

Welcome Event Venue Partners!

Wednesday, August 30





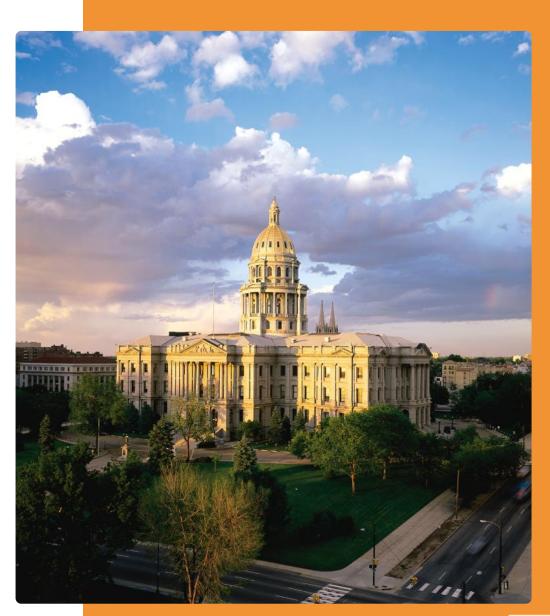
MC Genova

Director, Partnership & VISIT DENVER Foundation



Who is VISIT DENVER?

- Contracted by the City & County of Denver to market Denver as a destination
- Nearly 1,200 partners
- Mix of public funding (Lodger's Tax) and private dollars (partnership dues, advertising, partnerships)
- VISIT DENVER Foundation; \$1.5 million scholarships awarded





What We Do









VISIT DENVER Partner Benefits

Web Listings

360° Virtual Tour

Referrals & Service Requests

Networking & Educational Opportunities

Convention & Meeting Schedule

Market Research & Media Contacts





Tiffany Eck

Associate Director, Destination Services



Destination Services Overview

- Liaison to the Denver Community
- Vendor/Supplier Directory
- Off-Site Venue Assistance
- Site Visits
- Special Activities and Tour Guidance
- Meeting Attendee Microsite
- Attendance Building & Destination Marketing Assistance





Off Site Venue Assistance





Referrals and Service Requests (Leads)

All partners receive referrals & service requests from our Convention Services & Tourism Departments

What is a partner referral?

Clients ask VISIT DENVER staff for a list of partners based on a specific set of criteria.

What is a service request?

Clients sends VISIT DENVER an RFP and all partners that fit the criteria are sent a "lead" via email

YTD

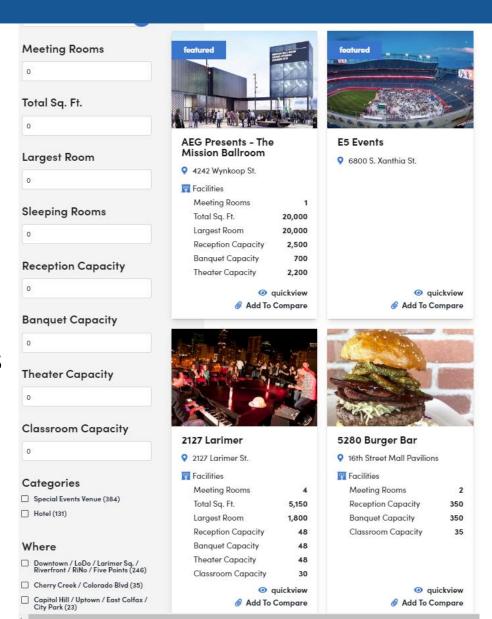
455 Referrals to 7169 Partners

14 Service Leads to224 Partners



Venue Search Tool

- 8300 Page Views Annually
- Traffic Drivers
 - Paid Google- 46%
 - Google Organic 40%
- Of all users that visit the <u>Meetings</u> <u>site</u> those that visited the venue page are more engaged which shows a better quality visit.
 - •3.32 pages per visit versus 1.75
 - •4:43 time on site compared to 1:49







Venue Assistance Form



We make it easy to find help with planning your meeting, tradeshow, conference or event.

Fill out this form with all your event requirements and the VISIT DENVER destination services team is ready to assist you with all your meeting planning needs.

