

Impact Report



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Letter From Our President & CEO

Tourism continued to be a steady driver of Baton Rouge's economy in 2024, highlighted by the launch of a brand-new annual holiday lights event and a steady stream of more than 300 conventions, meetings and sporting events throughout the year.

Louisiana Lights, our new month-long, elevated holiday event at Burden Museum & Gardens, attracted almost 40,000 guests from all over the country and received high acclaim online. With new light vignettes added each year, VBR plans to build on this momentum to drive end-of-year leisure visitor traffic. Through increased PR efforts and targeted advertising, we're encouraging drive-market visitors to choose Baton Rouge for a multi-day, family-friendly holiday trip.

Our sales team and industry partners stayed busy in 2024 hosting a long list of groups including the Mississippi River Cities & Towns Initiative, the Southeast Museums Conference and the Alliance of Area Business Publishers. Sports visitation continued to be a major opportunity for our market, with events that ranged from youth baseball tournaments to the U.S. Police Canine Association 2024 National Trials.

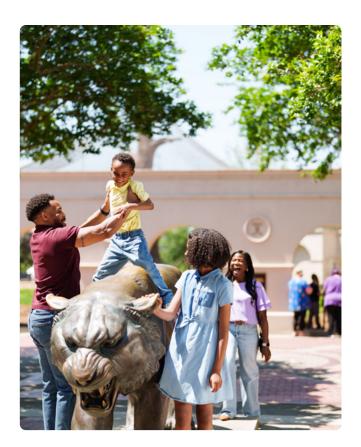
Another sports-related highlight for Baton Rouge was hosting the Savannah Bananas' first ever game in a major collegiate stadium. Through a partnership with LSU, we hosted the popular comedic baseball team for three sold-out nights in Alex Box.

For these events and more, we welcomed 9 million visitors to the Capital City in 2024 and supported more than 38,000 local jobs. The impact of tourism in our city is continuing to grow, but we must prioritize major development throughout our community to continue to achieve this impact. VBR is working with the Mayor-President, all five of our municipalities and key partners on the expansion and new development of convention facilities and sports/event venues.

Already in 2025, we are hosting 58,000 bowlers, refining our local story, highlighting the everyday richness of our community and raising up local ambassadors to build community pride and create visitor connections. Our team remains dedicated to inviting leisure and business travelers to discover our place at their own pace.

Jill Kidder President & CEO Visit Baton Rouge

Who We Are



Mission

The mission of Visit Baton Rouge is to increase visitation to and awareness of the Baton Rouge Area thereby enhancing economic impact.

Vision

The Baton Rouge Area will be a nationally recognized premier destination providing a superlative Louisiana experience to all visitors. Residents of Baton Rouge will value the contributions that visitors make to the economy and quality of life.

Values

Visit Baton Rouge promotes a culture of diversity, equity and inclusion through its marketing efforts, hiring practices, vendor opportunities and visitor experiences while displaying a passion for and an appreciation of the travel and tourism industry offering an authentic Louisiana experience.

Strategic Initiatives

O1 Increase sales performance goals year over year.

O2 Provide top-level travel industry services and experiences for our visitors and groups.

O3 Amplify our Baton Rouge brand story to targeted audiences with unique advertising, promotions and activations.

O4 Lead, advocate and initiate work in reshaping Baton Rouge as a top destination.

05 Continue to advance Visit Baton Rouge as a great place to work.

Destination Management Cycle

01 VISIT

If you've built a place where people want to visit, then you have built a place where people want to live.

> 04 That is the work of a destination

organization

04 INVEST

And if you've built a place where businesses and residents will invest, then you have built a place where people want to visit.

(Source: Destinations International)

Tourism =



02 LIVE

And if you've built a place where people want to live, then you have built a place where people want to work.

THE COMMUNITY VITALITY WHEEL

01

It starts with a visit

> 02 From visit, to live, to work, to invest.

03

You need to keep the wheel turning & manage its speed

TEWARDSHIP & INVEST

03 WORK

And if you've built a place where people want to work, then you have built a place where businesses and residents will invest.



