#### Punta Gorda/Englewood Beach VCB Visitor Tracking Report October – December 2021







#### **Visitor Journey**

This report presents the economic impact of visitors to Punta Gorda/Englewood Beach during Oct - Dec 2021. In the report, we follow visitors in their journeys from pre-trip planning to the economic impact of their expenditures in our destination. Along the way, we examine profiles of visitors, their experiences in our destination, and how they evaluate experiences in Punta Gorda/Englewood Beach.

#### **Pre-Visit**

- Planning cycle
- Promotion/Influence
- Planning sources
- Transportation
- Reasons for visiting
- Destinations considered
- Visitor guide

#### Traveler Profile

- Visitor origin
- Party size
- Party composition
- First time visitors
- Demographics

## Trip Experience

- Accommodations
- Length of stay
- Top activities
- Comparisons

#### Post-Trip Evaluation

- Visitor satisfaction
- Perceptions
- Amenities for a desirable return

#### Impact of Tourism

- Spending by visitor type
- Key performance indicators





## **Executive Summary**







#### Visitor Journey – Impact of Tourism

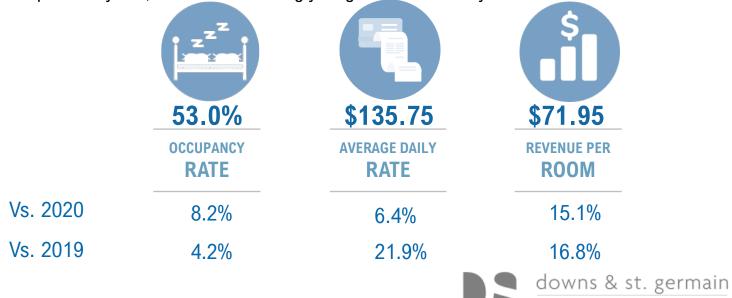
Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism





# **Quarterly Snapshot**

- October-December 2021 Charlotte County visitor and lodging metrics exceed all 2020 and nearly all 2019 figures except for occupancy and room nights
- » A majority of visitors to Charlotte County in October December 2021 came from the Midwest and Northeast
- Charlotte County is seen as a destination that is a quiet and relaxing getaway with less traffic and good shopping and restaurants
- Compared to previous years, visitors are trending younger and more likely to travel with children





#### **Key Performance Indicators**

<b>Visitor Statistics</b>	Oct – Dec 2020	Oct – Dec 2021	Percent Change
Visitors <sup>1</sup>	210,200	290,400	+38.2%
Direct Expenditures <sup>2</sup>	\$111,850,200	\$166,235,300	+48.6%
Total Economic Impact	\$162,182,800	\$241,041,200	+48.6%

<b>Lodging Statistics</b>	Oct – Dec 2020	Oct – Dec 2021	Percent Change
Occupancy <sup>3</sup>	49.0%	53.0%	+8.2%
Room Rates <sup>3</sup>	\$127.57	\$135.75	+6.4%
<i>RevPAR</i> <sup>3</sup>	\$62.51	\$71.95	+15.1%
Room Nights <sup>3</sup>	247,985	281,742	+13.6%
TDT Collections <sup>4</sup>	\$915,451	\$1,369,184	+49.6%

<sup>&</sup>lt;sup>1</sup>The increase in visitors can be attributed to larger travel parties (+3%), shorter length of stay (-13%), an increase in units (+5%), and fewer visitors staying in paid accommodations (-3%). Each one of those changes increases the total number of visitors vis-à-vis 2020.

<sup>&</sup>lt;sup>4</sup> Increased units available has led to an increase in TDT collections





<sup>&</sup>lt;sup>2</sup> Includes spending for: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

<sup>&</sup>lt;sup>3</sup> Sources: STR and All The Rooms – Note: more units available in 2021 vs 2020

#### **Key Performance Indicators**

PUNTA GORDA

ENGLEWOOD BEACH

The Charlotte Harbor Gulf Island Coast

<b>Visitor Statistics</b>	Oct – Dec 2019	Oct – Dec 2021	Percent Change
Visitors <sup>1</sup>	175,100	290,400	+65.8%
Direct Expenditures <sup>2</sup>	\$109,807,000	\$166,235,300	+51.4%
Total Economic Impact	\$159,220,200	\$241,041,200	+51.4%

<b>Lodging Statistics</b>	Oct – Dec 2019	Oct – Dec 2021	Percent Change
Occupancy <sup>3</sup>	55.3%	53.0%	-4.2%
Room Rates <sup>3</sup>	\$111.37	\$135.75	+21.9%
RevPAR <sup>3</sup>	\$61.61	\$71.95	+16.8%
Room Nights <sup>3</sup>	293,080	281,742	-3.9%
TDT Collections <sup>4</sup>	\$880,238	\$1,369,184	+55.5%

<sup>&</sup>lt;sup>1</sup> The increase in visitors can be attributed to larger travel parties (+21%), shorter length of stay (-20%), an increase in units (+1%), and fewer visitors staying in paid accommodations (-11%). Each one of those changes increases the total number of visitors vis-à-vis 2019.



<sup>&</sup>lt;sup>2</sup> Includes spending for: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

<sup>&</sup>lt;sup>3</sup> Sources: STR and All The Rooms – Note: more units available in 2021 vs 2019

<sup>&</sup>lt;sup>4</sup> Increased units available has led to an increase in TDT collections and Room Rate

#### **Travel Party Spending**

- » Visiting travel parties spent \$245 per day and \$1,764 on their trip
- » Visiting travel parties staying in paid accommodations spent \$398 per day and \$3,543 on their trip







#### **Visitor Journey – Pre-Visit**

Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism





## Trip Planning<sup>1</sup>

- » Nearly 1 in 2 visitors planned their trip 1 month or less in advance
- » Top trip planning sources:



Previous visit (45%)



Friend, coworker, etc. (32%)



Internet (28%)





#### Punta Gorda/Englewood Beach Promotions<sup>1</sup>

- » 16% of visitors recalled promotions about the Punta Gorda/Englewood Beach area before their visit
- » 69% of those who recalled advertising were influenced to come to the area
- Top sources of noticed promotions:



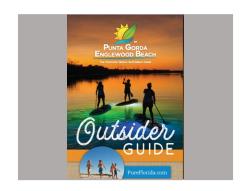
Personal social media (31%)



Online Article (25%)



Newspaper (21%)



Travel/Visitor Guide (17%)



Television (17%)





#### Top Methods of Accommodation Booking<sup>1</sup>



57% Directly with hotel/condo



14% Online travel agency



11% VRBO, HomeAway

<sup>1</sup>Visitors staying in paid accommodations.





#### **Transportation**



64% of visitors drove to Punta Gorda/Englewood Beach



13% of all visitors flew in via the Punta Gorda Airport



13% of all visitors flew in via the Southwest Florida International Airport





#### Top Reasons for Visiting<sup>1</sup>



Visit friends/relatives (41%)



Beach (28%)



Family vacation (24%)





#### Concerns with COVID-191

- » 1 in 10 visitors stated that concerns about COVID-19 played a role in them choosing to visit this area
- Top pandemic related reasons for choosing the area over others:



Preferred a destination that felt safe (23%)<sup>2</sup>



Preferred a destination that I could drive to (23%)<sup>2</sup>



Preferred a less crowded destination (19%)<sup>2</sup>





# Top Reasons for Choosing Punta Gorda/Englewood Beach Over Other Destinations<sup>1</sup>











Family/friends (56%)

Vacation (14%)

Special event (8%)

Own a 2<sup>nd</sup> home (8%)

**Quiet (8%)** 

<sup>1</sup>Coded open-ended responses; multiple responses permitted.





