

WELLS FARGO ARENA TECHNICAL PACKET

FACILITY INFORMATION SHEET



Last Updated:

May 2020

Main Telephone:

515.564.8000

Address:

233 Center Street,
Des Moines, IA 50309

Fax:

515.564.8001

Box Office:

515.564.8300

Capacity:

16,980

Restrictions:

Smoke-Free Environment

CONTACT:

Chris Connolly | General Manager

Office: 515.564.8017

Ryan Ziegler | Assistant General Manager

Office: 515.564.8039

Mobile: 515.418.2602

Jake Reichling | Ticket Office Manager

Office: 515.564.8315

Mobile: 515.418.2620

Mark Kehret | Backstage Catering:

Office: 515.564.5063

Mobile: 515.729.5043

Jason Smith | Director of Operations

Office: 515.564.8022

Mobile: 515.418.2614

Adam Flack: Director of Marketing

Office: 515.564.8031

Mobile: 515.418.2618

CSC SECURITY

Bob Swanson: **Office: 515.564.8065**
Mobile: 515.418.2609
 Event Supervisor: **\$28.88/hr.**
 Event Staff: **\$22.30/hr.**

PARKING

Truck Parking: (3) Wells Fargo Arena Loading Docks
 (10) Hy-Vee Hall Loading Docs
 (5) 2nd Avenue
 (12) Far North Lot off 5th Street and Crocker Street
 (6) Southeast Corner of WFA
 Buses: Southeast Corner of WFA
 Security: Yes
 TV Truck: Southeast Corner of WFA
 Satellite: Southeast Corner of WFA
 Video Truck: Southeast Corner of WFA
 Shore Power: (1) 400amp; (2) 200amp & (2) 100 amp/208
 Community Choice Far North Parking Area: 432,580 sq. ft.

LOAD IN

Loading Dock: (3) Loading Docks 8'x10' with Levelers Covered
 Elephant Door: (1) Drive On 16'x18'
 Distance to Stage: 175'
 Location: Along 2nd Avenue - One-way headed north

UNION LABOR

Union/NonUnion: Union
 Which Union: IATSE Local 67
 Stagehands: **\$29.08/hr. + Premiums**
 Steward: **\$31.62/hr. + Premiums**
 Riggers: **\$54.10/hr. UP & \$44.57/hr. DWN + Premiums**
Loaders will not work as hands
 Advance Stage Labor: With Event Manager
 Electrician: In-House: **\$40.50**
 Minimum in Call: 4 hr. Minimum/OT before 8:00 AM
 Show Call: 4 hr. Minimum
 Out Call: 4 hr. Minimum/OT after Midnight
 Runner/Production Assistant: **\$225 + Gas**

STAGE

Permanent/Temporary: Temporary
 Stage Type: Stage Right - weight capacity 125 lbs./sq. ft.
 - On wheels (wheels not designed to carry load)
 Stage Height: Multi-height 48"-78", 2" increments
 Stage Dimensions: (235) 4'x8' Sections, (41) accordion frames

MAXIMUM RIGGING CAPACITIES

End Stage Rigging Grid: 150,000 lbs./5k per point - 5' apart
 Interior Rigging Grid: 100,000 lbs./5k per point - 5' apart
 Center Stage Rigging Grid: 100,000 lbs./5k per point - 5' apart

RIGGING GRID FOOTPRINT

Center Stage Grid: 70'x90' (scoreboard included)
 Interior Grid: 36'x90'
 End Stage Grid: 45'x90'

FLOOR TO LOW STEEL

South Super Truss: 80'
 Arena South Grid Height: 104' (end stage)
 Mid Point between South & Center Interior: 107'
 Arena Center Grid Height: 110'
 Obstructions: Center Hung videoboard, Speaker Clusters and South Duct Work
Obstructions: South Duct Work; Center Hung Videoboard: Trim height 79'; Speaker Cluster 70'

FLOOR

Clear Floor Length: 281'
 Clear Floor Width: 125'
 Hockey Floor Length: 200'
 Width: 85'
 Ice: Yes
 Dashers: Yes
 Ice Deck: Yes

ELECTRICAL

Stage Right: 1200A Main
 Camlock Connections Available: (3) 400A, (2) 200A, (1) 100A

Stage Left: 1,000A, Available
 Source A: 600A Main
 Camlock Connections Available: (1) 400, (2) 200, (1) 100
 Source B: 400A Main
 Camlock Connections Available: (1) 400A, (2) 200A, (1) 100A

Supplemental Power: Available with additional cable rental; charges apply
 Bus Lot: (6) 50A Bus Connections
 Shore Power: (1) 400A Company Switch, (2) 200A Company Switch, (2) 100A Company Switch

Catering Power: (1) 200A, (1) 100A

FOH Power: (1) 200A

LIGHTING

House Lights Controlled: Scoreboard Control Room
 Type of House Lights: LED
 Dimmable: Yes (but limited)
 Followspots: (8) 2K 200 w-Xenon Lycian Long Throw
 Location of Followspots: 200 level ADA platforms, *Sections 201, 203, 204, 205, 207, 210, 211, 212, 215, 216, 217, 218, 219*
 Balcony Rail Lighting: Aisle Lights in Hand Rails
 Communication System: Clear com
 Number of Channels Available: Up to 4 (only 2 available at follow spot locations)
 Rental Company: Audio Visions - **Omaha: 402.894.5800**
 Markey's - **Des Moines: 515.564.8144**

CURTAINING

Upper Bowl: North covers 207-215, West covers 201-207, East covers 215-220
 Backdrop: South Covers 221-228
 Half House: (2) Wings to cover seating area and (1) center to cover width of floor

SOUND

House System Available: Yes
 Center Scoreboard: Yes

EQUIPMENT

Forklift Available: (1) 8,000 lbs. LP powered - (2) 6,000 lbs. LP powered
 Sideshift: Yes
 Fork Lengths: 4', 5' & (1) 6' set
 Extensions: Yes
 Height of Lift: 14'8"
 Boom Lift: 30'
 Risers Available: Yes
 Music Stands and Lights: No
 Barricade: Yes - Stageright, (25) 4' sections
 Bicycle Rack: Yes
 Washer/Dryer: Yes (used to launder mop heads)
 Wardrobe Rack: Yes