5

2024 at a Glance



38,500 Jobs supported by tourism

9M

Visitors

\$180 Average visitor spend

per trip

.7B

Total visitor spend

39.6%

of visitor spend was retail

60 Events sponsored by VBR's Festival and Cultural Events

Support Program

\$4.8M

Economic impact of film industry



In occupancy tax revenue collected locally





Top Visitor Origin Markets

New Orleans, LA

Houston, TX

Lafayette, LA

Dallas, TX

Slidell, LA

Hotel Statistics

Saturday Most popular day to visit

64.6% Average weekend occupancy

\$109.40 Average hotel daily rate

56% Average East Baton Rouge Parish hotel occupancy



Key Events

Louisiana Lights

VBR partnered with Burden Museum & Gardens to launch Louisiana Lights, a month-long walkable holiday lighting event with 10 unique displays. The event drew 39,263 guests, including visitors from six countries, 45 states and all 64 Louisiana parishes.

Baton Rouge Blues Fest

To support the growth of one of the country's most historic blues music festivals, VBR partnered with the Baton Rouge Blues Fest to add a fourth stage and enhance the visitor experience.

Louisiana Marathon

Runners from 47 states and 10 countries traveled to Baton Rouge for the annual Louisiana Marathon in Baton Rouge. The race generates between \$2 million and \$4 million in economic impact each year, with nearly every hotel in downtown Baton Rouge selling out.











Savannah **Bananas**

In March, VBR partnered with LSU to host the Savannah Bananas as they brought their unique blend of baseball and entertainment to Alex Box Stadium. The three-night event brought in \$1.2 Million in economic impact with 142K people entering the ticket raffle.

YP Summit

As a partner with the Baton Rouge Area Chamber for the "Better in BTR" talent retention and attraction campaign, VBR sponsored the Young Professionals Summit and launch party. The campaign encourages young professionals to consider building a life in the Capital City.



Awards & Recognition

#84 America's Best Cities

Baton Rouge, LA America's Best Cities

Destinations International 30 Under 30

Fallon Tullier, Research & Technology Manager Destinations International

Best Half Marathon in Louisiana

Louisiana Half Marathon, FRESH JUNKIE Racing RaceRaves

Best College Football Stadium in America

Tiger Stadium



Travel South USA Champion DMO

Visit Baton Rouge

LTA Louey Awards: Major Event of the Year

U.S. Youth Soccer Southern Regionals Louisiana Travel Association

STS Board of Directors: Immediate Past Chair

Jill Kidder, President & CEO Southeast Tourism Society

PRAL Certificate of Merit: The Savannah Bananas are Coming to BR (Instagram Reel)

Visit Baton Rouge Public Relations Association of Louisiana Torche Awards

PRAL Award of Excellence: Holi Festival of Baton Rouge (Photo)

Tamaria Williams, Communications Manager Public Relations Association of Louisiana Torche Awards

LIAA Board of Directors: President

Fatima Gautier Louisiana Institute for Administrative Assistants









Signature Events of the Southeast

+

10 2024

Night Market BTR Southeast Tourism Society

Baton Rouge Blues Festival Southeast Tourism Society

STS Best Marketing Award

Visit Baton Rouge Southeast Tourism Society

Best College Football Stadium in the U.S.

Tiger Stadium

2024 Readers' Choice Award

Visit Baton Rouge Convention South

Louisiana Tourism Leadership Academy

Fallon Tullier, Research & Technology Manager Louisiana Travel Association

Bridget Gaffney, Client Relationship Manager Louisiana Travel Association

SPRF Lantern Award: The Savannah Bananas are Coming to BR (Instagram Reel)

Visit Baton Rouge

Southern Public Relations Federation





Estimated Economic Impact of Meetings, Conventions & Sporting Events

Meetings, Conventions & Sporting Events

306 Events Hosted Group

99 Sporting Events Held **90,918** Room Nights Booked

Top 5 Group Segments

Athletic & Sp Government, Pu Fra Educ Trade, Comme

207 Groups Serviced



12

- Athletic & Sports/Recreation
- Government, Public Administration
 - Fraternal
 - Educational
 - Trade, Commercial or Business

Meetings, **Conventions** & **Sports Highlights**

"Our experience with Visit Baton Rouge was truly outstanding. Their meticulous attention to detail and exceptional hospitality created an unforgettable atmosphere for the AABP National Conference, earning high praise from longstanding publishers and attendees alike. We are sincerely grateful for their dedicated team and the remarkable collaboration that made this event the best yet."

Julio Melara, CEO Melara Enterprises

Southeastern Museums Conference

Delta Waterfowl Duck **Hunters Expo**

Marucci **World Series**

Alliance of **Publishers**









Area Business

USA Masters Weightlifting National **Championships**

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What's New?