#### **Other Destinations Considered**

- 79% of visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » Other destinations considered:



Ft. Myers/Cape Coral (7%)



Sarasota (6%)



Naples (4%)



Tampa (3%)



Orlando (2%)



St. Pete/Clearwater (2%)

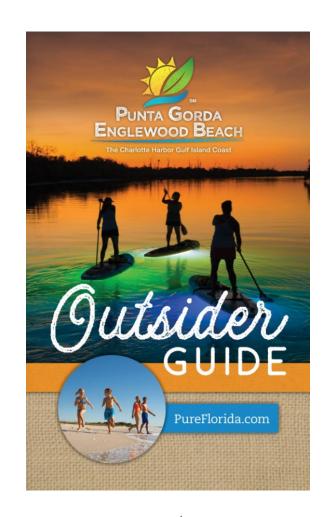




#### **Visitors Guide**

» 6% of visitors requested a Visitors Guide

» Visitors Guide received a rating of 7.7 out of 10.0¹



<sup>1</sup>Rated on a 10-point scale where 10 is extremely useful and 1 is not at all useful.





#### **Visitor Journey – Traveler Profile**

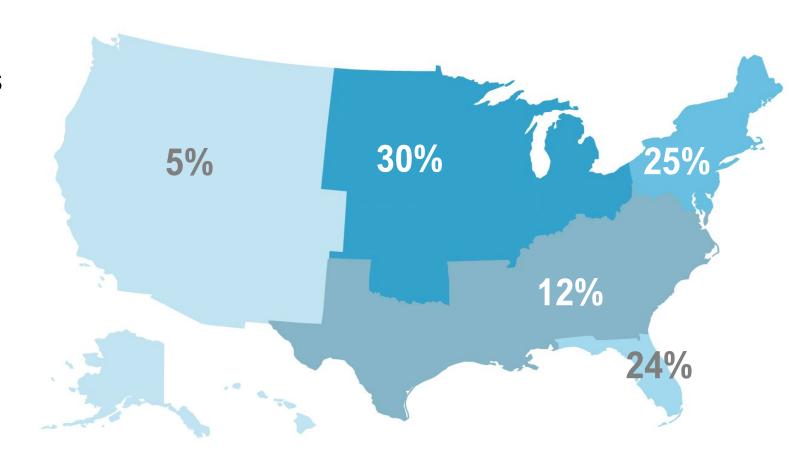
Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism





#### **Top Regional Origins of Visitors**

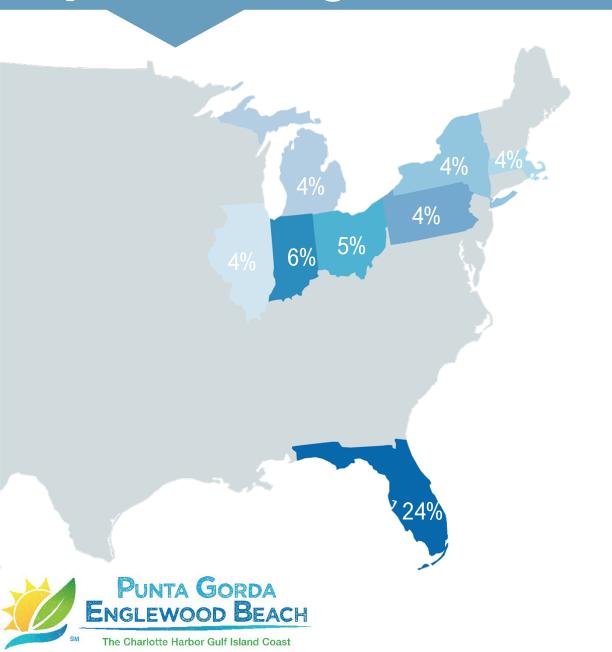
- » 96% of Charlotte County visitors lived in the United States
- » 4% of visitors to Charlotte County were from outside of the United States
- The Midwest and Northeast accounted for over half of visitors







#### **Top State Origins of Visitors**



**56%** of visitors traveled to Charlotte County from 8 states







#### **Top Market Origins of Visitors**

#### 22% of visitors come from 5 markets



6% Sarasota-Bradenton



6% Naples-Ft. Myers



4% New York City<sup>1</sup>



3% Tampa-Clearwater-St. Petersburg



3% Indianapolis

<sup>1</sup>NYC metro area includes parts of New York, New Jersey & Connecticut.





#### **Travel Party Size and Composition**

- » The typical visitor traveled in a party composed of 3.0 people
- » 33% traveled with at least one person under the age of 20
- » Nearly 1 in 3 traveled as a family, while over 3 in 10 visitors traveled as a couple







#### **Length of Stay – All Visitors**\*

» Visitors spent 7.2¹ nights in Punta Gorda/Englewood Beach



<sup>1</sup>Nights stayed capped at 30 nights. Average length of stay is 12.3 nights when nights stayed is not capped.

\*Nights stayed includes Day Trippers.





#### **First Time Visitors**

» 15% were first time visitors

» 41% had visited more than 10 times







#### Typical Punta Gorda/Englewood Beach Visitor

#### » The typical Visitor:

- » Was 49 years old
- » Had a median household income of \$82,500
- » Was equally likely female (51%) or male (49%)
- » Was from:
  - » Midwest (30%)
  - » Northeast (25%)
  - » Florida (24%)







#### **Typical Day Trip Visitor**



- » The Typical Day Trip Visitor:
  - » Was 45 years old
  - » Had a median household income of \$91,100
  - » Was female (54%)
  - » Was from:
    - » Sarasota-Bradenton (17%)
    - » Naples-Ft. Myers (12%)



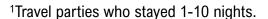


#### **Typical Vacationer Visitor**

- » The Typical Vacationer¹ Visitor:
  - » Was 43 years old
  - » Had a median household income of \$76,400
  - » Was equally likely male/female (50%)
  - » Was from:
    - » Northeast (34%)
    - » Midwest (33%)







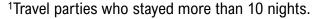


#### **Typical Long-Term Visitor**

- » The Typical Long-Term¹ Visitor:
  - » Was 53 years old
  - » Had a median household income of \$70,000
  - » Was male (56%)
  - » Was from
    - » Midwest (35%)
    - » Northeast (28%)









#### **Visitor Journey – Trip Experience**

Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism

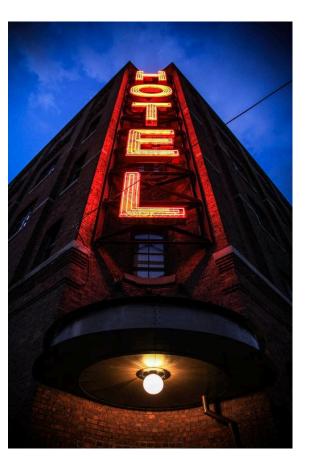




#### **Top Visitor Accommodations**



27% Day Tripper



26% Hotel/motel/resort



20% Family/friend's residence



15% Personal condo/timeshare/2<sup>nd</sup> home





### Top Activities During Visit<sup>1</sup>











Beach (60%)

Restaurants (49%)

Visit friends/relatives (49%)

Shopping (28%)

Nature related (25%)

