

# We Mean Business Together

OFFICIAL TOURISM PROMOTION AGENCY

## Our Mission

Visit Bucks County (VBC), a private nonprofit organization, is the official tourism promotion agency for Bucks County. VBC works with its partners to generate economic impact and employment growth by driving overnight business and encouraging visitors to experience Bucks County and all it has to offer.

The Visitor Center features a gift shop, theater, boardroom, staff offices and a main gallery where several events are held.

VBC is funded through the epercent occupancy tax on visitor stays to fund operations, sales and marketing programs. Of the 3 percent, 0.5 percent is put into a grant program that is distributed two times a year. Since its inception in 2008, the Bucks County Tourism Grant Program has provided more than \$3 million in marketing/infrastructure support to nearly 70 non-profit organizations.

### **BUCKS COUNTY'S TARGET MARKETS**



Leisure Visitors



Sports Tournament Organizers





Meeting/Event/Wedding Planners

Hon. Joseph DiGirolamo

Washington Crossing Foundation

Mayor of Bensalem

Kay Weeder, Esq.

Matthew Etzrodt

Neshaminy Inn

Molly Lowell

Mercer Museum

Pam Carroll

### **LEADERSHIP**

### **Visit Bucks County Board of Directors**

### **OFFICERS**

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Chairperson Pen Ryn Estate

### Ron Gilbert

First Vice Chair Growth Hospitality Management

### Caleb Lentchner

Second Vice Chair Caleb's American Kitchen

### William Brady

Secretary TMA Bucks

#### Paul Licitra

Treasurer Tuscany on the Towpath

### Sandra A. Miller

Immediate Past Chairperson Former Bucks County Commissioner

### **MEMBERS**

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Financial Consultant

### **Bob Caruso**

Sesame Place

#### Dennis Cronin

Holiday Inn Express & Suites Warminster

### James B. Humphreys

Real Estate Consultant

### Jennifer Ruane

Radisson Hotel Philadelphia Northeast

## Jerry Lepping President/COO Visit Bucks County

Sharon Rossi Marketing Professional ShareStrategic

Marketing Professional





Telling the Story

12 Content Marketing

Service with a Smile



# Tourism is vital to the local Bucks County economy.

Travel and tourism expenditures in Bucks County generated a total of \$937.2 million for the local economy, an increase of 4.7 percent from 2013. Countywide, the tourism and hospitality industry supported nearly 12,000 jobs, generating a total personal income of \$280.2 million. Tax revenue generated by visitors to Bucks County increased 3.3% to \$126.4 million. This includes all local, state and federal taxes, an increase of 3.3 percent since 2013.

A visitor is defined as someone who travels more than 50 miles and/or stays overnight.

Source: Tourism Economics

### State of Pennsylvania Data

Pennsylvania hosted an estimated 65.4 million overnight travelers and 125 million day-trip travelers.

Source: Tourism Economics, 2014

125 MILLION
DAY-TRIP TRAVELERS

65.4 MILLION OVERNIGHT TRAVELERS

\$937**m** 

IN ECONOMIC IMPACT

11,863

JOBS
THROUGHOU
THE COUNTY

\$126**m** 

IN STATE, LOCAL AND FEDERAL TAXES

Travel fuels the U.S. economy, generating \$2.1 trillion in total economic impact! Tourism and hospitality is one of the country's largest industries, employing more than 8 million people.

In 2015, across the U.S., visitors spent more than \$235 billion in local economies on food services, including restaurants and drinking establishments. Travelers also spent nearly \$200 billion on overnight accommodations, including hotels, bed and breakfasts, vacation homes and campgrounds.

Source: U.S. Travel. 2015



# Driving Economic Impact

Bucks County is primarily a driveto destination seeing the majority of overnight visitors from the New York metropolitan area (including northern New Jersey) and the Philadelphia region.

COUNTY PLAYHOUSE

Many leisure visitors come from the Baltimore/Washington, DC area, as well as other regions within a 300-mile drive of Bucks County. Visitors from the West Coast and cities around the globe also visit Bucks County!

RECORD BREAKING SUMMER 2016 75.2% OCCUPANCY FOR MAY-AUGUST HIGHEST IN NEARLY A DECADE

### **SUMMER 2016 OCCUPANCY HIGHLIGHTS**

BEST MAY **70.2%** IN THE PAST 10 YEARS
BEST JUNE **75.3%** SINCE 2012
BEST JULY **77.6%** IN THE PAST 10 YEARS
BEST AUGUST **77.7%** IN THE PAST 10 YEARS



marketed in 2016:

Long Island Railroad

Philadelphia Magazine

Facebook



Visit Bucks County's business-to-Business efforts focus on promoting Bucks County as the premier countryside destination for meetings, groups, sports and weddings/events business.

