5 nights, and injected an economic impact of \$2.8M. Working with the trade and travel distribution system is more important than ever as consumers rush back to the security of booking travel with agents.

With the ever-changing social media landscape, ANW decided on a new approach. We divided our organic and social media activity between two specialist providers to ensure we utilise the latest developments in this field, overseen by ANW's marketing team. The focus on access and regional dispersal led ANW to work with key partners to pursue regular international flights between Singapore and Broome. While we are not there yet, it's still on the agenda. Our input to affordable airfares programs continues to provide valuable insight to partners negotiating with airlines.

Encouraging dispersal within the region proved successful with the 'Day in Derby' campaign significantly increasing clicks through to Derby-related pages from travellers in the region compared to previous years.

Once again the Northern Australia RTOs - ANW, Tourism Top End and Tourism Tropical North Queensland collaborated to re-ignite the Savannah Way as a braided route between Broome and Cairns. Expect new initiatives going forward.

Development of ANW's Tourism **Destination Management Plan got** underway with stakeholder engagement, desktop research and a consumer survey. More than 40 regional stakeholders have been consulted including tourism operators, Local Governments, transport providers, Traditional Owners and State Government departments. More than 70 reports covering strategic direction and related research have been consulted. ANW-specific consumer insight work was also undertaken for interstate and intrastate audiences to help inform the regional direction.

Driving Industry Engagement is our fourth key strategic pillar. We reshaped our organisational structure to include a dedicated position to connect and engage with our members and the trade. This resulted in a revised membership model that has proven popular with members and stakeholders, as evidenced by ANW member survey results. Survey highlights included:

- their membership.
- ANW performs extremely strongly across all performance metrics. Overall satisfaction across marketing that of other RTOs.
- More than 7 in 10 ANW members feel "extremely positive" towards their RTO - more than any other RTO!
- 9 in 10 members are satisfied that ANW is supportive, accessible and always willing to listen.



ANW members are significantly more satisfied with their RTO's destination marketing and the perceived value of

and communication metrics is above

ANW members are highly satisfied with the opportunities provided by their RTO. In particular the majority of members are completely satisfied with networking and product promotion opportunities.

Significantly more members are "completely satisfied" in ANW's understanding of which markets to target (72%) compared to other RTOs (53%). This metric is the strongest driver of value of all performance metrics, and likely contributes to ANW's outstanding membership value result.

Other highlights through the year included an office-sharing arrangement with WAITOC. We also engaged a grants consultant to help access new avenues of funding, and were pleased to raise an additional \$175,000 from the industry. Going forward we are keen to engage more with our LGAs to promote and validate their investment in the visitor economy in conjunction with ANW. With the implementation of our new Customer Relationship Management system, Simpleview, a new website and a solid operational plan, ANW looks forward to working closely with our stakeholders to deliver positive outcomes for the visitor economy throughout the Kimberley and Pilbara.

A big thank you to my ever-faithful team of superstar colleagues and Board members who are a wonderful, fun and supportive bunch of good people.

#### NATASHA MAHAR

CEO, Australia's North West Tourism

# **ANW LIFE MEMBERS**

The following individuals are recognised for their outstanding service to the organisation and, in turn to the tourism industry in the North West over a period of years.

FRANK CAMER-PESCI HEATHER MIDGELY GRAEME MACARTHUR **RON JOHNSTON** MIKE DUNNETT IAN LAURANCE AM

TRALIA'S NORTH WEST

# **ANW TEAM**



NATASHA

CHIEF EXECUTIVE

MAHAR

OFFICER

#### NICKY BEXLEY

TRADE & INDUSTRY RELATIONSHIPS MANAGER

Tarsh manages ANW's operations under the organisation's five key strategic pillars, as well as developing and maintaining life. relationships across the industry. Tarsh steers the organisation's direction, develops strategy, attends trade and industry events and leads destination marketing. Working with the ANW Chair, she ensures that industry leaders

and stakeholders are involved with ANW activities. After studying tourism and travel, Tarsh's career has taken her

around Australia and

the world. She moved to the Kimberley over a decade ago and has managed the Broome Visitor Centre, and marketing and business development for The Great Escape Charter Company. Prior to working for ANW she was both an elected and seconded board member.

#### Nicky has called Broome home for more than 10 years, and has been in the tourism and hospitality industry for most of her working

She owned and operated a holiday complex on the Far South Coast of NSW for more than seven years, and still works in her family's restaurant when visiting on holidays.

Nicky has a Bachelor of Business majoring in Tourism and Hospitality and is passionate about travel, marketing and sales. She is excited to combine these in her role with ANW where she works with trade and consumers to build their knowledge of the Kimberley and Pilbara by designing itineraries, hosting famils, building agents' knowledge of

the region, and more.



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#### DESTINATION MARKETING, DIGITAL EXECUTIVE &

PAULA

PROJECTS

Paula is also

ANW.

**O'BRIEN** 

Paula supports the implementation of ANW's strategic and operational plan through the planning and delivery of creative campaigns, content and collateral to relevant target markets.

responsible for ANW's website, image library and upcoming CRM, and represents ANW and its product in trade and consumer shows. Paula moved to Australia and straight to the North West 10 years ago, working at Cygnet Bay Pearl Farm for four years before taking up her role with



#### SIMON PENN

MARKETING & COMMUNICATIONS EXECUTIVE

Simon's role with ANW includes collaborating on strategic and operational marketing planning, delivering creative campaigns, brand management and coordinating media and communications.

He came to ANW in 2019 with an extensive background in media after a career as a journalist, photographer, editor and producer for organisations including The West Australian, Broome Advertiser and ABC Kimberley.

Immediately prior to joining ANW he spent eight years managing media and communications for the Shire of Broome.

Born in Perth, Simon lived in Broome for more than 17 years and has travelled the North West extensively.



#### PAIGE HURIHANGANUI ADMINISTRATION

Born and bred in the South West, Paige was drawn to the North West and moved to Broome in 2020.