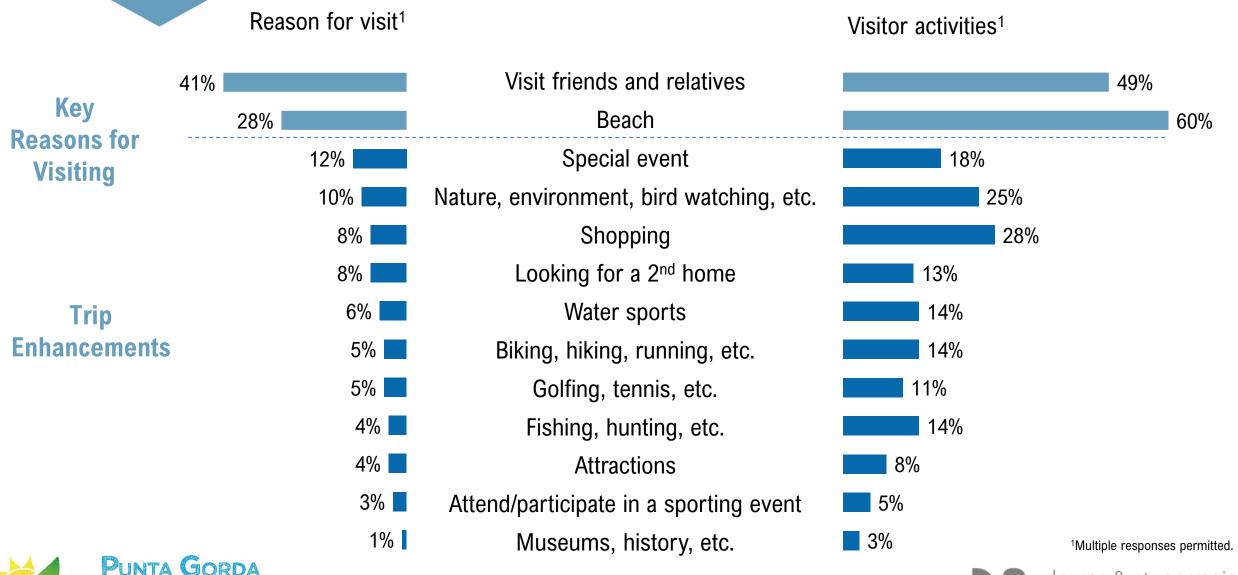
<sup>1</sup>Multiple responses permitted





#### Reason for Visit vs. Visitor Activities

The Charlotte Harbor Gulf Island Coast





#### **Visitor Journey – Post-Trip Evaluation**

Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Impact of Tourism





#### Top Requested Amenities<sup>1</sup>



20% More family friendly activities



18% More shopping options



16% More indoor attractions





#### **Visitor Satisfaction**

- » 91% of visitors would definitely recommend Punta Gorda/Englewood Beach
- » 97% will definitely return
- » 97% were satisfied or very satisfied with their stay (85% were very satisfied)







### Perceptions of Punta Gorda/Englewood Beach<sup>1</sup>



#### Great Area:

"My trip was very enjoyable! It wasn't too crowded, the beach was easy to get to, there was good entertainment and great hike trails."



#### Beautiful:

"The parks are absolutely beautiful in Punta Gorda. The few places that we went to shop were very good and fun to be around."



Relaxing:

"All I can say is that Port Charlotte is so peaceful. Every time we stay here with our family, we have such a great time."







# **Detailed Findings**







## Visitor Journey – Impact of Tourism







## Visitor Spending by Visitor Type

- » All visitors spent \$166,235,300 over the course of their visits
- » Even though there were nearly the same number of paid and unpaid visitors, paid visitors spent over \$30 million dollars more than those in nonpaid accommodations

	Paid Accommodations	Non-paid Accommodations	Day Trippers	Total
<b>Visitors</b>	109,000	103, 100	<i>78,300</i>	<i>290,400</i>
Spending	\$98,837,700	\$63,741,900	\$3,655,700	<i>\$166,235,300</i>





## **Daily Travel Party Spending**

	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Accommodations	<i>\$148</i>	<i>\$0</i>	<i>\$0</i>	<i>\$56</i>
Restaurants	\$80	<i>\$50</i>	<i>\$51</i>	\$61
Groceries	\$31	<i>\$29</i>	<i>\$7</i>	<i>\$24</i>
Shopping	<i>\$54</i>	<i>\$26</i>	\$31	\$38
Entertainment	<i>\$56</i>	<i>\$36</i>	<i>\$23</i>	\$40
Transportation	<i>\$25</i>	<i>\$22</i>	<i>\$16</i>	\$22
Other	\$4	\$4	<i>\$3</i>	\$4
Total	\$398	\$167	\$131	<i>\$245</i>





## **Total Travel Party Spending**

	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Accommodations	\$1,317	<i>\$0</i>	\$0	\$403
Restaurants	<i>\$712</i>	<i>\$505</i>	<i>\$51</i>	\$439
Groceries	\$276	\$293	<i>\$7</i>	\$173
Shopping	\$481	<i>\$263</i>	\$31	\$274
Entertainment	<i>\$498</i>	<i>\$364</i>	\$23	\$288
Transportation	\$222	\$222	<i>\$16</i>	<i>\$158</i>
Other	\$36	\$40	<i>\$3</i>	<i>\$29</i>
Total	\$3,542	\$1,687	\$131	\$1,764





### Visitor Journey – Pre-Visit

Pre-Visit

Traveler
Profile

Trip
Experience

Post-Trip
Evaluation

Impact of
Tourism

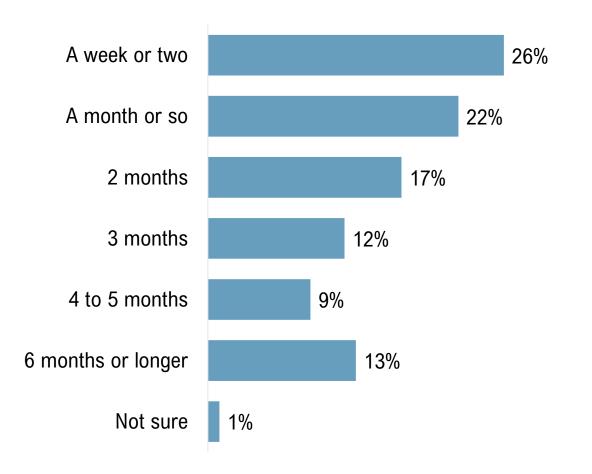




### **Trip Planning Cycle**

» Nearly half of visitors planned their trips a month or less in advance

- » Just over 1 in 3 visitors had long planning windows (3 months or longer in advance)
- » Average trip planning cycle was 64 days compared to 69 days in 2020







### Trip Planning Sources<sup>1</sup>

- » Over 2 in 5 visitors planned their trips based off of a previous visit. While nearly 1 in 3 used their friends, family and coworkers to plan their trip.
- » Nearly 3 in 10 visitors used Internet to plan their trip. Google was the top site used.

Trip Planning Source					
Previous visit	45%				
Friend, co-worker, etc.	32%				
Internet	28%				
Google search	23%				
Restaurant websites/apps	6%				
Social networking websites	5%				
Special events	5%				
Brochures/travel guides/visitor guides	5%				
Newspapers	4%				
Television	3%				
Magazines	2%				
Pure Florida Website	2%				
Business/conference/meeting information	1%				
Travel Agent	1%				
AAA	1%				
Convention and Visitor Bureau	1%				
Radio	1%				
Other	2%				
None/don't know	10%				
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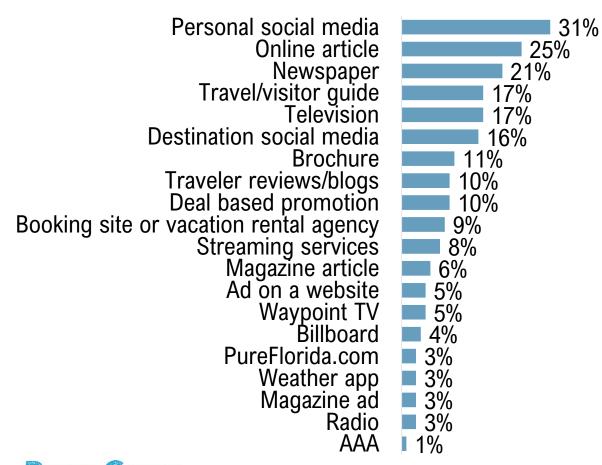


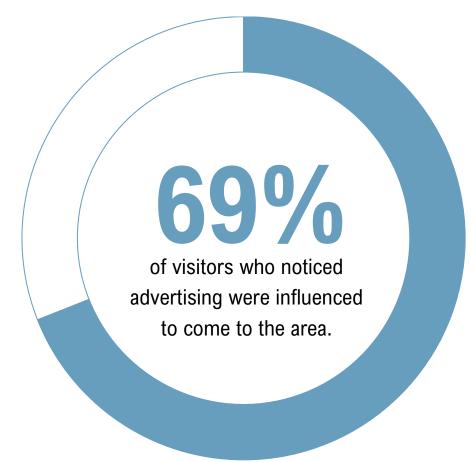


### Punta Gorda/Englewood Beach Promotions<sup>1</sup>

» 16% of visitors noticed promotions or travel stories about the Punta Gorda/Englewood Beach area on the following

sources:





<sup>1</sup>Multiple responses permitted.





