

Punta Gorda/Englewood Beach VCB Visitor Tracking Report January – March 2023



Visitor Journey

This report presents the economic impact of visitors to Punta Gorda/Englewood Beach during January through March, 2023. In the report, we follow visitors in their journeys from pre-trip planning to the economic impact of their expenditures in our destination. Along the way, we examine profiles of visitors, their experiences in our destination, and how they evaluate experiences in Punta Gorda/Englewood Beach.



Executive Summary

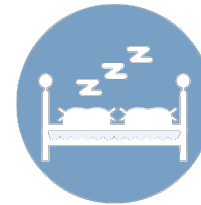


Visitor Journey – Impact of Tourism



Quarterly Snapshot

- » Visitation was up year-over-year, due to more day trippers. Overall spending increased, but not to the same level as the visitation increase, due to more day trippers and a shorter length of stay.
- » In January - March 2023, Charlotte County saw an increase in visitors traveling via air travel.
- » International visitation has been steady as 7% of visitors came from international locations in 2023, the same as last year.
- » An increase in visitors traveling for a couples' vacation has increased leading to a smaller travel party size on average.



67.0%

OCCUPANCY
RATE

↓ 2.0%



\$228.10

AVERAGE DAILY
RATE

↑ 10.3%



\$152.83

REVENUE PER
ROOM

↑ 7.1%

Vs. 2022

Key Performance Indicators

Visitor Statistics	Jan - March 2022	Jan - March 2023	Percent Change
<i>Visitors</i>	197,300	221,100	+12.1%
<i>Direct Expenditures¹</i>	\$236,310,200	\$239,961,400	+1.5%
<i>Total Economic Impact</i>	\$342,649,600	\$352,010,700	+2.7%

Lodging Statistics	Jan - March 2022	Jan - March 2023	Percent Change
<i>Occupancy²</i>	69.0%	67.0%	-2.0%
<i>Room Rates²</i>	\$206.90	\$228.10	+10.3%
<i>RevPAR²</i>	\$142.76	\$152.83	+7.1%
<i>Room Nights²</i>	362,964	356,400	-1.8%
<i>TDT Collections</i>	\$3,267,295	\$3,000,218	-8.2%

¹ Includes spending for: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

² Sources: Charlotte County Tax Collector, STR and All of the Rooms

Travel Party Spending

- » Visiting travel parties staying with friends and relatives spent **\$220** per day and **\$2,784** on their trip
- » Visiting travel parties staying in paid accommodations spent **\$461** per day and **\$5,331** on their trip



Visitor Journey – Pre-Visit



Top Trip Planning¹

- » **Over 1 in 3** visitors planned their trip 1 month or less in advance
- » Average trip planning cycle was **80 days**
- » Top trip planning sources:



Previous visit (**46%**)



Internet (**43%**)



Friend, coworker, etc. (**29%**)

Punta Gorda/Englewood Beach Promotions¹

- » **16%** of visitors recalled promotions about the Punta Gorda/Englewood Beach area before their visit
- » **56%** of those who recalled advertising were influenced to come to the area
- » Top sources of noticed promotions:



Personal Social Media
(**25%**)



Television (**22%**)



Newspaper (**21%**)



Online Article (**20%**)

Top Methods of Accommodation Booking¹



54% Directly with hotel/condo



13% Airbnb



11% Online travel agency



10% Vacation rental company

Transportation



61% of visitors drove to
Punta Gorda/Englewood Beach



23% of all visitors flew in via
the Punta Gorda Airport



9% of all visitors flew in via
the Southwest Florida
International Airport

Top Reasons for Visiting¹



Visit friends/relatives (37%)



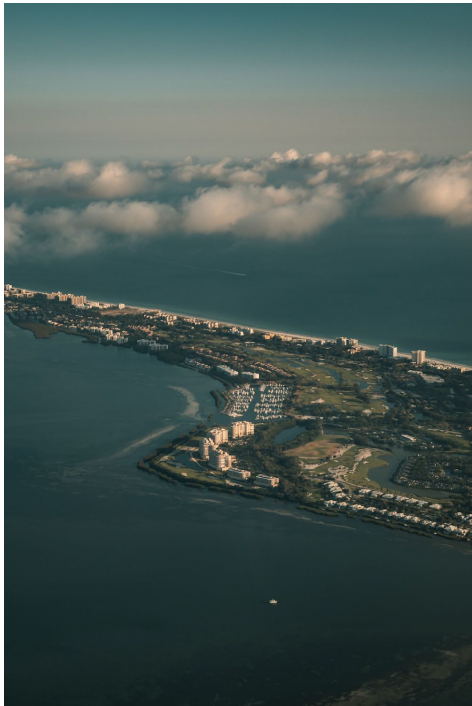
Family vacation (36%)



Beach (23%)

Other Destinations Considered¹

- » **76%** of visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » Other destinations considered:



Sarasota (**6%**)



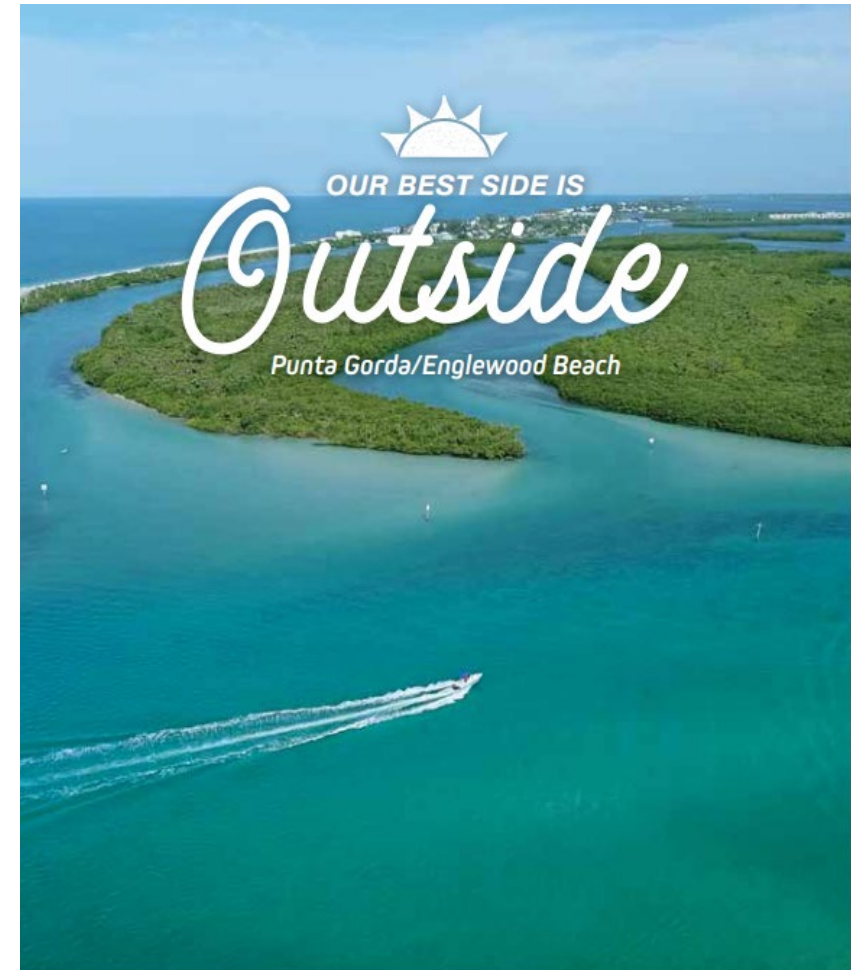
Ft. Myers/Cape Coral (**6%**)



Orlando (**5%**)

Visitors Guide

- » **7%** of visitors requested a Visitors Guide
- » Visitors Guide received a rating of **7.9 out of 10.0**¹



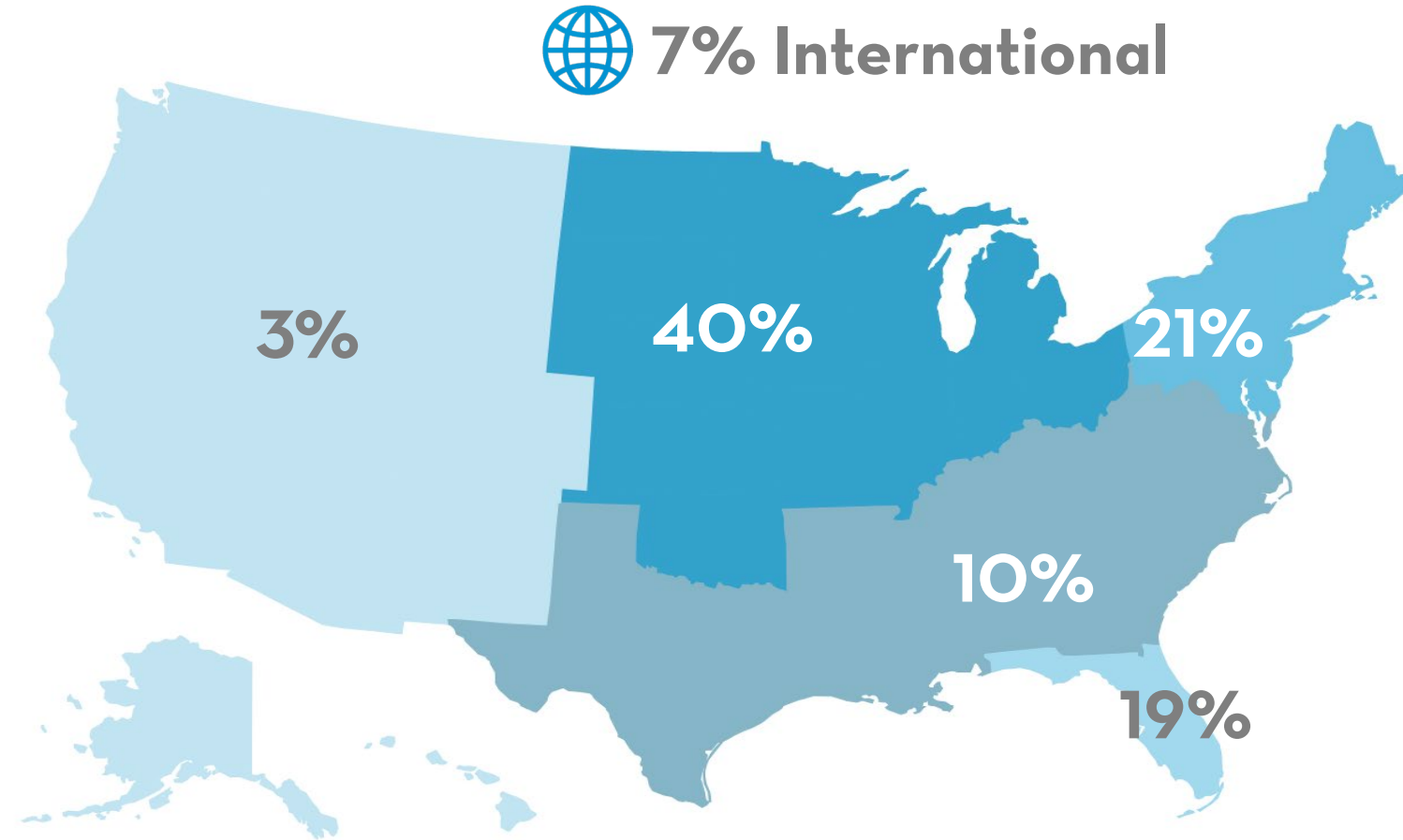
¹Rated on a 10-point scale where 10 is extremely useful and 1 is not at all useful.

Visitor Journey – Traveler Profile

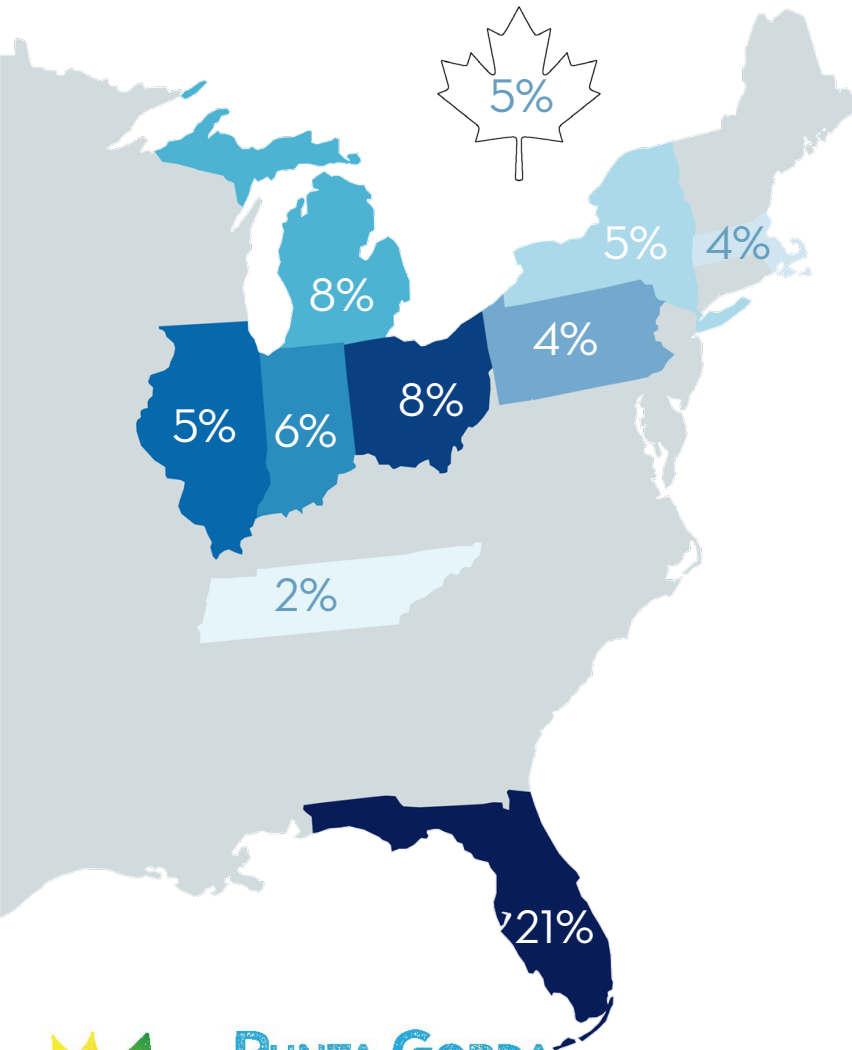


Top Origin Regions of Visitors

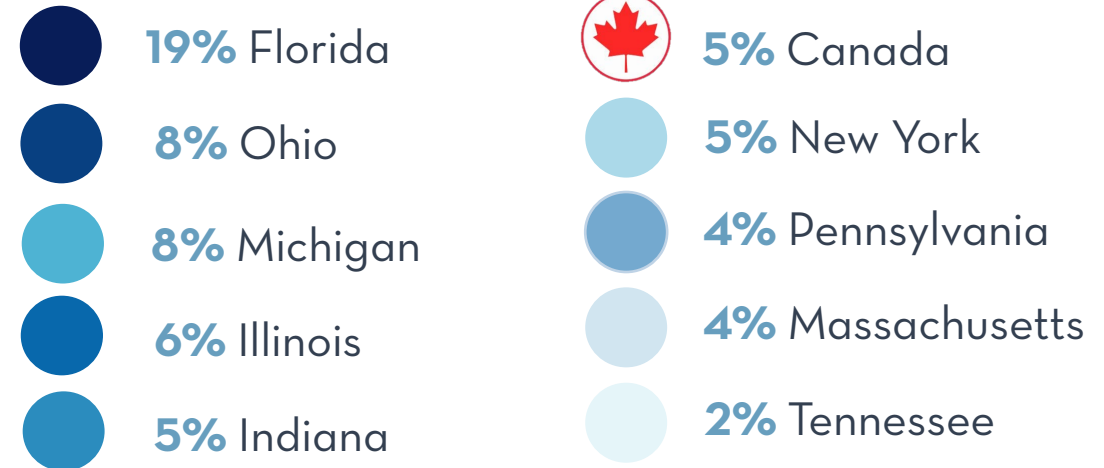
- » **93%** of Charlotte County visitors lived in the United States
- » **7%** of visitors were from outside of the United States, mostly from Canada and the United Kingdom
- » The Midwest and Northeast accounted for more than 3 in 5 of all visitors