If you prefer to contact our vendors directly, <u>refer to our Vendor</u>

<u>Guide</u> to view a complete listing of our partner service providers. For meetings that may require a room block, visit the primary <u>Submit an RFP page</u>. For assistance, please contact the VISIT DENVER

Convention Services department at <u>conventionservices@visitdenver.com</u>.

View Vendor Guide

Email Services

Contact Information

First Name*:

ast Name*:
mail Address*:
o we have permission to contact you via email?*: Yes O No
elephone*:
Send a free Denver Meeting Planner Guide
ell Us About Your Event
ganization Name*:
Meeting Name:
referred Start Date:
referred End Date:
referred End Date:
referred End Date: stimated Attendees*:



Best Practices for Listing Your Venue

Accurate capacities

Listing individual meeting rooms/ spaces

Venue contact is correct

Different description for leisure vs. meeting listing







Lisa Bruening

Senior Tourism Sales Manager



Tourism Segments - Leisure

International

<u>Target Markets</u>: Canada, Mexico, United Kingdom, Germany/Switzerland/Austria, France/Benelux, Australia/New Zealand

- Alignment with DEN on International Flights
- Collaboration with CTO and Regional Alliances
- Cooperative Marketing with Brand USA, Airlines and Expedia
- Participation in international Trade Shows

DENVER LA REINE DES ROCHEUSES SSE DAS SILCRON

Domestic Trade

- Receptive Tour Operators
- Tour Operators
- Tour Colorado
- Travel Agents





Domestic Groups

- Weddings
- Reunions
- Students
- Motorcoach Tours







Leisure Events

- Cinco de Mayo Festival at Civic Center Park: May 6-7
- The Denver BBQ Festival at Empower Field: May 27-28







Venue Assistance – Leisure Groups



- 146 Referrals to 3,727 Partners
- 37 Service Leads to 3,536 Partners



Wedding Webpage & Service Requests (Leads)

- Paid search and social. Main page over 45,000 page views up 207% year on year.
- Find A Hotel AUTOMATICALLY SENT FROM WEBSITE
- Find A Venue AUTOMATICALLY SENT FROM WEBSITE



Whether you're a Colorado native or are planning your dream Denver wedding from 3,000 miles away, this website (and the knowledgeable VISIT DENVER staff) can assist you with a wide array of free Denver

wedding planning services like finding a perfect venue or getting the bes rates on a hotel room block for out-of-town quests



Allow us to help save you time and money. VISIT **DENVER** will distribute



Use this form to contac

the many partners of

VISIT DENVER who are

Need help with your wedding?

get in touch with our team.



Denver Wedding Venue RFP Use this form to contact the many partners of VISIT DENVER who are ready to assist you with all your wedding venue needs. VISIT DENVER will distribute this lead based on your requirements, and venues will respond directly to you via email. Looking for hotel room blocks for your wedding? Let us help All Red Fields are Required Contact Information Wedding Name: First Name: Zip Code: Email:

Yes, it's okay to contact me by email

YTD

- 3 Referrals to 46 **Partners**
- 33 Service Request Leads to 3,496 Partners
- Generated by the client directly from our website.



Example of a Service Request Email

From: tourism@visitdenver.com <tourism@visitdenver.com>

Sent: Friday, June 2, 2023 8:12 PM

To:

Subject: Service Request Lead

WEDDING SERVICE REQUEST LEAD



Visit Denver

1555 California St. Suite 300, Denver, CO 80202

Phone: 303-892-111

To: Walker Fine Art
Date: Friday, June 2, 2023
From: Lisa Bruening

Senior Tourism Sales Manager

Please email your response directly to kylarobison58@gmail.com only if you can accommodate the group

This is generated by the client directly from our website.

ORGANIZATION

Contact: Kyla Robison

Email: <u>kylarobison58@gmail.com</u>
Group/Event: Kyla & Christian Schmidt

Phone: (954) 560-0025

SERVICE REQUIREMENT INFORMATION

Event Date(s): 08/29/2025 -

Event Time(s):

Event Location: Art District on Santa Fe, Capitol Hill/Uptown/East Colfax/City Park, Cherry Creek, Downtown, Golden Triangle/Museum District, Highlands/Highlands

Square/LoHi/Berkeley/Tennyson, North Metro/Boulder, Outside of Denver Metro, South Broadway/Washington Park/South Pearl/Old South Gaylord/Baker, West

Metro/Golden

of Attendees: 100

Budget: 30000

Deadline: 06/16/2023

Special Requirements: Hi there!

