

# **Passenger Survey Report**

August 2016



# **Catalina Express**

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#### **BACKGROUND AND APPROACH**

A survey of Catalina Express (CEX) passengers was conducted in August 2016 as part of an ongoing passenger survey program initiated in 1989. Passengers were provided with a self-administered questionnaire, which they completed and returned to a crewmember for a free soft drink.

A total of 410 surveys were completed from August 1 - 7, 2016. Long Beach was the departure point of 281 respondents (69%), San Pedro of 69 respondents (17%), and Dana Point of 60 respondents (15%). The percent error based on a sample size of 410 is ±4.9%.

The questionnaire was designed by Morey Group with input from the Catalina Express staff. A copy of the questionnaire is included with this report. Completed questionnaires were tabulated by Morey Group using SNAP survey software. Results are maintained in a format permitting additional review and analysis.

#### **KEY RESULTS, CONCLUSIONS, & RECOMMENDATIONS**

The August 2016 audience was similar to that of last August and included primarily local and regional visitors (nearly half from L.A. or Orange County), with a slight increase in parties with children. Approximately two-fifths of respondents were first-time visitors to Catalina Island, and more than half of all passengers were first-time users of Catalina Express. The majority of passengers continue to be young (under 45), with an increase in those aged 18-34 as compared to last August. Passengers remain primarily Caucasian and well educated, with income levels higher than prior survey period; nearly one-third of parties included children. The decision to visit Catalina remains deliberate, with more than half deciding to visit at least one month in advance. The average expenditure per party (\$861) remained stable. Of note, just under one-fifth of passengers were using the Free Birthday Ride promotion (in line with last August).

43% of respondents were aware of advertising, which is in line with the historical range. The internet continues to have the highest recall, followed by word-of-mouth, television, and social media. Nearly one-fifth of passengers follow Catalina Express on social media (primarily on Facebook).

Excellent ratings of overall satisfaction (54%) and the combined excellent and good ratings (96%) were in line with last August and the historical range, as were most experiential ratings. The percentages who would recommend Catalina Island and Catalina Express increased as compared to last August and remain high, which is positive and suggests that visitors are satisfied with their experience. Respondents were most satisfied with the Dana Point and Long Beach ports and least satisfied with the San Pedro port (overall satisfaction ratings among San Pedro port respondents decreased significantly since last August when it was the highest-rated port).

Factor analysis reveals that boat cleanliness and boat comfort are the areas that impact overall satisfaction the most. When boat cleanliness is rated excellent, 88% rate overall satisfaction as excellent; when it is rated good, 32% rate overall satisfaction as excellent. Likewise, when boat comfort is rated excellent, 89% rate overall satisfaction as excellent; when it is rated good, 36% rate overall satisfaction as excellent.

Nearly two-thirds of respondents were aware of the upgrade for the Commodore and Captain's Lounge. Service and value ratings in these lounges increased compared to last August and remain very high, which is positive. We recommend maintaining high awareness of the Commodore and Captain's Lounge options to take advantage of their high satisfaction levels.

Food and beverage (F&B) purchases at the terminal and on the boat remain in line with last August. Ratings of cleanliness and courtesy decreased slightly at the terminal, while they increased or remained stable on the boat (all remain above our recommended level of at least 80%; staff should be commended). Of note, F&B purchases on the boat were associated with

slightly higher levels of satisfaction, while purchases in the terminal were associated with slightly lower levels of satisfaction.

#### **Audience Characteristics**

46% of respondents were from LA or Orange County (47% last August), 31% were from other parts of CA (34% last August), 19% were from other parts of the U.S. (18%), and 4% were International (1%).

42% of all respondents were day trippers (45% last August). Among LA and Orange County residents, 49% were day trippers.

 50% of day trippers rated overall satisfaction as excellent, compared to 58% of overnight visitors.

42% of respondents were first-time visitors to Catalina Island (41% last August).

 55% of first-time visitors rated overall satisfaction as excellent, compared to 53% of repeat visitors.

Among repeat visitors to Catalina Island, 45% had visited in the last 12 months (43% last August). The average number of visits by repeat visitors in the last 12 months was 1.3 visits (1.0 last August).

Among repeat visitors to Catalina Island, 88% had previously used Catalina Express (83% last August).

53% of all respondents were first-time users of Catalina Express (53% last August).

18% used the Free Birthday Ride aboard the Catalina Express this trip (21% last August).

o Among those using the birthday promotion, the average party included 2.7 people.

Advertising awareness was 43% (38% last August).

Internet had the highest recall (47%, 43% last August), followed by word-of-mouth (28%, up from 20%), television (22%, 17%), social media (19%), and brochures (11%, 10%). All other sources had awareness of 7% or less.

19% of all respondents were fans/followers of Catalina Express on social media pages (19% last August).

Among those, 66% were fans/followers on Facebook (70% last August), 23% on Twitter (16%), 20% on Instagram (33%), 16% on YouTube, and 8% on Pinterest (11%).

The average party size was 3.4 adults and 0.6 children (3.1 adults and 0.5 children last August).

30% of parties included children (26% last August).

 47% of parties with children rated overall satisfaction as excellent, compared to 58% of parties without children.

The average age of party members was 39.2 for adult females (42.8 last August); 38.4 for adult males (41.7); and 7.8 for children (8.8).

The majority of passengers (80%) were 44 years old or younger (up from 67% last August): 27% were under 18 (26%), 23% were 18 to 24 (17%), 19% were 25 to 34 (15%), 11% were 35 to 44 (9%), 11% were 45 to 54 (15%), 5% were 55 to 64 (14%), and 4% were 65 or older (4%).

71% of respondents held a college degree or higher (69% last August).

The annual median household income was \$103,508 (\$94,046 last August), which is the highest of any prior survey period.

60% of respondents were Caucasian (64% last August), 16% were Hispanic (19%), 9% were Asian (8%), 9% were two or more races, 2% were African-American (7%), 1% were American Indian and/or Alaska Native, and 1% were Native Hawaiian and/or other Pacific Islander. 3% were of some other ethnicity (2%).

#### **Decision Making**

53% decided to visit Catalina Island at least one month in advance (51% last August). 81% decided more than one week in advance (up from 73% last August).

91% of respondents made a reservation (89% last August).

9% took advantage of overnight packages (7% last August).

54% made a reservation via the internet (56% last August) and 46% by telephone (44%).

 Combined excellent/good ratings of the online booking system were 94% (96% last August).

71% of visitors used the website to gain information (72% last August).

 Combined excellent/good ratings of the website's effectiveness in helping to plan the trip were 92% (95% last August).

#### Experience with CEX

Average expenditures among all parties were \$861 (\$811 last August), \$1,281 among overnight visitors (\$1,265), and \$312 among day trippers (\$292).

o 66% spent about what they expected to (66% last August), 30% spent more than they expected to (25%), and 5% spent less than expected (9% last August).

54% of respondents rated overall satisfaction with their experience as excellent (51% last August). 96% rated overall satisfaction as excellent or good (96% last August), which indicates that nearly all visitors were satisfied with their experience.

 Respondents coming out of Dana Point (57% excellent rating, 53% last August) and Long Beach (56%, 49%) were the most satisfied, followed by San Pedro (46%, 55%).

73% of respondents said they were definitely like to recommend Catalina Island to others (68% last August).

72% of respondents said they were definitely likely to recommend Catalina Express to others (69% last August).

Combined excellent/good ratings of value for price were 73% (75% last August).

Convenience ratings remain high and in line with the historical ranges.

- Combined excellent/good ratings of schedule convenience were 86% (91% last August).
- Combined excellent/good ratings of ticketing convenience were 90% (93% last August).
- Combined excellent/good ratings of parking convenience were 82% (82% last August).

Combined excellent/good ratings of boat comfort were 88% (87% last August).

Cleanliness and employee courtesy ratings remain high; staff should be commended.

- o Combined excellent/good ratings of boat cleanliness were 90% (90% last August).
- Combined excellent/good ratings of employee courtesy at ticketing were 91% (91% last August).
- Combined excellent/good ratings of employee courtesy on the boat were 94% (96% last August).

 Combined excellent/good ratings of employee courtesy on the telephone were 93% (94% last August).

Combined excellent/good ratings of luggage info/directions were 89% (89% last August).

Combined excellent/good ratings of cabin attendants' service to seats were 91% (88% last August).

65% of respondents were aware of the upgrade for the Commodore or Captain's Lounge (64% last August).

- Combined excellent/good ratings of the Commodore Lounge service were 95% (90% last August). Combined excellent/good ratings of the Commodore Lounge value for price were 89% (87%).
- Combined excellent/good ratings of the Captain's Lounge Service were 96% (94% last August). Combined excellent/good ratings of the Captain's Lounge value for price were 92% (87%).

The highest percentage of respondents participated in shopping (53%), followed by Descano Beach (38%), and golf cart rentals (32%, 35% last August). The lowest percentage participated in the Sunset Cruise (1%, 2%).

#### <u>Food and Beverage Service</u>

27% of respondents purchased F&B at the terminal (30% last August), which is in line with the historical range.

 50% of respondents who purchased F&B at the terminal rated overall satisfaction as excellent, compared to 55% of those who did not.

Most F&B ratings for purchases in the terminal were in line with or just below last August:

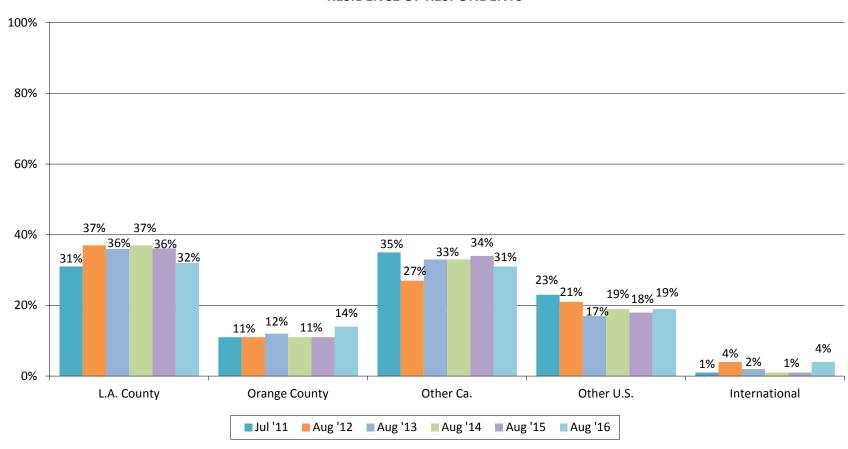
- o Combined excellent/good ratings of food quality were 76% (79% last August).
- o Combined excellent/good ratings of speed of service were 79% (82% last August).
- o Combined excellent/good ratings of cleanliness were 84% (90% last August).
- o Combined excellent/good ratings of price were 71% (73% last August).
- Combined excellent/good ratings of food variety were 82% (75% last August).
- o Combined excellent/good ratings of employee courtesy were 83% (89% last August).

## **REVIEW OF RESULTS**

## **ORIGIN**

Figure 1A

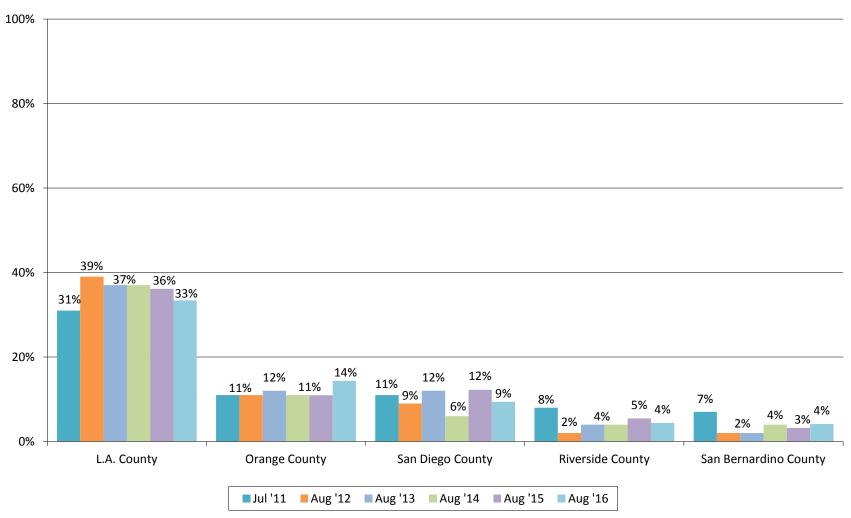
RESIDENCE OF RESPONDENTS



Percentages based on zip codes. Full list of cities, counties, states available in the Zip Decoder report in the Appendix.

