

Punta Gorda/Englewood Beach VCB Visitor Tracking Report July – September 2023



Visitor Journey

This report presents the economic impact of visitors to Punta Gorda/Englewood Beach during July through September, 2023. In the report, we follow visitors in their journeys from pre-trip planning to the economic impact of their expenditures in our destination. Along the way, we examine profiles of visitors, their experiences in our destination, and how they evaluate experiences in Punta Gorda/Englewood Beach.



Executive Summary



Visitor Journey: Impact of Tourism



Quarterly Snapshot



We are witnessing a growing percentage of tourists originating from the Midwest of the United States.



The decline in both visitation and direct expenditure can be attributed, in part, to a broader trend of visitation returning to more typical levels across the state, which have decreased from previous years.



Year-over-year, air travel witnessed a significant 8% growth, with Punta Gorda International Airport serving as the destination for a significant 24% of all air travelers.



International visitation was flat at 5% compared to the same time last year at 6%.

Quarterly Snapshot¹



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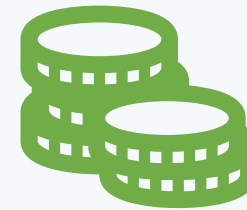
Occupancy Rate
51.0%

+11.9% from 2022



Average Daily Rate
\$153.30

+14.9% from 2022



Revenue Per Room
\$78.13

+28.5% from 2022

¹Fewer units were available due to Hurricane Ian

Key Performance Indicators

Visitor Statistics	July - September 2022	July - September 2023	Percent Change
Visitors	260,700	223,800	-14.2% ³
Direct Expenditures ¹	\$156,465,400	\$136,901,700	-12.5%
Total Economic Impact	\$226,874,800	\$200,827,600	-11.5%

Lodging Statistics	July - September 2022	July - September 2023	Percent Change
Occupancy ²	45.6%	51.0%	+11.9%
Room Rates ²	\$133.44	\$153.30	+14.9%
RevPAR ²	\$60.85	\$78.13	+28.5%
Room Nights ²	252,200	222,389	-11.8% ⁴
TDT Collections ²	\$1,305,611	\$1,329,448	+1.8%

¹ Includes spending for: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

² Sources: Charlotte County Tax Collector, STR and All of the Rooms

³ Decrease due to few rental units being available due to Hurricane Ian and fewer day trippers

⁴ Fewer rental units were available due to Hurricane Ian

Travel Party Spending


- Overall, visiting travel parties spent **\$278** per day and **\$1,516** on their trip
- Visiting travel parties staying in paid accommodations spent **\$405** per day and **\$2,454** on their trip



Visitor Journey: Pre-Visit



Top Trip Planning¹

 **Over half** of the visitors planned their trip 1 month or less in advance

 Average trip planning cycle was **55 days**

 Top trip planning sources:



Internet (**49%**)



Previous visit (**42%**)



Friend, coworker, etc. (**27%**)

Punta Gorda/Englewood Beach Promotions¹



14% of visitors recalled promotions about the Punta Gorda/Englewood Beach area before their visit



64% of those who recalled advertising were influenced to come to the area



Top sources of recalled promotions:



Ad on a website (**22%**)



Personal Social Media
(**21%**)



Television (**17%**)

Top Methods of Accommodation Booking¹



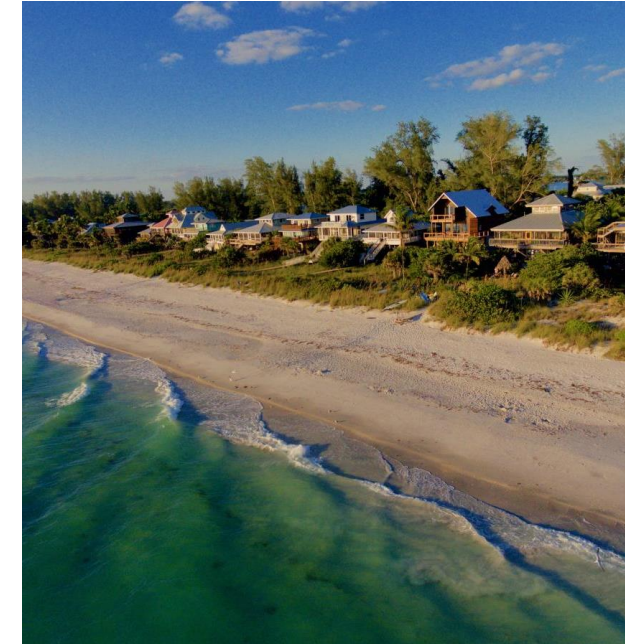
57% Directly with hotel/condo



16% Online travel agency



12% Airbnb



7% Vrbo, HomeAway

Transportation



52% of visitors drove to
Punta Gorda/Englewood Beach



24% of all visitors flew in via
the Punta Gorda Airport



12% of all visitors flew in via
the Southwest Florida
International Airport

Top Reasons for Visiting¹



Family vacation (37%)



Visit friends/relatives (34%)



Beach (28%)

Other Destinations Considered¹

- » 74% of visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » Other destinations considered:



Ft. Myers/Cape Coral (7%)



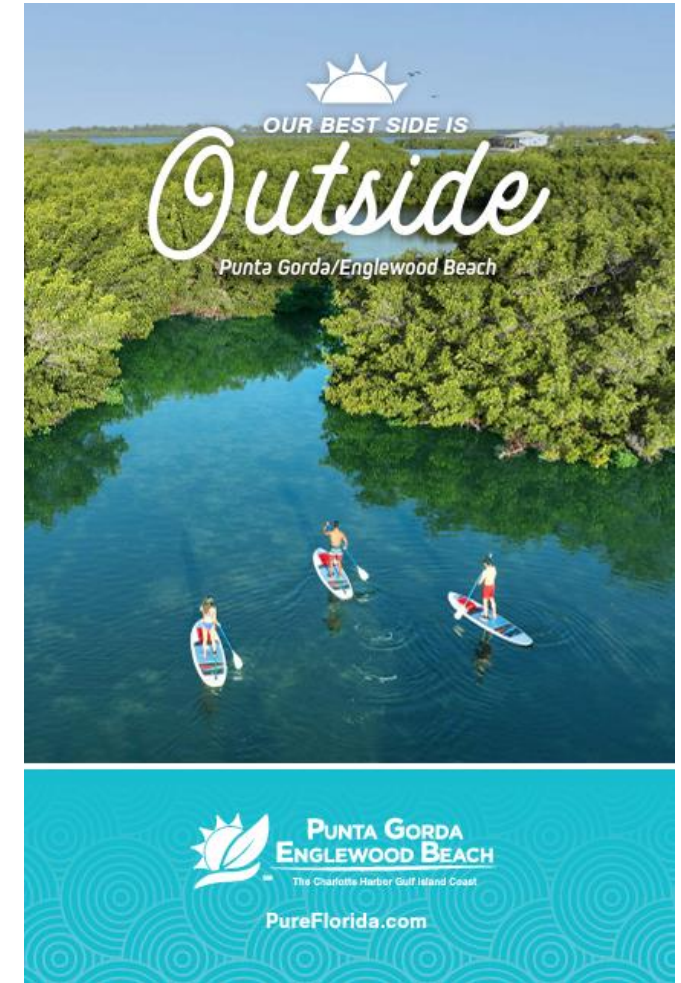
Orlando (7%)



Sarasota (6%)

Visitors Guide

- » **8%** of visitors requested a Visitors Guide (**-4% pts** from the same quarter last year)
- » Visitors Guide received a rating of **7.7 out of 10.0**¹



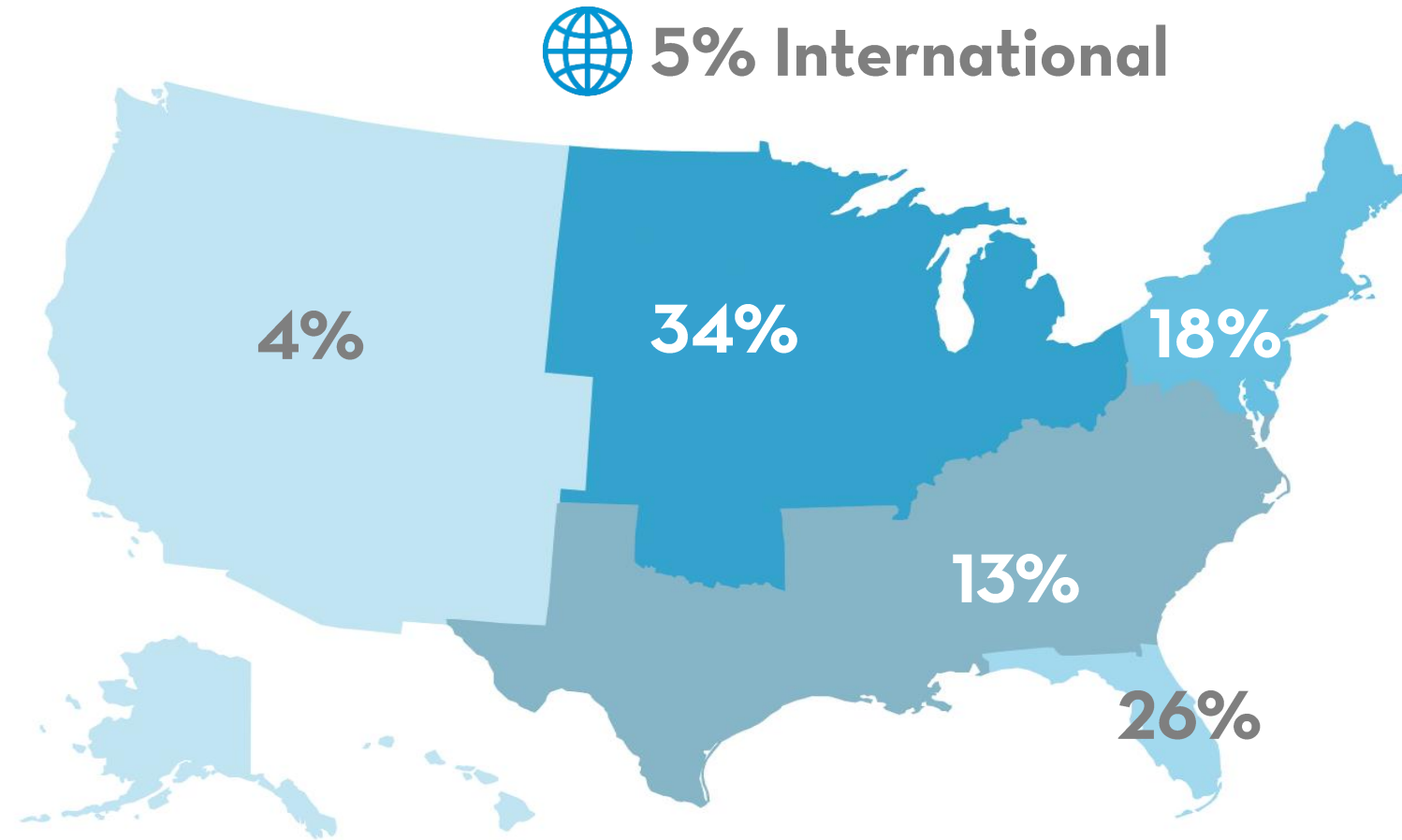
¹Rated on a 10-point scale where 10 is extremely useful and 1 is not at all useful.

Visitor Journey: Traveler Profile

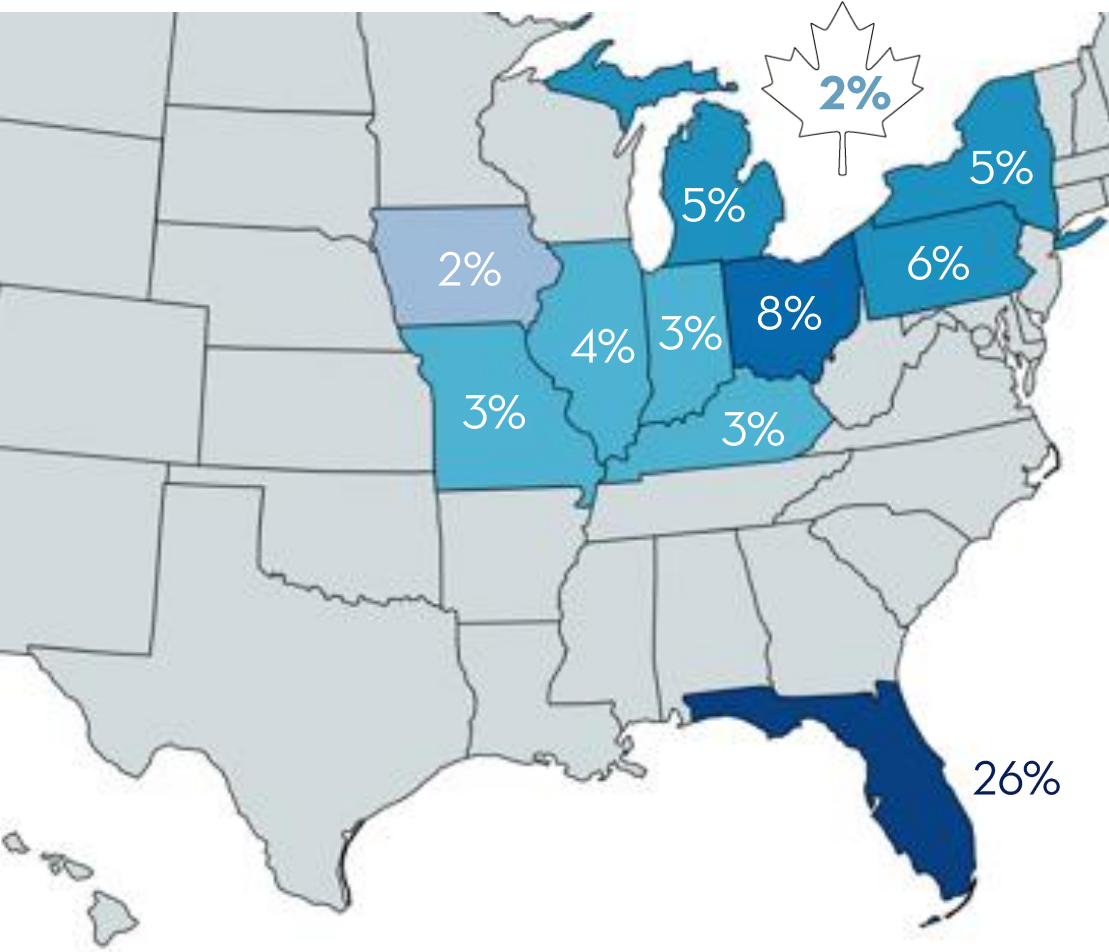


Top Origin Regions of Visitors

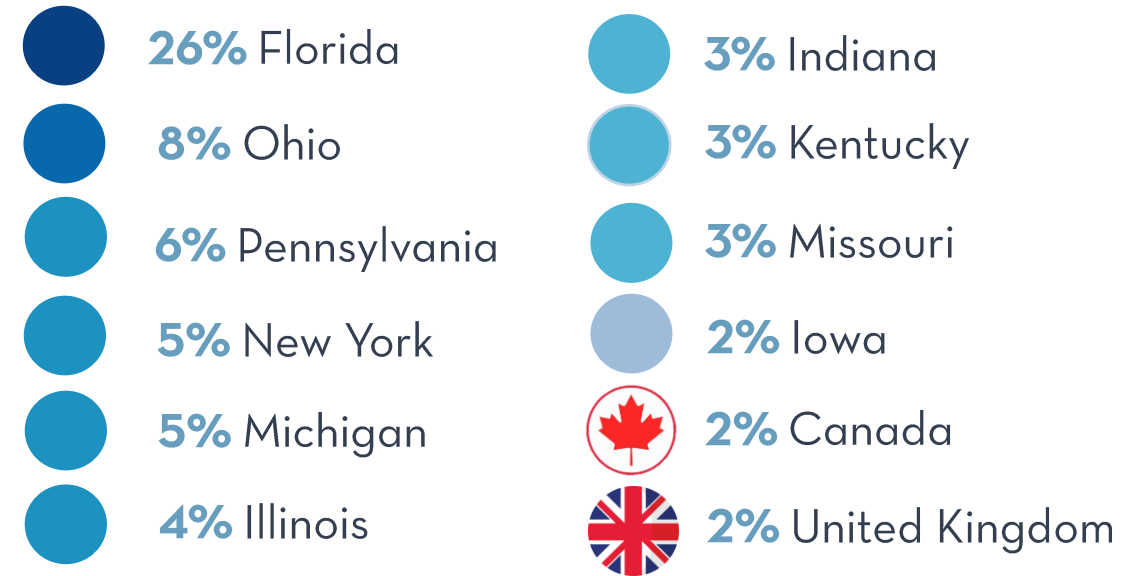
- » **95%** of Charlotte County visitors lived in the United States
- » **5%** of visitors were from outside of the United States, mostly from Canada and United Kingdom
- » The Midwest and Northeast accounted for more than 1 in 2 of all visitors