FIRE REGULATIONS

Local: Int'l Fire Code 2000 ed. Application is due 14 days prior to event.
 Pyro Permit Necessary: Yes
 Cost of Permit: **\$75**
 Firewatch: \$90/hr.
 Local Pyro Shooter Necessary: No
 Laser Permit Necessary: No
 Contact for Permit: DM Fire Prevention Bureau: **515.283.4240**

DRESSING ROOMS

Location: Stage Left
 Number Available: (8) Dressing Rooms
 Restroom/Shower Facilities: Yes (in each one)
 Catering Room: Yes (seating for 60)
 Furniture: (5) Sets In House
 Other Office Space Available: Yes
 Kitchen On-Site: No, but (2) slop sinks available in separate room

SCOREBOARD

Daktronics Scoreboard - .avi (Video for Windows)

East and West Video: 1280x720 px.
North and South Video: 720x720 px.
Trim Height: 79'

Fascia - .avi file (Video for Windows)

12304 (w) x 32 (h) px., square aspect ratio, 29.97 fps

HOTELS

Spectra's Preferred Hotel of WFA:

Embassy Suites

100 E. Locust Street, Des Moines, IA 50309
515.244.1700

Additional Hotels:

Comfort Inn

929 3rd Street, Des Moines, IA 50309
515.282.5251

Fairfield Inn

207 Crocker Street, Des Moines, IA 50309
515.350.7997

Hilton Des Moines Downtown

435 Park Street, Des Moines, IA 50309
515.241.1456 (connected by skywalk)

Holiday Inn Downtown

1050 6th Avenue, Des Moines, IA 50314
515.283.0151

Marriott Renaissance Savery Hotel

401 Locust Street, Des Moines, IA 50309
515.244.2151 (connected by skywalk)

DECORATOR

Freeman Companies:

Scott Kirstein: **515.265.5601**

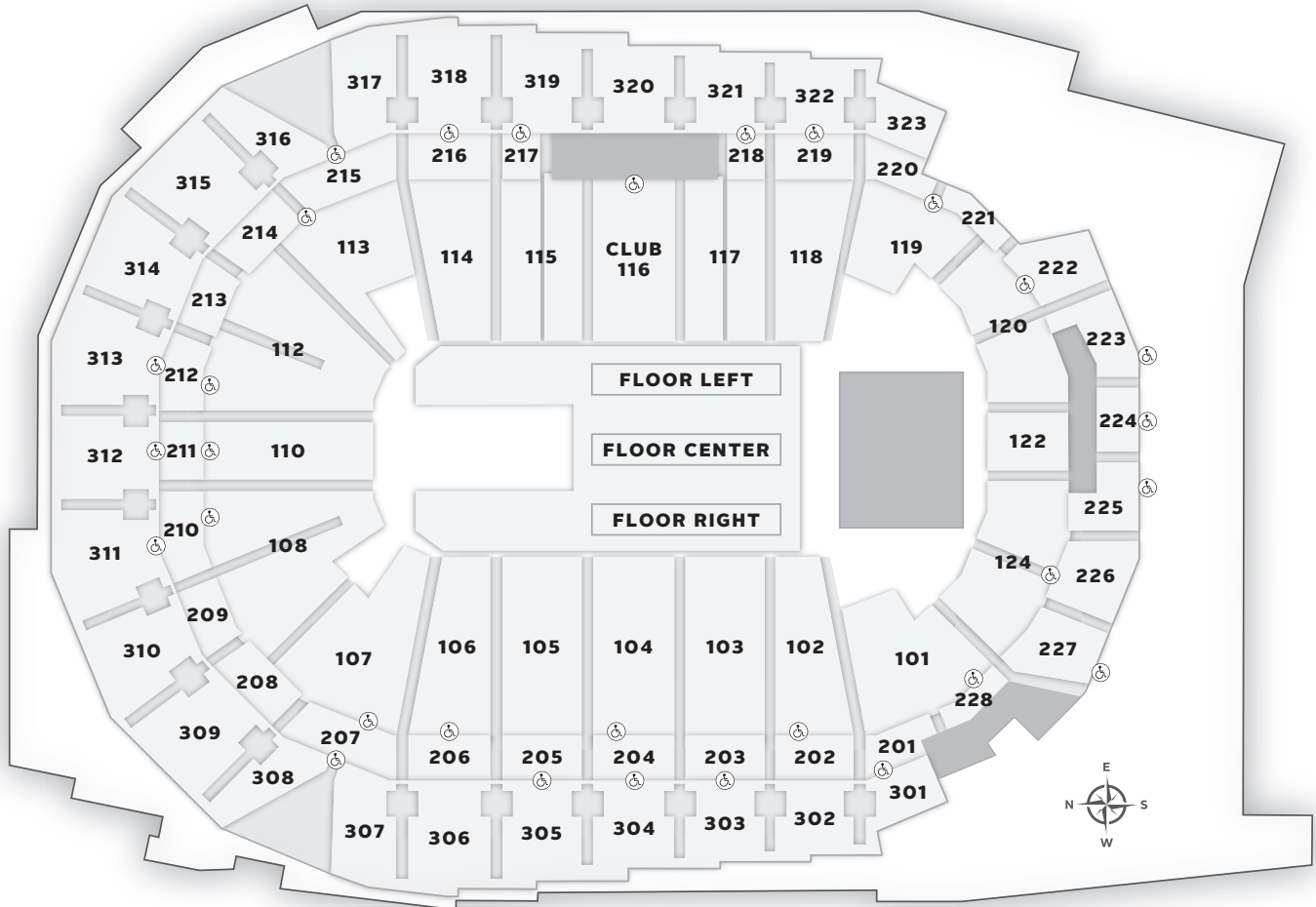
AIRPORT/FBO INFO

7 miles away/15 minutes - DSM International, **515.256.5100**

GROUND TRANSPORTATION INFO

Yellow Cab Co.: **515.243.1111**

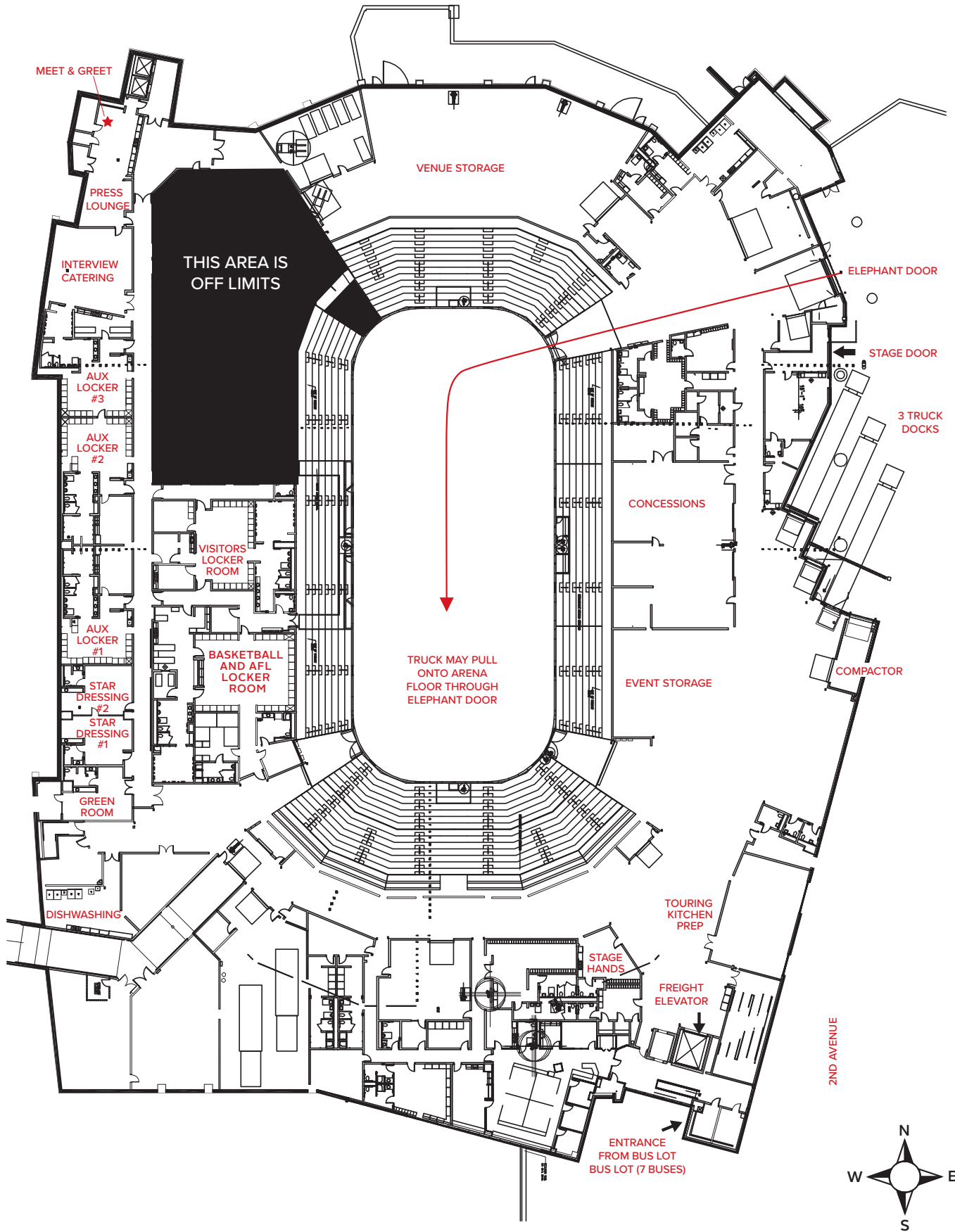
Majestic Limousine: **515.986.0305**

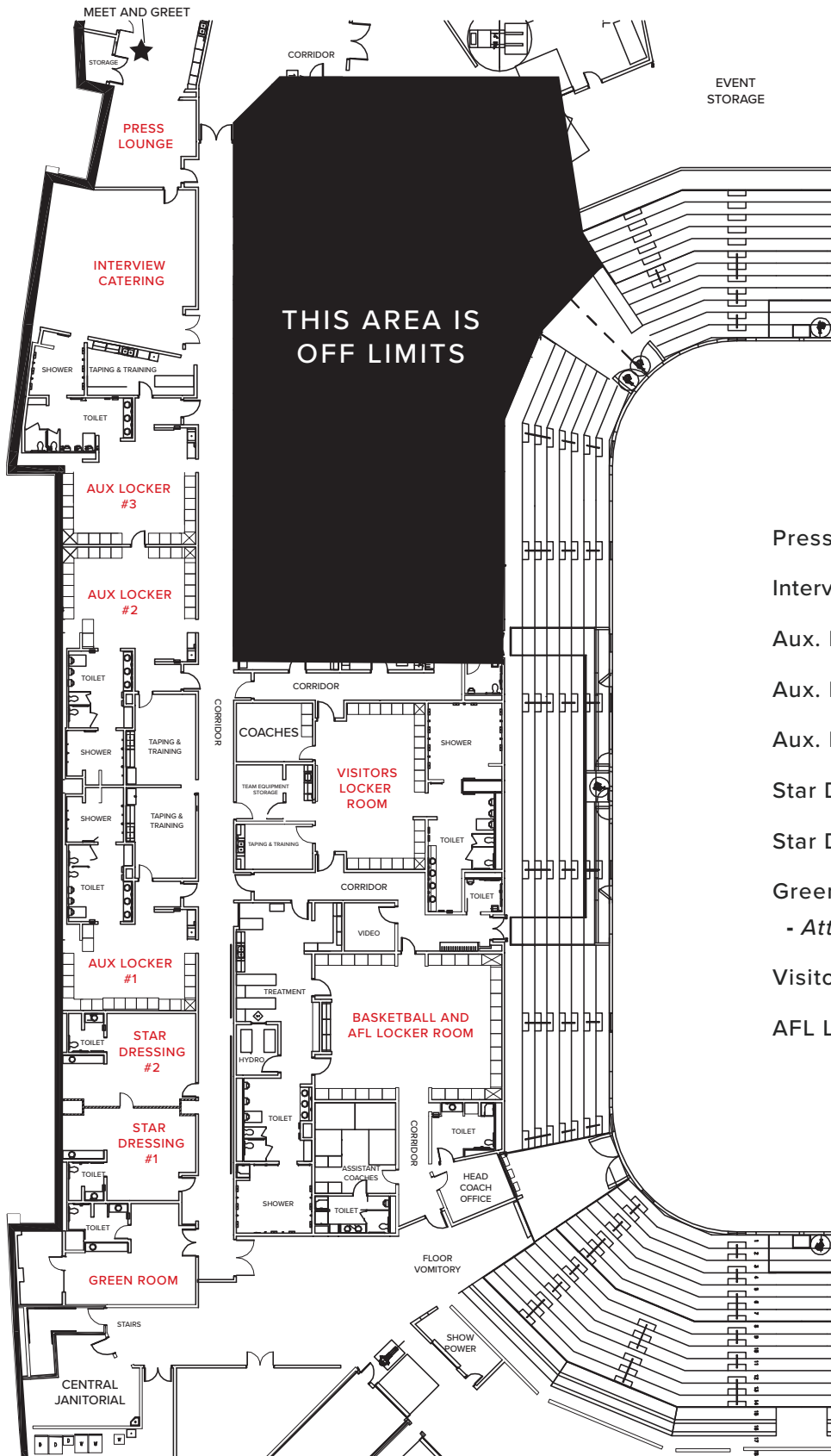


100, 200, AND 300 LEVEL SEATING: Seats are numbered from left to right, starting at 1, as you look up from the bottom of your section. Row A is closest to the floor, followed by B, C, etc. (there is no row “I” or “O”).

FLOOR SEATING: Seats are numbered from left to right, starting at 1, as you stand on the main performance area (stage, court, ice, etc) and look at your section.

**In extreme cases there may be adjustments to the above verbiage. Every effort will be made to adjust maps when that information is available.*