Top Origin States of Visitors



65% of visitors traveled to Charlotte County from 9 states and Canada



Top Origin Markets of Visitors

25% of visitors come from 6 markets



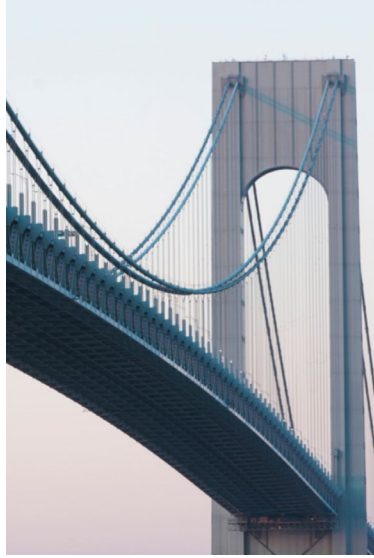
6% Fort Myers-Naples



6% Sarasota-Bradenton



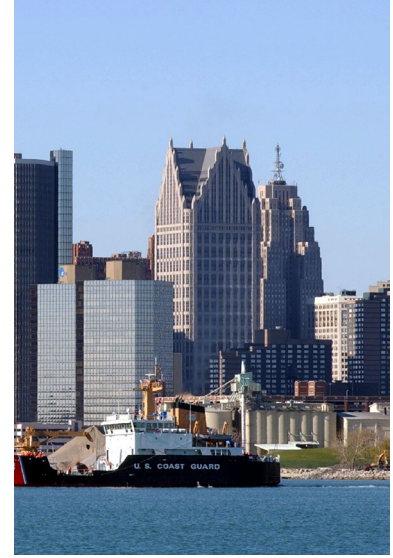
4% Boston



3% New York¹



3% Chicago



3% Detroit

Travel Party Size and Composition

- » The typical visitor traveled in a party composed of **2.5** people
- » **22%** traveled with at least one person under the age of 20
- » **Over 2 in 5** traveled as a couple
- » **Over 1 in 4** visitors traveled as a family



Length of Stay – All Visitors¹

- » Visitors spent **9.2¹** nights in Punta Gorda/Englewood Beach



¹Nights stayed capped at 30 nights. ¹Nights stayed includes Day Trippers.

First Time Visitors

- » **17%** were first time visitors
- » **32%** had visited more than 10 times



Typical Punta Gorda/Englewood Beach Visitor

- » The typical Visitor:
 - » Was 54 years old
 - » Had a median household income of \$99,000
 - » Was equally likely female (53%) or male (47%)
 - » Was from:
 - » Midwest (40%)
 - » Northeast (21%)
 - » Florida (19%)



Visitor Journey – Trip Experience



Top Visitor Accommodations



27% Day Tripper



25% Family/friend's residence



19% Hotel/motel/resort



13% Rental house, condominium (Airbnb, Vrbo, etc.)

Top Activities During Visit¹



Restaurants (**56%**)



Beach (**54%**)



Visit friends/relatives (**44%**)



Shopping (**36%**)



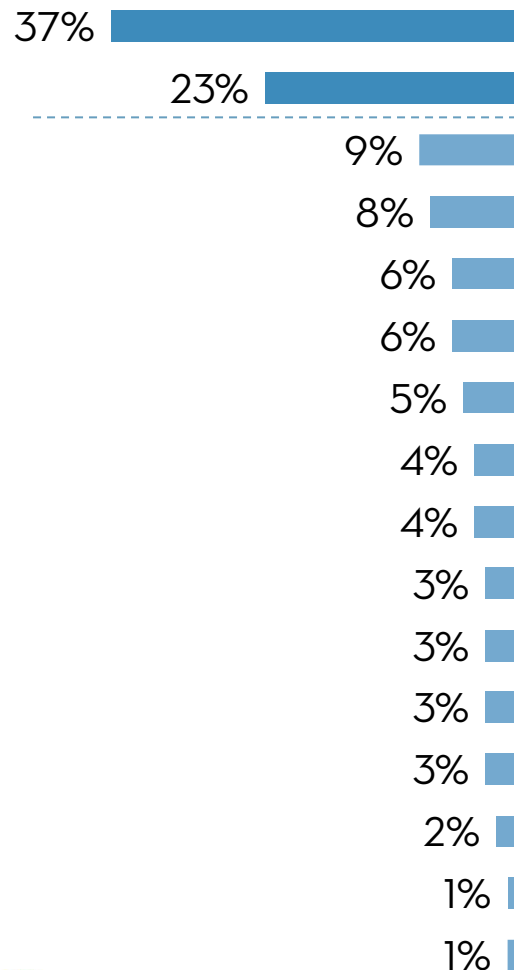
Nature-related (**25%**)

Reason for Visit vs. Visitor Activities

Key Reasons for Visiting

Trip Enhancements

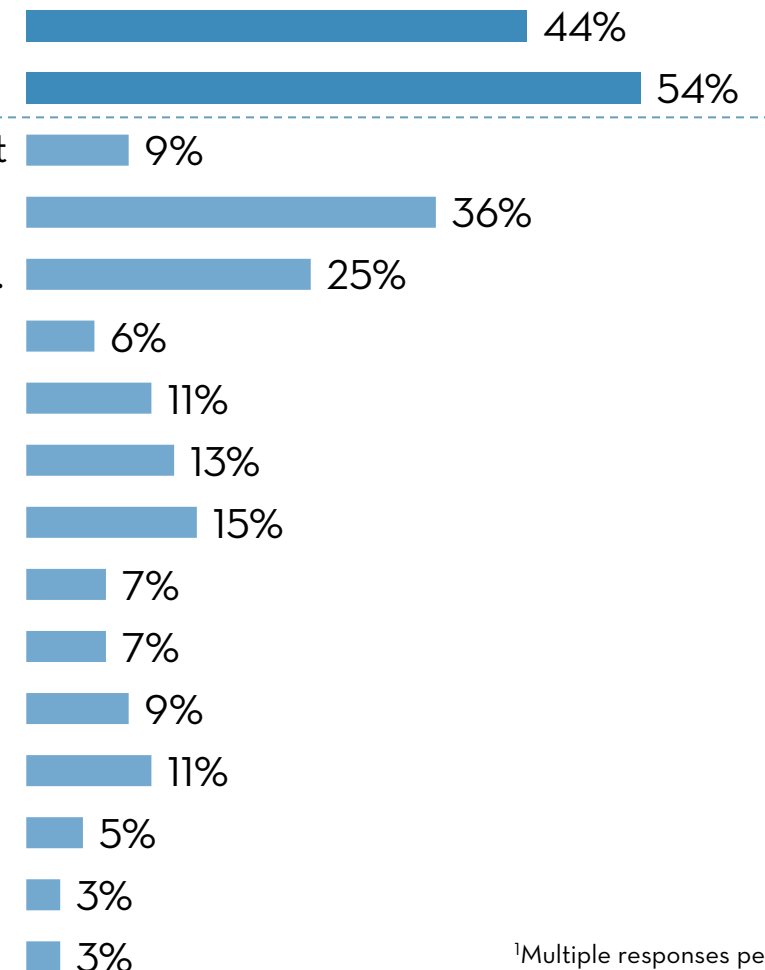
Reason for visit¹



Visiting friends/relatives

Beach

Visitor activities¹



¹Multiple responses permitted.

Visitor Journey – Post-Trip Evaluation



Visitor Satisfaction

- » **96%** of visitors would recommend Punta Gorda/Englewood Beach (**82%** would definitely recommend)
- » **94%** plan on returning (**86%** will definitely return)
- » **99%** were satisfied or very satisfied with their stay (**86%** were very satisfied)



Top Requested Amenities¹



26% More outdoor activities



22% More transportation options



21% More family friendly activities

¹Multiple responses permitted

Perceptions of Punta Gorda/Englewood Beach¹



Great Place:

"Hidden gem of Florida, friendly people, beautiful weather, very relaxing and beautiful!"



Beautiful:

"Gorgeous and not over-developed. Lots of free fun. The traffic is not so bad like some other places."



Variety of Activities:

"Relatively quiet, pleasant, affluent area of Florida with lots of retirees; good for golf, tennis, and boating."



**PUNTA GORDA
ENGLEWOOD BEACH**

The Charlotte Harbor Gulf Island Coast

¹Coded open-ended responses.

DS downs & st. germain
RESEARCH

Detailed Findings



Visitor Journey – Impact of Tourism



Visitor Spending by Visitor Type

- » All visitors spent **\$239,961,400** over the course of their visits
- » While the number of visitors staying in non-paid accommodations was **1.1 times** the number of visitors in paid accommodations, those staying in paid accommodations spent **1.5 times** what visitors in non-paid accommodations spent

	Paid Accommodations	Non-paid Accommodations	Day Trippers	Total
<i>Visitors</i>	<i>78,500</i>	<i>83,800</i>	<i>58,800</i>	221,100
<i>Spending</i>	<i>\$143,351,800</i>	<i>\$92,962,800</i>	<i>\$3,646,800</i>	\$239,961,400

Daily Travel Party Spending

	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
<i>Accommodations</i>	\$228	\$0	\$0	\$81
<i>Restaurants</i>	\$72	\$62	\$57	\$64
<i>Groceries</i>	\$38	\$44	\$22	\$36
<i>Shopping</i>	\$41	\$40	\$23	\$36
<i>Entertainment</i>	\$36	\$39	\$22	\$33
<i>Transportation</i>	\$35	\$23	\$21	\$27
<i>Other</i>	\$11	\$12	\$5	\$10
Total	\$461	\$220	\$150	\$287

Total Travel Party Spending

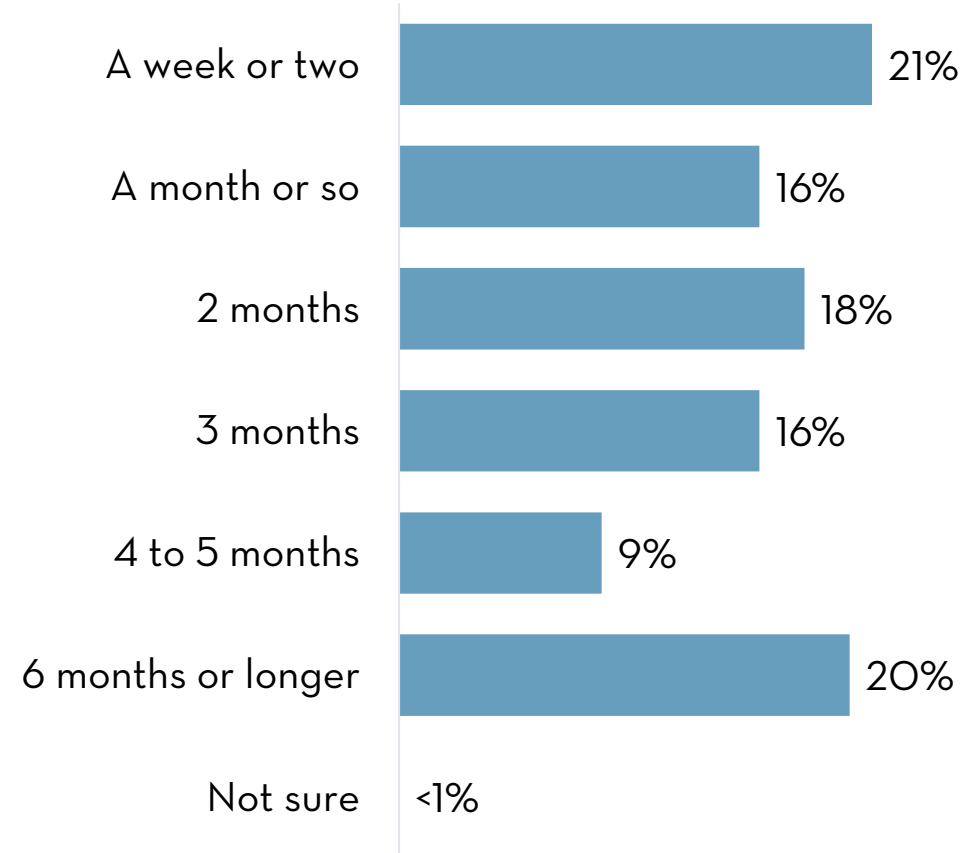
	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
<i>Accommodations</i>	\$2,633	\$0	\$0	\$744
<i>Restaurants</i>	\$829	\$790	\$57	\$590
<i>Groceries</i>	\$440	\$558	\$22	\$332
<i>Shopping</i>	\$477	\$505	\$23	\$328
<i>Entertainment</i>	\$417	\$491	\$22	\$306
<i>Transportation</i>	\$409	\$291	\$21	\$247
<i>Other</i>	\$126	\$149	\$5	\$88
Total	\$5,331	\$2,784	\$150	\$2,635

Visitor Journey – Pre-Visit



Trip Planning Cycle

- » Over 1 in 3 visitors had **short planning windows** (1 month or less in advance)
- » **1 in 5** visitors planned their trips 6 months or more in advance
- » Average trip planning cycle was **80 days** compared to 84 days in 2022