Top Origin States of Visitors



69% of visitors traveled to Charlotte County from 10 states, the UK, and Canada



Top Origin Markets of Visitors

25% of visitors come from 5 markets



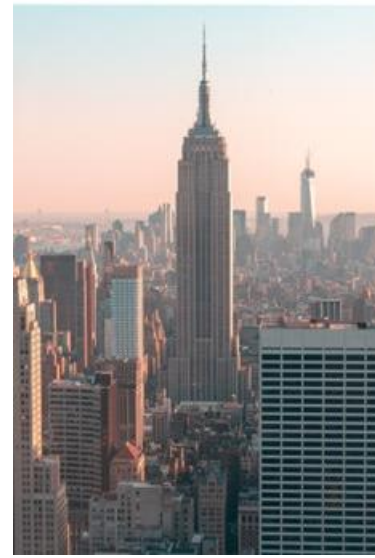
7% Fort Myers-
Naples



6% Sarasota-
Bradenton



5% Tampa



4% New York
City¹



3% Cincinnati

Travel Party Size and Composition

- » The typical visitor traveled in a party composed of **2.6** people
- » **35%** traveled with at least one person under the age of 20
- » **Over 1 in 3** visitors traveled as a family or a couple



Length of Stay – All Visitors¹

- » Visitors spent **5.5¹** nights in Punta Gorda/Englewood Beach



¹Nights stayed capped at 30 nights. ¹Nights stayed includes Day Trippers.

Typical Punta Gorda/Englewood Beach Visitor

- » **19%** were first time visitors
- » **30%** had visited more than 10 times



Typical Punta Gorda/Englewood Beach Visitor

» The typical visitor:

- » Was 45 years old
- » Had a median household income of \$102,300
- » Was equally likely female (52%) or male (48%)
- » Was from:
 - » Midwest (34%)
 - » Florida (26%)
 - » Northeast (18%)



Visitor Journey: Trip Experience



Top Visitor Accommodations



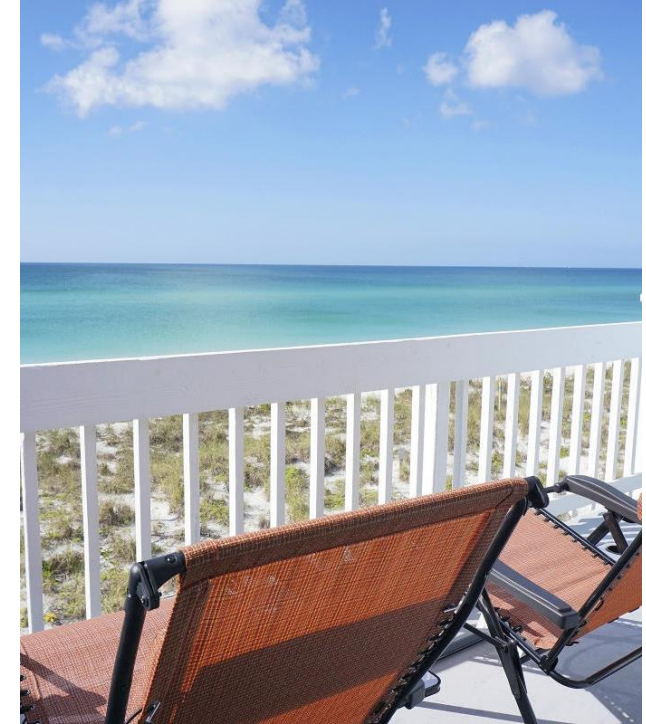
31% Hotel/motel/resort



28% Day Tripper



19% Family/friend's residence



11% Personal second home, condo, timeshare

Top Activities During Visit¹



Beach (60%)



Restaurants (53%)



Visit friends/relatives
(40%)



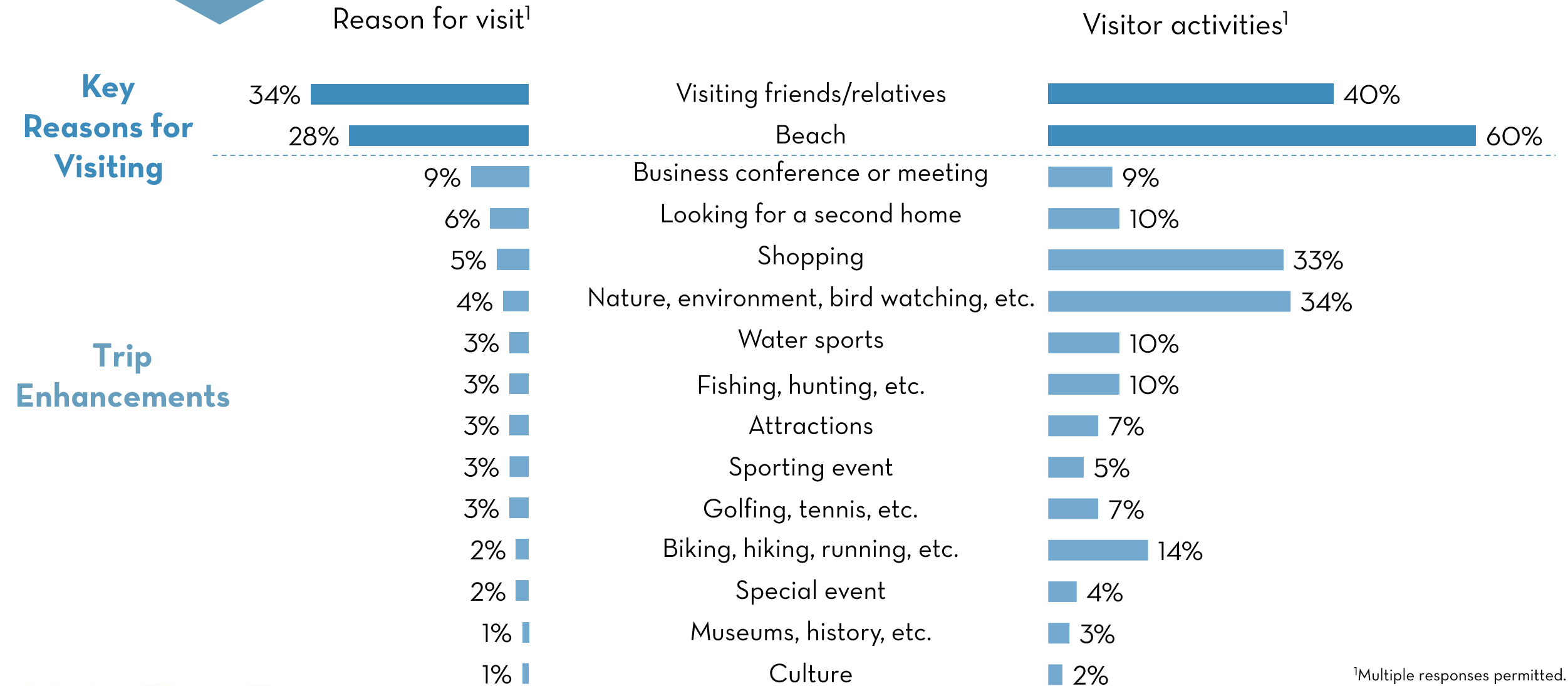
Nature-related (34%)



Shopping (33%)

¹Multiple responses permitted

Reason for Visit vs. Visitor Activities



¹Multiple responses permitted.

Visitor Journey: Post-Trip Evaluation



Top Requested Amenities¹



29% More family friendly activities



27% More transportation options



24% More outdoor activities

¹Multiple responses permitted

Visitor Satisfaction

- » **97%** of visitors would recommend Punta Gorda/Englewood Beach (**74%** would definitely recommend)
- » **93%** plan on returning (**79%** will definitely return)
- » **98%** were satisfied or very satisfied with their stay (**89%** were very satisfied)



Perceptions of Punta Gorda/Englewood Beach¹



Nature's Gift:

*"Wildlife is wonderful.
Beaches and weather.
Quiet. Not crowded. Low
building."*



Family Friendly:

*"Lot of shells. Private
area. Quaint. Family-
friendly. No loud
parties."*



Welcoming Community:

*"Great place to visit or
live. The community is
very welcoming to
visitors as well as
residents."*

Detailed Findings



Visitor Journey: Impact of Tourism



Visitor Spending by Visitor Type

- » All visitors spent **\$136,901,700** over the course of their visits
- » While the number of visitors staying in paid accommodations was **1.4 times** larger than the number of visitors in non-paid accommodations, those staying in paid accommodations spent **1.6 times** larger than what visitors in non-paid accommodations spent

	Paid Accommodations	Non-paid Accommodations	Day Trippers	Total
Visitors	95,100	66,000	62,700	223,800
Spending	\$82,738,900	\$50,962,600	\$3,200,200	\$136,901,700

Daily Travel Party Spending

	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
<i>Accommodations</i>	\$153	\$0	\$0	\$65
<i>Restaurants</i>	\$72	\$50	\$32	\$54
<i>Groceries</i>	\$34	\$52	\$39	\$41
<i>Shopping</i>	\$46	\$56	\$16	\$41
<i>Entertainment</i>	\$39	\$33	\$18	\$32
<i>Transportation</i>	\$43	\$31	\$20	\$33
<i>Other</i>	\$18	\$12	\$3	\$12
Total	\$405	\$234	\$128	\$278

Total Travel Party Spending

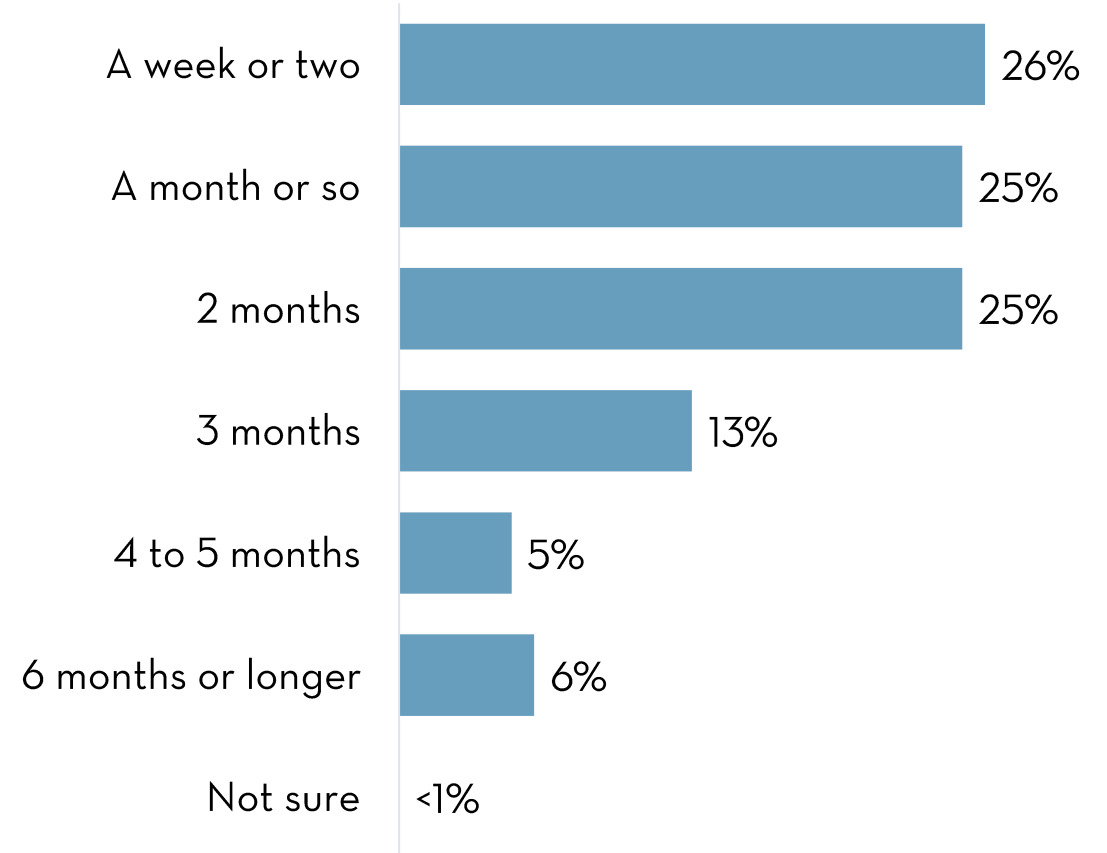
	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Accommodations	\$927	\$0	\$0	\$356
Restaurants	\$435	\$444	\$32	\$297
Groceries	\$204	\$459	\$39	\$222
Shopping	\$279	\$497	\$16	\$222
Entertainment	\$238	\$293	\$18	\$172
Transportation	\$260	\$273	\$20	\$180
Other	\$111	\$106	\$3	\$67
Total	\$2,454	\$2,072	\$128	\$1,516

Visitor Journey: Pre-Visit



Trip Planning Cycle

- » **Over half** of the visitors had **short planning windows** (1 month or less in advance)
- » **Nearly 1 in 4** visitors planned their trips at least 3 months in advance
- » Average trip planning cycle was **55 days** compared to 57 days in 2022