Press Lounge: **862 sq. ft.**

Interview Catering Room: **1154 sq. ft.**

Aux. Locker Room #3: **518 sq. ft.**

Aux. Locker Room #2: **500 sq. ft.**

Aux. Locker Room #1: **430 sq. ft.**

Star Dressing Room #2: **495 sq. ft.**

Star Dressing Room #1: **471 sq. ft.**

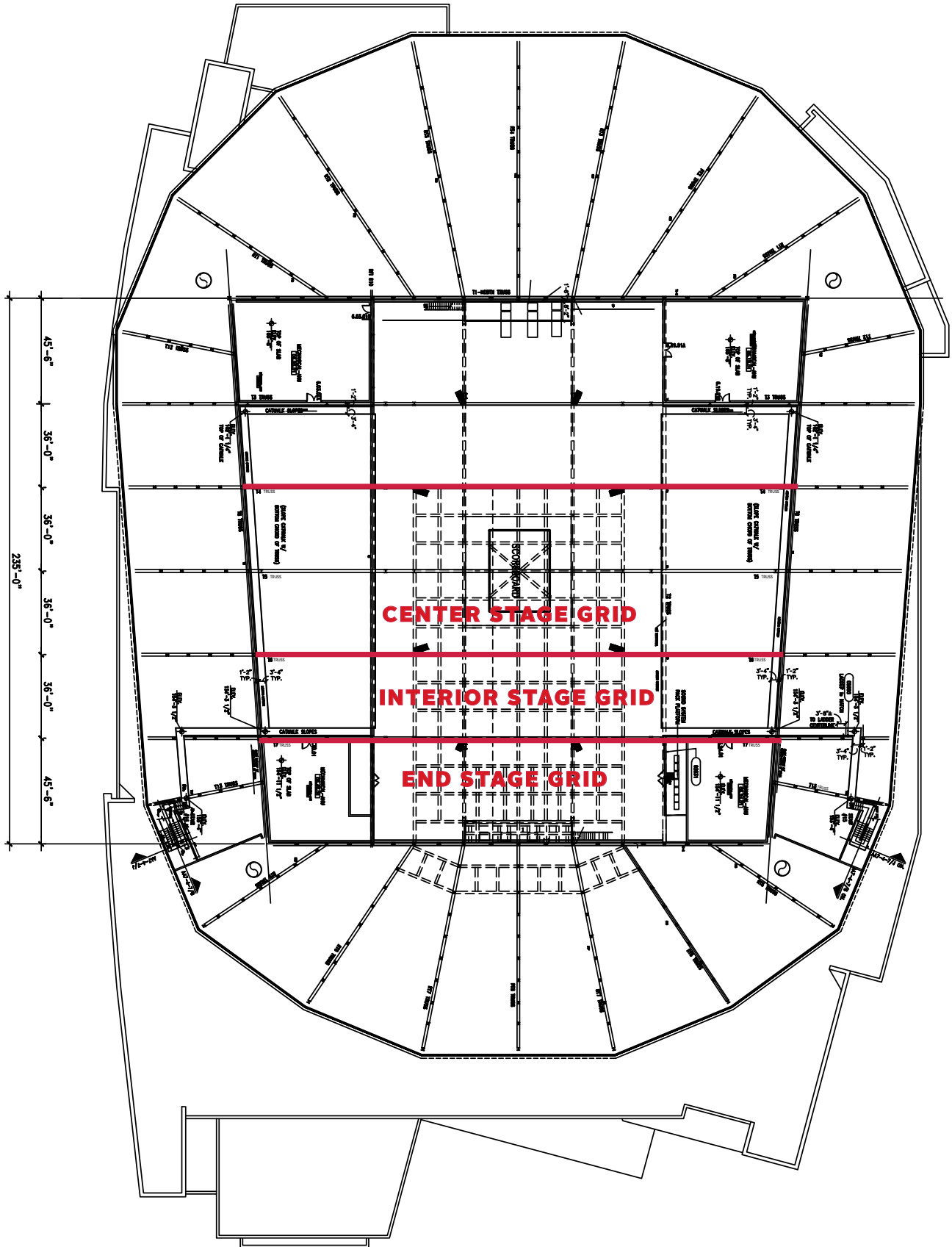
Green Room: **483 sq. ft.**

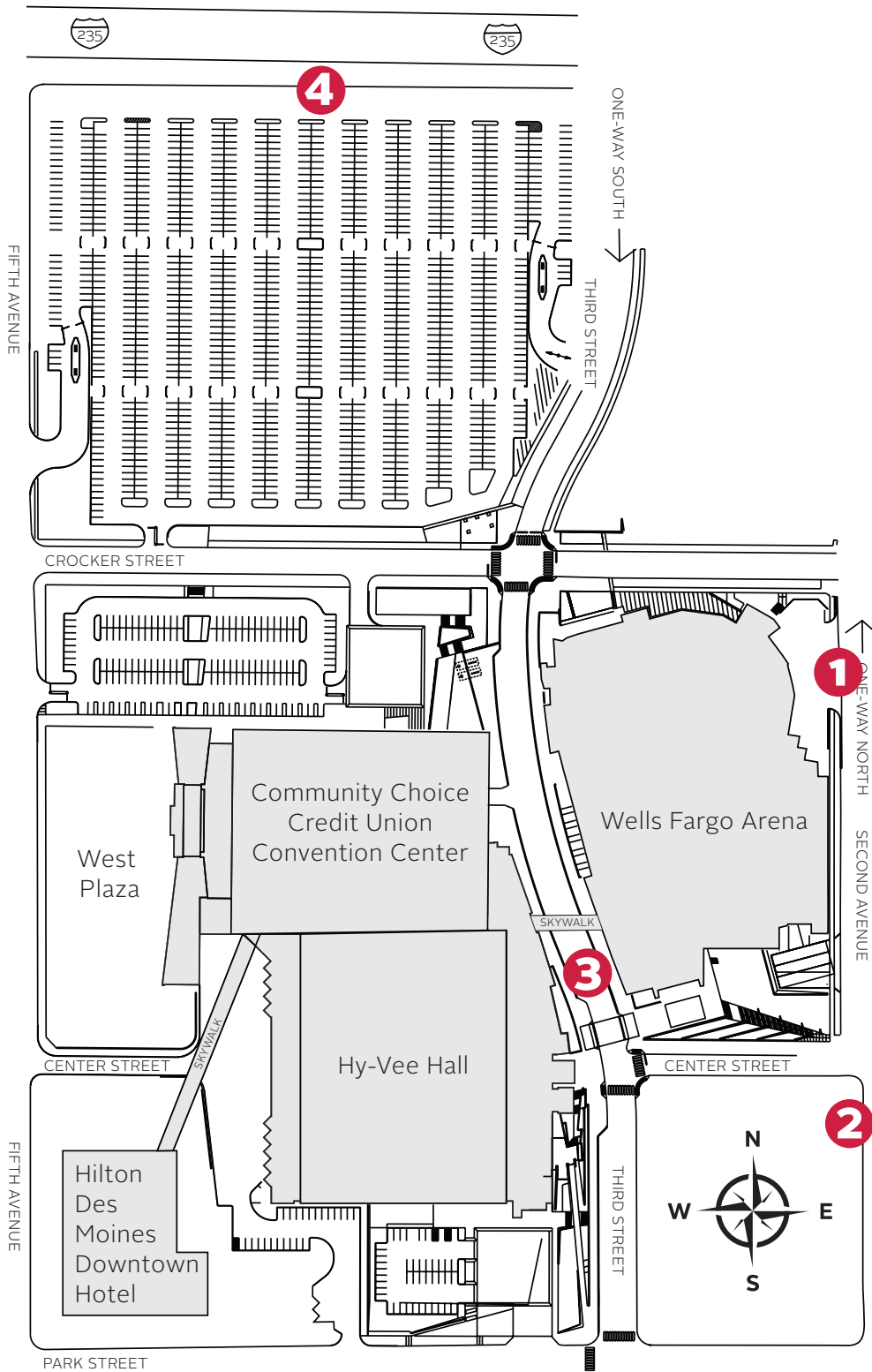
- Attached office: **180 sq. ft**

Visitors Locker Room: **692 sq. ft.**

AFL Locker Room: **1046 sq. ft**