### **Charlotte County Promotion Influences**

» Awareness of promotions was highest among visitors staying in paid accommodations

Saw Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	24%	15%	12%	16%
No	61%	73%	79%	73%
Don't know	<i>15%</i>	12%	9%	11%

» Visitors who stayed in non-paid accommodations were the least impacted by promotions as a whole

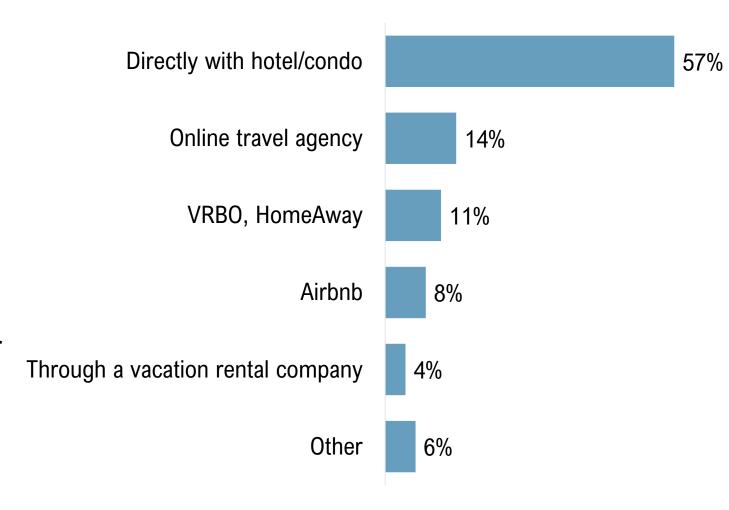
Influenced by Advertising	Paid Accommodations	Non-paid Accommodations	Day Trippers	All Visitors
Yes	74%¹	<i>61%</i> <sup>1</sup>	77% <sup>1</sup>	<i>69%</i> <sup>1</sup>
No	21%	37%	23%	28%
Don't know	<i>5%</i>	2%	0%	3%



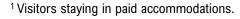


### Paid Accommodation Booking<sup>1</sup>

- » Nearly 3 in 5 visitors who stayed in paid accommodations booked directly with a hotel/condo
- » Online travel agencies accounted for 1 in 7 bookings



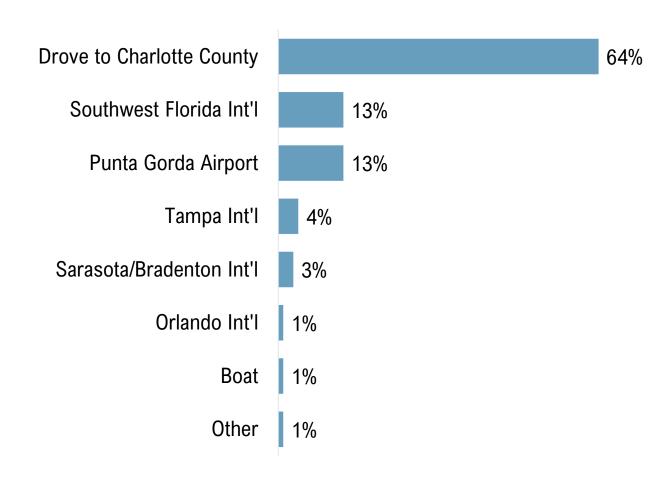






### **Visitor Transportation**

- » Nearly 2 in 3 visitors drove to Punta Gorda/Englewood Beach (64%)
- » 1 in 8 visitors flew into Punta Gorda Airport (13%)
- » 1 in 8 visitors flew into Southwest Florida International Airport (13%)

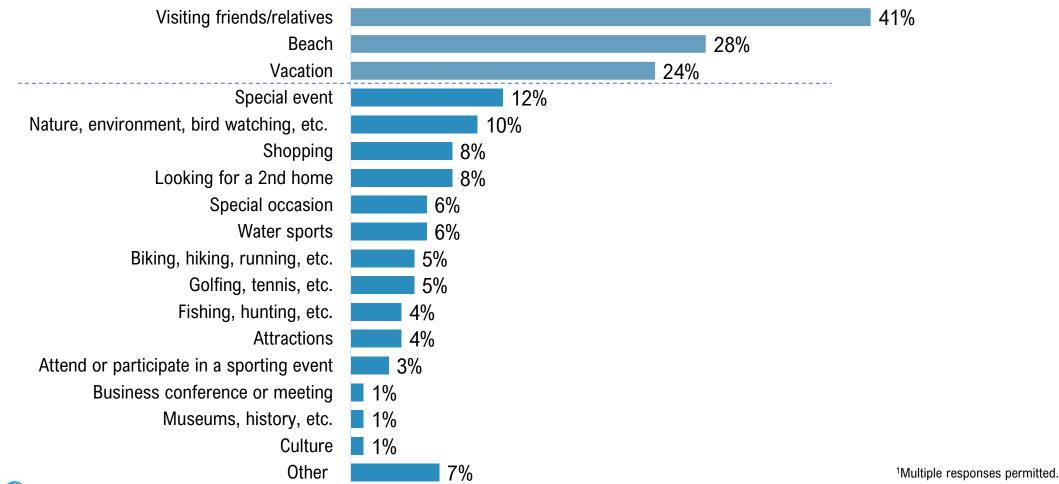






### Reasons for Visiting<sup>1</sup>

People come to Charlotte County to hang out with family or friends and to go to the beach.





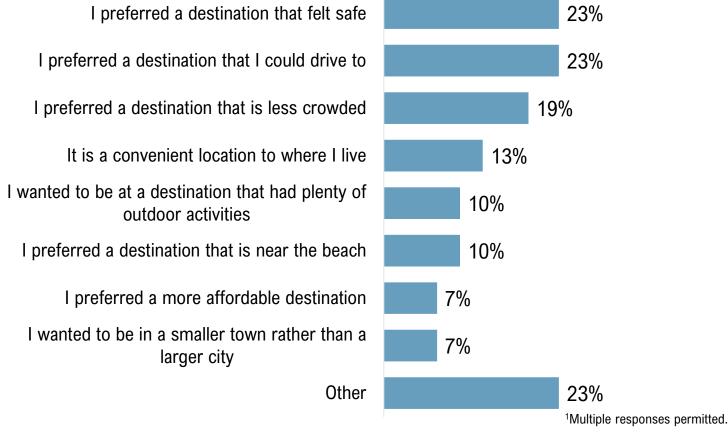


#### Concerns over COVID-19<sup>1</sup>

» 1 in 10 visitors stated that concerns about COVID-19 played a role in them choosing to visit this area as opposed to other destinations

### Reasons for choosing the Punta Gorda/Englewood Beach area over other destinations during the COVID-19 Pandemic:

Base: 10% who said concerns about COVID-19 played a role in choosing the area

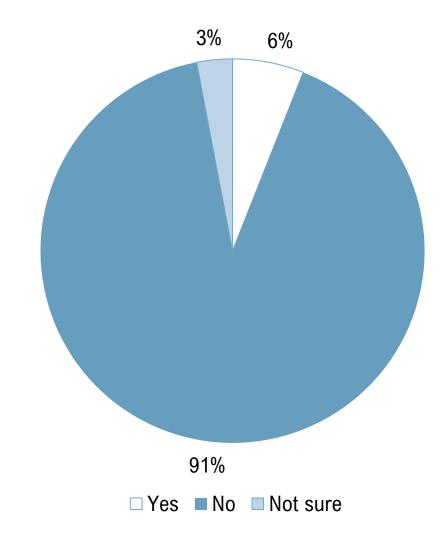






### Vacation replacement

» 6% of visitors stated that they replaced another trip elsewhere they previously planned with a trip to Punta Gorda/Englewood Beach area

