# **DES MOINES**

November 2, 2023



# **MISSION & VISION**

### **MISSION STATEMENT**

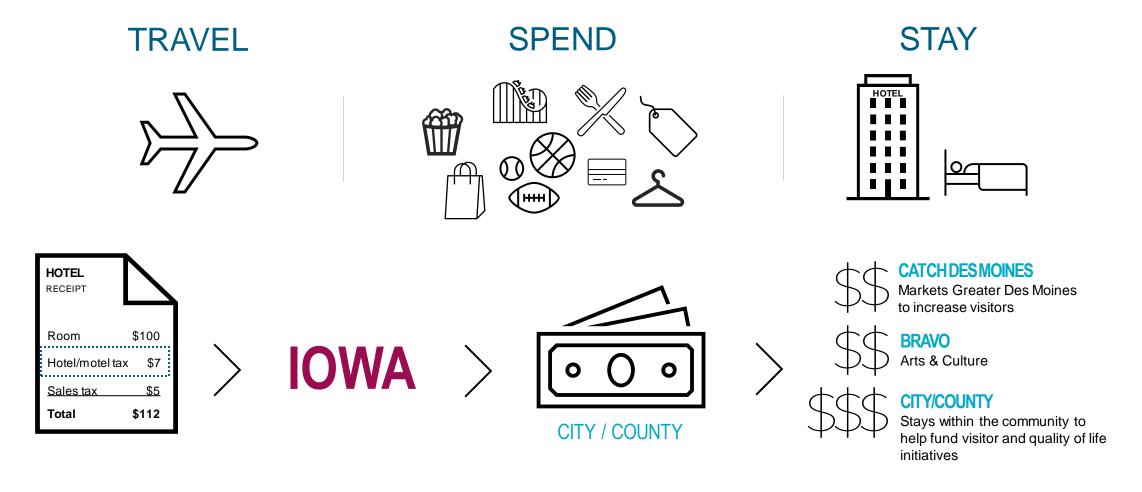
The Greater Des Moines Convention & Visitors Bureau and the Des Moines Area Sports & Tourism Commission market the region as a visitor destination increasing economic growth and enhancing the visitor experience.

### **VISION STATEMENT**

Our vision is to be the leader in regional destination development through strategic partnerships to advance tourism and economic growth.



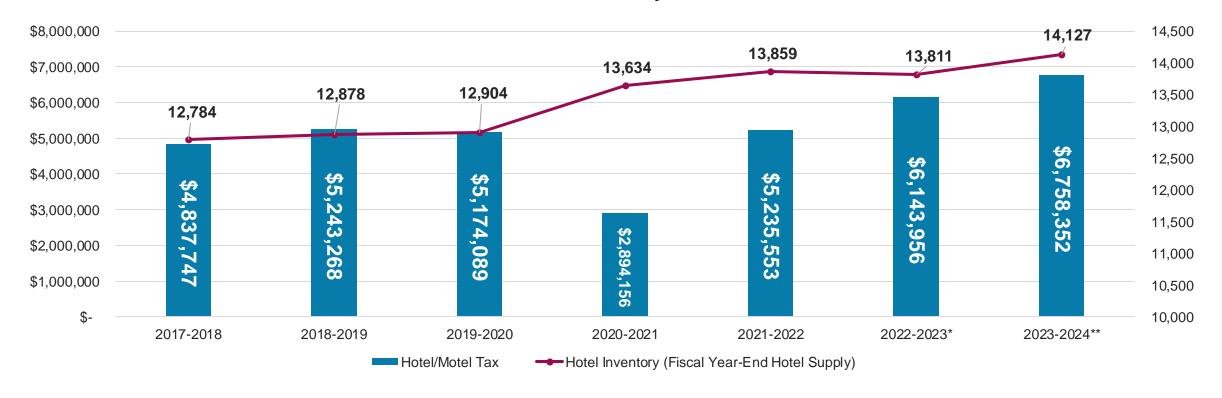
# **ECONOMIC IMPACT OF TOURISM**





### FUNDING HOTELMOTELTAX REVENUE

### 5-Year Hotel/Motel Inventory & Hotel/Motel Tax



### 2023-2024 Projected Supply

Staybridge Suites Ankeny - 107 Rooms Home2 Suites and Tru by Hilton Ankeny - 133 Rooms GrandStay Hotel Johnston - 76 Rooms