1) 2ND AVE. WELLS FARGO ARENA LOADING DOCK TO CENTER STREET (permit required)

- We have 296 feet of parking space before the entry to the bus lot.
- If you cover the bus lot (can't do a runner) there is 75 feet to park.
- After the bus lot we have 65 ft. of curb to park before the sidewalk.

2) 2ND AVE. SOUTH OF CENTER TO PARK AVE. (cost to bag meters)

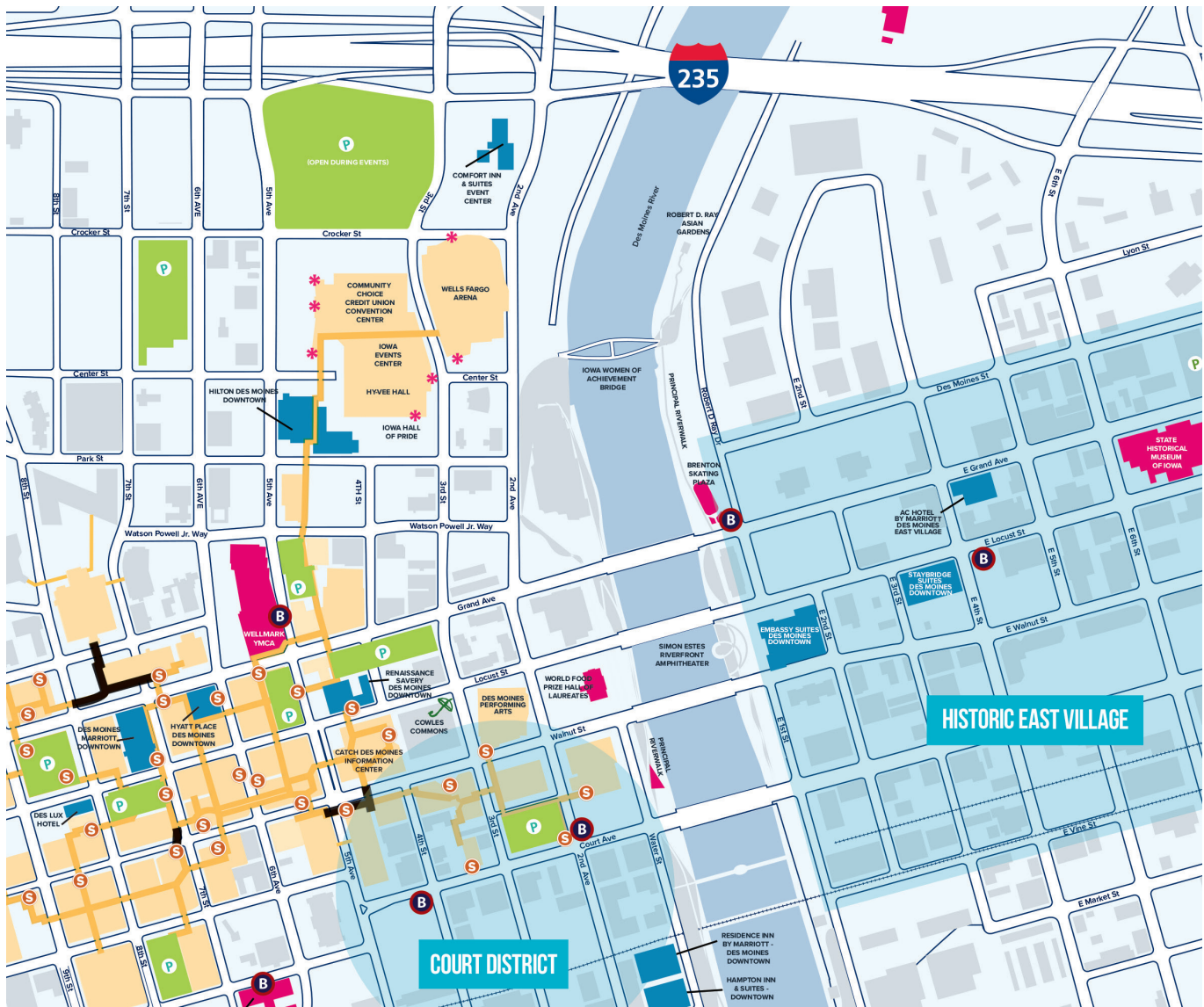
- We have 106 feet from parking sign to parking lot entry (can't cover this entry).
- South of parking lot driveway to park we have 124 feet of curb to park.

