Longwoods

YEARS TOGETHER

2018 Baton Rouge Overnight Visitor Report Travel USA®

Prepared for





West Baton Rouge CVB & Visit Baton Rouge July 2019

Introduction & Research Objectives

Longwoods International began tracking American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990. In 2007, our proprietary Longwoods **Travel USA**[®] program was migrated from mail to online, with the benefits of rapid turnaround, enhanced flexibility and interactivity, as well as greater respondent involvement.

It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.

This report provides an overview for Baton Rouge's domestic tourism business in 2018.

The visitor research program is designed to provide:

- Estimates of domestic overnight and day visitor volumes to Baton Rouge.
- A profile of Baton Rouge's performance within its overnight travel market.
- Domestic visitor expenditures in Baton Rouge.
- Profiles of Baton Rouge's overnight travel market.
- Relevant trends in each of these areas.



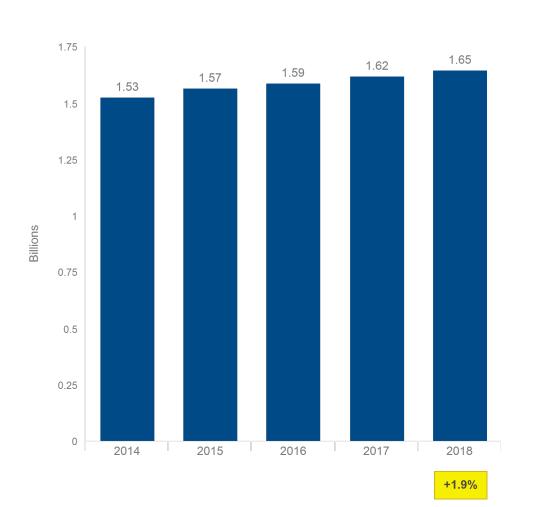
Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the Travel USA[®] survey that is selected to be representative of the U.S. adult population

For the 2018 travel year, this yielded:

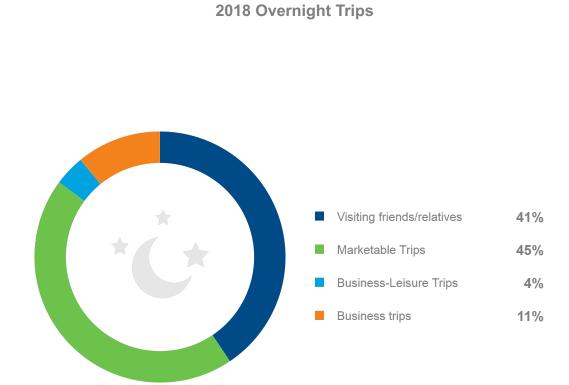
- 329,599 trips for analysis nationally
 - 233,098 overnight trips
- For Baton Rouge, the following sample was achieved in 2018:
 - 427 overnight trips
- For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.

