



Established in 1978 as a market research consultancy

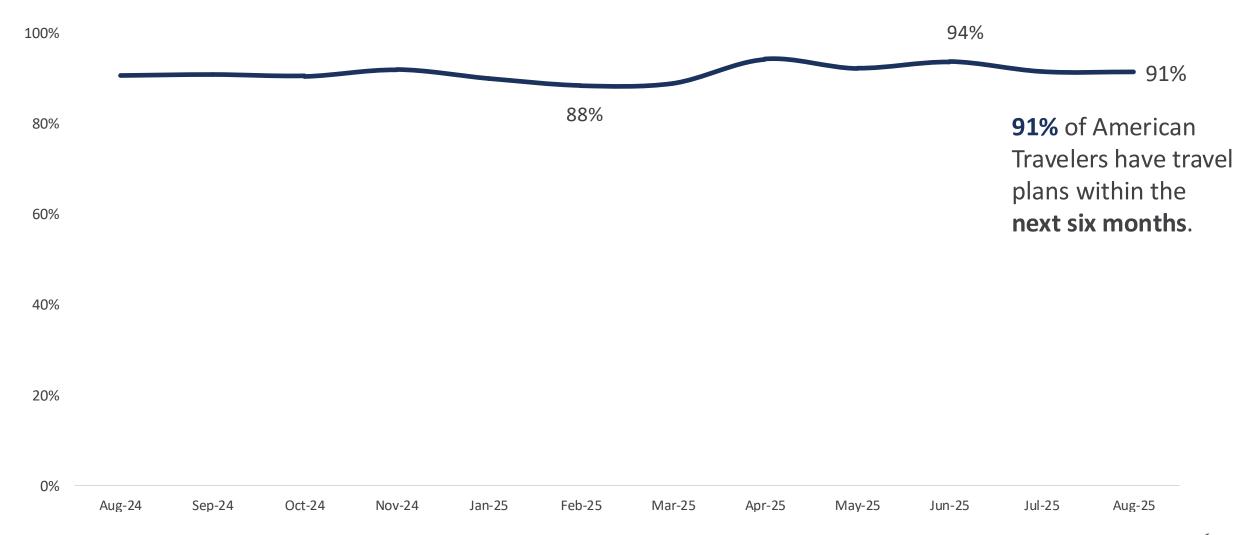
Headquartered in Columbus, OH and Toronto, ON Focused in tourism since 1985

Working with over 175 Destinations and Brands





Travel Plans Within the Next 6 Months

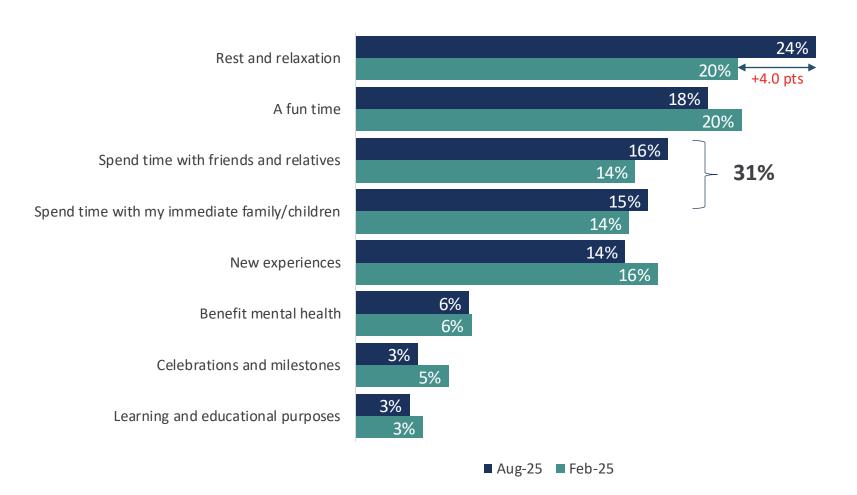






Spending Time with Family/Friends and Rest/Relaxation are Top Motivators for Leisure Travel

What is your main motivator for leisure travel?

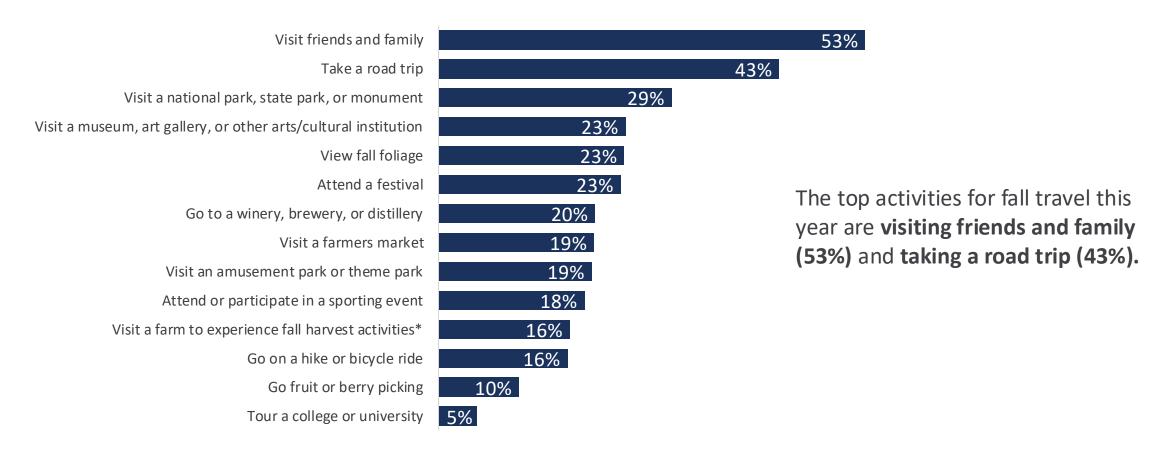


The primary motivation for leisure travel is to spend time with family and friends (31%). Rest and relaxation (24%) also continue to be a top motivator, increasing 4-points since February 2025.



Top Fall Activities: Visiting Friends and Family and Road Trips

Thinking about your travel plans for the fall, which of the following activities are you planning to participate in during your trip?

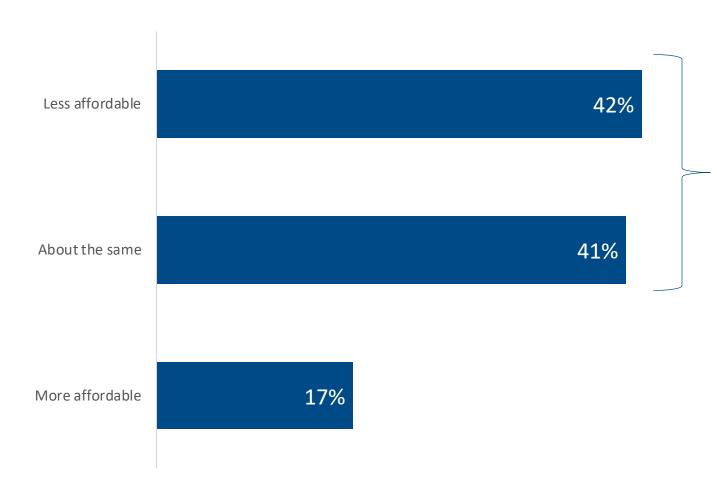






Travel Affordability Concerns: Most Expect Higher or Steady Costs

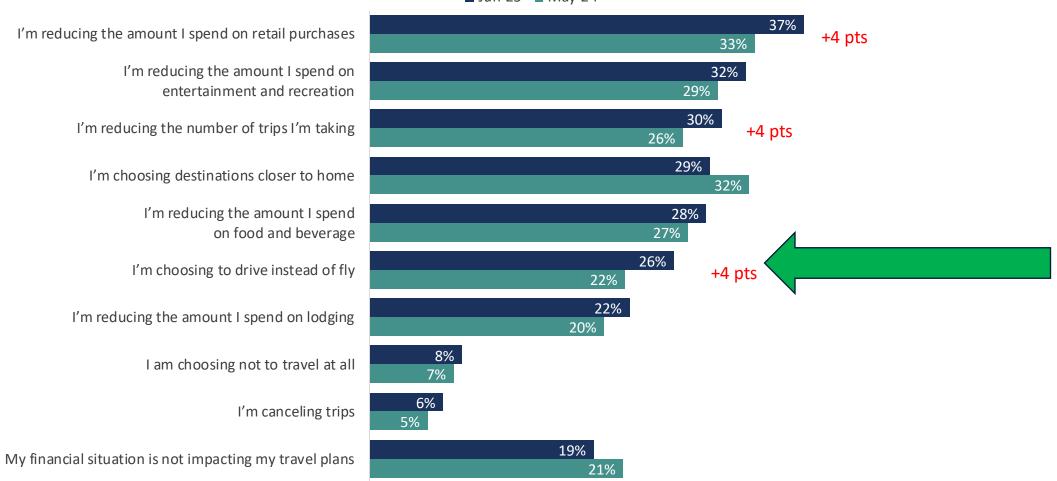
Do you expect travel to become more/less affordable in the next year?



A majority of respondents (83%) expect travel costs to become less affordable or remain the same in the next year. This suggests growing concerns about personal finances, the economy, inflation, airfare, and accommodation prices impacting travel decisions.

Travelers More Cautious with Spending on Trips

During the next six months, how is your personal financial situation impacting your travel plans? ■ Jun-25 ■ May-24





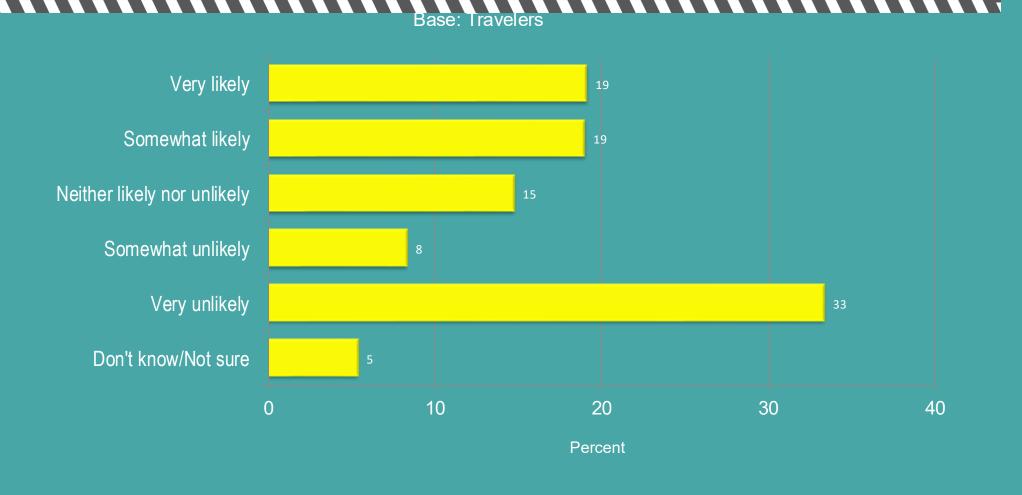


Electric Vehicle Travel

Fresh research & insights on electric vehicle road trips and travel by U.S. travelers



On your next trip, how likely are you to use an EV?

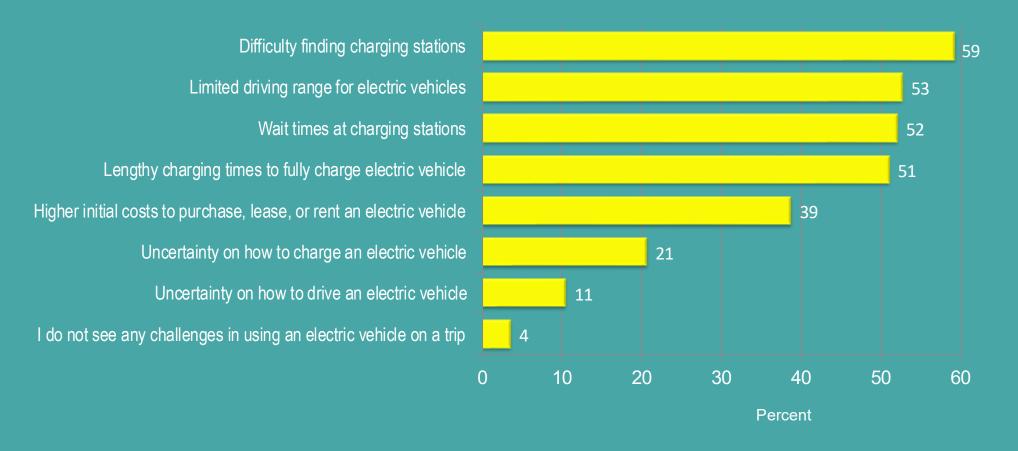






In your opinion, which of the following are the primary challenges of using an electric vehicle on a trip?

Base: Travelers

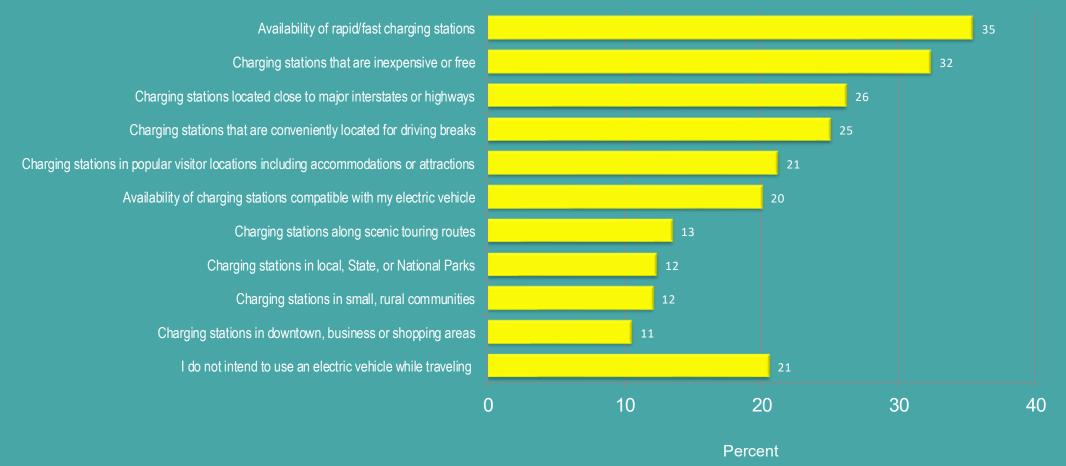






Which of the following amenities or services would make you more likely to visit a destination in an electric vehicle?

Base: Travelers



Source: Custom Survey on EV Travel June 2024







POLITICS & WEATHER

Longwoods

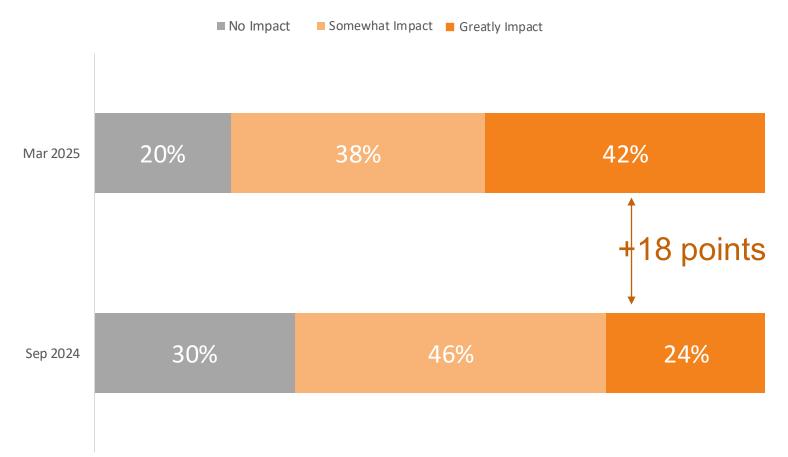
Likelihood of Extreme Weather Events at a Destination Will Impact a Third of Travelers' Decisions to Travel There

Thinking about your leisure travel plans in the next 12 months, to what extent does the likelihood of extreme weather events at a destination impact your decision to travel there?



Growing Influence of Politics on Travel Decisions

To what extent does the political climate of a destination influence your decision to visit?

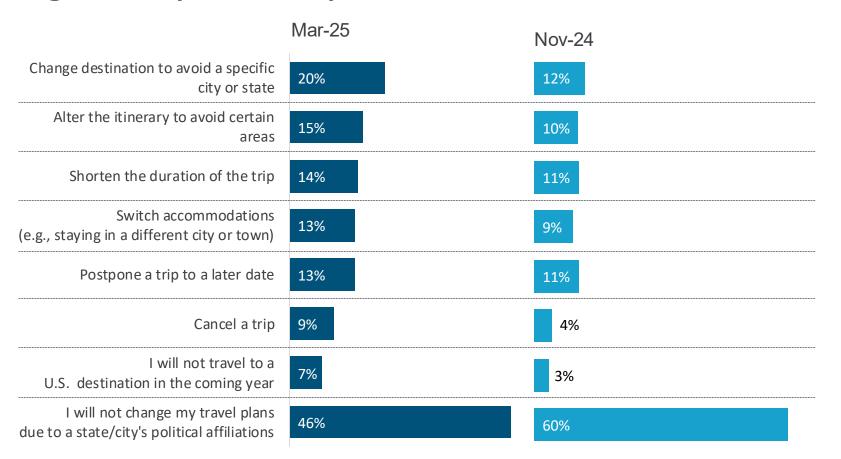


The political climate of a destination is becoming a more significant factor in travel decisions. Since September 2024, the percentage of travelers who say politics will Greatly impact their travel choices has jumped from 24% to 42%, while those saying it will have no impact has dropped from 30% to 20%. This shift suggests increasing polarization and heightened political awareness are shaping travel behaviors more than before.



Political Influence on U.S. Travel Plans Grows from Nov 2024 to Mar 2025

In the upcoming year, will you change your travel plans to a U.S. destination due to legislation, policies, or political affiliations?



Travelers are increasingly adjusting their U.S. travel plans based on political factors. Since November 2024, the percentage of people avoiding specific cities or states has surged from 12% to 20%, and those altering itineraries to avoid certain areas increased from 10% to 15%. Meanwhile, those unaffected by politics dropped from 60% to 46%, highlighting a growing trend of politically motivated travel decisions.



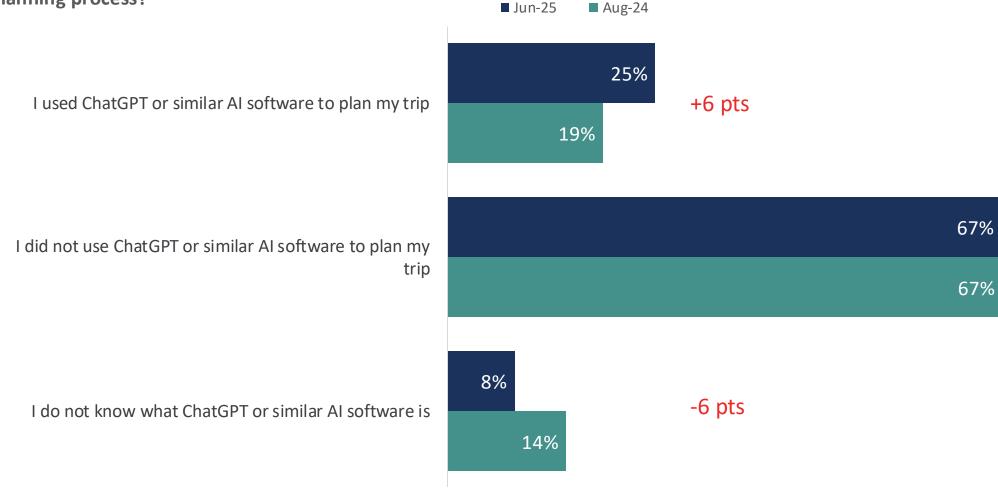


Al

Longwoods

Al Software Quickly Integrating into Trip Planning

In the last six months, have you used ChatGPT or similar AI software in the trip planning process?

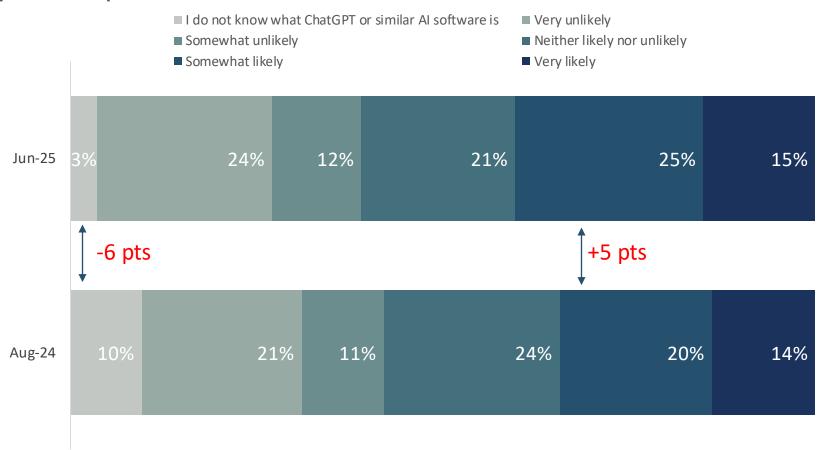






More Travelers Somewhat Likely to Use AI Software while Trip Planning

How likely are you to use ChatGPT or similar AI software in the planning process for your next trip?



there was a large 6-point decrease in travelers who don't know what ChatGPT or similar Al software is. There was also a 5-point increase in travelers who are somewhat likely to use ChatGPT or similar Al to plan their trips.



KEY TAKEAWAYS



Travel demand remains high

Despite economic and other headwinds, Americans' appetite for travel has not waned. Make value central in messaging.



Travel has shifted from a want to a need

The pandemic has made travel a necessity for many, driven by a need for connection and mental well-being.



Connection, road trips, and outdoor travel are core trends

Travelers are prioritizing trips that bring them closer to loved ones and allow them to explore nature and open spaces.



Long Woods International





Brian Screptock

Vice President, Client Engagement bscreptock@longwoods-intl.com



How US Economic Shifts Are Reshaping Travel Demand

Zeek Coleman | Vice President, Tourism Economics | zcoleman@oxfordeconomics.com



Perhaps you're asking...

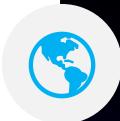
Why listen to the 6'6 black dude?



Standard-Setting Analysis







40+ Years of Experience



850+ Staff, 20 Global Offices



Over 4,000 Clients Worldwide



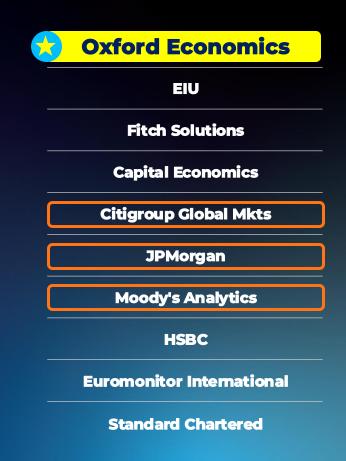
Unique Macroeconomic Modelling





Award-Winning, Global Forecasting Accuracy

Oxford Economics is the proud recipient of **103 awards** in the 2025 FocusEconomics Analyst Forecast Awards—an achievement that underscores our position as **the world's foremost provider** of economic forecasts and analysis.

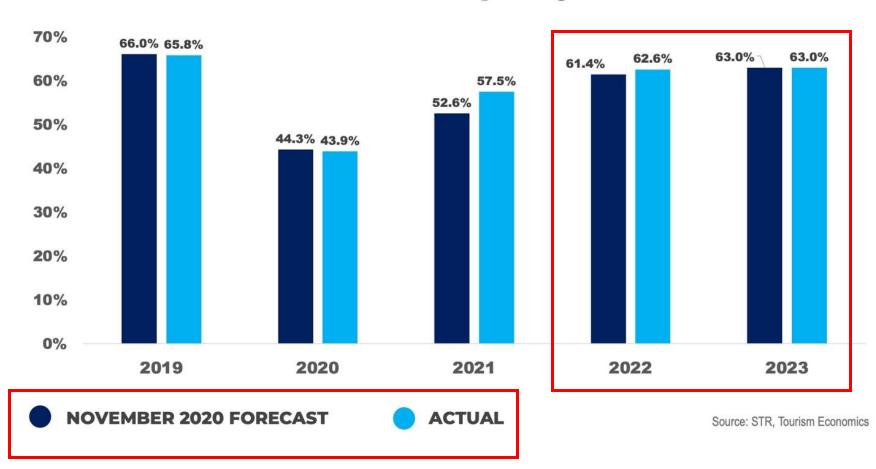


We build upon the accuracy of Oxford for the travel industry...



Tourism Economics' Forecast in 2020 vs. Actual

U.S. Hotel Occupancy Rate







This is why large brands trust us...



Trusted by Clients Worldwide







U.S.

ASSO









BOOKING HOLDINGS











Spanning the Industry

Destination

Aviation

Lodging

Cruise

Real Estate

Government

Financial Institutions

Internet Marketing

Travel Trade

International organizations



Warning: You Might See Memes...