# 2 16 DEMOCRATIC NATIONAL CONVENTION

Bucks County hosted more than 500 members of the media in hotel properties during the Democratic National Convention.



## **Bucks County Sports Commission**

Through outreach to local clubs, parks & recreation departments, a committee of sports-minded partners entifies bid-worthy events and areas of opportunity to attract sports tournaments to Bucks County.

**BUCKS COUNTY** 

### Recent/Future Meetings, Groups & Events Hosted

Philanthropic Educational Opportunities Conference

MASCA Clowarama Conference

Mutual UFO Network Conference

Deputy Sheriff's Association of Pennsylvania Annual Conference

Phi Delta Kappa Regional Conference

Inventiv Health

Greenways and Trails Summit

PA NARFE Conference

Bucks County Women's History Symposium

**Bob Neff Tours** 

MidHudson Valley Corvette Club

Travel Port Voyage

Starr Tours

**Hagey Tours** 

Johnson & Johnson

# ON THE ROAD PROMOTING BUCKS COUNTY

Visit Bucks County represents partners at many tradeshows and conferences hosted by the following industry associations:

American Bus Association

Maryland Motorcoach Association

Bus Association of New York State

National Association of Sports Commissions

Philadelphia Chapter of Meeting Professionals, International

New Jersey Chapter of Meeting Professionals, International

Princeton Regional Chamber of Commerce

Mid-Jersey Chamber of Commerce





# Telling The Story

Visit Bucks County has had great success communicating with the media through press releases, targeted pitching and social media. This year, VBC landed approximately 241 media placements, including stories on Food Network, FOX29, MSN, NBC10, NY Daily News, The Today Show, USA Today, U.S. News & World Report, Woman's World and more.

The tourism office also finds success hosting press trips where travel writers visit Bucks County, stay overnight and follow a customized itinerary compiled by VBC to experience the county as a visitor. Theyear, the tourism office hosted 10 press trips, including the Long Island Pulse, NJ Digest, NY Daily News, and Philadelphia Gay News, resulting in compelling personalized media placements.

## THE HUFFINGTON POST



and renovated within the last couple of years, four rooms feature the latest technology (electric black-out shades, large flat screen TV), and charming low-tech details (fresh flowers, stacks of books here and there, soothing neutral color palette). But the bathrooms are standouts - especially in the largest room, the Delaware Suite "Marble basket-weave mosaic floor, floral mosaic glass showe upscale amenities, one rough-hewn stone wall juxtaposed with the cool smooth marble: it's a true oasis and one of the most beautiful bathrooms I've seen in a

### **DAILY**NEWS

Halloween travel: Plan a trip around these scary spots, from Spooktacular at Sesame Place to Terror Behind the Walls at a former prison





For: those looking for family-friendly frights

Halloween attraction: Halloween Spooktacular at Sesame Place. The toddlerfriendly theme park gets a (not-too-spooky) makeover complete with a havride. kids six and under, complete with a water table, mini puppet theatre where daily Halloween parade, Abby Cadabby's pumpkin-themed maze and Elmo the creative kids can put on their own show, and a firehouse with a slide-down po Musical, where everyone's favorite fuzzy Muppet gets in to some Sesame-style and wooden fire truck. Don't forget to check out the scarecrows scattered trouble with a rabbit, a hat and David Cluckerfield, the greatest chicken nagician of all time. \$45 for a single-day ticket; sesameplace.com

Stay: Golden Plough Inn, a homey style hotel in Peddler's Village, a 42-acre shopping and entertainment destination. Wee ones shouldn't miss Giggleber Fair - the indoor amusement park features an adorable restored 1920's-era carousel; a 3-story obstacle course and maze; and a separate game room for through the Village, part of the annual straw man competition. From \$225,

### **IETSETAWA**

12 MUST-SEE **MUSEUM EXHIBITS** THIS SUMMER

-USA Today

**FUN LOCATION** FOR YOUR FALL **ENGAGEMENT PHOTOS** 

-Brides



A RURAL RETREAT IN BUCKS COUNTY

-The Digest



DOYLESTOWN: DAYS AND NIGHTS OF FOOD AND DRINK, FASHION AND FUN

# dog that features a grass fed, nitrate-free

Looking for a healthier corn dog alternative? Head over to MOO, a small burger shop in New Hope, Penn. The simple menu offers a variety ffarm fresh items, including their popular



### THE BEST **BREWERIES** WITHIN 100 MILES OF PHILADELPHIA

-The Drink Nation

## PULSE

### 6 Hidden Regions for Wine Lovers

spending a day or even a week at the vineyards. It is, after all, why on the first nice day of spring we brave the traffic to Long Island Wine Country. While you're sipping on the latest vintage from Martha Clara, Raphael or parkling Pointe and dreaming about living next door to a vineyard,