Trip Planning Sources¹

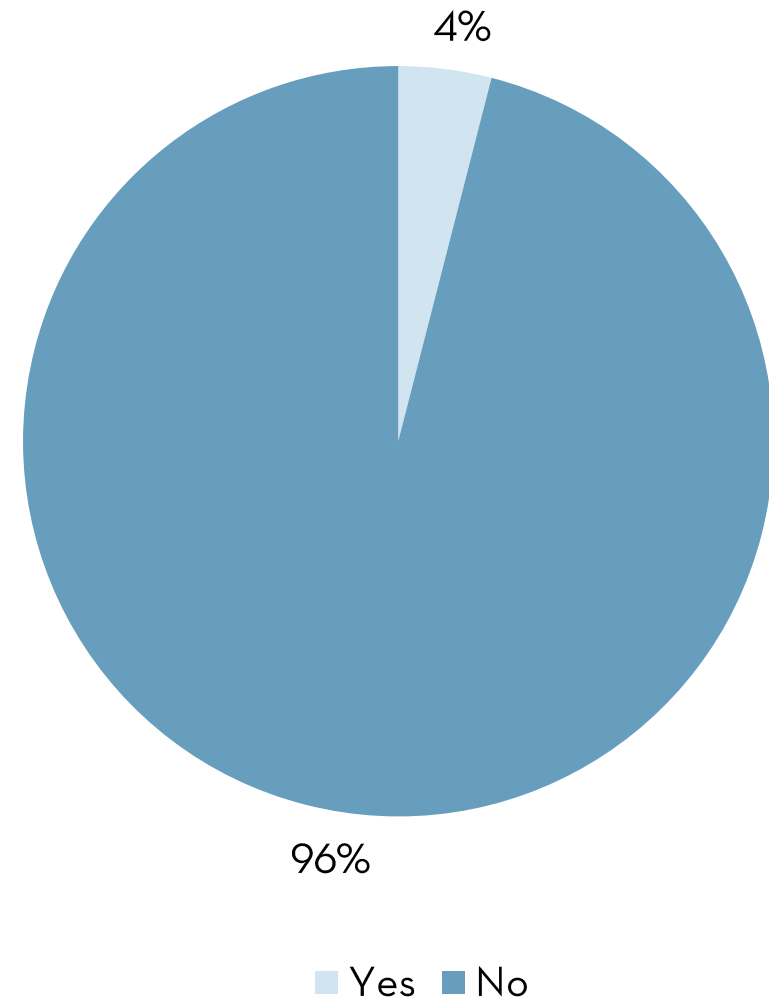
- » **About 1 in 2** visitors used **Internet** to plan their trip. **Google** was the top site used
- » **Over 2 in 5** visitors planned their trips based on **previous visits**
- » **Over 1 in 4** asked their friends, family and coworkers to help plan their trip

Trip Planning Source	
Internet	49%
Google search	25%
Airline websites/apps	19%
Hotel websites/apps	15%
Rental car websites/apps	14%
Previous visit	42%
Friend, co-worker, etc.	27%
Brochures/travel guides/visitor guides	4%
Special events	4%
PureFlorida Website	4%
Newspapers	2%
Business/conference/meeting information	2%
Television	2%
Magazines	2%
AAA	2%
Travel agent	1%
Convention and Visitors Bureau	1%
Radio	1%
Other	2%
None/don't know	7%

¹Multiple responses permitted.

Website Usage

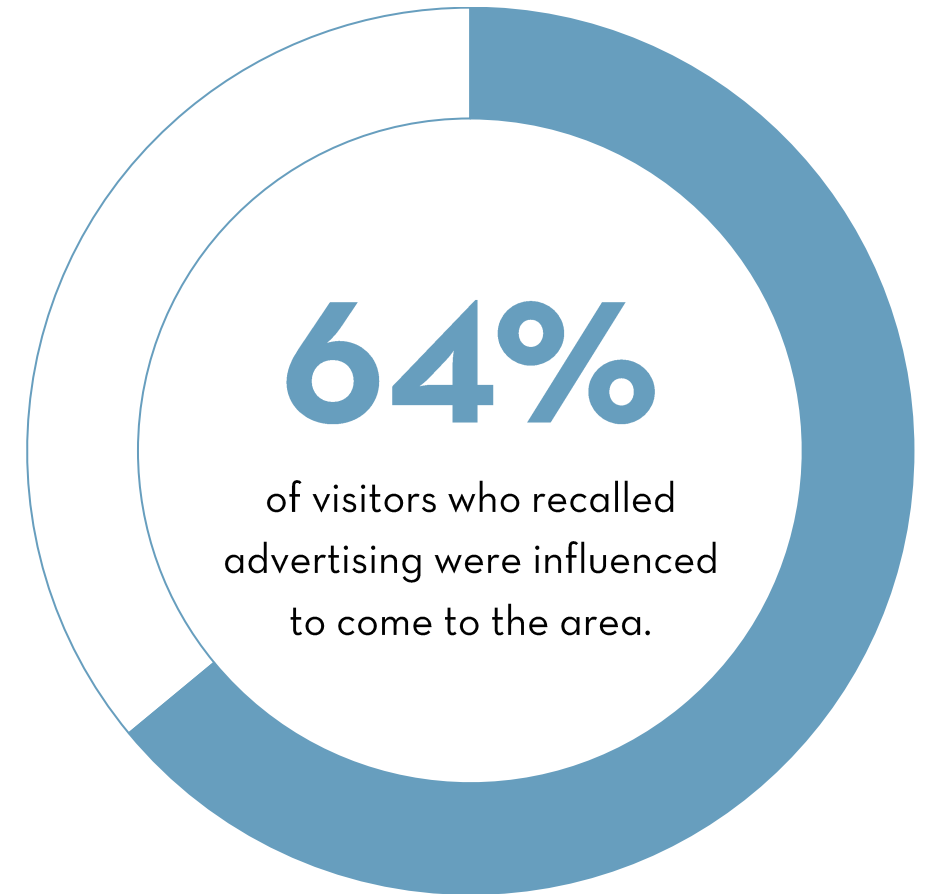
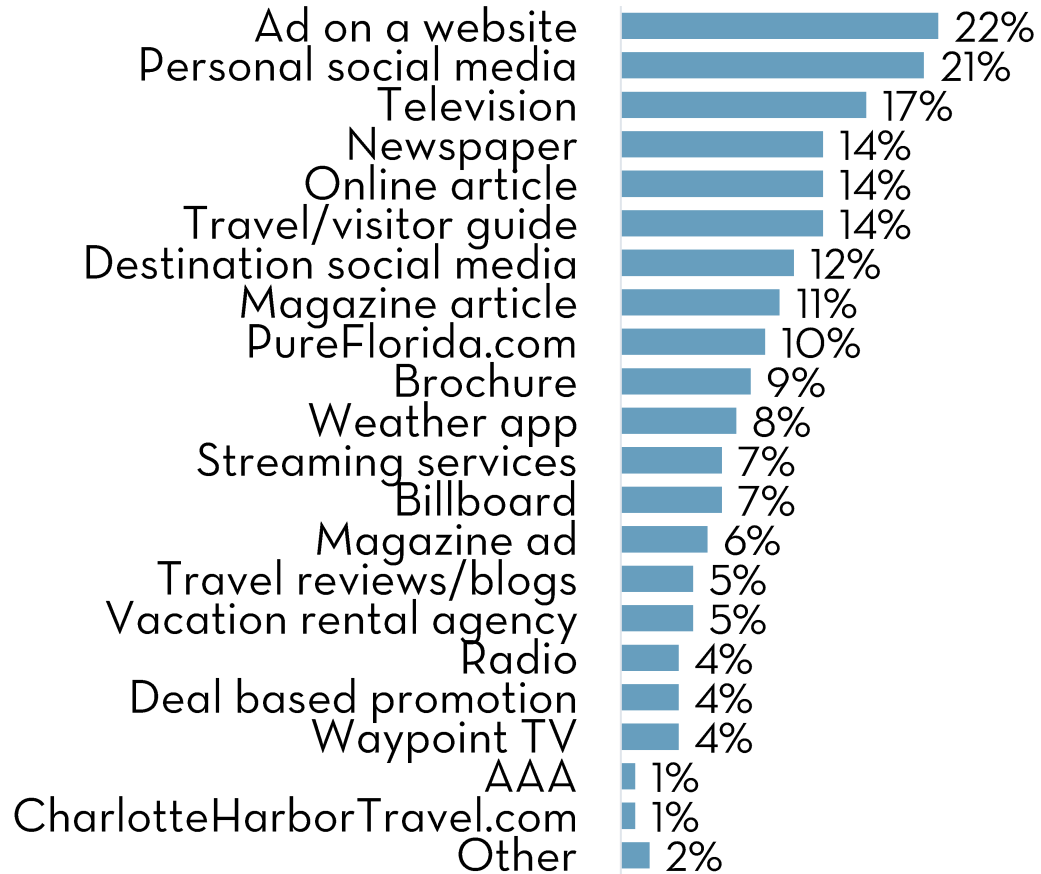
» **1 in 24** visitors have accessed the Punta Gorda/Englewood Beach/Port Charlotte area website pureflorida.com for information



Punta Gorda/Englewood Beach Promotions¹

» **14%** of visitors recalled promotions or travel stories about the area on the following sources:

Base = 14% who noticed promotions



¹Multiple responses permitted.

Charlotte County Promotion Influences

» Recall of promotions was highest among visitors staying in paid accommodations

Saw Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	19%	14%	9%	14%
No	78%	83%	89%	83%
Don't know	3%	3%	2%	3%

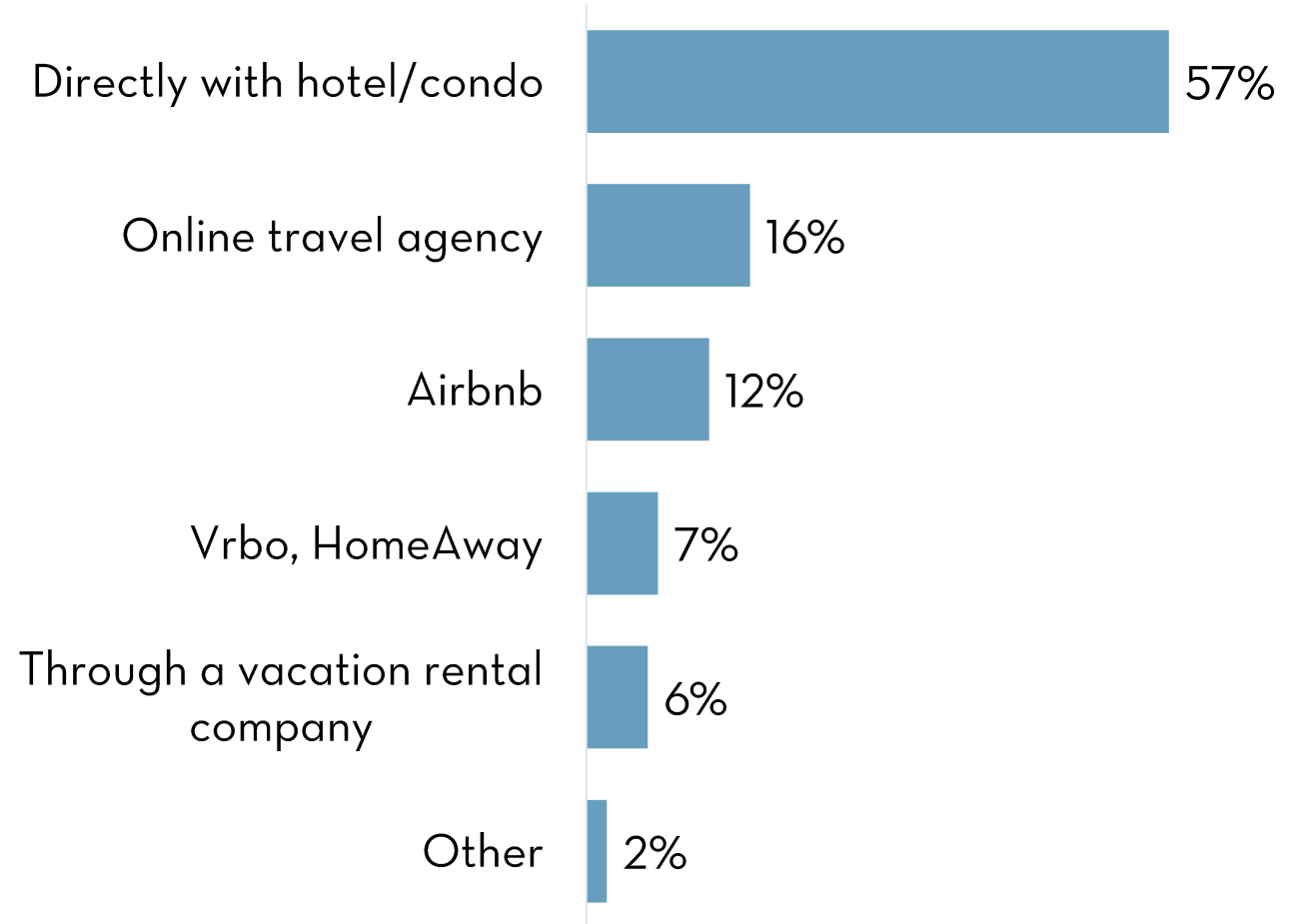
» Visitors staying in paid accommodations being the most influenced

Influenced by Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	80% ¹	55% ¹	50% ¹	64% ¹
No	18%	43%	50%	35%
Don't know	2%	2%	0%	1%

¹Base is percentage of visitors who recalled advertising

Paid Accommodation Booking¹

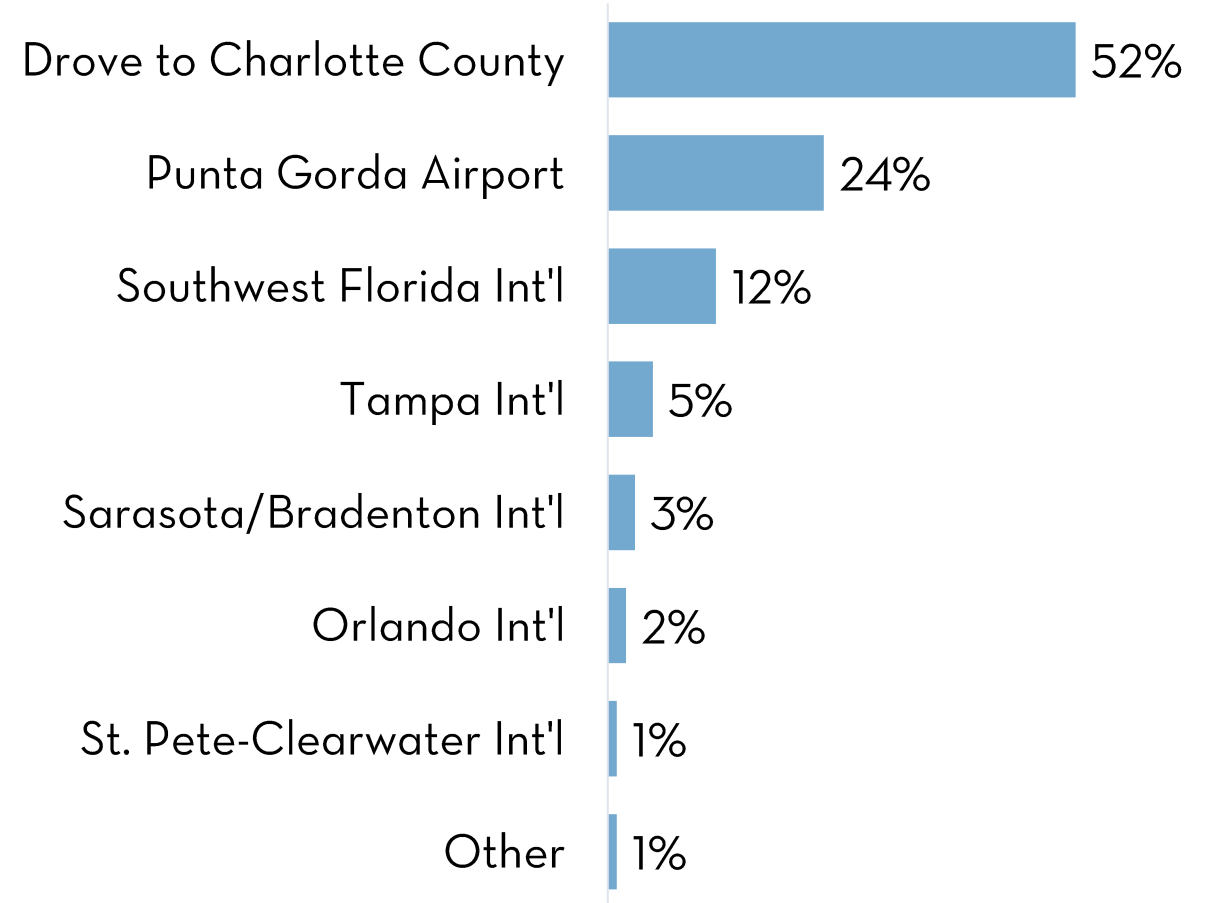
- » **Nearly 3 in 5** of visitors who stayed in paid accommodations booked directly with a hotel/condo
- » Online travel agency bookings accounted for **over 1 in 7** bookings



¹Visitors staying in paid accommodations.

