

Visit Estes Park The Destination Marketing Organization VisitEstesPark.com

Travel & Tourism Dashboard

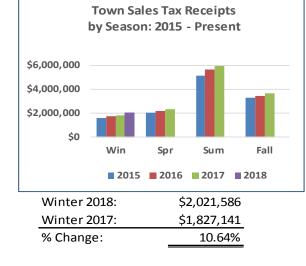
Year-to-Date data through the month of:

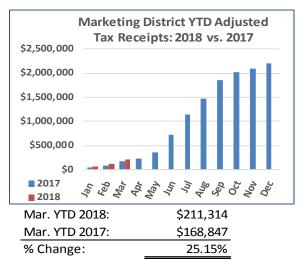
March 2018

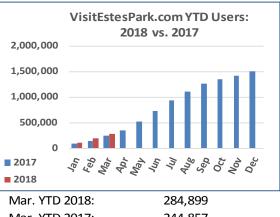




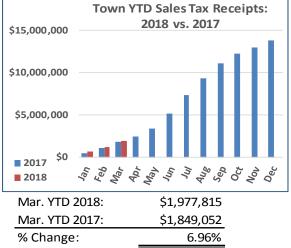
3.70%







	Town Y	FD Sales T	ax Re	ceir
% Change:	:	16.	35%	
Mar. YTD 202	17:	244,	857	



Board Meeting Date: 23-May-18

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Visit Es The De	KEY PERFORMANCE INDICATORS Year-to-Date data through the month of: March 2018										
E S T E S PARK COLORADO		Month Data Collected		Year to Date 2016		Year to Date 2017		Year to Date 2018	Percent Change 2018 vs. 2017		
OVERA				Month		YTD		YTD		YTD	YTD %
PERFORM				Collected		2016		2017		2018	Change
Marketing District Tax Receipts	-			March	\$	174,354.31	\$	202,713.32	Ś	207,234.45	2.23%
Seasonal Marketing District Tax			Dec-Feb	Winter	\$	184,996.18	Ť	\$276,513.16	Ť	225,781.62	-18.35%
Media Impressions			200.00	March	Ŷ	87,663,069		216,805,748		191,380,870	-11.73%
PR Value				March	Ś	1,020,691.70	Ś		Ś	364,763.00	-7.12%
Average PR Points Per Article				March	Ţ	67.20	Ŧ	64.44	Ŧ	52.96	-17.82%
VISITESTESPA	RK.COM			Month		YTD		YTD		YTD	YTD %
WEBSITE PERF	ORMANCE			Collected		2016		2017		2018	Change
Sessions				March		336,625		317,771		367,670	15.70%
Users				March		259,907		244,857		284,899	16.35%
Page Views				March		836,676		766,469		804,280	4.93%
Average Pages Per Session				March		2.49		2.38		2.19	-7.98%
Average Session Duration (mir	utes)			March		3.06		3.04		2.39	-21.49%
JackRabbit Lodging Referrals	·			March		89,203		77,482		80,826	4.32%
OTHER CON	SUMER			Month		YTD		YTD		YTD	YTD %
ENGAGEN	/IENT			Collected		2016		2017		2018	Change
Digital Official Visitor Guide (C	March		2,820		2,653		3,222	21.45%			
Digital OVG Page Views	March		121,381		121,722		149,188	22.56%			
Digital OVG Average Visit Dura	March		5.96		6.36		8.10	27.24%			
Marketing eNewsletter Subscr	ibers	Total:	51,162	March		3,800		1,759		(1,144)	-165.04%
Facebook Followers		Total:	143,859	March		4,889		570		3,750	557.89%
Instagram Followers	March		1,576		1,499		1,345	-10.27%			
Print Visitor Guides Mailed to	March		13,404		11,506		13,005	13.03%			
OTHER COM	Month		YTD		YTD		YTD	YTD %			
BAROME	Collected		2016		2017		2018	Change			
Town of Estes Park: Total Sales	March	\$	1,654,116.89	\$	1,849,052.48	\$	1,977,814.76	6.96%			
Town Sales Tax: Lodging	March	\$	335,722.68	\$	493,056.88	\$	485,173.00	-1.60%			
Town Sales Tax: Dining**	March	\$	277,519.47	\$	307,129.97	\$	352,092.00	14.64%			
Town Sales Tax: Retail	March	\$	257,941.42	\$	242,252.10	\$	299,245.09	23.53%			
VEP Lead Responses (Wedding	March		118		892		503	-43.61%			
Stakeholder eNewsletter Subs	March		(18)		11		8	-27.27%			
Town Visitor Center: Visitor Co	March		24,331		25,629		27,791	8.44%			
RMNP Recreational Visitor Cou	March		355,385		339,544		352,101	3.70%			
*On July 1, 2014, the Town sale						N I H C			• •		
**Dining receipts reflect resta	urants and liquo						od-r	elated tax rece	ipts.		
				JNTAIN LODGI			r	Lodging Data	Mar	the Change	
Lodging Occupancy	Monthly Change				Δ.	erage Rate in	age	e Lodging Rate: March		2017	\$ 152.62
Lodging Occupancy: I	- i i					CIASE NALE III		IVIAI CI I			\$ 132.0Z
Occupancy in March	2017	34.50%			-	-		March			
Occupancy in March Occupancy in March	2017 2018	34.50% 39.40%			Av	verage Rate in		March March		2018	\$ 151.47
Occupancy in March Occupancy in March Difference in March	2017 2018 2018	34.50% 39.40% 4.90%			Av	verage Rate in fference in		March	Par-t	2018 2018	
Occupancy in March Occupancy in March Difference in March Lodging Occupancy: Ye	2017 2018 2018 ar-to-Date Chan	34.50% 39.40% 4.90%			Av Dit	rerage Rate in fference in Average	ge L	March .odging Rate: Yo	ear-t	2018 2018 o-Date Change	\$ 151.47 \$ (1.15)
Occupancy in March Occupancy in March Difference in March	2017 2018 2018	34.50% 39.40% 4.90%			Av Dif YT	verage Rate in fference in	ge L	March	ear-t	2018 2018	\$ 151.47

Board Meeting Date: 23-May-18

Notes:

Media Impressions, PR Value, and PR Points: Public relations efforts were put on hold in November 2017, which resulted in no FAM trips hosted, negatively impacting PR KPI's through March of 2018. Percentages, although negative, are increasing and trending in the right direction. Indicators are expected to increase as FAM trips resumed in May.

Pages per Session and Session Duration: Still rivalling industry averages provided by Simpleview. Pages per Session is listed at an industry average of 2.28 and Session Duration is listed at 2.10. The Simpleview numbers are organic traffic only, raising them slightly, while ours include all traffic.

Digital Visitor Guide Unique Readers, Page Views, Visit Duration, and Mailed to Households: Increased guide traffic and requests were generated by referring Facebook posts, traditional and digital advertising, along with the annual vacation planning season.

Marketing eNewsletter Subscriber Growth: This month we confirmed Simpleview did a one-time update of the email subscriber list, which impacted both past and current subscriber counts. The merge initially led to an increase in '17 and subsequently a decrease in '18.

Facebook Followers: Facebook showed great growth in Jan & Feb due to a strong Winter Campaign with paid Facebook re-targeting on top of the normal growth from organic posts.

VEP Lead Responses: In 2018, only Group Leads and Official Visitor Guide Request Leads are being included, not EPWA or Colorado Welcome Center leads. This accounts for the decrease from 2017.

Stakeholder eNewsletter Subscribers: Subscribers have decreased due to an internal CRM clean-up where inactive accounts were removed from the distribution list.