Buckingham Valley Vineyards & Winery, you'll fall in love with the wines, rolling hills and small towns that make up the area. Tour the vineyards, learn the

# Content Marketing

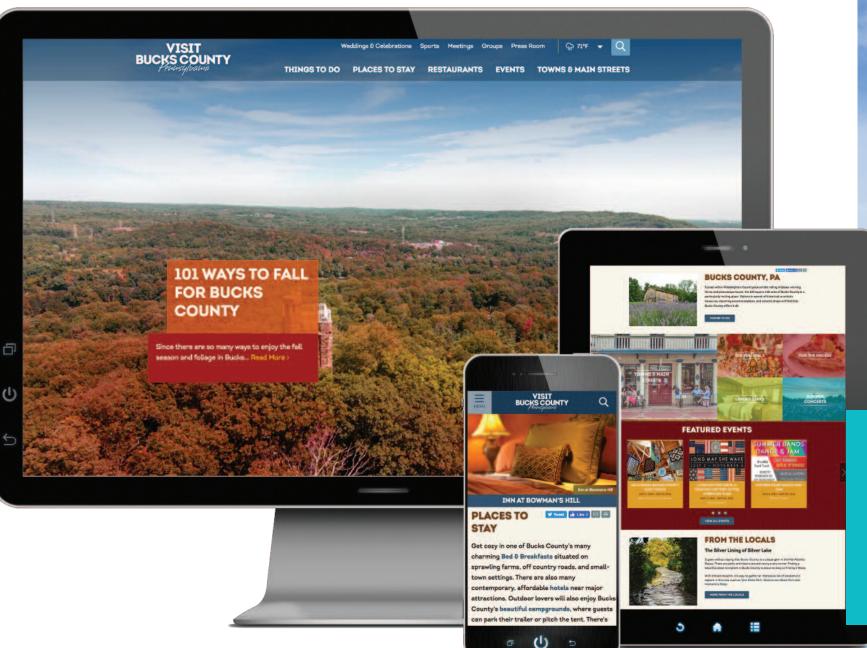
Visit Bucks County runs a robust digital content calendar, posting several articles a week to the leisure and business-to-business sections of the website. Currently there are more than 200 articles on VisitBucksCounty.com! In July 2016, VBC's website surpassed 1 million page views for the calendar year. This is the earliest time of year this milestone has been reached.

### August 2016

### Visit Bucks County launched a new website.

The site is responsive and optimized for desktop, mobile and tablet, making it even easier for visitors to access information. This new, eye-catching design features a warm color scheme, bigger and brighter photography and extensive article content. Social media content is hosted right on the homepage via an integration with the social media aggregator, Stackla.

With the launch of the new website also comes the launch of Visit Bucks County's blog! The blog features content written by local experts and partners who share their knowledge of various topics including outdoor recreation, food, wine, beer and more.



Top Five Ways to Cool Off This Summer

Top Sive Ways to C

The tourism office is proactive in its content distribution plan, sending more than 50 enewsletters annually to potential visitors, sports tournament organizers, meeting planners, tour operators, wedding planners, meeting/event planners and local stakeholders and partners.

VISITBUCKSCOUNTY.COM

# STATS

Nearly
700K
SESSIONS

1.92M
PAGE
VIEWS
(most ever!)

Website sessions

t78%

Source:Google Analytics, 2015

# TOP 3 METROPOLITANS

Visipg the Website:
Philadelphia,
New York &
Washington D.C.



Followers on





Today's consumer demands more than just itinerarie or a list of things to do. They desire photos and videos; eye candy that tells the Bucks County story!

In addition to the annual Visit Bucks County Summer Instagram Photo Challenge, the tourism office ran several Facebook contests this past year. These social promotions have significantly increased usergenerated content as well as Visit Bucks County's subscriber list.



