

Job Title: Bike Mechanic Employment Status: Part-Time Seasonal, Non-Exempt Compensation: \$15

About Bike Chattanooga:

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Shift Transit is a leader in North American urban bicycle share program development and operations. Shift Transit, with its partner PBSC Urban Solutions, has years of experience planning, implementing, and operating bicycle share programs across North America. Through careful planning and collaboration with our clients in each city, we take pride in delivering an excellent experience to both our riders and our clients.

Bike Chattanooga, operated by Shift Transit, provides 400 bikes and 42 stations to the Chattanooga Community and visitors. Bike Chattanooga provides short-term, point-to-point, bike rentals through a network of wireless, solar-powered kiosks located throughout Downtown, the TN Riverwalk, and UTC Campus.

Overview of Position:

Bike Chattanooga is seeking a Bike Mechanic to help with all aspects of bicycle maintenance, cleaning, and repair. Training on technical and unique aspects of Bike Share bikes will be provided.

Key Aspects of Position:

- Interact with customers and potential customers in public—represent Bike Chattanooga and SHIFT responsibly and effectively.
- Inspect and evaluate bicycles for safety, functionality, and cleanliness.
- Perform routine bicycle maintenance, cleaning, and repairs as necessary.
- Use communication and computer technology effectively to record all maintenance/repair activity.
- Assist in maintaining an OSHA compliant workplace.
- Receive training in all aspects of Bike Chattanooga operations, including:
 - Bicycle maintenance and repair
 - Basic customer service and public relations

• Other duties as assigned.

Note: The above description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job. All personnel may be required to perform duties outside of their normal responsibilities due to the nature of work performed to accomplish SHIFT'S Mission.

Required Skills and Experience:

- Experience in bicycle repair.
- Valid Driver's License and acceptable Motor Vehicle Record.
- Good mechanical and technical aptitude.
- Ability to ride a bicycle and/or drive a light truck to bike share station locations and other locations as necessary.
- Basic computer skills.
- Ability and willingness to work various shifts as assigned, including evenings and weekends.
- Ability and willingness to work in various locations in varying weather conditions during all 4 seasons, as this is a year-round operation.
- Comfortable in a fast paced, warehouse/shop environment.
- Ability to lift up to 75 lbs

Preferred Skills and Experience:

- Experience with hand, air, and power tools.
- Experience driving trucks or large vans in city traffic.
- Experience in construction, fabrication, or other similar trade.
- Previous bicycle, mechanical and/or logistics experience.

SHIFT is proud to be an Affirmative Action/Equal Opportunity Employer and strongly encourages applications from women, minorities, protected veterans and individuals with disabilities.

SHIFT is a drug-free workplace.