# **Marketing Update | September 2016**

# **Marketing Highlights**



**Impressions**. YoY we have received nearly 54 million impressions compared to 38 million last year. That is a whopping \$16 million difference!



**New emailers**. Take 5 Media has delivered open rates of 17.47% and 17.89% along with impressive click through rates of 15.14% and 12.84%. Biggest surprise was MN Monthly emailer with a 21.12% CTR!



**Transit Bonus**. Bus contract was scheduled to end August 15th however they are keeping it up longer as they like the creative – <u>bonus of 515,076 impressions</u> so far. + *Plus* we sent them creative to produce extra bus tails and grill signage that will be running all year long at no charge!



**New digital market**. Ran an online campaign with Iowa Sportsman that resulted in 761,836 impressions.



NEW VCC Lure – design complete! Expected to hit the streets mid-October

## Summer & Fall 2016 | Budget: \$124,800



Theme: Juxtapose New for summer 2016:

> co-op with Northland News Center for commercials with local husinesses

- > USA Today Great Lakes publication
- > Testing new targeted emailer partners
- > Iowa Sportsman online ads
- > homepage takeovers on City Pages, Star Trib, and Twincities.com
- > addition of voiceover on summer video with increase of digital video ads on Comcast & YouTube pre-roll

# 10% 10% 12% TV - 22% Transit - 22% OOH - 16% Video - 12% Print - 10% Digital - 8% Production - 7% Misc. - 3%

Summer & Fall 2016 Budget

## Winter 2016 – 17 | Budget: \$107,800

### Winter 2016-17 Budget ■TV - 26% 7% ■ Radio - 18% 8% 26% ■ Print - 12% 9% ■00H (digital)-11% ■ Production - 9% 9% ■ 00H (pillars) - 9% 18% ■ Video - 8% 11% ■ Digital - 7% 12% ■ Misc. - TBD

**Theme:** Storybook winter

### Winter marketing highlights & possibilities:

- > Markets targeted Using the zip code data provided by lodging properties GV is continuing to refine targeted marketing to the Twin Cities metro and key suburbs.
- > **Skywalk takeover** partnership with LMC to takeover 5 pillars in popular skywalk in January. Will include an event in skywalk as well details TBD.
- > **Kare11** weather report sponsorship, advertising schedule and digital media opportunities being discussed.
- > **Geo Targeting** continue using geo targeting filters to promote mobile app downloads. Additional geo targeting considered at premier events in target markets.
- > Direct marketing to cross country ski and snowmobile clubs

# **Website Highlights**

Dates: Aug 20, 2016 – Sept. 19, 2016 vs. same period last year

Sessions 30.3K + 9.17% New Users **21.7K** + 6.15%

Unique Pageviews

51.8K

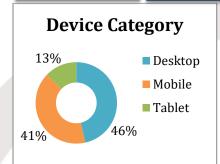
Pages per Session

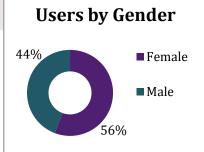
2.3

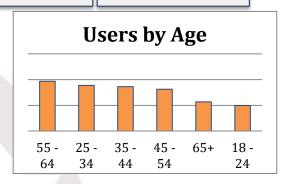
Avg. Session Duration

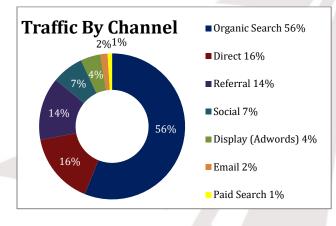
2:24 min

+ 7.1%









Top Landing Pages	Sessions	Page / Session	Sess. Duration	
HOME	4,867	2.32	2:37	
GMATA Page	4,228	3.11	3:17	
Northern Lights	3,445	1.39	1:06	
GM webcam	2,771	1.51	3:30	
GTA Page	1,161	2.46	2:29	
Fall Color Drives	981	1.25	1:02	
Calendar	973	3.62	3:01	
L.S. Agates	699	1.47	1:02	
LTTA Page	655	3.49	3:37	
Festivals & Events	619	2.45	2:14	

# Recent updates to the website

- A. Fall Drives Page | www.visitcookcounty.com/falldrives
- B. Interactive Map reworked
- C. "Things To Do" navigational menu reordered
- D. Optimizing pages for SEO + Site Improve
- C. New GM webcam installed and launched

# Keywords & Google Ads | partnership with @aimClear

Remarketing: targeting people who have visited our website, or similar sites, in the past 30 days.