3) 3RD STREET CUT-OUT (west side of 3rd Ave. South of Crocker. 3rd is one way southbound)

- We are able to park max of two trucks on the cut-out. Often used for merchandise truck/s.

4) NORTH CURB OF IOWA EVENTS CENTER NORTH LOT

- Lot has 650 ft. of curb to park.
- Enter off 5th Ave North of Crocker. Exit 3rd Ave.



DIRECTIONS TO IOWA EVENTS CENTER PARKING LOT

Motorists traveling from the west, should take the “Downtown Des Moines” exit (Exit 8A) which also reads “Iowa Events Center” and enter the Iowa Events Center’s parking lot at either the 5th Avenue or 3rd Street entrances. **Motorists traveling from the east**, may exit I-235 at the exit market “Downtown Des Moines”, and go South to enter the Iowa Events Center’s parking lot at either the 5th Avenue entrance or the 3rd Street entrance. All Parking garages have skywalk access except the 7th and Center Street Park and Ride.

PARKING COSTS AND INFORMATION

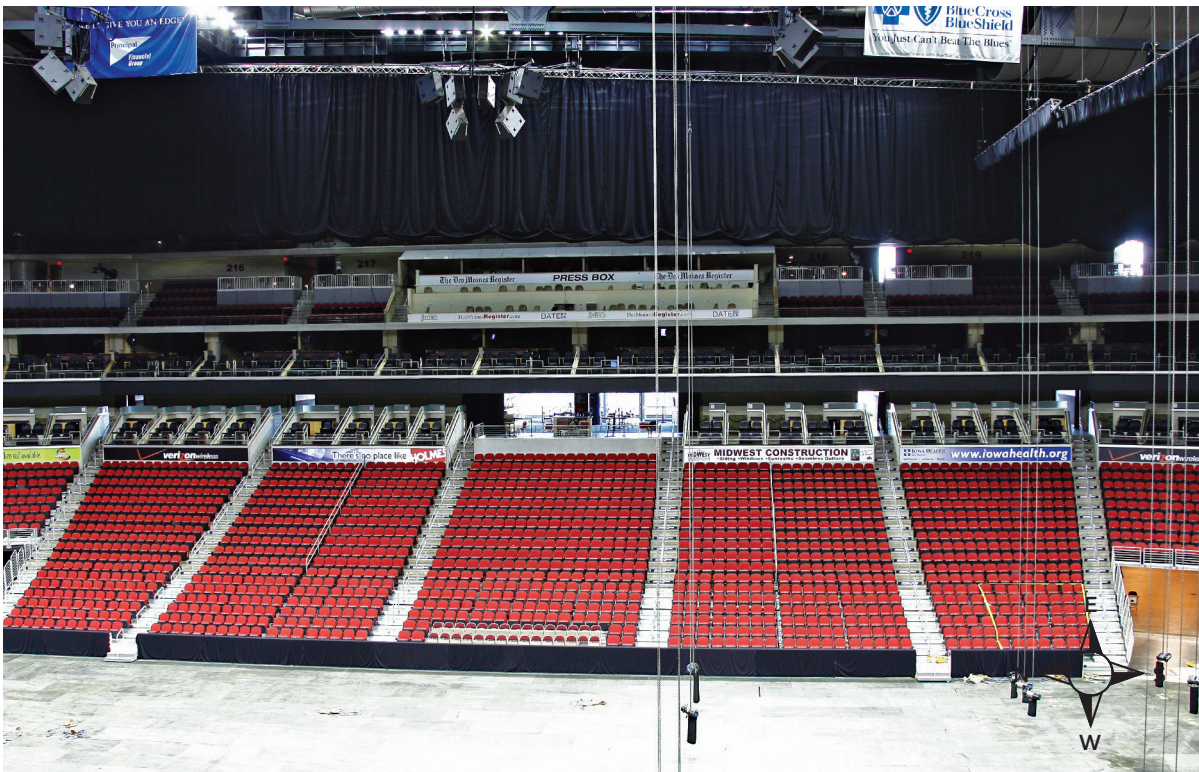
- Iowa Events Center Parking Lot — **\$10**
- Public Parking Garages — **\$1/hour with a \$10 daily max** (Free on Sunday)
- On-Street Parking Meters Monday–Saturday **9am–5pm — \$1.25/hour** (Free on Sunday and after 9pm Monday –Saturday)
- On-Street Parking Meters Monday–Saturday **5pm–9pm — \$1.75/hour** (Free on Sunday and after 9pm Monday –Saturday)

FREE PARKING OPTIONS

Over **900 FREE** off-street parking spaces are available throughout downtown Des Moines
Polk County Administration Building — Monday–Friday 5pm–5am, all day Saturday & Sunday
 For latest news and updates about parking visit parkdowntowndesmoines.org