She started her career in bookkeeping with ANW while continuing her studies in Business & Bookkeeping and gaining work experience with several other businesses in Broome.

She enjoys the lifestyle in the North West and can see herself living up here permanently.

# 2021/22 ANW ACTIVITY REPORT

## **ANW STRATEGIC PLAN**

A significant body of work was undertaken in 2020/21 to develop a new five-year ANW Strategic Plan and membership structure for adoption from 2021/22.

northwest

#### A HIGH-PERFORMING RTO

We will seek to optimise our efforts by collaborating with key stakeholders and Tourism WA, and we will endeavour to grow our operating budgets by seeking alternative funding sources.

## 04 **DRIVING INDUSTRY** ENGAGEMENT

We will work collaboratively with our stakeholders to build a resilient tourism industry and a cohesive region, and perform a conduit role between Tourism WA and industry.

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We will promote and drive desire for our region with a relevant marketing strategy and competent use of our marketing spend.

## ACCESS TO THE REGION AND REGIONAL DISPERSAL

We will support and work with Tourism WA to grow accessibility into our region and develop strategies and Initiatives to encourage dispersal around our region.

## 03 **DESTINATION DEVELOPMENT**

We will support Tourism WA and other stakeholders / partners with their development priorities to drive visitation and spend in our region including Aboriginal tourism through the Jina Plan. We will also enable growth in capacity and capability.

# EFFICIENT AND EFFECTIVE MARKETING AND PROMOTION Ľ

#### MARKETING CAMPAIGN HIGHLIGHTS

## **BROOME'S TROPICAL SUMMER**

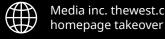
ANW's tongue-in-cheek campaign to drive visitation in the shoulder season based on a summer romance novella.



2.2K Clicks to ANW members

17.7K Views of the campai ebpage (incl 3.5 member pageviews)

Media inc. thewest.com.au



DIGITAL ACTIVITY

#### ANW WEBSITE

- 664K sessions (+5% 2020/21)
- 130K ANW member listing referrals (+49% 2020/21)
- 1.4M pageviews (+2% 2020/21) - 70% of Page Views from Organic Search (+7% 2020/21)

#### FACEBOOK

0

- 32.5M Reach (+80% 2020/21) - 4.29% Engagement Rate (+59%
- 2020/21);
- 88K Page Likes (+13% 2020/21)

#### INSTAGRAM

- 9.4M Reach (-54% 2020/21) - 1.53% Engagement Rate (-47% 2020/21)
- 132K Page Followers (+5% 2020/21)

#### MAILCHIMP

- 25 EDMs

14

- 39.7% Unique Open Rate (Benchmark 23.5%)
- 2.7% Unique Click Rate (Benchmark 4.2%)
- 3670 New Subscribers (+1455%) 2020/21)



## **KIMBERLEY** WATERFALL SEASON

After an up-and-down 2021 season, the second iteration of the Kimberley Waterfall campaign gave an early kickstart to 2022.





3.4K  $\langle \rangle$ Views of the campaign webpage (incl 3.5K member pageviews)

22K Views of ANW campaign webpage

A ATSO'S

Media – PerthNow, The West Australian



f)

Co-operative partnership with Webjet and Broome International Airport offering \$200 off flights to Broome from capital cities

- \$2.6M economic impact
- 937 passengers
- 10 nights avg. stay (up from 6 nights)
- \$2825 avg. spend per person

## WANDER THE WARLU WAY

to leverage the Warlu Way's inclusion in the magazine's Top 100 Road Trips.





1.3K clicks to member websites

(S) 7.6K views of members on ANW website

15K views ANW campaign webpage

530K social media reach

Media – Australian Traveller print & digital; Seven West Media

## **BROOME WEBJET**





#### CONSUMER SHOWS

- Perth 4WD & Adventure Show bookings)

## ONE DAY? **OR DAY ONE?** YOU DECIDE.



WANDER 0 U YONDER IN WA

#### THE KIMBERLEY A MAGIC THAT AWAKENS YOU

## MEDIA & PR HIGHLIGHTS



- Network 10's The Project live broadcast from Broome
- Showroom X 2021 global fashion campaign #WeWearAustralian shot in Broome and Kununurra
- The Amazing Race Australia 2022 season finale filmed in Broome, to screen October 2022
- More than \$800K in media coverage including The Australian, Australian Financial Review, The West Australian, The Sunday Times, Australian Traveller, RAC Horizons, Qantas Travel Insider, Caravan World and Broome Advertiser

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## MARKETING CAMPAIGN HIGHLIGHTS



Our hero Kimberley and Broome campaign included new branding, a campaign microsite featuring packages and special offers from ANW members, a downloadable travel e-magazine, seven campaign EDMs and promotion across a range of social media channels.



10K clicks to ANW member websites



50K views of Venture campaign microsite



13K downloads of Venture travel e-magazine



4.4M social media impressions



Shortlisted for Mumbrella Travel Marketing Awards Oct 22



#### **TRADE SHOWS**

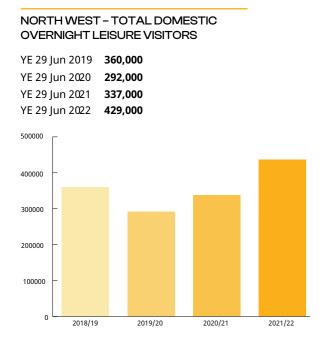
- ATEC Virtual Meeting Place – 64 appointments - ATE Live Sydney – 70 Appointments Tourism WA Adventure Awaits UK & European Roadshow: 300 presentations to Agents & Product Managers

Inspiring Vacations Roadshow online (14 Kimberley

· Victorian Caravan, Camping & Touring Supershow - NSW Caravan, Camping & Holiday Supershow

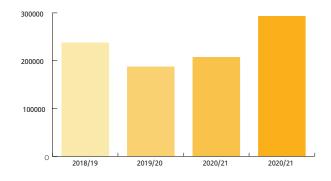
# 02 ACCESS TO THE REGION AND REGIONAL DISPERSAL

