

May 7, 2020

First and foremost, I hope this note finds you, your family and friends healthy and safe. Most if not all business have or will have to adapt to our "new normal". That said, I wanted to share what Presidential is doing to keep your clients, and our employees as safe as possible.

The health and safety of our clients, passengers, partners, and employees has been and will always be our top priority. As questions and concerns arise as a result of COVID-19, we have taken a number of precautionary measures to provide the highest level of protection for all of our stakeholders.

As a locally owned company that intimately and personally serves many clients daily, we must be especially vigilant about measures that can help protect the health and safety of our employees and passengers. To this end, the National Limousine Association, as the voice of the chauffeured transportation industry worldwide, and Presidential have implemented the following measures:

- Taking and recording the temperature of every Chauffeur at the start of their shift. Not allowing sick employees to report for work and encourage all staff to see a doctor immediately if they feel unwell
- Chauffeurs are required to wear masks and latex gloves at all times as a precautionary measure and are replaced at the completion of each ride
- Limit all physical contact or materials sharing between chauffeurs and clients where possible
- Conduct a thorough cleaning of vehicle exterior and interior surfaces and touch-points with anti-viral and anti-microbial disinfectant products (approved by the CDC) before and after each ride
- · All vehicle interiors receive an overnight ozone and disinfectant fogging procedure
- Remove all printed and reading materials from seat-back pockets
- Cease offering any refreshments (e.g., candy, mints, water, etc.) that are not individually packaged or sealed, unless specifically requested by the client, and immediately removing such refreshments using a paper towel or gloves after the ride is completed
- Clean and disinfect all office, dispatch, and working areas daily

Taking these general precautions and the specific sanitation & disinfection protocols detailed below will help maintain the healthiest and safest environment possible for clients and our employees.

We appreciate your understanding and are dedicated to continuing to provide you with the highest level of service that you have come to expect. We wish you the best of health and look forward to serving you again soon!

Sincerely,

Shane Stickel, President

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Presidential Worldwide Transportation, Inc.

PresidentialWorldWide.com





WHAT WE'RE DOING REGARDING COVID-19 TO GIVE OUR CLIENTS PEACE-OF-MIND





We are now using Lysol cleaning products on all chauffeur and passenger surface areas between every trip and have a hang-tag placed conspicuously



VEHICLE PREPARATION

Passenger and chauffeur compartments are being deep cleaned and disinfected prior to each and every trip with special emphasis on door handles, seating surfaces, arm rests, trunk, and steering wheel. All vehicle interiors receive an overnight disinfectant fogging.



MASKS, GLOVES, AND FOREHEAD TEMPERATURE

Chauffeurs are required to wear masks and latex gloves at all times as a precautionary measure and are replaced at the completion of each ride. At the beginning of each shift, our dispatcher takes and records the forehead temperatures of chauffeurs and office staff using state-of-the-art infrared digital thermometers (non-touch). Any chauffeur or employee that indicates a reading outside the normal range will be sent home and not allowed back to work for a minimum of 14 days.



CHAUFFFUR SAFF PRACTICES

All chauffeurs have been instructed not to shake hands and to practice social distancing as much as feasible.



PASSENGERS FOREHEAD TEMPERATURE

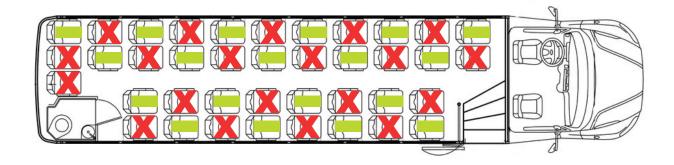
When utilizing mini- and motor coaches for groups, as a no-cost option and with prior arrangement, Presidential can provide a digital infrared thermometer for the group leader to check his/her passengers' temperatures before boarding.



SOCIAL DISTANCING IN OUR MINI-COACHES AND MOTOR COACHES

For groups using our larger vehicles, we utilize the new fill-from-the-back and empty-from-the-front loading/unloading policy and procedure (same as the airlines are now using) so passenger contact with each other is minimized.

We have configured a basic seating arrangement (shown below) that comfortably distances passengers from each other while seated. However, we can arrange seating at your company's or organization's discretion.



TAKE 57 SECONDS TO VIEW THE NLA VEHICLE CLEANING VIDEO!

VIEW VIDEO