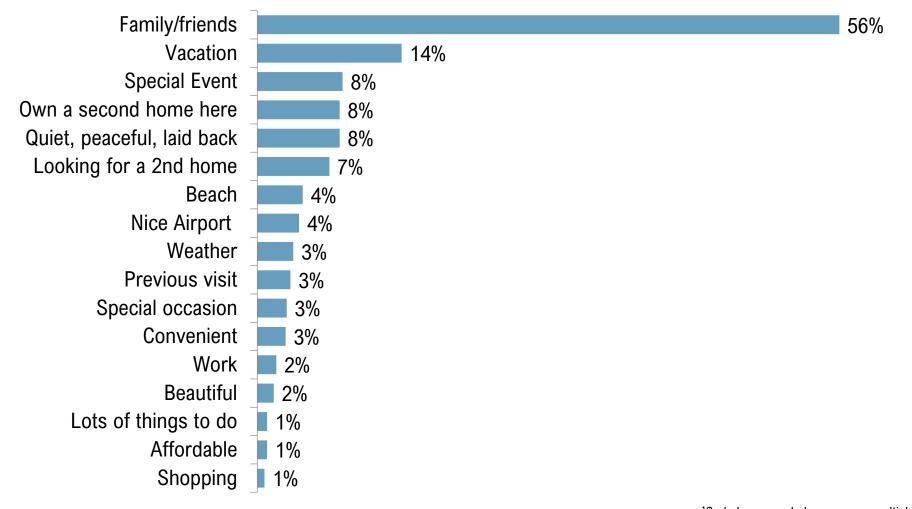


<sup>1</sup>Multiple responses permitted.

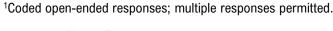




#### In general, why did you choose this area over other vacation destinations?<sup>1</sup>









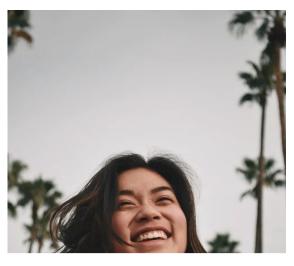
#### Why did you choose to come to this area over other vacation destinations?



"My brother lives here and invited me down. I love coming down here to relax and kick me feet up in the warm weather."



"My mother lives down here so I usually come down with the family for the holidays. The beach is nice this time of year."



"I was just looking for something different. I've been to Florida before but never this area. We rented a condo and I love it."











#### Other Destinations Considered<sup>1</sup>

- » 4 in 5 visitors only considered visiting Punta Gorda/Englewood Beach when planning their trip
- » Ft. Myers/Cape Coral and Sarasota are main competitors with 1 in 14 visitors considering one of these destinations

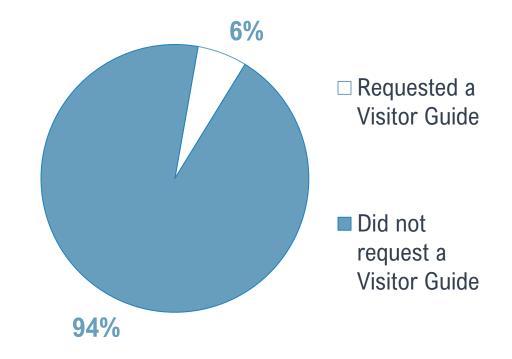
Only considered Punta Gorda/Englewood	79%
Ft. Myers/Cape Coral	7%
Sarasota	6%
Naples	4%
Tampa	3%
Orlando	2%
St. Petersburg/Clearwater	2%
Miami	1%
West Palm Beach/Ft. Lauderdale	1%
Florida Keys	1%
Daytona Beach	1%
Jacksonville/St. Augustine	1%
Cocoa Beach/Melbourne	1%
Other	3%

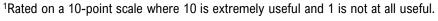




#### **Visitors Guide**

- » 6% of visitors requested a Visitors Guide before their trip
  - » 3% requested a print version
  - » 3% requested an online version
  - » Visitors Guide received a rating of 7.7 out of 10.0¹









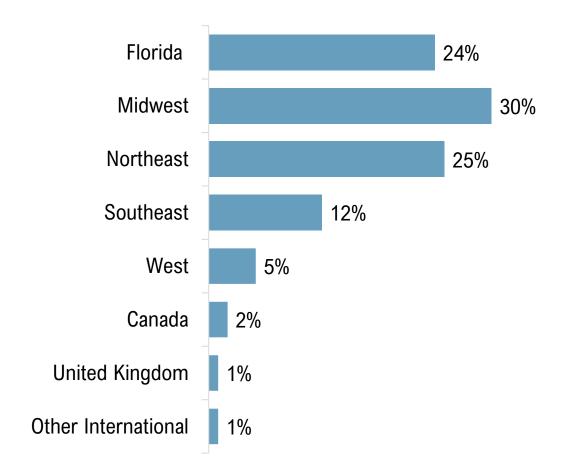
### **Visitor Journey – Traveler Profile**

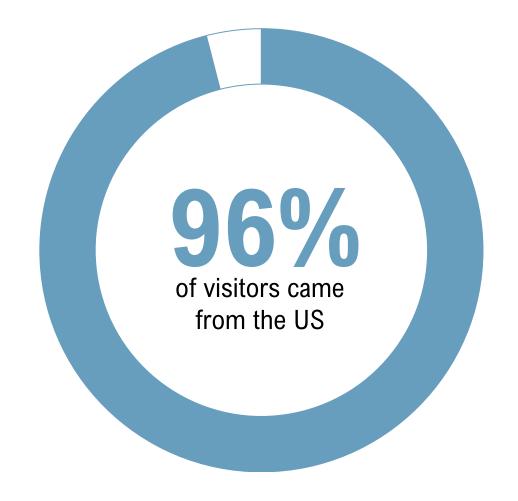
Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism





### Origin of Visitors – By Region









### Origin of Visitors – By State

Origin	Percentage of Visitors
Florida	24%
Indiana	6%
Ohio	5%
Pennsylvania	5%
New York	4%
Massachusetts	4%
Illinois	4%
Michigan	4%
New Jersey	3%
Wisconsin	3%
Tennessee	3%
Canada	3%
North Carolina	2%







## Origin of Visitors – By Market

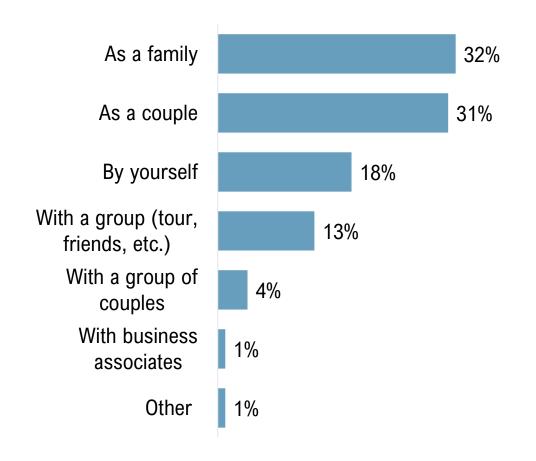
Market	% of All Visitors	Market	% of Overnight Visitors
Sarasota-Bradenton	6%	New York City <sup>1</sup>	6%
Naples-Ft. Myers	6%	Chicago	4%
New York City <sup>1</sup>	4%	Indianapolis	3%
Tampa-Clearwater-St. Petersburg	3%	Pittsburgh	3%
Indianapolis	3%	Washington DC-Baltimore	3%
Chicago	2%	Boston	2%
Pittsburgh	2%	Grand Rapids	2%
Boston	2%	Cincinnati	2%
Washington DC-Baltimore	2%	Atlanta	2%
Cincinnati	2%	Philadelphia	2%
Miami-Ft. Lauderdale	2%	Tampa-Clearwater-St. Petersburg	2%
Grand Rapids	2%	Milwaukee	2%