Size and Structure of the U.S. Overnight Travel Market

Base: 2018 Overnight Person-Trips

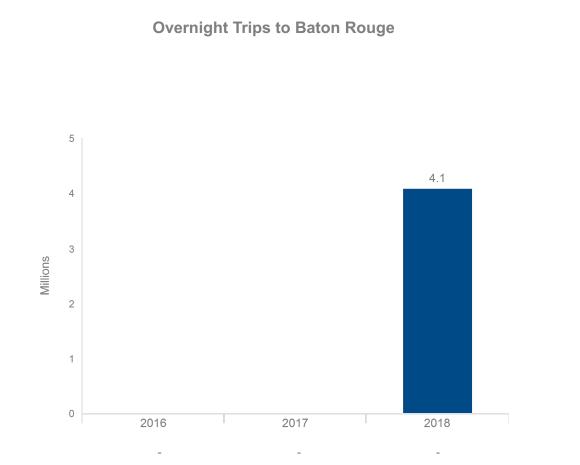


Total Size of U.S. Overnight Travel Market



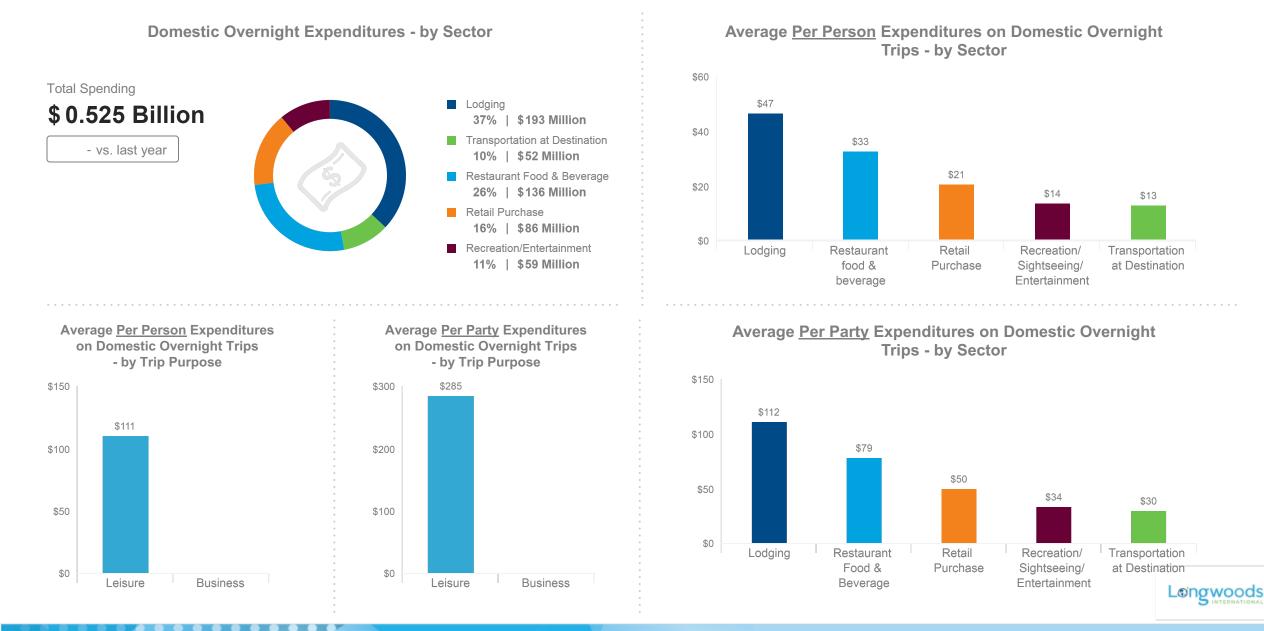


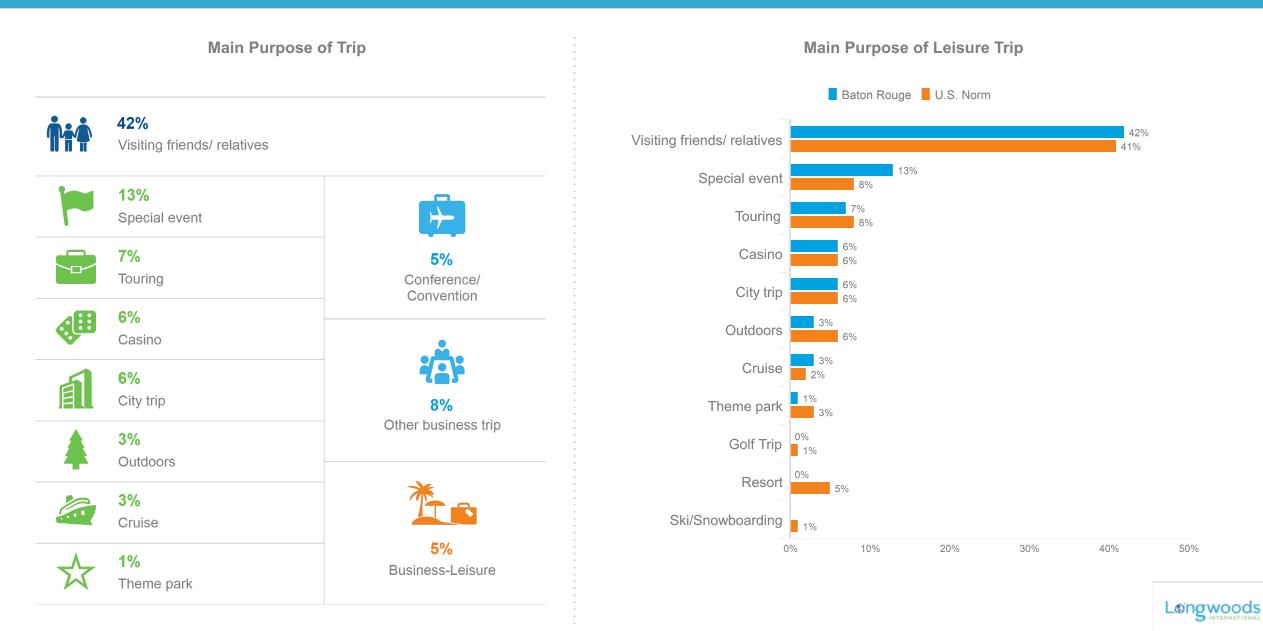
Size and Structure of Baton Rouge's Domestic Travel Market

