

### FAQs for Restaurants Participating in Denver Restaurant Week (DRW) 2022

### Program Dates: March 11 – 20

- Registration Open for Restaurants: January 18
- Menu Submission Deadline: February 11
- Menu Launch/Promotions Launch: February 16

#### How much does it cost to participate?

In an effort to continue supporting Denver's Restaurant Community, VISIT DENVER will again be waiving registration fees for Denver Restaurant Week 2022! Operations and marketing will be funded by VISIT DENVER along with the generous contributions of our 2022 sponsors.

### If my restaurant isn't currently offering dine-in service, can I still participate?

Yes! Like our 2021 effort, DRW will be open to dine-in, to-go, curbside pickup and delivery dinners, as long as you are offering the multi-course meal per person at one price point.

#### Do I have to offer the same menu to dine-in customers and to-go customers?

Yes. Only one menu will be listed on the website and customers will expect the same options regardless of how they receive their meal. Restaurants can indicate which options are available for their DRW menu.

#### Does my restaurant have to participate for ten days?

Yes. All participating restaurants are required to offer the DRW multi-course menu for the full ten-day period from March 11 - 20.

## Do I have to offer a multi-course dinner to participate?

Yes, to participate in the program you must offer a multi-course meal for **one** of the three price point options of \$25, \$35 or \$45 **per person** (not including tax and gratuity), but within that framework, it is completely up to the restaurant to determine the menu. Most participating restaurants offer three or four selections and print a special Denver Restaurant Week menu, in addition to offering their regular menu.

### Can I offer menus at multiple price points?

No, each restaurant needs to select ONE of the three price points offered: \$25, \$35 or \$45 per person. The registration process will allow you to select only one option. Once the menus launch on February 16, no changes to price points are allowed.

# Which price point is right for my restaurant?

That's up to you and your business goals during Denver Restaurant Week. We know that diners appreciate the restaurants that offer good value for their money during DRW, so think about offering the LOWEST price point that

still allows you to offer the quality you're known for and the variety diners expect, while making sure that DRW is a financial success for your restaurant.

## Can I offer "upgrades" to the menu for more money?

Yes, this is encouraged! Many restaurants offered a fixed price multi-course meal with additional options for more money. That is, you could offer the \$35 menu and add, "With shrimp, add \$4.00; or "Add a glass of wine for \$5.00." But you must offer at least one multi-course option at one of the three price points. Also, offering these extras could be a great way for restaurants to hit higher price tiers in their base menu.

# Do I have to include liquor in the fixed price?

This is your call. You can include beer, wine, cocktails or any other beverage in the multi-course fixed price, or offer affordable options a la carte. For example, many restaurants include a glass of wine to reach the DRW price point. Alternatively, many restaurants offer discounted cocktails or wine as additional ways to grow the guest check, especially since those can now be offered for to-go orders as well.

# Do I have to be a partner of VISIT DENVER in order to participate?

No, all restaurants are welcome to participate, as long as a \$25, \$35 or \$45 **per person** menu can be offered.

# If we are a chain restaurant, does each location in the chain have to register separately?

Yes. All restaurants receive identical benefits so each participating restaurant has to register individually. However, it is not necessary for all members of the chain to join. Each will be listed separately on the website.

## How will Denver Restaurant Week be promoted?

- Online, social, video and out-of-home advertisements with a variety of our local media partners
- A dedicated <u>Denver Restaurant Week website</u> that will list all participating restaurants and their full Denver Restaurant Week menus.
- An ongoing public relations campaign will include a media launch, chef and industry expert interviews and additional tactics to generate local and regional media coverage of Denver Restaurant Week (broadcast, online and print).
- Open Table will send email blasts about Denver Restaurant Week to their full membership list.
- E-mail blasts promoting Denver Restaurant Week will be sent to various distribution lists including VISIT DENVER's email list and many others.

## Who sponsors Denver Restaurant Week?

VISIT DENVER's Denver Restaurant Week is sponsored by OpenTable, Uber Eats, Society Insurance, Colorado Restaurant Association-Mile High Chapter, and E&J Gallo Winery featuring Fleur de Mer, High Noon Sun Sips, J Vineyards, Louis M. Martini, Whitehaven, and William Hill Estate. Denver Restaurant Week is also sponsored by Westword, 5280 Magazine, CBS4, and Downtown Denver Partnership.

E&J Gallo Winery is a proud sponsor of Denver Restaurant Week. Once you have registered please contact your Breakthru Beverage Group sales person. Or reach out to Cally Evans <u>cbevans@breakthrubev.com</u> and Nicole Ricketts <u>ncricketts@breakthrubev.com</u> to discuss promotional ideas, such as featuring Women Behind the Wine, and explore featured product.

Uber Eats is a proud sponsor of Denver Restaurant Week 2022! Included with your registration, Uber Eats will help you get set up with a free Uber Eats tablet, and 0% commissions for your first 30 days on the platform. Act now so Uber Eats can get your account set up prior to Denver Restaurant Week! Please reach out to tomg@uber.com to get started.

Long-standing industry expertise means that nobody understands the unique risks and challenges of protecting restaurants and bars better than <u>Society Insurance</u>. For over 100 years, Society has worked alongside business owners to deliver on the small details that make the biggest difference. Understanding the particular needs of your hospitality business means knowing where the risks are and helping you control them to minimize loss. To find your Colorado Society Insurance agent, please visit our <u>website</u>.

New this year! **Denver Restaurant Week Rockstar Service Award, presented by Society Insurance:** Society Insurance will honor top hospitality professionals from Denver Restaurant Week with \$250 prizes for one front-of-house and one back-of-house rockstar. Nominations are open March 11-27.