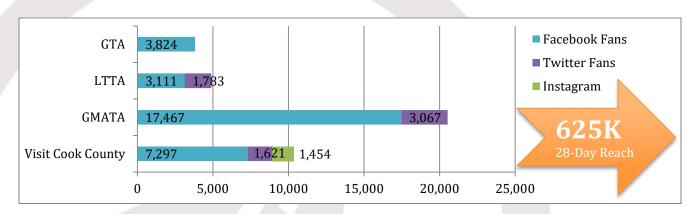
Month	Theme	Impressions	CTR	CPC	Total Spend
March 2016	Spring Calls, Waterfalls	87,210	0.28%	\$0.76	\$186.93
April 2016	Spring Calls, Waterfalls	250,357	0.27%	\$0.50	\$340.52
May 2016	Adventure (BWCA Expo)	321,924	0.85%	\$0.12	\$339.50
June 2016	MN Biking Paradise	235,483	1.11%	\$0.12	\$322.03
July 2016	Superior Golfing	176,091	1.68%	\$0.12	\$345.10
August 2016	Chill vibes & boat rides	162,643	1.56%	\$0.11	\$288.44
<b>Grand Total</b>	Remarketing: Keyword & Image	1,233,708	0.95%	\$0.16	\$1,822.52

# Mobile App | Report period 5/1 – 9/20



	iOS	Android		
Active Devices	2,152	1,075		
NEW devices	395	220		
Sessions	3,597	1,927		
Ave. daily users	15	8		

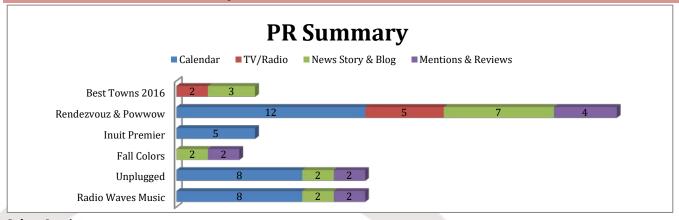
# **Social Media**



## **Facebook Ad Spend**

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Date	Campaign	Impressions	Clicks	CTR	CPC	Spend	Link Clicks	Post Likes	Page Likes
9/1 – 9/30	Fall (2 Facebook ads PLUS 2 Instagram ads)	105,679	2,064	1.19%	\$0.81	\$600	415	294	47
7/26-8/15	Rendezvous Days	47,850	340	1.27%	\$0.82	\$500	340	224	20
	TOTAL	: 153,529	2,404	1.23%	\$0.82	\$1,100	755	518	67

# **Public Relations Summary**



### **Other Stories:**

- Pioneer Press: "Going up north for fall color? 10 things to eat and do while there" http://www.twincities.com/2016/09/15/north-shore-fall-colors-duluth/
- **Lavender Magazine**: "A Getaway on the Breeze" http://www.lavendermagazine.com/our-scene/a-getaway-on-the-breeze/
- Star Tribune: "North Shore's stunning Naniboujou Lodge is for sale"
- http://www.startribune.com/north-shore-s-stunning-naniboujou-lodge-is-for-sale/392254791/
- MPR News: "Aging paddlers? More BWCA trips, but fewer young visitors" <a href="https://www.mprnews.org/story/2016/09/02/aging-paddlers-more-bwca-trips-but-fewer-young-visitors">https://www.mprnews.org/story/2016/09/02/aging-paddlers-more-bwca-trips-but-fewer-young-visitors</a>
- **Business North:** "Grand Marais named one of "The 16 Best Places to Live" <a href="http://www.businessnorth.com/around">http://www.businessnorth.com/around</a> the region/grand-marais-named-one-of-the-best-places-to-live/article 0650490a-707b-11e6-b4ac-837635005de8.html
- Outside Magazine: "The 16 Best Places to Live" <a href="https://www.outsideonline.com/2105956/best-places-live-us-2016">https://www.outsideonline.com/2105956/best-places-live-us-2016</a>

### Interviews & Live Broadcasts

- Linda at the MN State Fair with WTIP
- Live on air radio interview with WCCO

Find all of these and more: http://press.visitcookcounty.com/