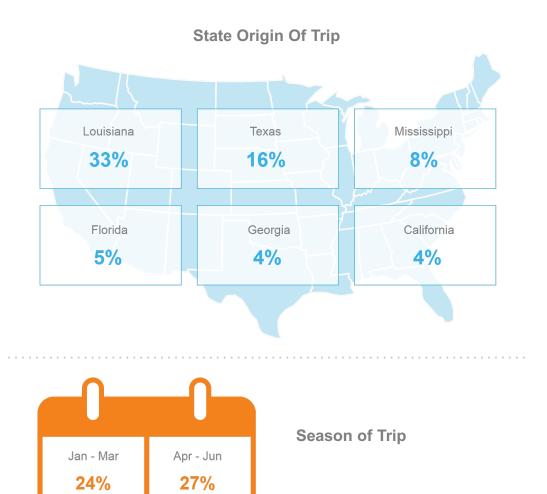


Total Size of Baton Rouge 2018 Domestic Travel Market Total Person-Trips 11.3 Million - vs. last year Day 63% 7.2 Million Overnight 37% | 4.1 Million Size of Baton Rouge Overnight Travel Market - Adults vs. Children Total Overnight Person-Trips 4.1 Million Adults 80% 3.3 Million Children 20% | 0.8 Million







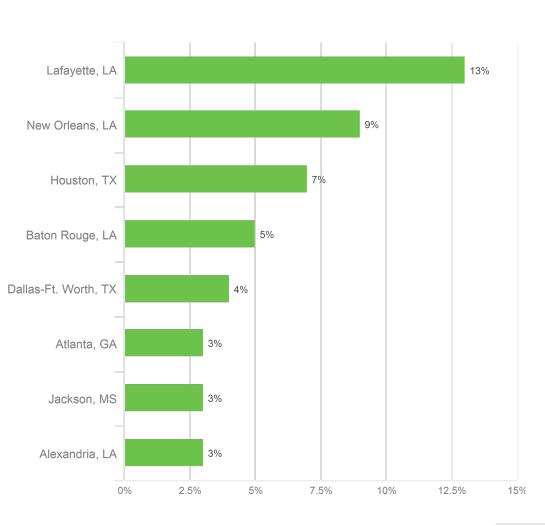


Jul - Sep

24%

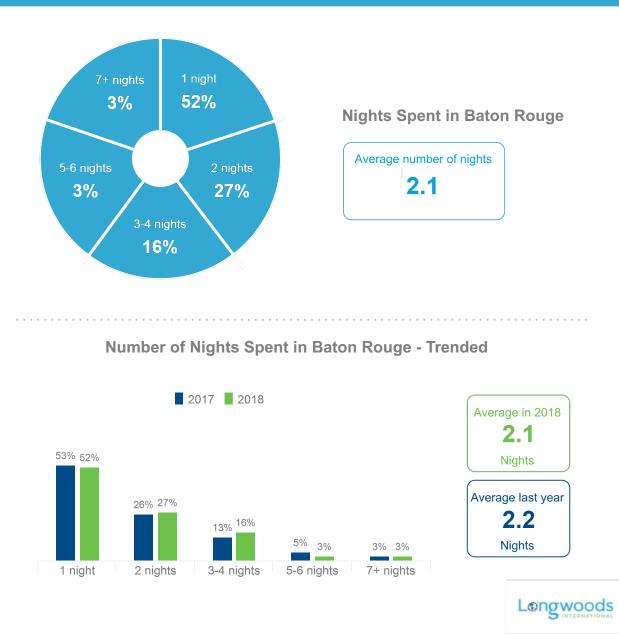
Oct - Dec