Presentations Without Memes



Presentations With Memes





What We'll Cover

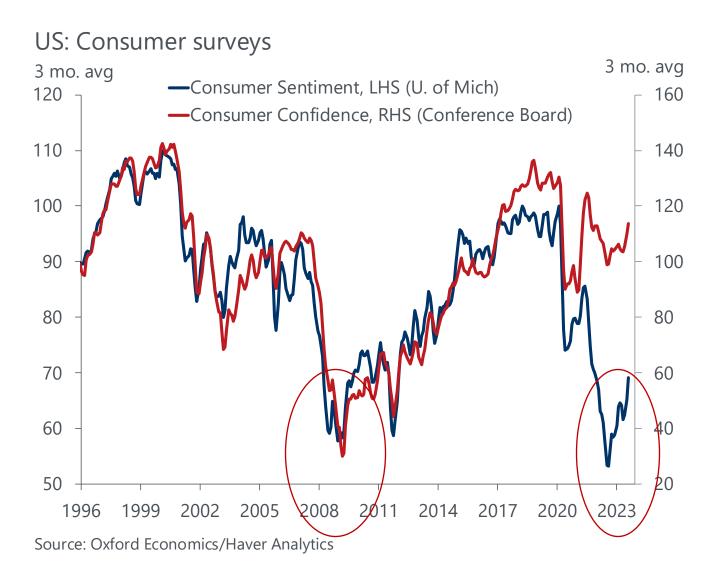
- How did we get here?
- What happened in 2024?
- What's happening NOW?

Let's take a trip down memory lane...

...a little after the pandemic...to 2023.



Consumers felt uneasy despite great job numbers...

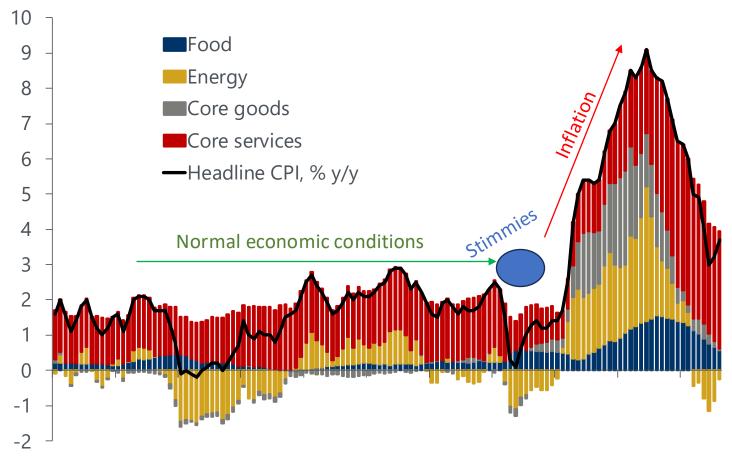




The culprit? Inflation

US: Breakdown of CPI by components

PPT contribution to headline CPI inflation



2018

2019

2020

2021

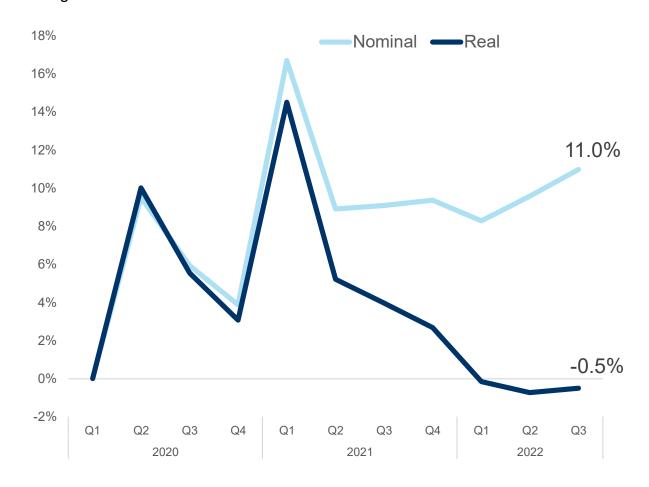
- *1,400 dollar stimulus hits **Me at Petsmart:** "Ya'll got tigers?
 - Prices in August were 3.7% higher than a year earlier
 - Core prices were 4.3% higher



This chart is for my fellow "C" students

Disposable personal income growth

Change relative to 2020 Q1



Note: Disposable personal income (measures income after taxes), seasonally adjusted. Real series deflated by PCE price index.

Source: BEA; Tourism Economics

Getting \$1200 Getting \$1200 in in Mississippi Florida





In "C student" terms:

"If you made \$100K and your wage increased to \$111K, you can actually only buy \$100K of pre-inflation stuff."

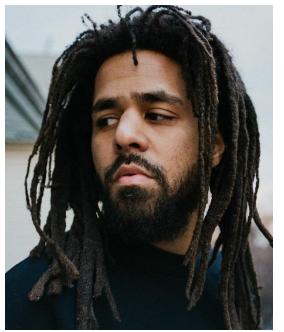
Less bang for your buck!



What happened in 2024?



















Travel growth flatlined in 2024...



Growth slowed in 2024...

National Travel Indicators Through Mar 2024

Travel Spending (Tourism Economics)

Air Passengers (TSA)

Overseas Arrivals (NTTO)

Hotel Demand (STR)

Top 25 Group Hotel Demand** (STR)

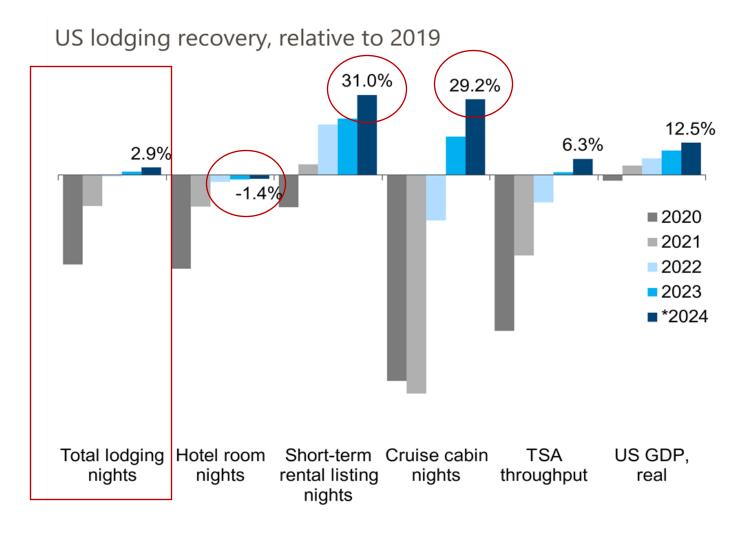
Short-term Rental Demand (AIRDNA)

National Park Visits (National Park Service)

Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
6%	7%	6%	7%	7%	8%	5%	6%	5%	1%	2%	1%
12%	10%	13%	12%	11%	10%	11%	10%	10%	6%	11%	7%
26%	28%	24%	21%	27%	28%	21%	24%	24%	24%	26%	25%
-1%	0%	0%	0%	0%	0%	-1%	-1%	-1%	-1%	-1%	-2%
5%	5%	0%	3%	3%	1%	4%	3%	-3%	10%	6%	-5%
15%	14%	16%	11%	8%	10%	17%	8%	4%	1%	16%	15%
3%	7%	3%	3%	4%	2%	4%	1%	5%	-12%	-6%	-1%



Short-term rental and cruising push total lodging up





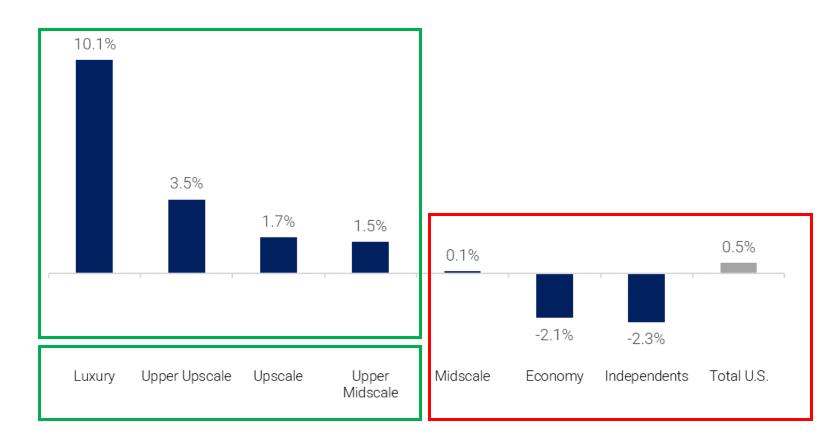
Hoteliers reading this...



Demand decreases led by Economy and Midscale class hotels

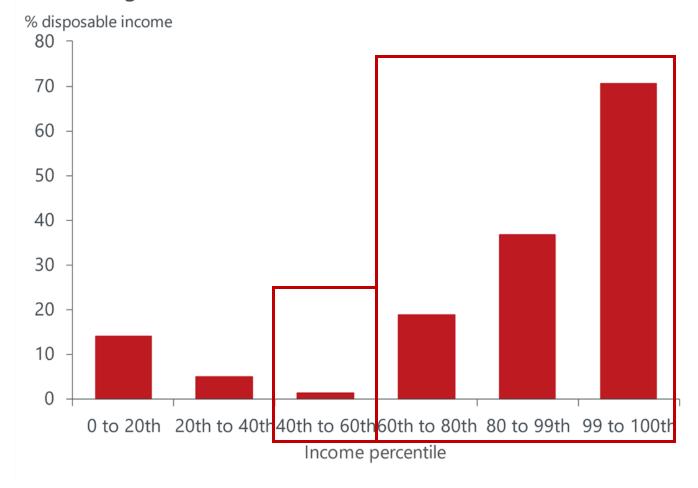
Hotel Demand

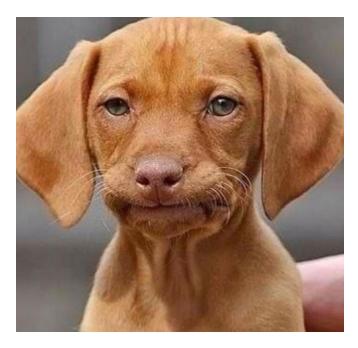
Calendar year 2024 versus prior year



Net worth increased across most income brackets

US: Change in household net worth Q2 2023- Q2 2024





40th to 60th Percentile



Now...the Economy.

The New Normal in 2025 is...

The Economy
Changes Every 30
Mins...





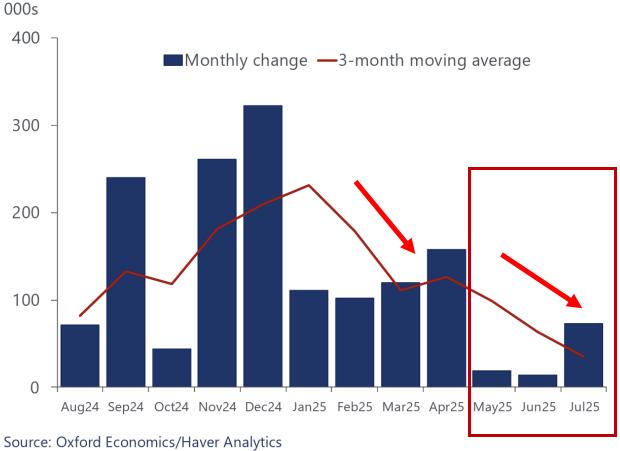
Good News Things are NOT terrible...just uncertain...





"Job growth has left the chat."





Last three months averaged just 35,000 jobs

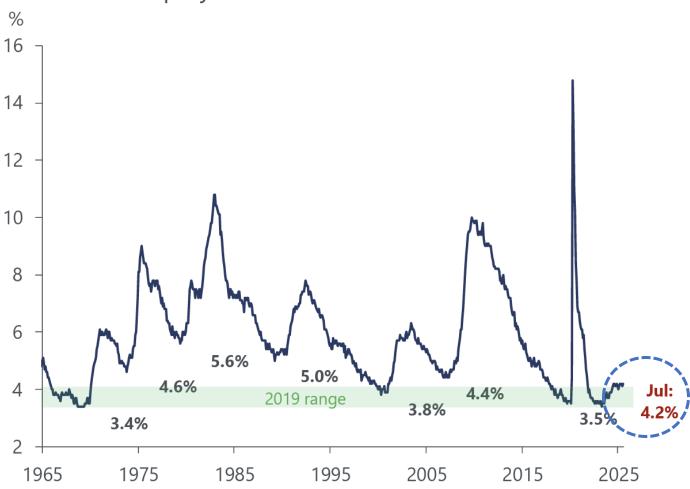
Weakest since the pandemic.

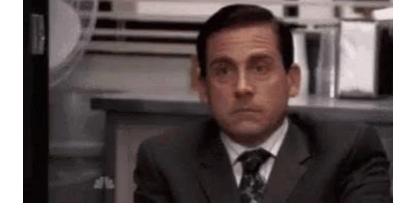
If not for the health and social services sector, employment would have declined over past three months.



However, unemployment stands at 4.2%

US: U-3 unemployment rate





That's historically a low rate...why?

Source: Oxford Economics/Haver Analytics



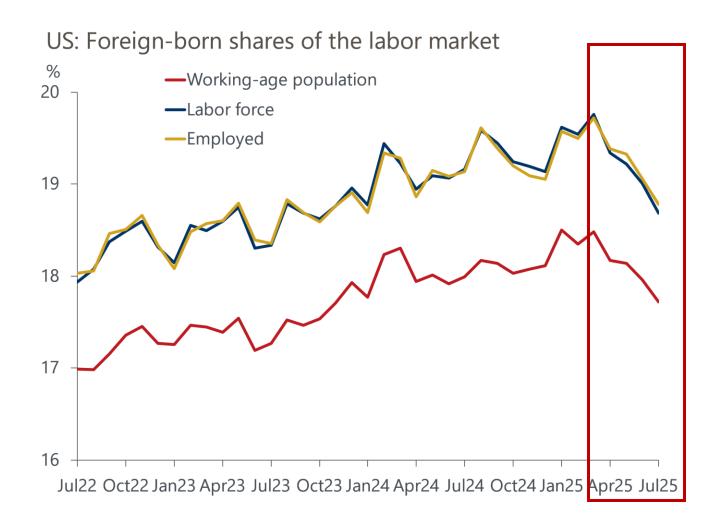
...it would be 4.9% except workers are disappearing...







Also, 1.2 million workers left the labor market



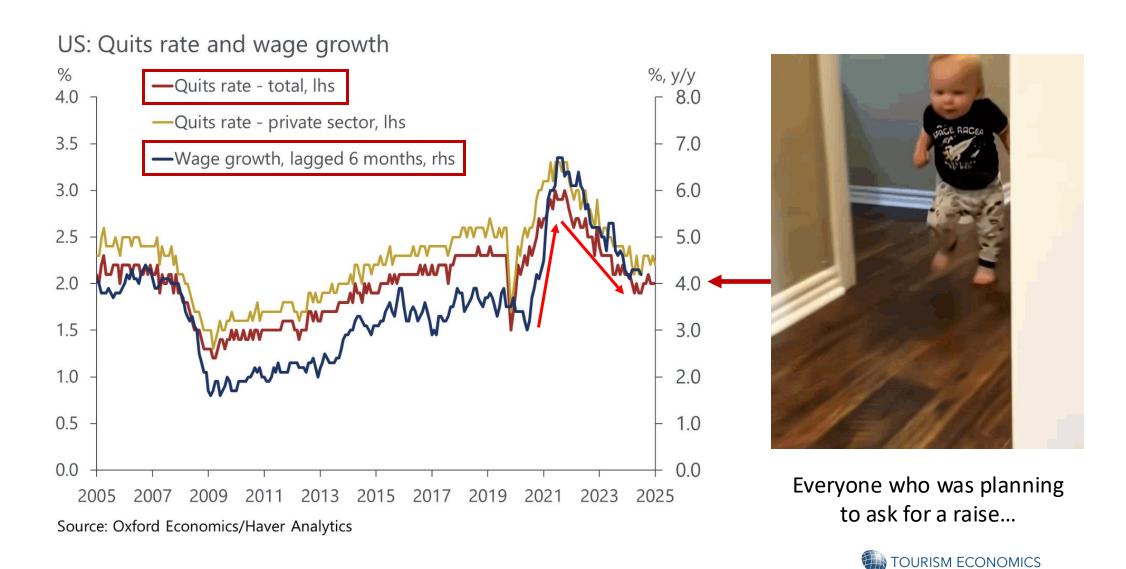


I know what you're thinking...

...and the answer is NO!

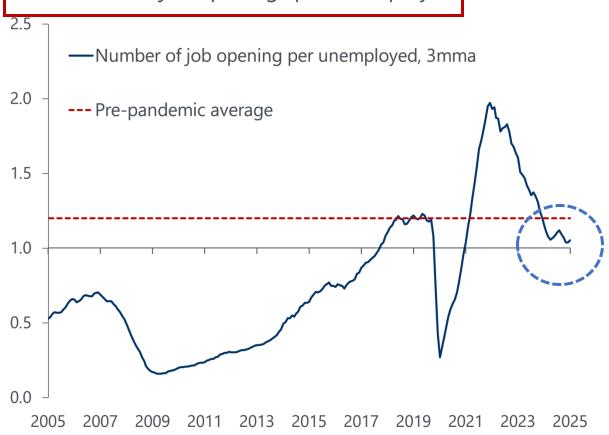


Jobs are becoming more precious



But the labor supply-demand balance is still ok

US: Number of job openings per unemployed



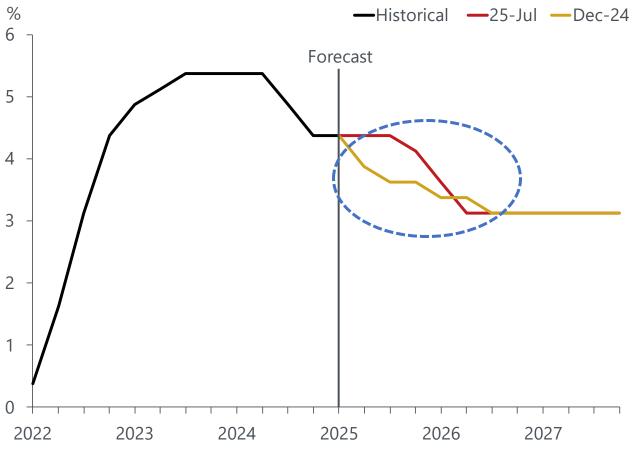


Thank you Salt Bae Trump!!

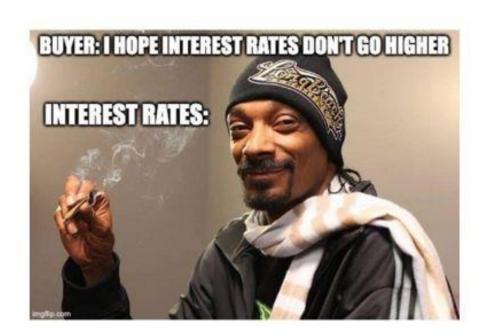


Interest rates: higher for longer

US: Fed funds rate by forecast vintage

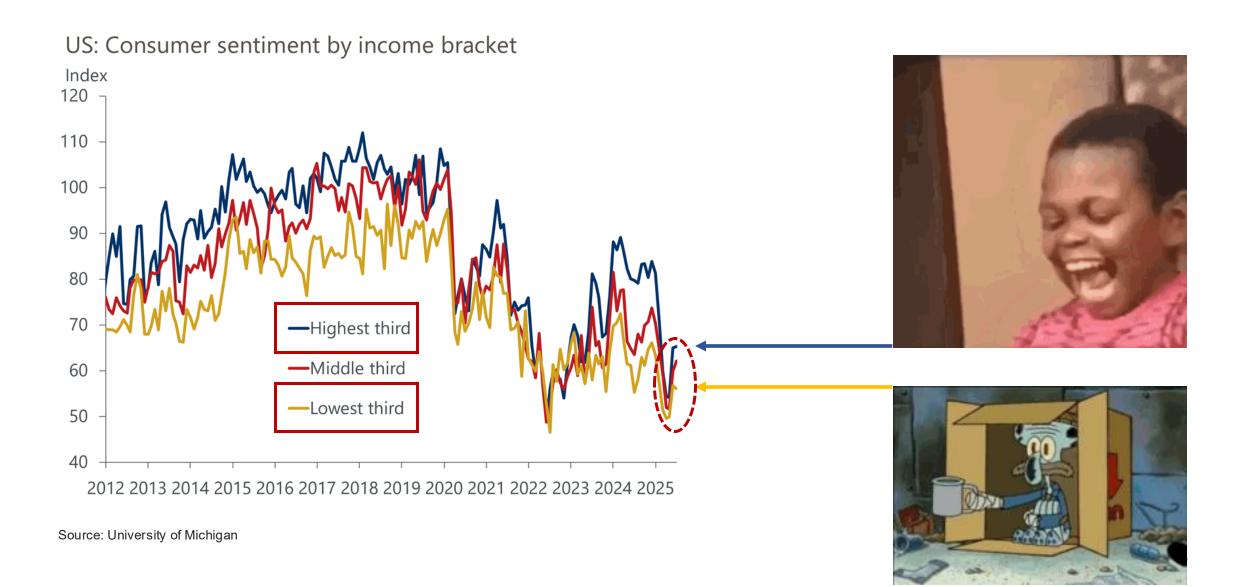




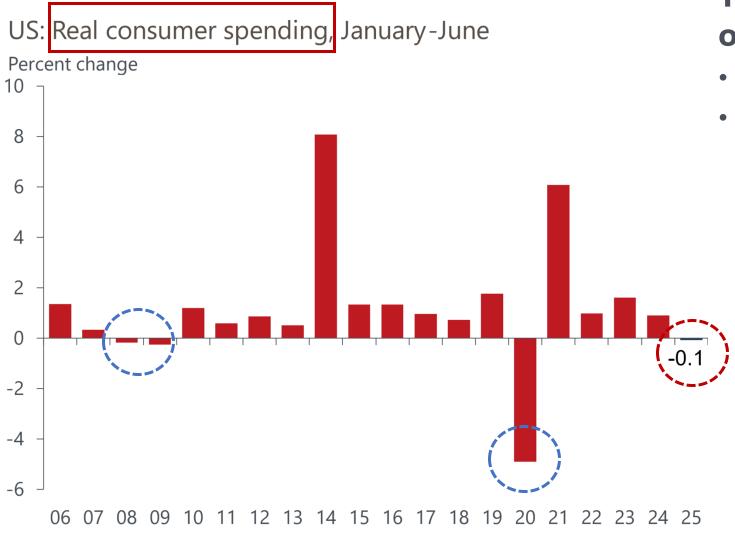




Consumers are worried...



...and spending is on hold



This stagnation is rare outside a recession

- Last time: Pandemic (2020)
- Time before that: Great Recession (2008)



Why?



Trade-weighted tariff rate highest in since 1930s





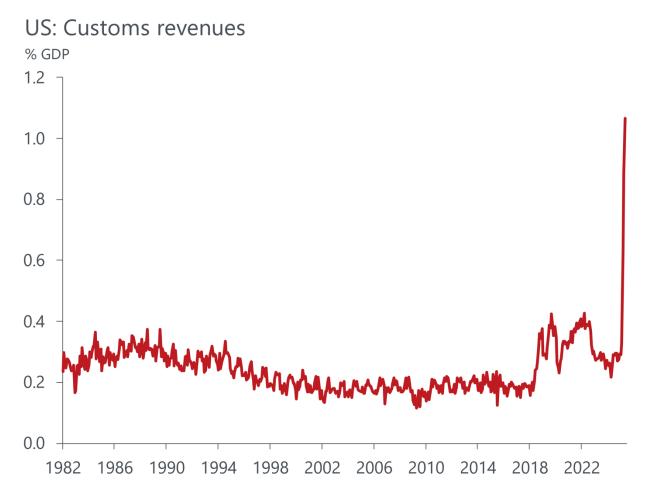
Observable effects of tariffs so far

- Higher prices
- Weaker dollar
- Manufacturing stress
- High interest rates
- Reduced CAPEX
- Government Revenue





But...tariffs are raising revenues...







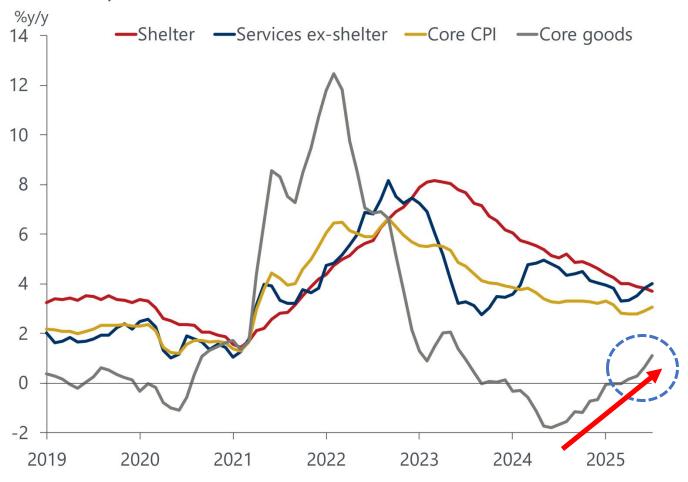
\$30 billion in July (compared to an average of around \$8B last year)

Current tariff rates could generate more than \$3 trillion over the next decade!