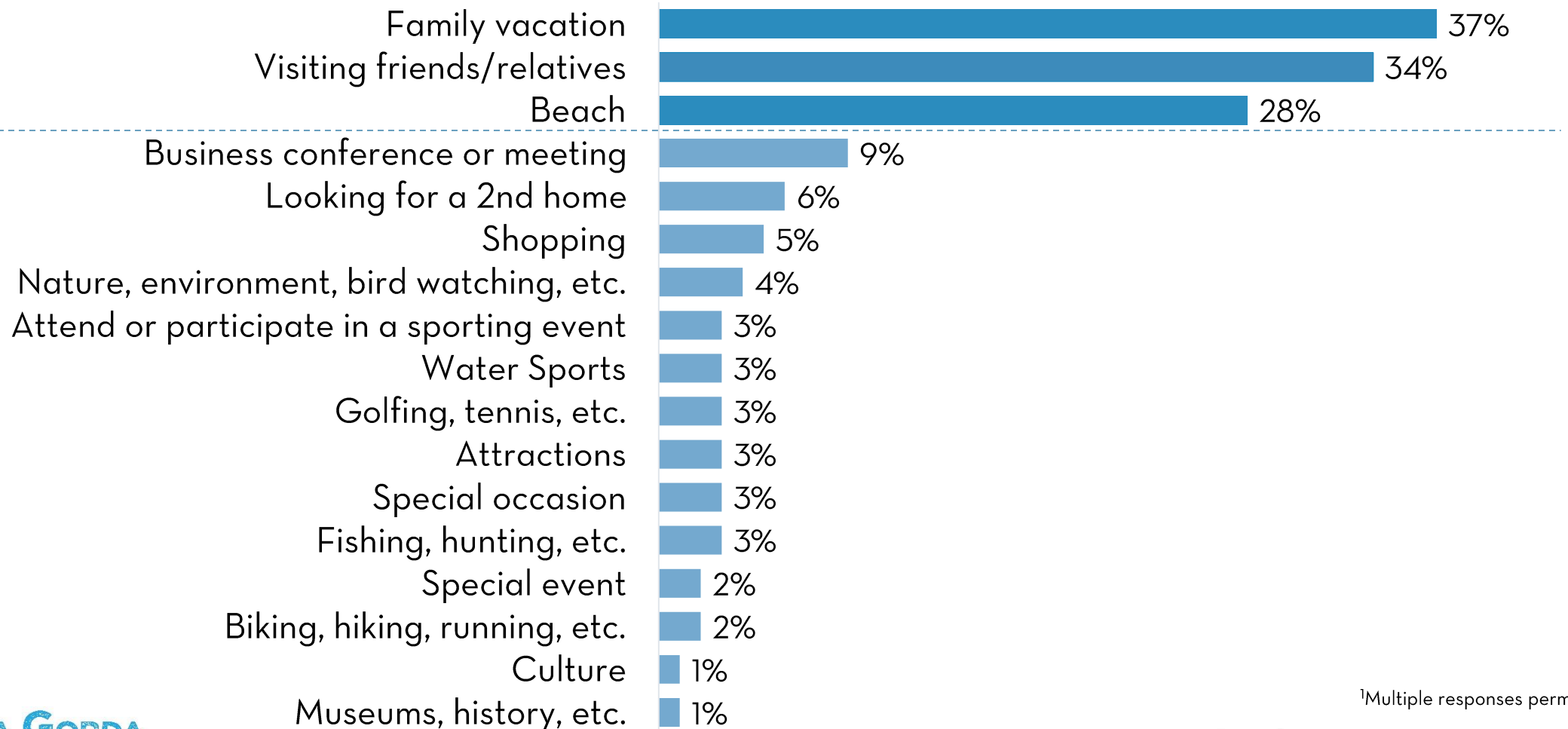
Visitor Transportation

- » **Over half** visitors **drove** to Punta Gorda/Englewood Beach
- » **About 1 in 4** visitors flew into Punta Gorda Airport
- » **Over 1 in 9** visitors flew into Southwest Florida International Airport



Reasons for Visiting¹

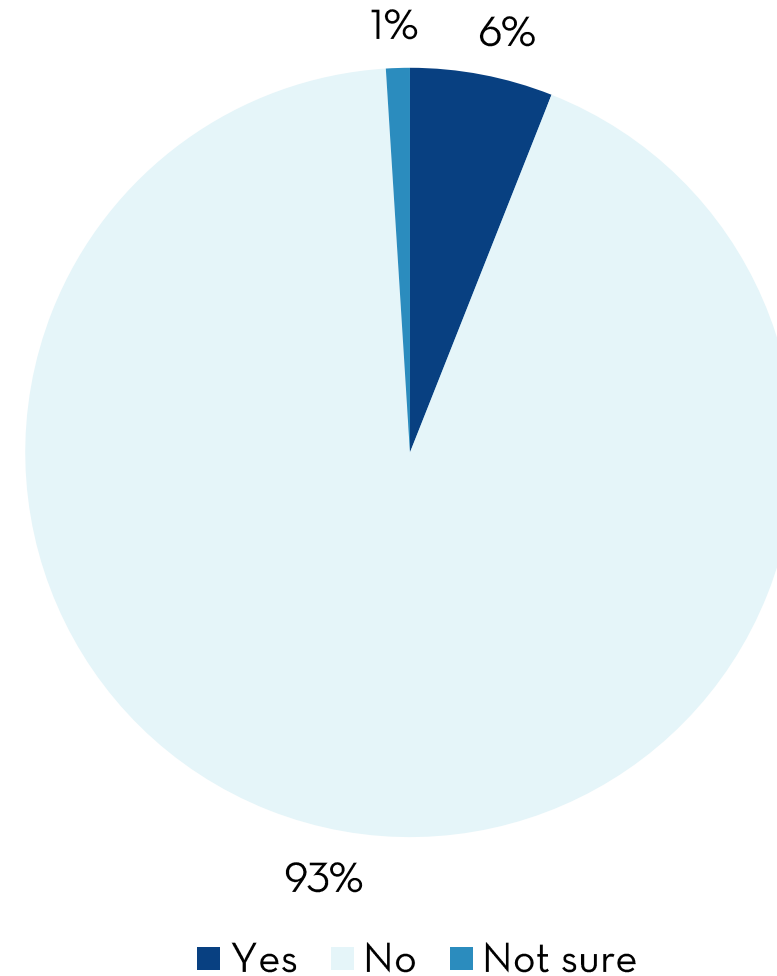
People come to Charlotte County for family vacations, visiting friends or relatives, and going to the beach.



¹Multiple responses permitted.

Vacation replacement¹

» **6%** of visitors came to the Punta Gorda/Englewood Beach area rather than a previously planned destination

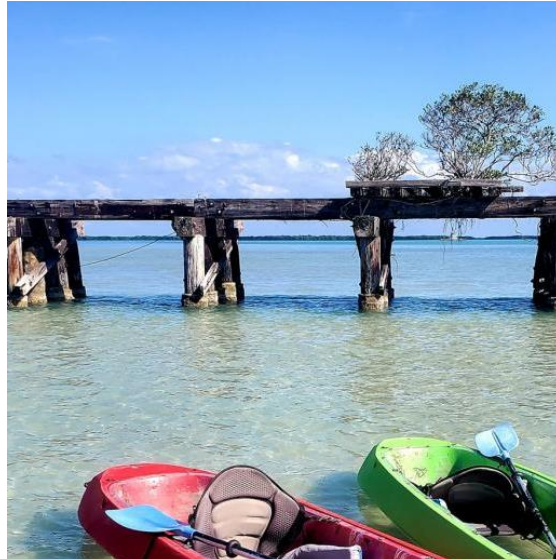


¹Multiple responses permitted.

Why did you choose to come to this area over other vacation destinations?¹



"We were visiting for two weeks from Germany. We drove around Florida to see different sights, starting from Miami."



"We bought a home near the PGD Airport. We would like to come back every year if flights are available."



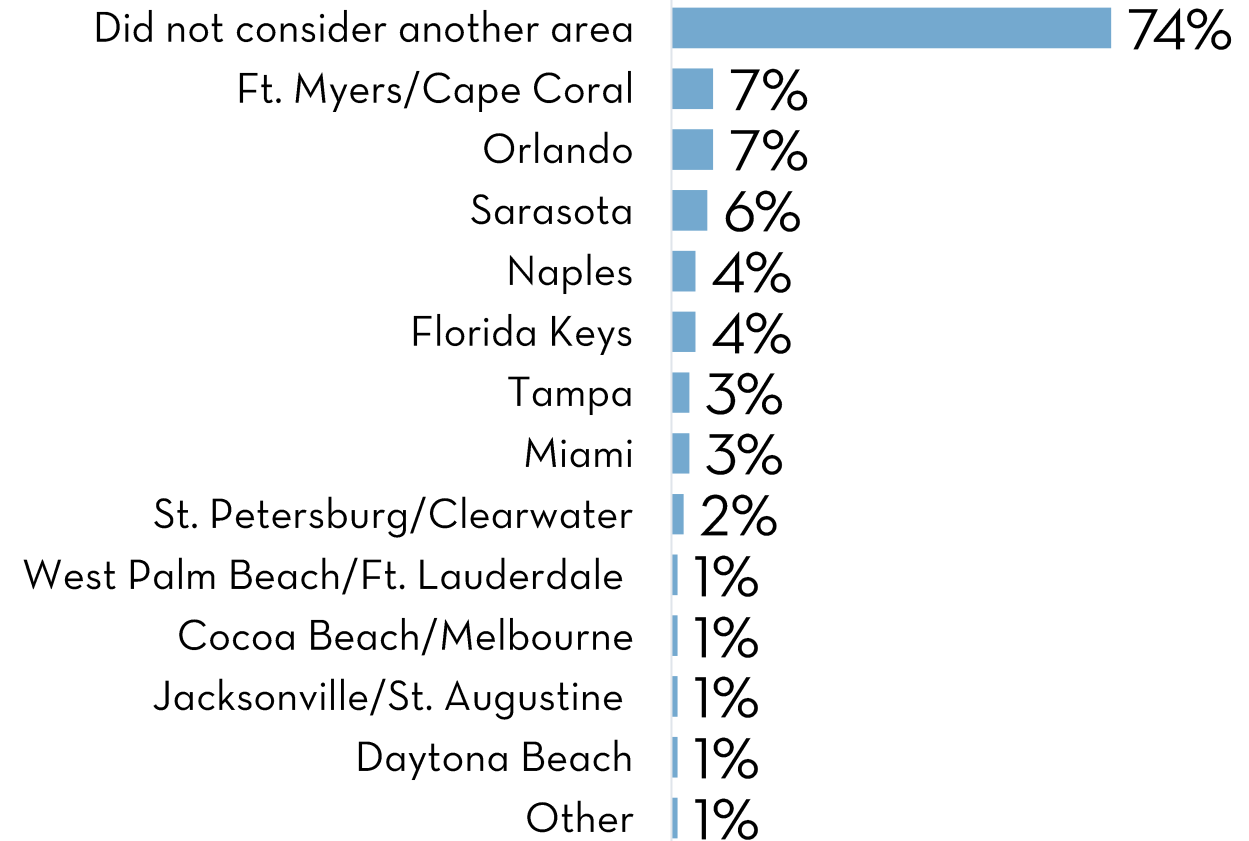
"Convenience. Easy to get around. Not as expensive."



"Good value. We came to visit family and friends. Love Boca Grande!"

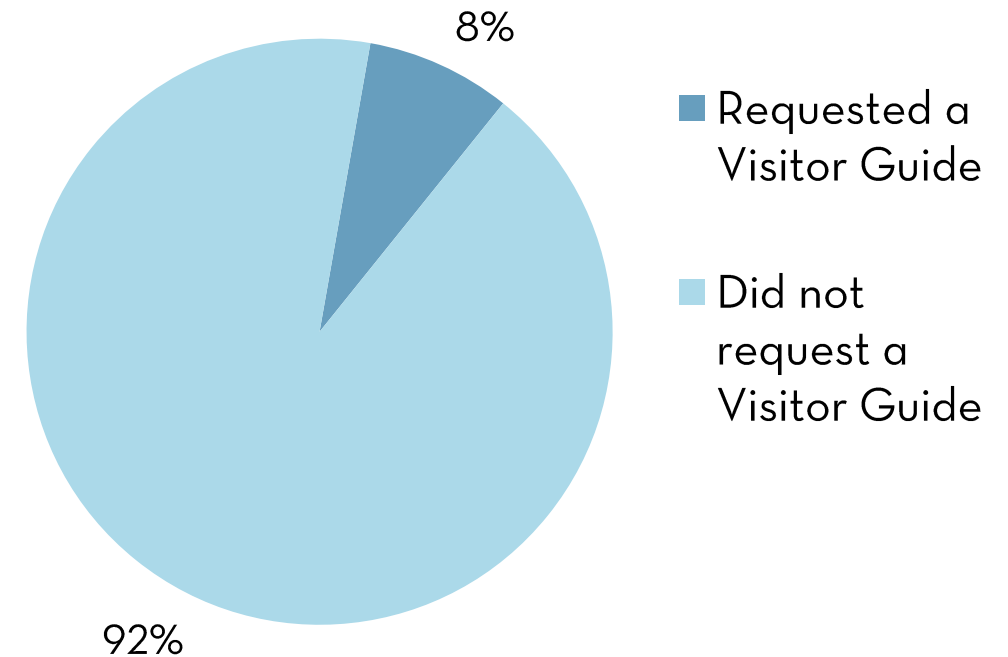
Other Destinations Considered¹

- » **About 3 in 4** visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » **Ft. Myers/Cape Coral, Orlando, and Sarasota** are some of the top destinations people consider when visiting



Visitors Guide¹

- » **8%** of visitors requested a Visitors Guide before their trip
 - » **4%** requested a print version
 - » **4%** requested an online version
- » Visitors Guide received a rating of **7.7 out of 10¹**