Trip Planning Sources¹

- » **Nearly 1 in 2** visitors planned their trips based on **previous visits**
- » **Over 2 in 5** visitors used **Internet** to plan their trip. **Google** was the top site used
- » **Over 1 in 4** used their friends, family and coworkers to plan their trip

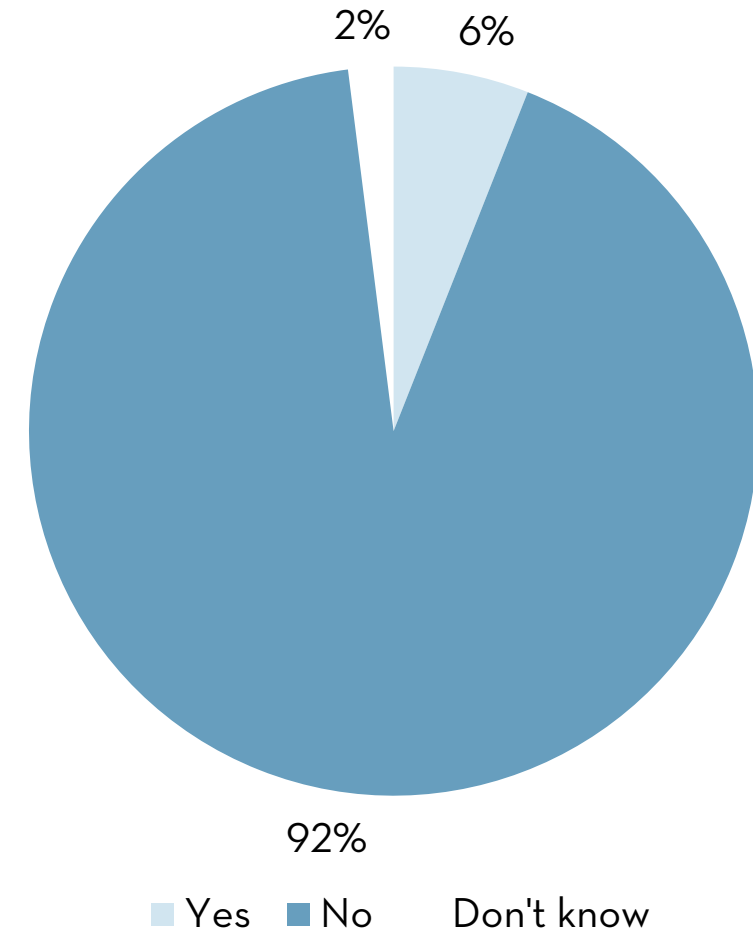
Trip Planning Source

Previous visit	46%
Internet	43%
Google search	24%
Airline websites/apps	17%
Rental car websites/apps	14%
Friend, co-worker, etc.	29%
Brochures/travel guides/visitor guides	4%
PureFlorida Website	4%
Special Events	3%
Television	3%
Business/conference/meeting information	4%
Newspapers	4%
Travel agent	1%
Magazines	1%
Convention and Visitors Bureau	2%
AAA	1%
Radio	1%
Other	2%
None/don't know	6%

¹Multiple responses permitted.

Website Usage

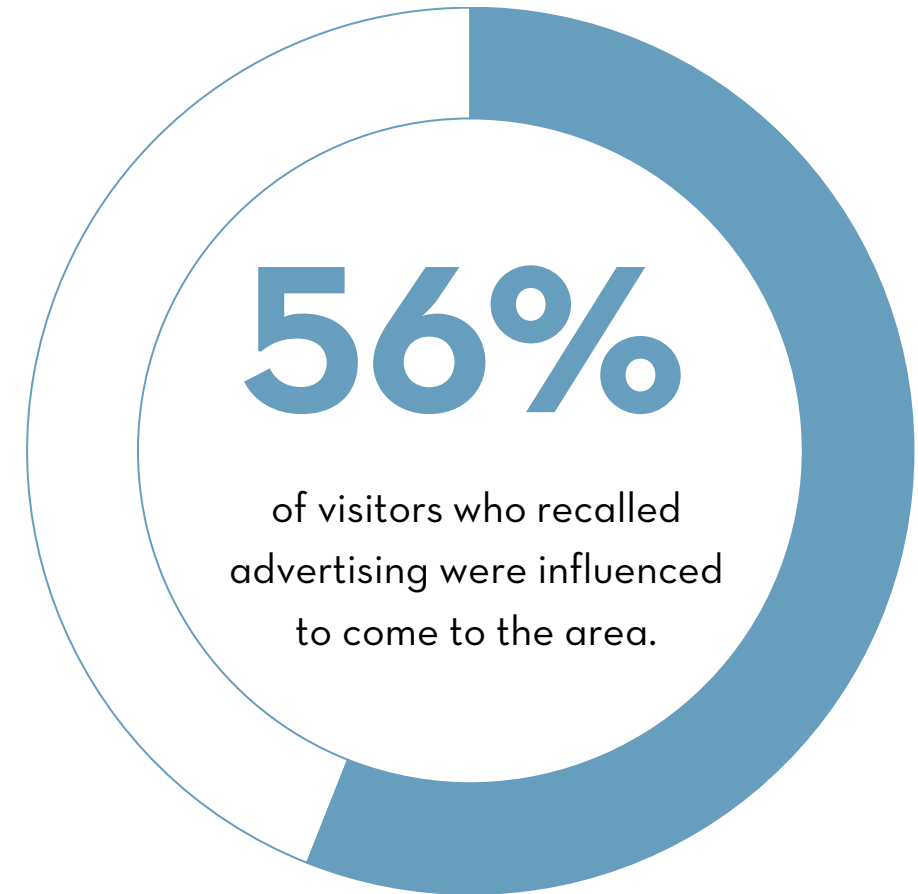
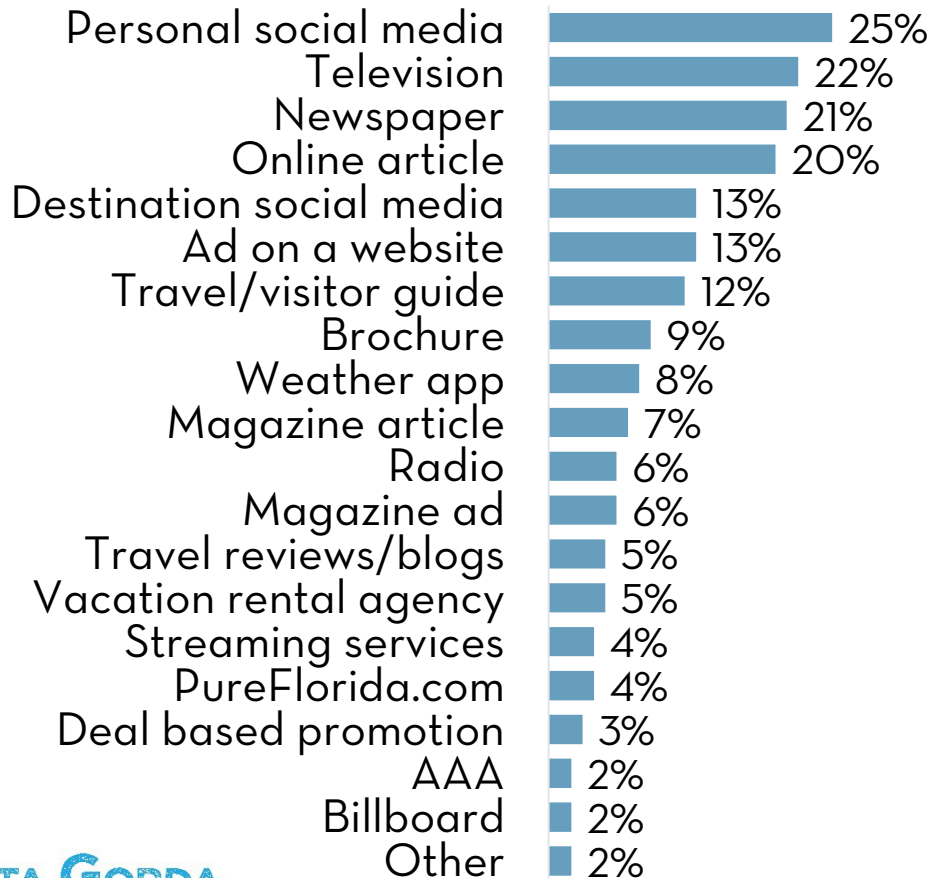
» **Nearly 1 in 12** visitors have accessed the Punta Gorda/Englewood Beach/Port Charlotte area website pureflorida.com for information



Punta Gorda/Englewood Beach Promotions¹

- » **16%** of visitors recalled promotions or travel stories about the Punta Gorda/Englewood Beach area on the following sources:

Base = 16% who noticed promotions



¹Multiple responses permitted.

Charlotte County Promotion Influences

- » Recall of promotions was highest among visitors staying in paid accommodations

Saw Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	17%	16%	15%	16%
No	77%	77%	79%	78%
Don't know	6%	7%	6%	6%

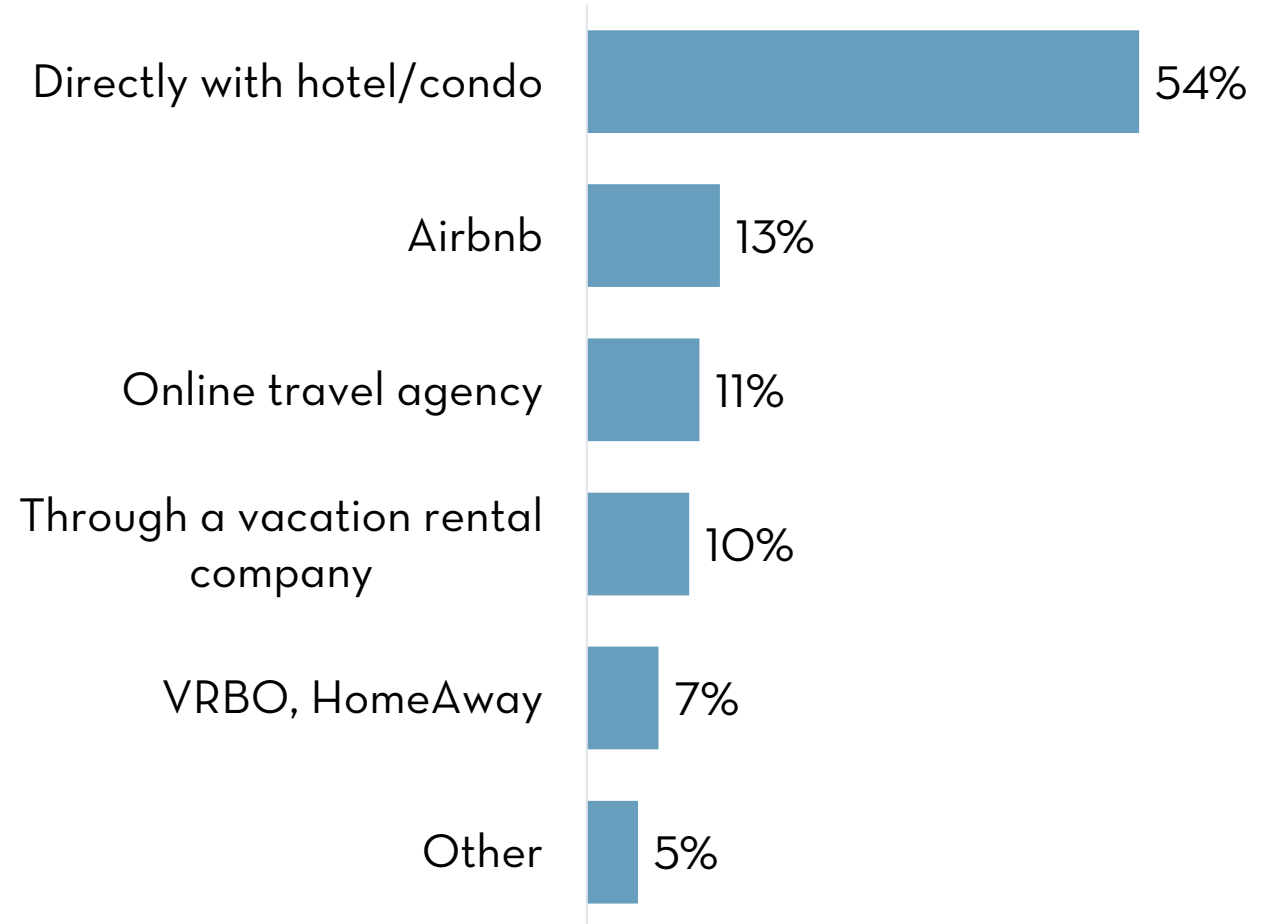
- » Visitors staying in non-paid accommodations were least impacted by promotions as a whole

Influenced by Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	76% ¹	42% ¹	57% ¹	56% ¹
No	23%	57%	42%	43%
Don't know	1%	1%	1%	1%

¹ Base is percentage of visitors who noticed advertising

Paid Accommodation Booking¹

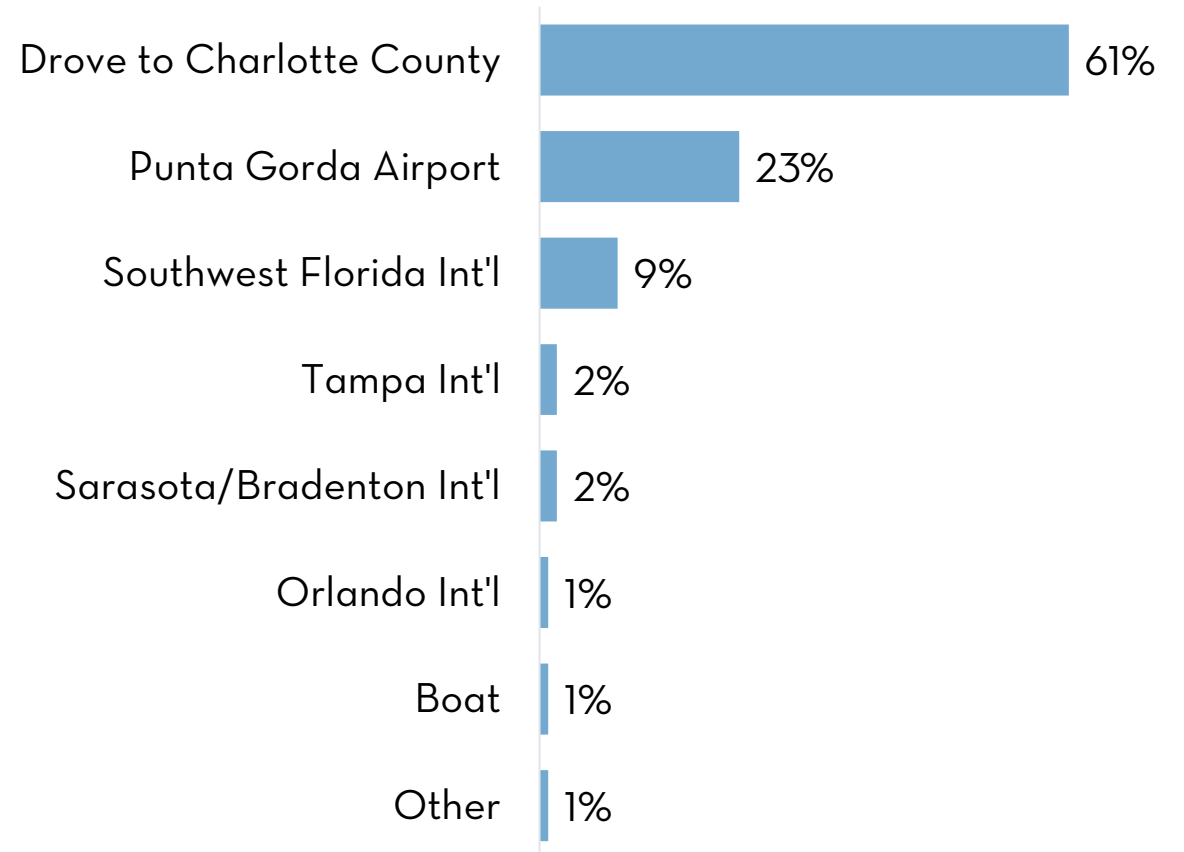
- » **Over 1 in 2** visitors who stayed in paid accommodations booked directly with a hotel/condo
- » Airbnb bookings accounted for **about 1 in 8** bookings



¹ Visitors staying in paid accommodations.