...and inflation.

US: Components of core inflation



Core inflation rose to 3.1% in July and should peak at 3.8% by year-end



Dollar depreciation will help fuel inflation...

Nominal Trade-Weighted Dollar Index

Jan 2006 = 100



BUYS BRAND DEPRECIATION

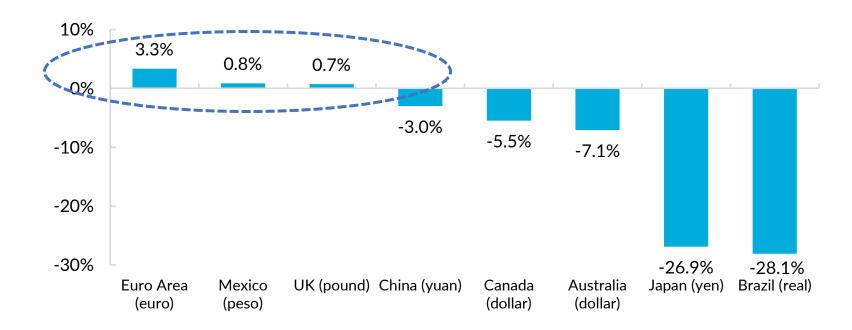
Sources: Federal Reserve Board



Good News: Dollar weakness = US is more affordable

Change in USD exchange rates versus 2019

% change from end-2019 spot rate, as of July 28 2025 (USD/local currency)



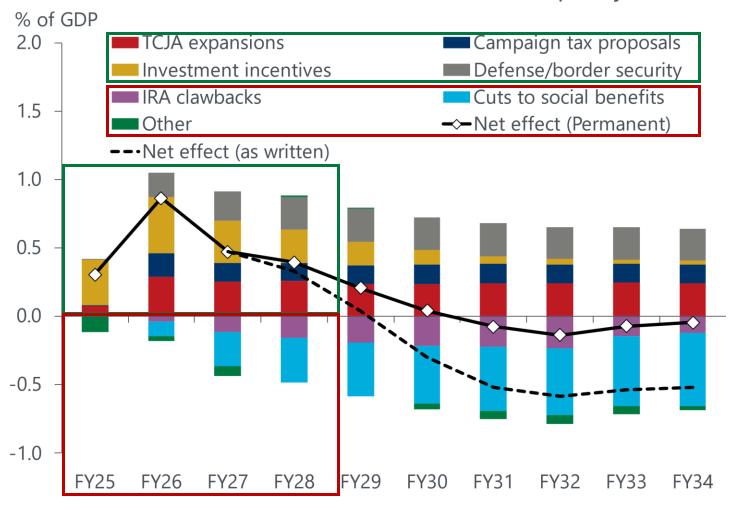
Sources: Tourism Economics

Note: Negative change implies depreciation of local currency versus USD.



Senate bill will boost growth next year

US: Fiscal effect of Senate OBBB versus current policy



Positive fiscal stimulus

- tax cut extensions
- tax cuts on tips, overtime, and car loan interest
- more generous state and local tax deduction

"For '26 to '28, we had messaged last time that, that group pace was in the higher single digits. That actually improved slightly from the last quarter.

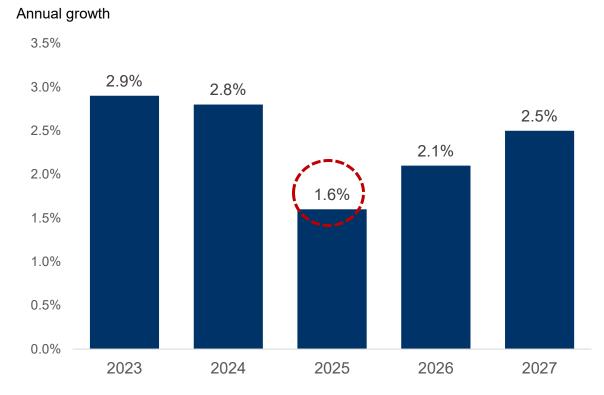
So yes, we see groups continuing to book out into the future."

Host, July 31



Economic growth will slow markedly in 2025

US Real GDP



Source: Oxford Economics

Unemployment will rise to 4.4% this year

The economy will improve next year, supported by tax cuts/extensions and the fading effects of tariffs on inflation.

~ 35% odds of recession in the next 12 months (compared to 15% normal odds)

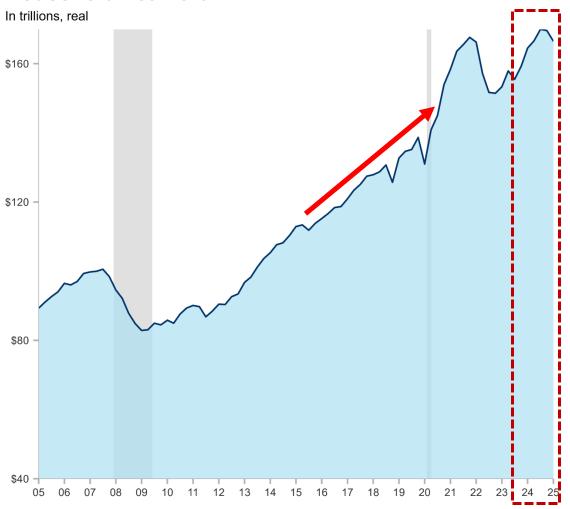
The economy is vulnerable and has little margin for error.





Strong gains to household balance sheets

Household net worth



"High-end resort
properties continue
to show resilience,
no resistance to
rate."

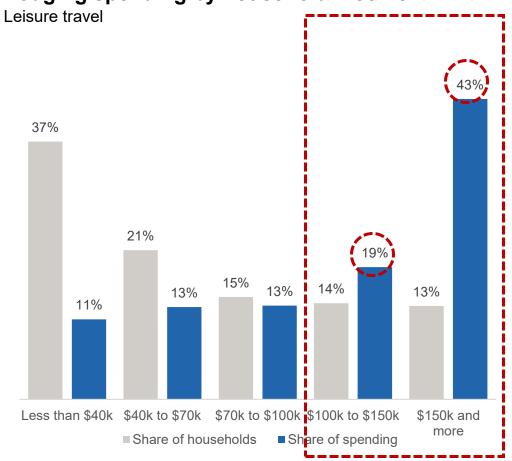
- Host, July 31

Note: 2024 dollars. Quarterly data through 2025Q1. Net worth of households and nonprofit organizations. Measures housing and financial assets, minus liabilities. Source: Federal Reserve, NBER

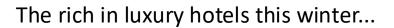


That matters because higher-income households account for more than 60% of hotel spending

Lodging spending by household income



Note: Based on three-year average through 2020. Source: BLS, Tourism Economics





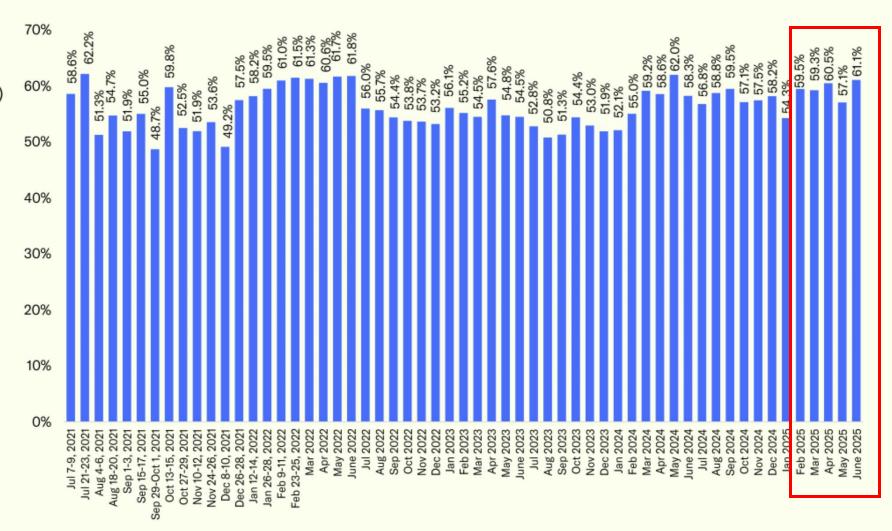
An uptick in travel prioritization

% Somewhat High, High or Extremely High Priority

Question:

Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities. (Select one)

Leisure travel will be a(n)

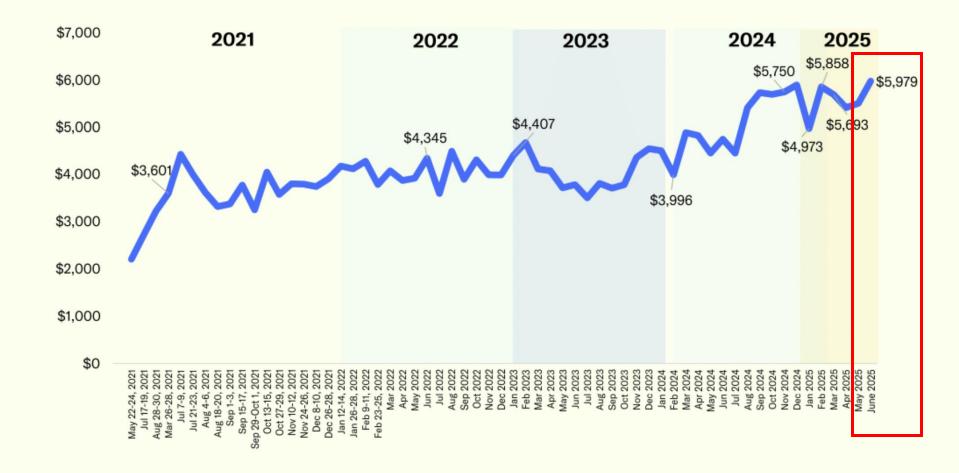


Budget for domestic travel has rebounded

Question:

How much IN TOTAL is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the NEXT 12 MONTHS?

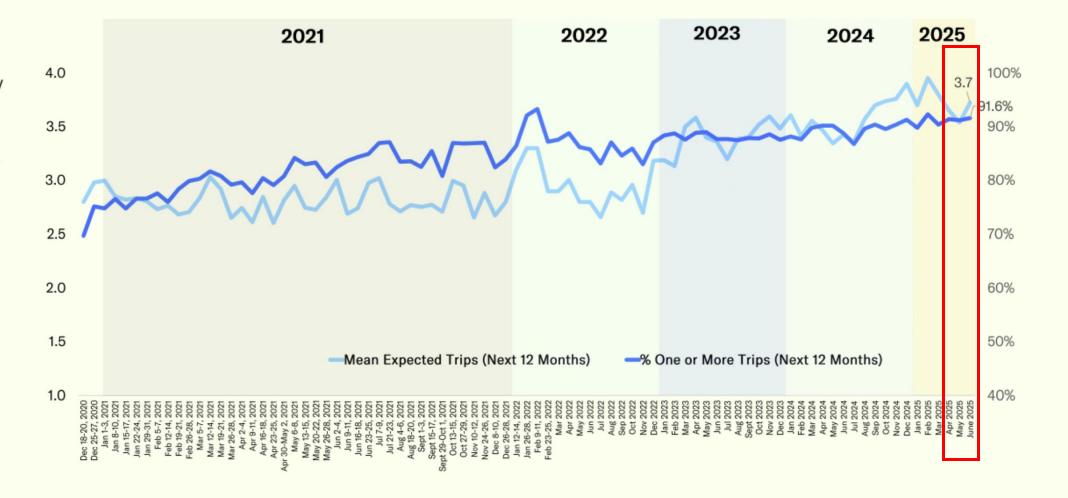
Maximum I would spend on leisure travel (next 12 months): _____



With solid leisure travel intentions

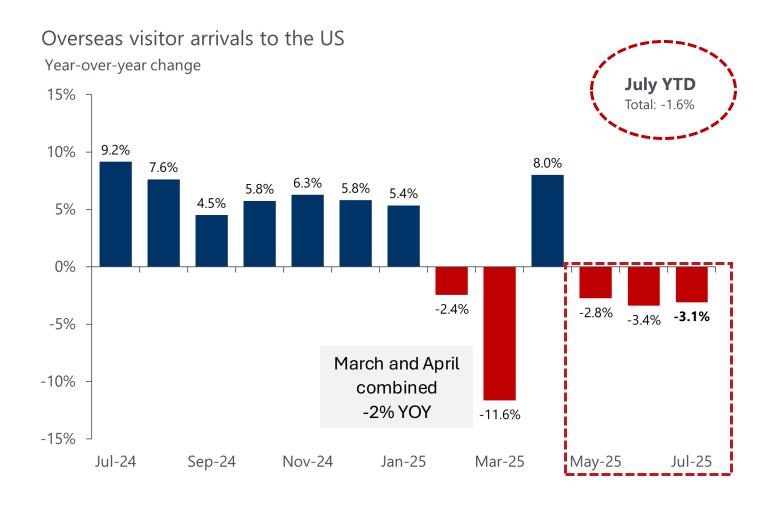
Question:

IN TOTAL, how many leisure trips (of 50 miles or more from your home) do you expect to take in the NEXT TWELVE (12) MONTHS? (Select one)





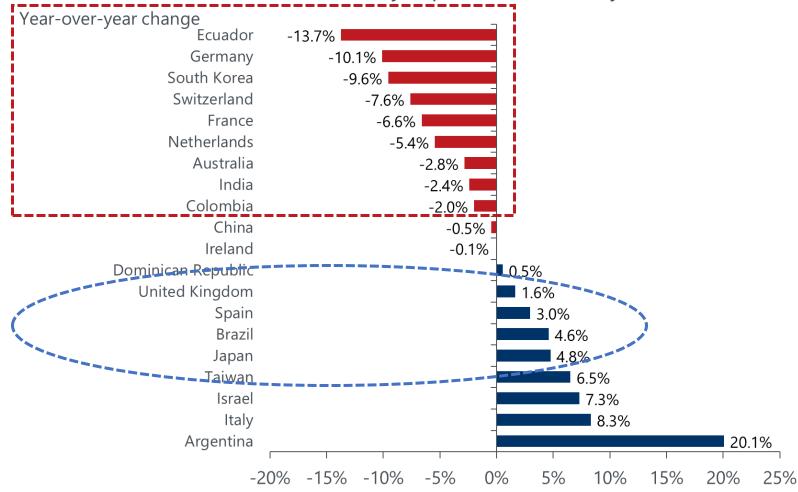
Overseas markets continuing to decline





Disparate performance by market

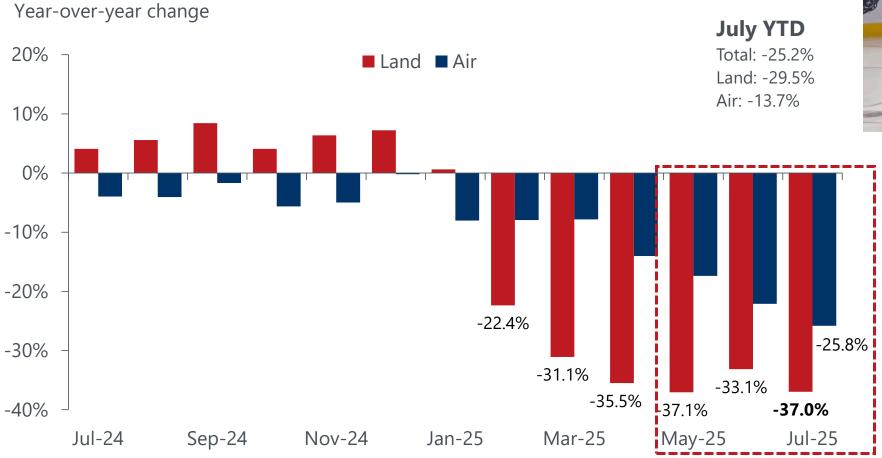
Overseas visitor arrivals to the US by top 20 markets (July 2025 YTD)





Canada land travel continues to plummet

Canadian visitor arrivals to the US





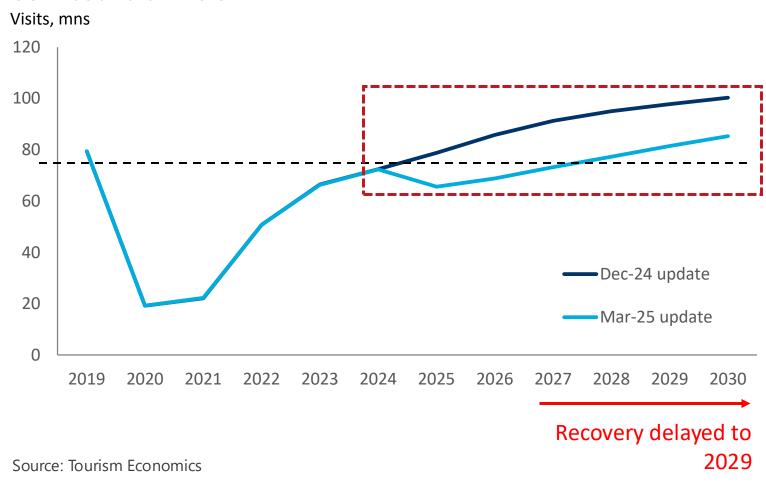


Note: Estimates show the year-over-year change in Canadian visits to the US. June and July 2025 are based on leading indicator data measuring Canadian-resident US return trips.



US inbound arrivals recovery delayed to 2029

US inbound arrivals

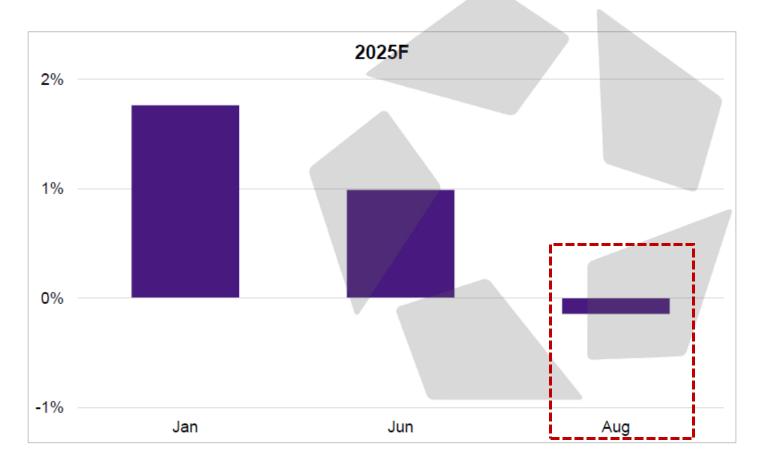






STR-TE RevPAR forecast evolution

US, RevPAR YoY % chg.









Source: STR. @ 2025 CoStar Group



Updated chain-scale outlook points to lower-tier weakness







2025 U.S. Hotel Forecast

Chain Scales, YoY – year over year (% change)

	Luxury	Upper Upscale	Upscale	Upper Midscale	Midscale	Economy
Occupancy	67.9%	68.8%	69.1%	65.3%	58.1%	53.7%
Demand (YoY)	+3.8%	+1.1%	+0.8%	+0.6%	+1.4%	-2.4%
ADR (YoY)	+4.0%	+1.0%	+0.2%	-0.2%	-0.2%	-0.8%
RevPAR (YoY)	+3.9%	+0.9%	-0.4%	-1.4%	-1.2%	-2.2%

Just Remember Things are NOT terrible...

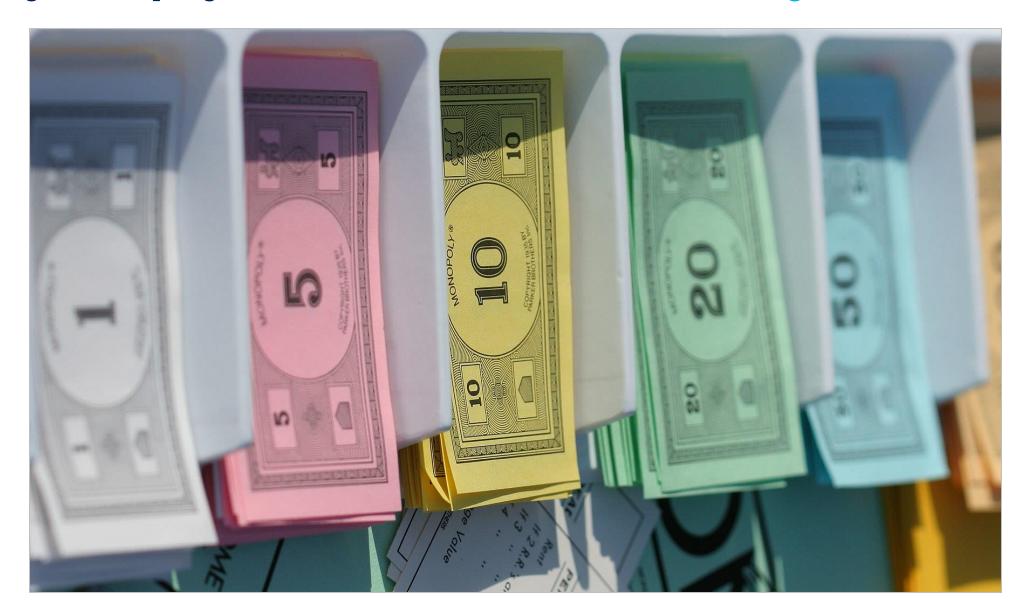




Destination Marketing is like Monopoly.



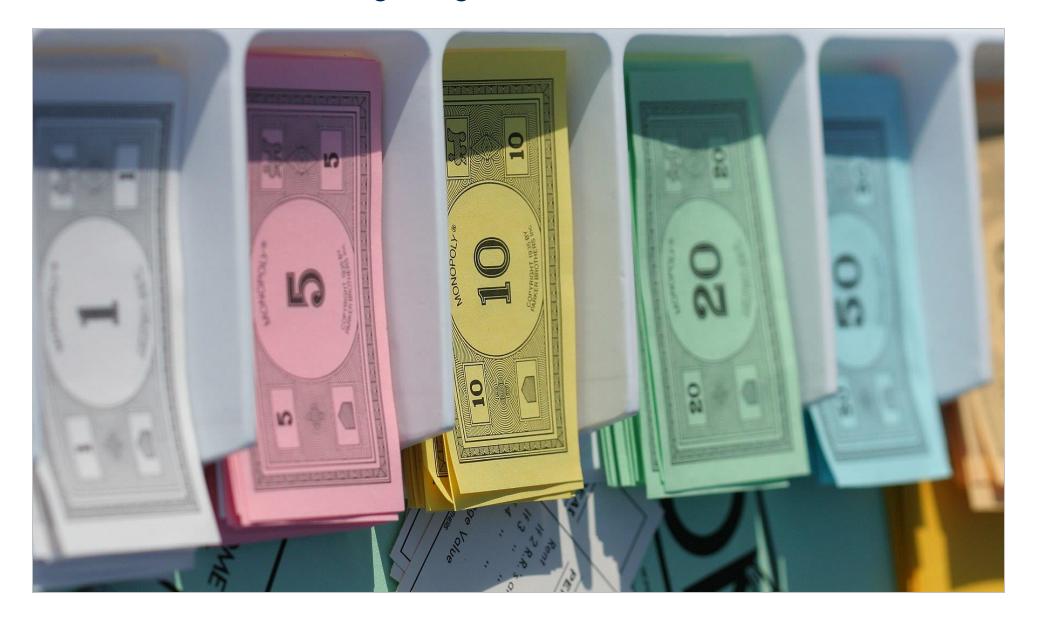
Every Monopoly board has a set amount of money in circulation...



Players travel around the board, paying rent and fees to other players...



But the amount of money stays the same...



The only way to increase the cash in your monopoly board? Invite players from a nearby board.



As they spend... your community has more money in circulation!



This is what Experience Columbus does every day!



