

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/23/2020 Time: 3:45 P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov

FACTS				
Incident Type: Public Health Emergency				
First US Case: January 21, 2020		First LA County Case: January 26, 2020		
Total Cases: 536	Cases Today: 128		Deaths: 7	Recovered: 1

SITUATION AS OF MARCH 23	3, 2	2020
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SITUATION SUMMARY:

The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.

- State issued a disaster proclamation
- L.A. County issued a disaster proclamation
- 52 of the 88 Cities 60% in Los Angeles County have proclaimed a local disaster (add percentage)
- Los Angeles County is still providing essential services, but County buildings remain closed to the public (for a more comprehensive list, refer to the COOP section at the end of this document).
- Los Angeles County Beaches are open, County Beach parking lots are closed, beach volleyball courts are closed

PUBLIC HEALTH INFO ABOUT COVID-19:

The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.

Source	Number of Cases	Deaths	Recovered
Los Angeles County (excl. LB & Pas)	516	7	1
City of Long Beach	17	0	0
City of Pasadena	3	0	0
LA Co. Public Health (Total)	536	7	1

Public Heath has issued the "Safer at Home" Public Health Order. A temporary prohibition of events and gatherings of 10 persons or more and closure of non-essential businesses and areas. Department of Health Services Environmental Health Team has oversight over compliance with the ability to request assistance from the Sheriff's Department for compliance.

The number of COVID-19 cases in Los Angeles County continues to rise, including many new cases of residents without travel and exposure risk factors. It is recommended that providers test persons with symptoms compatible with COVID-19 only when a diagnostic result will change clinical management or inform public health response. With the increasing availability of COVID-19 diagnostic testing capability through commercial clinical laboratories testing through the LAC DPH Public Health Laboratory (PHL) will be prioritized for the detection and prevention of outbreaks in acute and sub-acute care health facilities and non-healthcare congregate living settings.

DPH has indicated that the incubation period for COVID-19 is on average between 2-14 days; this means that someone exposed today may not become ill for up to 2 weeks.

Key objectives for DPH are:

- Assessing and defining areas of possible and ongoing transmission
- Analyzing and disseminating critical epidemiologic information to guide response efforts
- Provide early diagnosis, ongoing monitoring and linkage to healthcare services to affected individuals
- Supporting healthcare providers in diagnosing, treating, reporting and educating patients
- Control of Disease, medical countermeasures & community outreach. Isolating cases to prevent further transmission of disease.
- Monitoring contacts for signs and symptoms for 14 days, after the last day of exposure
- Educating and supporting communities to prevent or reduce disease

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/

LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

Operations

Quarantine Housing Options:

- Dockweiler Beach as 3/23: Service Capacity 25
- Sheraton Fairplex as of 3/24: Service Capacity 100
- Sherman Hotel as of 3/26 (tentatively): Service Capacity 70

Logistics

- Working with CalOES to request/procure site managers for quarantine housing sites
- Continuing to distribute masks to city law enforcement agencies
- Working with LAHSA to request 200 shelter workers and 100 outreach workers
- Working to streamline a process for donations

Planning

 Resource ordering is in process for items including masks, hand sanitizer, gowns, and gloves

Liaison

	 USNS Mercy hospital ship operating at the Port of Los Angeles will not serve COVID-19 patients. Their mission is to alleviate hospital surges due to non COVID-19 patients. California National Guard has been deployed to assist food banks statewide in serving residents whose needs have not been met. This has been described as a short-term deployment which will initially assist a food bank distribution warehouse in Sacramento County and will also assess the needs of other California counties that have requested assistance with their food bank programs. Los Angeles County has not requested National Guard assistance. 	
HEALTHCARE SYSTEM & SERVICES:	 The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care. Private hospitals report 824 open beds and approximately 226 open ICU beds with 100% of hospitals reporting. Among 4 DHS hospitals, total of 1,410 beds; census is 970 (69% occupancy), 440 open beds. DHS ICU beds, total 176; census 119 (68% occupancy), total of 57 open ICU beds. 	
COVID19- RELATED HOUSING:	The County of Los Angeles is working on plans to secure additional housing. Transportation, food, laundry services and security services are available for these sites.	
PERSONS EXPERIENCING HOMELESSNESS	The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to	

FOOD & Los Angeles County is currently working with the Food Bank and delivery TRANSPORTATION services for the distribution of food to individuals in isolation and guarantine. SERVICES: Los Angeles County is contracting two transportation companies to assist in transporting COVID-19 patients and persons under guarantine. Los Angeles Unified School District, in partnership with the Red Cross, will continue to provide nutritious meals to all students who need them during the temporary closure of schools. 60 Grab & Go Food Centers are staffed weekdays from 7 a.m. to 10 a.m. across Los Angeles. More: https://achieve.lausd.net/resources/ SENIOR CARE: County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery. If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: https://wdacs.lacounty.gov/ SCHOOLS: The Los Angeles County Office of Education is working on food distribution to school children within our operational area affected by the school closures. The LACOE is working with all 80 school districts within the county to better prepare students in case the closure of schools becomes a long-term issue. Below is a link to LACOE website that provides information on all Los Angeles County school closures. For more information visit: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources **PUBLIC SAFETY** The Los Angeles County Sheriff's Department has diverted additional INFORMATION: deputy sheriffs to patrol in support of places of business (i.e., markets, retail areas), parks, schools and hospitals that are closed/open. The Los Angeles County Sheriff's Department is also conducting the security sweeps of LA County Library locations open for book drop offs. The sheriff's department is also assisting in the delivery of 125,000 N95 masks for distribution to all hospitals in the County of Los Angeles. The Los Angeles County Sheriff's Department Homeless Outreach **Services Team** is participating in a public health working group addressing