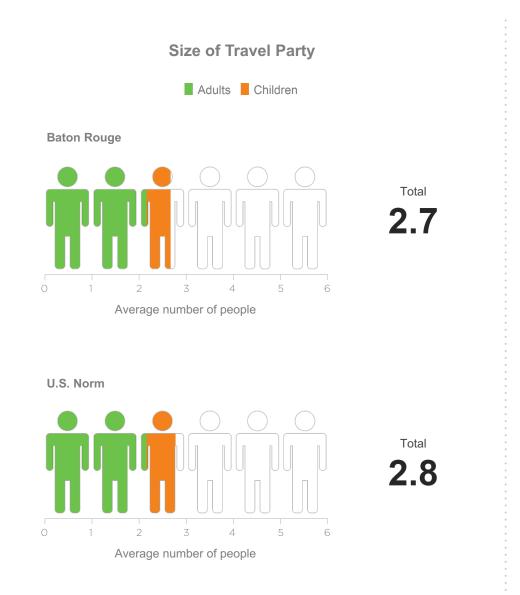
25%

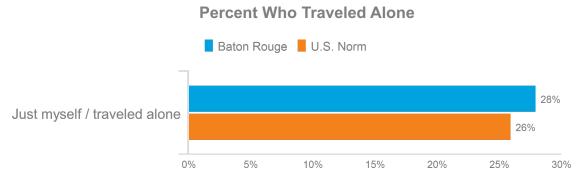


DMA Origin Of Trip

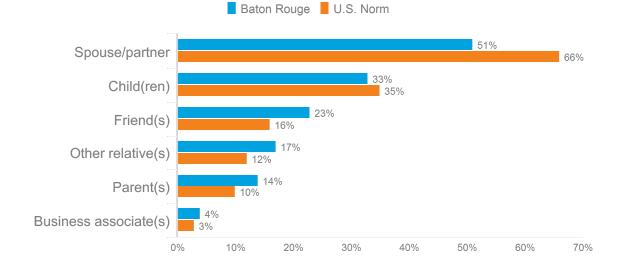








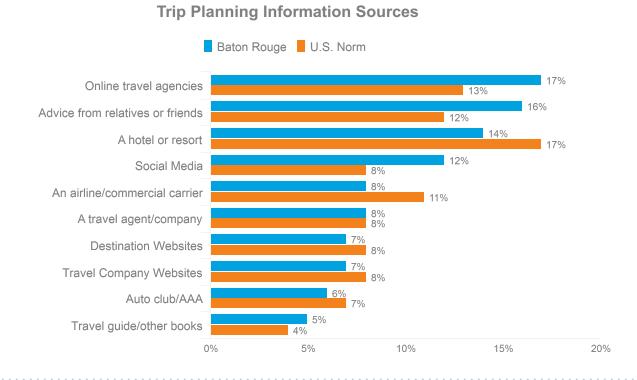
Composition of Immediate Travel Party



Transportation U.S. Norm Own car/truck 74% 67% **K** 19% Plane 23% Rental car **.** 17% 18% Online Taxi Service 9% 13% Ē Taxi Cab 5% 8% 5% 5% Bus Ship/Boat 2% 2% 1% Camper, RV 2% **____** 0% Train 5% **స్ సం** 0% Motorcycle 1% **%** 1% Bicycle