My fiance and I are looking to plan our wedding in the Denver area for June-Oct 2025 time frame and would love to look over some options

TY:)

***VISIT DENVER's Convention Service and Tourism Lead Program is designed to provide you with qualified leads for potential convention and tourism business. We are providing you with basic information to respond directly to these groups' needs. If there is no phone number, please respond in writing only.

If you have any additional questions or need specific/detailed information, please contact the client directly

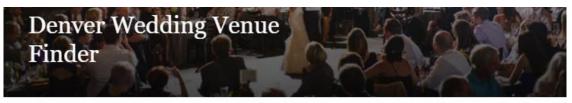
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Domestic & International Group Referrals



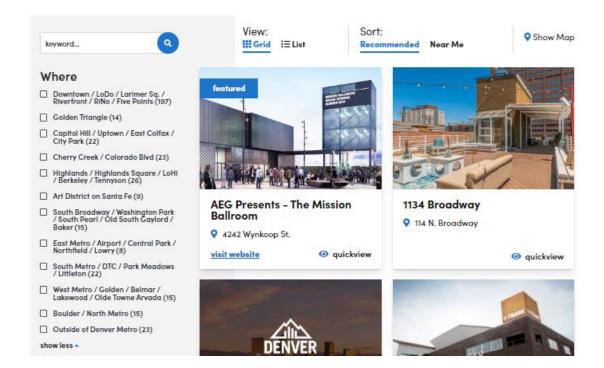
Venue Guide/Search Web Pages

Venue Search page
Wedding & Group section



Our event venues guide is Denver's most comprehensive database of event spaces. Find the perfect location to hold your ceremony or reception, whether you're planning something small and intimate or a blow-out bash for hundreds. Let venues contact you directly, by filling out our <u>venue request form!</u>

Looking for a block of rooms for 10 or more quests? Let us help!





Lauren Huffer

Partnership Services & Events Manager



Web Listings

Listing on VISITDENVER.com

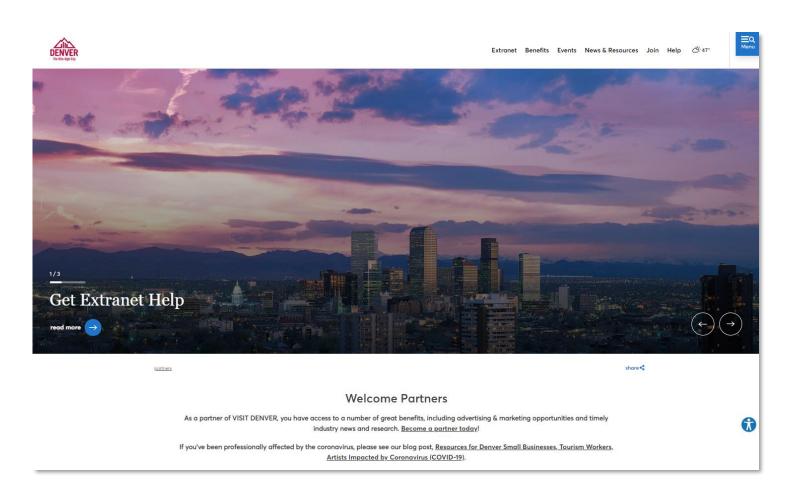
- Leisure/Convention & Meeting Side
- Ability to upload:
 - Multiple Photos and Videos
 - Deals & Discounts (Special Offers)
 - Amenities
 - Social Media Links
 - Threshold 360 Capture
 - And More!
- Managed via Partner Extranet
- <u>Sample Listing</u> Mile High Station