#### **Travel Parties**

- » The typical visitor traveled in a party composed of 3.0 people
- » 33% traveled with children under 20
- » 1 in 3 visitors traveled as a family

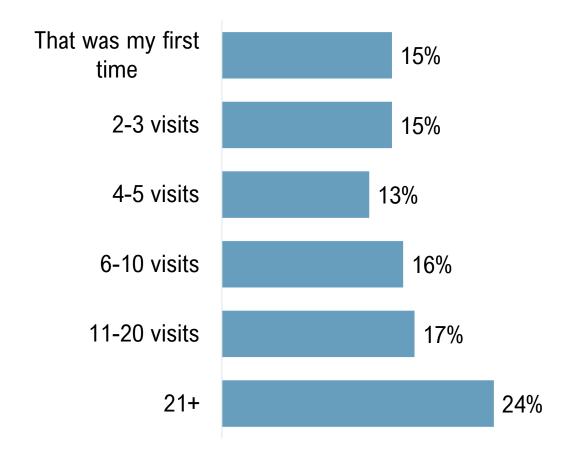






### Typical Punta Gorda/Englewood Beach Visitor

- » Typical visitors spent 7.2¹ nights in Punta Gorda/Englewood Beach
  - » When including long term visitors², average nights stayed is 12.3
- » 15% were first time visitors
- » 41% had visited more than 10 times







### Punta Gorda/Englewood Length of Stay

» Visitors who stayed in non-paid accommodations spent more time in Punta Gorda/Englewood Beach than other visitor types

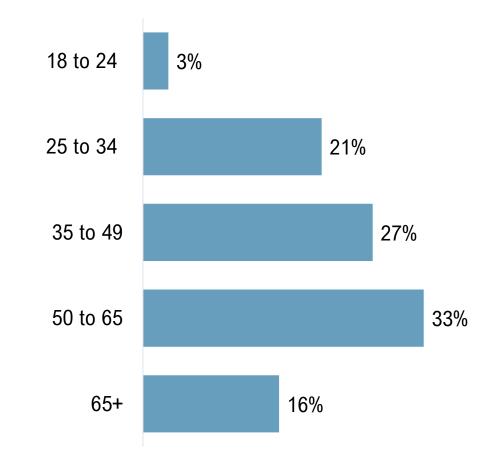
	Paid Accommodations	Non-paid Accommodations	Day Trippers	Average
Length of Stay <sup>1</sup>	8.9	10.1	1.0	7.2
Travel Party Size	3.4	2.8	2.8	3.0





### Age

» 49 is the median age of Oct – Dec visitors



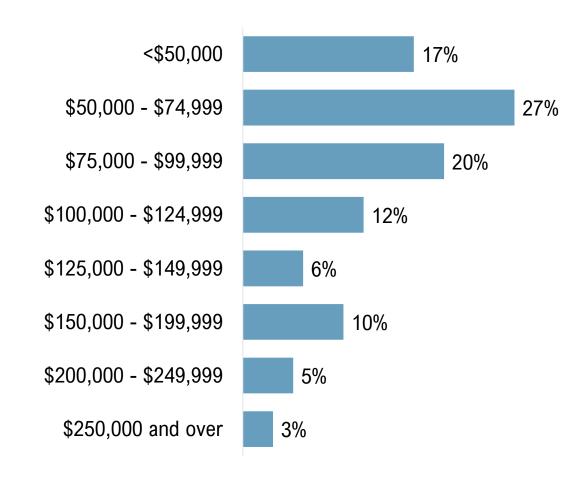




#### Household Income in 2020

#### Median Household Income

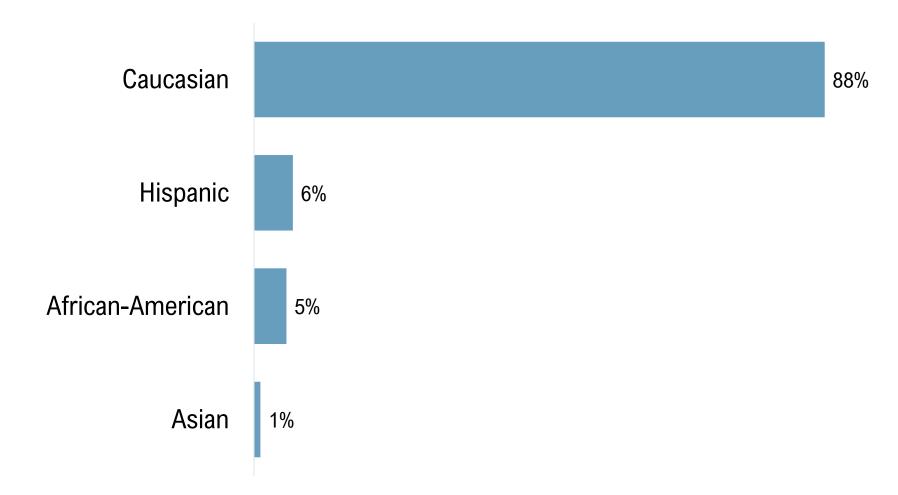
- » \$82,500 is the median household income for Oct Dec visitors
- » Nearly 1 in 5 visitors had a household income in excess of \$150,000







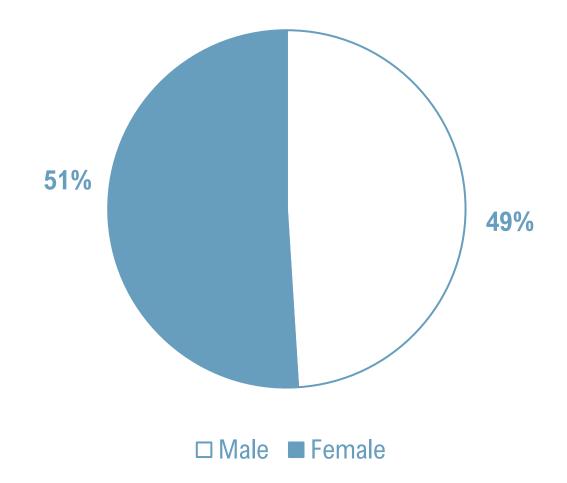
## Race/Ethnicity







### Gender







### **Visitor Journey – Trip Experience**

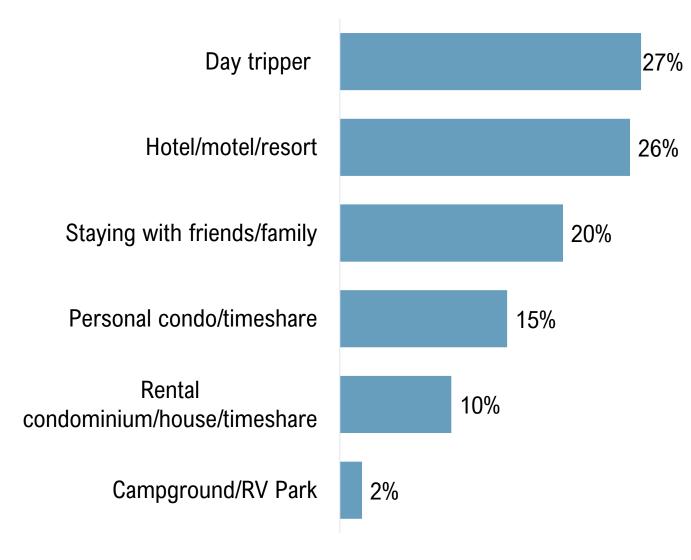
Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Tourism





### Visitor Accommodations

- » 73% of visitors stayed overnight in Punta Gorda/Englewood Beach
- » Over 1 in 4 stayed in a hotel/motel/resort
- » 1 in 5 visitors stayed with friends and family