## VISITATION TO AUSTRALIA'S NORTH WEST



KIMBERLEY (INC. BROOME) -
TOTAL DOMESTIC OVERNIGHT
LEISURE VISITORS

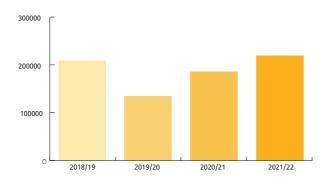
238,000	YE 29 Jun 2019
188,000	YE 29 Jun 2020
207,000	YE 29 Jun 2021
291,000	YE 29 Jun 2022



Source: Tourism Research Australia, Tourism Western Australia

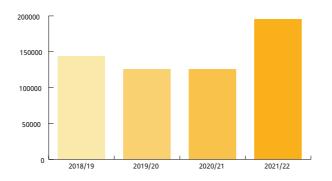
**BROOME - TOTAL DOMESTIC OVERNIGHT LEISURE VISITORS** 

YE 29 Jun 2019	209,000
YE 29 Jun 2020	134,000
YE 29 Jun 2021	186,000
YE 29 Jun 2022	219,000



#### PILBARA - TOTAL DOMESTIC **OVERNIGHT LEISURE VISITORS**

144,000	YE 29 Jun 2019
126,000	YE 29 Jun 2020
165,000	YE 29 Jun 2021
192,000	YE 29 Jun 2022



#### **ANW PUBLICATIONS**





#### OTHER KEY ACHIEVEMENTS

- Continued negotiations with Singapore Airlines for direct flights into Broome in 2023/24 - Savannah Way Collective formed with NT and North Queensland RTOs - Affordable Regional Airfares programs continued through 2021/22



#### ANW TOURISM DESTINATION MANAGEMENT PLAN

Consultant appointed by Tourism WA to deliver a Tourism Destination Management Plan, which included;

Stakeholder Engagement - more than 40 regional stakeholders inc. tourism operators, LGAs, transport providers, Traditional Owners and State Government departments

- Consumer Survey

## DESTINATION DEVELOPMENT

Desktop Research - more than 70 informing reports covering strategic direction and related research



towards their RTO.

promotion opportunities.

compared to other RTOs (53%).





ANW MEMBERSHIP 2021/22



(+44% 2020/21)

#### INDUSTRY NETWORKING AND EVENTS



#### ROOME BUSINESS EXCELLENCE AWARD



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#### ANW EVENTS

- 'Members Mingle', Kununurra and Karratha
- Tourism Minister Roundtable and one-on-one meetings, Broome and Kununurra
- ANW 'Blockbuster' Event, Broome, featuring WA Tourism Minister, Tourism WA Chair and MD, and more

**RTO MEMBERSHIP SURVEY** 

and communication metrics highest of

ANW members significantly more

satisfied with RTO destination

their membership.

WA RTOs.

More than 7 in 10 ANW members feel "extremely positive"

ANW members are highly satisfied with the opportunities

Significantly more members are "completely satisfied" in ANW's understanding of which markets to target (72%)

provided by their RTO, particularly networking and product

9 in 10 members are satisfied that ANW is supportive,

accessible and always willing to listen.

#### ANW SUPPORTED

- Shinju Matsuri 2021
- Air Mail Centenary Commemoration
- Kimberley Art Prize
- Broome Business Excellence Awards Tourism Category
- Broome Women's Leadership Forum

#### TOURISM WA MEMBER PRESENTATIONS

16 ANW Members presented their product to TWA in four sessions

#### **KEY ACHIEVEMENTS**

- ANW now office-sharing with WAITOC through a sub-lease.
- introduced.
- process.
- Grants consultant engaged to help explore alternate funding sources.



marketing and the perceived value of Overall satisfaction across marketing

ANW Governance Charter under review and Risk and Finance Sub-committee of the Board

ANW restructure to introduce new Trade & Industry Relationship Manager position. HR consultant engaged to develop new job descriptions and employee performance review

TOURISM NORTH WEST INCORPORATED

# FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2022

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## WESTERN AUSTRALIA

#### STATEMENT BY MEMBERS OF COMMITTEE

In the opinion of the Members of the Committee, the Income Statement, Balance Sheet, Trading Statement, Statement of Cash Flows and Notes to the Financial Statements:

- 1. Presents fairly the financial position of Tourism North West Inc. as at 30/06/2022 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
- 2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Members of the Committee and is signed for and on behalf of the Members of the Committee by:

Member

Member:

Dated : 13/09/2022 28/09/2022

## **Tourism North West Incorporated**

**INCOME STATEMENT** For the year ended 30 June 2022

Sales revenue Gross surplus

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Marketing and advertising Marketing support DEFICIT FROM ORDINARY ACTIVITIES BEFORE INCO

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

	Note	2022 \$	2021 \$
	2	1,170,288	1,057,674
		1,170,288	1,057,674
	3	(660,256)	(413,440)
	4	(679,573)	(618,393)
OME TAX		(169,541)	25,840

#### **BALANCE SHEET**

As at 30 June 2022

	Note	2022 \$	2021 \$
CURRENT ASSETS		•	
Receivables	5	12,746	15,246
Cash assets	6	382,592	875,901
TOTAL CURRENT ASSETS		395,338	891,146
NON-CURRENT ASSETS			
Property, plant and equipment	7	97,365	64,461
TOTAL NON-CURRENT ASSETS	97,365		64,461
TOTAL ASSETS		492,703	955,608
CURRENT LIABILITIES			
Payables	8	75,523	98,945
Interest bearing liabilities	9	971	-
Payroll Liabilities	10	6,132	13,811
Tax liabilities	11	(33,066)	(7,833)
Other current liabilities	12	40,000	278,000
TOTAL CURRENT LIABILITIES		89,560	382,924
TOTAL LIABILITIES		89,560	382,924
NET ASSETS		403,143	572,684
EQUITY			
Members Funds	13	403,143	572,684
TOTAL EQUITY		403,143	572,684