Meeting Planners Tour & Reunion Planners Partners Blog Yes, Columbus | f 💿 💢 💍

EVENTS

THINGS TO DO

RESTAURANTS

HOTELS

NEIGHBORHOODS

EXPLORE COLUMBUS





Thank You

SYMPHONY | TOURISM ECONOMICS



Zeek Coleman

Vice President, Americas

Zcoleman@OxfordEconomics.com



Hospitality Trends Shaping 2025 and Beyond

Columbus, OH September 11, 2025

Hannah Smith | Senior Analyst



Agenda

Big Picture

US Performance Overview

Regional Look

Columbus Comp cities

Outlook

Pipeline Forecasts





Agenda

Big Picture

US Performance Overview

Regional Look

Columbus Comp cities

Outlook

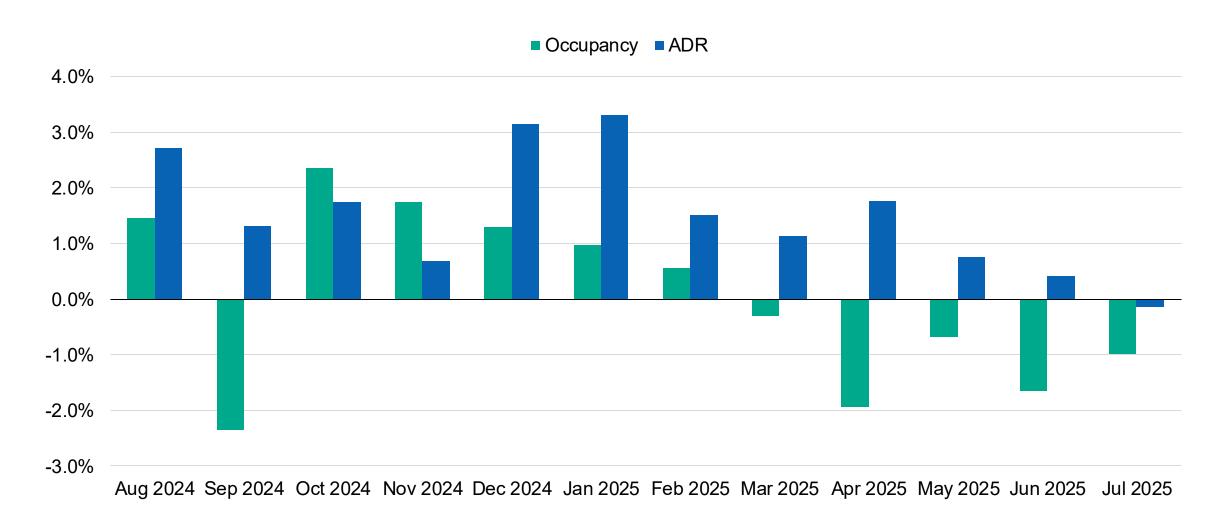
Pipeline Forecasts





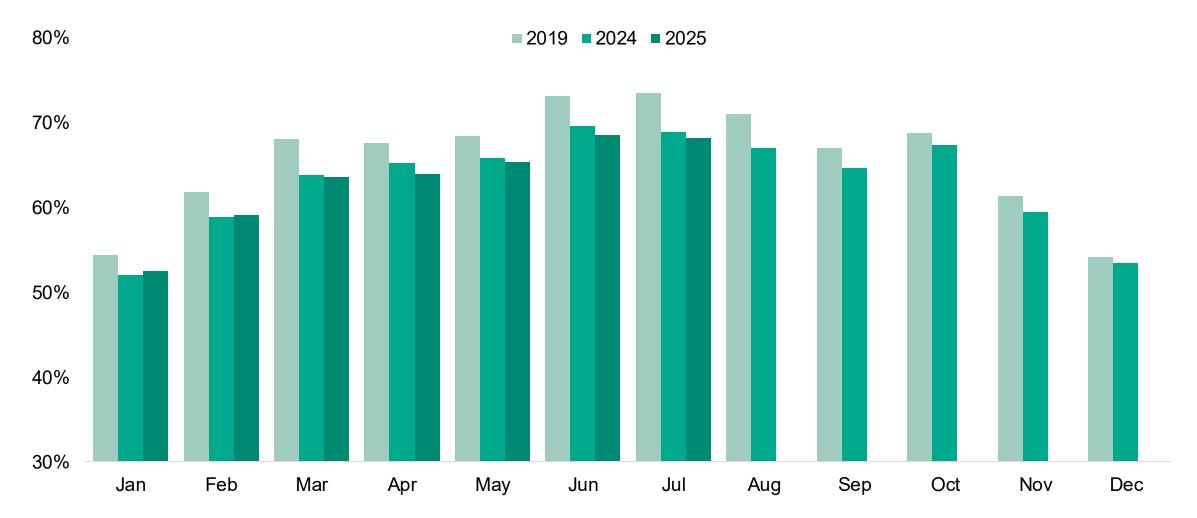
Occupancy down past 5 months, ADR down for first time since 2021

Total US, Occupancy and ADR % Change



It's a lackluster summer

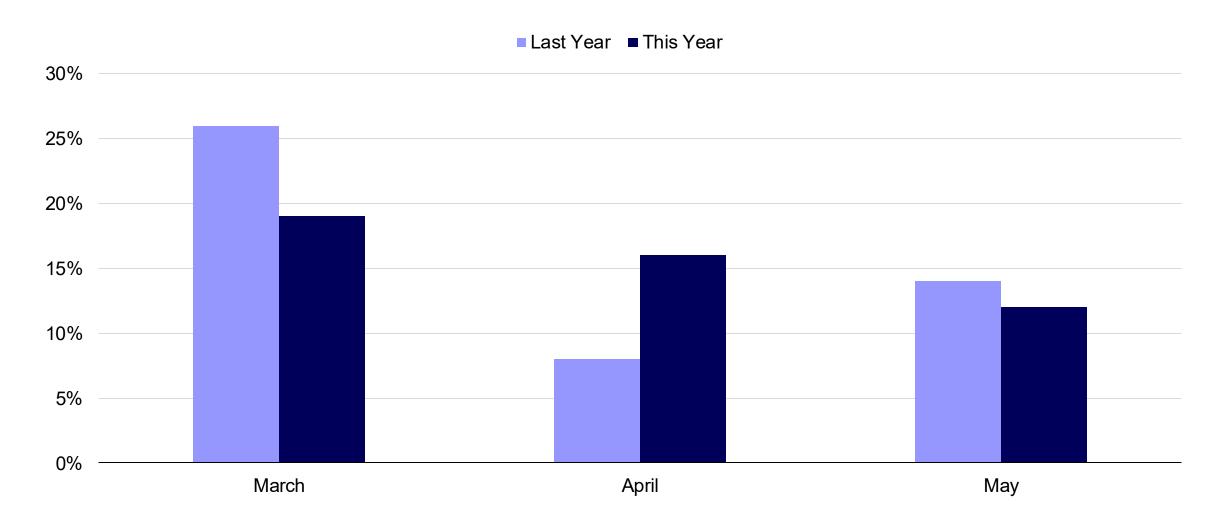
U.S. monthly occupancy





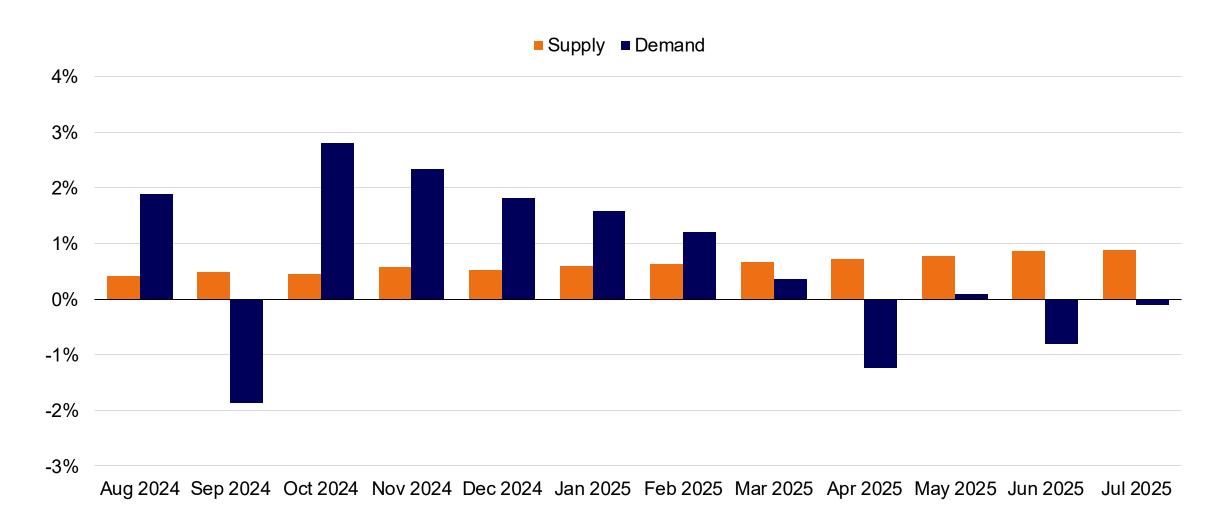
Slow spring could be attributed to spring break shifts. Not anymore...

U.S. K-12 Public School Districts, weekly % of students on break, 2024 and 2025



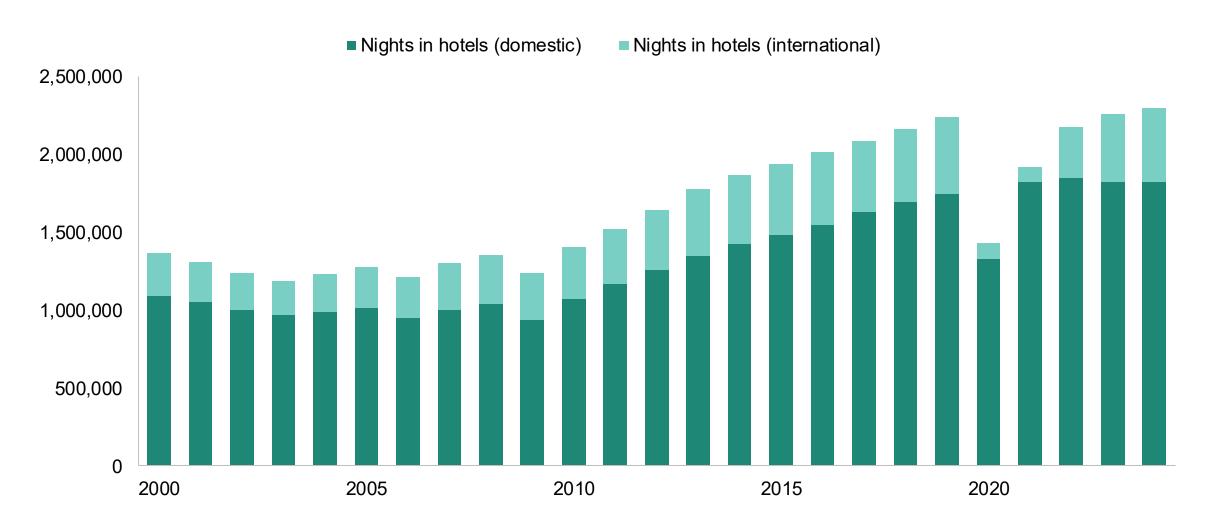
Light supply growth cutting into stable/down demand

Total US, supply & demand % change



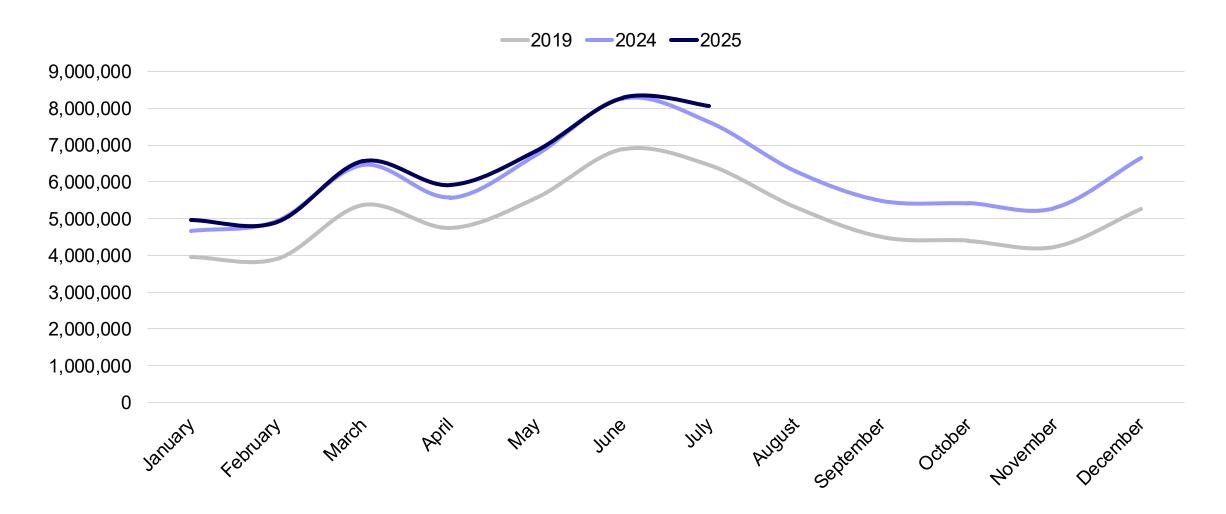
The U.S. has a massive domestic demand base

U.S., nights in hotels by origin, 2000 – 2024



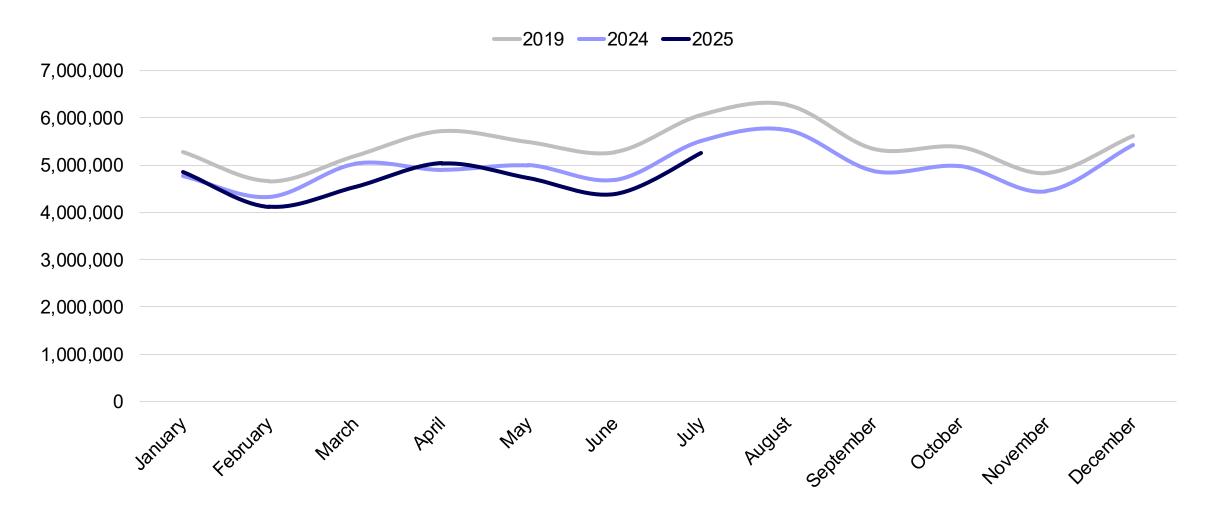
US travelers continue to travel abroad at the same levels as last year

US Citizen departures to international



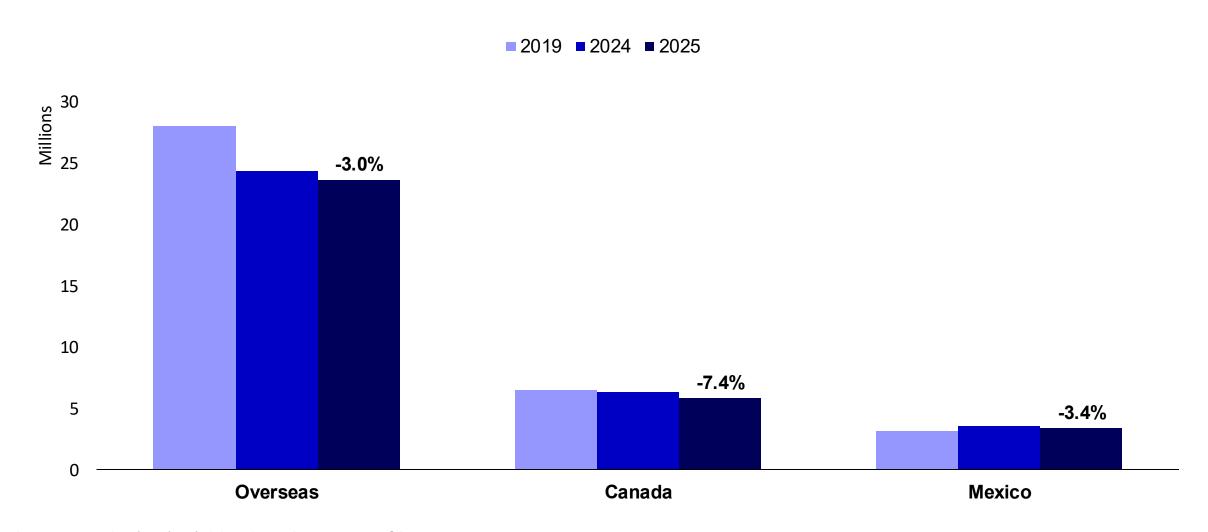
International arrivals lag 2024 into summer travel season

Non-US international arrivals to US



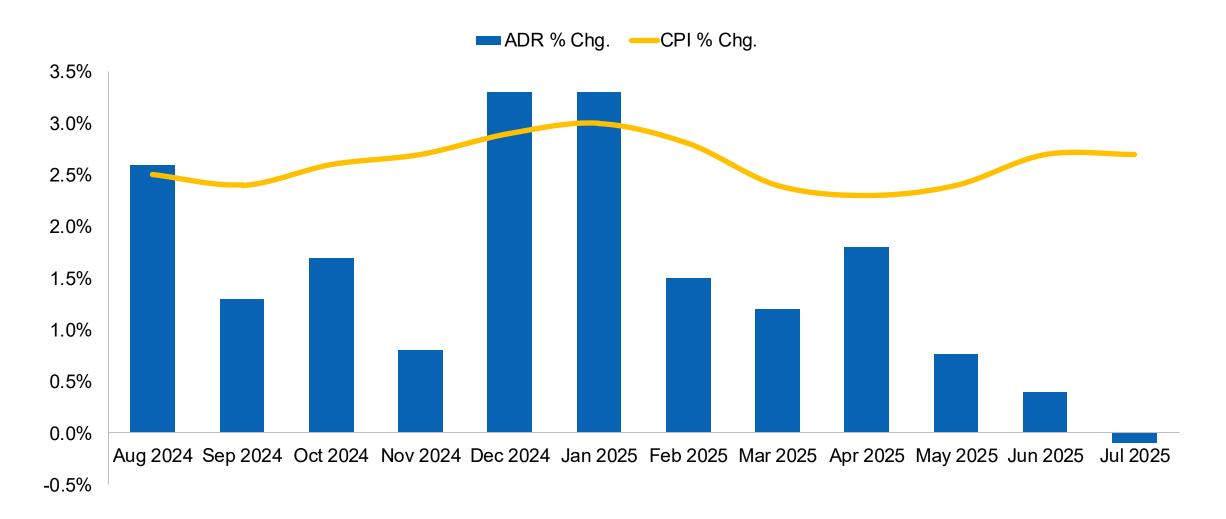
Canada arrivals decline represent a third of all international inbound decline

Non-US international arrivals to US, YTD July



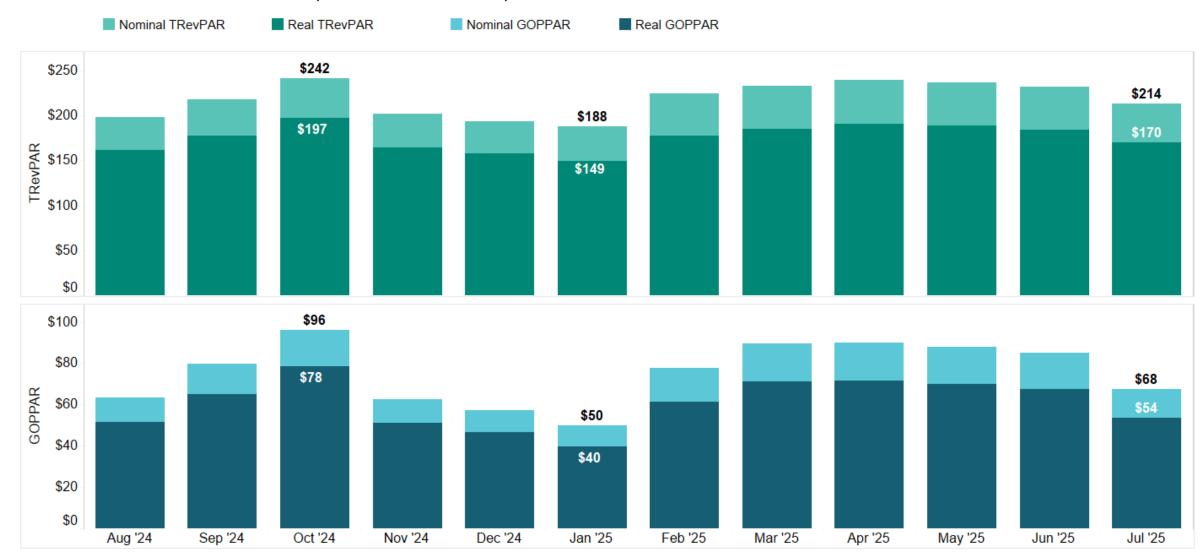
Inflation ticking up while ADR growth turned negative

U.S., ADR and CPI % chg. YoY



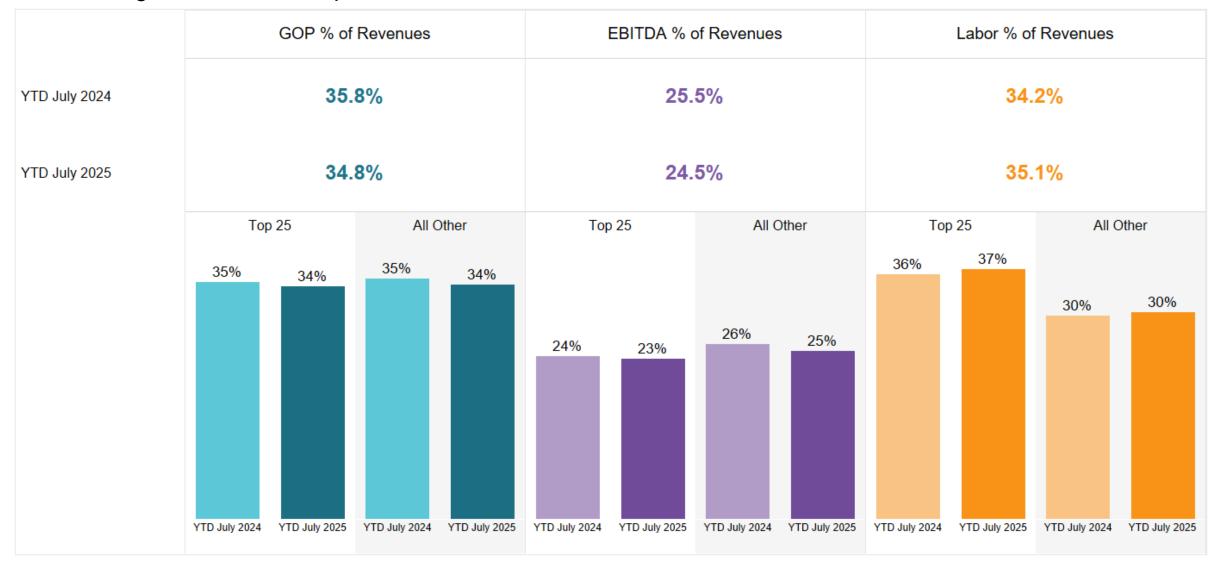
Real profitability lags nominally due to inflation impact

U.S. TRevPAR & GOPPAR, Nominal vs Real, based on 2019



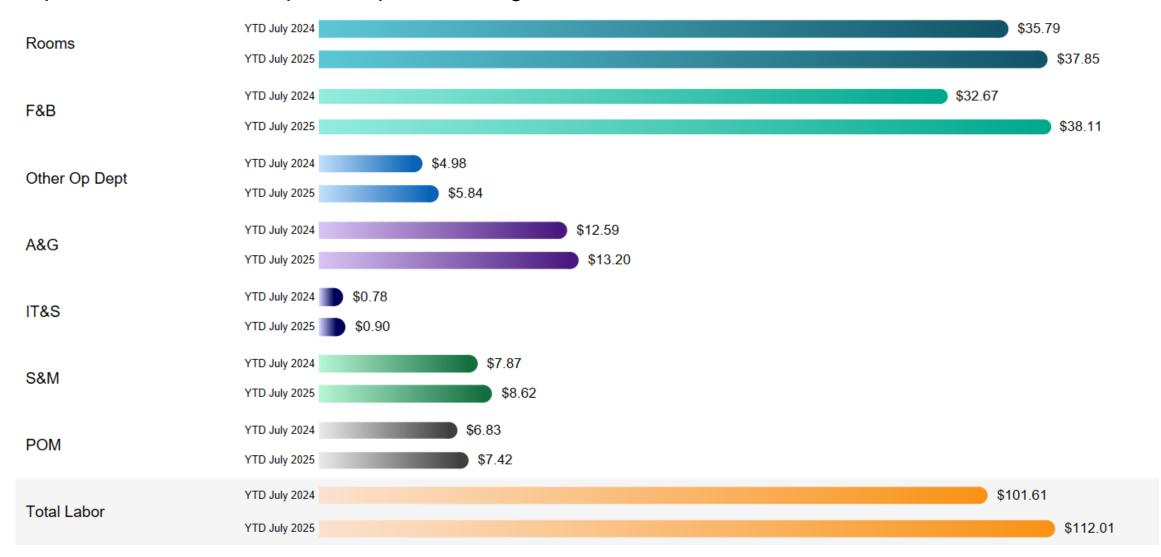
Labor margins rise, squeezing profits in top 25 markets