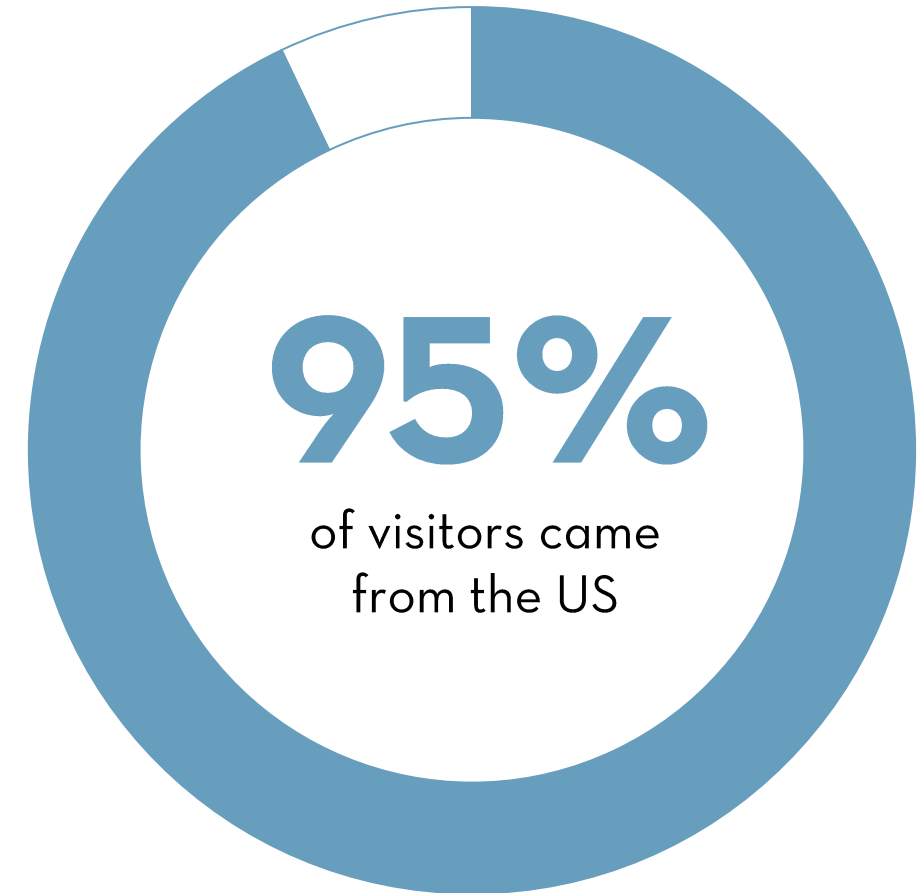
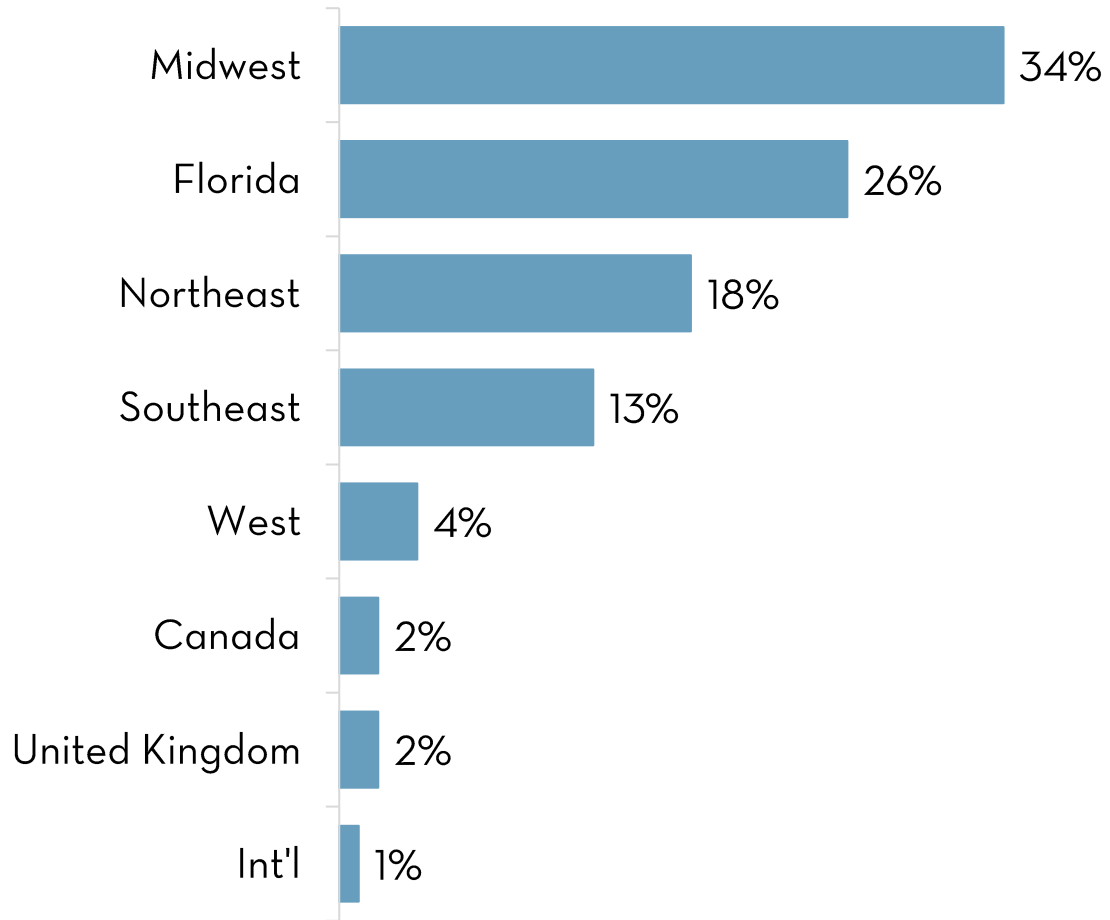


¹Rated on a 10-point scale where 10 is extremely useful and 1 is not at all useful.

Visitor Journey: Traveler Profile



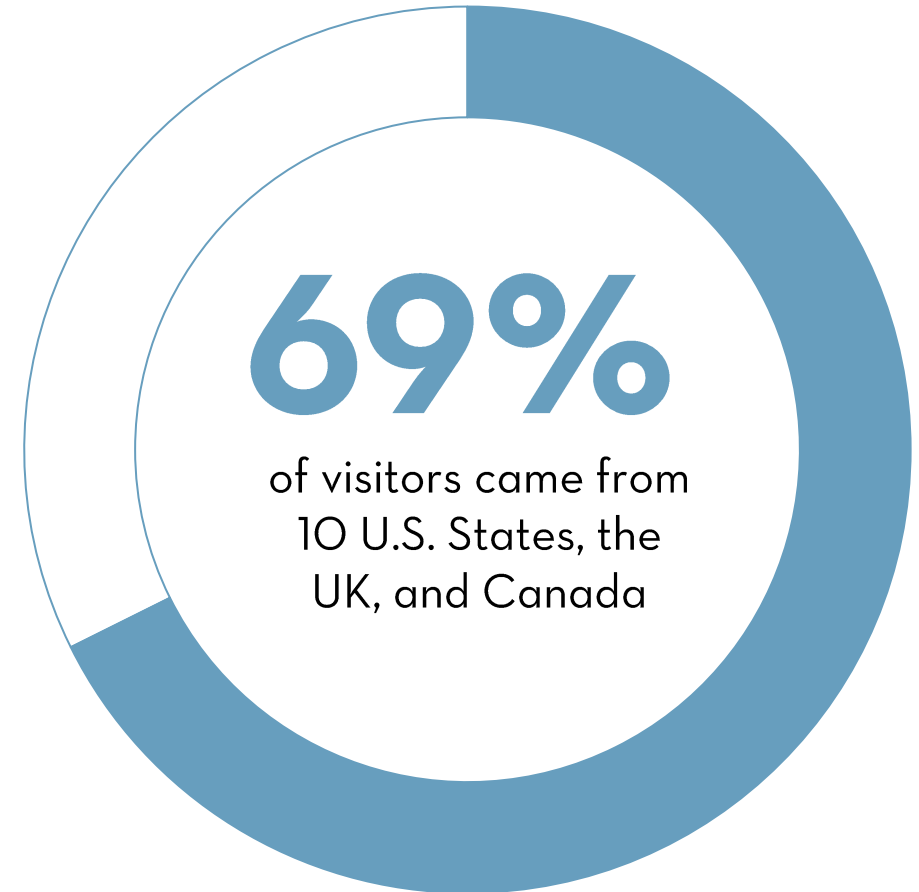
Origin of Visitors – By Region



Origin of Visitors – By State/Country

Percentage of Visitors

Florida	26%
Ohio	8%
Pennsylvania	6%
Michigan	5%
New York	5%
Illinois	4%
Indiana	3%
Kentucky	3%
Missouri	3%
Iowa	2%
Canada	2%
United Kingdom	2%



Origin of Visitors – By Market

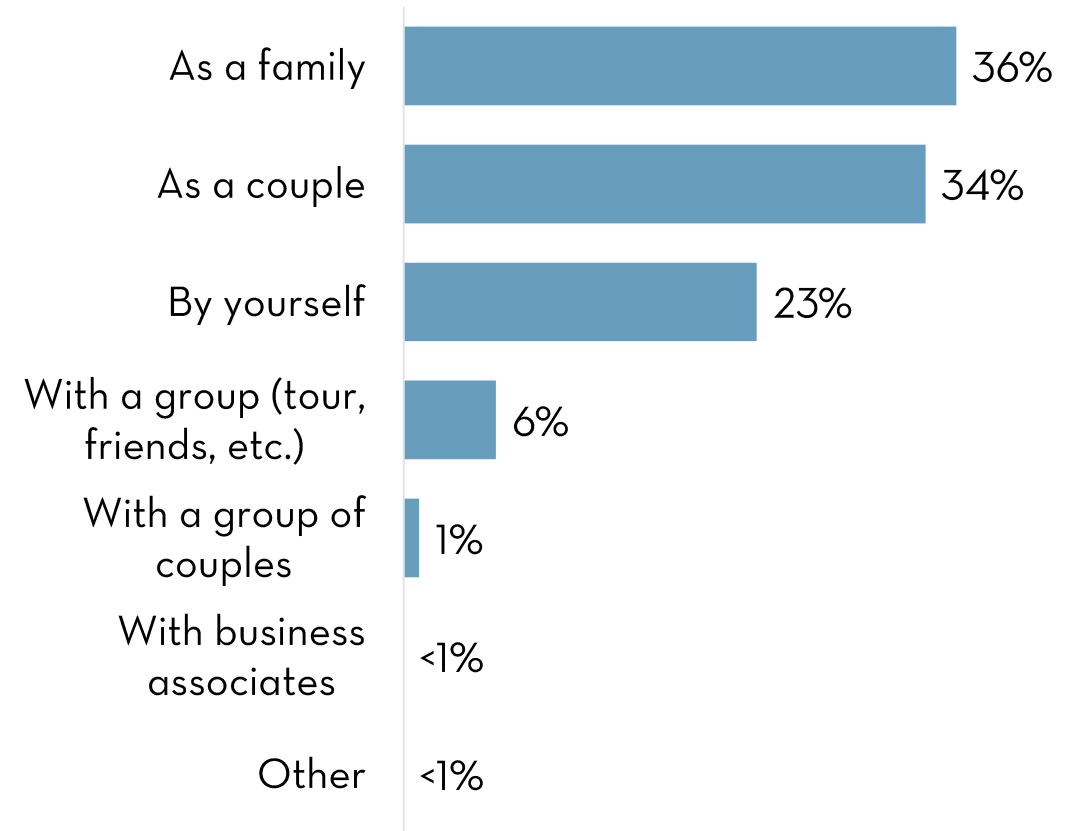
Market	% of All Visitors
Fort Myers-Naples	7%
Sarasota-Bradenton	6%
Tampa-St. Petersburg	5%
New York City ¹	4%
Cincinnati	3%
Orlando-Daytona Beach-Melbourne	3%
Chicago	2%
Cleveland-Akron	2%
Indianapolis	2%
Jacksonville	2%
Philadelphia	2%
Pittsburgh	2%
Washington DC	2%

Market	% of Overnight Visitors
Cincinnati	5%
New York City ¹	4%
Indianapolis	3%
Cleveland-Akron	3%
Flint-Saginaw-Bay City	3%
Philadelphia	3%
Springfield, MO	2%
Washington, DC	2%
Chicago	2%
Tampa-St. Petersburg	2%
Lexington	2%
Pittsburgh	2%

¹NYC metro area includes parts of New York, New Jersey & Connecticut.

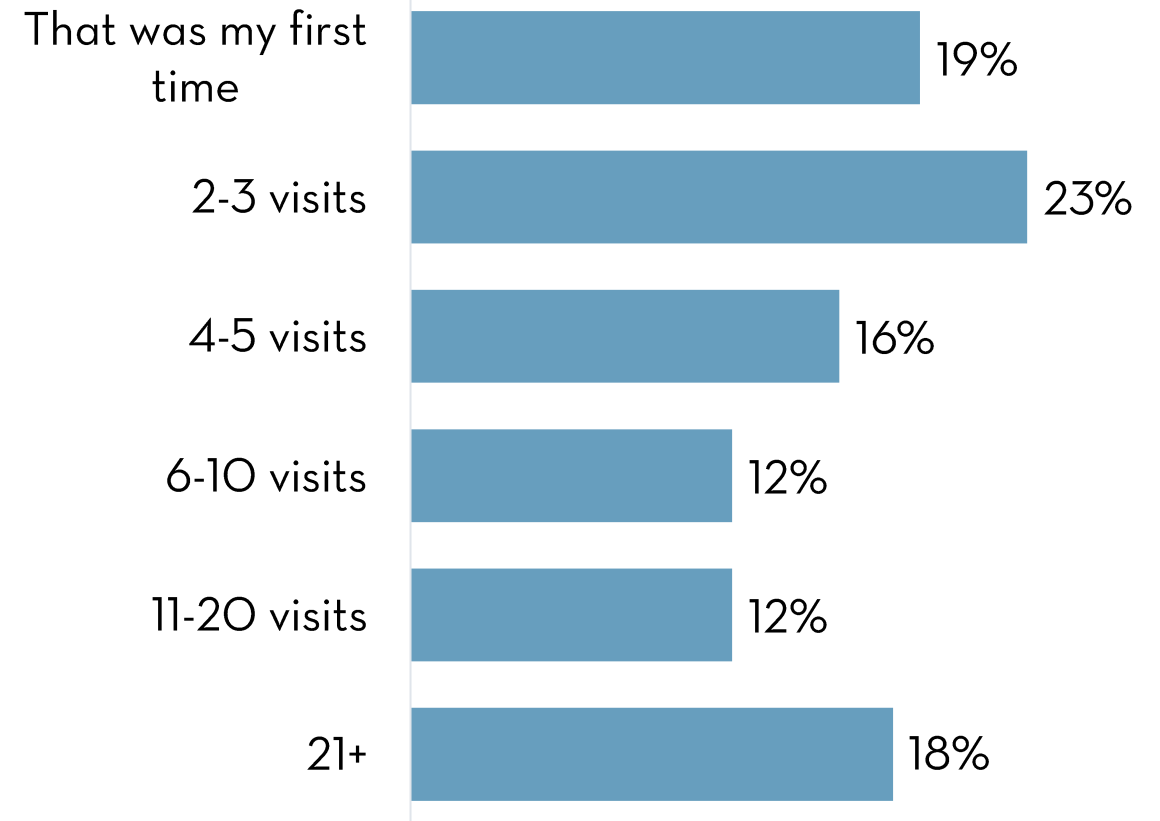
Travel Parties

- » The typical visitor traveled in a party composed of **2.6** people
- » **35%** traveled with at least one person under the age of 20
- » **Over 1 in 3** visitors traveled as a family
- » **1 in 3** traveled as a couple