The Colonel's Club 0

2857 Perkins Rd, Baton Rouge, LA 70808



Q Tsunami Highland

1 Smart Wy Suite 100, Baton Rouge, LA 70810



V Hotel Indigo – Renovation

200 Convention St, Baton Rouge, LA 70801



Q BREC's Baton Rouge Zoo Phase 1 **Renovations Complete**

3000 Zoo Circle, Baton Rouge, LA 70807







101 St Ferdinand St, Baton Rouge, LA 70802

9 **Offset Smoker BBQ**

5335 Government St, Baton Rouge, LA 70806







4225 Nicholson Dr, Baton Rouge, LA 70808

Advertising & Public Relations

Paid Media

Paid Print, Digital and Traditional Media Placements



Key Publications & Placements

- Sports Events Magazine Sports Planning Guide
- Meetings Today

Paid Media Channels		CONSUMER	MEETINGS	SPORTS
Search Engine Marketing (paid placement on online search sites)	Impressions	160K	•	•
	Clicks	21K	•	+
Display (digital banner ads placed across various websites)	Impressions	59M	1.8M	1.4M
	Clicks	23K	18K	13K
Social (paid social ads Facebook and Instagram)	Impressions	5.7M	480K	+
	Clicks	87K	10K	+
Video (connected and streaming TV placements)	Impressions	1.2M	73	37К
	Clicks	168	12	119





• Washington D.C. Airport

• Garden & Gun Magazine • Food & Travel Magazine



Earned & Owned Media

Traditional, Print and Digital Placements Earned By **Pitching or Placed on Owned Channels**

109,192,851

Total PR Reach

25

Journalists Hosted

16

Placements

TODAY

Forbes

(R)

MATADOR network

palate







Forbes Date: January 28, 2024 Baton Rouge Buzzes With **Festivities Throughout The**



ESSENCE

Chrillist.

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TRAVEL



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	visitbatonrouge Follo	wed by 631 others you	i know	
2	Following ~	Message	Contact .9	
Social Media	Press Even	ts Mardi Gras Snea	ux Day LA Lights 🤉	
Ő	1.2	1		
		1.9	1	
	FREE THINGS TO DO IN			Ć





Email



Total Reach

Facebook Reach: 1,796,846 Facebook Post Engagement: up 98.8% Instagram Reach: 1,796,846 Increase in Instagram Followers: **51.2%**

TikTok Views: **737,942**



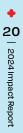
VisitBatonRouge.com Page Views (8.4% increase YOY)



Online Partner Referrals (44% increase YOY)







Board & Staff

Board

21

Mary Stein

Gary L. Jupiter, Jr. Vice Chair

Kim Ginn Secretary / Treasurer

Claude F. Reynaud, Jr.

Administration

Jill Kidder President & CEO

Lauralyn Maranto Senior Executive Vice President of Administration

Danielle Prejean Vice President of Finance Scott Michelet Marty Engquist Councilman Rowdy Gaudet Gary Patureau Stephen Hightower Robyn Merrick

Lori Lasseigne CTS, Executive Compliance Administrator

Katherine Lewis-Thompson

Joy Smith Receptionist





Destination Experience

Stacy Simon Senior Vice President of Destination Experience

Fatima Gautier CAA, Executive Assistant

Sarah Noles
Destination Experience & Program Manager

Elise Tauzin Destination Experience & Creative Manager

Gary Traylor

Destination Sales

Geraldine Bordelon CMP, Senior Vice President of Destination Sales

Triston Monte Sports Development Manager **Jas** Dire

Marketing <u>&</u> Communications

Laura Cating Senior Vice President of Marketing & Communications

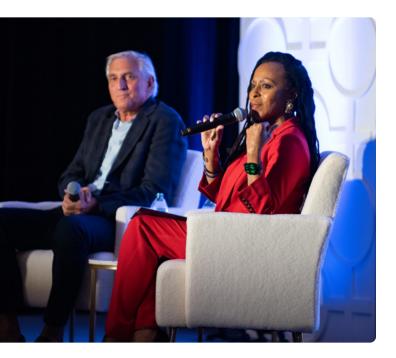
Emily Mastrantonio Director of Marketing

Bridget Gaffney Client Relationship Manager

Camryn McCarter Communications Manager

Fallon Tullier Research & Technology Manager

Tamaria Williams



Jason Suitt Director of Sports Development

Alison Piatkiewicz Destination Sales Manager Sydney Harris Destination Sales Manager

Marie Stagg CTP, Global Sales Manager

Our Place, Your Pace.

359 Third Street | Baton Rouge, LA 70801 800 LA ROUGE | 225-383-1825