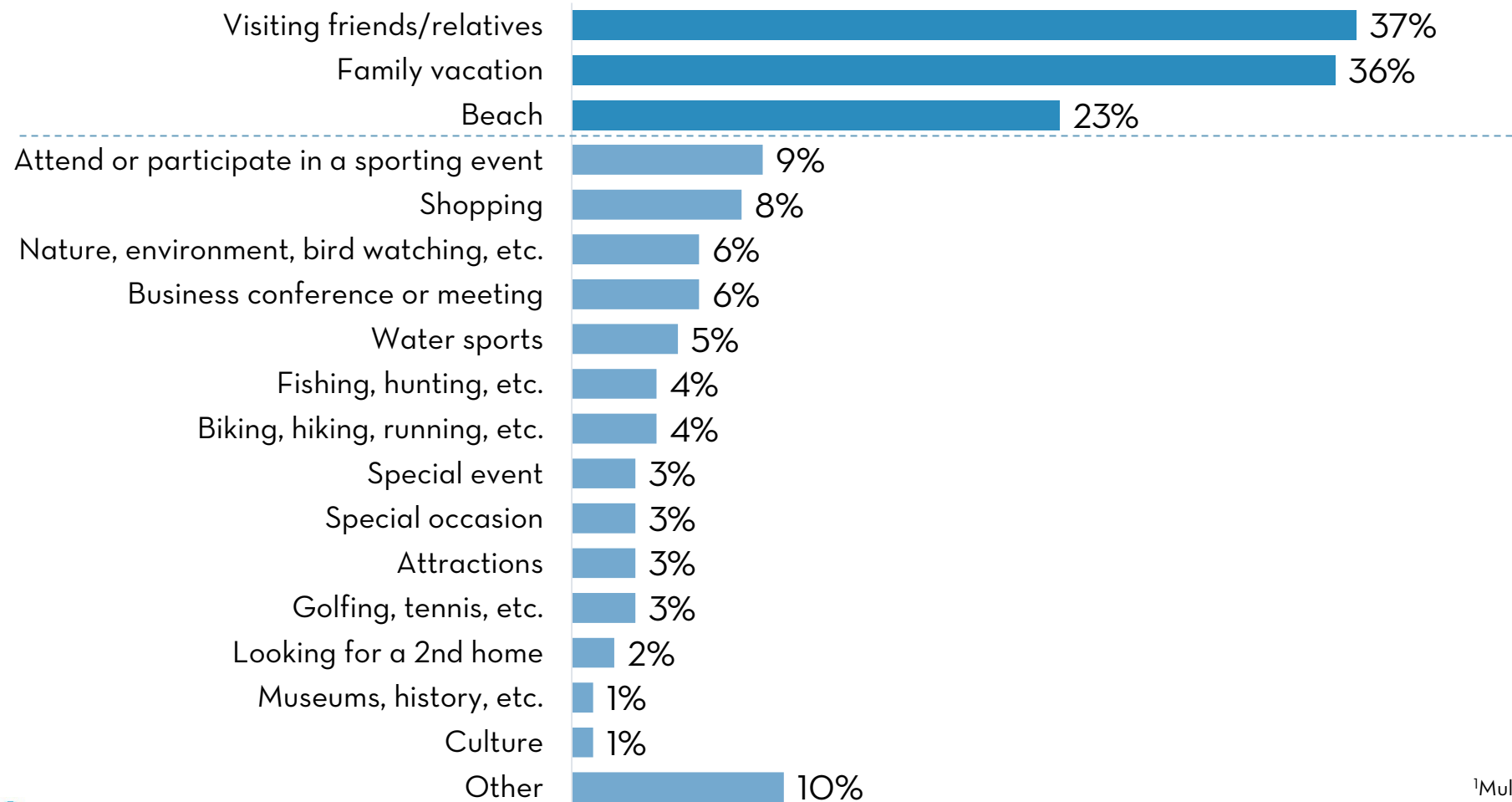
Visitor Transportation

- » **Over 3 in 5** visitors **drove** to Punta Gorda/Englewood Beach
- » **About 1 in 4** visitors flew into Punta Gorda Airport
- » **About 1 in 10** visitors flew into Southwest Florida International Airport



Reasons for Visiting¹

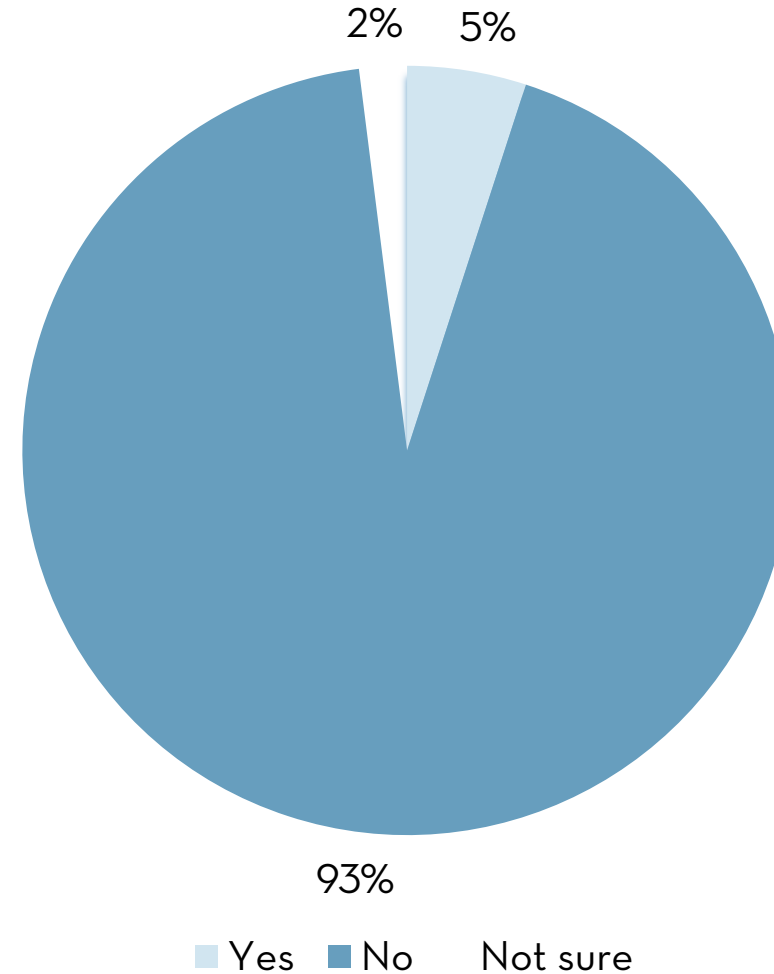
People come to Charlotte County to vacation, to visit family or friends, and to go to the beach.



¹Multiple responses permitted.

Vacation replacement¹

» **5%** of visitors came to the Punta Gorda/Englewood Beach area rather than a previously planned destination



¹Multiple responses permitted.

Why did you choose to come to this area over other vacation destinations?¹



“My friends told me about this area before. And we came for a pickleball tournament.”



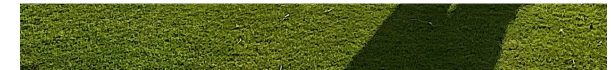
“We like that this area is affordable and has good value. Not touristy but still feels like we are on vacation.”



“We love the quietness and also enjoy visiting friends and family. There are good nonstop flight options.”



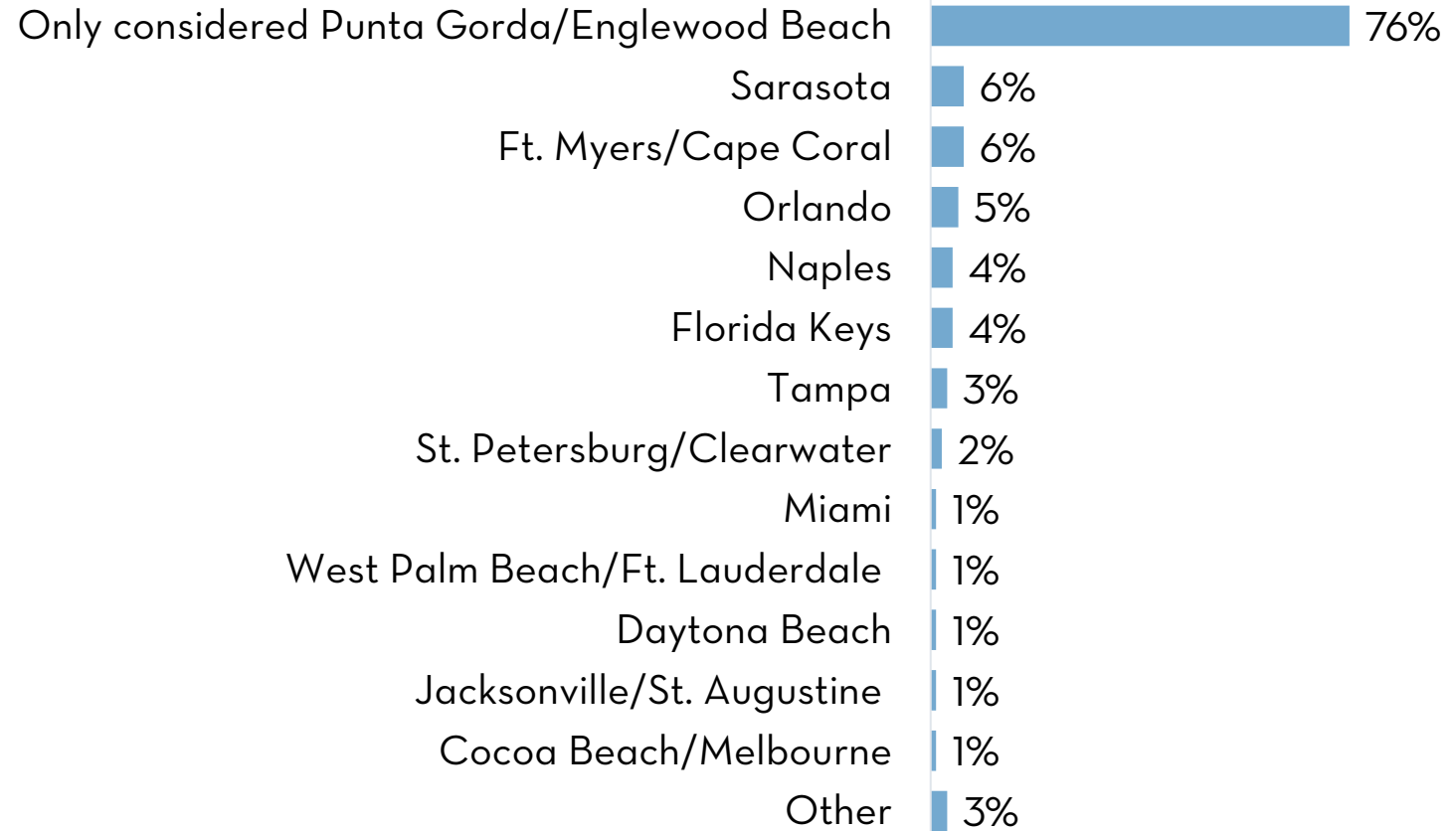
“We enjoy golfing and have had good experiences here in the past.”



¹Coded open-ended responses; multiple responses permitted.