Typical Punta Gorda/Englewood Beach Visitor

- » Typical visitors spent **5.5** nights in Punta Gorda/Englewood Beach
 - » When including long term visitors¹, average nights stayed is **6.3**
- » **Nearly 1 in 5** were first time visitors
- » **3 in 10** visited more than 10 times

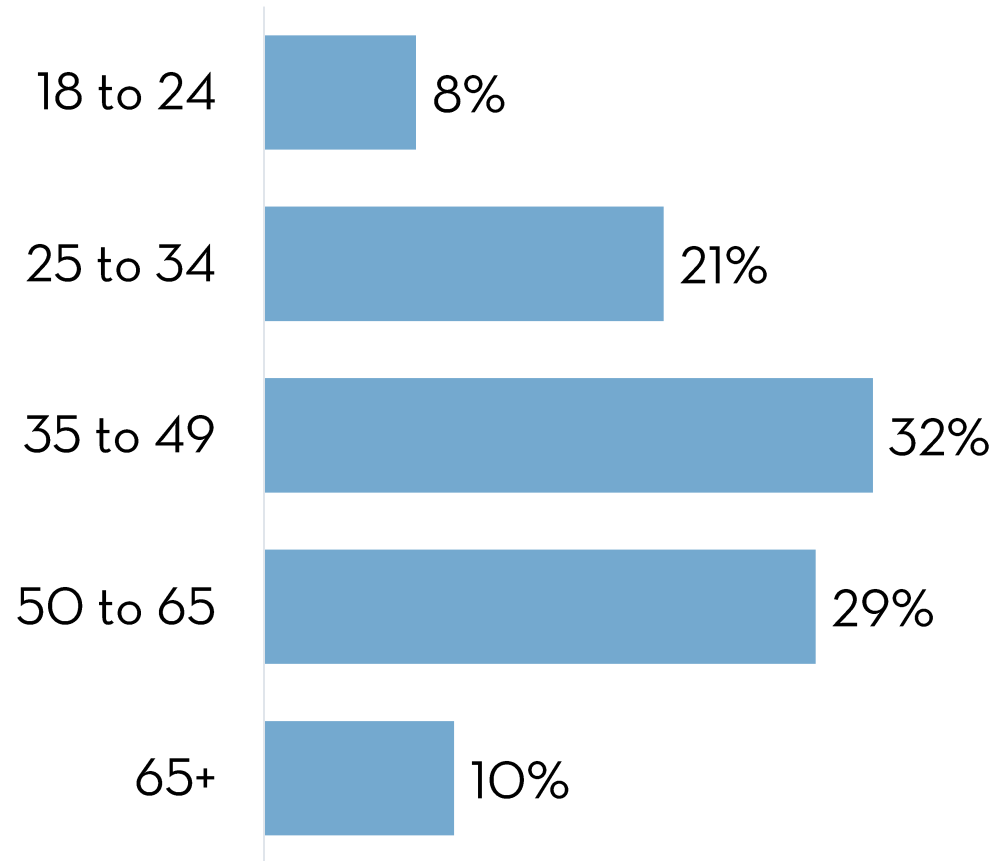


¹Visitors who stayed longer than 1 month

Punta Gorda/Englewood Length of Stay

	Paid Accommodations	Non-paid Accommodations	Day Trippers	Average
<i>Length of Stay¹</i>	6.0	8.9	1.0	5.5
<i>Travel Party Size</i>	2.6	2.7	2.5	2.6

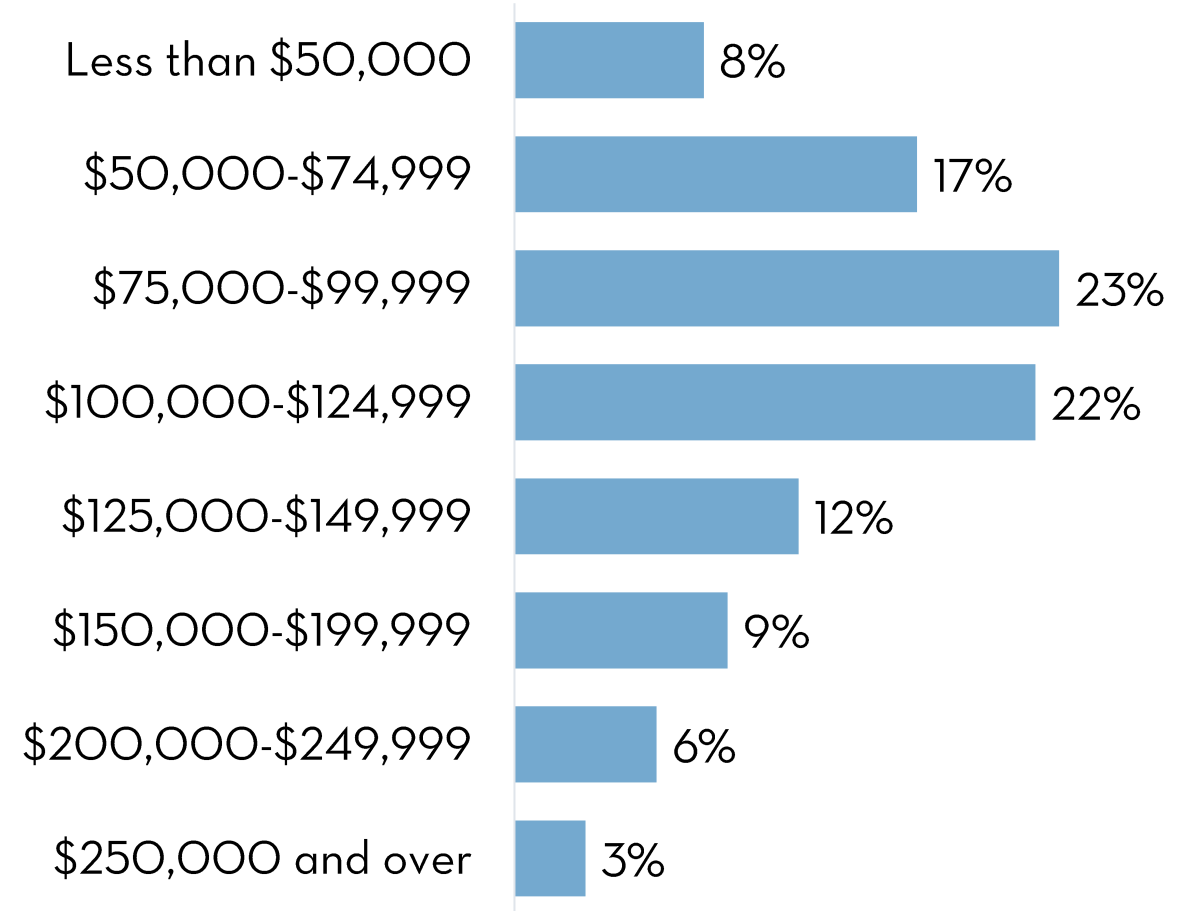
» **45** is the median age of
July – September visitors



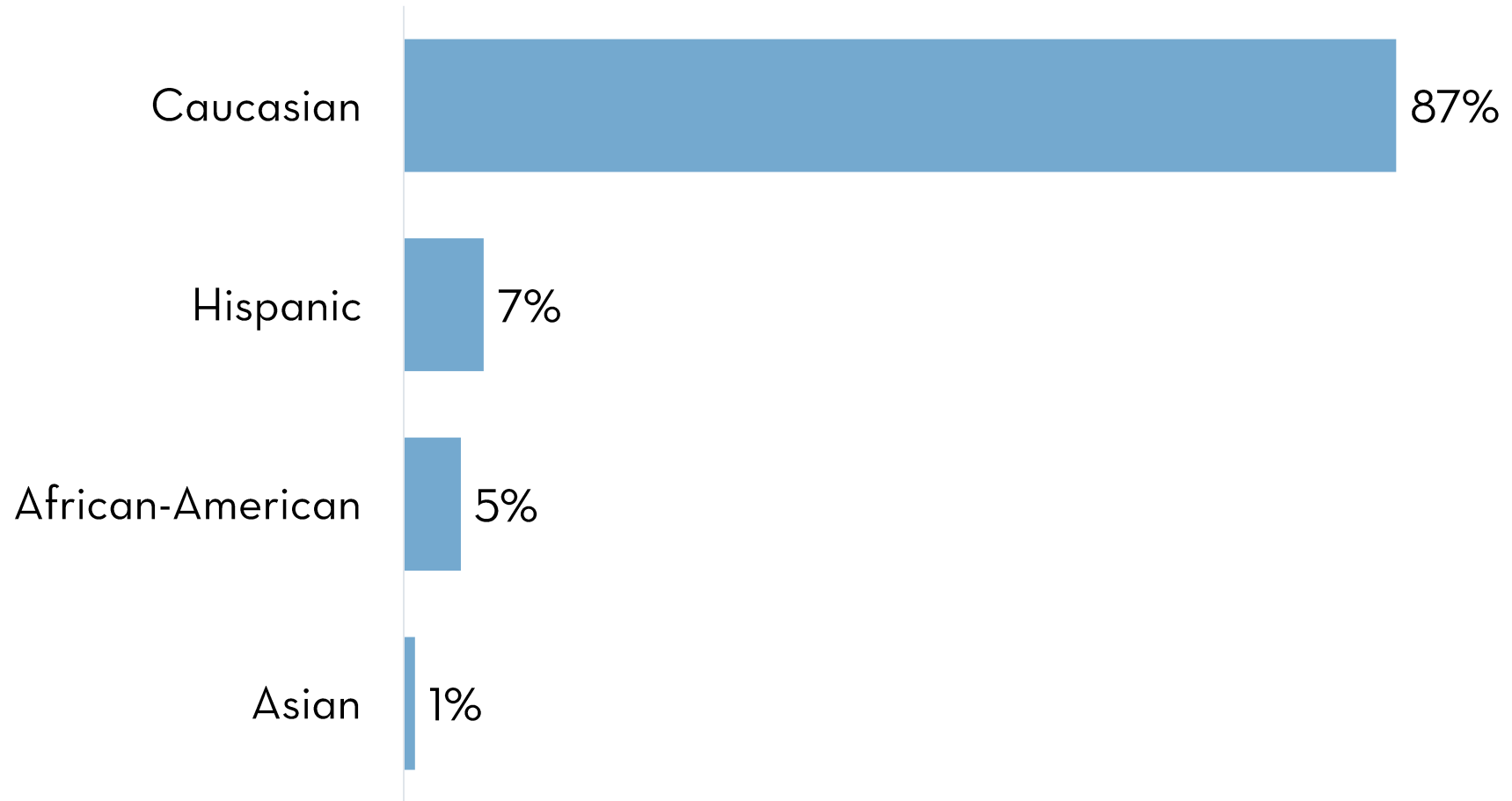
Household Income

Median Household Income

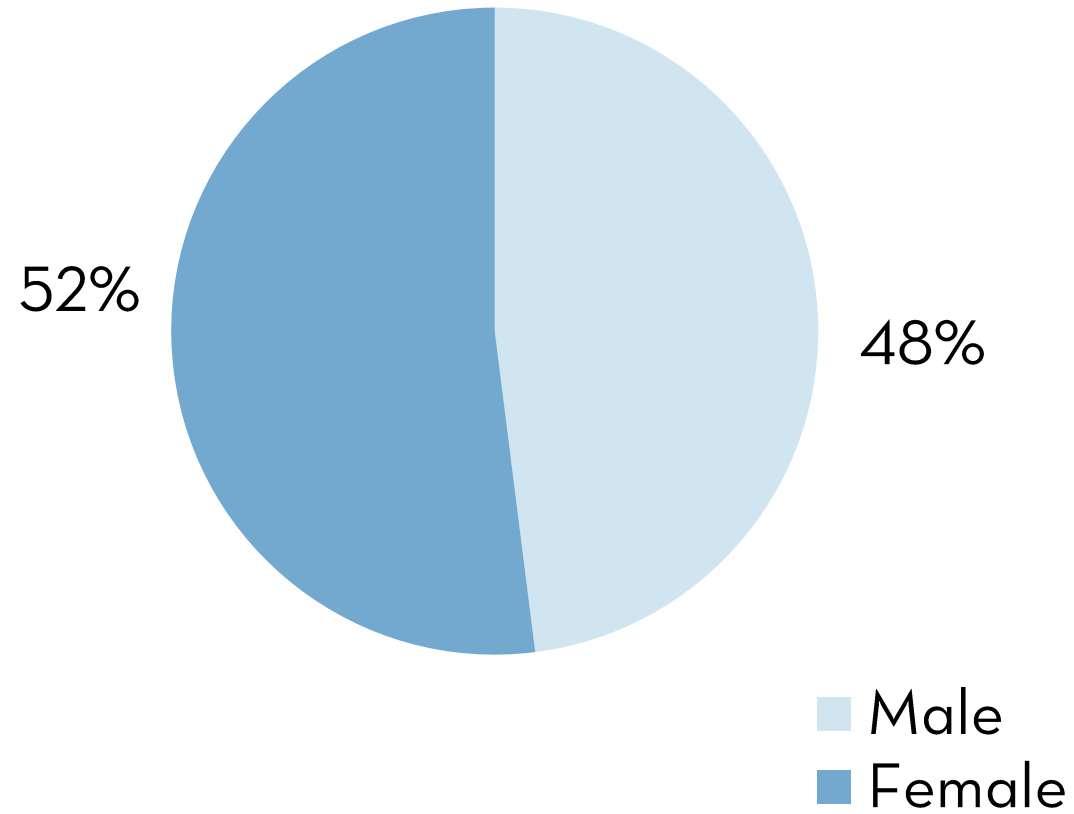
- » **\$102,300** is the median household income for July – September visitors
- » **Over 1 in 6** visitors had a household income in excess of \$150,000



