



# MEDIA CENTER FAQ

- 1. Where can I get a media credential for the Iowa Caucus Media Center?**

You can submit your media credential request(s) at [www.iowacaucuses2024.com](http://www.iowacaucuses2024.com). (Click on the Media Credentials button) Once your request(s) are approved, you can purchase workspace at the Iowa Caucus Media Center.
- 2. What is the deadline to apply for a media credential?**

The media credential submission form will be closed on Saturday, Jan. 13 at 5 p.m.
- 3. Where can I pick up my media credential(s)?**

Credentials can be picked up at the Iowa Event Center located at 730 3rd St, Des Moines, IA 50309. Pick up will begin on Thursday, Jan. 11 at Noon. Credentialing is at the West entrance of the convention center.
- 4. What does my credential get me?** Your credential allows you to purchase space in the Media Center in the Iowa Events Center. It does not provide access to any other caucus sites or events.
- 5. How can I book workspace at the Iowa Caucus Media Center?** First submit your media credential request(s). Once approved, you will receive an email with information on how to book workspace at the Media Center. If you need to reach out to the Media Center directly, please contact one of the following:  
**IEC contacts:**  
Carrie Jackson, [carrie.jackson@oakviewgroup.com](mailto:carrie.jackson@oakviewgroup.com)  
(515) 418-2628  
Lyndsey Lomelino, [Lyndsey.lomelino@oakviewgroup.com](mailto:Lyndsey.lomelino@oakviewgroup.com)  
(515) 979-6043  
Elliott Klein, [Elliot.klein@oakviewgroup.com](mailto:Elliot.klein@oakviewgroup.com)  
(515) 418-2631
- 6. What is the deadline to book workspace?** Workspace is available on a first come, first serve basis. Once spaces are full, the opportunity to book space will be closed.
- 7. If I am credentialed, do I need to purchase space in the Media Center to have access?** Yes. You cannot be in the Media Center without purchased space.
- 8. Where can I park at the Iowa Caucus Media Center?**

Please park in the lot that is North of the Iowa Events Center located at 730 3rd St, Des Moines, IA 50309. This lot can be accessed off 5th Avenue and Crocker Street.
- 9. Where are the caucus voting locations?** Caucus voting locations can be found at the Iowa Republican Party and Iowa Democratic Party websites. Greater Des Moines locations will be found under Polk and Dallas County.  
Republicans: [www.iowagop.org/2024\\_caucus\\_locations](http://www.iowagop.org/2024_caucus_locations)  
Democrats: [iowademocrats.org/caucus/](http://iowademocrats.org/caucus/)
- 10. If I am media, do I have to register or get approval to go to caucus voting locations?** Locations are open to the public. We do suggest contacting the location to let them know ahead of time that you will be in attendance.
- 11. What programming will you have at the Iowa Caucus Media Center?** Please check the Iowa Caucus social media channels (@iacaucus2024 on Twitter) for programming updates.
- 12. Will the results be displayed at the Iowa Caucus Media Center?** Results will be shown on the screens at the Media Center on the evening of Monday, Jan. 15.
- 13. Where can I access b-roll, shoot locations, or story starter ideas?** Go to [www.iowacaucuses2024.com](http://www.iowacaucuses2024.com) and click on the Media Support button.
- 14. Where can I find a list of candidate events?** Go to [www.iowacaucuses2024.com](http://www.iowacaucuses2024.com) and click on the Candidate Events box.
- 15. General Caucus info –**  
**Republicans:** Caucus starts at 7 p.m. You will need to bring a valid ID, be a registered voter, and registered as a Republican. You can register to vote Republican on-site. The results will be made available online.  
**Democrats:** Caucus starts at 7 p.m. You will need to bring a valid ID, be registered to vote, and registered as a Democrat. If you cannot attend, you can request a presidential preference ballot online ([iowademocrats.org/caucus/](http://iowademocrats.org/caucus/)). The last day to request one is February 19.
- 16. I applied for media credentials but haven't been approved yet?** Please reach out to Courtney Shaw ([cshaw@dsmpartnership.com](mailto:cshaw@dsmpartnership.com)), Kyle Oppenhuizen ([koppenhuizen@dsmpartnership.com](mailto:koppenhuizen@dsmpartnership.com)), Ben Handfelt ([ben@catchdesmoines.com](mailto:ben@catchdesmoines.com)), Alex Wilson ([alex@catchdesmoines.com](mailto:alex@catchdesmoines.com)) or Brock Konrad ([brock@catchdesmoines.com](mailto:brock@catchdesmoines.com)) with questions.
- 17. I was denied credentials. Can you tell me why?**  
Please reach out to Courtney Shaw ([cshaw@dsmpartnership.com](mailto:cshaw@dsmpartnership.com)), Kyle Oppenhuizen ([koppenhuizen@dsmpartnership.com](mailto:koppenhuizen@dsmpartnership.com)), Ben Handfelt ([ben@catchdesmoines.com](mailto:ben@catchdesmoines.com)), Alex Wilson ([alex@catchdesmoines.com](mailto:alex@catchdesmoines.com)) or Brock Konrad ([brock@catchdesmoines.com](mailto:brock@catchdesmoines.com)) with questions.
- 18. I am doing a story on the Caucuses and would like to speak with some local officials. Who can I contact?**  
Please reach out to Courtney Shaw ([cshaw@dsmpartnership.com](mailto:cshaw@dsmpartnership.com)), Kyle Oppenhuizen ([koppenhuizen@dsmpartnership.com](mailto:koppenhuizen@dsmpartnership.com)), Ben Handfelt ([ben@catchdesmoines.com](mailto:ben@catchdesmoines.com)), Alex Wilson ([alex@catchdesmoines.com](mailto:alex@catchdesmoines.com)) or Brock Konrad ([brock@catchdesmoines.com](mailto:brock@catchdesmoines.com)) and they can help set up interviews.