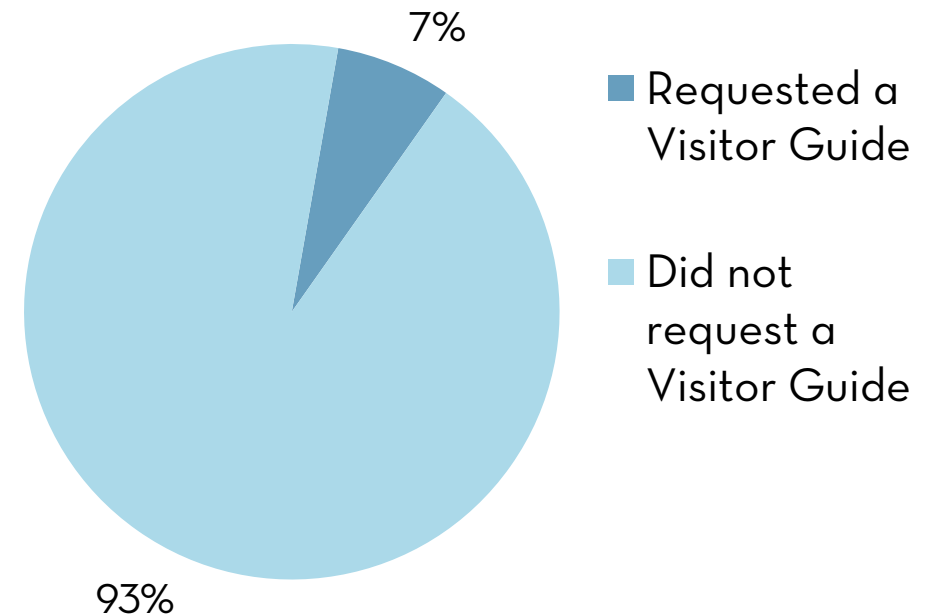
Other Destinations Considered¹

- » **Over 3 in 4** visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » Sarasota, Ft. Myers/Cape Coral, and Orlando are some of the top destinations people consider when visiting



Visitors Guide¹

- » **7%** of visitors requested a Visitors Guide before their trip
 - » **5%** requested a print version
 - » **2%** requested an online version
- » Visitors Guide received a rating of **7.9 out of 10¹**

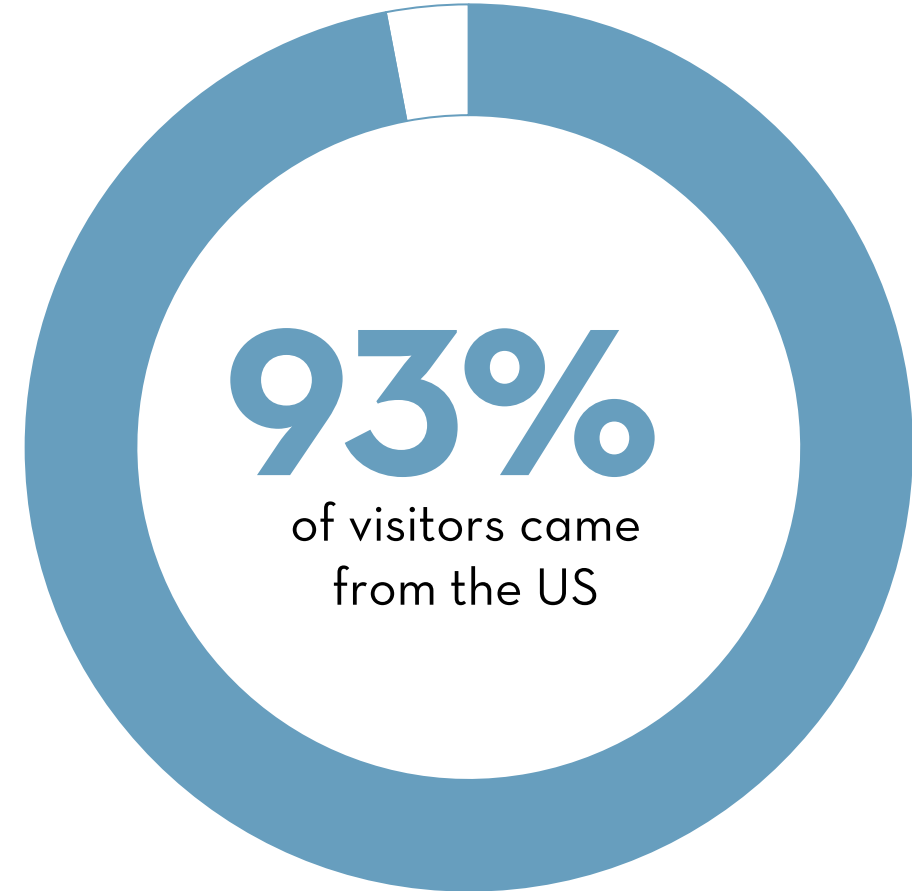
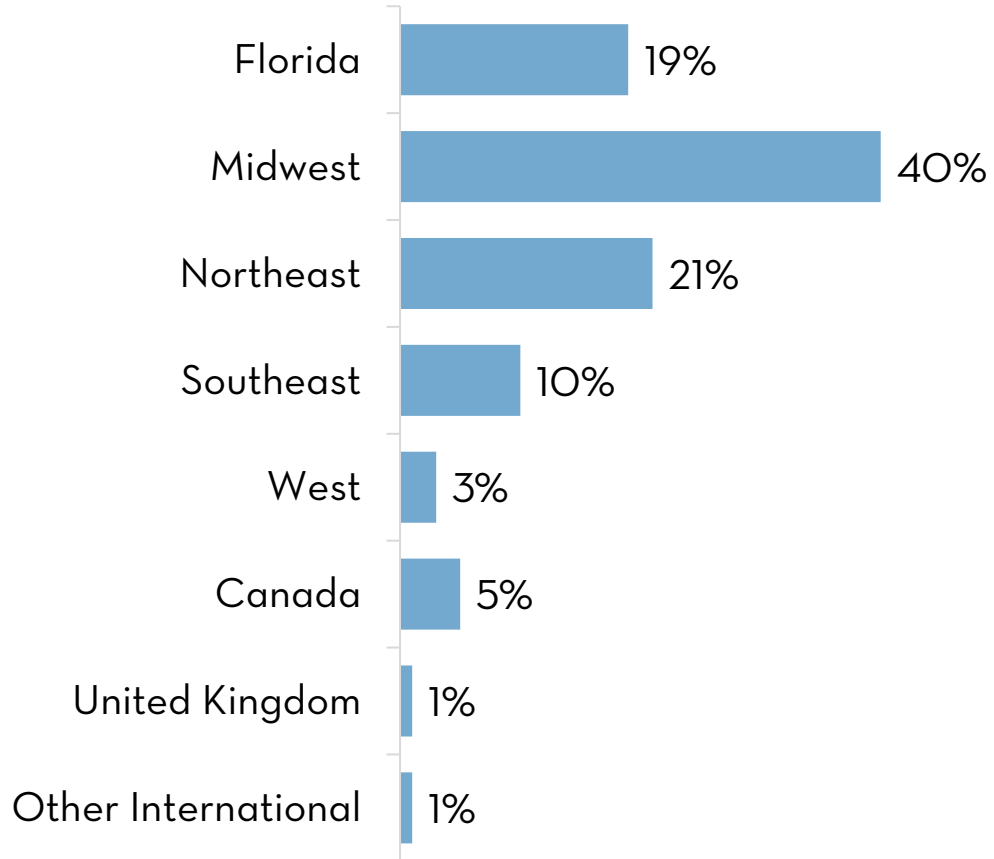


¹Rated on a 10-point scale where 10 is extremely useful and 1 is not at all useful.

Visitor Journey – Traveler Profile



Origin of Visitors – By Region



Origin of Visitors – By State

Percentage of Visitors	
Florida	19%
Michigan	8%
Ohio	8%
Illinois	6%
Indiana	5%
New York	5%
Canada	5%
Pennsylvania	4%
Massachusetts	4%
Tennessee	2%



Origin of Visitors – By Market

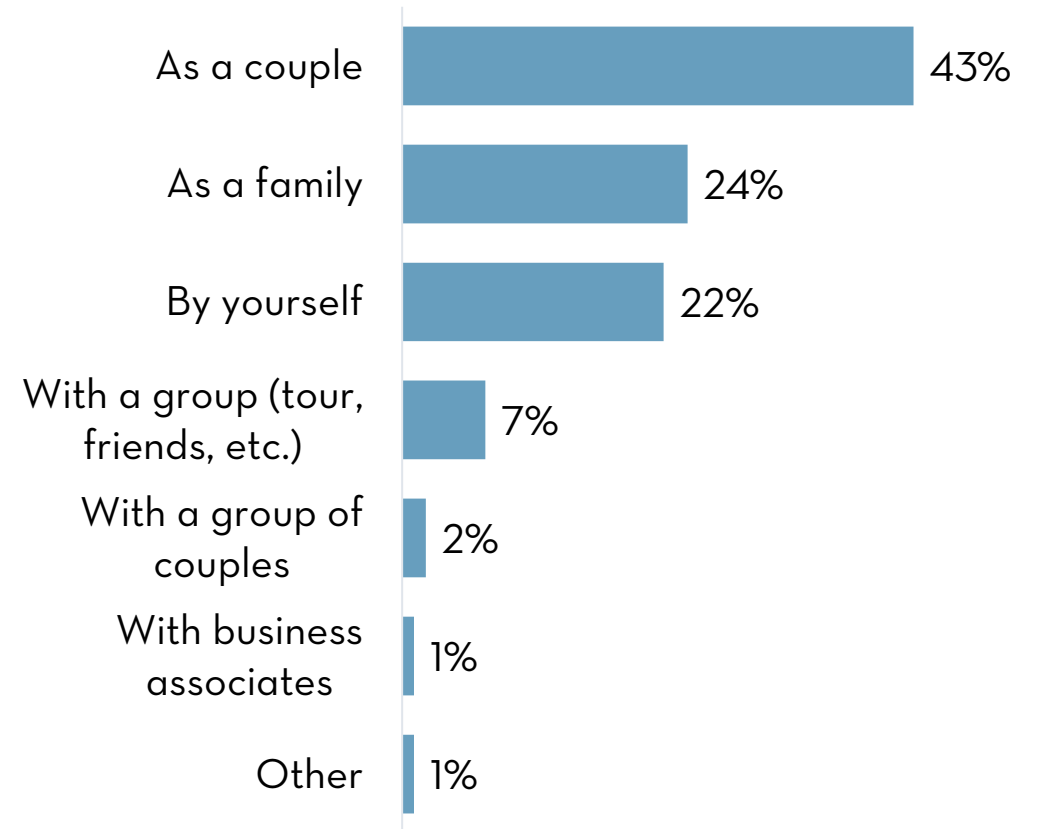
Market	% of All Visitors
Fort Myers-Naples	6%
Sarasota-Bradenton	6%
Boston	4%
Chicago	3%
Tampa-St Petersburg	3%
New York ¹	3%
Minneapolis-St. Paul	3%
Detroit	3%
Cincinnati	2%
Grand Rapids-Kalamazoo-Battle Creek	2%
Indianapolis	2%
Philadelphia	2%

Market	% of Overnight Visitors
Boston	5%
Chicago	4%
Detroit	4%
Minneapolis-St. Paul	4%
New York ¹	3%
Cincinnati	3%
Grand Rapids-Kalamazoo-Battle Creek	2%
Pittsburg	2%
Philadelphia	2%
Indianapolis	2%
Nashville	2%
West Palm Beach – Ft. Pierce	2%

¹NYC metro area includes parts of New York, New Jersey & Connecticut.

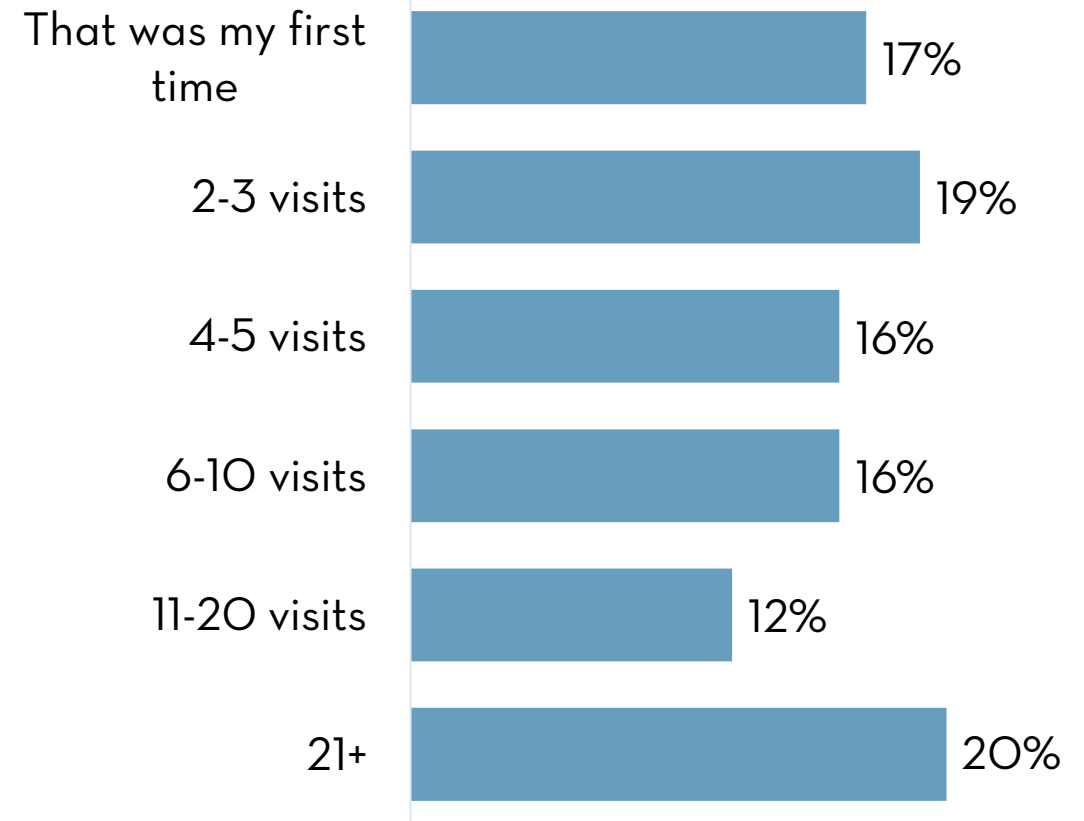
Travel Parties

- » The typical visitor traveled in a party composed of **2.5** people
- » **22%** traveled with at least one person under the age of 20
- » **Over 2 in 5** visitors traveled as a couple
- » **About 1 in 4** traveled as a family



Typical Punta Gorda/Englewood Beach Visitor

- » Typical visitors spent **9.2** nights in Punta Gorda/Englewood Beach
 - » When including long term visitors¹, average nights stayed is **19.8**
- » **1 in 6** were first time visitors
- » **About 1 in 3** had visited more than 10 times