Figure 1B

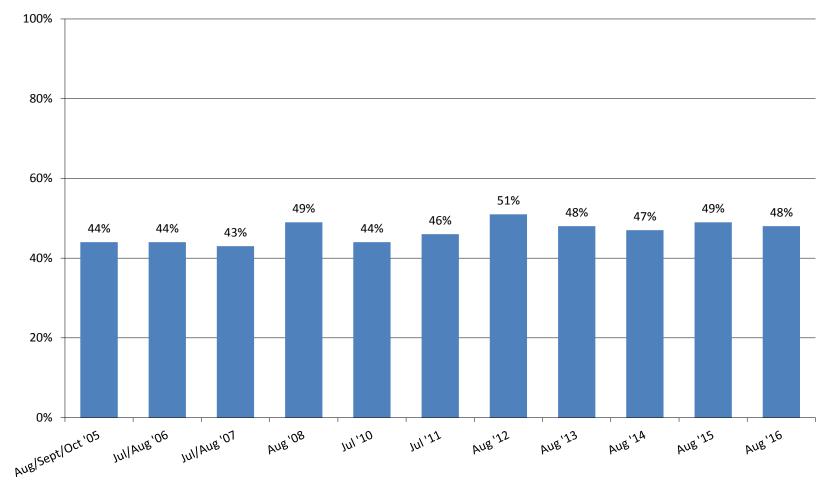
RESIDENCE COUNTIES OF CA RESPONDENTS



Percentages based on zip codes. Full list of cities, counties, states available in the Zip Decoder report in the Appendix.

Figure 2

RESIDENT OF LOS ANGELES OR ORANGE COUNTY

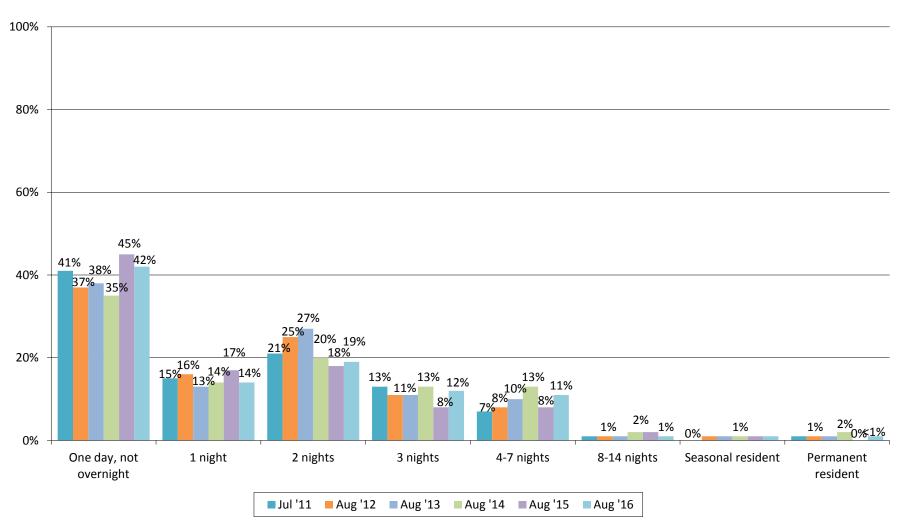


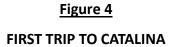
Percentages calculated using Q36 in the survey, "Are you a resident of LA or Orange County?"

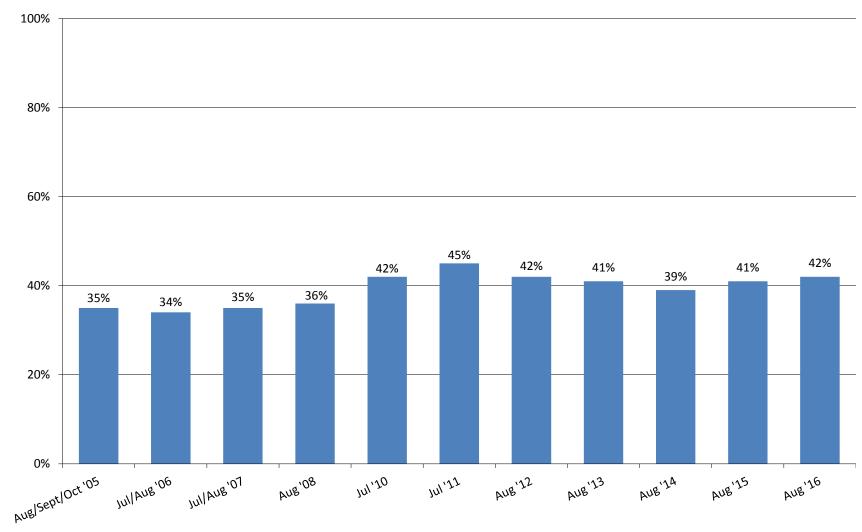
Among L.A. and Orange County residents, 49% were day trippers.

#### TRIP CHARACTERISTICS

Figure 3
LENGTH OF TRIP TO CATALINA







55% of first time visitors rated overall satisfaction as excellent, compared to 53% of repeat visitors.

Figure 5

VISIT FREQUENCY TO CATALINA

BY REPEAT VISITORS IN THE LAST 12 MONTHS

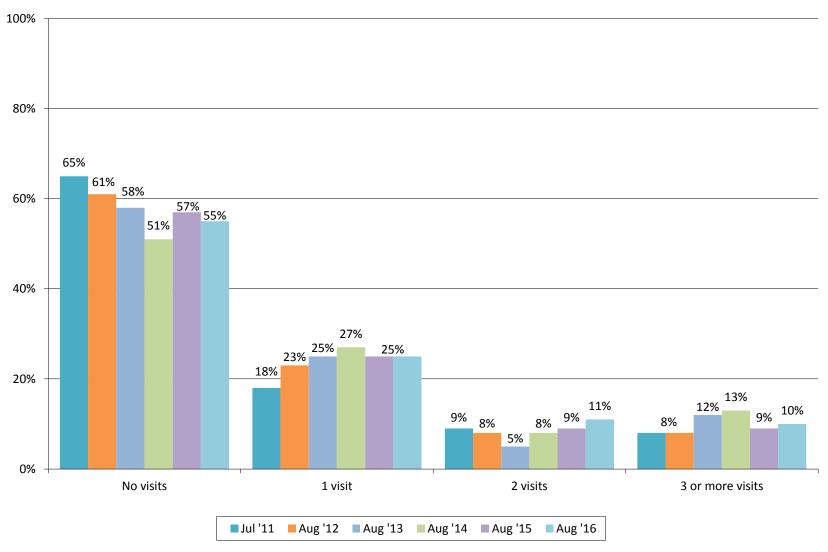


Figure 6

NUMBER OF VISITS TO CATALINA
BY REPEAT VISITORS IN LAST 12 MONTHS

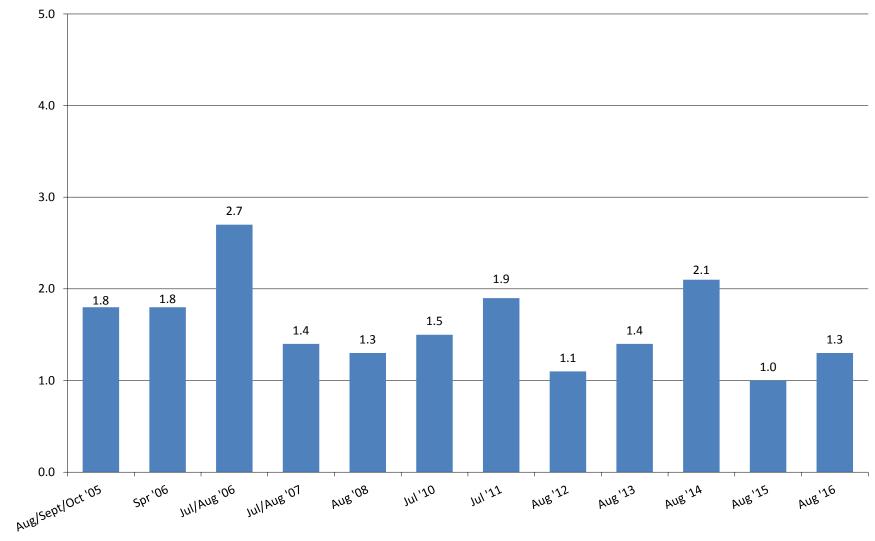
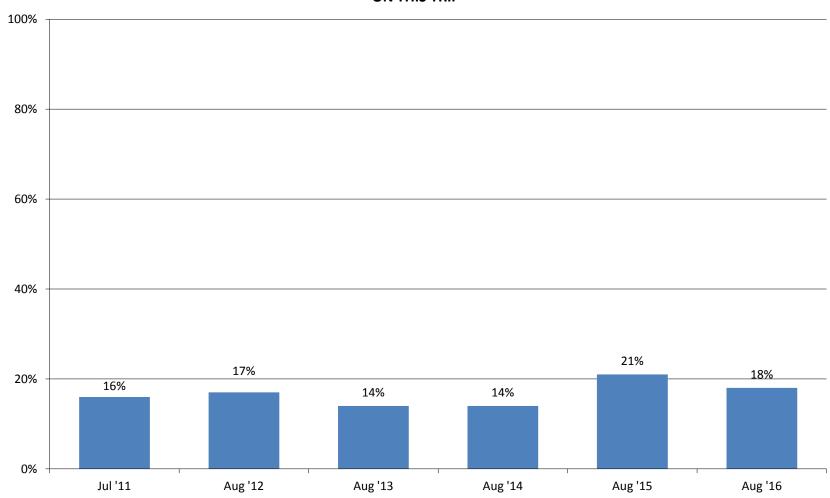


Figure 7

PERCENTAGE THAT USED FREE BIRTHDAY RIDE
ON THIS TRIP



Among those who used the Birthday Promotion, an average of 2.7 people were traveling in the party.

Figure 8
WHEN DECIDED TO VISIT CATALINA

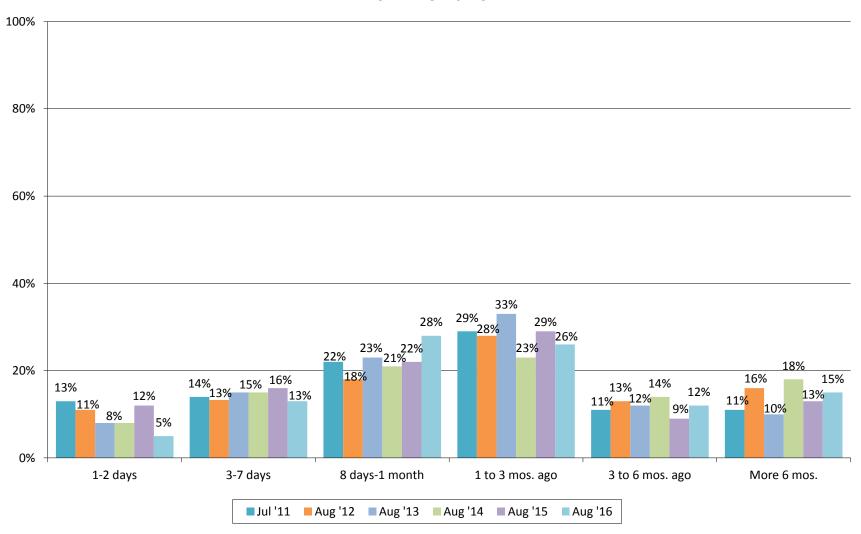
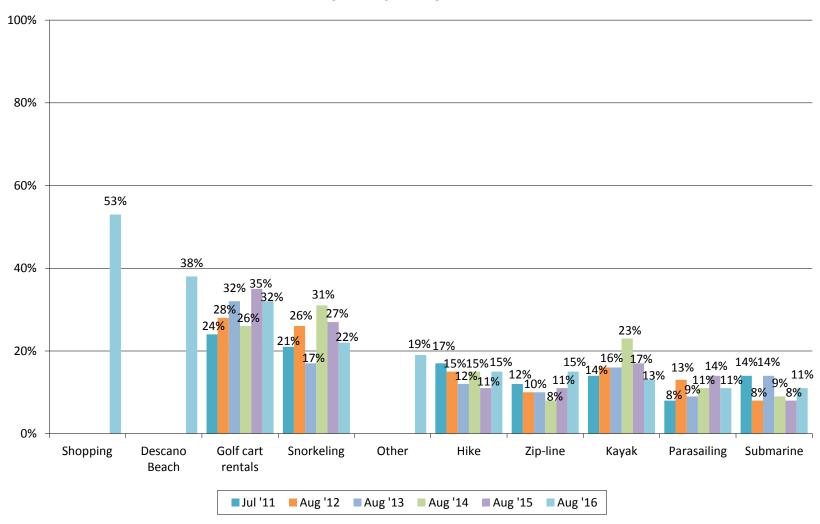


Figure 9A

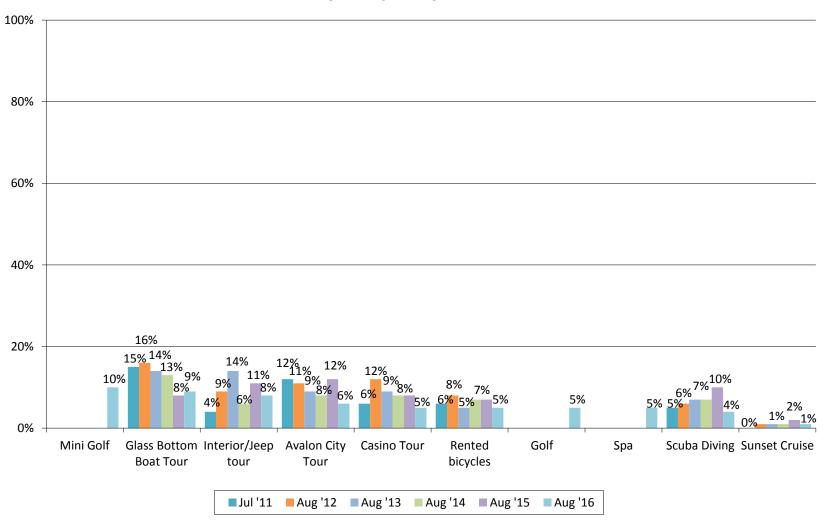
ACTIVITIES PARTICIPATED IN



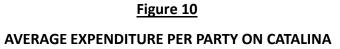
<sup>\*</sup>Please note, Descano Beach, Spa, Shopping, and Other were added to the survey in August '16.