Services Team is participating in a public health working group addressing best practices regarding COVID-19 and the homeless population. The public health working group is preparing an educational flier for the homeless population regarding the COVID-19 virus and as soon as the document is completed the Sheriff's Department will disseminate it to the all known homeless encampments. Augmented patrols are conducting welfare checks on home bound seniors and they can contact their local station for a welfare check. Website for the station finder LASD.org/stations

The Los Angeles County Fire Department

- is assisting in receiving and distributing medical supplies inbound from the state at the direction of the Department of Public Health. These items include N95 masks, gloves, and goggles, for first responders and medical personnel.
- is supporting staffing needs at the County Emergency Operations Joint Information Center
- is assisting with staging operations at Dockweiler Beach
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. The multiple phase plan will be implemented this week as access to testing becomes available.

PUBLIC SERVICES

Southern California Edison (SCE)

 SCE is temporarily suspending disconnections for customers facing financial challenges including inability to pay their bills. SCE have waived late payment charges.

Visit https://www.sce.com/safety/coronavirus for more.

Southern California Gas

 Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice.

Visit https://socalgas.com/coronavirus for more.

AT&T

- AT&T is suspending broadband usage caps for home internet customers. No overage fees will be charged for customers using more data.
- Public Wi-Fi hotspots will remain open
- Internet access is available for qualifying limited-income households at 10\$/month through the AT&T Access program.
- Late payment fees will be waived
- Service will not be terminated for any wireless, home phone or broadband residential or small business customers due to inability to pay their bills.

COOP:

Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

- Agriculture/Weights and Measures: Offices remain closed to the public. Program activities continue as normal until further notice. For more information visit https://acwm.lacounty.gov
- Alternate Public Defender: This County office has not provided an update to the Continuity of Operations Plans. For more information

please visit https://apd.lacounty.gov/

- Animal Care and Control: Animal Care Centers are operating by appointment to accommodate request for animal placement and redemptions by owners. Visit https://animalcare.lacounty.gov/ for more.
- Assessor: Offices of the Assessor will continue to be closed to the public. Alternative work schedules are currently being implemented. Services will remain available via email or by phone. For more information visit https://assessor.lacounty.gov/
- Auditor-Controller: 115 of 121 auditors will be fully on telework by the end of business day March 17, 2020. Services are still available. Any additional questions can be directed to (213) 974-8301 or via e-mail at Constituent@auditor.lacounty.gov
- Beaches and Harbors: Several beach restrooms are closed per normal winter operating conditions. Approximately 40% of department staff are teleworking. Please contact the Department by calling 424-526-7777 or emailing info@bh.lacounty.gov
- Board of Supervisors: The Office of the Board of Supervisors has continued to support all County offices in regard to COVID-19. For more information please visit https://bos.lacounty.gov/
- Chief Executive Office: Employees may be called upon to serve as
 Disaster Service Workers in support of various county departments and
 emergency organizations. For more information visit
 https://ceo.lacounty.gov/
- Child Support Services: The department has extended calls and live chats. Call (866) 901-3212 or visit https://cssd.lacounty.gov/
- Children and Family Services: DCFS has canceled all meetings, trainings, and special events. Inter-office meetings are kept to less than 10 attendees and must be pre-approved by the Bureau's Deputy Director. All off-site meetings will be conducted via skype. The department is implementing telework options however will allow no more than 50% of staff to telework due to essential direct services. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at COVID19Info@dcfs.lacounty.gov.
- Consumer and Business Affairs: Focusing efforts on price gouging investigations, wage enforcement complaint intake, consumer education, eviction and foreclosure prevention assistance, and increasing capacity for call center. Implementing a telework schedule for

70% of staff. For more information call (800) 593-8222.