¹Visitors who stayed longer than 1 month

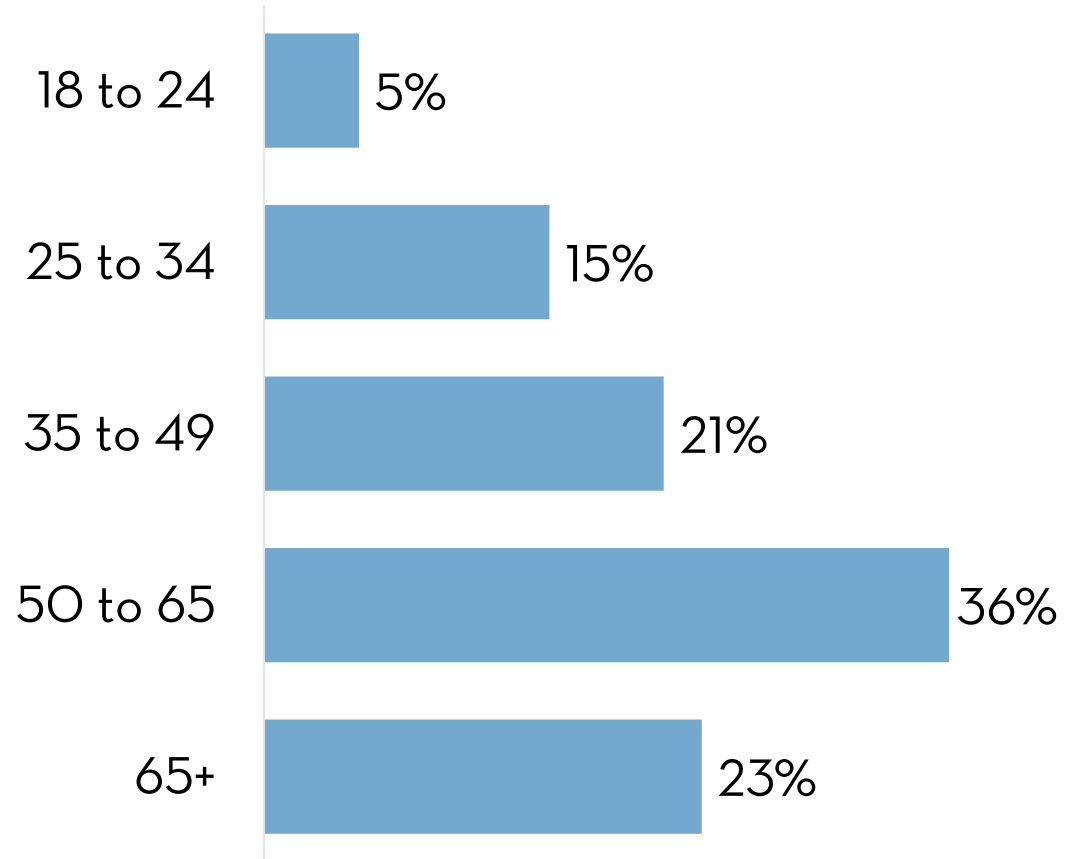
Punta Gorda/Englewood Length of Stay

- » Visitors who stayed in non-paid accommodations spent more time in Punta Gorda/Englewood Beach than other visitor types

	Paid Accommodations	Non-paid Accommodations	Day Trippers	Average
<i>Length of Stay¹</i>	<i>11.5</i>	<i>12.7</i>	<i>1.0</i>	9.2
<i>Travel Party Size</i>	<i>2.5</i>	<i>2.5</i>	<i>2.4</i>	2.5

Age

» **54** is the median age of
January – March visitors

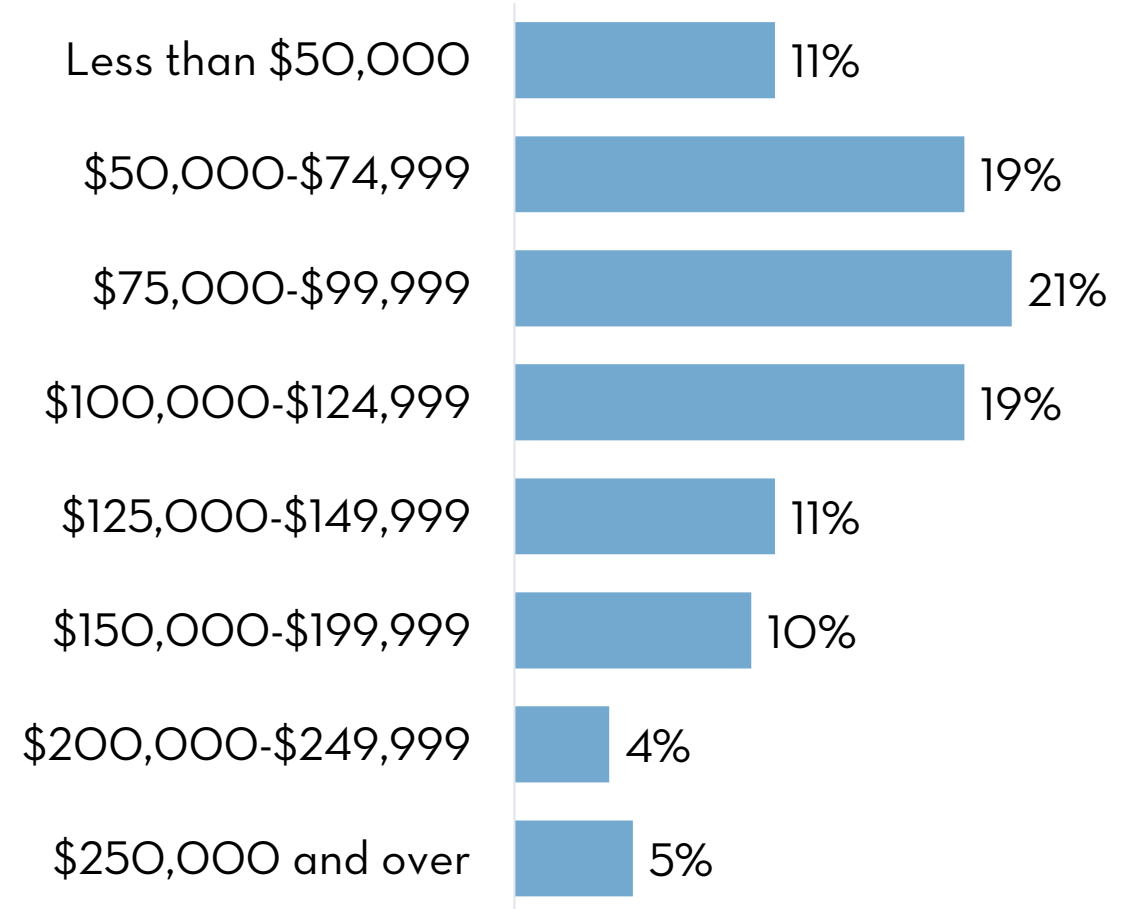


Household Income

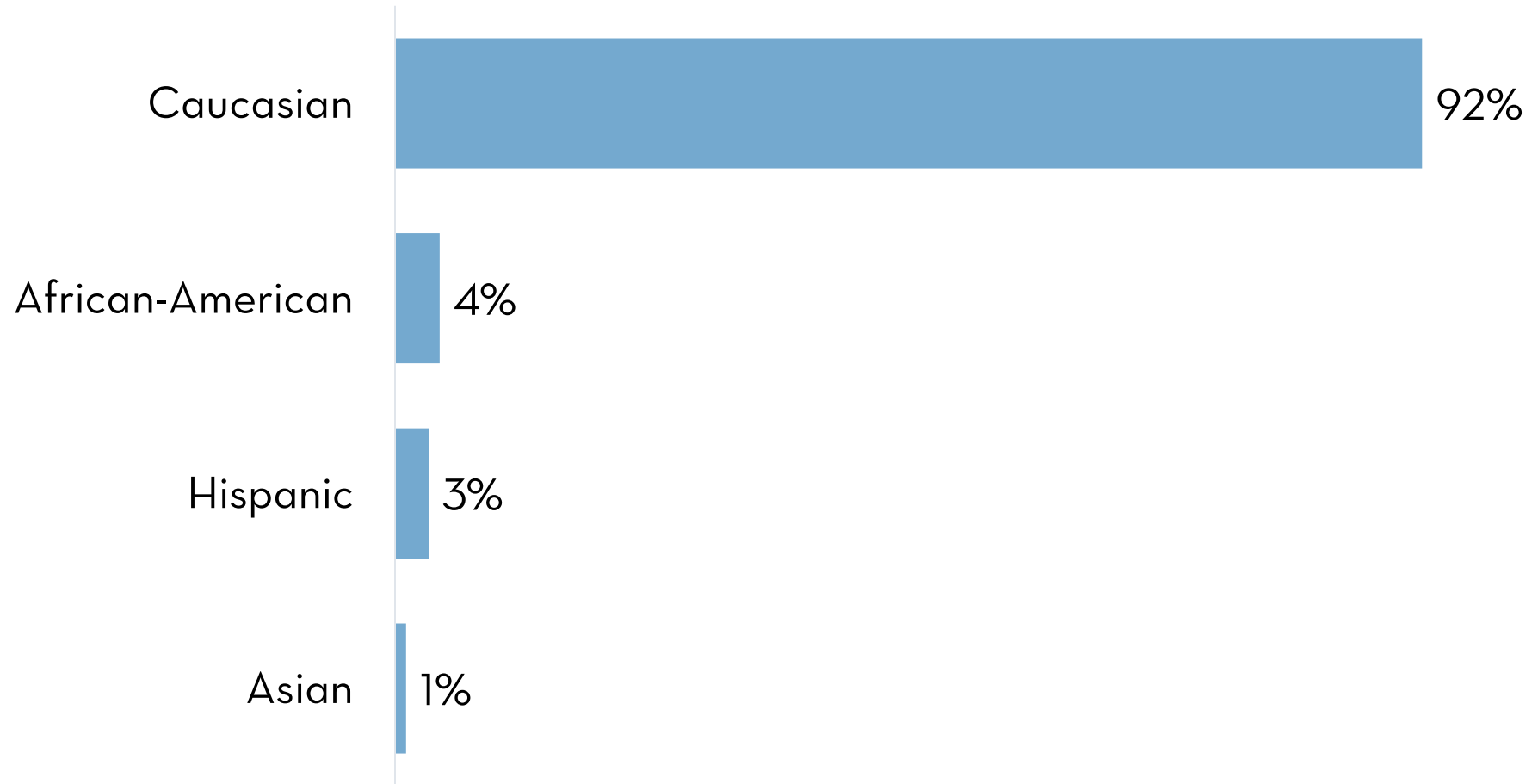
Median Household Income

» **\$99,000** is the median household income for January – March visitors

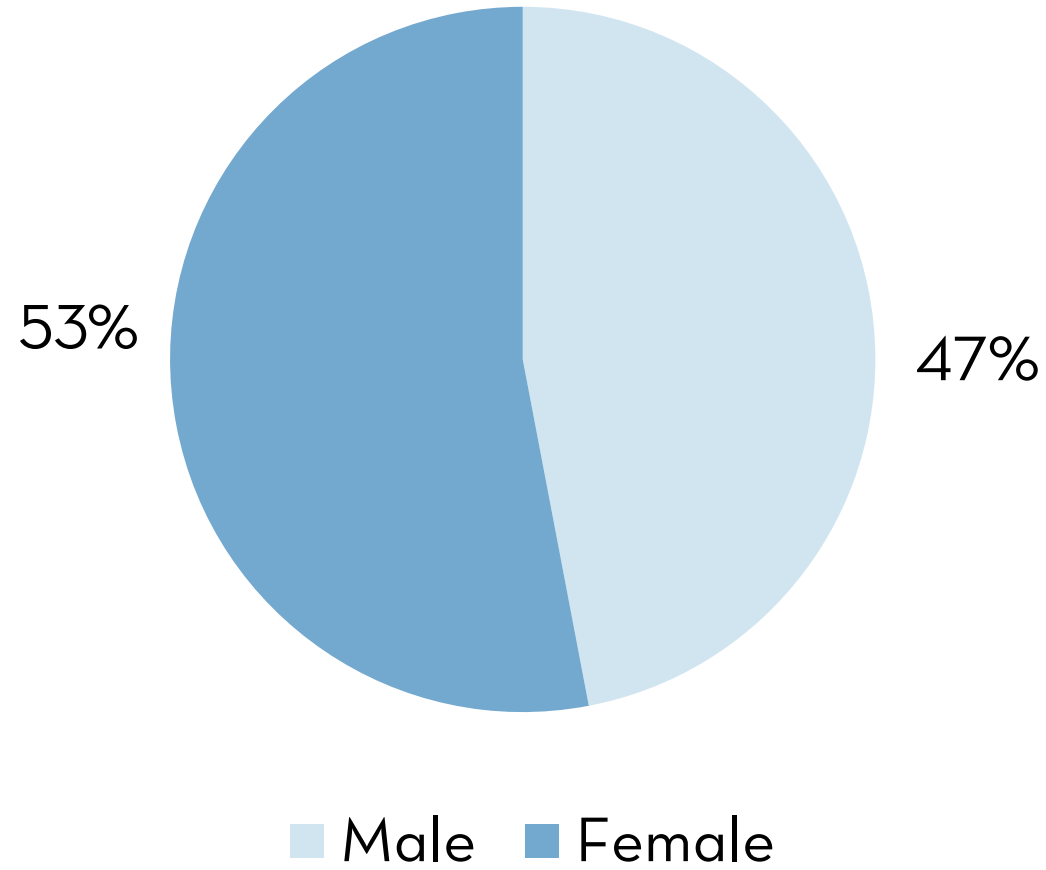
» **About 1 in 5** visitors had a household income in excess of \$150,000