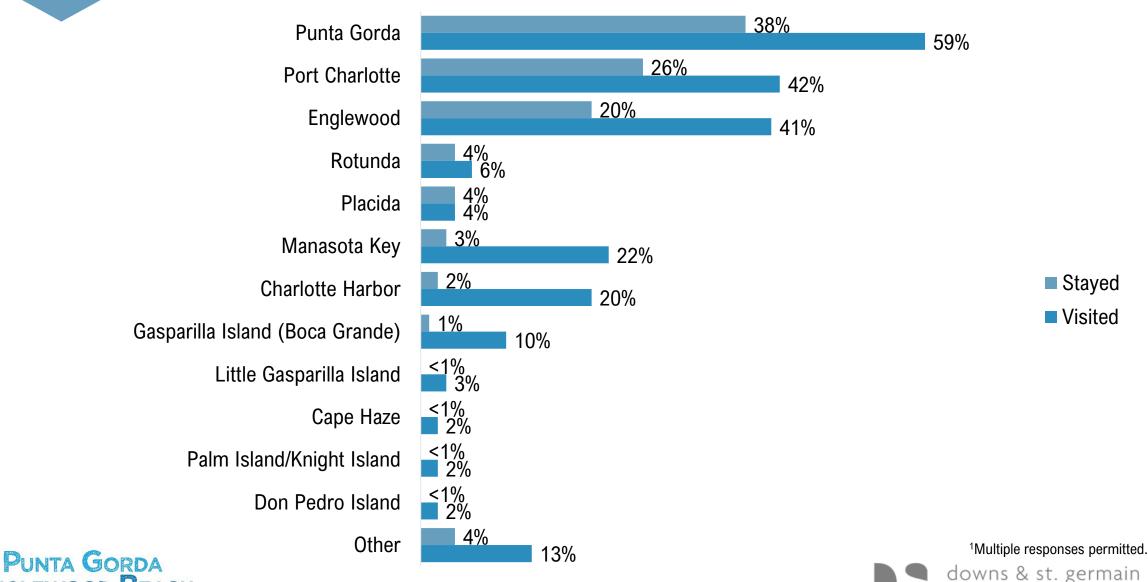






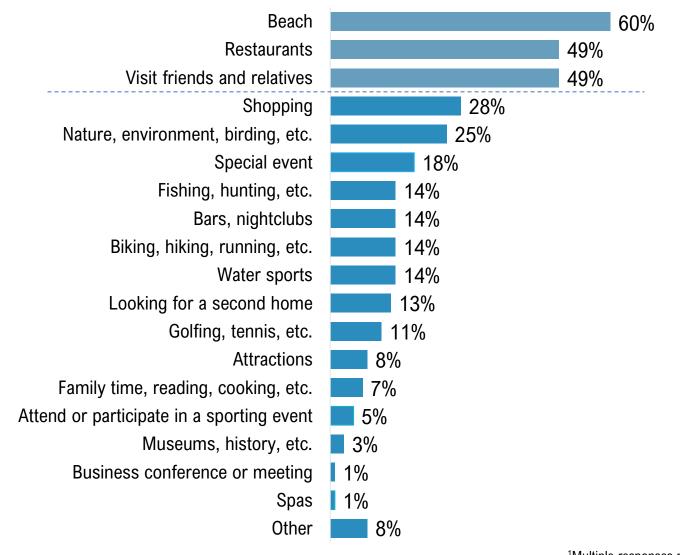
### Area Stayed vs. Areas Visited<sup>1</sup>

The Charlotte Harbor Gulf Island Coast



### Visitor Activities<sup>1</sup>

» Visitors love to hang out at the beach, spend time with friends and relatives, and enjoy area restaurants while in town







### **Visitor Journey – Post-Trip Evaluation**

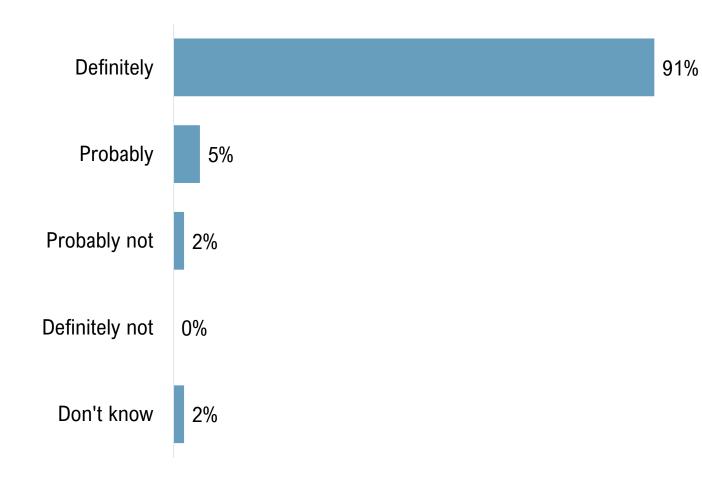
Pre-Visit Traveler Profile Trip Experience Post-Trip Evaluation Impact of Tourism





#### **Visitor Satisfaction**

» 91% would definitely recommend Punta Gorda/Englewood Beach to a friend

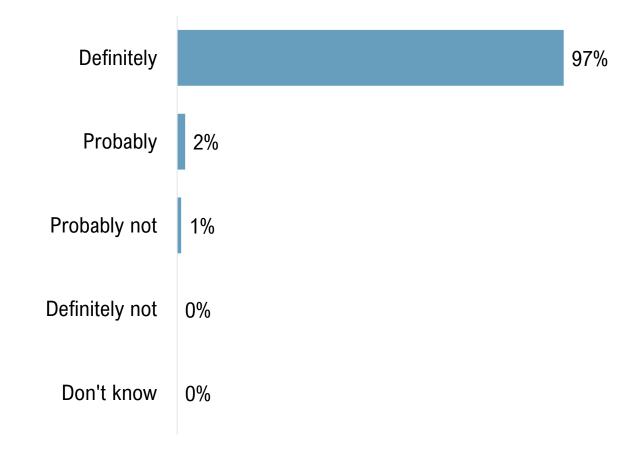






#### **Visitor Satisfaction**

» 97% will definitely return¹

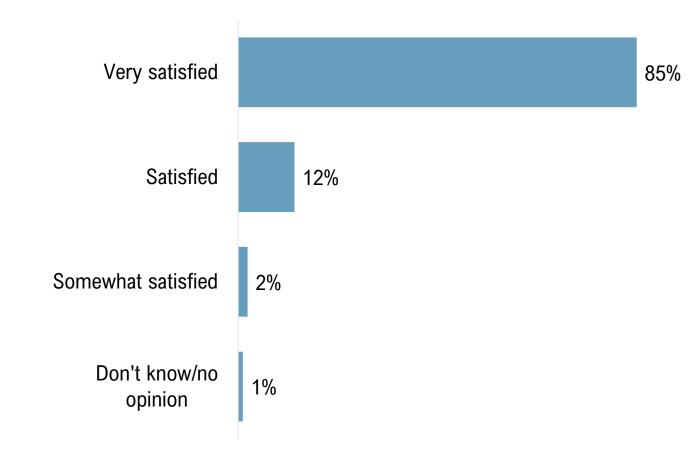






#### **Visitor Satisfaction**

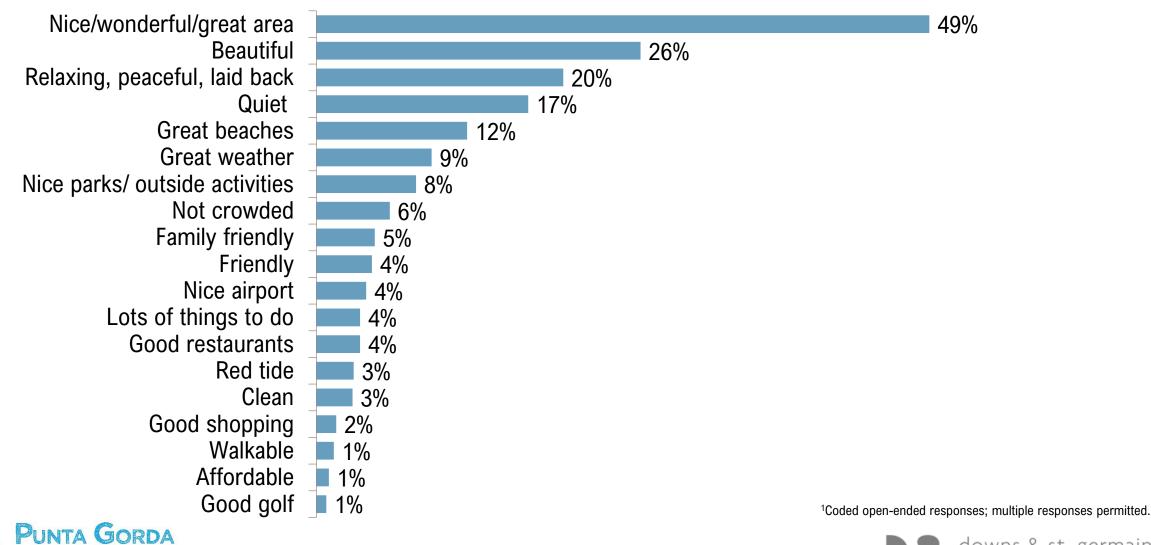
» 97% were satisfied or very satisfied with their stay