<sup>\* 22-23</sup> hotel inventory (supply) numbers are current as of March 2023 STR report

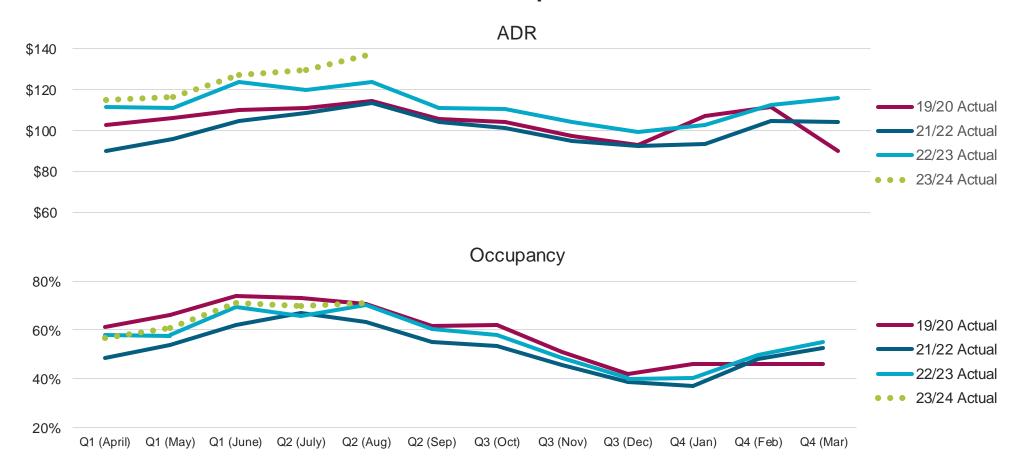
<sup>\* 22-23</sup> projected yearend hotel/motel tax revenue is \$\$6,143,956 as of April 2023

<sup>\*\* 23-24</sup> unapproved h/m tax budget number and projected hotel inventory (22/23 current + projected supply)

# **FUNDING**

### HOTEL MOTEL TAX REVENUE

### **STR Report**





# **ABOUT DES MOINES**

### HOTELS—

- More than 13,800 rooms citywide
- 2,500 rooms downtown in 15 hotels, many in walking distance to the lowa Events Center and connected via skywalk.
- Major brands include Marriott, Hilton, Renaissance, Hyatt, Embassy Suites, Holiday Inn, etc.
- Most downtown, and full service hotels in the metro offer airport shuttle

### **MEETING FACILITIES—**

- lowa Events Center with almost 300,000 square feet, 37 meeting rooms and attached arena; walkable to downtown hotels
- lowa State Fairgrounds with over a dozen venues, 110,000sq ft exhibit hall, free parking, arenas and campgrounds
- Several hotels with meeting space—Downtown Marriott is the largest hotel meeting space

### TRANSPORTATION—

- At the intersection of two of the most traveled interstates (1-80 and I-35)
- Des Moines International Airport with 120+ daily flights, all major airlines and 31 direct flights
- Des Moines Metro is fully driveable within 25 minutes East to West and North to South



# **ABOUT DES MOINES**

### **POPULATION—**

Over 720,000 people live in Greater Des Moines— an 18.6% increase since the 2020 census.

### CAPITAL CITY—

lowa Events Center with over 200,000 square feet and attached arena; walkable to downtown hotels

### MAJOR EMPLOYERS/INDUSTRIES—

- #2 Insurance and Financial City (behind Hartford); over 80 companies are headquartered here, including Principal, Wellmark and EMC Insurance.
- Large agricultural state, and strong ag-bio industry—presence by John Deere, Corteva, Kemin, Vermeer, and others
- Other major employers include Wells Fargo, HyVee, Mercy One and Amazon

### ATTRACTIONS-

- All major attractions—amusement park, casino, science center, zoo, etc
- Over 1,000 locally owned restaurants



# **ECONOMIC IMPACT OF TOURISM**

CONVENTIONS & EVENTS

UTILIZED
CATCH DES MOINES
RESOURCES

This support includes group servicing, event promotion, Catch Crew, & Planner Toolkits.

250 CONVENTIONS & EVENTS

OCCURRED
BECAUSE OF DIRECT
CATCH DES MOINES
SALES EFFORTS

These events resulted in \$104.4 million of economic impact.

