

Customer Service



<https://www.stanleysteemer.com/location-details/Cape-Cod-MA/927>

Stanley Steemer is one of the nation's top residential and commercial carpet and upholstery cleaning companies. Since opening its doors in 1947, the company has grown from a single shop in Columbus, Ohio to almost 300 locations coast-to-coast generating \$275 million in sales.

Currently Stanley Steemer is looking for an enthusiastic Customer Service Advisors with sales experience to join our team.

Our Customer Service Advisors are primarily responsible for answering inbound customer telephone calls to schedule carpet cleaning and related services. CSA must also be able to communicate with customers and perform various other office tasks.

Full Time Position Available.

Monday—Friday 8AM to 4:30PM (30 minute break)

Skills / Requirements

Our Customer Service Advisors must have:

- * Sales skills to be able to fully present services and products
- * Call Center experience highly preferred but no required
- * The ability to multi-task
- * Superior customer service skills
- * Pass a drug test and criminal background check.

Do not apply for this position if you are not available for the hours outlined or if you do not have previous customer service experience. To Apply, reply to this posting and send your resume. Applicants must be available for the full-time training.

compensation: **\$15.00 hr + Commission based on jobs completed, Avg Hourly Rate of \$15 - \$18**

employment type: **full-time**