**Tourism North West Incorporated** 

## TRADING, PROFIT AND LOSS STATEMENT

· · · · · · · · · · · · · · · · · · ·		
	2022	2021
	\$	\$
SALES	00.110	E 400
Memberships & Marketing Levies	83,119	5,108
LGA Funding - (Broome)	-	20,000
LGA Funding - (Halls Creek)	-	5,000
LGA Funding - (Wyndham/East Kimberley)	-	20,000
Industry Funding Contribution Support - (Broome Airport)	50,000	
TWA Contribution	829,579	729,579
TWA SOS Funding	-	50,000
TWA - Regional Grant	50,000	
Grants - RDA Kimberley	5,000	
Miscellaneous Campaign Income	14,970	25,593
Rents Received (WAITOC)	4,167	
Interest Received	453	1,258
Export Market Development Grant	-	65,188
TWA - TDMP Marketing Grant	90,000	
TWA - EK Consultant	43,000	7,000
ATO Cashflow Boost	-	31,748
ATO Jobkeeper Payments	-	97,200
	1,170,288	1,057,674
GROSS SURPLUS FROM TRADING	1,170,288	1,057,674
EXPENDITURE		
Marketing & Advertising		
Planner & Brochure Distribution	47,086	54,15
Website	126,763	11,668
Visiting Journalists	-	44
Marketing Campaigns	384,432	292,484
Tourism Destination Mgmt Plan expenses	86,565	52,000
Famils	1,663	623
Trade Shows	548	1,748
Consumer Shows	13,200	318
Total Marketing	660,256	413,440
Total Marketing	000,200	410,440
Marketing Support		
Motor Vehicle Expenses	21,276	9,708
Office and Administration Expenses	100,396	93,74
Employee Expenses	497,861	445,90
Travel, Accommodation & Conferences	46,367	52,64
Admin & Marketing Support Expenses	13,673	16,403
Total Marketing Support	679,573	618,393
	(100 544)	05.04
DEFICIT FROM ORDINARY ACTIVITIES BEFORE INCOME TAX	(169,541)	25,840

AUSTRALIASNORTHWEST.COM

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

# For the year ended 30 June 2022

These statements should be read in conjunction with the attached compilation report.

#### **BALANCE SHEET**

As at 30 June 2022

	2022 \$	2021 \$
ASSETS	Ψ	Ψ
Current Assets		
Prepayments & Bonds	11,394	7,268
Trade debtors	1,352	7,978
Petty cash	-	10
Westpac Cheque Account	63,336	236,627
High Interest Account	107,504	427,422
Term Deposit	211,752	211,75
	395,338	891,14
Non-current Assets	000,000	031,140
Motor vehicles at cost	71,745	61,02
Less accumulated depreciation	(15,922)	(40,778
Office equipment at cost	183,774	175,60
Less accumulated depreciation	(143,226)	(132,513
Furniture and fittings at cost	5,196	5,19
Less accumulated depreciation	(4,202)	(4,075
	97,365	64,46
TOTAL ASSETS	492,703	955,608
LIABILITIES		
Current Liabilities		
Corporate Credit Card	971	
Trade creditors	35,430	62,99
Income in Advance	555	02,00
Accruals - Annual & Long Service Leave	29,559	27,692
Accruals - Wages & Superannuation	9,980	8,25
PAYG withholding payable	6,132	5,738
Superannuation payable	-	8,07
Provision for GST	(33,066)	(7,833
Unexpended Grants	40,000	278,00
	89,560	382,92
TOTAL LIABILITIES	<u>89,560</u>	382,924
NET ASSETS		
NET ASSETS	403,143	572,684
EQUITY		
Accumulated deficits	(183,523)	(13,982
Members Funds - Opening Balance	586,666	586,666
TOTAL EQUITY	403,143	572,684

## **Tourism North West Incorporated**

#### STATEMENT OF CASH FLOWS For the year ended 30 June 2022

CASH FL	OWS FROM OPERATING ACTIVITIES
Receipts	from customers
Payments	s to suppliers and employees
Taxes pa	id
Net cash	provided by operating activities
CASH FL	OWS FROM INVESTING ACTIVITIES
Proceeds	from sale of property, plant and equipment
Purchase	of property, plant and equipment
Net cash	provided by investing activities
CASH FL	OWS FROM FINANCING ACTIVITIES
Net increa	ase in cash held
Cash at tl	he beginning of year
0	end of year

These statements should be read in conjunction with the attached compilation report.

Note	2022 \$	2021 \$
	935,343	1,418,405
	(1,360,841)	(1,067,921)
	(25,233)	(47,183)
14	(450,732)	303,301
	36,364	-
	(79,913)	
	(43,549)	-
	(494,280)	303,301
	875,901	572,600
	381,621	875,901

These statements should be read in conjunction with the attached compilation report.

#### NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2022

2021	2022
\$	\$

#### NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared for use by committee of managementand members of the association to fulfil the financial reporting requirements under the Tourism North West Incorporated's constitution and the Associations Incorporations Act (WA). The committee have determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the following Australian Accounting Standards:

AASB 1031: Materiality AASB 110: Events Occurring After Reporting Date

No other Australian Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report is prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this report:

Income Tax a.

The Association has received an exemption from income tax from the Australian Tax Office

#### Leasehold Improvements, Property, Plant and Equipment b.

Property, plant and equipment are carried at cost, independent of committee's' valuation. All assets, are depreciated over their useful lives to the association.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimate useful lives of the improvements.

#### **Employee Entitlements** c.

Provision is made for the liability for employee entitlements arising from services rendered by wages and salaries, annual leave and sick leave which will be settled after one year, have been measured at their nominal amount. Other employee entitlements payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those entitlements.

Contributions are made by the association to an employee superannuation fund and are charged as expenses when incurred.