CONVENTIONS & EVENTS
BOOKED BY
CATCH DES MOINES
SALES STAFF

This will generate **\$164.8 million** of economic impact.

# TRAVEL EXPENDITURES

Polk and Dallas counties received more than \$2.4 billion of the \$9.4 billion in statewide spending in 2021, according to the lowa Economic Development Authority's "lowa Tourism Economic Impact Report" released December 2022.





16,750+ JOBS

are supported by this spending in Polk and Dallas counties.



## **2024 MAJOR EVENTS**

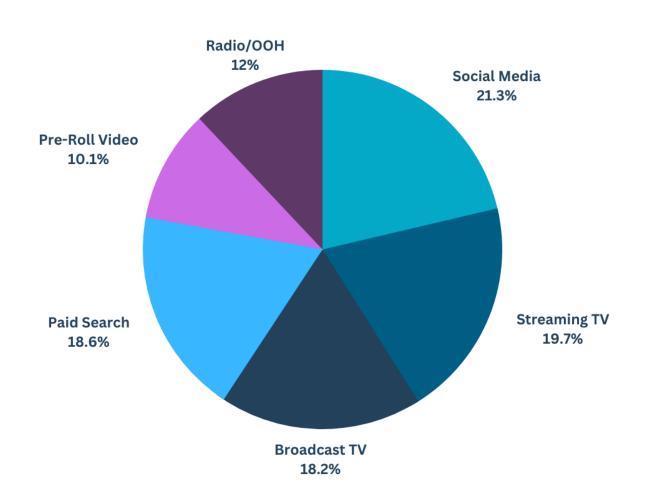
Kennedy **USA Volleyball American** Theater **National Frame Society of Civil Iowa Caucus** All Star **lowa Ag Expo** American **Building Expo** Championships **Engineers College Theater Midwest American Assn Principal World Pork NASCAR Drake Relays** Sociological of Motor Charity Classic Weekend Expo Society **Vehicle Admin National Junior High** Farm Progress Savannah **IRONMAN 70.3 National Finals** Speech & **Iowa State Fair** Show **Bananas** Debate Rodeo

> American Orff-Schulwerk Association



# **MARKETING**

### 2023/2024 Advertising Mix







## **DESTINATION STRATEGIC PLAN**

### **KEY PRIORITIES:**

### **EVENT EVALUATION & DEVELOPMENT**

Create and implement an event evaluation tool to assess an event's current and future potential to drive measurable overnight visitation.

### USING DATA TO DEVELOP TRAVEL

Use visitor data to help develop marketing strategies, measure effectiveness, and gain greater insights into how, where, and when to best market Greater Des Moines tourism. Identify which events increase visitors, and provide support and targeted campaigns to maximize economic impact and length of stay.

#### DOWNTOWN OPTIMIZATION

Optimize downtown Des Moines meetings and events through booking guidelines at the Iowa Events Center and an event booking strategy to include a plan for citywides and high end, single property business. The optimization of downtown will subsequently have a positive impact on the Iowa State Fairgrounds and other important venues in the community.

#### SPORTS MARKETING VENUE DEVELOPMENT

Advocate for current and proposed sports facility development projects to attract new sports business and remain competitive in the industry. Market and prioritize sports at existing multi-use venues.

#### **DESTINATION DEVELOPMENT**

Advocate and lead a strategy that supports investment in current assets, embraces planned projects and has a long-term vision to enhance the overall profile and reputation of Greater Des Moines.

### ADVOCACY FOR DESTINATION SUSTAINABILITY & GROWTH

Play an active role in advocating for destination enhancements and explore the expansion of existing and new funding resources to support visitor and quality of life amenities for the region.