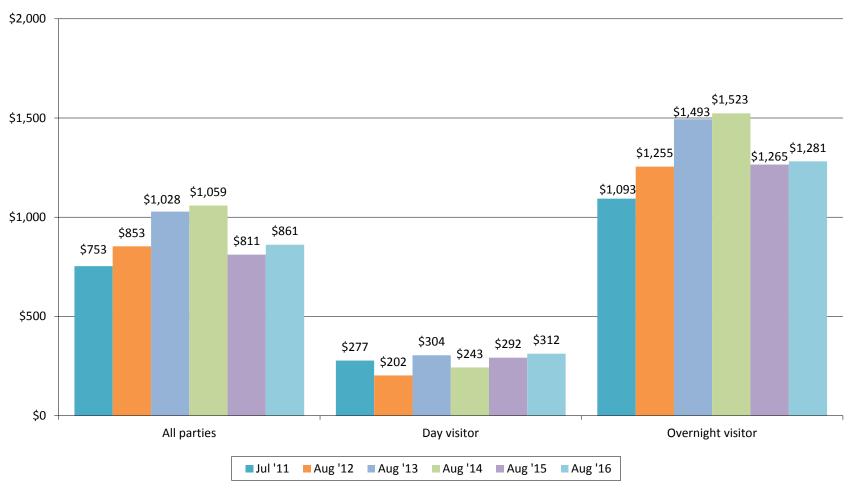
Figure 9B

ACTIVITIES PARTICIPATED IN

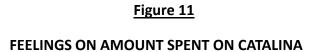


<sup>\*</sup>Please note, Descano Beach, Spa, Shopping, and Other were added to the survey in August '16.





In August '13, question wording was changed to "Approximately how much **did your party** spend on activities, food, accommodations, etc. while on Catalina? (Please do not include boat ticket; amount should be total over your entire stay.)" Previously, the question did not specify for the whole party and the entire stay.



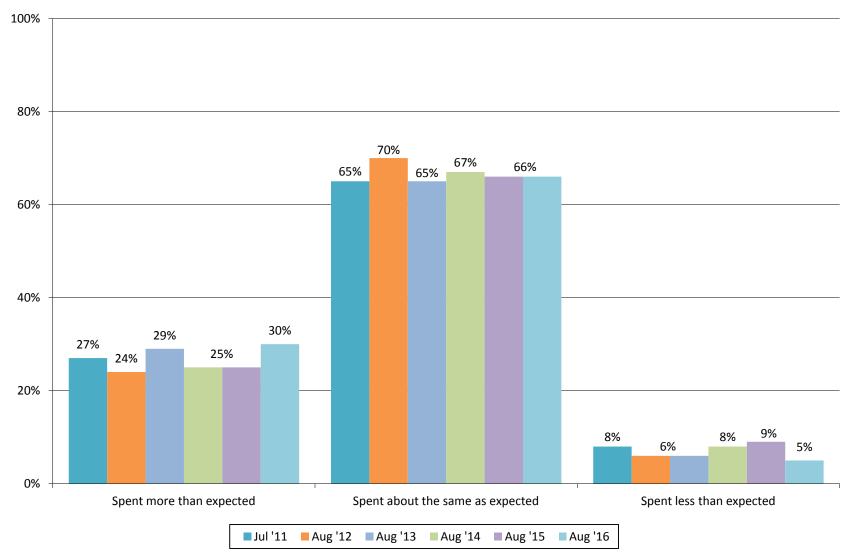
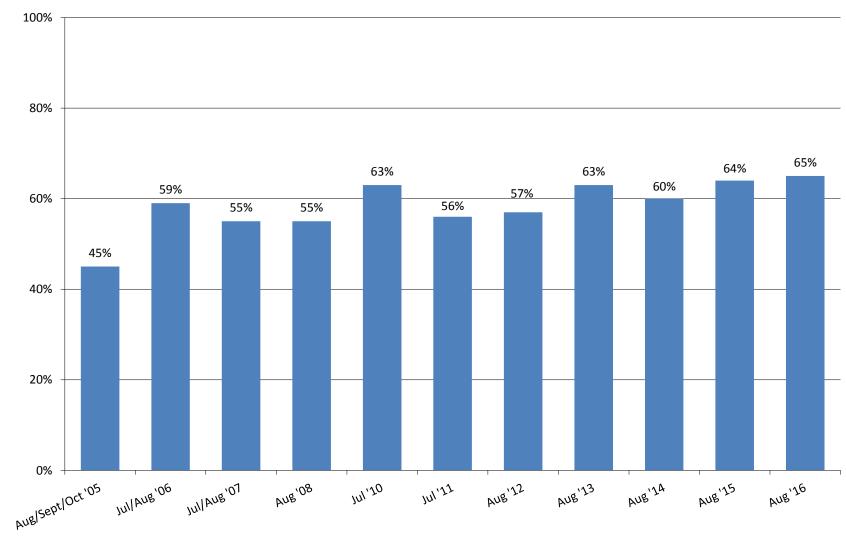


Figure 12

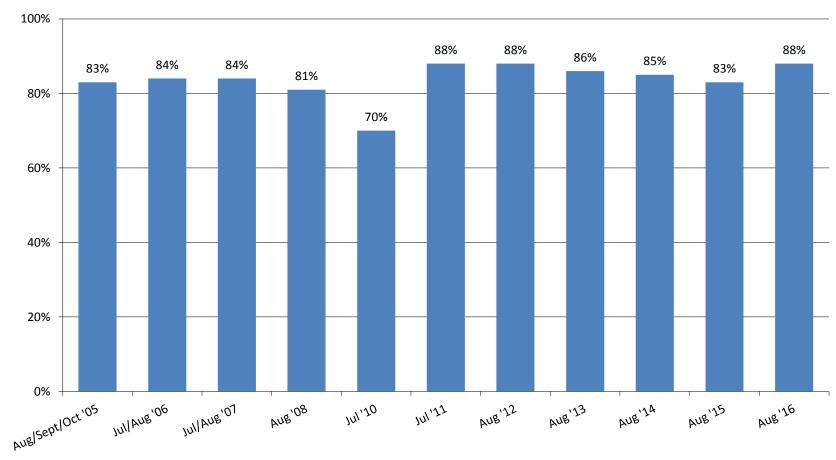
AWARE OF UPGRADE FOR

COMMODORE OR CAPTAIN'S LOUNGE



## **USE OF CATALINA EXPRESS**

Figure 13
USED CATALINA EXPRESS BEFORE



Percentages are among respondents who have visited Catalina Island before.

53% of all passengers were using Catalina Express for the first time.

## **ADVERTISING**

Figure 14
ADVERTISING AWARENESS

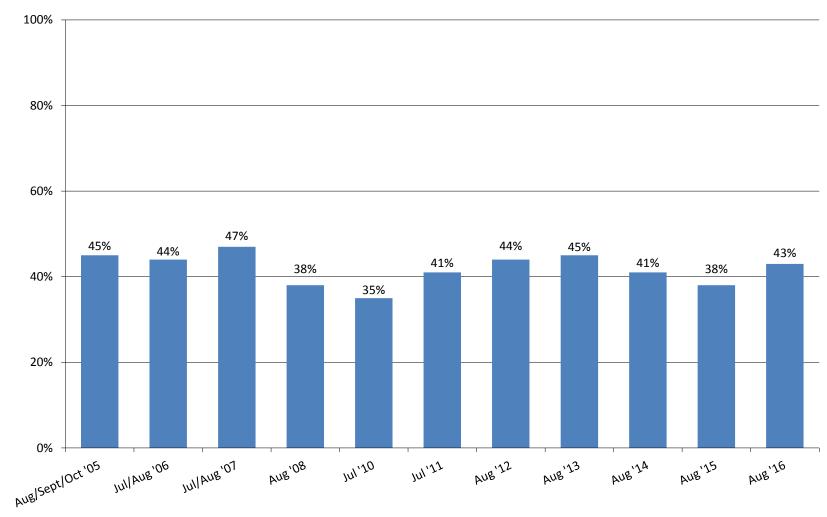
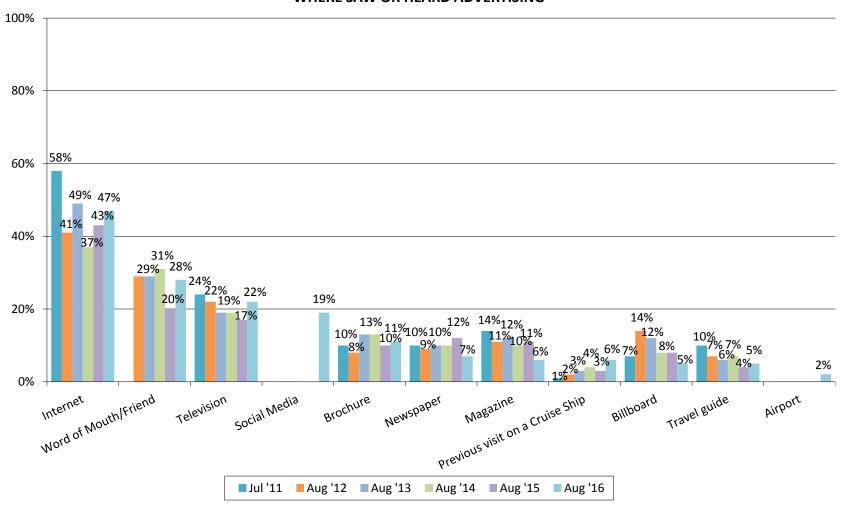


Figure 15
WHERE SAW OR HEARD ADVERTISING

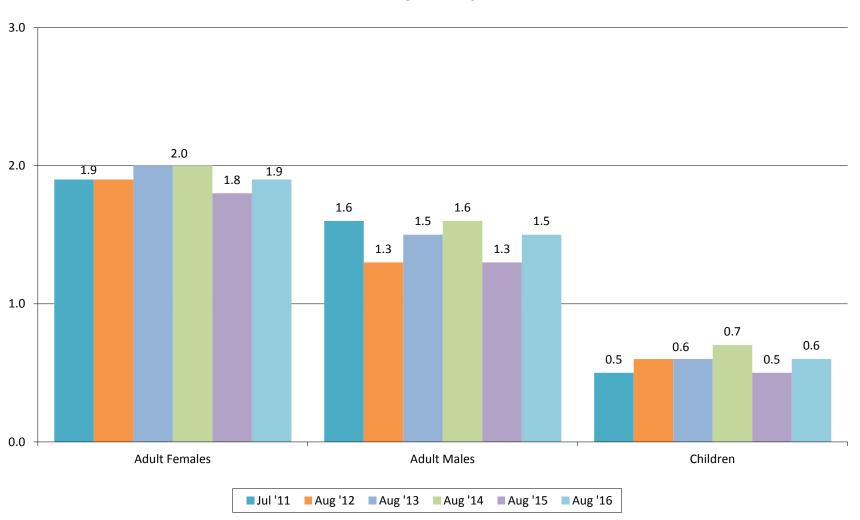


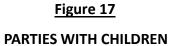
<sup>\*</sup>Please note, "Word of mouth/Friend" was added to the survey in August 2012; "Airport" and "Social Media" were added to the survey in August 2016.

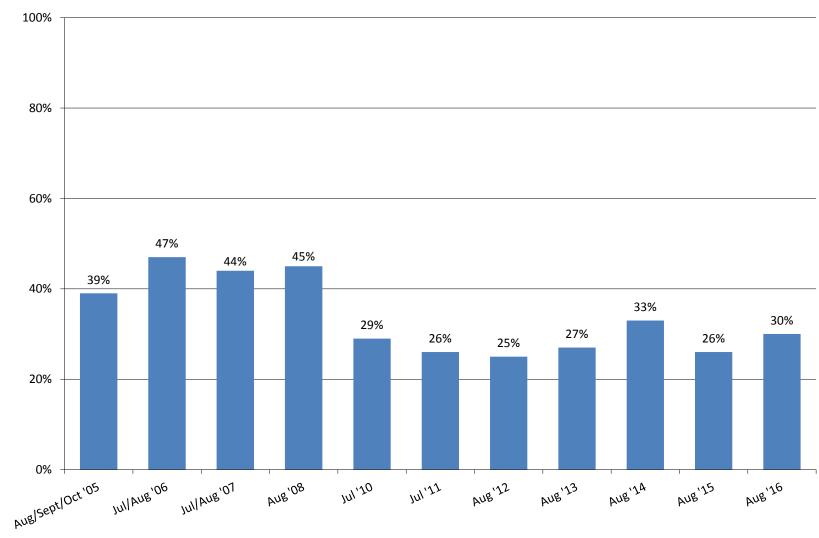
#### PARTY CHARACTERISTICS & RESPONDENT DEMOGRAPHICS

Figure 16

AVERAGE PARTY SIZE







47% of parties with children rated overall satisfaction as excellent, compared to 58% of parties without children.