#### d. Cash

For the purpose of the statement of cash flows, cash includes cash on hand and in all call deposits with banks or financial institutions, net of bank overdrafts.

#### e. Going Concern

The financial statements have been prepared on the going concern basis. The ability of the Association to continue as a going concern is dependent on it being able to attract continuing funding support from the State and Federal governments and the Shires in the Kimberley and Pilbara regions.

These notes should be read in conjunction with the attached compilation report.

#### Tourism North West Incorporated

#### NOTES TO THE FINANCIAL STATEMENTS For the year ended 30 June 2022

f. Grants and Sponsorship Income Operating grants, capital grants and sponsorship funds are recorded as revenues in the income statement to the extent that the funds have been expended. Grant monies not fully expended at year end are recorded as Unexpended Grants.

#### NOTE 2: SALES REVENUE

ATO Cashflow Boost **ATO Jobkeeper Payments** Export Market Development Grant Grants - RDA Kimberley Industry Funding Contribution Support - (Broome Airport) Interest Received LGA Funding - (Broome) LGA Funding - (Halls Creek) LGA Funding - (Wyndham/East Kimberley) Memberships & Marketing Levies Miscellaneous Campaign Income Rents Received (WAITOC) TWA - EK Consultant TWA - Regional Grant TWA - TDMP Marketing Grant **TWA Contribution** TWA SOS Funding

#### NOTE 3: MARKETING AND ADVERTISING

**Consumer Shows** Famils Marketing Campaigns Planner & Brochure Distribution Tourism Destination Mgmt Plan expenses Trade Shows Visiting Journalists Website

#### NOTE 4: MARKETING SUPPORT

Admin & Marketing Support Expenses Employee Expenses

2022	2021
\$	\$

~ - - -

-	31,748
-	97,200
-	65,188
5,000	-
50,000	-
453	1,258
-	20,000
-	5,000
-	20,000
83,119	5,108
14,970	25,593
4,167	-
43,000	7,000
50,000	-
90,000	-
829,579	729,579
	50,000
1,170,288	1,057,674
13 200	210
13,200	318
1,663	623
1,663 384,432	623 292,484
1,663 384,432 47,086	623 292,484 54,155
1,663 384,432 47,086 86,565	623 292,484 54,155 52,000
1,663 384,432 47,086	623 292,484 54,155 52,000 1,748
1,663 384,432 47,086 86,565 548	623 292,484 54,155 52,000 1,748 445
1,663 384,432 47,086 86,565 548 - 126,763	623 292,484 54,155 52,000 1,748 445 11,668
1,663 384,432 47,086 86,565 548	623 292,484 54,155 52,000 1,748 445
1,663 384,432 47,086 86,565 548 - 126,763	623 292,484 54,155 52,000 1,748 445 11,668
1,663 384,432 47,086 86,565 548 - 126,763	623 292,484 54,155 52,000 1,748 445 11,668
1,663 384,432 47,086 86,565 548 - 126,763 660,256	623 292,484 54,155 52,000 1,748 445 11,668 413,440

#### NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2022

	2022	2021
	\$	\$
Motor Vehicle Expenses	21,276	9,708
Office and Administration Expenses	100,396	93,741
Travel, Accommodation & Conferences	46,367	52,641
	679,573	618,393
NOTE 5: RECEIVABLES		
Prepayments & Bonds	11,394	7,268
Trade debtors	1,352	7,978
	12,746	15,246
NOTE 6: CASH ASSETS		
Petty cash	-	100
Westpac Cheque Account	63,336	236,627
High Interest Account	107,504	427,422
Term Deposit	211,752	211,752
	382,592	875,901
NOTE 7: PROPERTY, PLANT AND EQUIPMENT		
Motor vehicles at cost	71,745	61,025
Less accumulated depreciation	(15,922)	(40,778)
Office equipment at cost	183,774	175,607
Less accumulated depreciation	(143,226)	(132,513)
Furniture and fittings at cost	5,196	5,196
Less accumulated depreciation	(4,202)	(4,075)
	97,365	64,461
NOTE 8: PAYABLES		
Trade creditors	35,430	62,997
Income in Advance	555	-
Accruals - Annual & Long Service Leave	29,559	27,692
Accruals - Wages & Superannuation	9,980	8,257
	75,523	98,945
NOTE 9: INTEREST BEARING LIABILITIES		
Corporate Credit Card	971	-
NOTE 10: PERSONNEL-RELATED ITEMS		
PAYG withholding payable	6,132	5,738
Superannuation payable	<u> </u>	8,073
	6,132	13,811