- District Attorney: Los Angeles Superior Court announced the institution of bail review courts in each of the 12 LA County court districts effective on March 23, 2020 to handle 2,000 detainees identified by LASD for reduced bail or release in an effort to reduce the jail population. For more visit https://da.lacounty.gov/
- Health Services: Is working to reschedule medical clinical visit, procedures, surgeries, radiology and laboratory testing to the extent that it can be done safely for a given patient. If you are having a medical emergency, please dial 911 or go to nearest Emergency Department. For questions, please call (844) 804-0055.
- Human Resources: This County office has not provided an update to the Continuity of Operations Plans. For more information please visit https://hr.lacounty.gov/contact-us/
- Internal Services: This County office has not provided an update to the Continuity of Operations Plans. For more information please visit https://isd.lacounty.gov/
- Medical Examiner-Coroner: This County office has not provided an update to the Continuity of Operations Plans. For more information please visit https://mec.lacounty.gov/2020/press-releases/coronavirus/
- Mental Health: ACCESS Center remains functional. 50% of employees are utilizing alternate teleworking schedules. LA County residents can call LACDMH's 24/7 Access Line at (800) 854-7771 to learn more about site closures or get mental health support.
- Military/Veterans Affairs: Offices are currently closed to the public.
 Please visit https://mva.lacounty.gov/
- Parks & Recreation: Outdoor area facilities such as regional parks, botanical gardens, lakes, boat launches, golf courses are available, but not for tournaments. Certain areas will have limited access and allow for social distancing such as free snack programs, equestrian centers for horse boarders only, outdoor basketball courts, tennis courts, outdoor restrooms. All indoor facilities are closed to the public.
 Please call (626) 588-5364 or visit https://parks.lacounty.gov/covid-19-031520/
- Probation: Deputy Probation Officers are reaching out to clients by phone, focusing on highest-risk offenders. Visitations at juvenile halls and residential treatment facilities remain temporarily suspended.
 Required legal visits will be held as scheduled and all court order visits

will be honored. Youth have received extended phone privileges to maintain contact with family and loved ones. For more information https://probation.lacounty.gov/

- Public Defender: All in-progress jury trials and those scheduled to start over the next thirty days are suspended by order of the court. Alternate work schedules are being implemented.
- Public Library: The department is offering Temporary Digital Library Card, valid for 90 days. All 86 libraries are closed until further notice. Due dates for borrowed materials will be automatically extended, no late fines will be assessed, and customers can return materials when the library opens. For more info, please visit: https://lacountylibrary.org/coronavirus/
- Public Social Services: Facilities are closed to public access. Please contact the DPSS Customer Service (CSC) at (866) 613-3777 or apply online for service. Please visit
 http://dpss.lacounty.gov/wps/portal/dpss
- Public Works: Field operations continue with no reduction in services.
 Telework and flexible schedules are in place. For more information visit https://dpw.lacounty.gov/general/Hotline.cfm
- Regional Planning: Alternative telework schedules are being implemented by 40% of staff. All departmental essential functions are being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act.
- Registrar-Recorder/County-Clerk: This County office has not provided an update to the Continuity of Operations Plans. For more information visit https://lavote.net/
- Treasurer-Tax Collector: The department is no longer accepting inperson property tax payments. TTC is extending staff options for telework as appropriate. For a list of frequently asked questions visit https://ttc.lacounty.gov/
- WDACS: The department is currently developing systems and processes to address needs of seniors who are isolated and without support. Elderly Nutrition Providers continue to provide congregate meals. ENP will be preparing to deliver meals to congregate meal participants through use of volunteer service agencies and other available transportations services. The department is actively exploring additional options for service delivery expansion and arranging alternate meal delivery options. For more information visit https://wdacs.lacounty.gov/

	For a complete list of County offices please visit: https://bit.ly/2WwfGQi
SUPERIOR COURT OF CALIFORNIA, LOS ANGELES	All Traffic and Non-Traffic infraction court hearings, including trials, arraignments, and other infraction appearances, scheduled between March 17 to April 16, 2020 will be continued for at least 30 days under the emergency order issued by the Presiding Judge in response to COVID-19 related impacts on Trial Court operations. For more information visit https://lacourt.org/
LOS ANGELES WORLD AIRPORTS (LAWA)	LAX continues to see further flight cancellations and reduced load factors. LAX experienced more than 57% fewer passengers depart from LAX compared to the same day last year. Qantas announced it will be suspending all international scheduled flights at the end of March through the end of May. For more information visit https://lawa.org/
METROPOLITAN TRANSIT AUTHORITY (MTA)	Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit https://metro.net/
AMERICAN RED CROSS	The American Red Cross is still continuing to the public to make appointments to donate blood. Healthy individuals can still donate blood while practicing social distancing. Visit https://www.redcross.org/local/california/los-angeles.html for more information.
	The Red Cross is also working to meet shelter needs for LA County residents who may need isolated. They will continue to provide social services/benefits to LA County residents who are practicing social distancing or who are quarantined. For more information access
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)	On March 18, 2020, HUD Secretary Ben Carson, in consultation with the Trump Administration and the Coronavirus Task Force, authorized the Federal Housing Authority (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days. These moratoriums are part of the continued effort by the President to address impacts to the financial well-being of America's individuals, families and businesses caused by Coronavirus (COVID-19).
	For more information visit https://www.hud.gov/coronavirus/
	PROCLAMATION AND EMERGENCY DECLARATIONS

PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- State: Executive Order N-33-20 March 19, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- County: LA County Superior Courts closed on March 17, 2020
- Cities: 52 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)