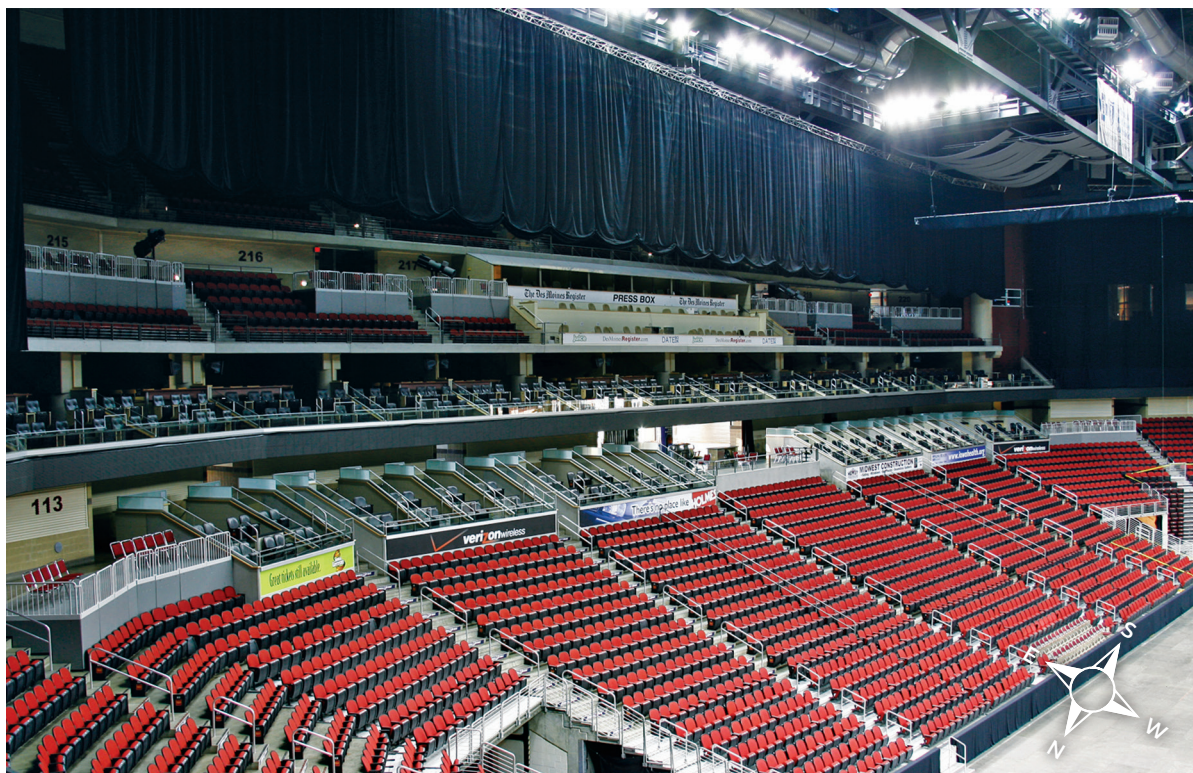
Standing in Suite above Section 104 looking out at the 200 and 300 levels covered by curtains.



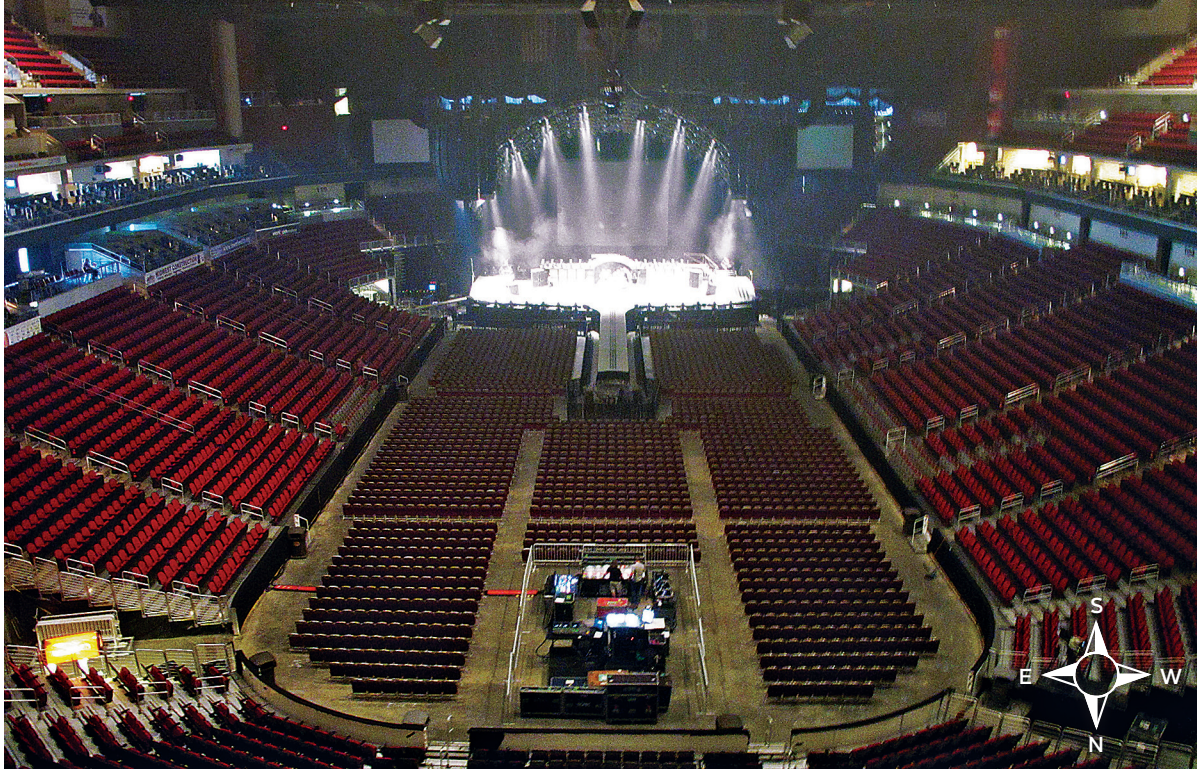
Standing in Section 205 looking East at Sections 115–117 showing curtain covering 300 level.