Profit Margins, Total U.S., Top 25 Markets + all other markets



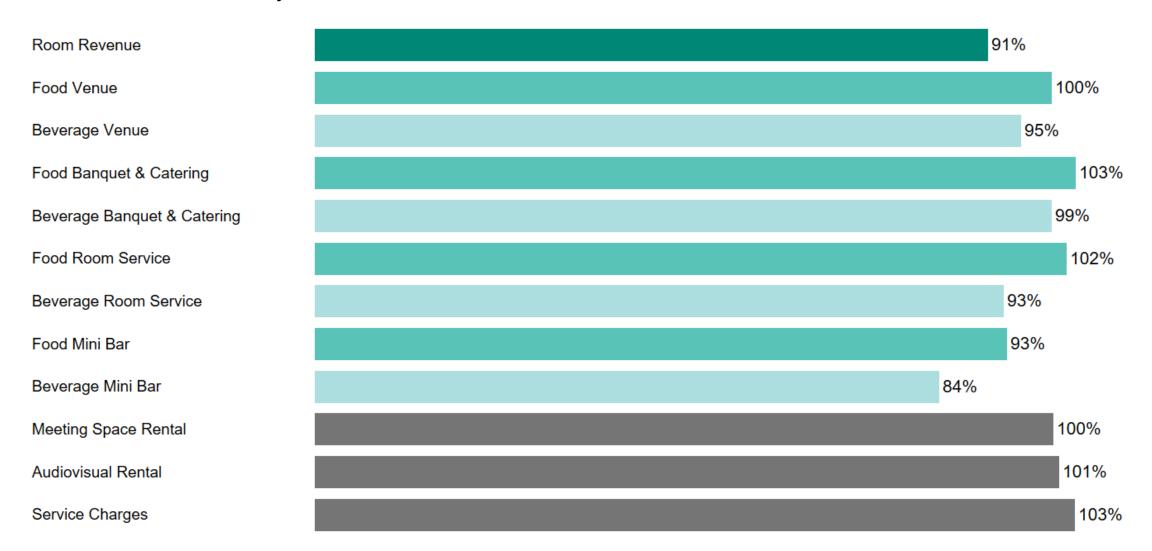
F&B labor costs rise, overtaking rooms as top departmental labor expense

Departmental labor costs per occupied room night



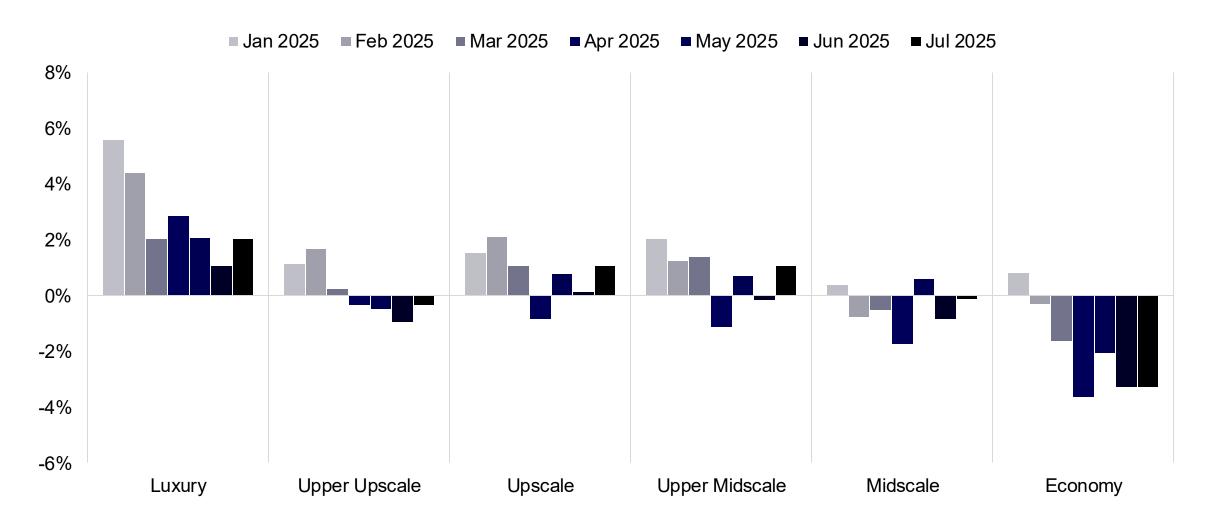
Food banquets and catering and room service outperform as others lag

F&B revenues, YTD July 2025 YoY index



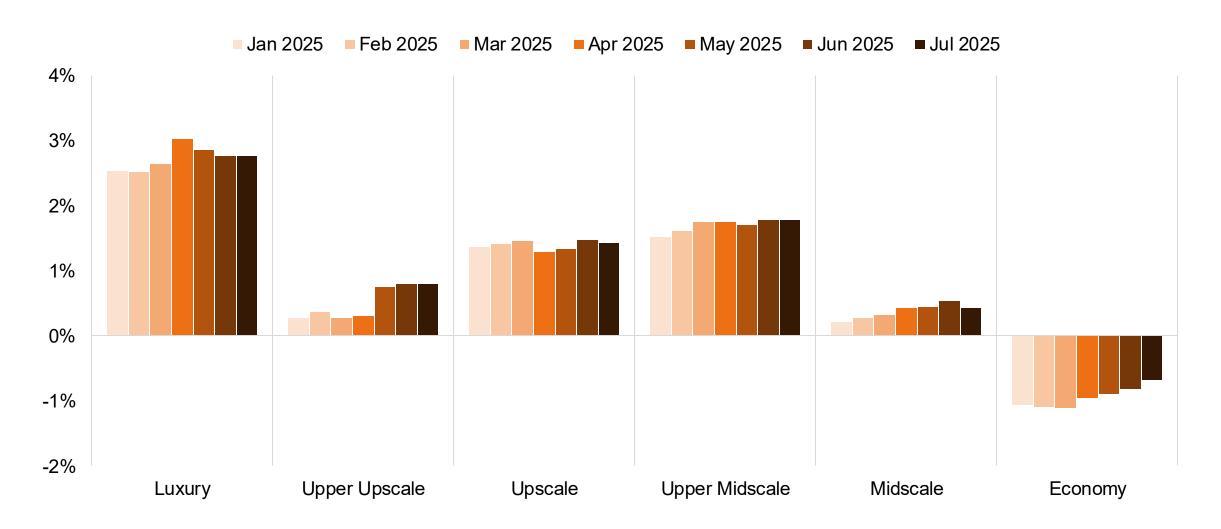
Demand growth slowing since start of the year for all classes

U.S., Demand, YoY % change



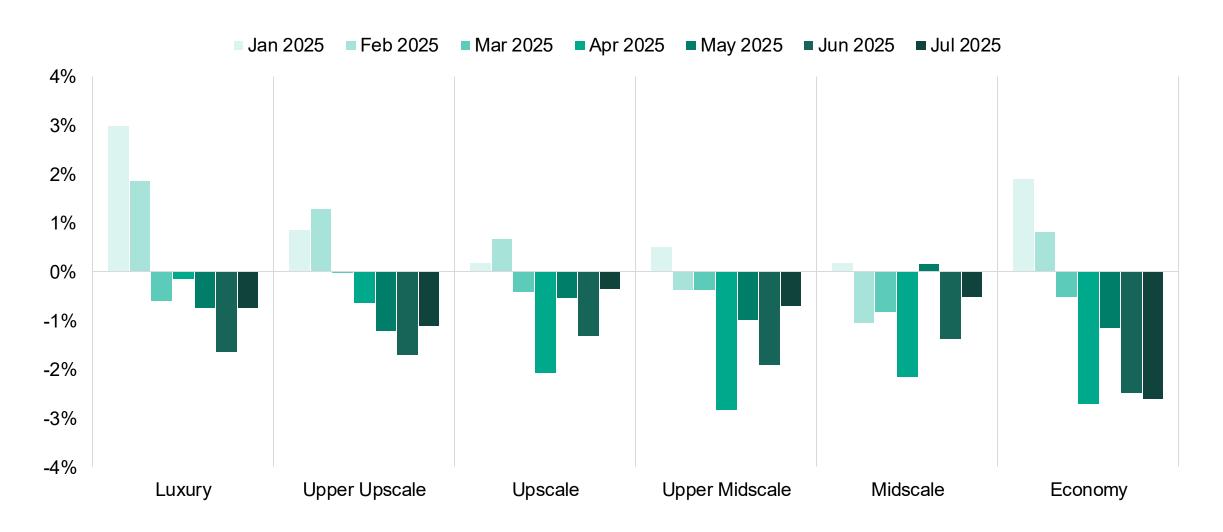
Luxury sees strongest supply growth (but still smallest portion of US supply)

U.S., Supply, YoY % change



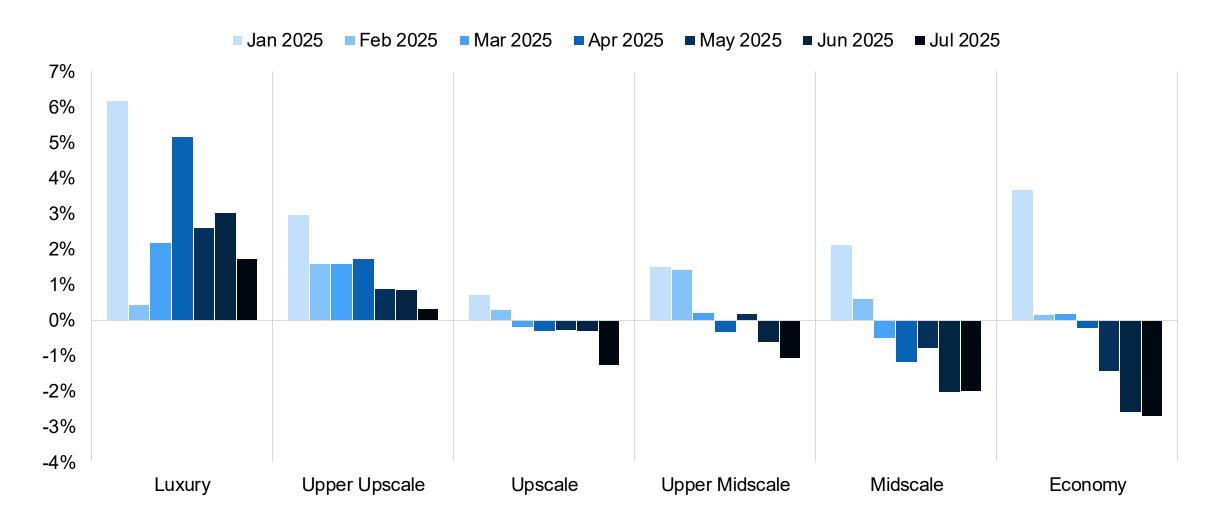
Even for classes with demand growth, occupancy turning negative

U.S., Occupancy, YoY % change



Any growth comes from ADR, and that's hard to find for some

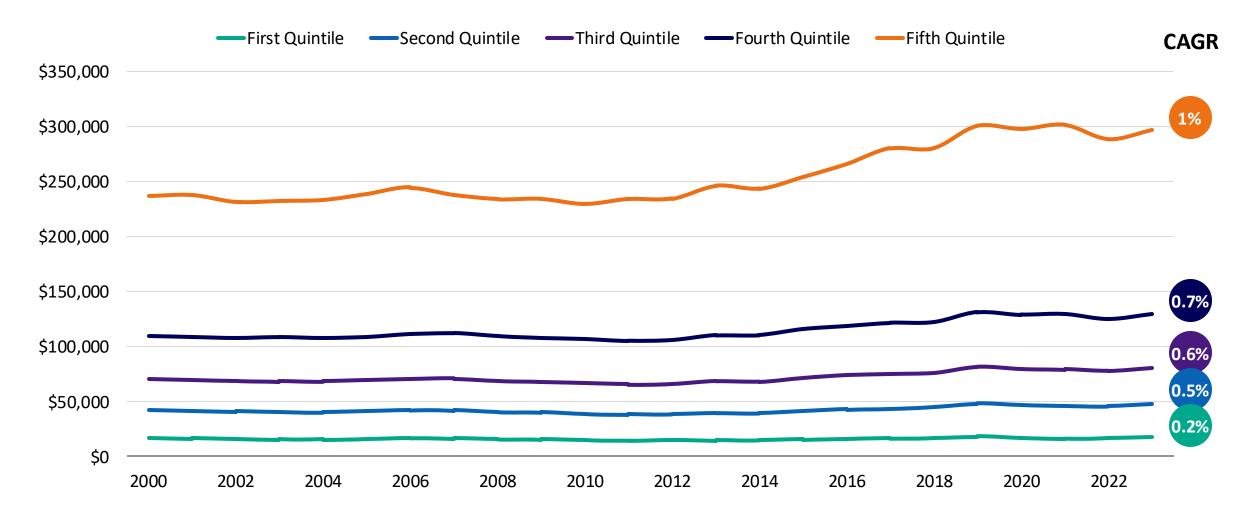
U.S., ADR, YoY % change



Not just hotels ... high-end earners have pulled away from the pack

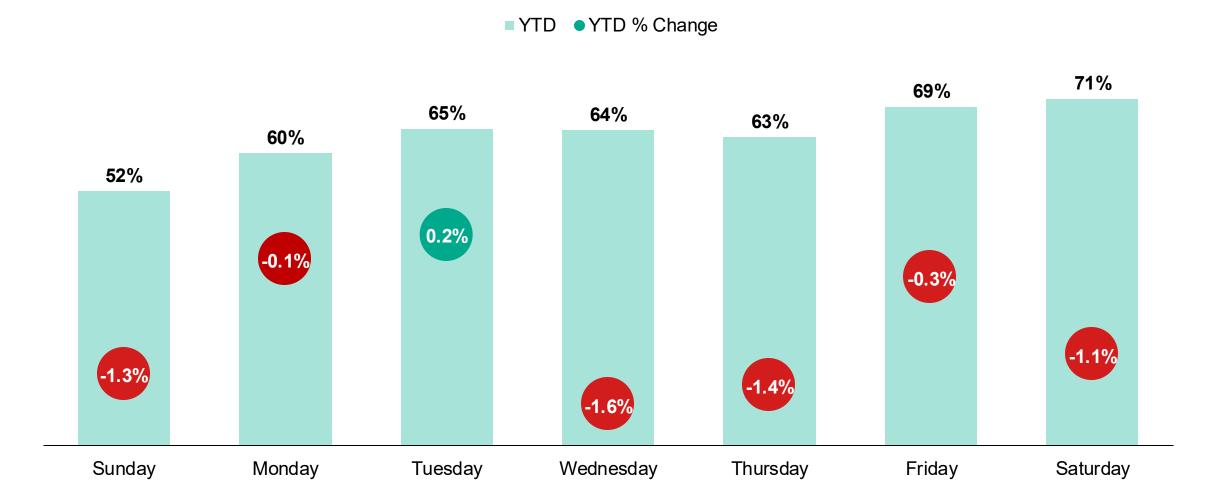
Mean household income by quintile, adjusted to 2023 dollars*

*Households as of March of the following year. Income in 2023 C-CPI-U (2000-2023)



Only sign of growth coming in early week business travel

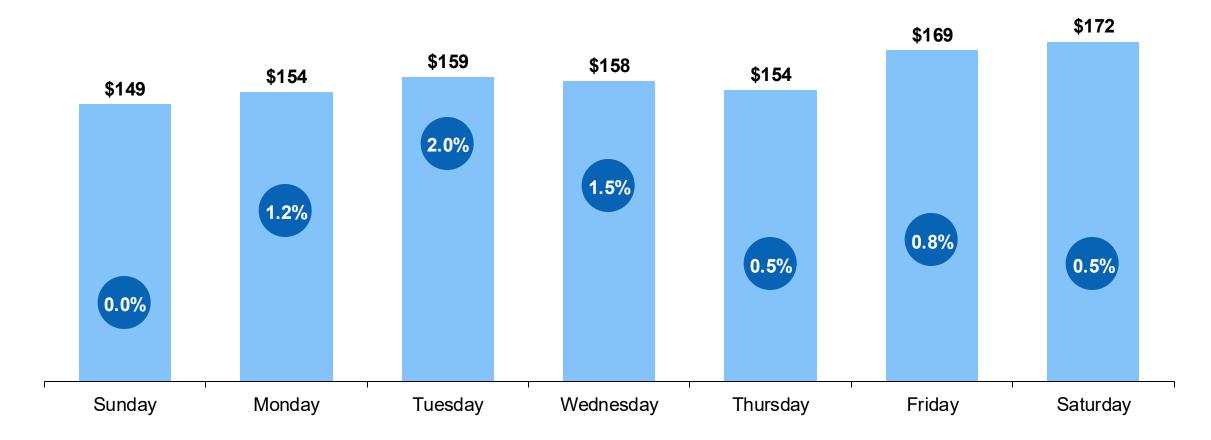
Total US, YTD Occupancy and Occupancy YoY % change, September 6, 2025



Weekday performance also leading ADR growth

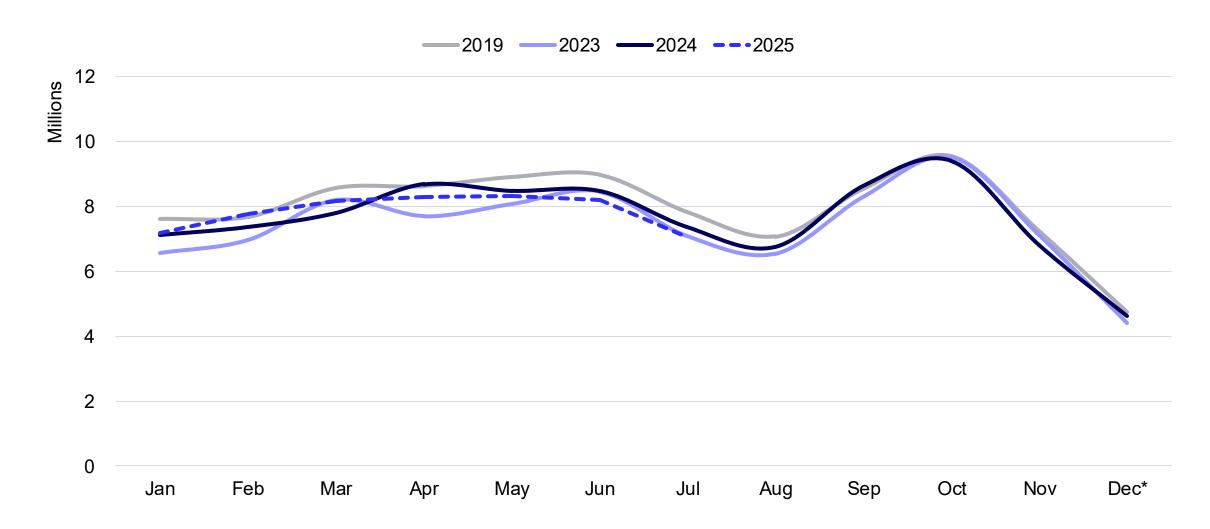
Total US, YTD ADR and ADR YoY % change, September 6, 2025

YTD % Change



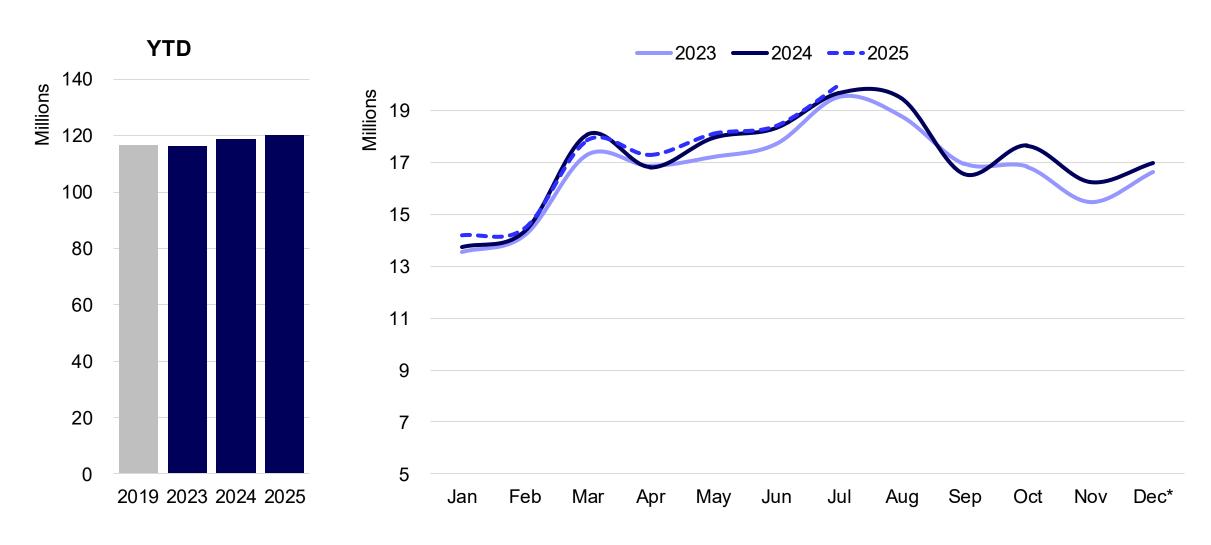
Mar/Apr affected by Easter shift, summer softer than last year

U.S., Luxury & Upper Upscale classes, Group demand



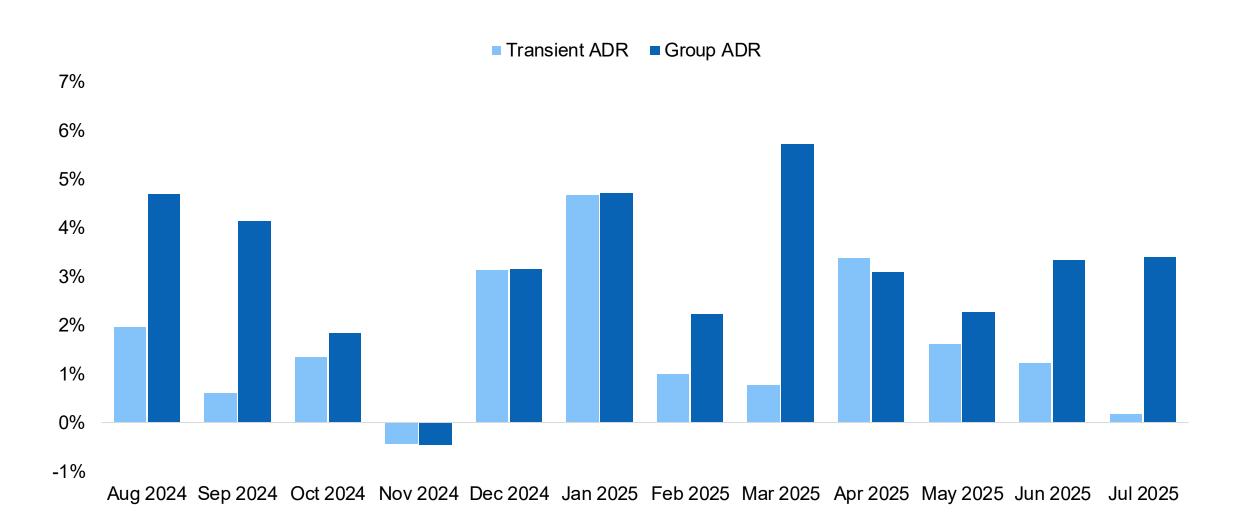
High end transient barely above 2024 (no thanks to leisure travel)

U.S. Luxury & Upper Upscale Classes, Transient demand



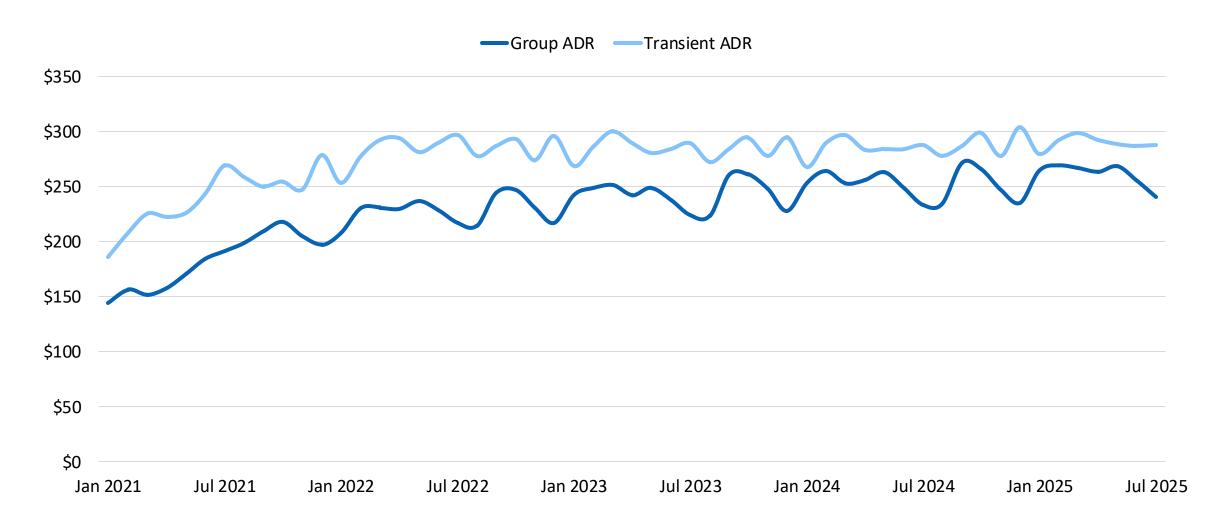
Group ADR growth exceeds transient in 10 of past 12 months