Figure 18

AVERAGE AGE OF PARTY MEMBERS

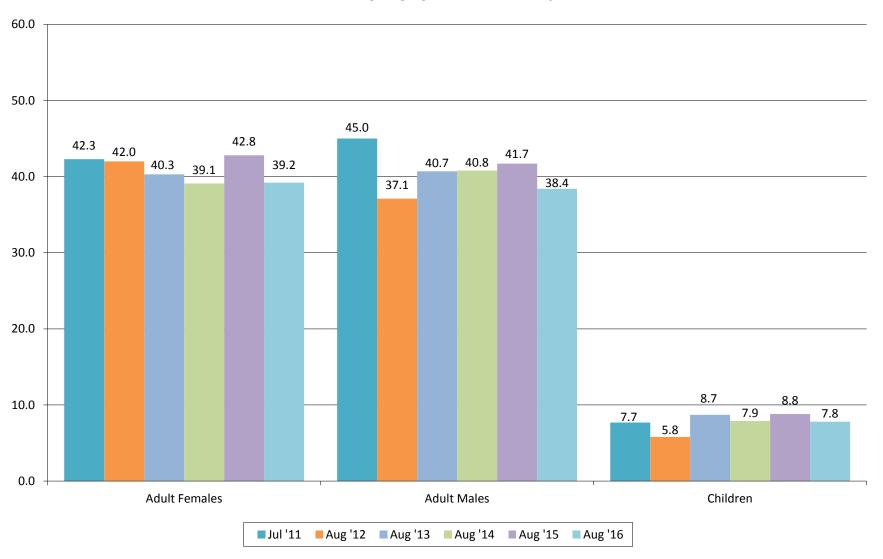


Figure 19
AGE CATEGORIES OF PEOPLE IN PARTY

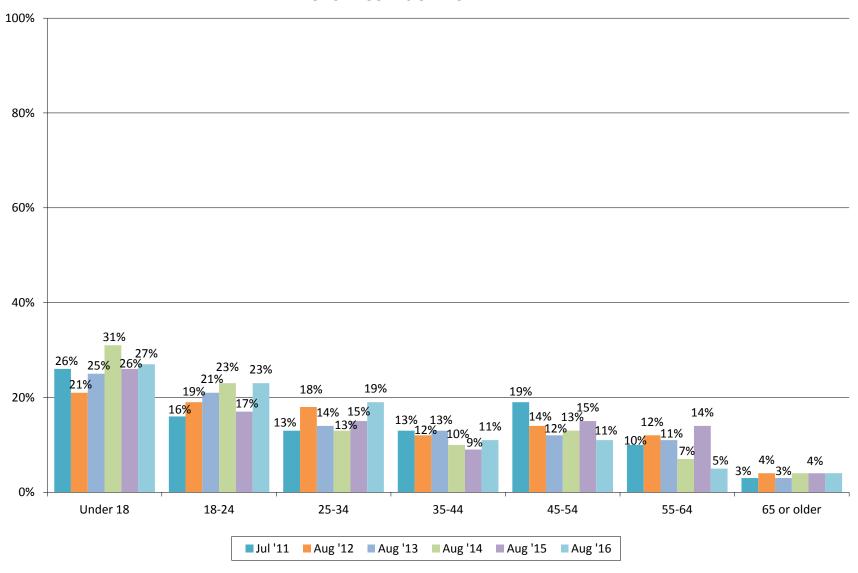


Figure 20
EDUCATION LEVEL OF RESPONDENTS

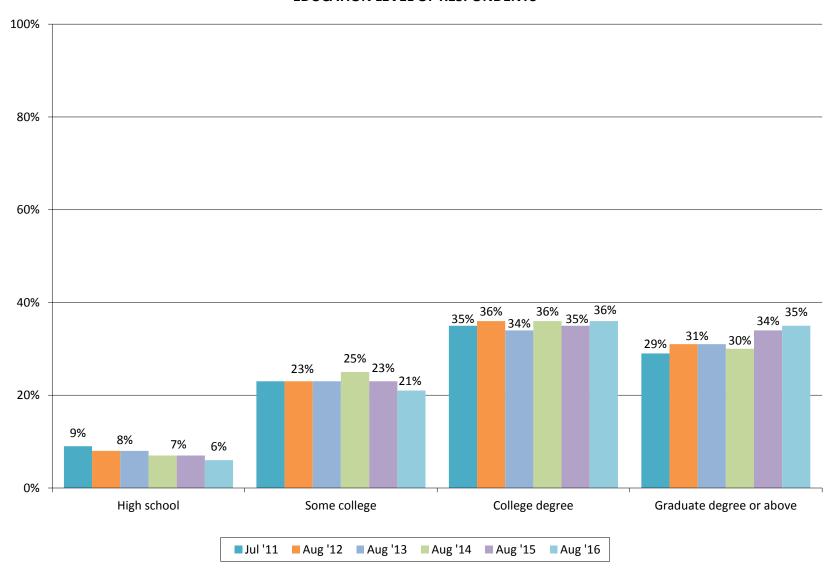
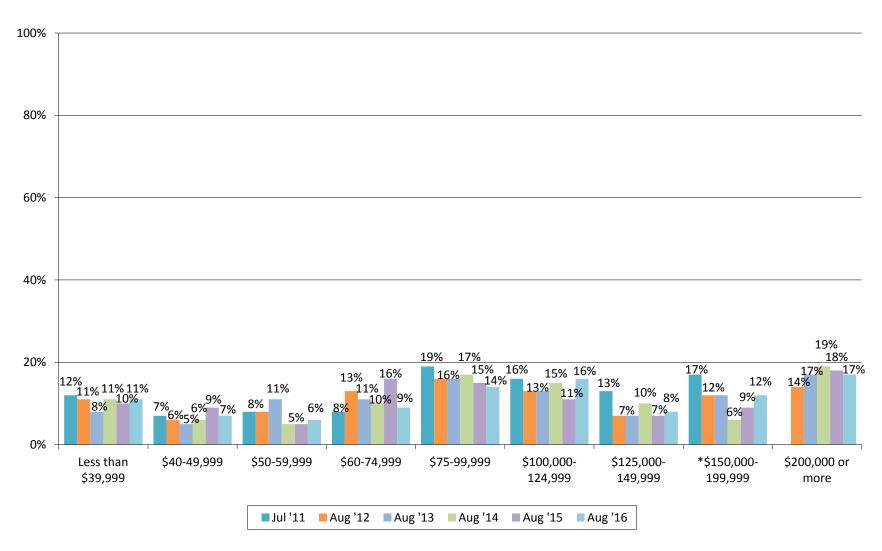
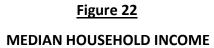


Figure 21
ANNUAL HOUSEHOLD INCOME OF RESPONDENTS



<sup>\*</sup>Please note, prior to August '12, the category "\$150,000-199,999" was "\$150,000 or more."



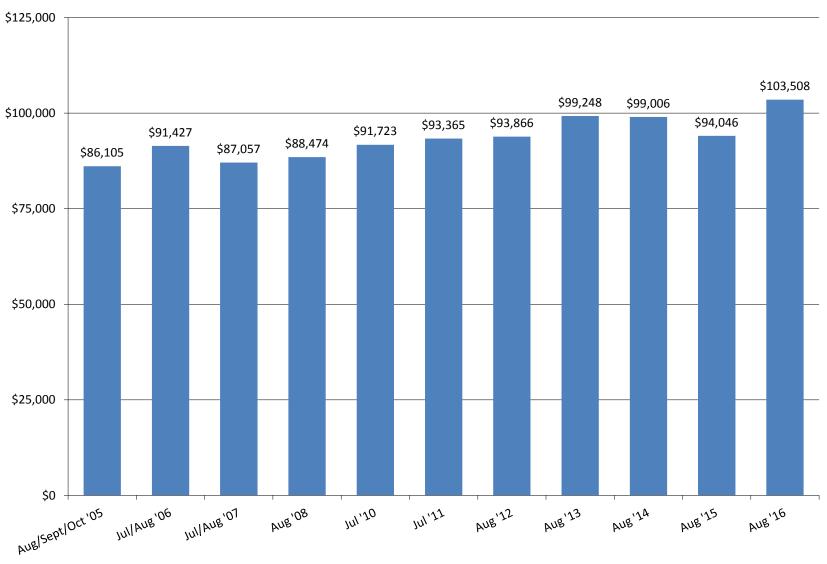
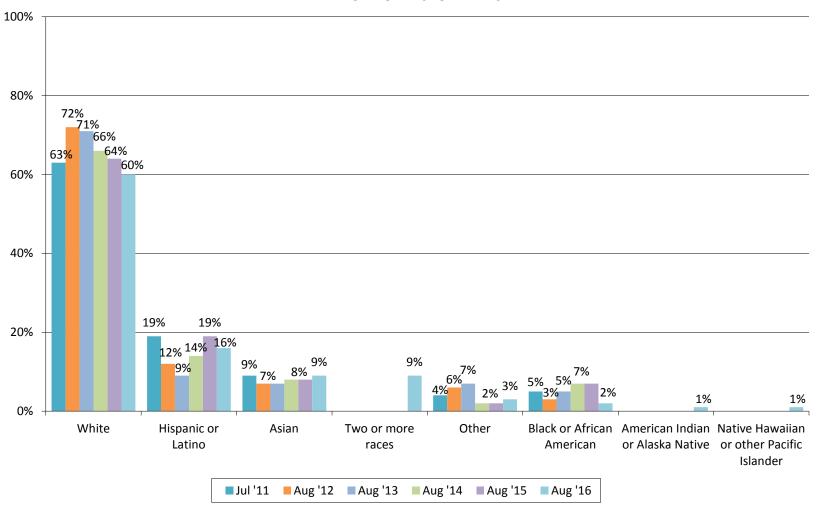


Figure 23
ETHNICITY OF RESPONDENTS



<sup>\*</sup>Please note, American Indian or Alaska Native, Native Hawaiian or other Pacific Islander, and Two or more races were added to the survey in August 2016.

Figure 24

PERCENTAGE OF VISITORS WHO WOULD LIKE TO RECEIVE INFO ON ACTIVITIES, EVENTS & PROMOTIONS

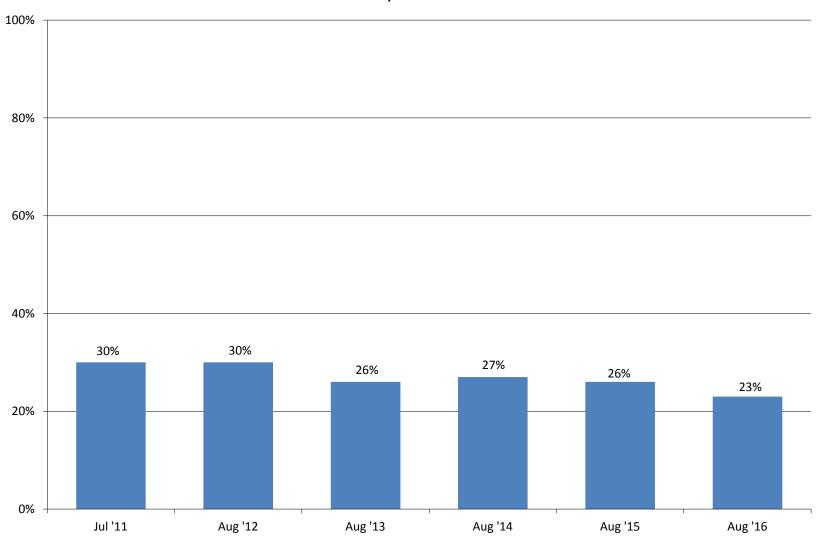
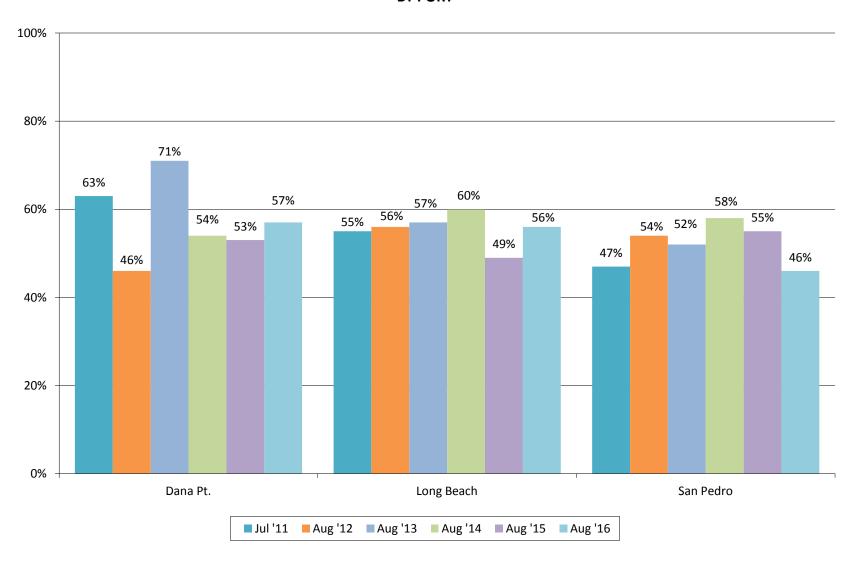