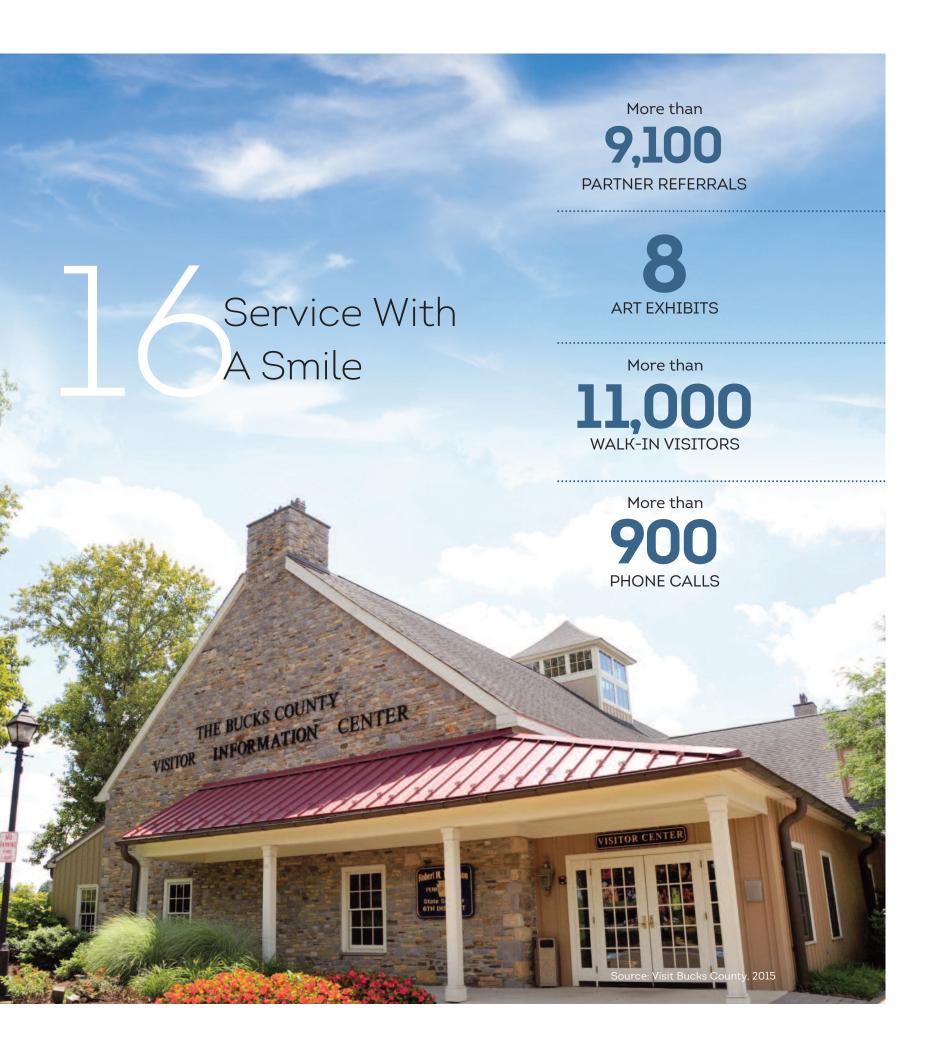
Visit Bucks County continued its Storyteller video series featuring Bucks County historians, entertainers, shop owners and restaurateurs, along with many others, telling their story first hand. The videos have received thousands of views on VisitBucksCounty.com, YouTube and Facebook.

The tourism office continues to be a leader in the digital space. Visit Bucks County began streaming live on Facebook at different attractions and events throughout Bucks County

Our social communities create conversations between the tourism office, passionate locals, previous and potentials visitors where experiences and first-hand knowledge are shared!

A recent social media survey uncovered that nearly **70%** of VBC's social followers said their opinion of Bucks County improved when seeing posts by the tourism office.

93% of social followers have taken an OFFLINE action.



The Bucks County Visitor Center is the perfect place for visitors and locals alike to begin their stay in Bucks County. No matter their needs, the friendly and knowledgeable staff at the Bucks County Visitor Center are there to help. The Visitor Center also houses the administrative offices for Visit Bucks County. Visit Bucks County supports the Upper Bucks County Chamber of Commerce and their Visitor Center on Main Street in Quakertown.

The Bucks County Visitor Center proudly houses the Creative Bucks County exhibit, an interactive display gifted from the James A. Michener Art Museum. Visitors can browse the outstanding work from 13 of Bucks County's artists, playwrights, authors and photographers to learn about these famous figures and how they helped to shape the modern world. The gift shop at the Visitor Center is stocked with Bucks County apparel and unique items from many attractions in the region.



### There's Always Something Happening at the Center!

### **Bucks County SpringFest**

Browse beautiful shadowbox displays made by local nature centers, parks, gardens and attractions. At the exhibit, learn about all there is to see and do in Bucks County during the spring.

### **Bucks County Quilt Show**

A variety of beautiful, handcrafted quilts hang from 25-foot high beams throughout the Visitor Center's Main Gallery running July through September.



### **Bucks County Holiday TreeFest**

Twenty-five uniquely-themed trees are on display Thanksgiving through early January as the main gallery of the Bucks County Visitor Center is transformed into a winter wonderland.

# 

### VISIT BUCKS COUNTY.COM

3207 Street Road, Bensalem PA 19020 <u>Phone: 215-639-0300</u>

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