

A MESSAGE FROM NORTHWEST ARKANSAS HEALTH CARE PROVIDERS



WHAT THE COMMUNITY NEEDS TO KNOW ABOUT COVID-19



COVID-19 symptoms include: fever, cough, shortness of breath



If you are concerned about symptoms, call first! Please do not show up at hospitals and clinics. Call for a screening to determine next steps.



If you are concerned for your child's health, please call the 24/7 Pediatric Hotline at 1-800-743-3616 for a pediatric COVID-19 screen.



Practice social distancing by staying six feet away from others.

A limited number of visitors can come to the hospital. After check-in, patients may be asked to wait in their vehicles. When it's time for their appointment, patients will be texted to enter the facility.

SCREENING + TESTING



Screening: A COVID-19 screening confirms if you have COVID-19 symptoms: fever, cough and shortness of breath. Temperature check, listen to lungs, etc.



Testing: A provider will determine if a test is recommended or required. It is a swab test that is inserted through the nose that will capture cells in the nasopharyngeal region. The sample currently is sent to a lab to determine if positive or negative. Test results currently take three to four days.



Test Kit: With the limited number of coronavirus testing kits available in the community, only those who meet the following Arkansas Department of Health guidelines and criteria will be tested:



Symptoms of an upper respiratory infection (fever, cough, shortness of breath) that has not previously been diagnosed by a health care provider as another illness, such as flu or strep, AND at least one of the following:



Are age 65 or older; or



Have a chronic health condition, such as heart disease, diabetes, lung disease, or immunodeficiency; or



Have had contact with someone who has had a positive coronavirus test; or



Are a health care worker

It is important that employers and organizations NOT send people to clinics or health care facilities for "testing."

At this time, only individuals who meet the above guidelines will be tested.

CONTACT



COMMUNITY CLINIC

479-751-7417 (Monday - Friday
8 a.m. to 12 p.m. and 1 to 5 p.m.)



ARKANSAS DEPARTMENT OF HEALTH CALL CENTER

1-800-803-7847 (8 a.m. to 4:30 p.m.)
501-661-2136 (after hours)



ARKANSAS CHILDREN'S

1-800-743-3616 (24 hrs / 7 days a week)



MERCY NWA COVID-19 EVALUATION SITE

Monday - Friday 8 a.m. to 3 p.m.,
Saturday - Sunday 8 a.m. to 12 p.m.



COVID-19 UAMS HOTLINE

1-800-632-4502



NORTHWEST MEDICAL PLAZA BENTONVILLE

COVID-19 SCREENING AND TESTING
479-306-7507



WASHINGTON REGIONAL HOTLINE

479-463-2055



UAMS HEALTH NOW ONLINE SCREENING

www.UAMSHealth.com/HealthNow



NORTHWEST HEALTH PLAZA EASTSIDE

COVID-19 SCREENING AND TESTING
479-306-7507



WASHINGTON REGIONAL EUREKA SPRINGS FAMILY CLINIC

146 Passion Play Road, Suite A,
Eureka Springs



WASHINGTON REGIONAL CORONAVIRUS SCREENING CLINIC FAYETTEVILLE

3318 N. North Hills Blvd.,
Fayetteville



VETERANS ENROLLED IN VA HEALTH CARE

800-691-8387