Partner Services Page

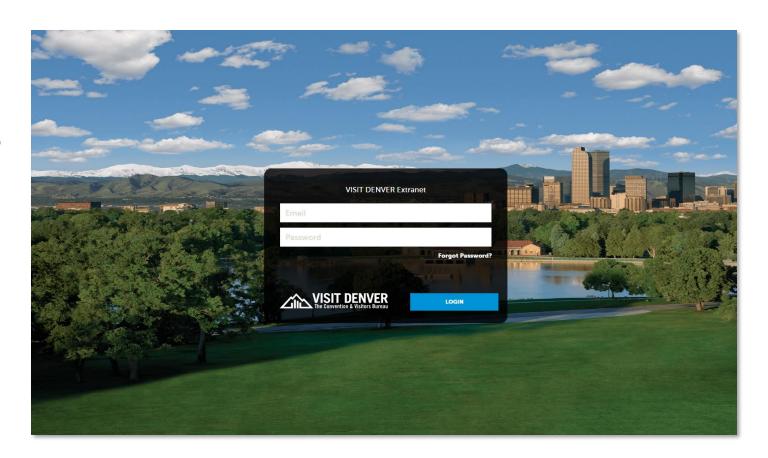
- 1. Go to VISITDENVER.com
- 2. Click "Partners" in the navigation on the righthand side of the screen





Partner Extranet

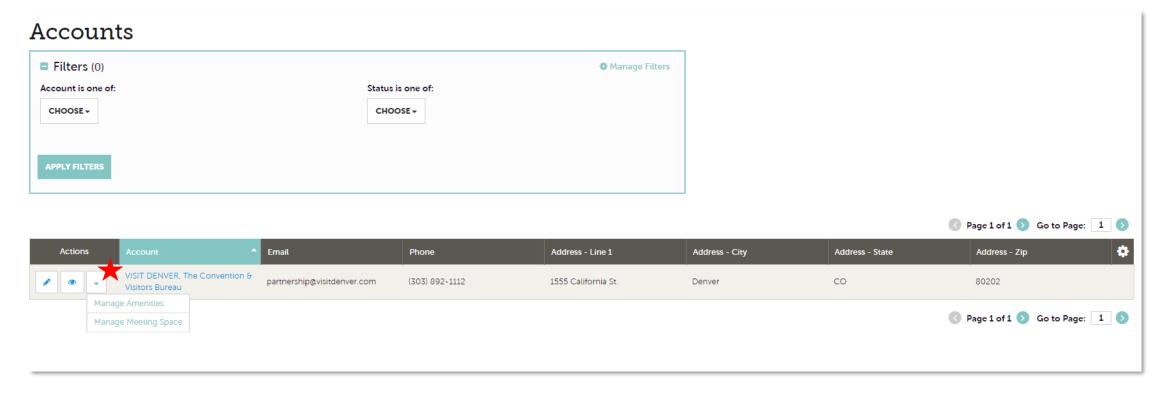
Log-in to the <u>Partner Extranet</u> to update your listing info.





How to Update Your Meeting Space

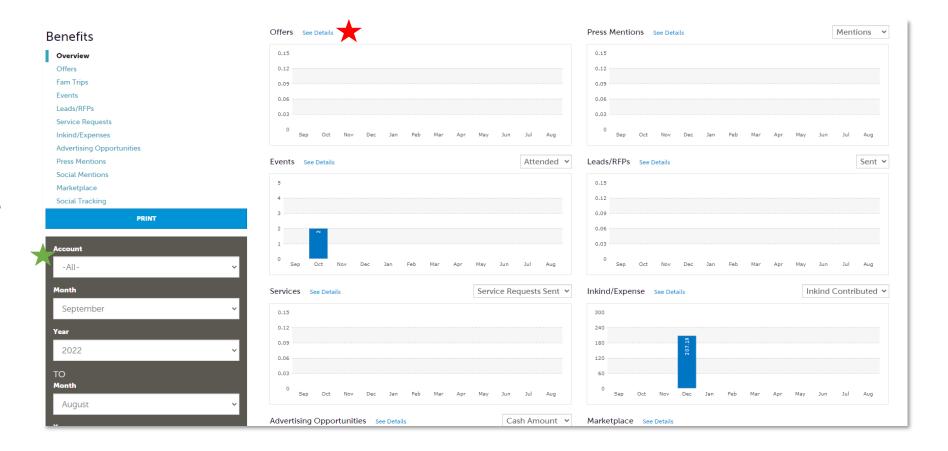
- 1. Go to Profile Tab > Accounts
- ★ 2. Click drop-down arrow under Actions





How to View Your Benefits Summary

- 1. Go to Profile Tab >My Benefits
- ★2. Click "See Details"
 next to each benefits
 graph to receive more
 information
- ★3. Filter by details as needed





Convention & Meeting Schedule

Q: Who receives the Convention & Meeting Schedule?