## **Tourism North West Incorporated**

## NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2022

	2022	2021
	\$	\$
NOTE 11: TAX LIABILITIES	1 (00	10.00
GST collected	1,482	19,324
GST paid GST payments / refunds	(34,548)	(28,561) 1,404
GoT payments / Telulius	(33,066)	(7,833)
NOTE 12: OTHER LIABILITIES		
Unexpended Grants	40,000	278,000
NOTE 13: MEMBERS FUNDS		
Net income for the year	(169,541)	25,840
Retained earnings	(13,982)	(39,822)
Members Funds - Opening Balance	586,666	586,666
	403,143	572,684
NOTE 14: CASH FLOW INFORMATION		
For the number of the statement of each flows, each includes each on	المتلفين مغالبه معاليا معاليه معالمه مناطع	
financial institutions, investments in money market instruments maturing		
financial institutions, investments in money market instruments maturing overdrafts		
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca	y within less than two months, net o	of bank
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows :	y within less than two months, net o	of bank
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand	y within less than two months, net o	of bank I items in the
For the purposes of the statement of cash flows, cash includes cash on financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of cash statement of financial position as follows : Cash on hand Bank overdrafts - secured	within less than two months, net of shifting the second shifting the second shifting	of bank I items in the
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand	within less than two months, net of sh flows is reconciled to the related 382,592 (971)	of bank I items in the 875,901
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. <b>Reconciliation of CashFlow from Operations with</b>	within less than two months, net of sh flows is reconciled to the related 382,592 (971)	of bank I items in the 875,901
<ul> <li>financial institutions, investments in money market instruments maturing overdrafts</li> <li>a. Reconciliation of Cash</li> <li>Cash at the end of the reporting period as shown in the statement of castatement of financial position as follows :</li> <li>Cash on hand</li> <li>Bank overdrafts - secured</li> <li>b. Reconciliation of CashFlow from Operations with Profit from Ordinary Activities after Income Tax</li> </ul>	within less than two months, net of sh flows is reconciled to the related $382,592$ $(971)$ $381,621$ (169,541)	of bank d items in the 875,901 875,901
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. <b>Reconciliation of CashFlow from Operations with</b> <b>Profit from Ordinary Activities after Income Tax</b> Surplus after income tax Depreciation	within less than two months, net of sh flows is reconciled to the related (971) 381,621 (169,541) 27,199	of bank d items in the 875,901 875,901
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. <b>Reconciliation of CashFlow from Operations with</b> <b>Profit from Ordinary Activities after Income Tax</b> Surplus after income tax	within less than two months, net of sh flows is reconciled to the related (971) 381,621 (169,541) 27,199 (16,554)	of bank d items in the 875,901 
financial institutions, investments in money market instruments maturing overdrafts a. <b>Reconciliation of Cash</b> Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. <b>Reconciliation of CashFlow from Operations with</b> <b>Profit from Ordinary Activities after Income Tax</b> Surplus after income tax Depreciation Gain/Deficit on disposal of Asset (Increase) / Decrease in trade and other receivables	within less than two months, net of sh flows is reconciled to the related (971) 381,621 (169,541) 27,199 (16,554) 2,500	of bank d items in the 875,901 
financial institutions, investments in money market instruments maturing overdrafts a. Reconciliation of Cash Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. Reconciliation of CashFlow from Operations with Profit from Ordinary Activities after Income Tax Surplus after income tax Depreciation Gain/Deficit on disposal of Asset Increase) / Decrease in trade and other receivables ncrease / (Decrease) in trade and other payables	within less than two months, net of sh flows is reconciled to the related 382,592 (971) 381,621 (169,541) 27,199 (16,554) 2,500 (265,568)	of bank d items in the 875,901 875,901 25,840 17,145 - 3,592 299,466
financial institutions, investments in money market instruments maturing overdrafts a. Reconciliation of Cash Cash at the end of the reporting period as shown in the statement of ca statement of financial position as follows : Cash on hand Bank overdrafts - secured b. Reconciliation of CashFlow from Operations with Profit from Ordinary Activities after Income Tax Surplus after income tax Depreciation Gain/Deficit on disposal of Asset	within less than two months, net of sh flows is reconciled to the related (971) 381,621 (169,541) 27,199 (16,554) 2,500	of bank d items in the 875,901 

These notes should be read in conjunction with the attached compilation report.

These notes should be read in conjunction with the attached compilation report.

#### COMPILATION REPORT

#### Scope

On the basis of information provided by the directors of Tourism North West Incorporated , we have compiled in accordance with APES 315: Compilation of Financial Information the special purpose financial report of Tourism North West Incorporated for the period ended 30/06/2022.

The specific purpose for which the special purpose financial report has been prepared is set out in Note 1. The extent to which Accounting Standards and other mandatory professional reporting requirements have or have not been adopted in the preparation of the special purpose financial report is set out in Note 1.

The committee of management are solely responsible for the information contained in the special purpose financial report and have determined that the accounting policies used are consistent with the financial reporting requirements of Tourism North West Incorporated constitution and are appropriate to meet the needs of the committee of management and members of the association.

Our procedures use accounting expertise to collect, classify and summarise the financial information, which the committee of management provided into a financial report. Our procedures do not include verification or validation procedures. No audit or review has been performed and accordingly no assurance is expressed.

To the extent permitted by law, we do not accept liability for any loss or damage which any person, other than the association, may suffer arising from any negligence on our part. No person should rely on the special purpose financial report without having an audit or review conducted.

The special purpose financial report was prepared for the benefit of the committee and members of Tourism North West Incorporated and the purpose identified above. We do not accept responsibility to any other person for the contents of the special purpose financial report.

Name of Firm

Male & Co Pty Ltd

Name of Partner



Male & Co Pty Ltd C/- Male & Co Pty Ltd PO Box 21 **BROOME WA 6725** 

Dated : 13/09/2022

#### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TOURISM NORTH WEST INC.

A.B.N. 24 772 721 131

#### Opinion

We have audited the financial report of Tourism North West Inc. which comprises the statement of financial position as at 30 June 2022, the statement of comprehensive income, state of cash flows and the statement of changes in equity for the year then ended, including a summary of significant accounting policies.

In our opinion, the accompanying financial report presents fairly, in all material aspects, the financial position of the entity as at 30 June 2022, and its financial performance and its cash flow for the year then ended in accordance with the accounting policies.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Responsibilities of Committee for the Financial Report**

Management is responsible for the preparation and fair presentation of the special purpose financial report in accordance with the Australian Accounting Standards and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the special purpose financial report, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

#### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TOURISM NORTH WEST INC.

#### A.B.N. 24 772 721 131

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management.
- Conclude on the appropriateness of the management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the committee members with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards

#### Auditors' Opinion

In our opinion, subject to the effects of such adjustments, if any, as might have been determined to be necessary had limitation discussed above not existed, the financial report of Tourism North West Inc. presents fairly the assets and liabilities as at 30 June 2022 and the income and expenditure of the association for the year then ended in accordance with the basis of accounting described in Note 1 to the financial statements.