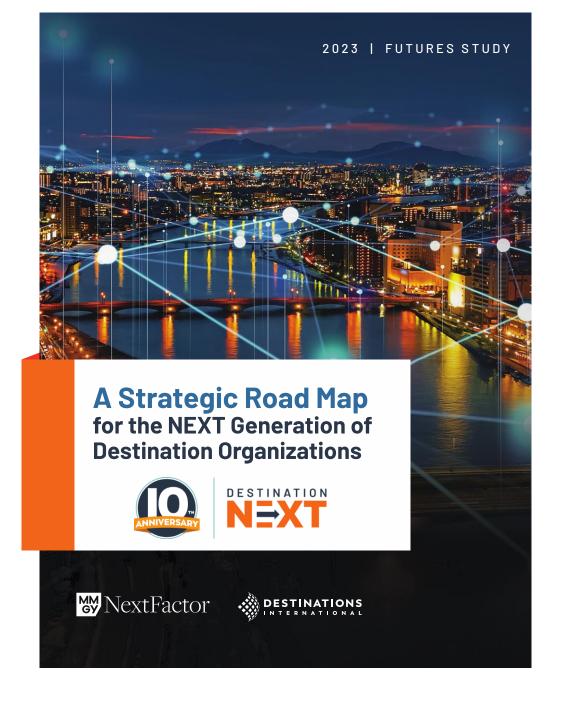
### **COMMITMENTS:**

- Diversity, Equity & Inclusion
- Workforce Development



# AI IN THE MEETINGS INDUSTRY







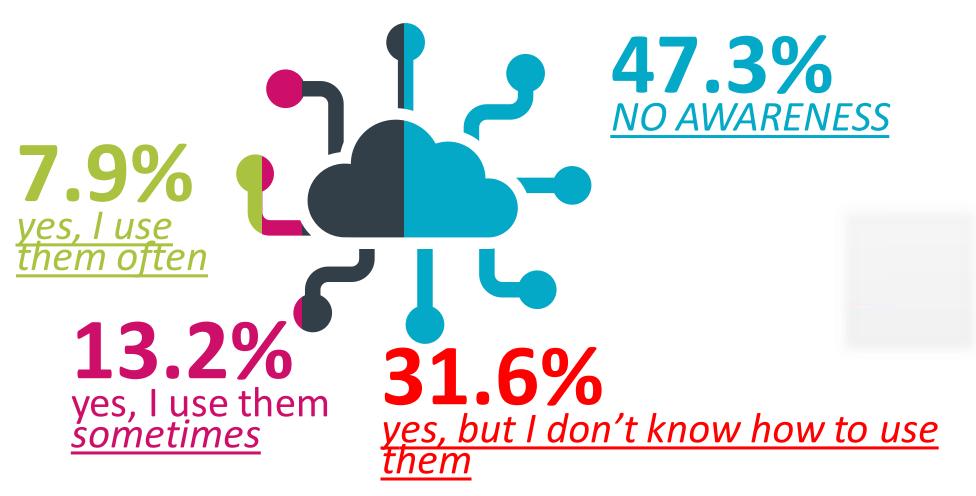
# Artificial intelligence (AI)

- Unprecedent development & implementation pace
- 30 seconds to complete tasks that previously took 30+ minutes
  - **☐ Event Contract Review**
  - ☐ Agenda Development
  - **□** Speaker Biographies
  - □ Event/Room Design/Set Up
  - **□** Surveys
  - ☐ And so much more
- Privacy/Data Protection Concerns





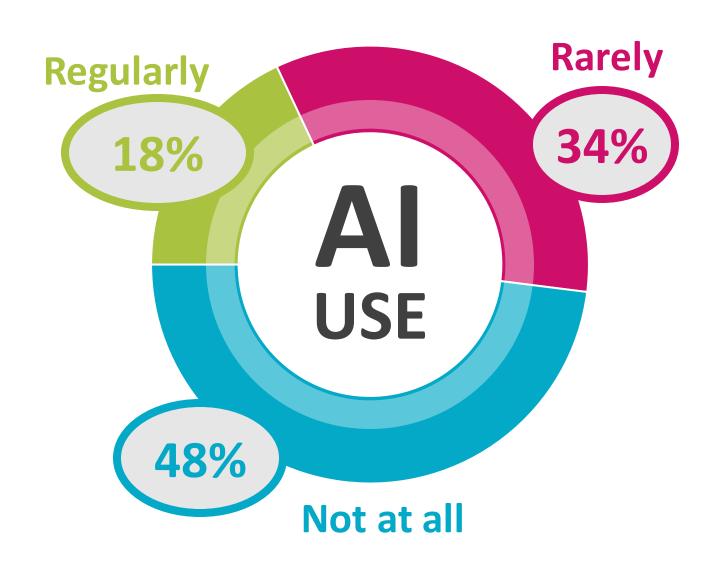
# Meeting Planner awareness of Al in technology platforms







# MEETING/EVENT PLANNERS AI USE



### PLANNERS MOST COMMON USES OF AI

Writing



Data analysis



Research



Ideation





Rate your use of AI to deliver meaningful experiences.