Figure 26

EXCELLENT RATINGS OF OVERALL SATISFACTION
BY PORT



it was an awesome experience and we hope to return again

Q45. Do you have any comments or concerns about Catalina Island or Catalina Express? absolutely love the island, cannot wait to come back, did not like the 2 night minimum for camping/hotels air quality was not as good as we expected awesome beautiful place, friendly people, best crew ever boarding procedure boat ticket and parking fee are expensive complimentary water cool trip correction of directions to berth95 easy and convenient, wish it was less expensive enjoyable trip, thank you enjoyed my trip enjoyed the catalina express boat ride enjoyed the ride eric's was disappointing hours. closed at 5 on a friday, look forward to a funnel cake all day and saved room for it at supper everything is expensive. everything is good express is quite expensive fun stuff genrally good service as indicated by boxed checked. getting pricey, may not afford it soon great employees, great service great experience great job! excellent customer sales great service, thank you for the birthday present great trip greater ease of changing times would be helpful, our plane arrived early but we were told we couldn't change to an earlier boat on the way home, we would have preferred to be on an earlier boat as wel had a great time had a great time overall Had a great trip! had fun, enjoyed the trip i got sick on the boat. i loved it i wish i had known that cruise chips are in catalina on monday and tuesday because it was pretty crowded in all trips to the island, we have always had a good time In recent years the cost of the catalina express and family friendly activities has gotten fairly expensive island: have one place to board to view all major tours and times it is dirty - why dont they clean the streets? it is excellent it was amazing

it was good until you asked about race it was ok it was to expensive and directions to activities are sparse it's good keep up the great work lots of fun love it love it! love it! got engaged her yesterday love this island loved it lower your rates more candy shops more outside seating would be nice for those who do not like to be enclosed onboard. more weekday departures, shade at Avalon, work deal with avalon public transportation, ferry ticket = day pass my daughter had her bra stolen at Yoshi's while trying and buying a bathing suit :( my mom would have liked the lockers closer to the beach shore, also if the guy at the glass boat didn't charge us for our picture to be taken or for fish food. other than that, great time need ac! need more beach area and cheaper activities more range of interests for everyone needs to be better parking people parking in the visitor garage takes up all the spots for visitors newport waiting line had shade and seats why doesn't long beach? especially for disabled no none none, perfect so far, great service, thank you none, we had fun! nothing other than the rude girl from my trip to catalina on the island, need more opportunities for recylcling overall a good experience, but a little expensive overall had a great time and looking forward to coming back with friends. overall, great experience. Plane arrived early, ticketing agent on phone super awesome. Changed to San Pedro on earlier boat! please lower prices please lower prices and have more variety of candy prority boarding for infants quick and a good time round trip pricing is getting too expensive, catalina is getting to be for the rich, maybe its by design. you should run specials during the week screlhorn@aol.com seems expensive for a 1 hour trip. senior commuter books would be nice shade cover at long beach and more reasonable parking changes should not allow smoking on board, not good for anyone especially kids. should sell motion sickness pills so expensive, and waiting to board took forever, i am sunburned

some toilets on the boat smell like urine, need to replace toilets and clean and odorize more frequently.

Thank you for accomidating our last minute request. We were out of waiting list. Everyoen was so helpful staff at front desk, staff at gallery.

thank you for the good service, keep it up

thank you for your B.D. promotion you creat a fun experience and a great promotion for yourself and for catalina island as well, lots of good will

thank you for your fabulous serive

thank you see you soon

thank you to the deckhand stephen, he was super engaging and very helpful, great representation of your company thank you to the lady who helped us by the phone, we got lost in traffic and missed the 1:30 boat. she arranged for us to be on the next one

thank you!

thanks

the boarding point at catalina island needs a cover, very hot

to be polite to pet owners, staff tends to be rude

very convienent

very disappointed with the lack of customer service and the inconsistencies in boarding times. would not recommend your services to anyone after the rude client service provided at ports and on the ph

very long wait time in the sun to leave

very nice!

very nice. parking location not great but lady who directed i was very helpful.

very relaxing and beautiful

we had a good time, nice trip

We had a great time!

we had not been able to come becuase its a bit pricey for families - a new job and pay increase helped, had a great time.

we've been coming for 50 years.

window shades

yes, catlina express needs to take credit cards or at least note it somewhere cash only

yes, luggage policy on left boat regarding cart is ridiculous

you should be able to change reservations within 24 hours

#### \*ZIP DECODER REPORT FOLLOWS; INCLUDES U.S. ONLY.



# Catalina Express Passenger Survey August 2016

## **Summary**

Total unique addresses: 284

Total orders: 362

Top Zip code: 90274, Palos Verdes Peninsula, California

(1.1%)

Top City: Los Angeles, California (5.8%)

Top County: Los Angeles, California (33.43%)

Top State: California (80.11%)

## Top 10 Results

## Zip Codes

| Zip   | City                   | County      | State      | Count | %     |
|-------|------------------------|-------------|------------|-------|-------|
| 90274 | Palos Verdes Peninsula | Los Angeles | California | 4     | 1 1%  |
| 90731 | San Pediti             | Los Angeles | California | 4     | 1/1%  |
| 92025 | Escondido              | San Diego   | California | 4     | 11%   |
| 90713 | Lakewood               | Los Angeles | California | 4     | 1.1%  |
| 90504 | Torrance               | Los Angeles | California | 3     | 0.83% |
| 93036 | Oxnard.                | Ventura     | California | 3     | 0.83% |
| 90732 | San Pedro              | Los Angeles | California | 3     | 0.83% |
| 90045 | Los Angeles            | Los Angeles | California | 3     | 0.83% |
| 90601 | Whittier               | Los Angeles | California | 3     | 0.83% |
| 90706 | Bellflower             | Los Angeles | California | 3     | 0.83% |

### Cities

| City             | State      | Count | %     |
|------------------|------------|-------|-------|
| Los Angeles      | California | 21    | 5.8%  |
| San Diego        | California | 15    | 4 14% |
| San Pedro        | California | 7     | 1.93% |
| Huntington Beach | California | 77    | 1.93% |
| Long Beach       | California | 7     | 1.93% |
| Escandida        | California | G     | 1.66% |
| Whittier         | California | Æ     | 1.66% |
| Lakewood         | California | e     | 1 66% |
| Ventura          | California | 5     | 1 38% |
| Torrande         | California | đ     | 1.38% |

## Top 10 Results

#### Counties

| County         | State      | Count | 96     |
|----------------|------------|-------|--------|
| Los Angeles    | California | 121   | 33,43% |
| Orange         | California | 52    | 14.36% |
| San Diego      | California | 34    | 939%   |
| Venturá:       | California | 16    | 4 42%  |
| Riverside      | Galifornia | 16    | 4 42%  |
| San Bernardino | California | 15    | 414%   |
| Santa Clara    | California | 6     | 1 66%  |
| Clark          | Nevada     | 5     | 1.38%  |
| Maricopa       | Arizona    | 5     | 1.38%  |
| San Mateo      | California | 4     | 1.1%   |
|                |            |       | -      |

#### States

| State          | Count | 96     |
|----------------|-------|--------|
| California     | 290   | 80.11% |
| Colorado       | 9     | 2.49%  |
| Arizona        | 7     | 1.93%  |
| Texas          | 5     | 1.38%  |
| Nevada         | 5     | 1.38%  |
| North Carolina | 4     | 1.1%   |
| New York       | 4     | 11%    |
| Perinsylvania  | 3     | 0.83%  |
| Georgia        | 3     | G 83%  |
| Illinois       | 3     | 0.83%  |

# Zip Codes

| Zip   | City                   | County         | State          | Count | %α    |
|-------|------------------------|----------------|----------------|-------|-------|
| 90274 | Palos Verdes Peninsula | Los Angeles    | California     | 4     | 1.1%  |
| 90731 | Sen Pedro              | Los Angeles    | California     | 4     | 1.1%  |
| 92025 | Escandida              | Sen Diego      | California     | 4     | 1 1%  |
| 90713 | Lakewood               | Los Angeles    | California     | 4     | 1.1%  |
| 90504 | Torrance               | Los Angeles    | California     | 3     | 0.83% |
| 93036 | Oxnard                 | Ventura        | California     | 3     | 0.83% |
| 90732 | San Pedro              | Los Angeles    | California     | 3     | 0.83% |
| 90045 | Los Angeles            | Los Angeles    | California     | 3     | 0.83% |
| 90601 | Whittier               | Los Angeles    | California     | 3     | 0.83% |
| 90706 | Belflower              | Los Angeles    | California     | 3     | 0.83% |
| 92821 | Brea                   | Orange         | California     | 3.    | 0.83% |
| 92131 | San Diego              | San Diego      | California     | 3     | 0.83% |
| 92867 | Orange                 | Orange         | California     | 3     | 0.83% |
| 93001 | Ventura                | Ventura        | California     | 3     | 0.83% |
| 90028 | Los Angeles            | Los Angeles    | California     | 3     | 0.83% |
| 92870 | Placentia              | Orange         | California     | 3     | 0.83% |
| 92154 | San Diego              | San Diego      | California     | 3     | 0.83% |
| 92065 | Ramona                 | San Diego      | California     | 2     | 0.55% |
| 92648 | Huntington Beach       | Orange         | California     | 2     | 0.55% |
| 92009 | Carlsbad               | San Diego      | California     | 2     | 0.55% |
| 90503 | Torrance               | Los Angeles    | California     | 2     | 0.55% |
| 92663 | Newport Beach          | Orange         | California     | 2     | 0.55% |
| 17033 | Hershey                | Dauphin        | Pennsylvania   | 2     | 0.55% |
| 90805 | Long Beach             | Los Angeles    | California     | 2     | 0.55% |
| 92595 | Wildomar               | Riverside      | California     | 2     | 0.55% |
| 92672 | San Clemente           | Orange         | California     | 2     | 0.55% |
| 93012 | Camarillo              | Ventura        | California     | 2     | 0.55% |
| 95127 | San Jose               | Santa Clara    | California     | 2     | 0.55% |
| 28211 | Charlotte              | Mecklenburg    | North Carolina | 2     | 0.55% |
| 91744 | La Puente              | Los Angeles    | California     | 2     | 0.55% |
| 91710 | Chino                  | San Bernardino | California     | 2     | 0.55% |
| 97526 | Grants Pass            | Josephine      | Oregon         | 2     | 0.55% |

| Zip   | City             | County         | State      | Count | %     |
|-------|------------------|----------------|------------|-------|-------|
| 30369 | Atlanta          | Fulton         | Georgia    | 2     | 0.55% |
| 91768 | Pomona           | Los Angeles    | California | 2     | 0.55% |
| 9071Œ | Harbor City      | Las Angeles    | California | 2     | 0.55% |
| 92603 | Irvine           | Orange         | California | 2     | 0.55% |
| 92629 | Dana Point       | Orange         | California | 2     | 0.55% |
| 92587 | Sun City         | Riverside      | California | 2     | 0.55% |
| 92504 | Riverside        | Riverside      | California | 2     | 0 55% |
| 92630 | Lake Forest      | Orange         | California | 2     | 0.55% |
| 90806 | Long Beach       | Los Angeles    | California | 2     | 0.56% |
| 92647 | Huntington Beach | Orange         | California | 2     | 0.55% |
| 90250 | Hawthorne        | Los Angeles    | California | 2     | 0.55% |
| 91001 | Altadena         | Los Angeles    | California | 2     | 0.55% |
| 92243 | El Ceritro       | Imperial       | California | 2     | 0.55% |
| 91786 | Úpland           | San Bernardino | California | 2     | 0.55% |
| 90704 | Avalon           | Los Angeles    | California | 2     | 0.55% |
| 92553 | Moreno Valley    | Riverside      | California | 2     | 0.55% |
| 92649 | Huntington Beach | Orange         | California | 2     | 0.55% |
| 92129 | San Diego        | San Diego      | California | 2     | 0.55% |
| 94028 | Portola Valley   | San Mateo      | California | 2     | 0.55% |
| 85308 | Glendale.        | Maricopa       | Arizona    | 2     | 0.55% |
| 92691 | Mission Vieja    | Orange         | California | 2     | 0.55% |
| 91342 | Sylmar           | Los Angeles    | California | 2     | 0.55% |
| 87015 | Edgewood         | Santa Fe       | New Mexico | 2     | 0.55% |
| 90631 | La Habra         | Orange         | California | 2     | 0.55% |
| 90025 | Los Angeles      | Los Angeles    | California | 2     | 0.55% |
| 78610 | Buda             | Hays           | Texas      | 1     | 0.28% |
| 93619 | Clavis           | Fresno         | California | 1     | 0.28% |
| 91754 | Monterey Park    | Los Angeles    | California | 1     | 0.28% |
| 91501 | Burbank          | Los Angeles    | California | 1     | 0.28% |
| 89149 | Las Vegas        | Clark          | Nevada     | 1     | 0 28% |
| 92307 | Apple Valley     | San Bernardino | California | Ť     | 0.28% |
| 90277 | Redondo Beach    | Las Angeles    | California | 1     | 0.28% |
| 93065 | Simi Valley      | Ventura        | California | 1     | 0.28% |
| 91362 | Thousand Oaks    | Ventura        | California | 1     | 0.28% |