	Baton Rouge	U.S. Norm
Other hotel	32%	22%
Home of friends or relatives	28%	24%
Motel	18%	16%
Resort hotel	13%	24%
Other	8%	5%
Bed & breakfast	5%	4%
Own condo / apartment / cabin / second home	3%	3%

Baton Rouge: Pre-Trip



Devices Used for Trip Planning

	Baton Rouge	U.S. Norm
Any device	80%	84%
Smartphone	42%	33%
Laptop	42%	43%
Desktop/Home	38%	40%
Tablet	16%	17%

Length of Trip Planning



Baton Rouge

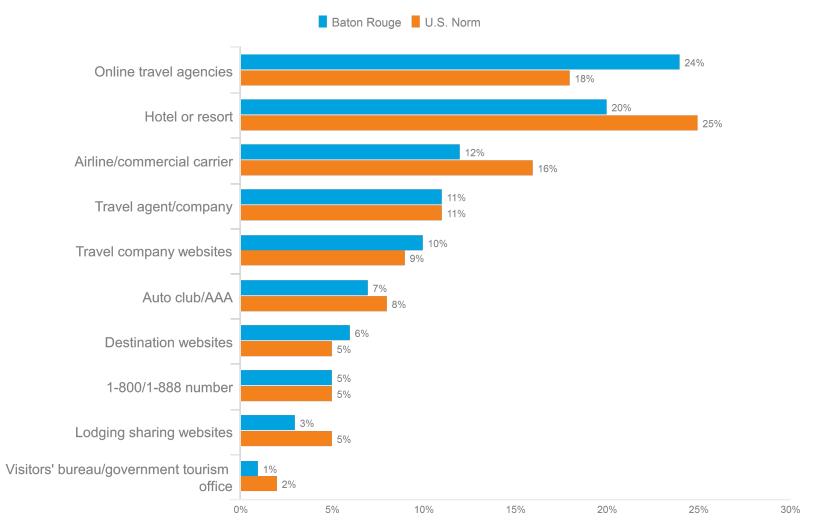
More than 1 year in advance	4%
6-12 months	12%
3-5 months	16%
2 months	12%
1 month or less	33%
Did not plan anything in advance	22%



U.S. Norm

 More than 1 year in advance 	4%
6-12 months	14%
■ 3-5 months	17%
2 months	16%
■ 1 month or less	33%
Did not plan anything in advance	14%

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Method of Booking



st (Top 5)	Activities of Special Interest (Baton Rouge					
28	Historic places		es (Top 10)	nd Experienc	Activities a	
25	Cultural activities/Attractions					
16	Exceptional Culinary Experiences	Swimming	Landmark/historic site	Casino	Bar/nightclub	Shopping
7	Brewery Tours/Beer Tasting					
5	Wedding	12%	12%	16%	21%	39%
		U.S. Norm 14%	U.S. Norm 12%	U.S. Norm 12%	U.S. Norm 15%	U.S. Norm 30%
st (Top 5)	Activities of Special Interest (U.S. Norm					
22	Historic places	Beach/waterfront	Dance	Zoo	Fine/upscale dining	Museum
17	Cultural activities/Attractions			Ц.	\$	
12	Exceptional Culinary Experiences	≫\ 7%	8%	9%	11%	<u> </u>
7	Brewery Tours/Beer Tasting	U.S. Norm	0 /0 U.S. Norm	U.S. Norm	U.S. Norm	U.S. Norm
6	Winery Tours/Tasting	13%	4%	4%	12%	10%