Race/Ethnicity



Gender¹



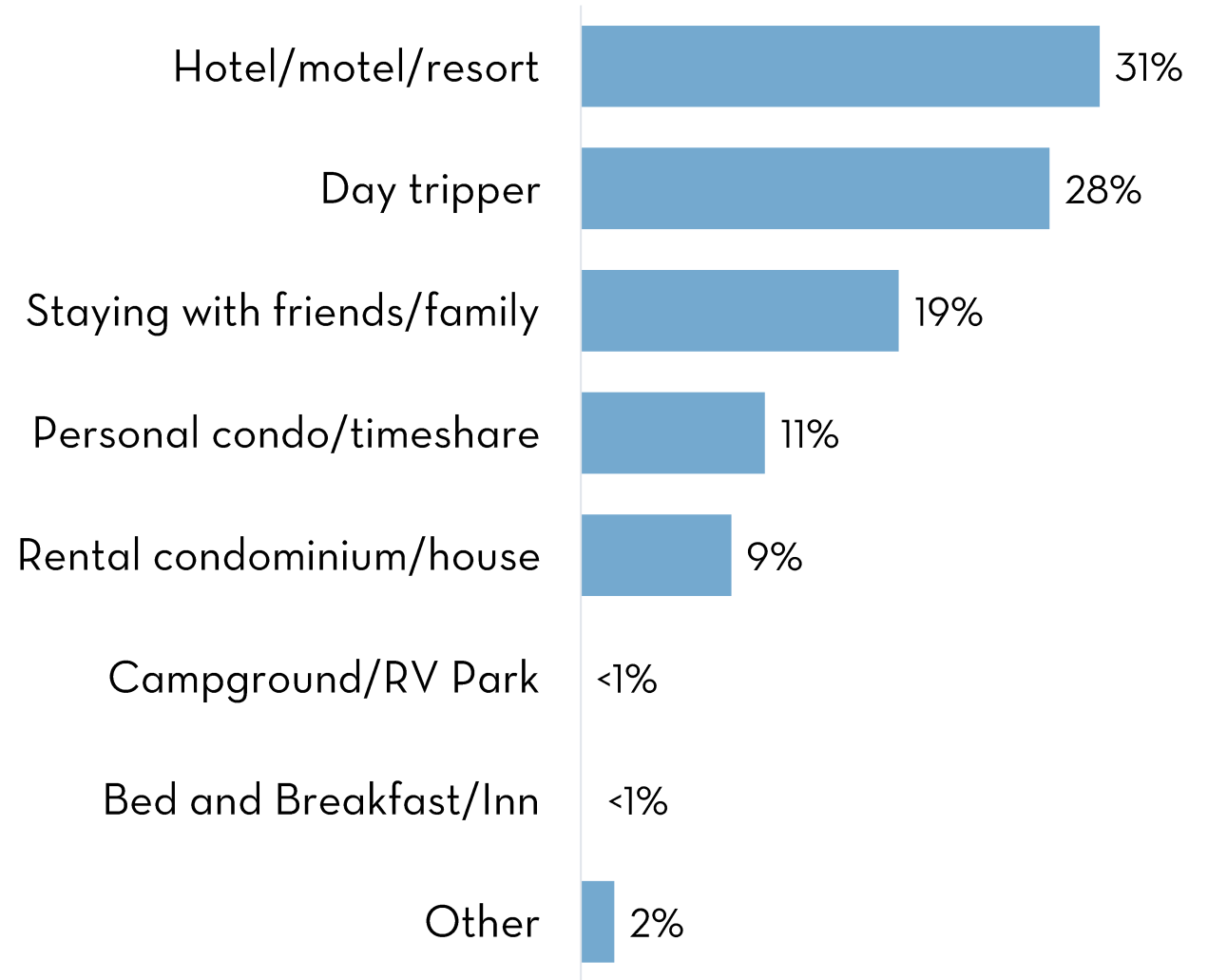
¹May be influenced by the visitor's willingness to complete a survey

Visitor Journey: Trip Experience

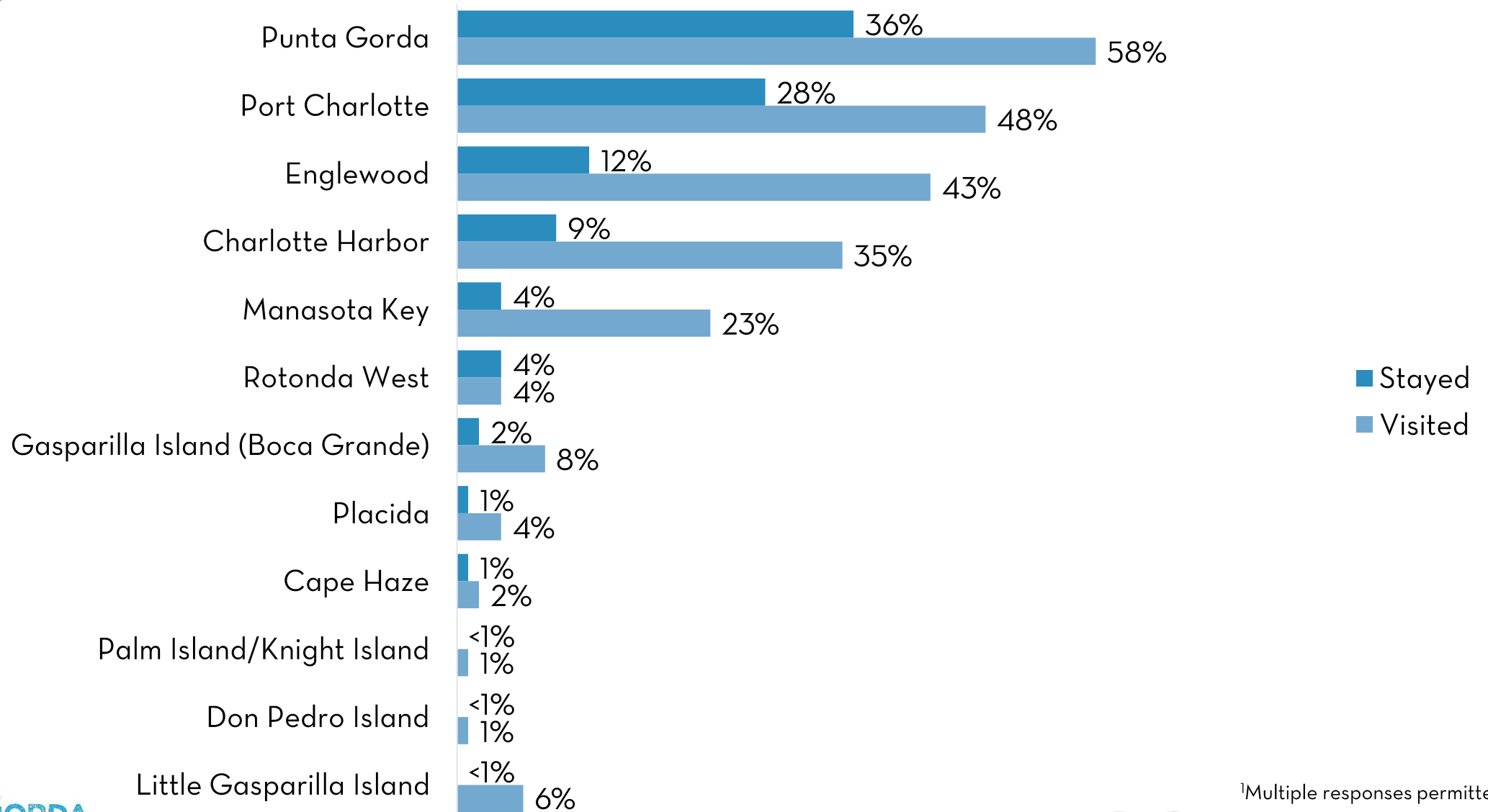


Visitor Accommodations

- » **72%** of visitors stayed overnight in Punta Gorda/Englewood Beach
- » **Over 3 in 10** visitors stayed in hotels/motels/resorts
- » **About 1 in 5** visitors stayed with friends/family

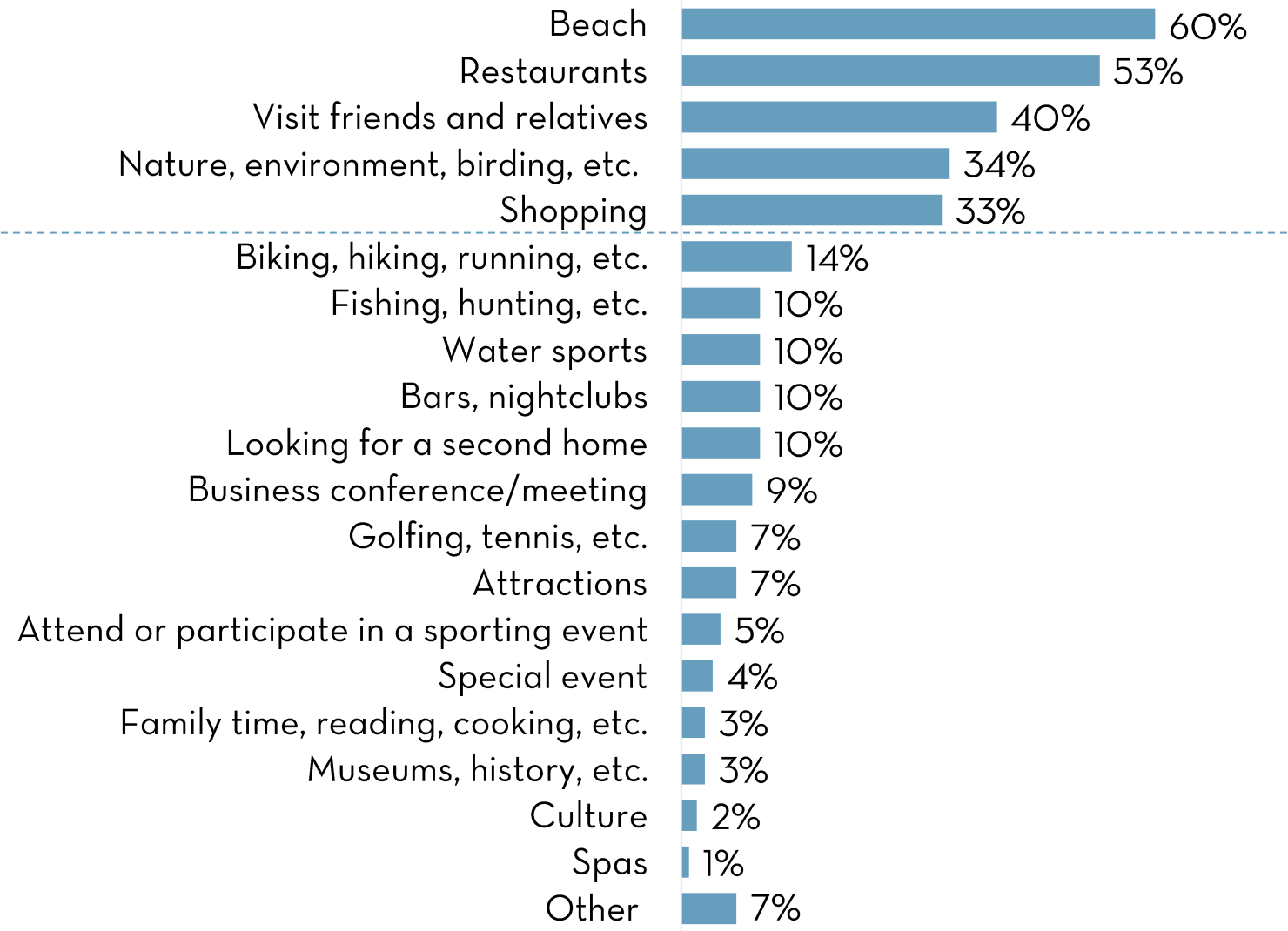


Area Stayed vs. Areas Visited¹



Visitor Activities¹

- » Visitors love to hang out at the **beach**, enjoy area **restaurants**, and spend time with **friends and relatives** while in the area
- » Visitors are also enticed to go **shopping** and enjoy **nature** while in Charlotte County

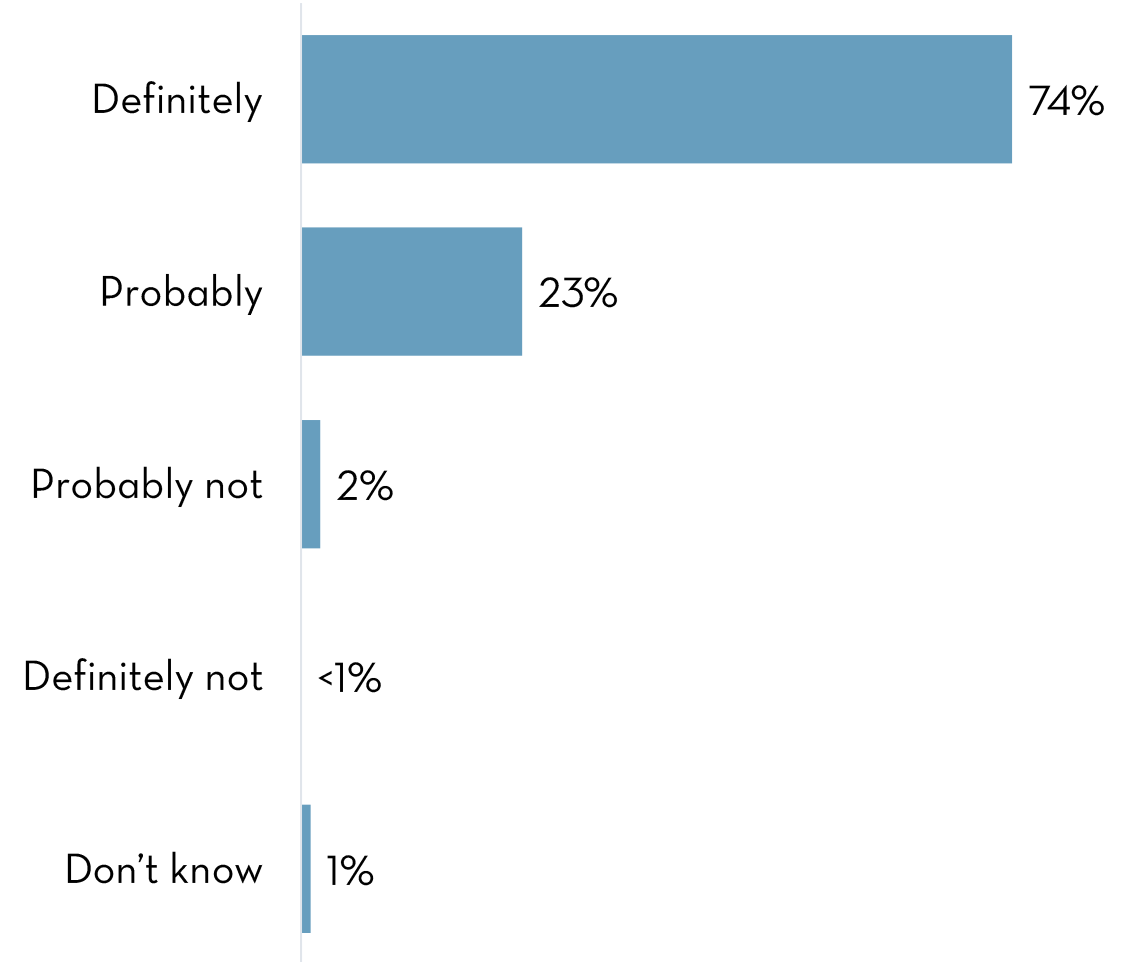


Visitor Journey: Post-Trip Evaluation



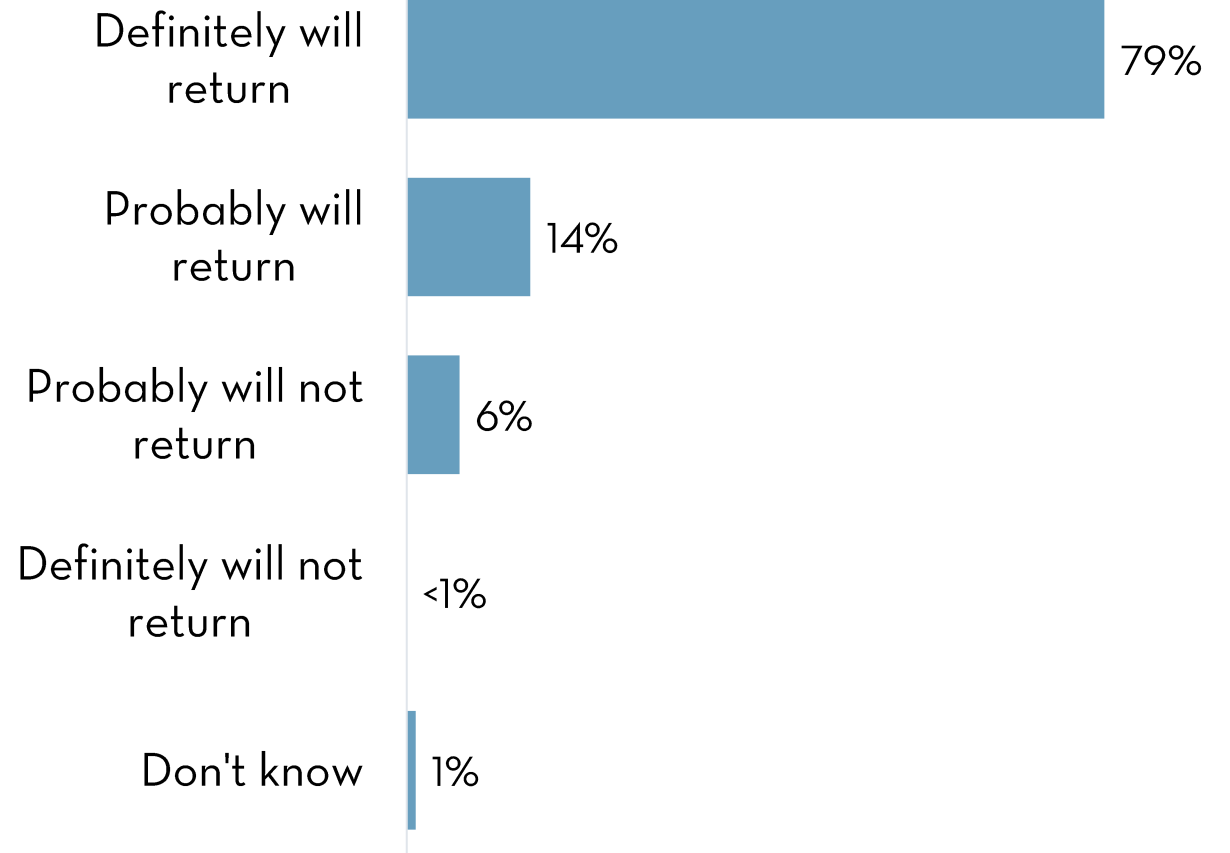
Visitor Recommendation

» **97%** would recommend Punta Gorda/Englewood Beach to a friend
(**74%** would definitely recommend)