| Zip   | City                   | County         | State          | Count | %     |
|-------|------------------------|----------------|----------------|-------|-------|
| 91364 | Woodland Hills         | Los Angeles    | California     | 1     | ₫ 28% |
| 92815 | Anaheim                | Orange         | California     | 1     | 0.28% |
| 06511 | New Haven              | New Haven      | Connecticut    | 1.    | 0.28% |
| 72211 | Little Rock            | Pulaski        | Arkansas       | 1     | 0.28% |
| 92128 | San Diego              | San Diego      | California     | 1     | 0.28% |
| 28403 | Wilmington             | New Hanover    | North Carolina | 1     | 0.28% |
| 93291 | Visalia                | Tulare         | California     | 1     | 0.28% |
| 90305 | Inglewood              | Los Angeles    | California     | 1     | 0.28% |
| 90020 | Los Angeles            | Los Angeles    | Galifornia     | 1     | 0.28% |
| 86305 | Prescott               | Yavapai        | Arizona        | 1     | 0.28% |
| 90094 | Los Angeles            | Los Angeles    | California     | 1     | 0.28% |
| 92068 | San Luis Rey           | San Diego      | California     | 1     | 0.28% |
| 92646 | Huntington Beach       | Orange         | California     | 1     | 0.28% |
| 92127 | San Diego              | San Diego      | California     | 1     | 0.28% |
| 82301 | Rawlins                | Carbon         | Wyoming        | 1     | 0.28% |
| 90701 | Artesia                | Los Angeles    | California     | 1     | 0.28% |
| 27012 | Clemmons               | Forsyth        | North Carolina | 1     | 0.28% |
| 53227 | Milwaukee              | Milwaukee      | Wisconsin      | 1     | 0.28% |
| 92688 | Rancho Santa Margarita | Orange         | California     | 1     | 0.28% |
| 90044 | Los Angeles            | Los Angeles    | California     | t     | 0.28% |
| 92614 | tryine                 | Orange         | California     | 1     | 0.28% |
| 92126 | San Diego              | San Diego      | California     | 1     | 0.28% |
| 90241 | Downey                 | Los Angeles    | California     | 1     | 0.28% |
| 90042 | Los Angeles            | Las Angeles    | California     | 1     | 0.28% |
| 94941 | Mill Valley            | Marin          | California     | 1     | 0.28% |
| 95051 | Santa Clara            | Santa Clara    | California     | 1     | 0.28% |
| 90233 | Culver City            | Los Angeles    | California     | 1     | 0.28% |
| 91741 | Glendora               | Los Angeles    | California     | 1     | 0.28% |
| 80218 | Deriver                | Denver         | Colorado       | 1     | 0.28% |
| 92262 | Palm Springs           | Riverside      | California     | 1     | 0.28% |
| 92337 | Fontana                | San Bernardino | California     | Ť     | 0.28% |
| 90230 | Culver City            | Las Angeles    | California     | 1     | 0.28% |
| 92536 | Aguanga                | Riverside      | California     | 1     | 0.28% |
| 92683 | Westminster            | Orange         | California     | 1     | 0.28% |

| Zip   | City          | County         | State      | Count | %     |
|-------|---------------|----------------|------------|-------|-------|
| 91755 | Monterey Park | Los Angeles    | California | 1     | g 28% |
| 68137 | Omaha         | Douglas        | Nebraska   | 1     | 0.28% |
| 91354 | Valencia      | Los Angeles    | California | 1.    | 0.28% |
| 80005 | Arvada        | Jefferson      | Colorado   | 1     | 0.28% |
| 11763 | Medford       | Suffork        | New York   | t     | 0.28% |
| 94533 | Fairfield     | Solano         | California | t     | 0.28% |
| 92805 | Anaheim       | Orange         | California | 1     | 0.28% |
| 92314 | Big Bear City | San Bernardino | California | 1     | 0.28% |
| 93766 | Fresna        | Fresno         | California | 1     | 0.28% |
| 53029 | Hartland      | Waukesha       | Wisconsin  | 1     | 0.28% |
| 91108 | San Marino    | Los Angeles    | California | 1     | 0.28% |
| 92026 | Escondido     | San Diego      | California | 1     | 0.28% |
| 92359 | Mentone       | San Bernardino | California | 1     | 0.28% |
| 90016 | Los Angeles   | Los Angeles    | California | 1     | 0.28% |
| 95380 | Turlock       | Stanislaus     | California | 1     | 0.28% |
| 92886 | Yorba Unda    | Orange         | California | 1     | 0.28% |
| 92705 | Santa Ana     | Orange         | California | Ť     | 0.28% |
| 89131 | Las Vegas     | Clark          | Nevada     | 1     | 0.28% |
| 85086 | Phoenix       | Maricopa       | Arizona    | 1     | 0.28% |
| 92057 | Oceanside     | San Diego      | California | t .   | 0.28% |
| 91773 | San Dimas     | Los Angeles    | California | 1     | 0.28% |
| 91935 | Jamul         | San Diego      | California | 1     | ₫ 28% |
| 73142 | Oklahoma City | Oklahoma       | Oklahoma   | 1     | 0.28% |
| 20850 | Rockville     | Montgomery     | Maryland   | 1     | 0.28% |
| 80465 | Morrison      | Jefferson      | Colorado   | 1     | 0.28% |
| 90808 | Long Beach    | Los Angeles    | California | 1     | 0.28% |
| 92071 | Santee        | San Diego      | California | 1     | 0.28% |
| 92270 | Rancho Mirage | Riverside      | California | 1     | 0.28% |
| 90034 | Los Angeles   | Los Angeles    | California | 1     | 0.28% |
| 92637 | Laguna Hills  | Orange         | California | 1     | 0.28% |
| 90278 | Redondo Beach | Los Angeles    | California | Ť     | 0.28% |
| 07740 | Long Branch   | Monmouth       | New Jersey | 1     | 0.28% |
| 98837 | Moses Lake    | Grant          | Washington | 1     | 0.28% |
| 89002 | Henderson     | Clark          | Nevada     | 1     | 0.28% |

| Zip   | City            | County         | State      | Count | %a    |
|-------|-----------------|----------------|------------|-------|-------|
| 92064 | Poway           | San Diego      | California | 1     | □ 28% |
| 91602 | North Hollywood | Los Angeles    | California | 1     | 0.28% |
| 55343 | Hopkins         | Hennepin       | Minnesota  | i     | 0.28% |
| 34957 | Jensen Beach    | Martin         | Florida    | 1     | 0.28% |
| 93063 | Simi Valley     | Ventura        | California | t     | 0.28% |
| 89031 | North Las Vegas | Clark          | Neyada     | Ť     | 0.28% |
| 92706 | Santa Ana       | Orange         | California | 1     | 0.28% |
| 92394 | Victorville     | San Bernardino | California | 1     | 0.28% |
| 63128 | Saint Louis     | St. Louis      | Missouri   | 1     | 0.28% |
| 94518 | Concord         | Contra Costa   | California | 1     | 0.28% |
| 90065 | Los Angeles     | Los Angeles    | California | 1     | 0.28% |
| 92590 | Temecula        | Riverside      | California | 1     | 0.28% |
| 98513 | Olympia         | Thurston       | Washington | 1     | 0.28% |
| 92373 | Rediands        | San Bernardino | California | 1     | 0.28% |
| 76110 | Fort Warth      | Tarrant        | Texas      | 1     | 0.28% |
| 92626 | Costa Mesa      | Orange         | California | 1     | 0.28% |
| 91801 | Alhambra        | Los Angeles    | California | 1     | 0.28% |
| 90057 | Los Angeles     | Los Angeles    | California | 1     | 0.28% |
| 90715 | Lakewood        | Los Angeles    | California | 1     | 0.28% |
| 90201 | Bell            | Los Angeles    | California | t     | 0.28% |
| 90304 | Inglewood       | Los Angeles    | California | 1     | 0.28% |
| 80215 | Denver:         | Jefferson      | Colorado   | 1     | 0.28% |
| 90211 | Beverly Hilfs   | Los Angeles    | California | 1     | 0.28% |
| 90232 | Culver City     | Las Angeles    | California | 1     | 0.28% |
| 30738 | Rising Fawn     | Dade           | Georgia    | 1     | 0.28% |
| 91042 | Tujunga         | Los Angeles    | California | 1     | 0.28% |
| 75040 | Garland         | Dallas         | Texas      | 1     | 0.28% |
| 95407 | Santa Rosa      | Sonoma         | California | 1     | 0.28% |
| 96677 | Rocklin         | Placer         | California | 1     | 0.28% |
| 91320 | Newbury Park    | Ventura        | California | 1     | 0.28% |
| 60031 | Gurnee          | Lake           | Illinois   | 1     | 0.28% |
| 90714 | Lakewood        | Los Angeles    | California | 1     | 0.28% |
| 95648 | Lincoln         | Placer         | California | 1     | 0.28% |
| 11801 | Hicksville      | Nassau         | New York   | 1     | 0.28% |

| Zip   | City             | County         | State         | Count | %     |
|-------|------------------|----------------|---------------|-------|-------|
| 92806 | Anaheim          | Orange         | California    | 1     | g 28% |
| 91701 | Rancho Cucamonga | San Bernardino | California    | 1     | 0.28% |
| 91722 | Covina           | Los Angeles    | California    | 1.    | 0.28% |
| 92584 | Menifee          | Riverside      | California    | 1     | 0.28% |
| 93110 | Santa Barbara    | Santa Barbara  | California    | Ť     | 0.28% |
| 92869 | Orange           | Orange         | California    | 1     | 0.28% |
| 90814 | Long Beach       | Los Angeles    | California    | 1     | 0.28% |
| 90254 | Hermosa Beach    | Los Angeles    | California    | 1     | 0.28% |
| 94534 | Fairfield        | Solano         | Galifornia    | 1     | 0.28% |
| 92586 | Sun City         | Riverside      | California    | 1     | 0.28% |
| 92653 | Laguna Hills     | Orange         | California    | 1     | 0.28% |
| 90240 | Downey           | Los Angeles    | California    | 1     | 0.28% |
| 91784 | Upland           | San Bernardino | California    | 1     | 0.28% |
| 92130 | San Diego        | San Diego      | California    | 1     | 0.28% |
| 39047 | Brandon          | Rankin         | Mississippl   | 1     | 0.28% |
| 90011 | Los Angeles      | Los Angeles    | California    | 1     | 0.28% |
| 93612 | Clovis           | Fresna         | California    | 1     | 0.28% |
| 91731 | El Monte         | Los Angeles    | Califorma     | 1     | 0.28% |
| 95119 | San Jose         | Santa Clara    | California    | 1     | 0.28% |
| 92054 | Oceanside        | San Diego      | California    | t =   | 0.28% |
| 75238 | Dallas           | Dallas         | Texas         | 1     | 0.28% |
| 91207 | Glendale         | Las Angeles    | California    | 1     | ₫ 28% |
| 85020 | Phoenix          | Maricopa       | Arizona       | 1     | 0.28% |
| 15228 | Pittsburgh       | Allegheny      | Pennsylvania  | 1     | 0.28% |
| 91724 | Covina           | Los Angeles    | California    | 1     | 0.28% |
| 80125 | Littleton        | Douglas        | Colorado      | 1     | 0.28% |
| 03261 | Northwood        | Rookingham     | New Hampshire | 1     | 0.28% |
| 93010 | Camarillo        | Ventura        | California    | 1     | 0.28% |
| 92831 | Fullerton        | Orange         | California    | 1     | 0.28% |
| 91776 | San Gabriel      | Los Angeles    | California    | 1     | 0 28% |
| 90032 | Los Angeles      | Los Angeles    | California    | 1     | 0.28% |
| 91745 | Hacienda Heights | Las Angeles    | California    | 1     | 0.28% |
| 90039 | Los Angeles      | Los Angeles    | California    | 1     | 0.28% |
| 90604 | Whittier         | Los Angeles    | California    | 1     | 0.28% |

| Zip   | City                | County          | State      | Count | ₩a    |
|-------|---------------------|-----------------|------------|-------|-------|
| 91601 | North Hollywood     | Los Angeles     | California | 1     | ₫ 28% |
| 92707 | Santa Ana           | Orange          | California | 1     | 0.28% |
| 92201 | Indio               | Riverside       | California | 1     | 0.28% |
| 93552 | Palmdale            | Los Angeles     | California | 1     | 0.28% |
| 80138 | Parker              | Douglas         | Colorado   | 1     | 0.28% |
| 90605 | Whittier            | Los Angeles     | California | Ť     | 0.28% |
| 01792 | West Covina         | Los Angeles     | California | 1     | 0.28% |
| 92620 | Irvine              | Orange          | California | 1     | 0.28% |
| 81615 | Snowmass Village    | Pitkin          | Colorado   | 1     | 0.28% |
| 94611 | Oakland             | Alameda         | California | 1     | 0.28% |
| 92007 | Cardiff By The Sea  | San Diego       | California | 1     | 0.28% |
| 93004 | Ventura             | Ventura         | California | 1     | 0.28% |
| 91367 | Woodland Hills      | Los Angeles     | California | 1     | 0.28% |
| 92701 | Santa Ana           | Orange          | California | 1     | 0.28% |
| 94526 | Danville            | Contra Costa    | California | 1     | 0.28% |
| 91106 | Pasadena            | Los Angeles     | California | 1     | 0.28% |
| 90004 | Los Angeles         | Los Angeles     | California | 1     | 0.28% |
| 90255 | Huntington Park     | Los Angeles     | California | 1     | 0.28% |
| 55376 | Saint Michael       | Wright          | Minnesota  | 1     | 0.28% |
| 92118 | Coronado            | San Diego       | California | t     | 0.28% |
| 91344 | Granada Hills       | Los Angeles     | California | 1     | 0.28% |
| 81323 | Dalores             | Montezuma       | Colorado   | 1     | 0.28% |
| 93420 | Arroyo Grande       | San Luis Obispo | California | 1     | 0.28% |
| 92111 | San Diego           | San Diego       | California | 1     | 0.28% |
| 93720 | Fresno              | Fresno          | California | 1     | 0.28% |
| 90638 | La Mirada           | Los Angeles     | California | 1     | 0.28% |
| 90630 | Cypress             | Orange          | California | 1     | 0.28% |
| 94015 | Daly City           | San Mateo       | California | t     | 0.28% |
| 60564 | Naperville          | Will            | Illinois   | 1     | 0.28% |
| 11378 | Maspeth             | Queens          | New York   | 1     | 0.28% |
| 87124 | Rio Rancho          | Sandoval        | New Mexico | 1     | 0.28% |
| 94080 | South San Francisco | San Mateo       | California | 1     | 0.28% |
| 75088 | Rowlett             | Dallas          | Texas      | 1     | 0.28% |
| 13420 | Old Forge           | Herkimer        | New York   | 1     | 0.28% |