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#### A.B.N. 24 772 721 131

Name of Firm: Letizia Palmer Chartered Accountants

Name of Director:

Address:

Level 1, 544 Beaufort Street, Mt Lawley WA 6050

Date this 15th day of September 2022

#### DITOR'S REPORT URISM NORTH WEST INC.

	West Incorporated	
	North	
	Tourism	

Purchase Date													
Purchase Date	:					Disposals	sals		Decline	Decline in value			
	Description of each unit	Cost of plant		Opening undeducted	Date	Termination	Balancing adjustments	justments	Prime		Deduction for decline		Closing undeducted
			down value	cost			Assessable income	Deductible	Rate cost	Uiminishing value	Brivate	down value	cost
FURNITURE AND FITTINGS	ND FITTINGS												
14/12/2007 1	Typist Chair & Arms	301	33	33				-	15.00	2	2 2	28	28
30/06/2020 1	Typist Chair & Arms	180	153	153				-	15.00	23	23	130	130
14/12/2007 2	2 x Venus Chairs	257	29	29				-	5.00	4	4	24	24
14/12/2007 4	4 x Venus Chairs	515	57	57				-	15.00	ŋ	6	49	49
4/02/2008 A	Apollo Typist Chair	181	20	20				-	15.00	e	e	17	17
4/10/2007 D	Demountable Shelves	1356	319	319				-	10.00	32	32	287	287
3/01/1995 R	Refridgerator	320	-	-					20.00			-	-
27/02/2008 Round Table	ound Table	450	111	111				-	10.00	11	11	100	100
22/01/2008 Sideboard	ideboard	1636	398	398				-	10.00	40	40	358	358
FURNITU	FURNITURE AND FITTINGS	5196	1121	1121						127	127	994	994
MOTOR VEHICLES	STES												
29/02/2016 20	29/02/2016 2016 Toyota Prado	61025	20247	20247 11/08	11/08/2021	36364	16554	-	18.75	437	437		
11/08/2021 Pi	Prado Diesel Wagon	71745	71745	71745					25.00	15922	15922	55824	55824
2	MOTOR VEHICLES <	132770	91992	91992		36364	16554			16359	16359	55824	55824
OFFICE EQUIPMENT	MENT												
13/02/2009 C	Canon MP630 Printer KTA	272	-	-				4	40.00			0	0
30/08/2013 Apple iPad	pple iPad	798	15	15				4	40.00	9	9	6	6
15/03/2022 Asus Vivobook	sus Vivobook	2063	2063	2063				7	40.00	244	244	1819	1819
28/04/2009 C	Canon Laser Colour Printer	408	-	-				4	40.00			0	0
20/06/2014 C	Canon Printer	1817	50	50				7	40.00	20	20	30	30
19/11/2017 C	Computer & Software - Admin	2110	344	344				4	40.00	138	138	206	206
28/09/2018 C	Computer Monitor	298	75	75				4	40.00	30	30	45	45
29/04/2020 C	29/04/2020 Computer Monitor	190	106	106				4	40.00	42	42	64	64
30/06/2020 C	Computer Monitors x 3 - LG	943	565	565				4	40.00	226	226	339	339
30/09/2021 HI	HP Probook	2227	2227	2227				4	40.00	699	699	1558	1558
11/02/2022 HI	HP Probook	2127	2127	2127				4	40.00	326	326	1800	1800
12/05/2022 HI	HP Probook	1751	1751	1751				4	40.00	96	96	1655	1655

# Tourism North West Incorporated (Continuation)

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PurchaseDescriptionDateOf each unit28/02/2020Laptops x 320/11/2017Laptops x 311/05/2020Laster Printer6/05/2011New Hardware3/01/2014Panasonic TDA Phone3/01/2014Panasonic TDA Phone3/01/2011System3/01/2011Software - Microsoft2/005/2011Software - Microsoft1/001/2011Software - Microsoft28/02/2020Software - Microsoft31/08/2011Webiste Development5/09/2002Webiste Development8/03/2011Webiste Development8/03/2011Webiste Development28/04/2011Webiste Development	Cost of plant				Disposals			Decline in value	n value			
	-		Opening undeducted	Date Termi	Termination Balanc	Balancing adjustments	ents	Prime		Deduction for decline	Closing written	Closing undeducted
		down value	cost	va	Assessable income		Deductible Rate		Diminishing value	in value Brivate use	down value	cost
	1416	735	735				40.00	6	294	294	441	441
	7773	1269	1269				40.00	0	507	507	761	761
	419	237	237				40.00	0	95	95	142	142
	9091	245	245				30.00	0	73	73	171	171
	re 6320	172	172				30.00	6	52	52	121	121
	one 3800	568	568				22.50	0	128	128	440	440
	455	8	8				22.50	0	N	0	9	9
	t 2332	64	64				30.00	0	19	19	45	45
	ft 298	188	188				30.00	0	56	56	131	131
	ent 5712	559	559				20.00	0	112	112	447	447
	ent 6412	717	717				20.00	0	143	143	574	574
	ent 9000	136	136				20.00	0	27	27	108	108
	ent 5382	541	541				20.00	0	108	108	433	433
	ent 5382	558	558				20.00	0	112	112	446	446
9/05/2011 Website Development Costs	ent 4212	439	439				20.00	0	88	88	351	351
31/05/2011 Website Development Costs	ent 5382	568	568				20.00	0	114	114	454	454
31/08/2011 Website Development Costs	ant 1794	201	201				20.00	0	40	40	161	161
30/06/2014 Website Development Costs	ent 18000	3773	3773				20.00	0	755	755	3018	3018
31/10/2014 Website Development Costs	ant 2000	454	454				20.00	0	91	91	364	364