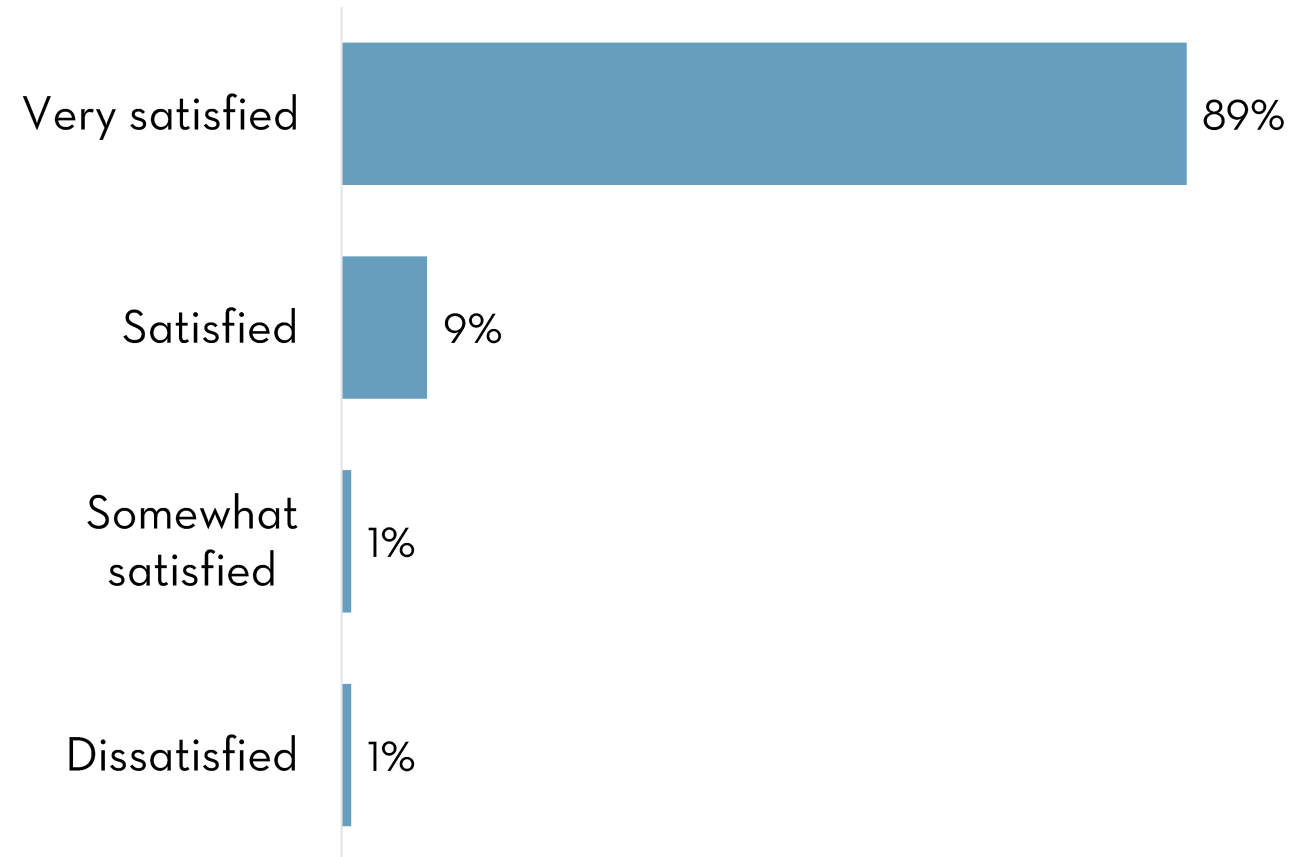
Visitor Return

» **93%** will return (**79%** will definitely return)



Visitor Satisfaction

» **98%** were satisfied or very satisfied with their stay (**89%** were very satisfied)



If you were talking to a friend, how would you describe Charlotte County as a place to visit?



"Lot of shells. Private area. Quaint. Family friendly. No loud parties."



"Sunny, comfortable, friendly, slower-paced area of Florida to visit with great beaches nearby."



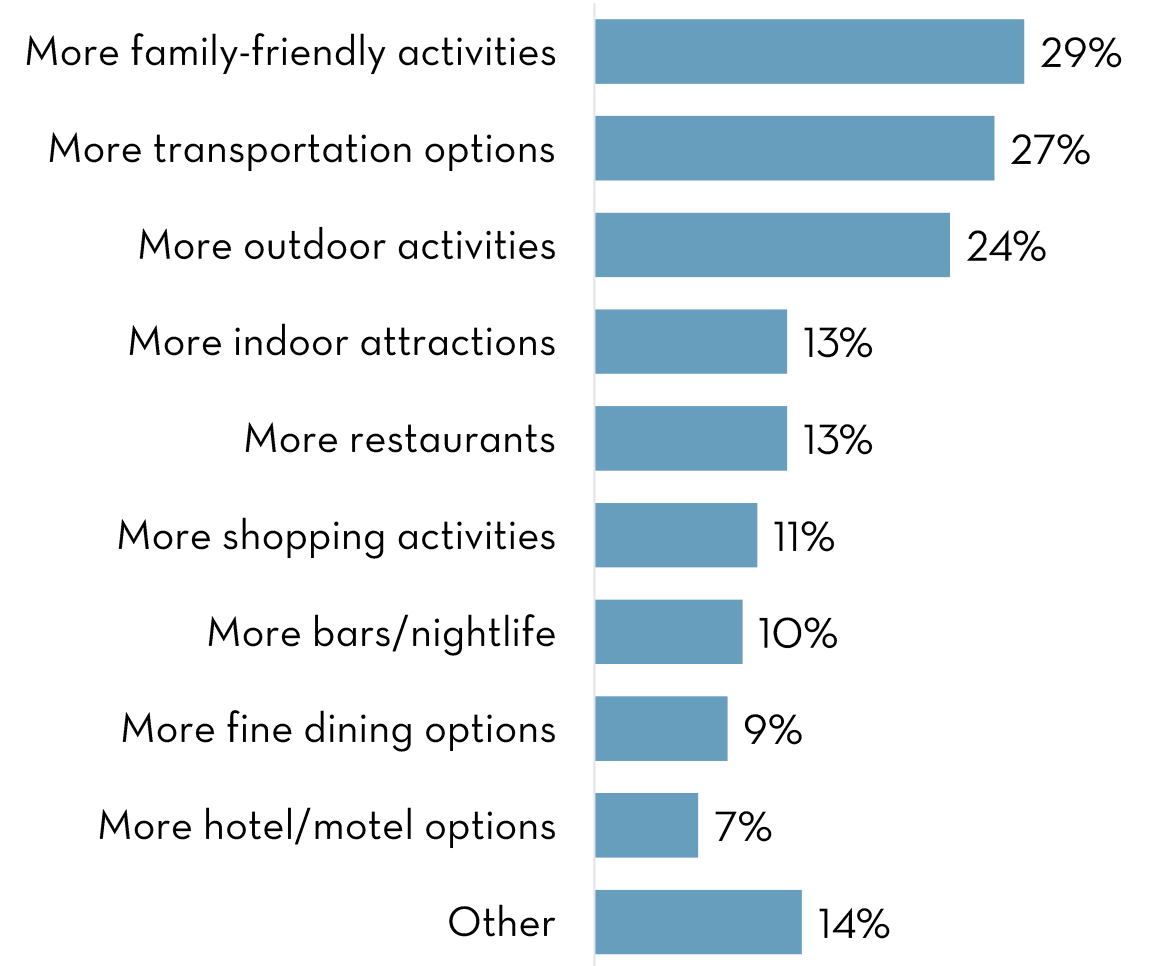
"Great place to visit or live. The river walk is a great place to walk. Listen to music and get a drink. The community is very welcoming to visitors as well as residents."



"Wildlife is wonderful. Beaches and weather. Quiet. Not crowded. Low building."

What type of attraction or amenity would make your return to the area more desirable if it were available?

- » **Nearly 3 in 10** visitors mentioned **more family-friendly activities** would make a return visit more desirable
- » **About 1 in 4** visitors said that **more transportation activities** and **more outdoor activities** would make Charlotte County more desirable



¹multiple responses permitted.

Year-to-Year Comparisons



YEAR-TO-YEAR COMPARISONS

Trip Planning Cycle	July - September 2022	July - September 2023
A week or two in advance	27%	26%
A month or so in advance	28%	25%
2 months in advance	18%	25%
3 months in advance	12%	13%
4 to 5 months in advance	7%	5%
6 months or more in advance	8%	6%
Average Trip planning cycle (in days)	57	55

Top Trip Planning Sources	July - September 2022	July - September 2023
Internet	44%	49%
Previous visit	37%	42%
Talk to family/friends/co-workers	33%	27%

YEAR-TO-YEAR COMPARISONS

Top Reasons for Visiting ¹	July – September 2022	July – September 2023
Family vacation	34%	37%
Visiting friends/relatives	33%	34%
Beach	26%	28%
Business conference or meeting	3%	9%
Looking for a second home	7%	6%
Shopping	9%	5%
Nature, environment, bird watching, etc.	9%	4%
Water sports	4%	3%
Special occasion	6%	3%

Visitor Guide and Transportation	July – September 2022	July – September 2023
Requested a Visitors Guide	12%	8%
Drove to Charlotte County	60%	52%
Flew to Charlotte County	40%	48%

YEAR-TO-YEAR COMPARISONS

Market of Origin	July - September 2022	July - September 2023
Fort Myers-Naples	8%	7%
Sarasota	7%	6%
Tampa-St. Petersburg	6%	5%
New York City ¹	6%	4%
Cincinnati	1%	3%
Orlando-Daytona Beach-Melbourne	4%	3%
Chicago	3%	2%
Cleveland-Akron	2%	2%
Indianapolis	1%	2%
Jacksonville	1%	2%
Philadelphia	<1%	2%
Pittsburgh	1%	2%

YEAR-TO-YEAR COMPARISONS

Region of Origin	July - September 2022	July - September 2023
Midwest	26%	34%
Florida	31%	26%
Northeast	20%	18%
Southeast	12%	13%
West	5%	4%
International	6%	5%

YEAR-TO-YEAR COMPARISONS

Travel Parties	July - September 2022	July - September 2023
Travel Party Size	2.8	2.6
Traveled as a family	40%	36%
Traveled with children	40%	35%
Traveled as a couple	30%	34%

Visitor Profile	July - September 2022	July - September 2023
Median Age	45	45
Gender (Female)	51%	52%
Median Household Income	\$89,800	\$102,300
White/Caucasian	86%	87%
Hispanic	8%	7%
African-American	5%	5%

YEAR-TO-YEAR COMPARISONS

Accommodations	July - September 2022	July - September 2023
Friends/Family Home	20%	19%
Hotel/Motel	32%	31%
Day Tripper	30%	28%
Personal Second Home/Timeshare	10%	11%
Rental house/Airbnb	6%	9%
Other	2%	2%

Trips Experience	July - September 2022	July - September 2023
Average nights stayed	5.9	5.5
1 st Time Visitor	21%	19%
10+ Prior Visits to Charlotte County	36%	30%

YEAR-TO-YEAR COMPARISONS

Top Activities ¹	July – September 2022	July – September 2023
Beach	54%	60%
Restaurants	55%	53%
Visit friends and relatives	41%	40%
Nature, environment, birding, etc.	27%	34%
Shopping	34%	33%
Biking, hiking, running, etc.	13%	14%
Fishing, hunting, etc.	13%	10%
Water sports	12%	10%
Bars, nightclubs	11%	10%
Looking for a second home	13%	10%

¹multiple responses permitted.

YEAR-TO-YEAR COMPARISONS (Cont.)

Top Activities ¹	July – September 2022	July – September 2023
Business conference/meeting	3%	9%
Golfing, tennis, etc.	10%	7%
Attractions	10%	7%
Attend or participate in a sporting event	6%	5%
Special event	7%	4%
Family time, reading, cooking, etc.	4%	3%
Museums, history, etc.	4%	3%
Culture	5%	2%
Spas	3%	1%
Spring Training	N/A	N/A

¹multiple responses permitted.

YEAR-TO-YEAR COMPARISONS

Average Daily Trip Spending	July - September 2022	July - September 2023
Accommodations	\$58	\$65
Restaurants	\$74	\$54
Groceries	\$29	\$41
Shopping	\$36	\$41
Entertainment	\$43	\$32
Transportation	\$29	\$33
Other	\$13	\$12
Total	\$282	\$278

Average Total Trip Spending	July - September 2022	July - September 2023
Accommodations	\$343	\$356
Restaurants	\$438	\$297
Groceries	\$172	\$222
Shopping	\$213	\$222
Entertainment	\$255	\$172
Transportation	\$172	\$180
Other	\$77	\$67
Total	\$1,670	\$1,516

YEAR-TO-YEAR COMPARISONS

Post-Trip Evaluation	July – September 2022	July – September 2023
Will return to Charlotte County	95%	93%
Satisfied or very satisfied with their stay	96%	98%
Would recommend to friend	93%	97%

Methodology



Visitor Tracking Study

- » **413** interviews were completed with Charlotte County visitors at public areas, beaches, the airport and with online surveys.

Data Collection

- » Visitor interviews were completed in person and online between **July 1st, 2023 and September 30th, 2023.**

Punta Gorda/Englewood Beach VCB Visitor Tracking Report

July - September 2023

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