| Zip   | City                | County         | State      | Count | %     |
|-------|---------------------|----------------|------------|-------|-------|
| 95661 | Roseville           | Placer         | California | 1     | 0.28% |
| 93030 | Oxnard              | Ventura        | California | 1     | 0.28% |
| 89074 | Henderson           | Clark          | Nevada     | 1:    | 0.28% |
| 91384 | Castaic             | Los Angeles    | California | 1     | 0.28% |
| 08550 | Princeton Juriation | Merger         | New Jersey | t     | 0.28% |
| 90404 | Santa Monica        | Los Angeles    | California | t     | 0.28% |
| 92251 | Impenal             | Imperial       | California | 1     | 0.28% |
| 97123 | Hillsboro           | Washington     | Oregon     | 1     | 0.28% |
| 91739 | Rancho Cucamonga    | San Bernardino | California | 1     | 0.28% |
| 95926 | Chico               | Butte          | California | 1     | 0.28% |
| 92627 | Costa Mesa          | Orange         | California | 1     | 0.28% |
| 85364 | Yuma                | Yuma           | Arizona    | 1     | 0.28% |
| 85048 | Phoenix             | Maricopa       | Arizona    | 1     | 0.28% |
| 92109 | San Diego           | San Diego      | California | 1     | 0.28% |
| 95129 | San Jose            | Santa Clara    | California | 1     | 0.28% |
| 80228 | Denver              | Jefferson      | Colorado   | 1     | 0.28% |
| 95826 | Sacramento          | Sacramento     | California | 1     | 0.28% |
| 90802 | Long Beach          | Los Angeles    | California | 1     | 0.28% |
| 92591 | Temecula            | Riverside      | California | 1     | 0.28% |
| 90603 | Whittier            | Los Angeles    | California | t     | 0.28% |
| 91504 | Burbank             | Los Angeles    | California | 1     | 0.28% |
| 95122 | San Jose            | Santa Clara    | California | 1     | ₫ 28% |
| 92651 | Laguna Beach        | Orange         | California | 1     | 0.28% |
| 93314 | Bakersfield         | Kem            | California | 1     | 0.28% |
| 91016 | Monrovia            | Los Angeles    | California | 1     | 0.28% |
| 90019 | Los Angeles         | Los Angeles    | California | 1     | 0.28% |
| 90280 | South Gate          | Los Angeles    | California | 1     | 0.28% |
| 62948 | Hemin               | Williamson     | Illinois   | 1     | 0.28% |
| 91748 | Rowland Heights     | Los Angeles    | California | 1     | 0.28% |
| 96732 | Kanului             | Maul           | Hawaii     | 1     | 0 28% |
| 92078 | San Marcos          | San Diego      | California | Ť     | 0.28% |
| 66102 | Kansas City         | Wyandotte      | Kansas     | 1     | 0.28% |
| 92101 | San Diego           | San Diego      | California | 1     | 0.28% |
| 91105 | Pasadena            | Los Angeles    | California | 1     | 0.28% |

#### <u>Catalina Express Passenger Survey – August 2016 – Morey Group</u>

| Zip   | Oity           | County         | State      | Count | %     |
|-------|----------------|----------------|------------|-------|-------|
| 93117 | Galéta         | Santa Barbara  | California | 1     | □ 28% |
| 92407 | San Bernardino | San Bernardino | California | i     | 0.28% |
| 92673 | San Clemente   | Orange         | California | 1     | 0.28% |
| 91007 | Arcadia        | Los Angeles    | California | 1     | 0.28% |
| 94596 | Walnut Creek   | Contra Costa   | California | Ť     | 0.28% |
| 92346 | Highland       | San Bernardino | California | Ť     | 0.28% |
| 91201 | Glendale       | Los Angeles    | California | 1     | 0.28% |
| 91502 | Burbank        | Los Angeles    | California | 1     | 0.28% |
| 93003 | Ventura        | Ventura        | California | 1     | 0.28% |
| 92030 | Escandida      | San Diego      | California | 1     | 0.28% |
| 92677 | Laguna Niguel  | Orange         | California | 1     | 0.28% |
| 84319 | Hyrum          | Cache          | Utah       | 1     | 0.28% |

## Cities

| City                   | County         | State      | Count | %     |
|------------------------|----------------|------------|-------|-------|
| Los Angeles            | Los Angeles    | California | 21    | 5.8%  |
| San Diego              | San Diego      | California | 15    | 4.14% |
| San Pedro              | Los Angeles    | California | 7     | 1 93% |
| Huntington Beach       | Orange         | California | 7     | 1.93% |
| Long Beach             | Los Angeles    | California | 7     | 1.93% |
| Escondido              | San Diego      | California | 6     | 1.66% |
| Whittier               | Los Angeles    | California | G G   | 1.66% |
| Lakewood               | Los Angeles    | California | 6     | 1.66% |
| Ventura                | Ventura        | California | 5.    | 1.38% |
| Torrance               | Los Angeles    | California | S     | 1 38% |
| San Jose               | Santa Clara    | California | 6.    | 1.38% |
| Palos Verdes Peninsula | Los Angeles    | California | 4     | 1.1%  |
| Oxnard                 | Venture        | California | 4     | 1.1%  |
| Irvine                 | Orange         | California | 4     | 1.1%  |
| Orange                 | Orange         | California | 4     | 1.1%  |
| Santa Ana              | Orange         | California | 4     | 1.1%  |
| Upland                 | San Bernardino | California | 3     | 0.83% |
| Anaheim                | Orange         | California | 3     | 0.83% |
| Gulver City            | Los Angeles    | California | 3     | 0.83% |
| Sun City               | Riverside      | California | 3     | 0.83% |
| Bellflower             | Los Angeles    | California | 3     | 0.83% |
| Placentia              | Orange         | California | 3     | 0.83% |
| Camarillo              | Ventura        | California | 3     | 0.83% |
| San Clemente           | Orange         | California | 3     | 0.83% |
| Burbank                | Los Angeles    | California | 3     | 0.83% |
| Brea                   | Orange         | California | 3     | 0.83% |
| Phoenix                | Maricope       | Arizona    | 3     | 0.83% |
| Monterey Park          | Las Angeles    | California | 2     | 0.55% |
| Lake Forest            | Orange         | California | 2     | 0.55% |
| Inglewood              | Los Angeles    | California | 2     | 0.55% |
| Rancho Cucamonga       | San Bernardino | California | 2     | 0.55% |
| Ramona                 | San Diego      | California | 2     | 0.55% |

| City           | County         | State          | Count | %     |
|----------------|----------------|----------------|-------|-------|
| Sylmar         | Los Angeles    | California     | 2     | 0.55% |
| Costa Mesa     | Orange         | California     | 2     | 0.55% |
| Fresno         | Fresno         | California     | 2     | 0.55% |
| Riverside      | Riverside      | California     | 2     | 0.55% |
| Laguna Hills   | Orange         | California     | 2     | 0.55% |
| Charlotte      | Mecklenburg    | North Carolina | 2     | 0.55% |
| Grants Pass    | Josephine      | Oregon         | 2     | ₫ 55% |
| Woodland Hills | Los Angeles    | California     | 2     | 0.55% |
| Hershey        | Dauphin        | Pennsylvania   | 2     | 0.56% |
| Denver         | Jefferson      | Colorado       | 2     | 0.55% |
| Moreno Valley  | Riverside      | California     | 2     | 0.55% |
| Avalon         | Los Angeles    | California     | 2     | 0.55% |
| Ротопа         | Los Angeles    | California     | 3     | 0.55% |
| La Habra       | Orange         | California     | 2     | 0.55% |
| La Puente      | Los Angeles    | California     | 2     | 0.55% |
| Temecula       | Riverside      | California     | 2     | 0.55% |
| Simi Valley    | Ventura        | California     | 2     | 0.55% |
| Dana Point     | Orange         | California     | 2     | 0.55% |
| Harbor City    | Las Angeles    | California     | 2     | 0.55% |
| Portola Valley | San Mateo      | California     | 2     | 0.55% |
| Giendale       | Los Angeles    | California     | 2     | 0.55% |
| Edgewood       | Santa Fe       | New Mexico     | 2     | 0.55% |
| El Centro      | Imperial       | California     | 2     | 0.55% |
| Henderson      | Clark          | Nevada         | 2     | 0.55% |
| Downey         | Los Ángeles    | California     | 2     | 0.55% |
| Altadena       | Los Angeles    | California     | 2     | 0.55% |
| Wildomar       | Riverside      | California     | ā     | 0.55% |
| Fairfield      | Solano         | California     | 2     | 0.55% |
| Covina         | Los Angeles    | California     | 2-    | 0.55% |
| China          | San Bernardino | California     | 2     | 0.55% |
| Pasadena       | Los Angeles    | California     | 2     | 0.55% |
| Carlsbad       | San Diego      | California     | 2     | 0.55% |
| Hawthorne      | Los Angeles    | California     | .2    | 0.55% |
| Atlanta        | Fulton         | Georgia        | 2     | 0,55% |

| City                   | County         | State      | Count | 9/4   |
|------------------------|----------------|------------|-------|-------|
| Newport Beach          | Orange         | California | 2     | 0.55% |
| Clavis                 | Fresno         | California | 2     | 0.55% |
| Redondo Beach          | Los Angeles    | California | 2     | 0.55% |
| Las Vegas              | Clark          | Nevada     | 2     | 0.55% |
| Mission Viejo          | Orange         | California | 2     | 0.55% |
| Oceanside              | San Diego      | California | 2     | 0.55% |
| Giendale               | Maricopa       | Arizona    | 2     | ₫ 55% |
| North Hollywood        | Los Angeles    | California | 2     | 0.55% |
| Omaha                  | Douglas        | Nebraska   | 1     | 0.28% |
| Rowlett                | Dallas         | Texas      | 1     | 0.28% |
| Bell                   | Los Ángeles    | California | 1     | 0.28% |
| Rawlins                | Carbon         | Wyaming    | 1     | 0.28% |
| Saint Michael          | Wright         | Minnesota  | 1     | 0.28% |
| West Covina            | Los Angeles    | California | 1     | 0.28% |
| San Gabriel            | Los Angeles    | California | 1     | 0.28% |
| Daly City              | San Matéo      | California | 1     | 0.28% |
| Fontane                | San Bernardino | California | 1     | 0.28% |
| Goleta                 | Santa Barbara  | California | 1     | 0.28% |
| Hillsboro              | Washington     | Oregon     | 1     | 0.28% |
| Mill Valley            | Marin          | California | t     | 0.28% |
| South Gate             | Los Angeles    | California | 1     | 0.28% |
| Laguna Beach           | Orange         | California | 1     | 0.28% |
| San Dimas              | Los Angeles    | California | 1     | 0.28% |
| San Marcos             | San Diego      | California | 1     | 0.28% |
| Huntington Park        | Los Ángeles    | California | 1     | 0.28% |
| Sacramento             | Sacramento     | California | 1     | 0.28% |
| Buda                   | Hays           | Texas      | 1     | 0.28% |
| Princeton Junction     | Mercer         | New Jersey | 1     | 0.28% |
| Santa Clara            | Santa Clara    | California | 1     | 0.28% |
| Mentone                | San Bernardino | California | 1     | 0.28% |
| Rancho Santa Margarita | Orange         | California | 1     | 0.28% |
| Laguna Niguel          | Orange         | California | 1     | 0.28% |
| Dallas                 | Dallas         | Texas      | 1     | 0.28% |
| Thousand Oaks          | Ventura        | California | 1     | 0.28% |