US, Luxury & Upper Upscale classes, ADR % chg. YoY



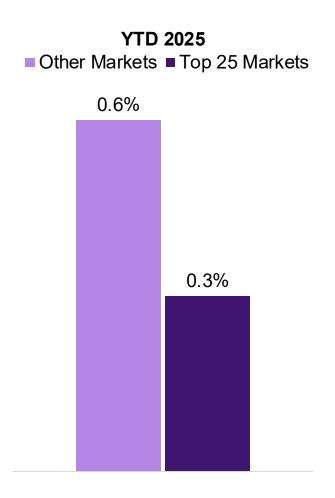
Transient ADR continues to lead, but gap has narrowed since 21/22

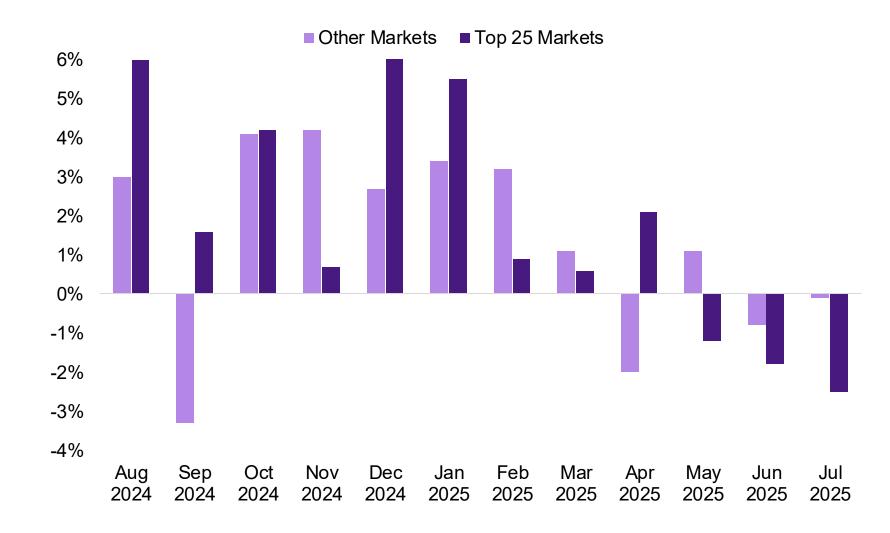
U.S., Luxury & Upper Upscale classes, ADR



Top 25 markets down past three months

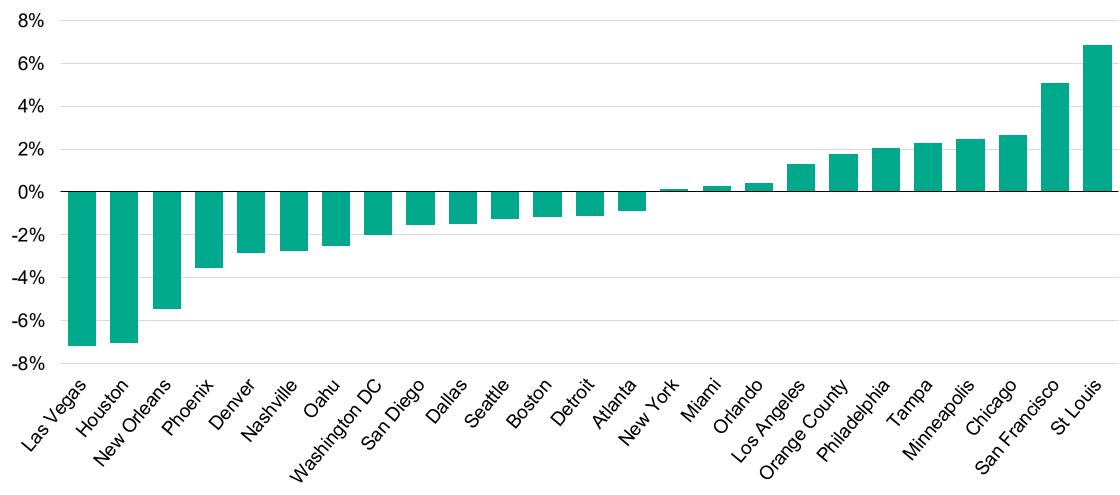
U.S., RevPAR, YoY % change





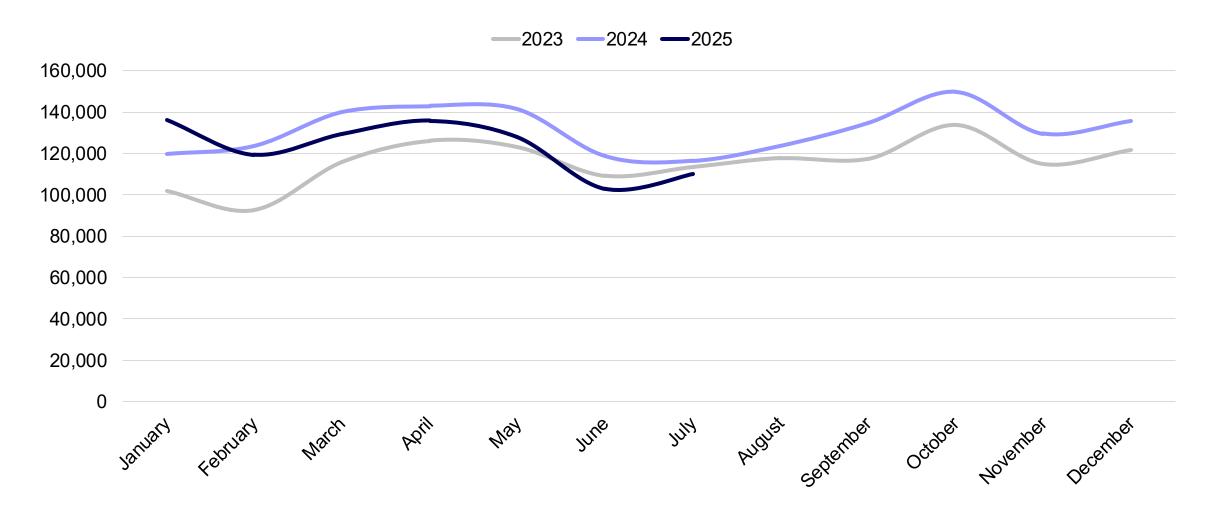
San Francisco finally seeing growth!

Top 25 Markets; YTD July 2025 YoY % Change, Occupancy



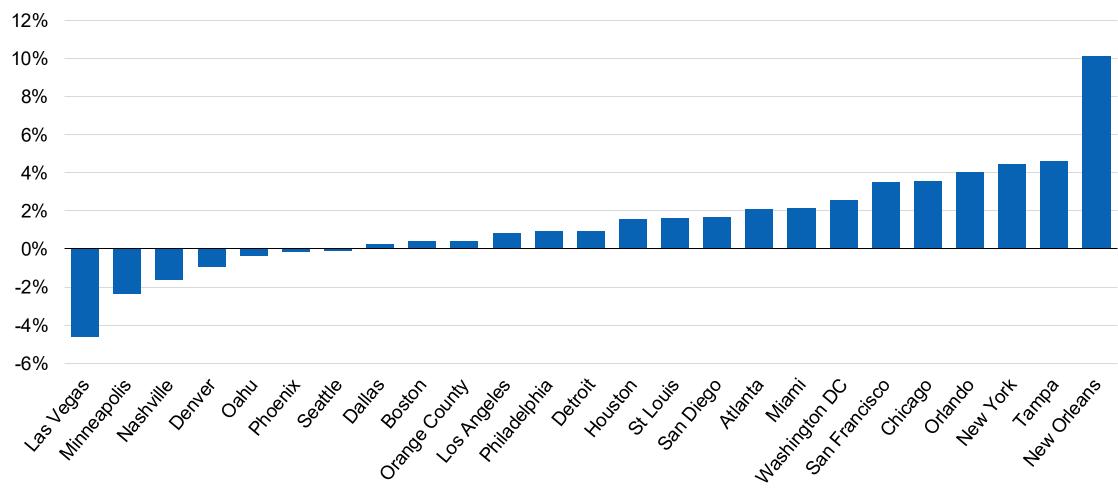
Summer international arrivals to Vegas below 2023 levels

Non-US international arrivals to Las Vegas



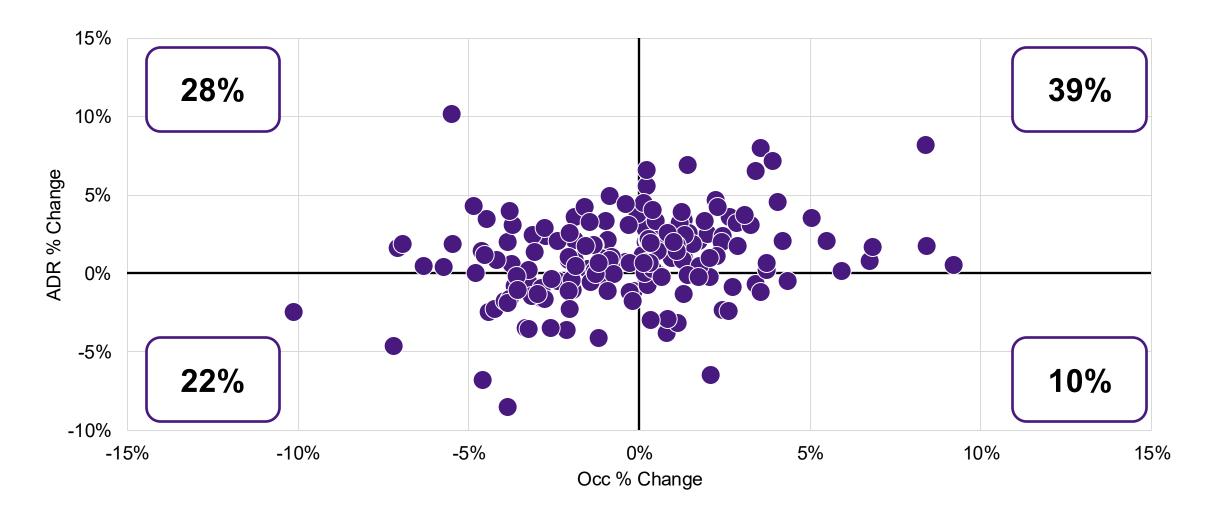
Four markets above 4% ADR growth YTD

Top 25 Markets; YTD July 2025 YoY % Change, ADR



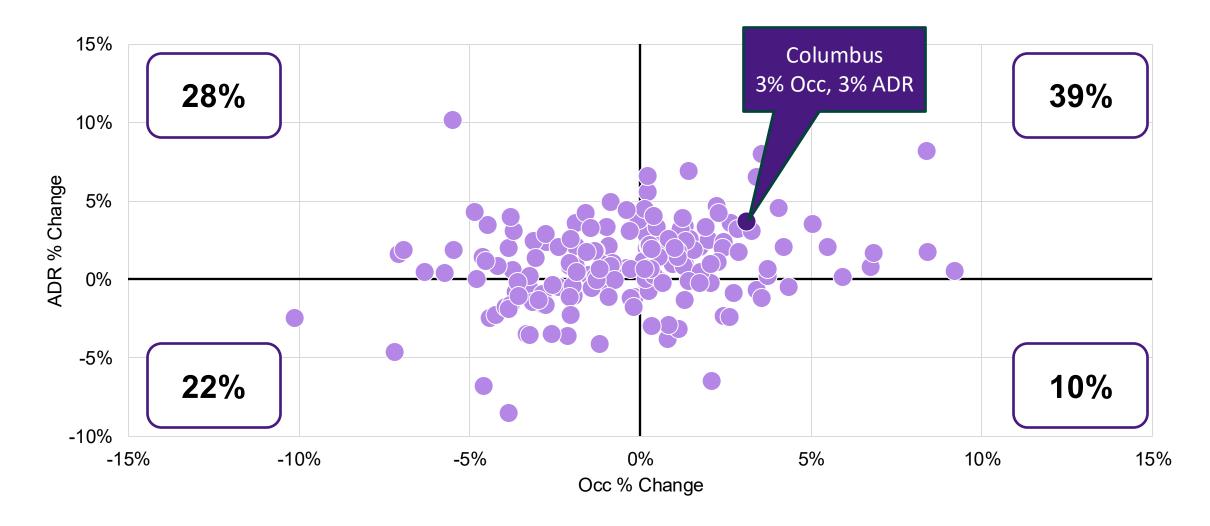
Nearly 70% of markets still growing ADR

U.S. Markets, YTD July 2025 Occupancy and ADR % Ch



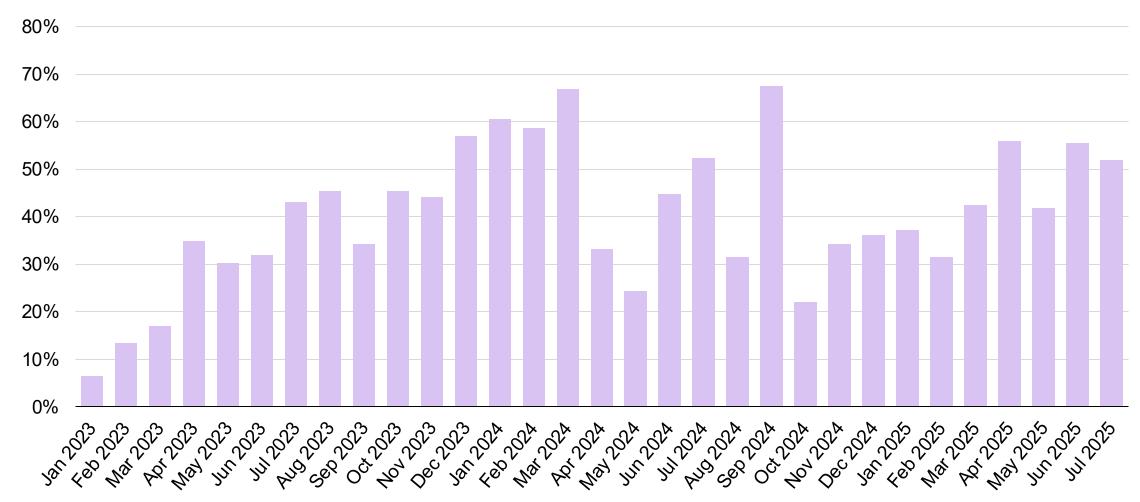
Nearly 70% of markets still growing ADR

U.S. Markets, YTD July 2025 Occupancy and ADR % Ch



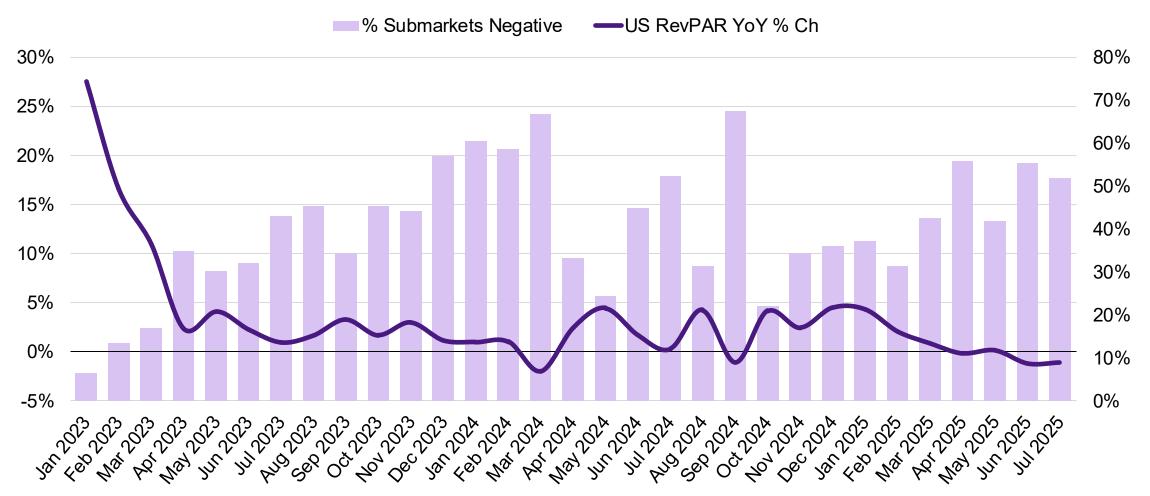
Number of submarkets with negative RevPAR not as high as start of 2024

US Submarkets; % of submarkets with negative monthly RevPAR YoY % Ch



When around 55% of submarkets are declining RevPAR, so is the US

US Submarkets; % of submarkets with negative monthly RevPAR YoY % Ch; US monthly RevPAR YoY % Ch



Agenda

Big Picture

US Performance Overview

Regional Look

Columbus Comp cities

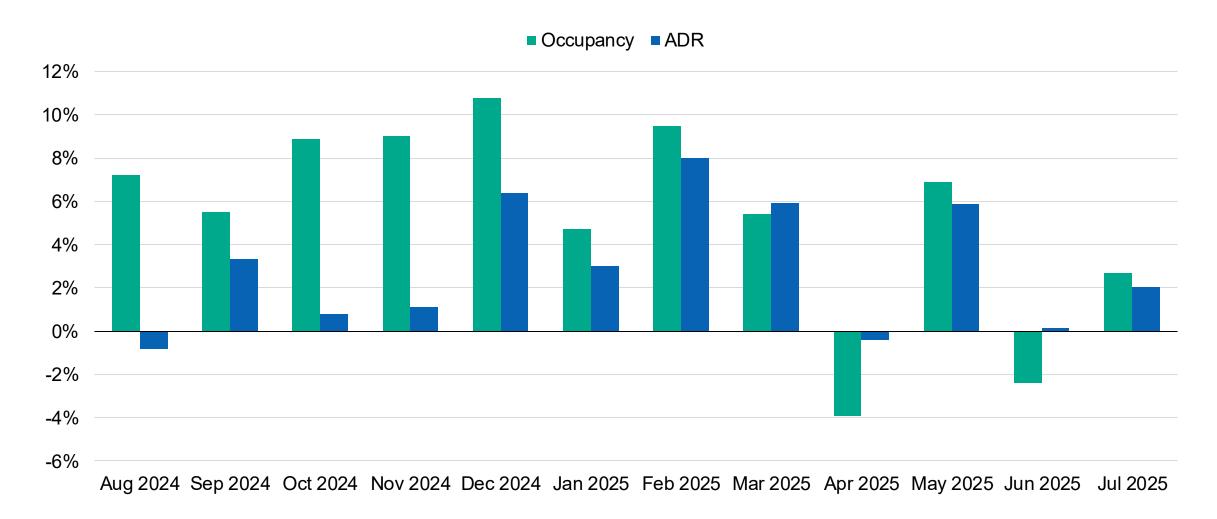
Outlook

Pipeline Forecasts



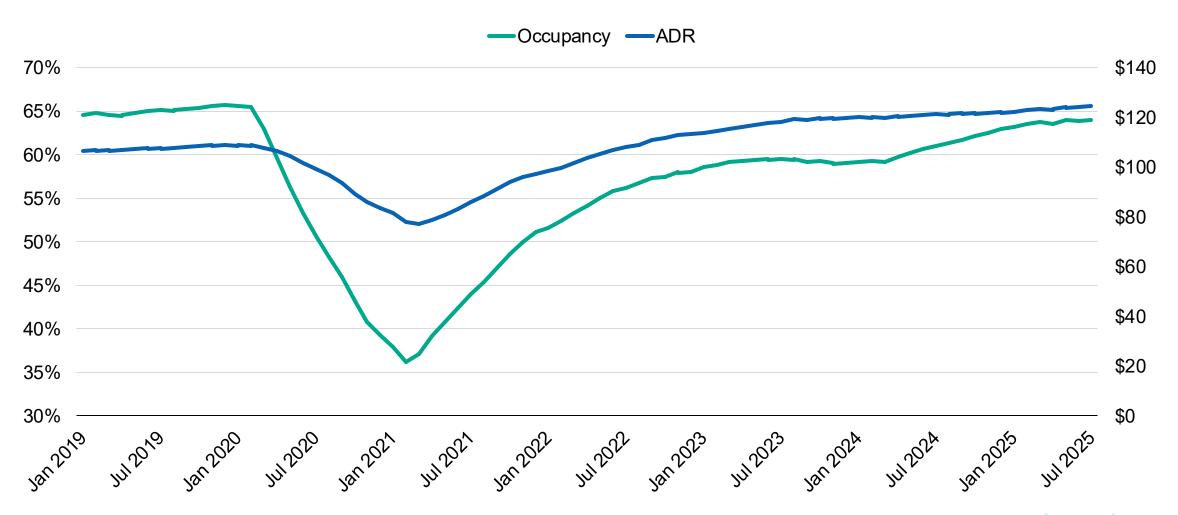
Performance largely positive, besides some tough comps

Columbus, OH market, occupancy and ADR % Change



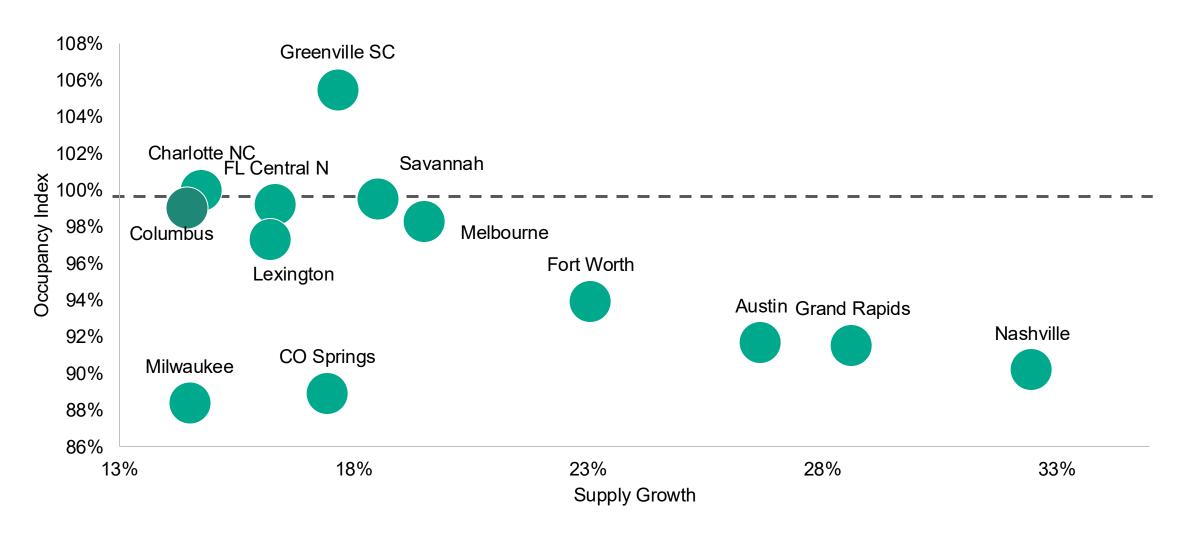
Occupancy hits 64%, just below pre-supply boom high!