Race/Ethnicity



Gender

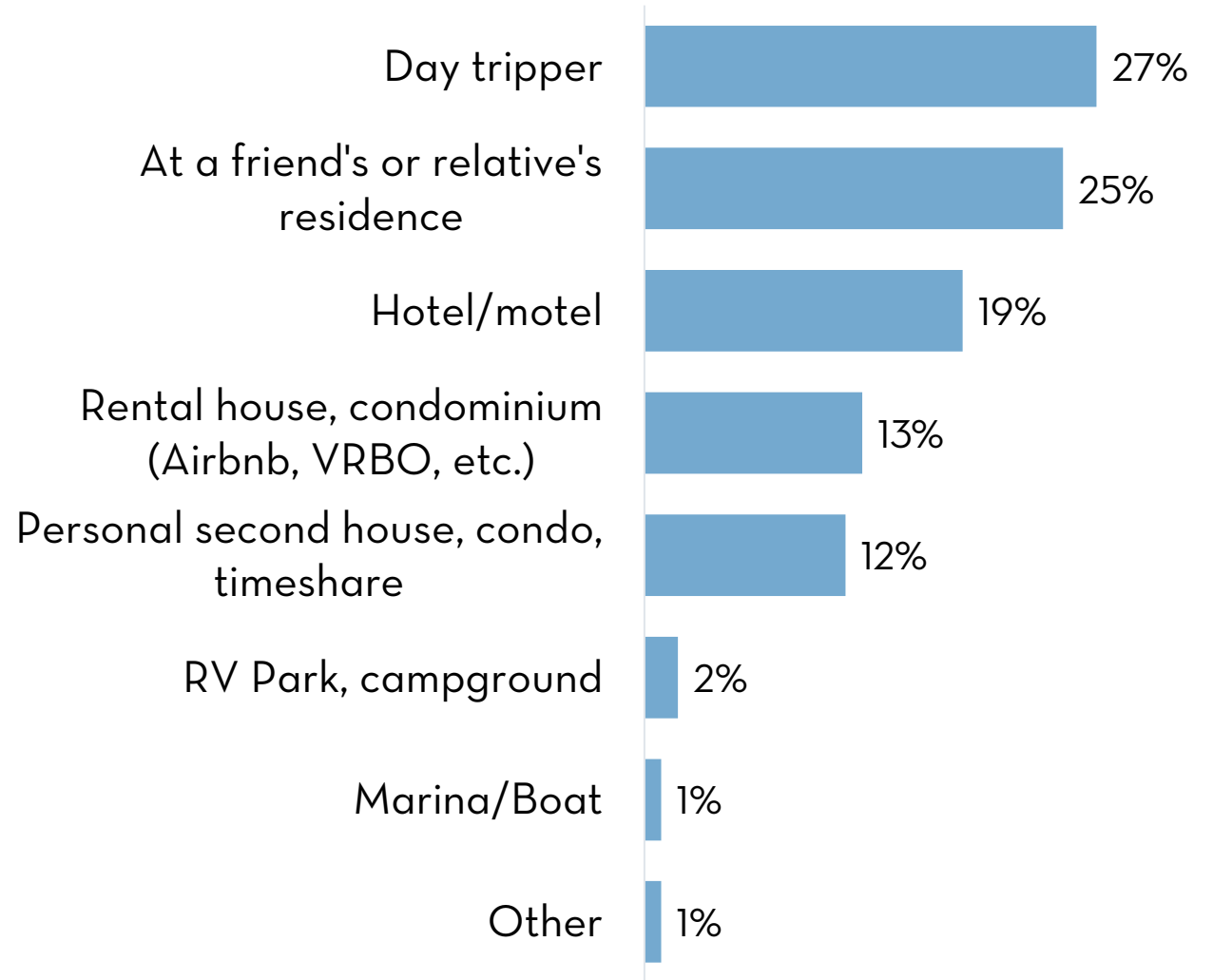


Visitor Journey – Trip Experience

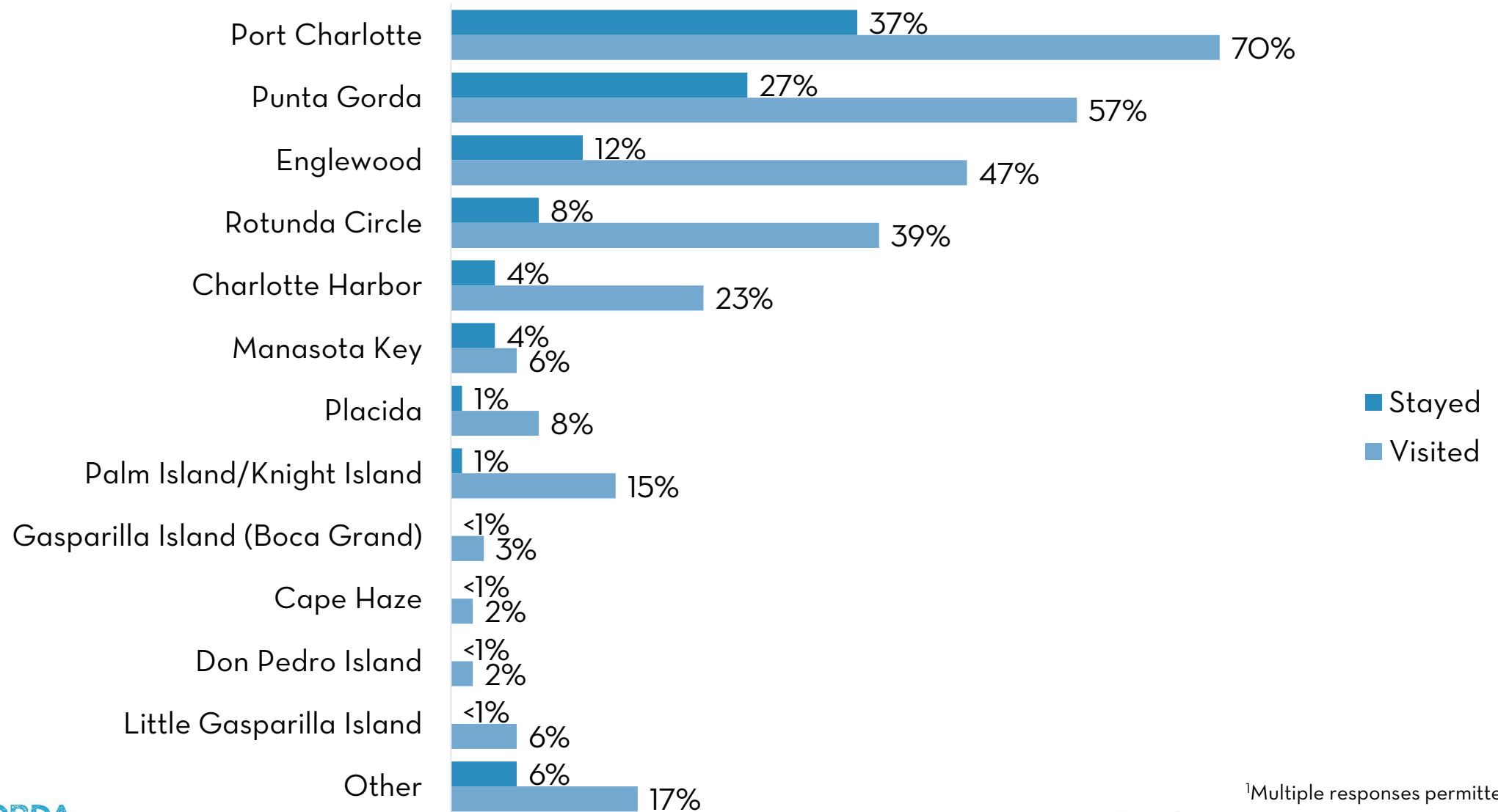


Visitor Accommodations

- » **73%** of visitors stayed overnight in Punta Gorda/Englewood Beach
- » **Over 1 in 4** visitors stayed in a with friends and family
- » **About 1 in 5** visitors stayed in hotels/motels

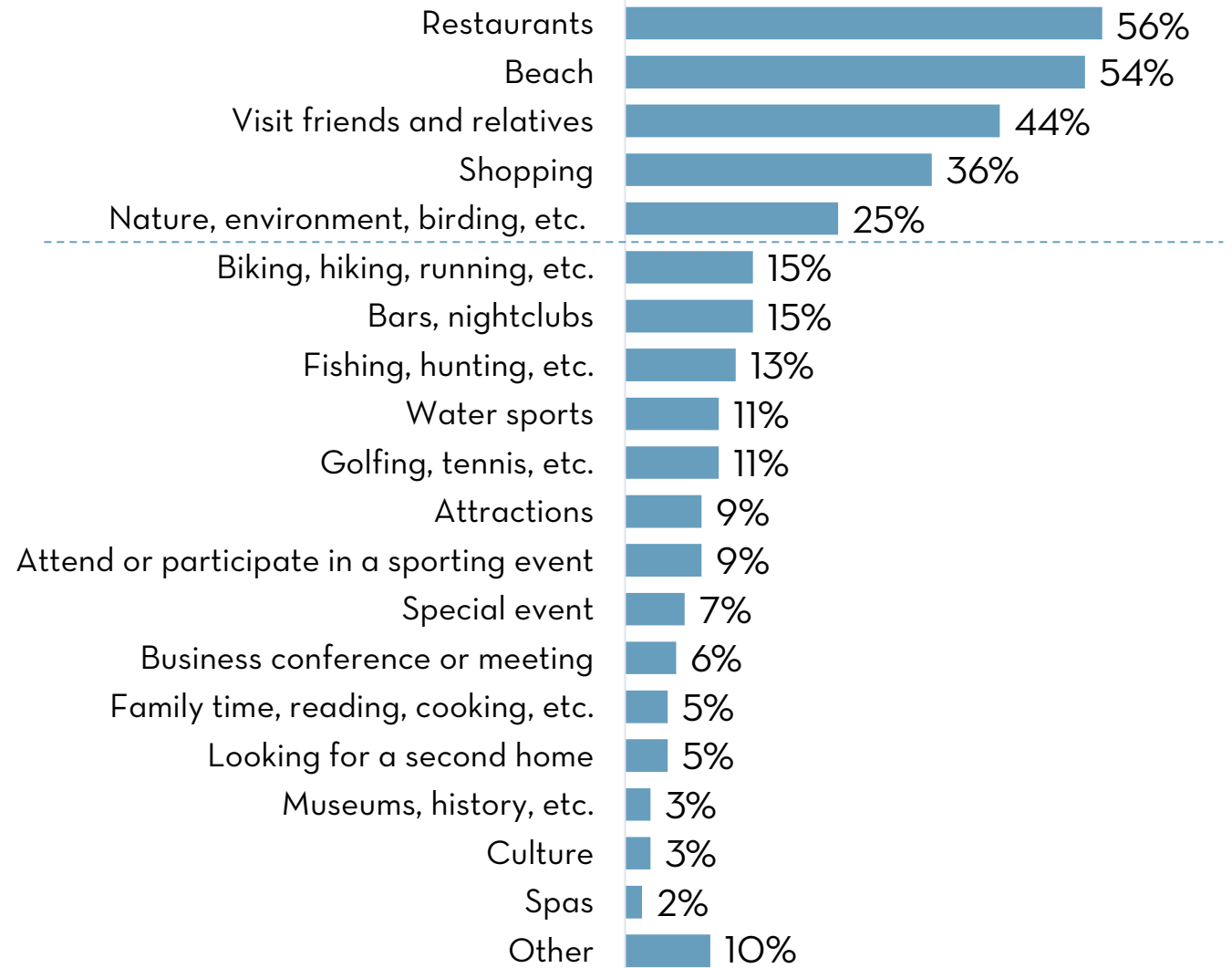


Area Stayed vs. Areas Visited¹



Visitor Activities¹

- » Visitors love to enjoy area restaurants, hang out at the beach, and spend time with friends and relatives while in the area
- » Visitors are also enticed to go shopping and enjoy nature while in Charlotte County