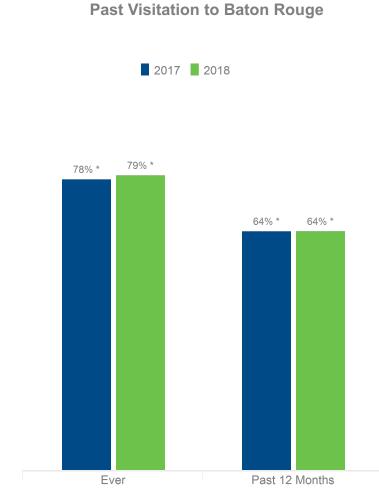
Online Social Media Use by Travelers Devices Using During Trip Baton Rouge U.S. Norm Baton Rouge U.S. Norm Used any social media 63% 66% Any device 85% 83% Looked at travel-related 27% 23% \triangleright photos or video online Smartphone 74% 68% Posted travel photos or video 26% 29% online Laptop 32% 31% Accessed travel deals, news, 25% 20% events, or promotions Tablet 24% Read travel reviews 24% 26%

26%

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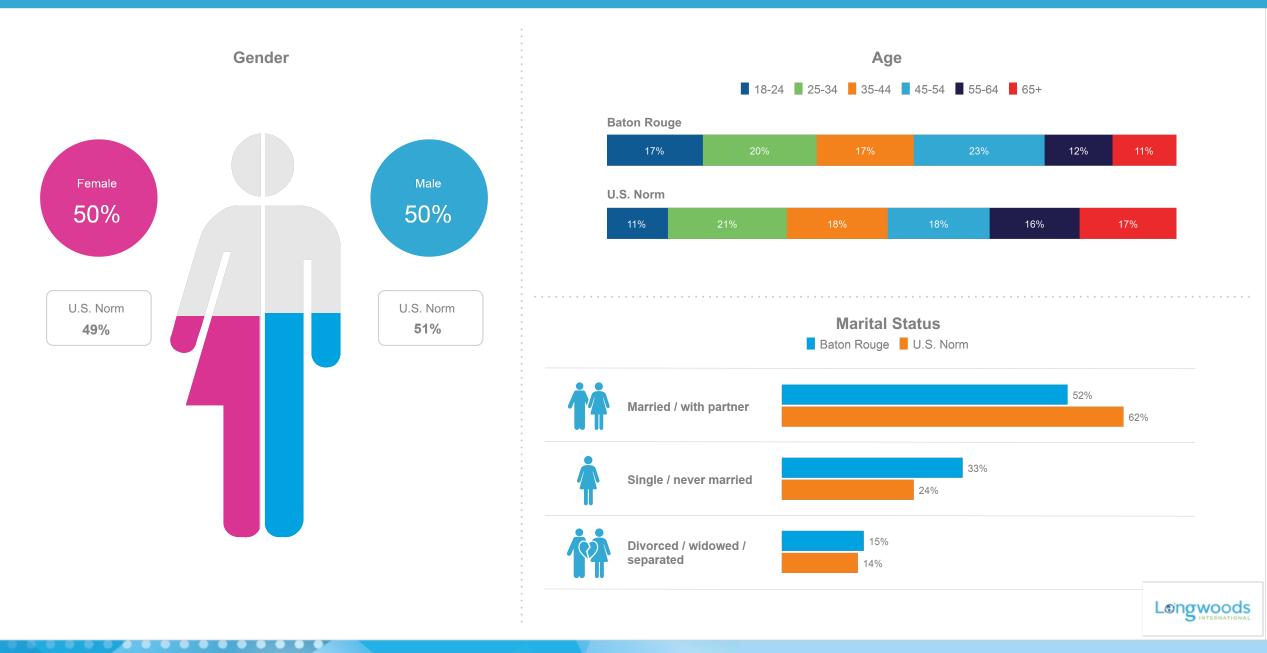
% Very Satisfied with Trip

4	Overall trip experience	*****	66%
	Friendliness of people	******	66%
×	Quality of food	******	63%
a	Quality of accommodations	******	63%
nodata	Cleanliness	*****	50%
	Sightseeing and attractions	*****	50%
Ś	Value for money	*****	50%
	Safety and Security	*****	49%
	Music/nightlife/entertainment	*****	42%