Columbus, OH Market; R12 Occupancy and ADR



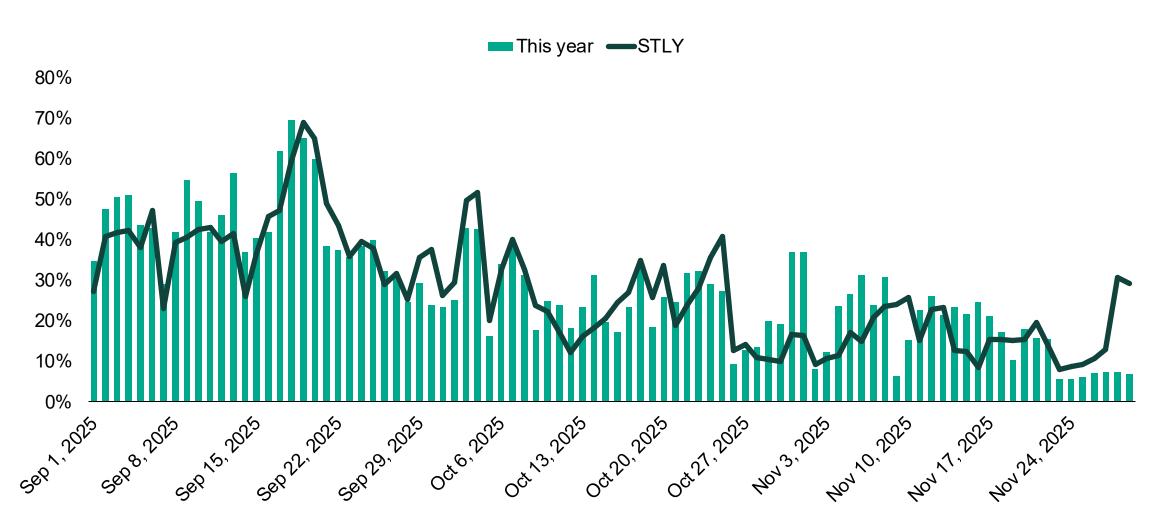
Columbus supply absorption at or above other high supply growth markets

R12 July 2025 % change to R12 January 2019, Occupancy and Supply



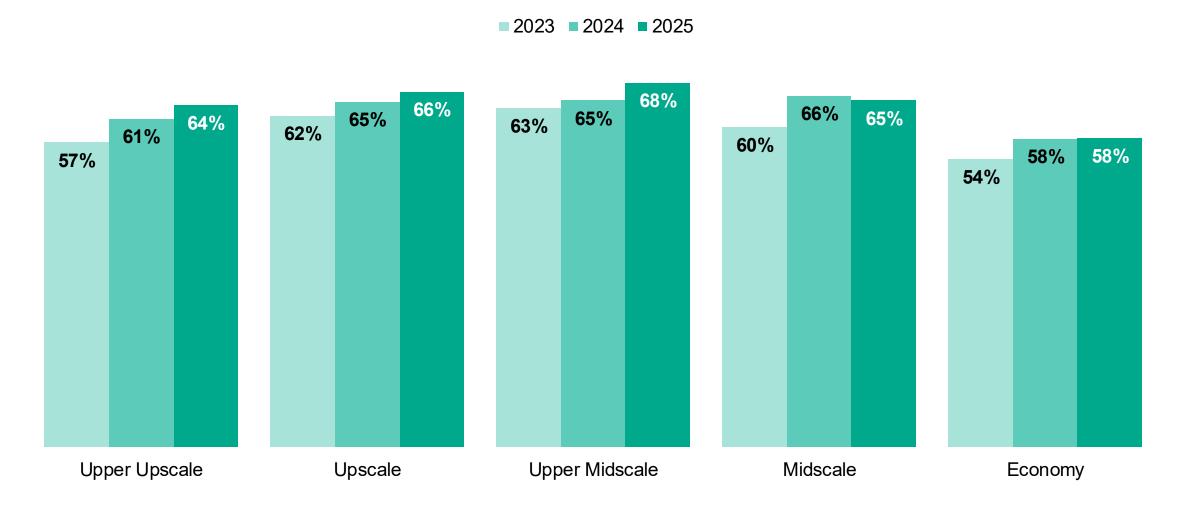
Fall occupancy on the books dictated by football calendar

Columbus, OH Market; Occupancy on the books for the next 90 days as of September 1, 2025



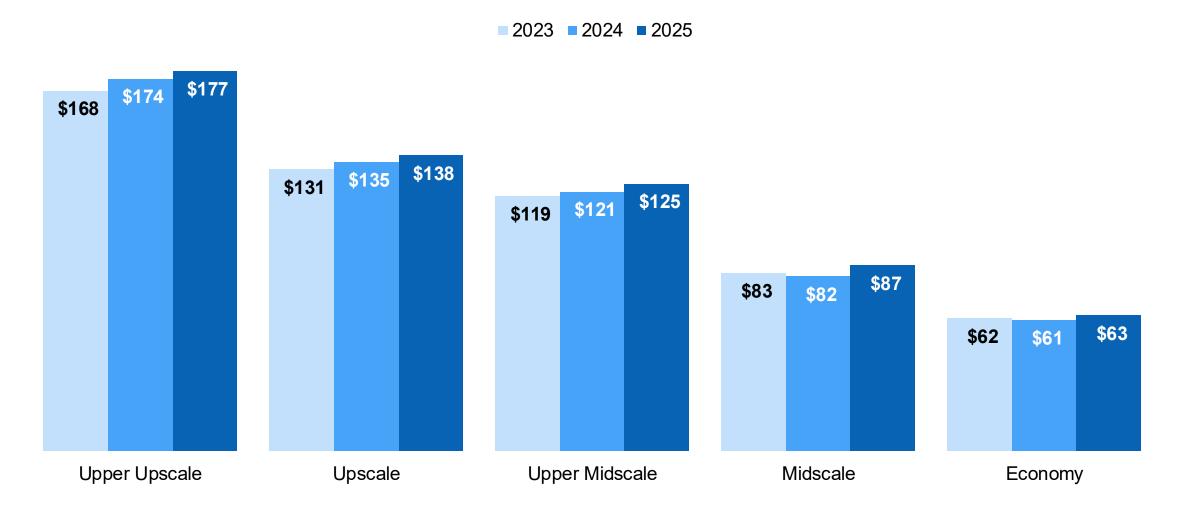
Occupancy growth (like in the rest of the country) slowing on low end

Columbus, OH Market, YTD July 2023 2024, and 2025, Occupancy



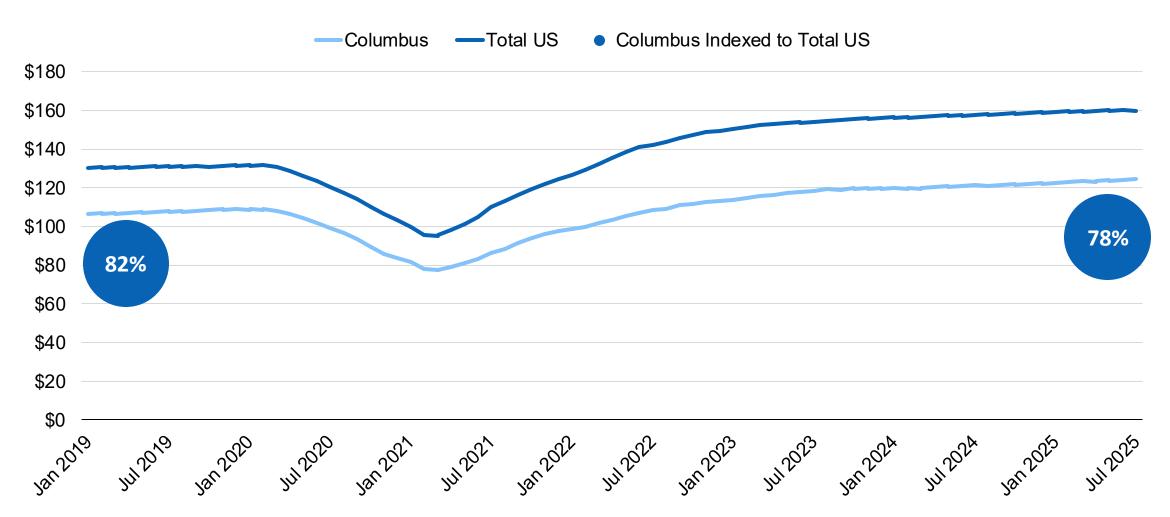
But even low-end hotels growing ADR!

Columbus, OH Market, YTD July 2023, 2024, and 2025, ADR USD



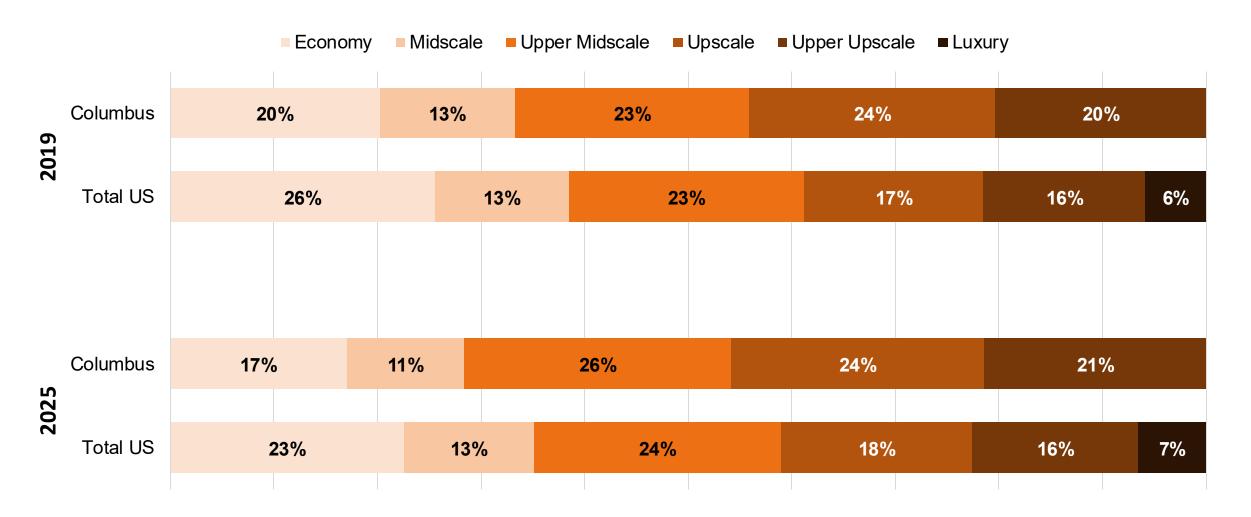
Columbus has lagged total US in recent ADR performance

Columbus, OH Market and Total US; R12 ADR



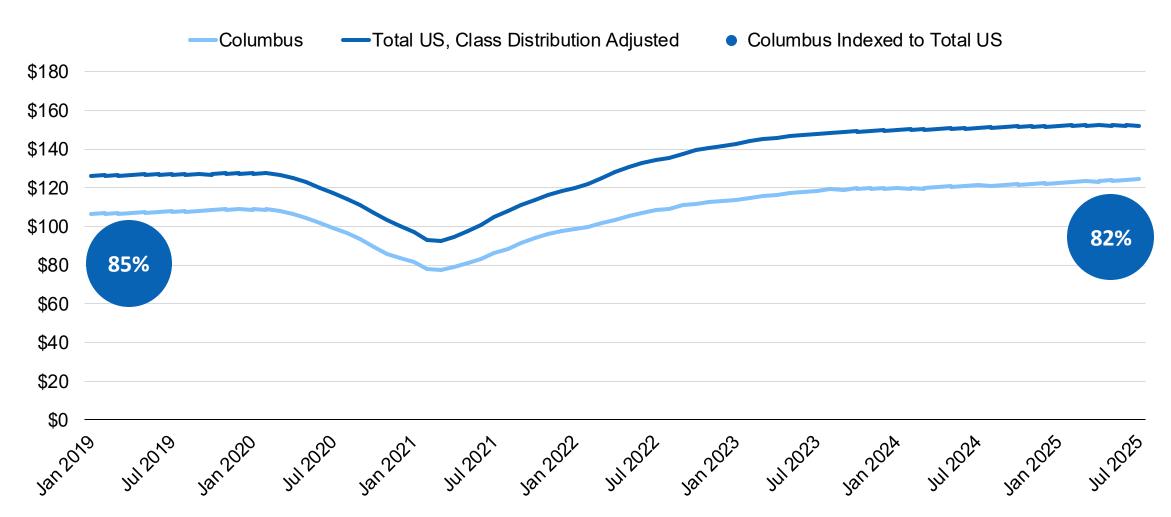
Is supply composition to blame?

Columbus, OH Market room count



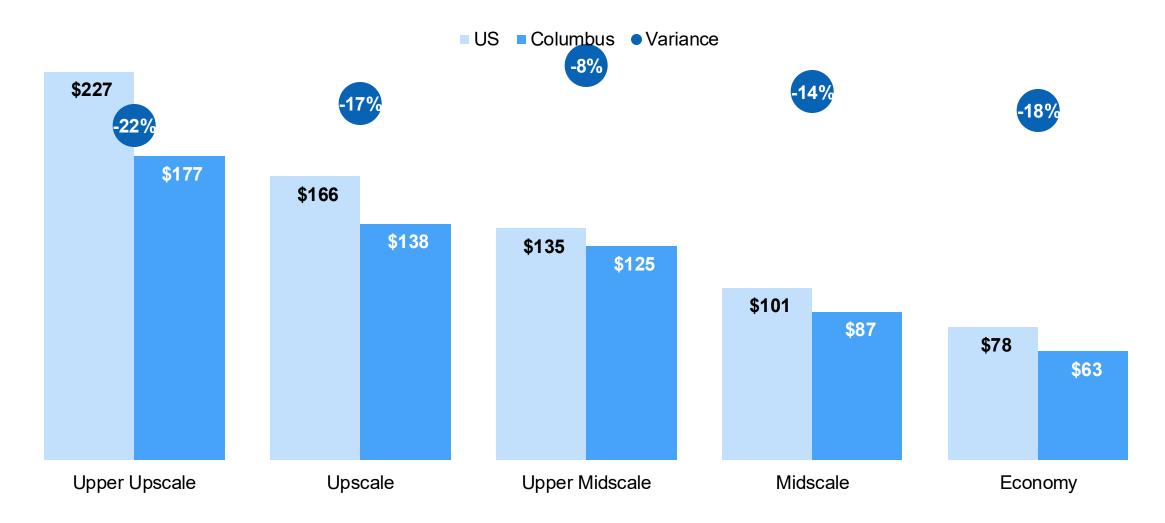
Even when we account for class distribution, still lags

Columbus, OH Market and Total US, class distribution adjusted to match Columbus; R12 ADR

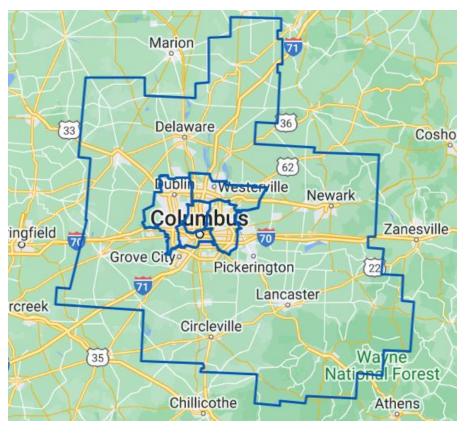


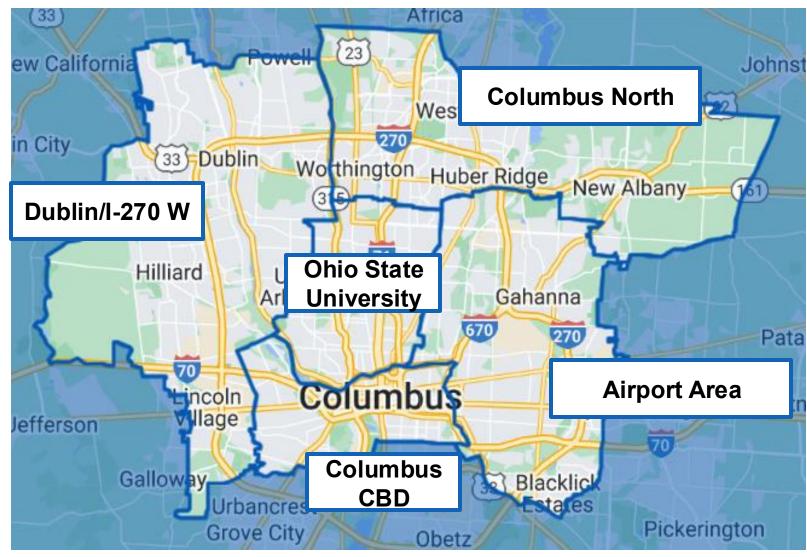
Upper Midscale, with newest supply, has lowest ADR variance to US

Columbus, OH Market, Total US YTD July 2025, ADR USD



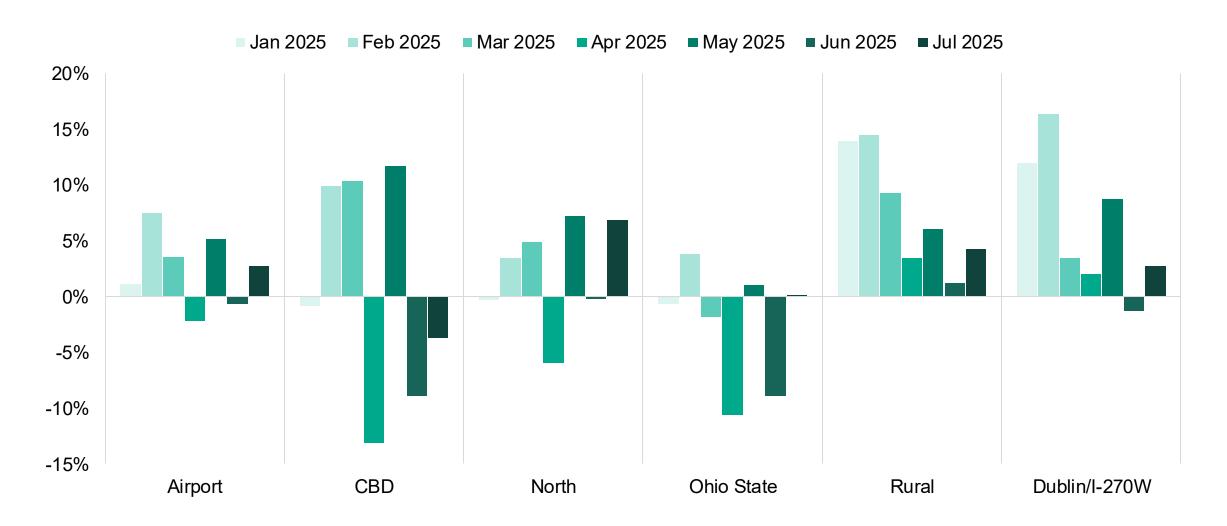
Columbus submarkets





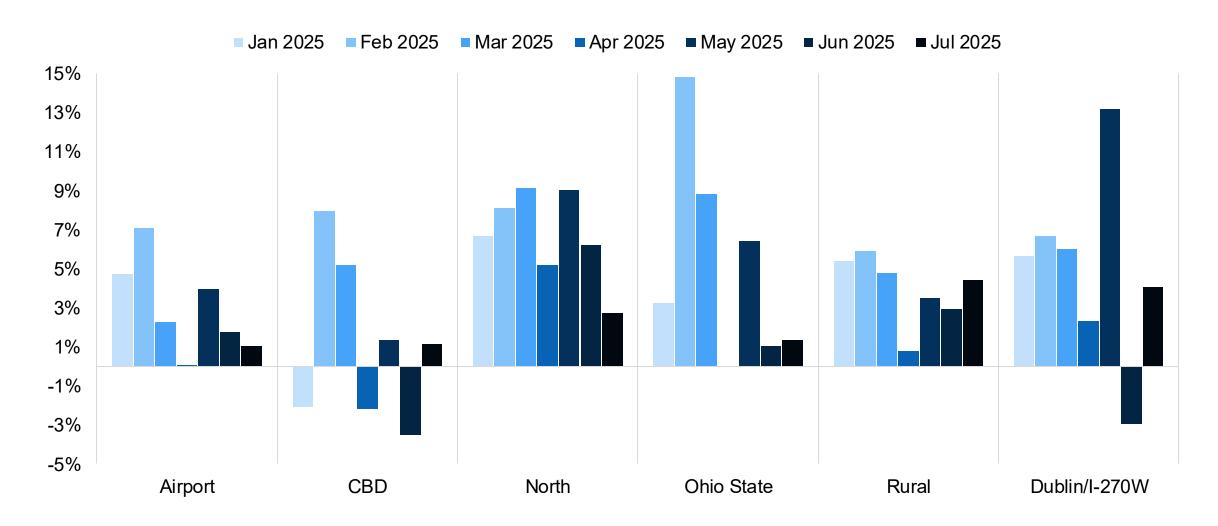
CBD and Ohio State areas impacted most by tough April and June comps

Columbus submarkets, Occupancy, YoY % change



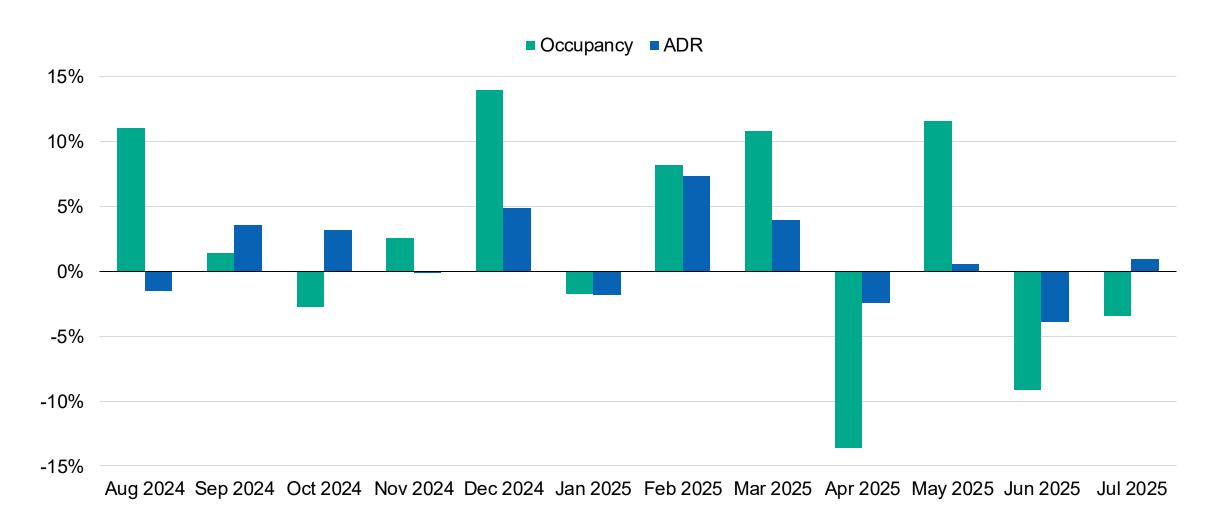
CBD ADR growth follows occupancy trends

Columbus submarkets, ADR, YoY % change



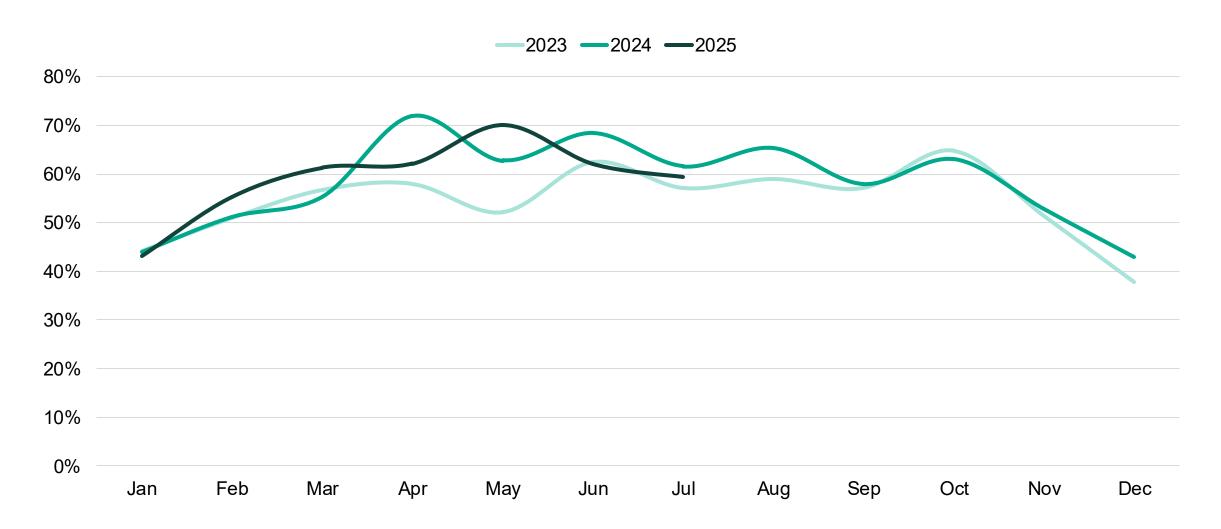
Occupancy more variable, ADR growth slows in recent months

Columbus, OH custom downtown area, occupancy and ADR % Change



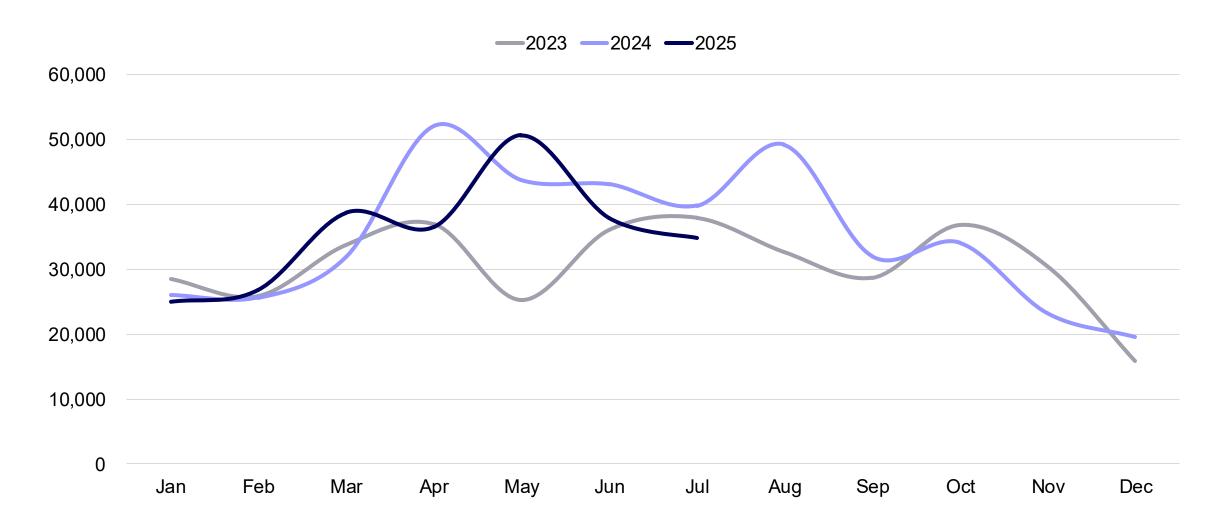
Downtown: Q1 stronger, summer more similar to 2023