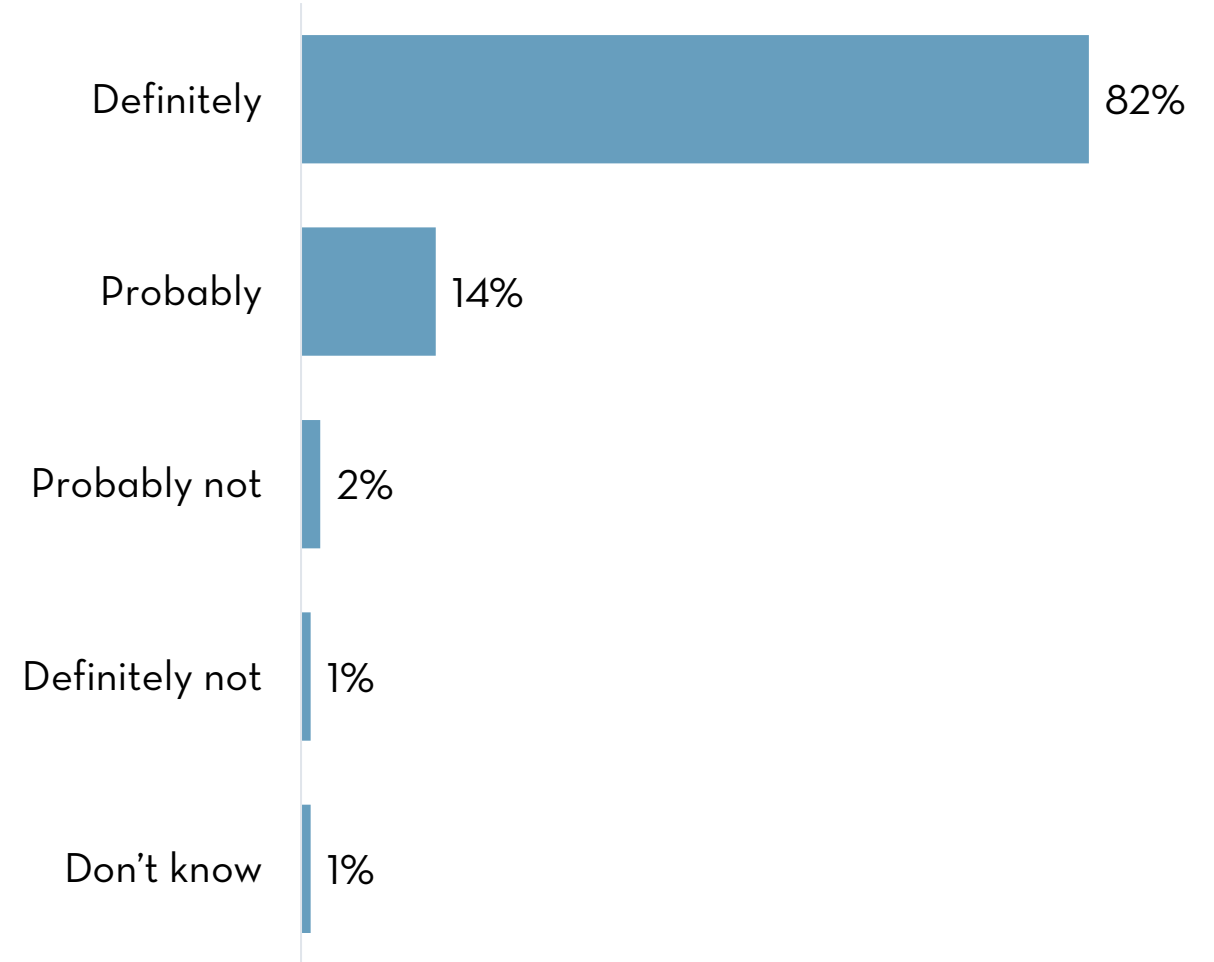


Visitor Journey – Post-Trip Evaluation



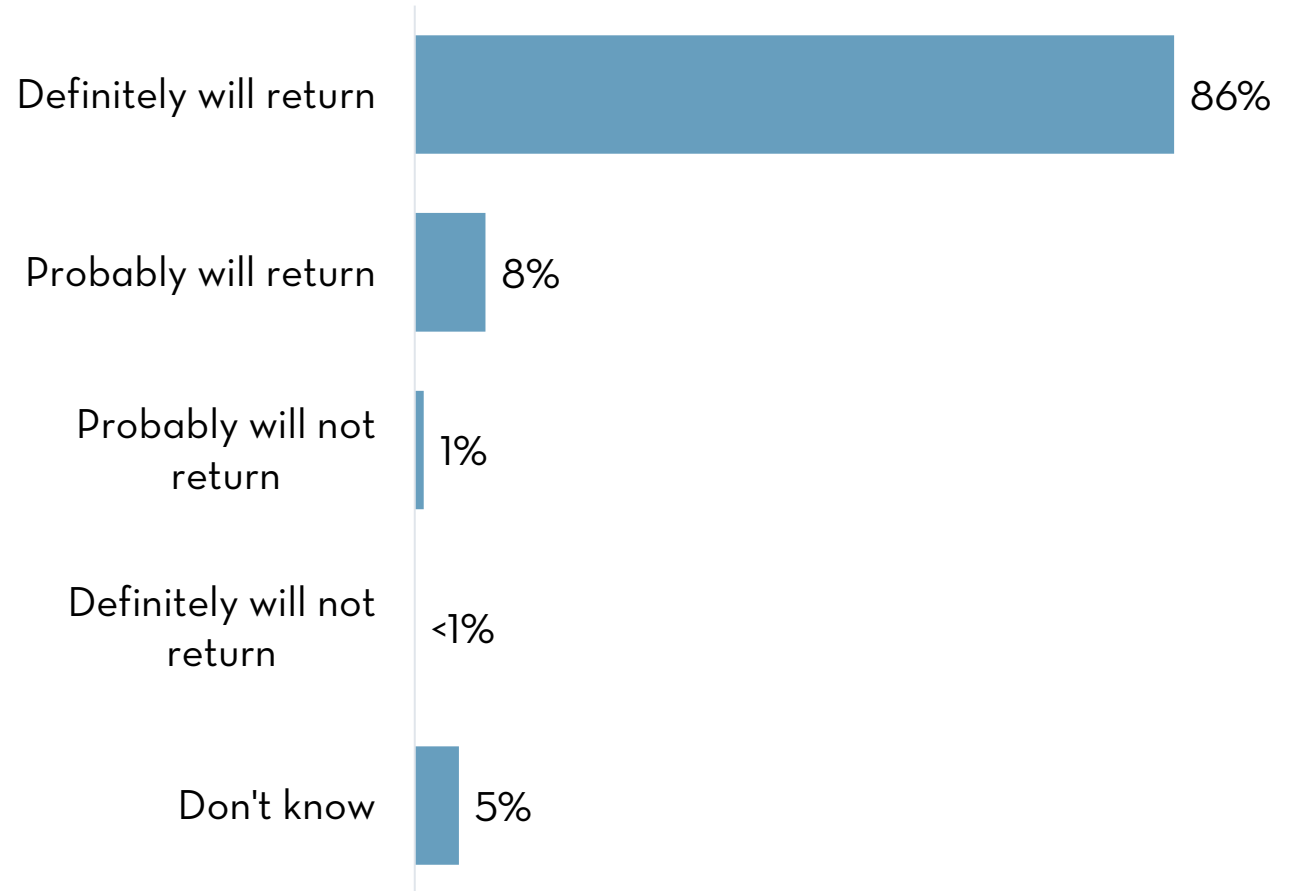
Visitor Recommendation

» **96%** would recommend Punta Gorda/Englewood Beach to a friend
(**82%** would definitely recommend)



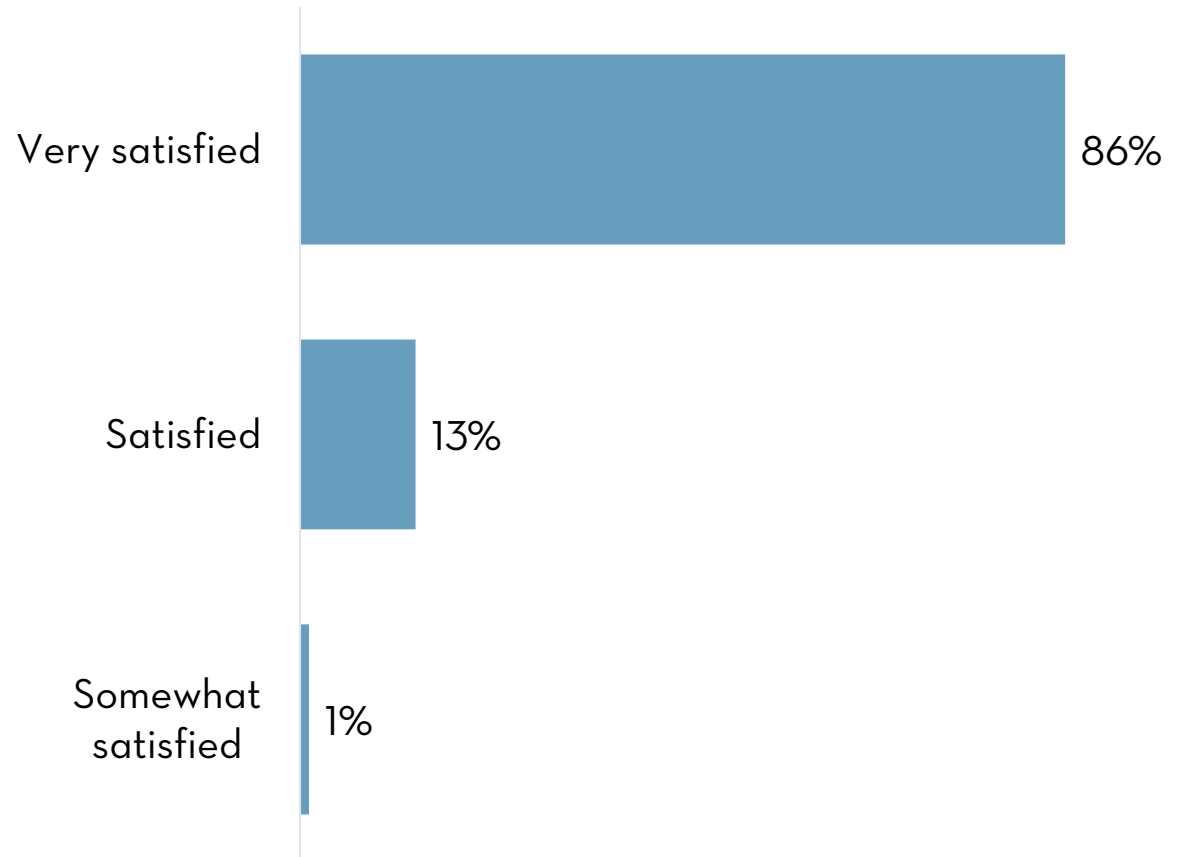
Visitor Return

» **86%** will definitely return



Visitor Satisfaction

» **99%** were satisfied or very satisfied with their stay (**86%** were very satisfied)



If you were talking to a friend, how would you describe Charlotte County as a place to visit?



"I would describe this area as a slice of heaven. Love it. But it would be nice to have more beaches, and one would need to drive!"



"Gorgeous and not over-developed. Lots of free fun. The traffic is not so bad but needs better parking."



"Hidden gem of Florida, friendly people, beautiful weather, very relaxing and beautiful!"

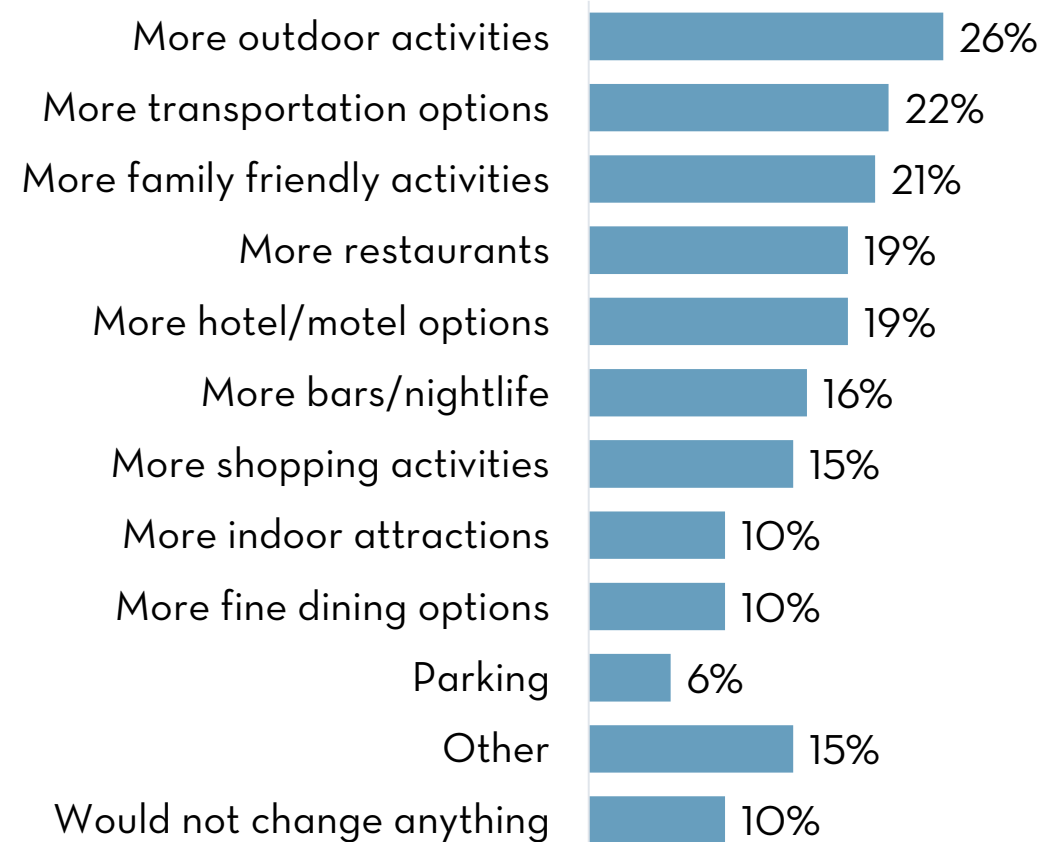


"Relatively quiet, pleasant, affluent area of Florida with lots of retirees; good for golf, tennis, and boating, but not many great beaches."



What type of attraction or amenity would make your return to the area more desirable if it were available?

- » **Over 1 in 4** visitors mentioned more outdoor activities as something that would make a return visit more desirable
- » **Over 1 in 5** visitors said that more transportation options would make Charlotte County more desirable



¹multiple responses permitted.

Year-to-Year Comparisons



YEAR-TO-YEAR COMPARISONS

Trip Planning Cycle	Jan - March 2022	Jan - March 2023
A week or two in advance	19%	21%
A month or so in advance	17%	16%
2 months in advance	17%	18%
3 months in advance	14%	16%
4 to 5 months in advance	10%	9%
6 months of more in advance	23%	20%
Average Trip planning cycle (in days)	84	80

Top Trip Planning Sources	Jan - March 2022	Jan - March 2023
Previous visit	45%	46%
Internet	34%	43%
Talk to family/friends	38%	29%

YEAR-TO-YEAR COMPARISONS

Top Reasons for Visiting	Jan - March 2022	Jan - March 2023
Visit friends and relatives	44%	37%
Family vacation	36%	36%
Beach	28%	23%
Attend or participate in a sporting event	1%	9%
Shopping	13%	8%
Business conference or meeting	2%	6%
Nature activities	12%	6%
Water sports	6%	5%

Visitor Guide and Transportation	Jan - March 2022	Jan - March 2023
Requested a Visitors Guide	10%	7%
Drove to Charlotte County	70%	61%
Flew to Charlotte County	29%	37%

YEAR-TO-YEAR COMPARISONS

Market of Origin	Jan - March 2022	Jan - March 2023
Fort Myers- Naples	4%	6%
Sarasota-Bradenton	4%	6%
Boston	3%	4%
Chicago	2%	3%
New York ¹	4%	3%
Tampa - St. Petersburg	3%	3%
Minneapolis - St. Paul	4%	3%
Detroit	4%	3%
Cincinnati	2%	2%
Grand Rapids-Kalamazoo-Battle Creek	4%	2%

YEAR-TO-YEAR COMPARISONS

Region of Origin	Jan - March 2022	Jan - March 2023
Southeast (including Florida)	25%	29%
Midwest	39%	40%
Northeast	26%	21%
West	3%	3%
International	7%	7%

YEAR-TO-YEAR COMPARISONS

Travel Parties	Jan - March 2022	Jan - March 2023
Travel Party Size	2.9	2.5
Traveled with Children	24%	22%
Traveled as a couple	41%	43%
Traveled as a family	28%	24%

Visitor Profile	Jan - March 2022	Jan - March 2023
Median Age	55	54
Gender (Female)	52%	53%
Median Household Income	\$88,000	\$99,000
White/Caucasian	91%	92%
African American	3%	4%
Hispanic	5%	3%

YEAR-TO-YEAR COMPARISONS

Accommodations	Jan - March 2022	Jan - March 2023
Day Tripper	20%	27%
Friends/Family Home	26%	25%
Hotel/Motel	18%	19%
Vacation Rental Home/Airbnb	16%	13%
Personal Second Home	14%	12%
Camping/RV	3%	2%

Trips Experience	Jan - March 2022	Jan - March 2023
Average nights stayed	10.9	9.2
1 st Time Visitor	20%	17%
10+ Prior Visits to Charlotte County	31%	32%

YEAR-TO-YEAR COMPARISONS

Top Activities	Jan - March 2022	Jan - March 2023
Restaurants	58%	56%
Beach	56%	54%
Visit friends and relatives	54%	44%
Shopping	41%	36%
Nature, environment, birding, etc.	28%	25%
Biking, hiking, running, etc.	17%	15%
Fishing, hunting, etc.	14%	13%
Bars, nightclubs	16%	12%
Golfing, tennis, etc.	13%	11%
Water sports	15%	11%

YEAR-TO-YEAR COMPARISONS (Cont.)

Top Activities	Jan - March 2022	Jan - March 2023
Attractions	11%	9%
Attend or participate in a sporting event	2%	9%
Special event	9%	7%
Business	2%	6%
Family time, reading, cooking, etc.	7%	5%
Looking for a second home	13%	5%
Culture	4%	3%
Museums, history, etc.	4%	3%
Spas	3%	2%
Other	10%	10%

YEAR-TO-YEAR COMPARISONS

Average Daily Trip Spending	Jan - March 2022	Jan - March 2023
Accommodations	\$64	\$81
Restaurants	\$68	\$64
Groceries	\$33	\$36
Shopping	\$38	\$36
Entertainment	\$38	\$33
Transportation	\$22	\$27
Other	\$12	\$10
Total	\$275	\$287

Average Total Trip Spending	Jan - March 2022	Jan - March 2023
Accommodations	\$698	\$744
Restaurants	\$741	\$590
Groceries	\$360	\$332
Shopping	\$414	\$328
Entertainment	\$414	\$306
Transportation	\$240	\$247
Other	\$131	\$88
Total	\$2,998	\$2,635

YEAR-TO-YEAR COMPARISONS

Post Trip Evaluation	Jan – March 2022	Jan – March 2023
Will return to Charlotte County	95%	94%
Satisfied or very satisfied with their stay	99%	99%
Would definitely recommend to friend	92%	82%



Visitor Tracking Study

- » **527** interviews were completed with Charlotte County visitors at public areas, beaches, the airport and with online surveys.

Data Collection

- » Visitor interviews were completed in person and online between **January 1st, 2023 and March 31st, 2023**

Punta Gorda/Englewood Beach VCB Visitor Tracking Report

January – March 2023

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