## If you were talking to a friend, how would you describe the Punta Gorda/Englewood Beach/Port Charlotte area as a place to visit?<sup>1</sup>





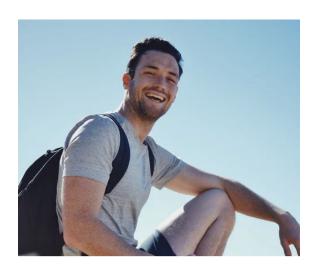
ENGLEWOOD BEACH

The Charlotte Harbor Gulf Island Coast

## If you were talking to a friend, how would you describe Charlotte County as a place to visit?



"My trip was very enjoyable! It wasn't too crowded, the beach was easy to get to, there was good entertainment and great bike trails."



"The parks are absolutely beautiful in Punta Gorda. The few places that we went to shop were very good and fun to be around."



"All I can say is that Port Charlotte is so peaceful. Every time we stay here with our family, we have such a great time."



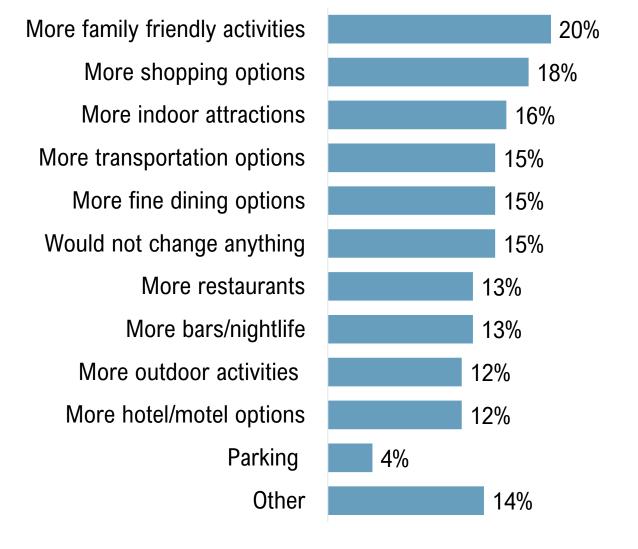
"Charlotte County is a small town that is fairly quiet. There are some great parks and tons of quaint little restaurants."





# What type of attraction or amenity would make your return to the area more desirable if it were available?

- » 1 in 5 visitors mentioned more family friendly activities as something that would make a return visit more desirable
- » Nearly 1 in 5 visitors said that more shopping options and more indoor activities would make Charlotte County to be a more desirable visit for them







# Year to year comparisions







Trip Planning Cycle	Oct – Dec 2020	Oct – Dec 2021
A week or two in advance	22%	26%
A month or so in advance	23%	22%
2 months in advance	16%	17%
3 months in advance	13%	12%
4 to 5 months in advance	7%	9%
6 months of more in advance	17%	13%

Top Trip Planning Sources	Oct – Dec 2020	Oct – Dec 2021
Previous visit	51%	45%
Talk to family/friends	27%	32%
Google search	NA	23%
Special events	4%	5%
Brochures/travel guides/visitor guides	4%	5%





Top Reasons for Visiting	Oct – Dec 2020	Oct – Dec 2021
Visit friends and relatives	37%	41%
Beach	19%	28%
Vacation	16%	24%
Special event	11%	12%
Nature activities	6%	10%
Shopping	8%	8%
Looking for a 2 <sup>nd</sup> home	NA	8%

Pre-Visit	Oct – Dec 2020	Oct – Dec 2021
Requested a Visitors Guide	7%	6%
Drove to Charlotte County	64%	64%
Flew to Charlotte County	36%	36%





Market of Origin	Oct – Dec 2020	Oct – Dec 2021
Sarasota-Bradenton	6%	6%
Naples-Ft. Myers	7%	6%
New York City <sup>1</sup>	4%	4%
Tampa Bay area	3%	3%
Indianapolis	2%	3%

Region of Origin	Oct – Dec 2020	Oct – Dec 2021
Southeast (including Florida)	38%	36%
Midwest	29%	30%
Northeast	22%	25%
West	8%	5%
International	3%	4%





Travel Parties	Oct – Dec 2020	Oct – Dec 2021
Travel Party Size	2.9	3.0
Traveled with Children	37%	33%
Traveled as a family	37%	32%
Traveled as a couple	32%	31%

Visitor Profile	Oct – Dec 2020	Oct – Dec 2021
Median Age	51	49
Gender (Female)	54%	51%
Median Household Income	\$89,000	\$82,500
White/Caucasian	89%	88%
Hispanic	6%	6%
African American	3%	5%





Accommodations	Oct – Dec 2020	Oct – Dec 2021
Day Tripper	27%	27%
Hotel/Motel	25%	26%
Friends/Family Home	21%	20%
Personal Second Home	13%	15%
Vacation Rental Home/Airbnb	9%	10%
Camping/RV	4%	2%

Trips Experience	Oct – Dec 2020	Oct – Dec 2021
Average nights stayed	7.2	7.2
Average nights stayed including long term	17.6	12.3
1 <sup>st</sup> Time Visitor	23%	15%
10+ Prior Visits to Charlotte County	25%	41%





Top Activities	Oct – Dec 2020	Oct – Dec 2021
Beach	47%	60%
Restaurants	41%	49%
Visit friends and family	46%	49%
Shopping	29%	28%
Nature related	18%	25%
Special event	15%	18%
Fishing, hunting, etc.	13%	14%
Bars/nightclubs	9%	14%
Biking, hiking, running, etc.	15%	14%
Water sports	12%	14%
Looking for a 2 <sup>nd</sup> home	NA	13%
Golf, tennis, etc.	10%	11%





Average Daily Trip Spending	Oct – Dec 2020	Oct – Dec 2021
Accommodations	\$49	\$56
Restaurants	\$56	\$61
Groceries	\$21	\$24
Shopping	\$36	\$38
Entertainment	\$31	\$40
Transportation	\$19	\$22
Other	\$6	\$4
Total	\$218	\$245

Average Total Trip Spending	Oct – Dec 2020	Oct – Dec 2021
Accommodations	\$353	\$403
Restaurants	\$403	\$439
Groceries	\$151	\$173
Shopping	\$259	\$274
Entertainment	\$223	\$288
Transportation	\$137	\$158
Other	\$43	\$29
Total	\$1,569	\$1,764





Post Trip Evaluation	Oct – Dec 2020	Oct – Dec 2021
Will definitely return to Charlotte County	97%	97%
Satisfied or very satisfied with their stay	96%	97%
Would definitely recommend to friend	95%	91%





#### Methodology



#### **Visitor Tracking Study**

» 416 interviews were completed with Charlotte County visitors at public areas, beaches and with online surveys.

#### **Data Collection**

Visitor interviews were completed in person and online between
 October 1st, 2021 and December 31st, 2021





Punta Gorda/Englewood Beach VCB Visitor Tracking Report October - December 2021

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