Columbus Custom Downtown Area, occupancy



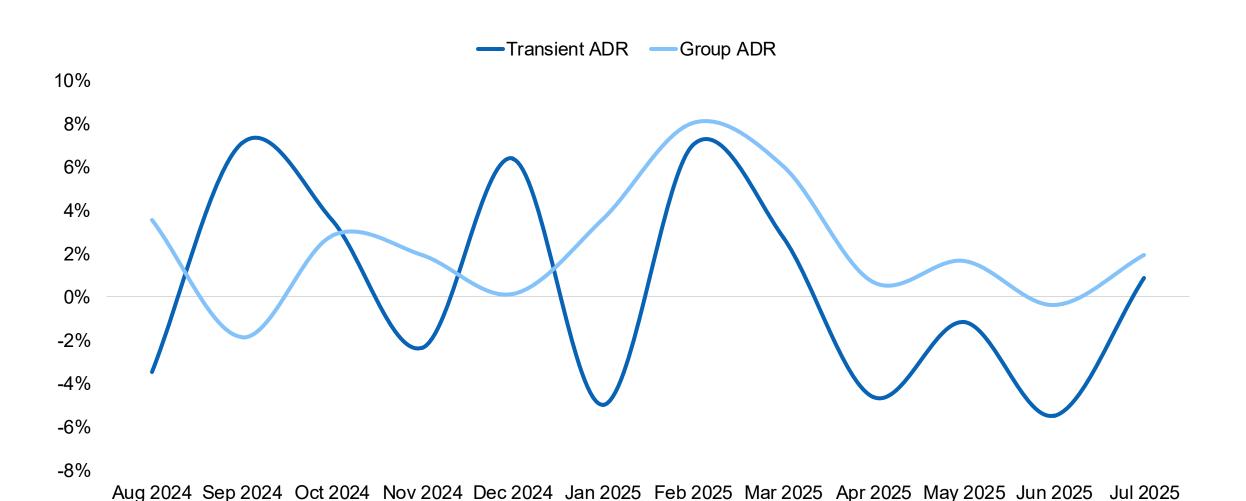
Downtown occupancy closely follows group demand

Columbus Custom Downtown Area, monthly group demand



Group ADR growth has remained (mostly) positive, while transient dips

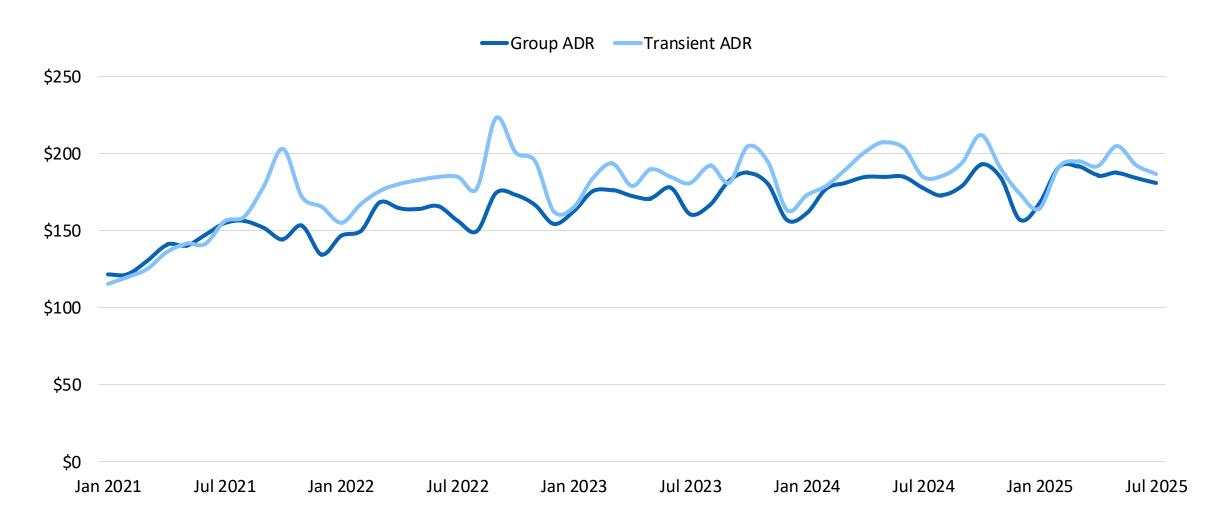
Columbus Custom Downtown Area, ADR % change





Transient ADR doesn't have the same high peaks above group in 2025

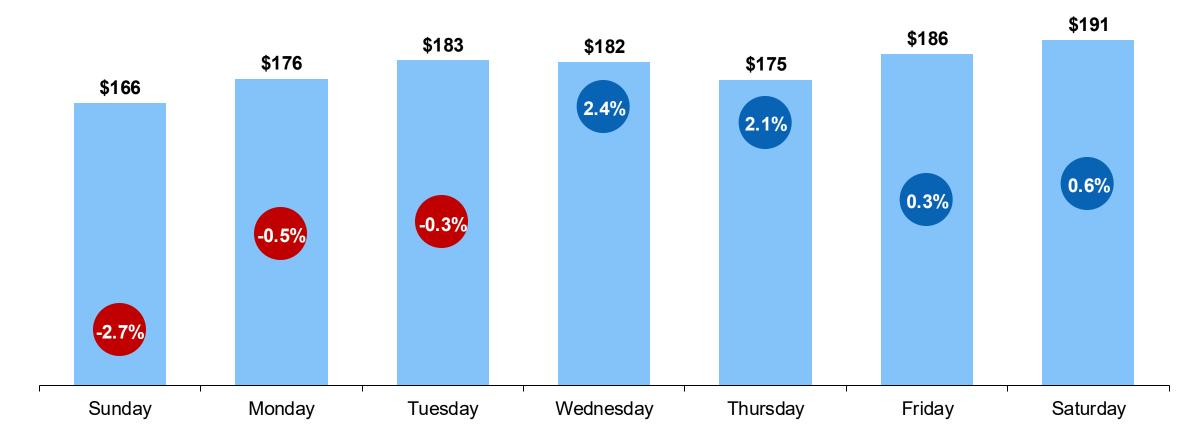
Columbus Custom Downtown Area, ADR



Early week ADR accounting for softness

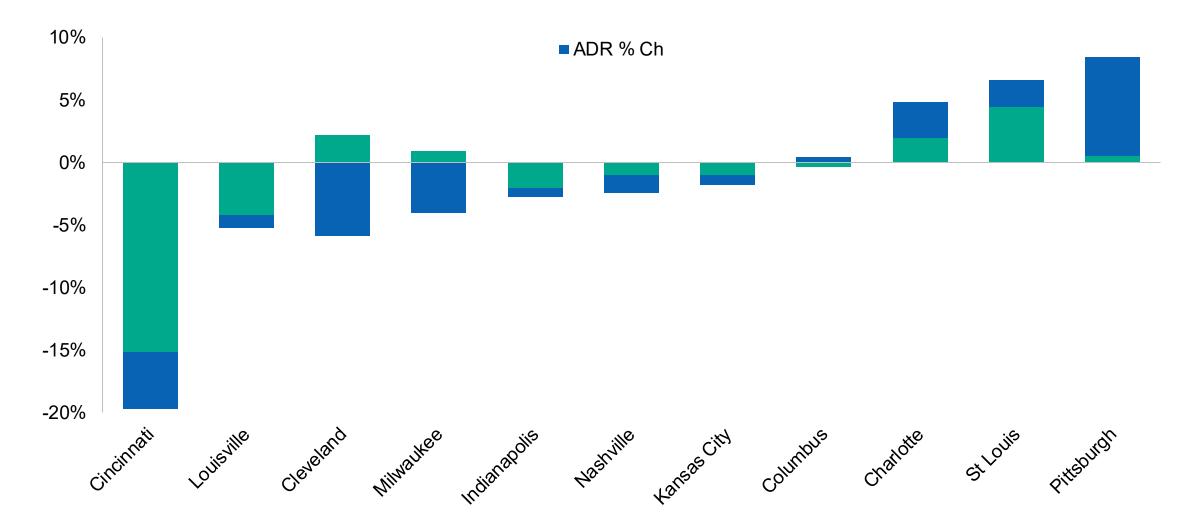
Columbus Custom Downtown Area, ADR





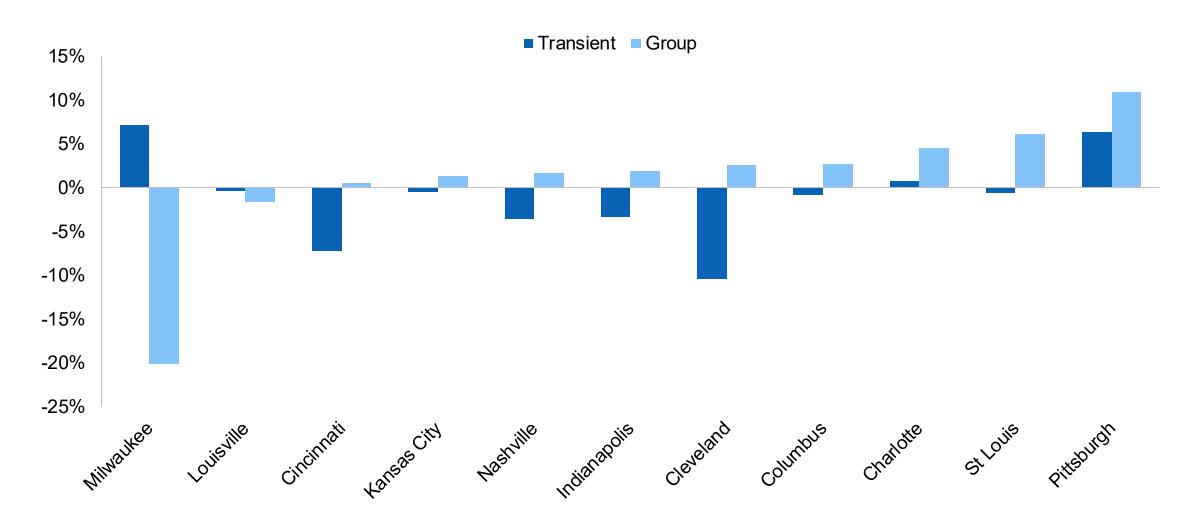
Most downtown areas struggling with ADR growth

YTD July 2025, Custom Downtown Areas, Occ and ADR YoY growth



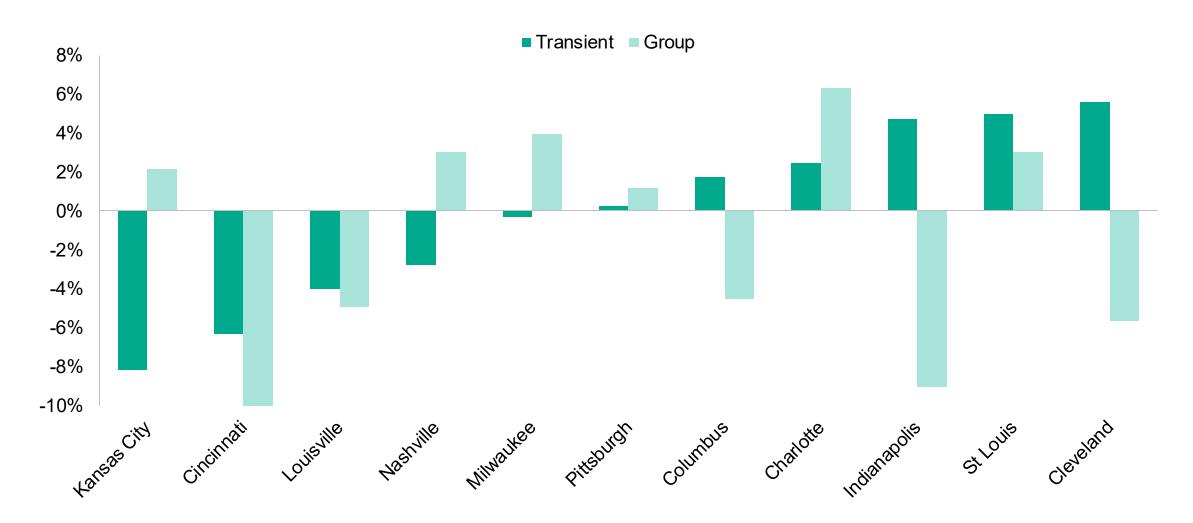
For all but Milwaukee, group ADR growth exceeds transient

YTD July 2025, Custom Downtown Areas, ADR YoY growth



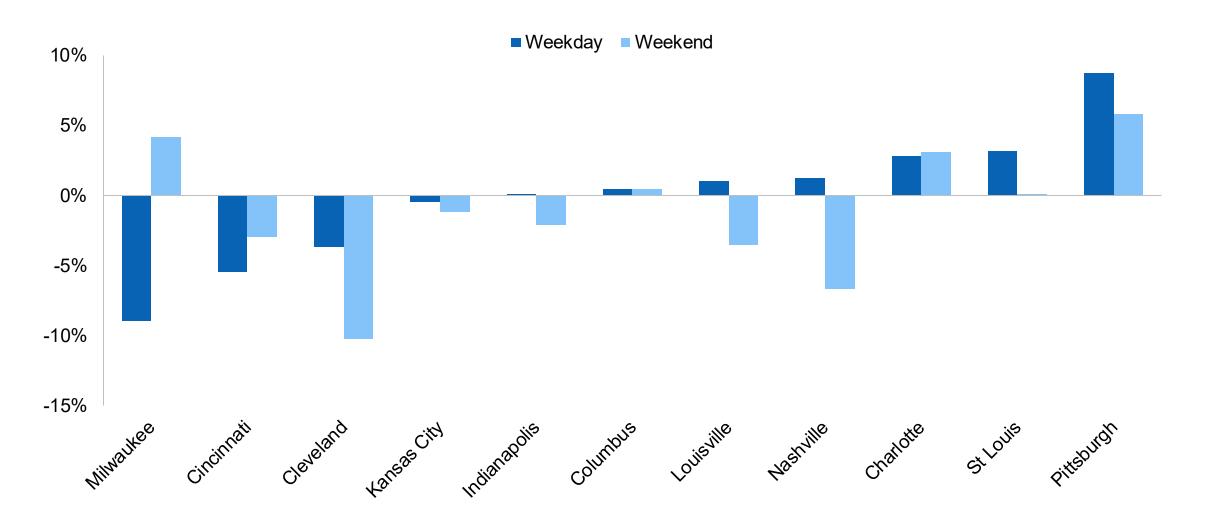
Only half of markets growing either group or transient occ

YTD July 2025, Custom Downtown Areas, Occupancy YoY growth



Weekend ADR growth hard to come by, weekday under 3% for most

YTD July 2025, Custom Downtown Areas, ADR YoY growth



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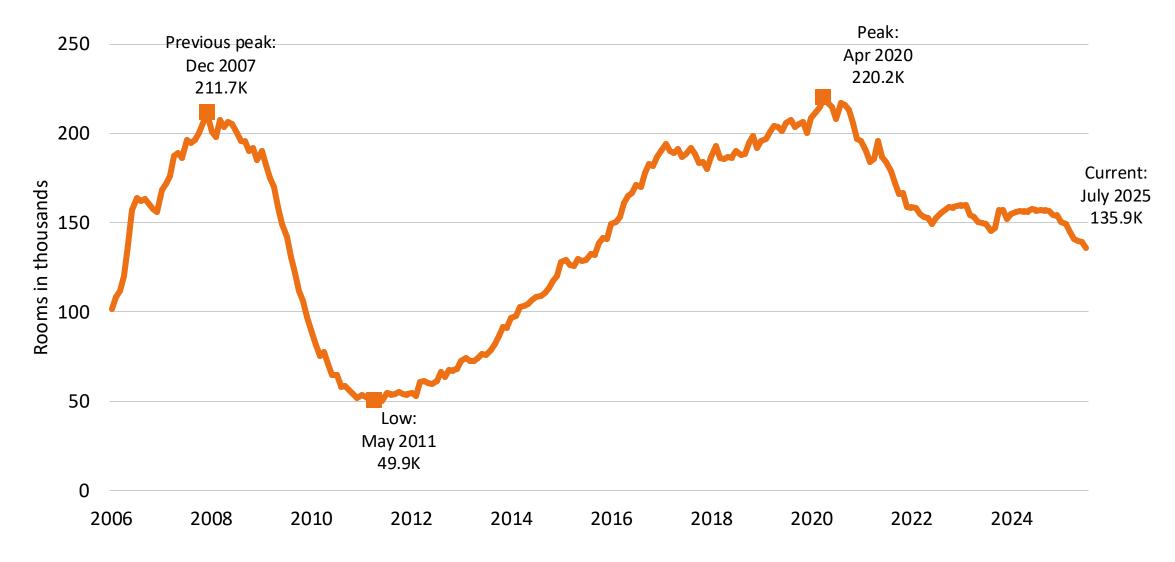
Pipeline Forecasts





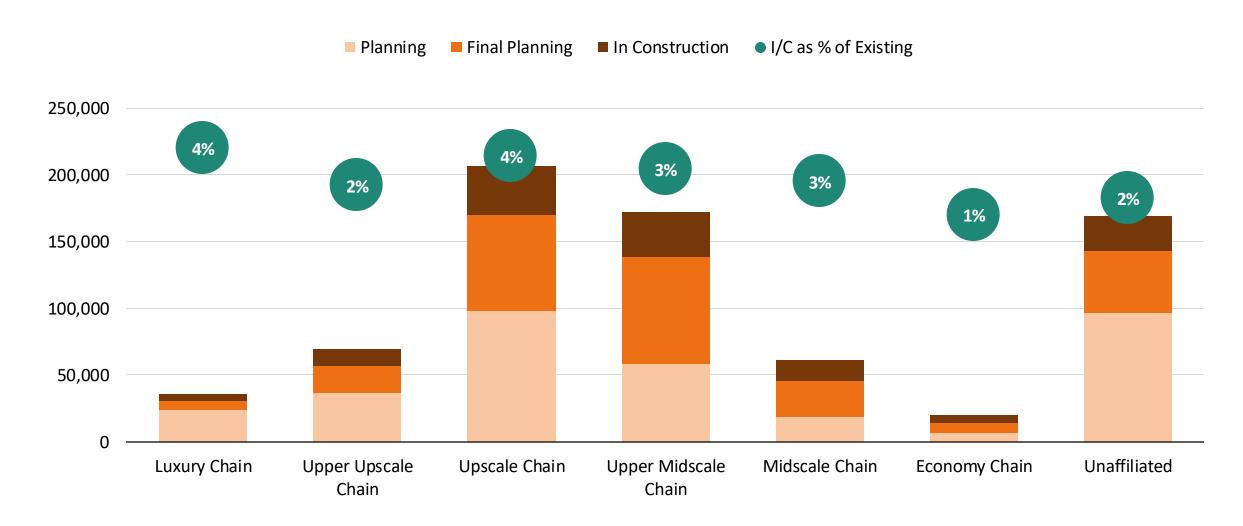
Rooms under construction well below May 2020 peak

U.S. rooms in construction (in thousands)



The middle classes lead in development, luxury to see biggest growth

July 2025, pipeline rooms



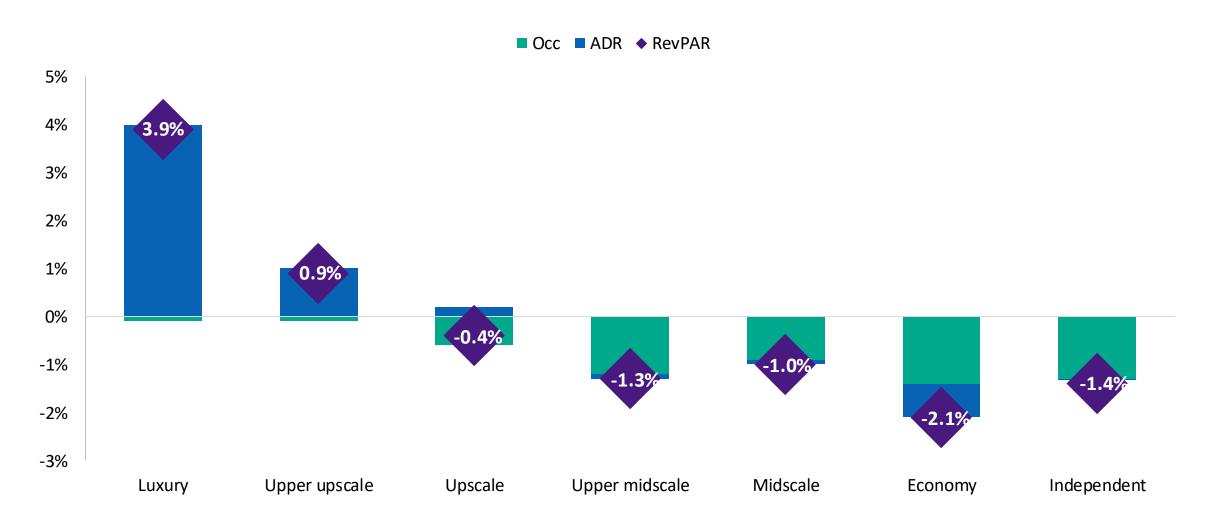
Soft first half lowered expectations for 2025

U.S. KPI forecast

	2024 (actual)	2025 (forecast)	2026 (forecast)
Supply (YoY)	+0.5%	+0.8%	+0.8%
Demand (YoY)	+0.5%	-0.1%	+0.6%
Occupancy	63.0%	62.5%	62.3%
ADR (YoY)	+1.8%	+0.8%	+1.0%
RevPAR (YoY)	+1.9%	-0.1%	+0.8%

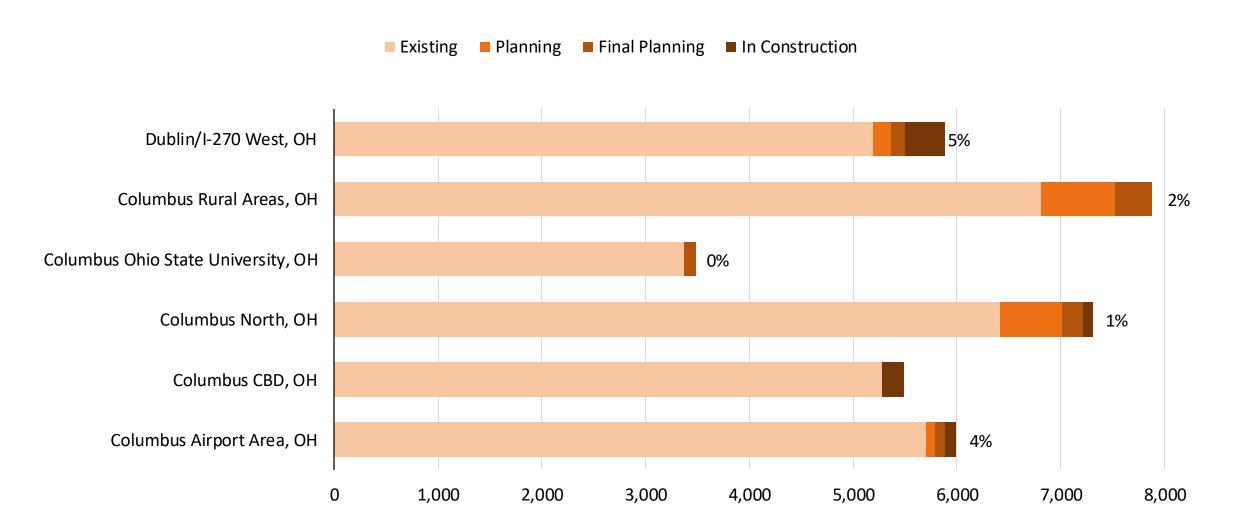
Occupancy growth tough to find for most hotels

U.S. 2025 RevPAR forecast



No big development plans for downtown or university area

July 2025, pipeline rooms, I/C as % of existing supply





ADR growth expected to slow into 2026

Columbus KPI forecast

	2024 (actual)	2025 (forecast)	2026 (forecast)
Supply (YoY)	+0.1%	+1.0%	+1.7%
Demand (YoY)	+6.7%	+3.8%	+4.4%
Occupancy	63.0%	64.7%	66.4%
ADR (YoY)	+1.9%	+3.4%	+1.9%
RevPAR (YoY)	+8.6%	+6.3%	+4.6%



Thank you!

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