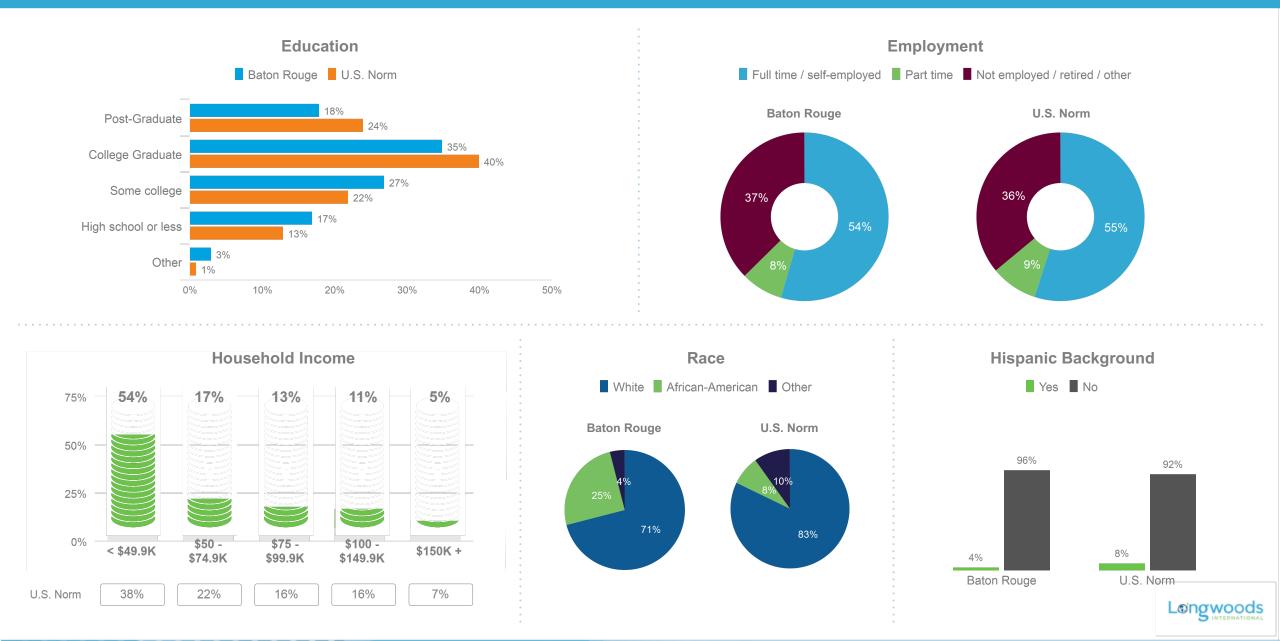


Demographic Profile of Overnight Baton Rouge Visitors

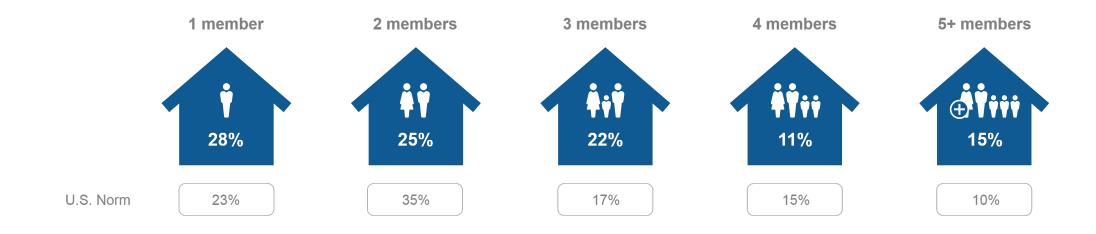


Base: 2018 Overnight Person-Trips

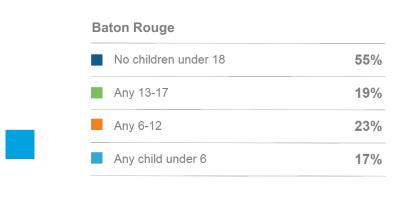
Demographic Profile of Overnight Baton Rouge Visitors



Household Size



Children in Household



U.S. Norm

No children under 18	58%
Any 13-17	18%
Any 6-12	23%
Any child under 6	16%





40 YEARS TOGETHER