



## 2017 Fall CTA Classes

Tuesday, September 26<sup>th</sup>: Moonshine University (8am – 12:30 pm)

Thursday, October 5<sup>th</sup>: Iroquois Amphitheater (1pm – 5pm)

Tuesday, October 17<sup>th</sup>: Locust Grove (8am – 12:30pm)

Thursday, October 19<sup>th</sup>: Culbertson Mansion (8am – 12:30pm)

Thursday, November 2<sup>nd</sup>: Hilton Garden Inn East (8am – 12:30pm)

Thursday, November 16<sup>th</sup>: 21C Hotel & Museum (1pm – 5pm)

Thursday, December 7<sup>th</sup>: Mint Julep Tours (1pm – 5pm)

### ***What is the CTA Program?***

*This is a nationally recognized certification program that serves to increase regional tourism by inspiring front-line hospitality employees and volunteers to turn every visitor encounter into a positive experience. Upon registration, participants will receive pre-class reading material and exercises that should be read and completed prior to the class. They will then attend a 4-hour class and take an exam to be certified.*

### ***How do I sign up to become a CTA?***

*Easy! Just click on this link and follow the instructions...* <https://www.gotolouisville.com/cta>



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