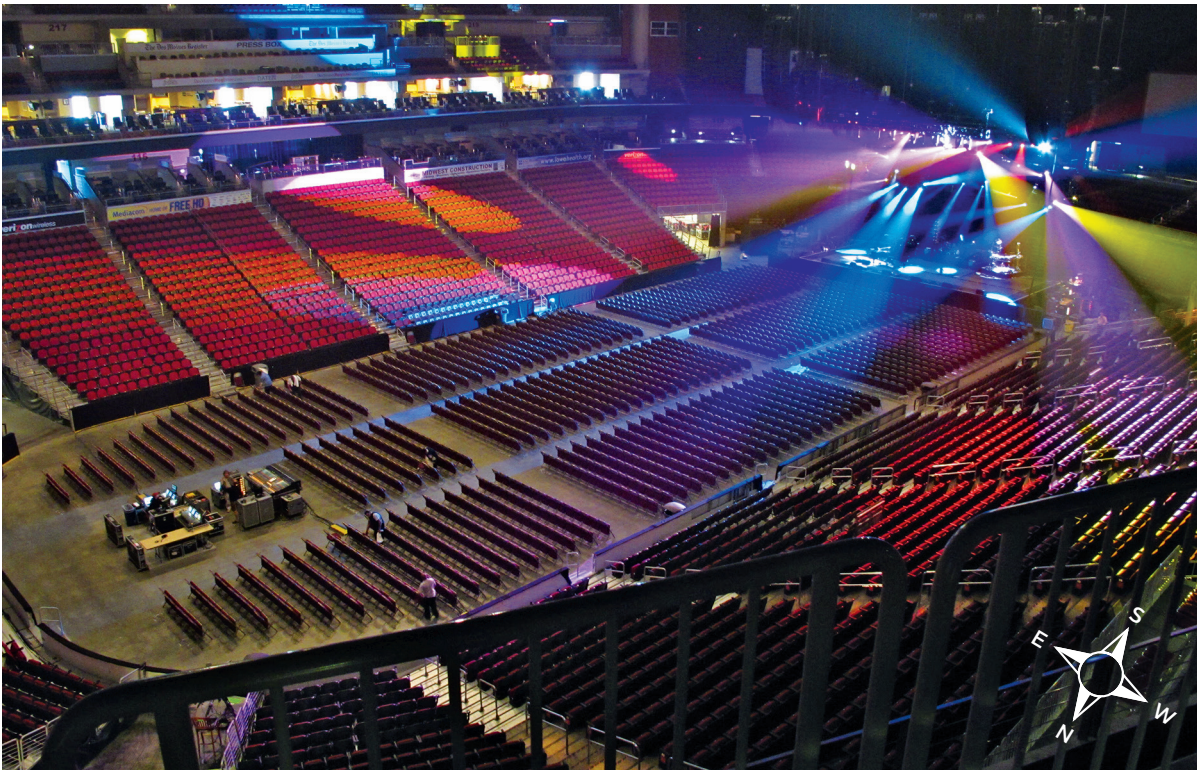
Standing on North Concourse in Section 110 looking at an end stage rigging setup. This photo shows the upper 300 level curtained off.



Standing in Section 112 looking at the Southeast side of the Arena. This photo shows the upper 300 level curtained off.



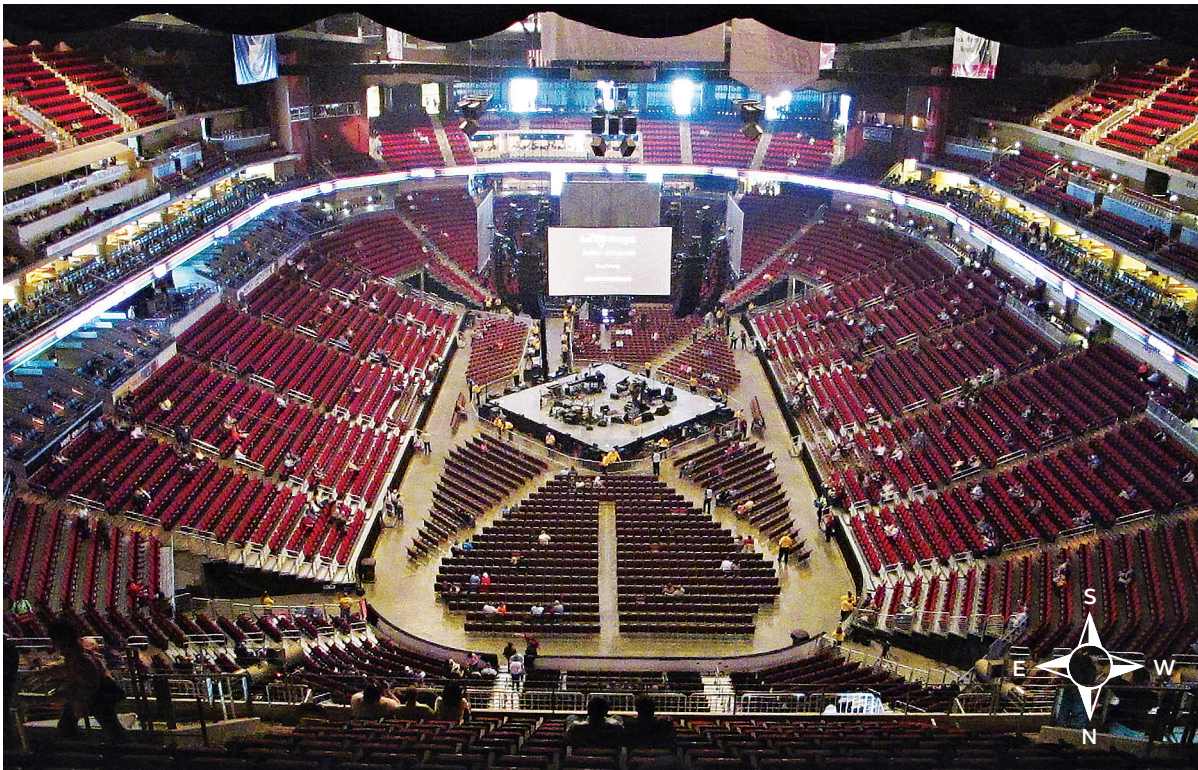
Standing in Section 312 inside North Concourse looking South at an end stage setup with reserved seating.



Standing in Section 208 off the Northwest Concourse looking Southeast at an end stage setup with reserved floor seating.



Standing in Section 211 off North Concourse looking South at an end stage GA floor setup.



Standing in Section 312 off North Concourse looking South at a center stage setup.