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Asset dep	Asset depreciation for the period 1/07/2021 to 30/06/2022 (Continu	od 1/07/2021	to 30/06	/2022 (Con	ntinuation)										
	-					Disposals	sals			Decline in value	ı value		:		
Purchase Date	Description of each unit	Cost of plant	Opening written u	Opening undeducted	Date	Termination	Termination Balancing adjustments	djustments		Prime		for d	Deduction for decline		Closing undeducted
			down value	cost		value	Assessable Deductible income	Deductible	Rate	cost	value	in v Brivate use	in value Ise	down value	cost
3/02/2017	3/02/2017 Website Development Costs	14250	5363	5363					20.00		1073		1073	4291	4291
24/03/2017	24/03/2017 Website Development Costs	14250	5520	5520					20.00		1104		1104	4416	4416
28/07/2017	28/07/2017 Website Development Costs	14250	5945	5945					20.00		1189		1189	4756	4756
4/10/2017	4/10/2017 Website Development Costs	14250	6217	6217					20.00		1243		1243	4973	4973
20/11/2017	20/11/2017 Website Development Costs	16590	7456	7456					20.00		1491		1491	5965	5965

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OFFICE EQUIPMENT

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## **Tourism North West Incorporated**

#### STATEMENT BY MEMBERS OF COMMITTEE

In the opinion of the Members of the Committee, the Income Statement, Balance Sheet, Trading Statement, Statement of Cash Flows and Notes to the Financial Statements:

- 1. Presents fairly the financial position of Tourism North West Inc. as at 30/06/2022 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
- 2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Members of the Committee and is signed for and on behalf of the Members of the Committee by:

Member

Dated : 13/09/2022

Member :

a

28/09/2022

#### **COMPILATION REPORT**

#### Scope

On the basis of information provided by the directors of Tourism North West Incorporated, we have compiled in accordance with APES 315: Compilation of Financial Information the special purpose financial report of Tourism North West Incorporated for the period ended 30/06/2022.

The specific purpose for which the special purpose financial report has been prepared is set out in Note 1. The extent to which Accounting Standards and other mandatory professional reporting requirements have or have not been adopted in the preparation of the special purpose financial report is set out in Note 1.

The committee of management are solely responsible for the information contained in the special purpose financial report and have determined that the accounting policies used are consistent with the financial reporting requirements of Tourism North West Incorporated constitution and are appropriate to meet the needs of the committee of management and members of the association.

Our procedures use accounting expertise to collect, classify and summarise the financial information, which the committee of management provided into a financial report. Our procedures do not include verification or validation procedures. No audit or review has been performed and accordingly no assurance is expressed.

To the extent permitted by law, we do not accept liability for any loss or damage which any person, other than the association, may suffer arising from any negligence on our part. No person should rely on the special purpose financial report without having an audit or review conducted.

The special purpose financial report was prepared for the benefit of the committee and members of Tourism North West Incorporated and the purpose identified above. We do not accept responsibility to any other person for the contents of the special purpose financial report.

Name of Firm Male & Co Pty Ltd

Name of Partner

Male & Co Pty Ltd C/- Male & Co Pty Ltd PO Box 21 **BROOME WA 6725** 

Dated : 13/09/2022

15 September 2022

TOURISM NORTH WEST INCORPORATED PO BOX 554 **BROOME WA 6728** 

Dear Committee.

#### RE: AUDIT – TOURISM NORTH WEST INCORPORATED

We have now completed the audit of the financial statements for the Tourism North West Incorporated for the year ended 30 June 2022.

It should be appreciated that our audit procedures are designed primarily to enable us to form an opinion on the financial statements and therefore may not bring to light all weaknesses in systems and procedures which may exist. However, we aim to use our knowledge of your organisation gained during our work to make comments and suggestions which, we hope, will be useful to you.

We wish to draw your attention to the following items we identified during our Audit:

- following:
  - Marketing and Advertising expenses have increased by 60% (\$246,816).
  - Marketing Support expenses have increased by 10% (\$61,180).

Whilst there are sufficient funds to continue operating, as a going concern we would suggest a general review of expenditure to reduce where possible, and look into options to boost the organisation's income.

We have no issues to report.

The prompt return of the signed documents, together with payment of our invoice, would be appreciated.

Thank you for the opportunity to audit the books this year. If you have any gueries please do not hesitate to contact me.

**Yours Sincerely** Letizia Palmer

SIMON ESLER Director

Perth 08 9227 6444 Karratha 08 9144 4100

PO Box 688 Mt Lawley WA 6929 Level 1, 544 Beaufort St Mt Lawley WA 6050



1. The organisation is showing a net loss of \$169,541 this year, which is primarily due to the

Male&Co. Accounting Services

> Male & Co. Pty Ltd ABN 31 131 221 433 trading as Male & Co. Accounting Services Certified Practising Accountant

2 Short Street, Broome WA 6725

PO Box 21. Broome WA 6725

08 9192 7010 Tel: 08 9193 5018 Fax: Email: desiree@malenco.com.au

12<sup>th</sup> October 2022

To the Members Tourism North West Incorporated PO Box 554 Broome WA 6725

**Dear ANW Members** 

#### Auditor's management letter Re:

I would like to acknowledge the auditor's note in this year's management letter in relation to the net loss of \$169,541 and provide some re-assurance to members.

For the past two years ANW due to COVID reasons were unable to expend their marketing budget as anticipated and as a result returned a profit for 2020 and 2021 financial years. As a result, the board agreed to a deficit budget for 2022 to be able to spend those funds that had carried forward in retained earnings and hence the loss.

As the auditor has suggested there are sufficient funds to continue the organisation as a going concern and the ongoing financial position of the organisation isn't in question.

If members have any further questions or clarifications, I am happy to answer those.

Yours sincerely

male

**Desiree Male CPA** Director



Male & Co. Accounting Services is a CPA Practice.

Liability limited by a scheme approved under Professional Standards Legislation

"I WOULD LIKE TO BEGIN ... BY SINCERELY THANKING AND CONGRATULATING ALL OF OUR MEMBERS, AND OTHERS IN THE TOURISM SECTOR IN THE KIMBERLEY AND PILBARA, FOR THE PASSION AND THE RESILIENCE THEY HAVE SHOWN IN COMING THROUGH MORE THAN TWO YEARS OF OPERATIONS DURING THE PANDEMIC. "

- IAN GAY, ANW CHAIR





Unit 3/10 Frederick St Broome, Western Australia 6725

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