| City             | County         | State          | Caunt | %a    |
|------------------|----------------|----------------|-------|-------|
| Garland          | Dallas         | Texas          | 1     | ₫ 28% |
| Old Forge        | Herkimer       | New York       | 1     | 0.28% |
| Rockville        | Montgomery     | Maryland.      | 1.    | 0.28% |
| Wilmington       | New Hanover    | North Carolina | 1     | 0.28% |
| Bakersfield      | Kern           | California     | 1     | 0.28% |
| Aguanga          | Riverside      | California     | 1     | 0.28% |
| Yuma             | Yuma           | Arizona        | 1     | 0.28% |
| Jamul            | San Diego      | California     | 1     | 0.28% |
| Hopkins          | Hennepin       | Minnesota      | 1     | 0.28% |
| Santee           | San Diego      | California     | 1     | 0.28% |
| New Haven        | New Haven      | Connecticut    | 1     | 0.28% |
| Medford          | Suffolk        | New York       | 1     | 0.28% |
| Walnut Creek     | Contra Costa   | California     | 1     | 0.28% |
| Littleton        | Douglas        | Colorado       | 1     | 0.28% |
| Parker           | Douglas        | Colorado       | 1     | 0.28% |
| San Bernardino   | San Bernardino | California     | 1     | 0.28% |
| India            | Riverside      | California     | 1     | 0.28% |
| Menilee          | Riverside      | California     | 1     | 0.28% |
| Santa Barbara    | Santa Barbara  | California     | 1     | 0.28% |
| Monroyia.        | Las Angeles    | California     | t     | 0.28% |
| Roseville        | Placer         | California     | 1     | 0.28% |
| Coronado         | San Diego      | California     | 1     | 0.28% |
| La Mirada        | Los Angeles    | California     | 1     | 0.28% |
| Prescott         | Yavapai        | Arizona        | 1     | 0.28% |
| Redlands         | San Bernardino | California     | 1     | 0.28% |
| Yoroa Linda      | Orange         | California     | 1     | 0.28% |
| Santa Monica     | Las Angeles    | California     | 1     | 0.28% |
| Rocklin          | Placer         | California     | 1     | 0.28% |
| Danville         | Contra Costa   | California     | 1     | 0.28% |
| Poway            | San Diego      | California     | 1     | 0.28% |
| Highland         | San Bernardino | California     | 1     | 0.28% |
| Little Rock      | Pulaski        | Arkansas       | 1     | 0.28% |
| Denver           | Deriver        | Colorado       | 1     | 0.28% |
| Hacienda Heights | Los Angeles    | California     | 1     | 0.28% |

| City               | Caunty          | State          | Count | %      |
|--------------------|-----------------|----------------|-------|--------|
| Snowmass Village   | Pitkin          | Colorado       | 1     | g 28%  |
| Arroyo Grande      | San Luis Obispo | California     | 1     | 0.28%  |
| Naperville         | Will            | Illinois       | 1     | 0.28%  |
| Lincoln            | Placer          | California     | 1     | 0.28%  |
| Artesia            | Los Angeles     | California     | Ť     | 0.28%  |
| Northwood          | Rockingham      | New Hampshire  | 1     | 0.28%  |
| Apple Valley       | San Bernardino  | California     | 1     | 0.28%  |
| Clemmons           | Forsyth         | North Carolina | 1     | 0.28%  |
| Palm Springs       | Riverside       | California     | 1     | 0.28%  |
| Moses Lake         | Grant           | Washington     | 1     | 0.28%  |
| Dolores            | Montezuma       | Colorado       | 1     | 0.28%  |
| Morrison           | Jefferson       | Colorado       | 1     | 0.28%  |
| Turlock            | Stanislaus      | California     | 1     | 0.28%  |
| Visalia            | Tulare          | California     | 1     | 0.28%  |
| Palmdale           | Los Angeles     | California     | 1     | 0.28%  |
| Concord            | Contra Costa    | California     | 1     | 0.28%  |
| Cardiff By The Sea | San Diego       | California     | 1     | 0.28%  |
| Big Bear City      | San Bernardino  | California     | 1     | 0.28%  |
| Glendora           | Las Angeles     | California     | 1     | 0.28%  |
| Chico              | Butte           | California     | Ť     | 0.28%  |
| Brandon            | Rankin          | Mississippi    | 1     | 0.28%  |
| Dakland            | Alameda         | California     | 1     | II 28% |
| North Las Vegas    | Clark           | Nevada         | 1     | 0.28%  |
| Rancho Mirage      | Riverside       | California     | 1     | 0.28%  |
| Hyrum              | Cache           | Utah           | 1     | 0.28%  |
| Arcadia            | Los Angeles     | California     | 1     | 0.28%  |
| Rising Fawn        | Dade            | Georgia        | 1     | 0.28%  |
| Hicksville         | Nassau          | New York       | 1     | 0.28%  |
| Newbury Park       | Ventura         | California     | 1     | 0.28%  |
| Milwaukee          | Milwaukee       | Wisconsin      | 1     | 0.28%  |
| San Marino         | Los Angeles     | California     | 1     | 0.28%  |
| Hartland           | Waukesha        | Wisconsin      | 1     | 0.28%  |
| Impenal            | Imperial        | California     | 1     | 0.28%  |
| Herrin             | Williamson      | Illinois       | 1     | 0.28%  |

| City                | County         | State        | Count | %     |
|---------------------|----------------|--------------|-------|-------|
| Alhambra            | Los Angeles    | California   | 1     | □ 28% |
| Saint Louis         | St. Louis      | Missouri     | 1     | 0.28% |
| Santa Rosa          | Sonoma         | California   | 1     | 0.28% |
| Cypress             | Orange         | California   | 1     | 0.28% |
| Kanului             | Maui           | Hawaii       | Ť     | 0.28% |
| Granada Hills       | Los Angeles    | California   | 1     | 0.28% |
| Long Branch         | Monmouth       | New Jersey   | 1     | 0.28% |
| Olympia             | Thurston       | Washington   | 1     | 0.28% |
| Tujunga             | Los Angeles    | California   | 1     | 0.28% |
| Arvada              | Jefferson      | Colorado     | 1     | 0.28% |
| Gurnee              | Lake           | Illinois     | 1     | 0.28% |
| Fullerton           | Orange         | California   | 1     | 0.28% |
| San Luis Rey        | San Diego      | California   | 1     | 0.28% |
| Beverly Hills       | Los Angeles    | California   | 1     | 0.28% |
| Castelc             | Los Angeles    | California   | 1     | 0.28% |
| Rowland Heights     | Los Angeles    | California   | 1     | 0.28% |
| Hermosa Beach       | Los Angeles    | California   | 1     | 0.28% |
| Jensen Beach        | Martin         | Florida      | 1     | 0.28% |
| Valencia            | Las Angeles    | California   | 1     | 0.28% |
| Oklahoma City       | Oklahoma       | Oklahoma     | Ť     | 0.28% |
| South San Francisco | San Mateo      | California   | 1     | 0.28% |
| Victorville         | San Bernardino | California   | 1     | 0.28% |
| Kansas City         | Wyandotte      | Kansas       | 1     | 0.28% |
| Rio Rancho          | Sandoval       | New México   | 1     | 0.28% |
| Westminster         | Orange         | California   | 1     | 0.28% |
| Pittsburgh          | Allegheny      | Pennsylvania | 1     | 0.28% |
| Fort Worth          | Tarrant        | Texas        | 1     | 0.28% |
| El Monte            | Los Angeles    | California   | 1     | 0.28% |
| Maspeth             | Queens.        | New York     | 1     | 0.28% |

# Counties

| County         | State          | Count | %      |
|----------------|----------------|-------|--------|
| Los Angeles    | California     | 121   | 33.43% |
| Orange         | California     | 52    | 14,36% |
| San Diego      | California     | 34    | 9.39%  |
| Venturá        | California     | 16    | 4 42%  |
| Riverside      | California     | 16    | 4 42%  |
| San Bernardino | California     | 15    | 4.14%  |
| Santa Ciara    | California     | 6     | 1 66%  |
| Clark          | Nevada         | 5.    | 1.38%  |
| Maricope       | Arizona        | 5     | 1.38%  |
| San Mateo      | California     | .4    | 1 1%   |
| Jefferson      | Colorado       | 4     | 1.1%   |
| Fresno         | California     | -4    | 1.1%   |
| Placer         | California     | 3     | 0.83%  |
| Imperial       | California     | 8     | 0.83%  |
| Dallas         | Texas          | 3     | 0.83%  |
| Contra Costa   | California     | 3     | 0.83%  |
| Santa Barbara  | California     | 2     | 0.55%  |
| Santa Fe       | New Mexico     | 2     | 0.55%  |
| Josephine      | Oregon         | 2     | 0.55%  |
| Fulton         | Georgia        | 2     | 0.55%  |
| Mecklenburg    | North Carolina | 2     | 0.55%  |
| Dauphin        | Pennsylvania   | 2     | 0.55%  |
| Solano         | California     | 2     | 0.55%  |
| Douglas        | Colorado       | 2     | 0.55%  |
| Marin          | California     | 4)    | II 28% |
| Mercer         | New Jersey     | 1     | 0.28%  |
| Milwaukee      | Wisconsin      | 1     | 0.28%  |
| New Hanover    | North Carolina | 1     | 0.28%  |
| Williamson     | Minais         | t     | 0.28%  |
| Cache          | Utah           | 1     | 0.28%  |
| Oklahoma       | Oklahoma       | 1     | 0.28%  |
| Carbon         | Wyaming        | 1     | 0.28%  |

| County          | State          | Count | %     |
|-----------------|----------------|-------|-------|
| Maui            | Hawaii         | 1     | g 28% |
| Allégheny       | Pennsylvania   | 1     | 0.28% |
| Queens          | (Vew York      | 1     | 0.28% |
| Pulaski         | Arkansas       | 1     | 0.28% |
| Stanislaus      | Çalifornia     | t     | 0.28% |
| Wright          | Minnesota      | Ť     | 0.28% |
| New Haven       | Connecticut    | 1     | 0.28% |
| Tarrant         | Texas          | 1     | 0.28% |
| Herkimer        | New York       | (1)   | 0.28% |
| Montgomery      | Maryland       | 1     | 0.28% |
| Thurston        | Washington     | 1     | 0.28% |
| Kern            | California     | 1     | 0.28% |
| Waukesha        | Wisconsin      | 1     | 0.28% |
| Pitkin          | Colorado       | 1     | 0.28% |
| Forsyth         | North Carolina | 1     | 0.28% |
| Monmouth        | New Jersey     | 1     | 0.28% |
| Suiffalk        | New York       | t     | 0.28% |
| St. Louis       | Missouri       | 1     | 0.28% |
| Wyandotte       | Kansas         | 1     | 0 28% |
| Grant           | Washington     | t     | 0.28% |
| San Luis Obispo | California     | 1     | 0.28% |
| Rankin          | Mississippi    | 1     | ₫ 28% |
| VVIII           | Illinals       | 1     | 0.28% |
| Dade            | Georgia        | 1     | 0.28% |
| Douglas         | fvebraska      | 1     | 0.28% |
| Lake            | Illinois       | 1     | 0.28% |
| Rockingham      | New Hampshire  | Ť     | 0.28% |
| Hennepin        | Minnesota      | 1     | 0.28% |
| Mortezuma       | Colorado       | -1)   | 0.28% |
| Denver          | Colorado       | 1     | 0.28% |
| Washington      | Oregon         | 1     | 0.28% |
| Yavapai         | Arizona        | 1'    | 0.28% |
| Butte           | California     | 1     | 0.28% |
| Martin          | Florida        | 1     | 0.28% |

#### <u>Catalina Express Passenger Survey – August 2016 – Morey Group</u>

| County     | State      | Count | %     |
|------------|------------|-------|-------|
| Yuma       | Arizona    | 1     | 0.28% |
| Tulare     | California | 1     | 0.28% |
| Sacramento | California | 1     | 0.28% |
| Hays       | Texas      | 1     | 0.28% |
| Sonoma     | California | 1     | 0.28% |
| Alameda    | California | 1     | 0.28% |
| Nassau     | New York   | Ť     | 0.28% |
| Sandoval   | New Mexico | 1     | 0.28% |

## States

| State          | Count      | %      |
|----------------|------------|--------|
| California     | 290        | 80 11% |
| Colorado       | g          | 2.49%  |
| Arizons        | 7          | 1 93%  |
| Texas          | 6          | 1.38%  |
| Nevada         | 5          | 1 38%  |
| North Carolina | 4          | 1.1%   |
| New York       | 4          | 11%    |
| Perinsylvania  | 3          | 0.83%  |
| Georgia        | 3          | 0.83%  |
| Illinois       | .3         | 0.83%  |
| Oregon         | 3          | 0.83%  |
| New Mexico     | 3          | 0.83%  |
| Minnesota      | 2          | 0.55%  |
| New Jersey     | 2          | 0.55%  |
| Wisconsin      | ā.         | 0.55%  |
| Vyashington    | 2          | 0.55%  |
| Nebraska       | T          | 0.28%  |
| New Hampshire  | 1.         | 0.28%  |
| Connecticut    | Ť          | 0.28%  |
| Oklahoma       | 1          | 0.28%  |
| Maryland       | 1          | 0.28%  |
| Florida        | 1          | 0.28%  |
| Mississippi    | †          | 0.28%  |
| Karisas        | <b>f</b> ) | 0.28%  |
| Arkansas       | (1)        | 0.28%  |
| Hawaii         | Ť          | 0.28%  |
| Wydming        | 1          | 0.28%  |
| Missouri       | 1          | 0.28%  |
| Utah           | 1          | 0.28%  |