



ABOUT

Destination Specialists are paid part-time staff members of Experience Columbus. They can be hired for conferences and events by contacting Maureen Eloff. They can help with registration, wayfinding, Columbus information and more.

SERVICES

Data Entry/Badge Prep

Our Destination Specialists are experienced in the registration tasks and operations needed to keep your event running smoothly.

Room Monitor

Destination Specialists can administer your conference rooms: picking up surveys, handing out materials, respecting schedules and acting as assistants to presenters.

Badge Check

Our staff will provide a friendly smile for your attendees while ensuring accurate attendance. The Destination Specialists enhance the security experience with guests, but do not replace event security.

Booth Assistance

Destination Specialists can help staff booths at conventions by handling the back-of-house work so that salespeople can spend their time selling.

Amenity Prep

Your staff can focus on other necessary event-related tasks while Destination Specialists complete bag stuffing duties.

Event Information Desk

Attendees often need help navigating spaces for their event. Our staff can create a stress free experience by directing them to their appropriate areas and meeting rooms.

City Information Desk

All Destination Specialists are Experience Columbus Insiders. They know how to interact with visitors and how to guide them to create the best conference and city experience possible.

Cashier

Our Destination Specialists can act as cashiers for an event or booth.



HOURLY RATES

DESTINATION SPECIALIST		TEAM LEAD	
Advance Booking	<14 Days Booking	Advance	<14 Day
\$19	\$22	\$22	\$25

Destination Specialists are paid for a minimum of four hours; they are paid from the time they report for duty until the end of the scheduled workday, including briefings, lunches and breaks. All organizations are invoiced following the completion of service. Payment can be provided via company check or a major credit card.

SCHEDULING PROCEDURE

In order to ensure adequate staff, please submit your personnel schedule to us at least 30 days before your convention/event.

Opening Day

To maintain a high quality of service to your attendees, please be prepared to review your registration procedures with the Destination Specialists or Team Leader before their shift. On opening day, it is strongly suggested that you schedule all personnel 30 minutes early so they can become familiar with your procedures.

Required Breaks

Hours Worked	15-Minute Break Required	30-Minute Break Required
0-4 Hours	One	No
4-6 Hours	One	Yes
6-8+ Hours	Two	Yes

Cancellations

Cancellations must take place at least three working days prior to the scheduled event, or the client will be charged a four-hour minimum charge per scheduled employee.

CONTACT

To arrange for Destination Specialists at your event/ convention, contact your Experience Columbus Services Manager or the Visitor Experience Manager.



MAUREEN EMOFF, ECI
Visitor Experience Manager
Experience Columbus
614-221-6623
memoff@experiencecolumbus.com

"...Each and every one of the workers were outstanding. I was not prepared for the high level of energy and professionalism each one of them brought while they were here. Simply outstanding!"

Lori Sobota, Director of Professional Learning,
Reading Recovery Council of North America