- A. Partners at the Dining, President's and Chairman's Club levels
- B. Accessed on the Partner Extranet

Q: What is the Convention & Meeting Schedule?

A: 2 year schedule of all conventions coming to Denver including meeting planner contact information

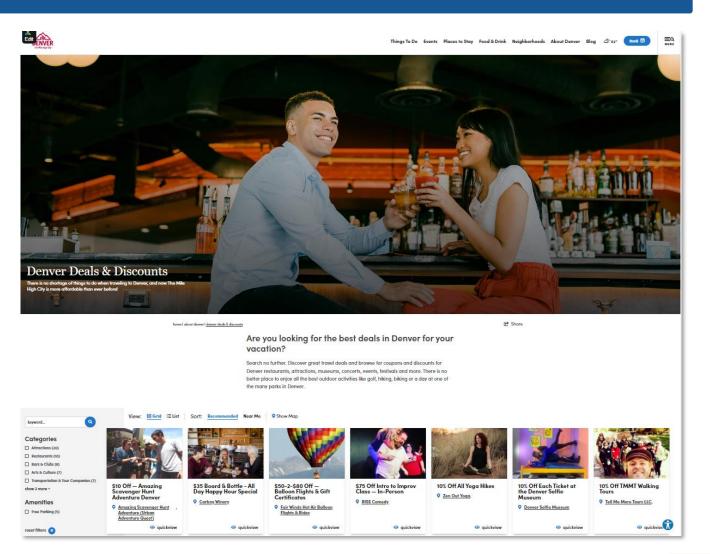
Q: How do I effectively utilize the Convention & Meeting Schedule?

A: Do your research, learn timing, differentiate yourself and attend the "Convention & Meeting Schedule" workshop



Extranet – Deals & Discounts

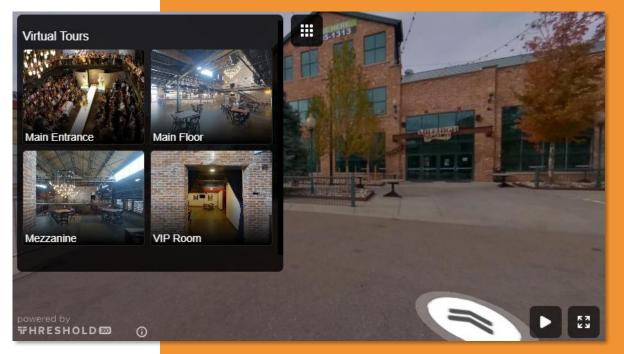
- 1. Go to Collateral Tab > Special Offers
- 2. Select "Add Offer"
- 3. Uploaded Offers will be featured on Partner Listing and the Deals & Discounts Page





360° Venue Capture

- Capture a 360° of your venue space
- No additional cost
- Features:
 - Uploaded to VISIT DENVER partner listing
 - Uploaded to Google My Business Profile
 - Ability to Embed on Your Own Website
 - Used for client referrals
- Click here to schedule a shoot with our contracts at Threshold360



Click here to view example



Top Things To Do Now!

- Log into the Partner Extranet
- Review and update your:
 - Venue Space
 - Amenities
 - Listing Descriptions
 - Contact Information
- <u>Schedule a virtual 360° tour</u> with Threshold360
- Submit your events to <a>Denver365.com
- Upload Coupons to the <u>Deals & Discounts Page</u>







Thank You to Our Host:

Mile High Station





Thank You to AV Partner:

Inspire Event Solutions



Thank You to Our Event Partners

Today's Host:



Catering Partner:



AV Partner:



