

The Image of The Fayetteville Area. Survey: April-May 2002

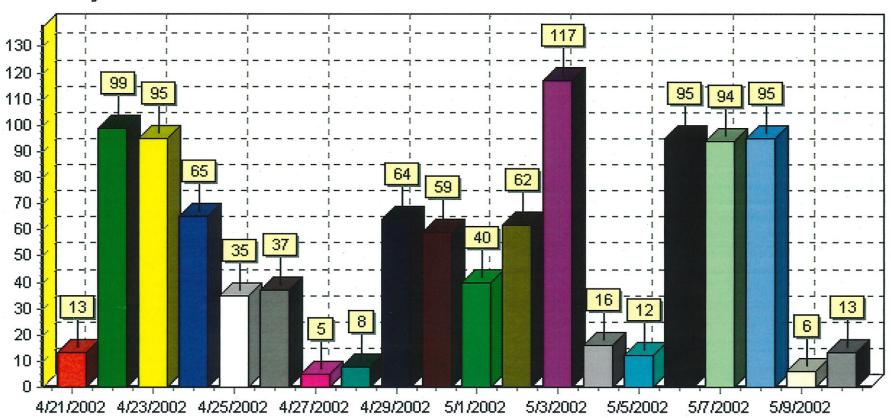
n=1,030 MoE=<u>+</u>3%



www.brogan.com

1,030 Surveys were received both online and on-paper between 4/21 and 5/9/02. Paper surveys were then manually input in groups.

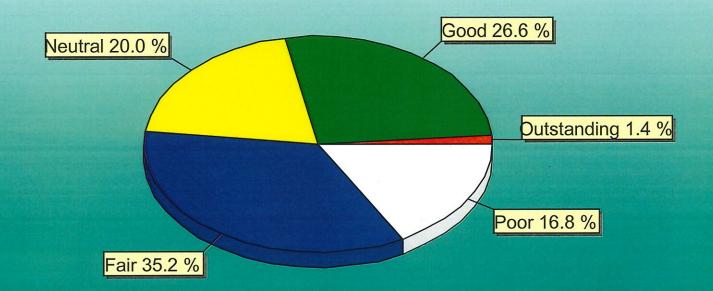
Date Survey Received





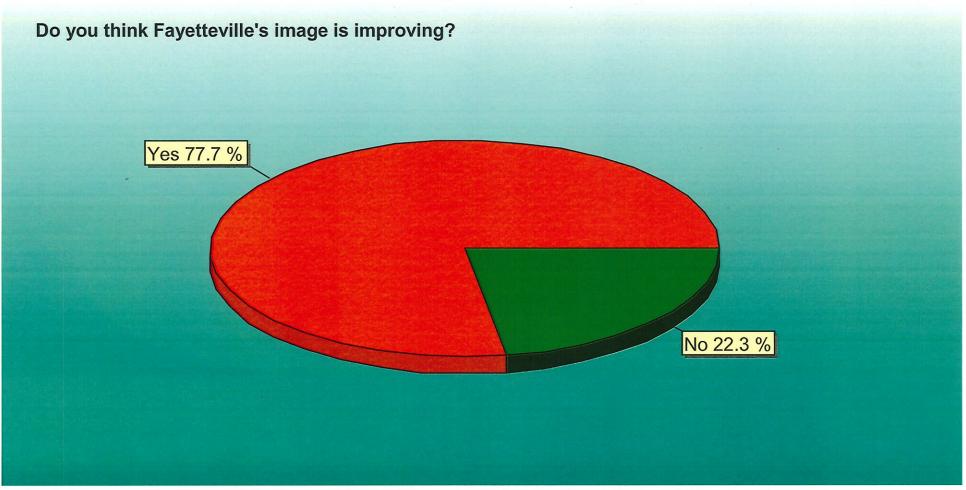


How would you describe the current image of the Fayetteville area?



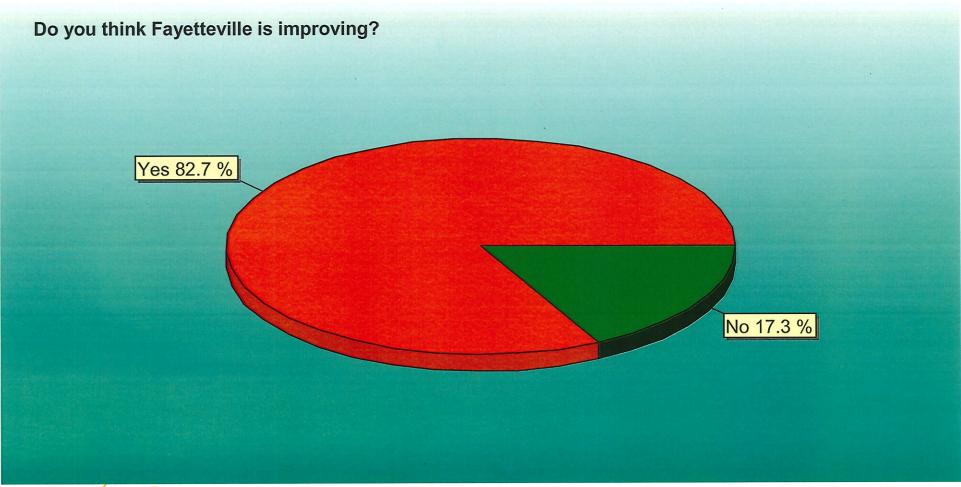








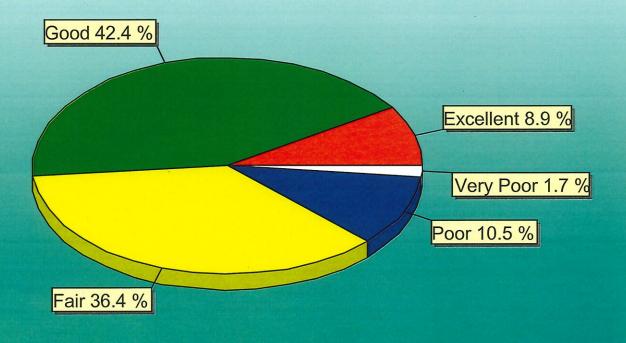






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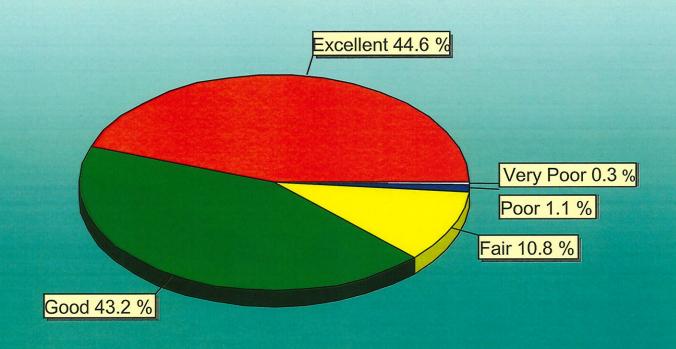
How would you rate the Fayetteville area on the following attributes? - Arts (Galleries, Theaters)







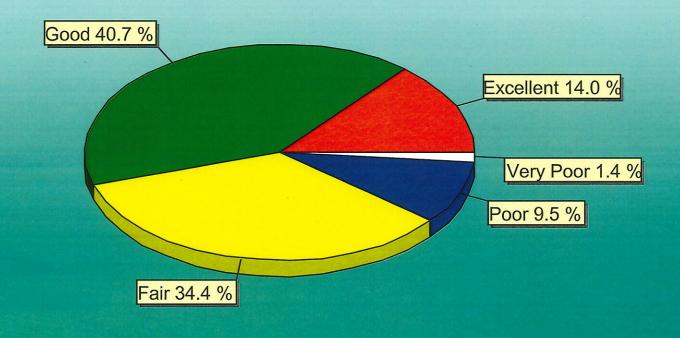
How would you rate the Fayetteville area on the following attributes? - Military History/Attractions







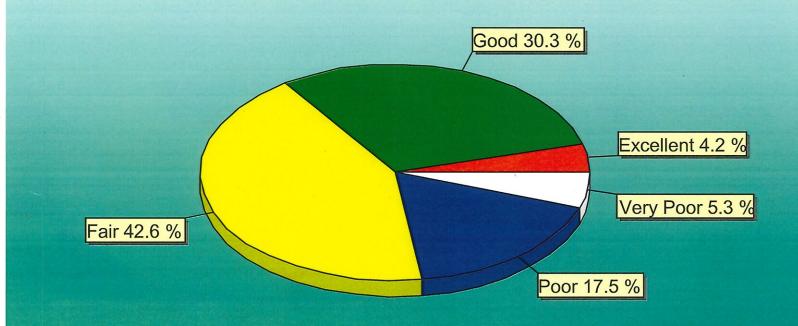
How would you rate the Fayetteville area on the following attributes? - Museums







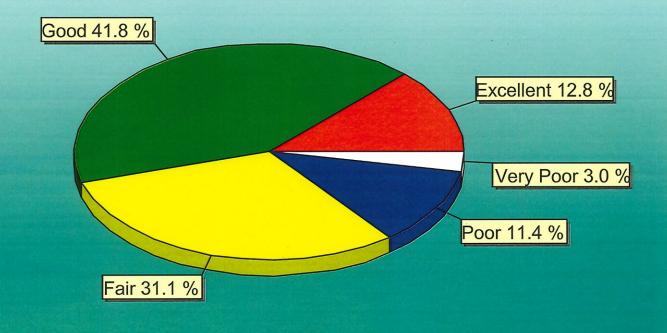
How would you rate the Fayetteville area on the following attributes? - Outdoor Activities







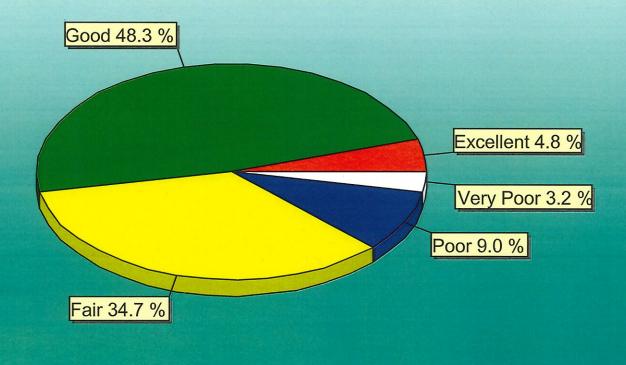
How would you rate the Fayetteville area on the following attributes? - Shopping







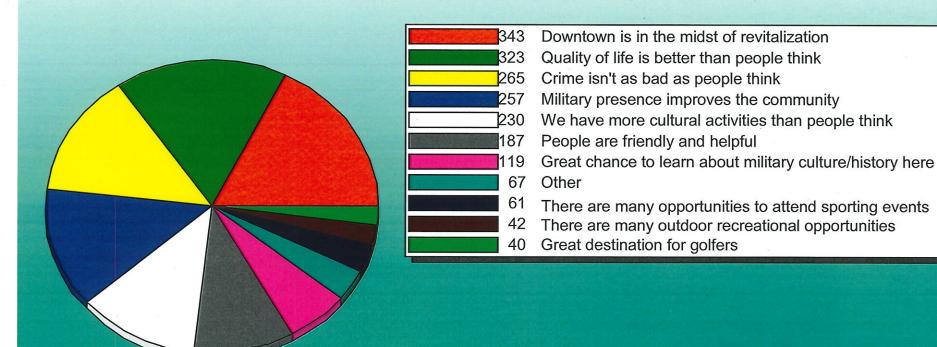
How would you rate the Fayetteville area on the following attributes? - Quality of Life





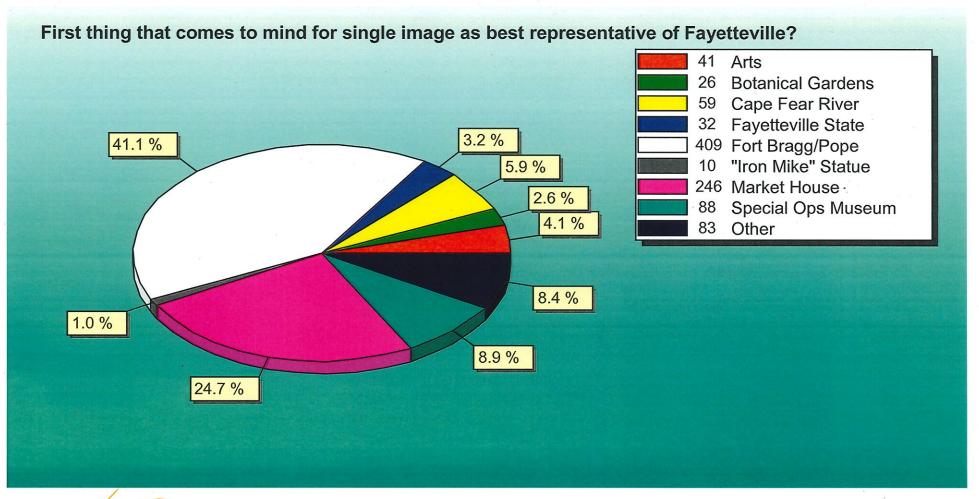


If you could make people understand 2 improvements, what would they be?



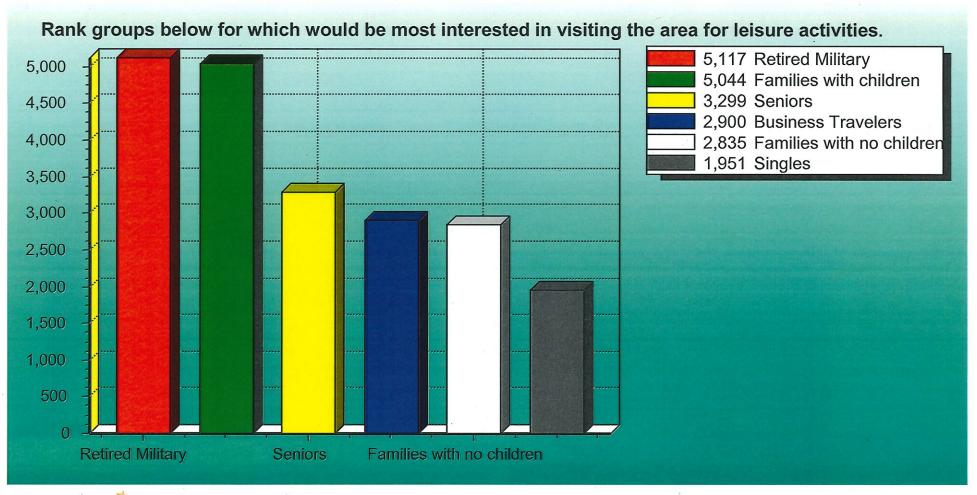








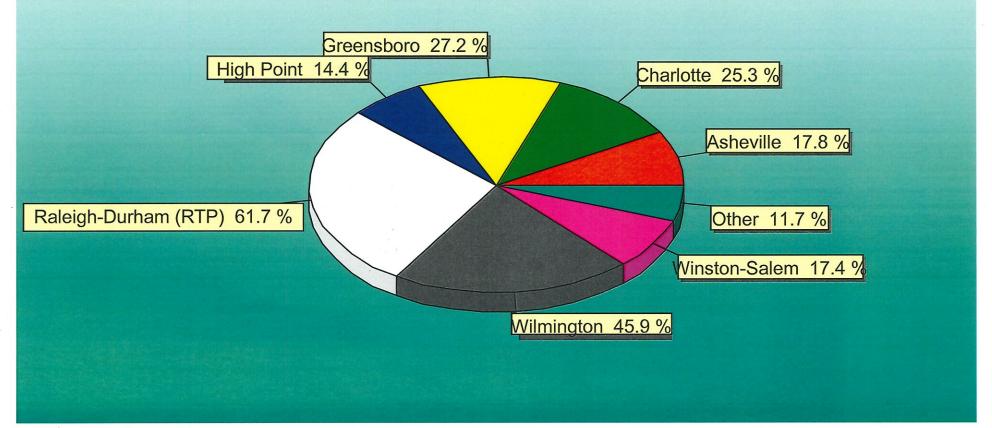








Which cities does Fayetteville actively compete against for tourism and business development?)



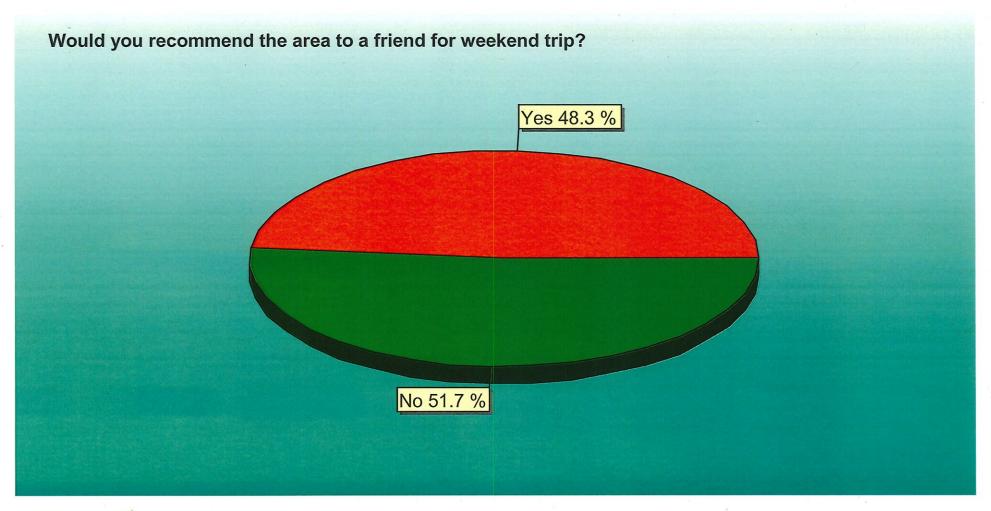




Below are themelines for several NC cities and one region. Choose the one you think is best. 215 Asheville: "Altitude Affects Attitude" Cape Fear Region: "Our Natural Image" 148 Charlotte (1): "What We Dream, We Do." 7.7 % 74 Charlotte (2): "The Queen City" Durham: "The City of Medicine" 112 15.4 % 22.3 % "Greensboro Makes It Great!" 33 High Point: "Experience Our Hospitality" Raleigh: "The Capital City" 68 Wilmington: "The Port City" 7.7 % Winston-Salem: "Now That's Living!" 6.2 % 11.6 % 9.9 % 3.4 % 7.1 % 8.6 %

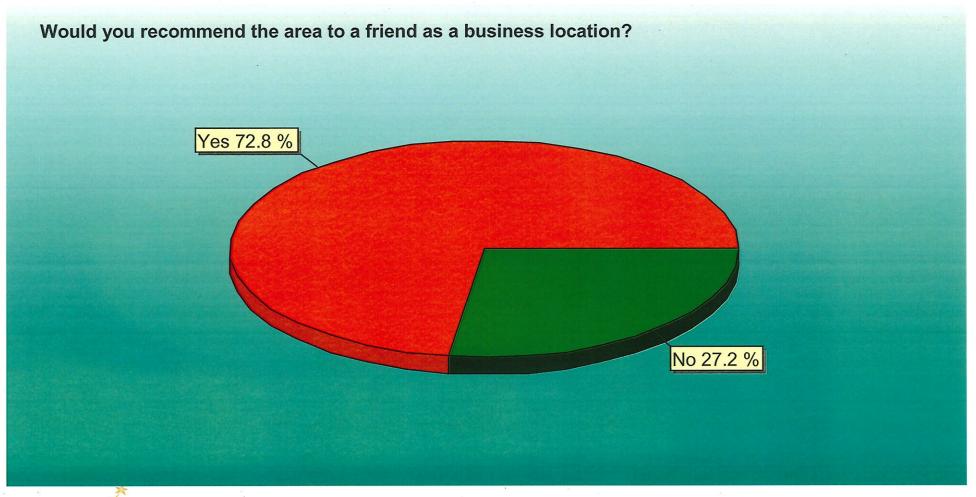






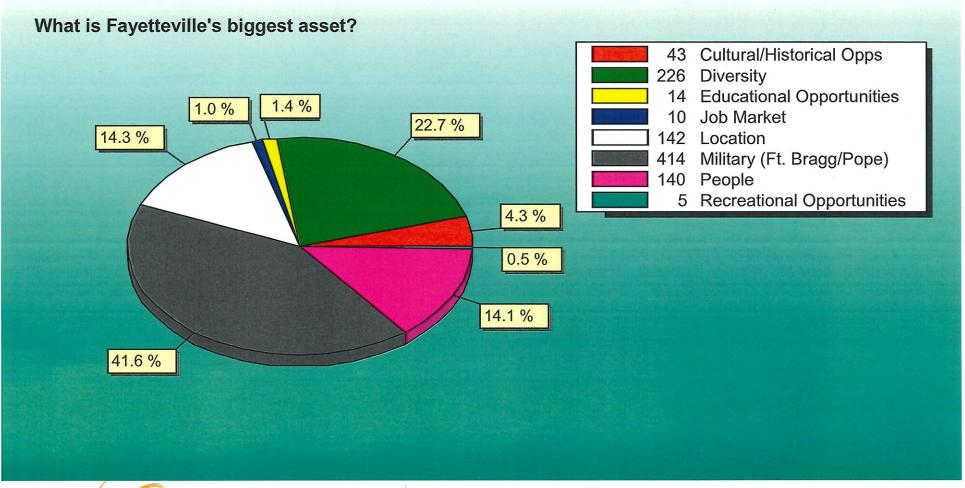
















What is your single favorite Fayetteville attraction? 168 Airborne and Special Ops Museum 105 Crown Coliseum 95 Dogwood Festival 91 Cape Fear Regional Theater 78 Fort Bragg (including on-base) 74 Downtown International Folk Festival 65 Botanical Gardens 54 Other 33 Fayetteville State University 26 Cape Fear River 20 Historic Churches 19 Museum of the Cape Fear Historical Complex 17 Fascinate-U Children's Museum 17 Market House 8 Fayetteville Museum of Art 7 Other Festivals 7 Arsenal Site 6 Fayetteville State University Planetarium

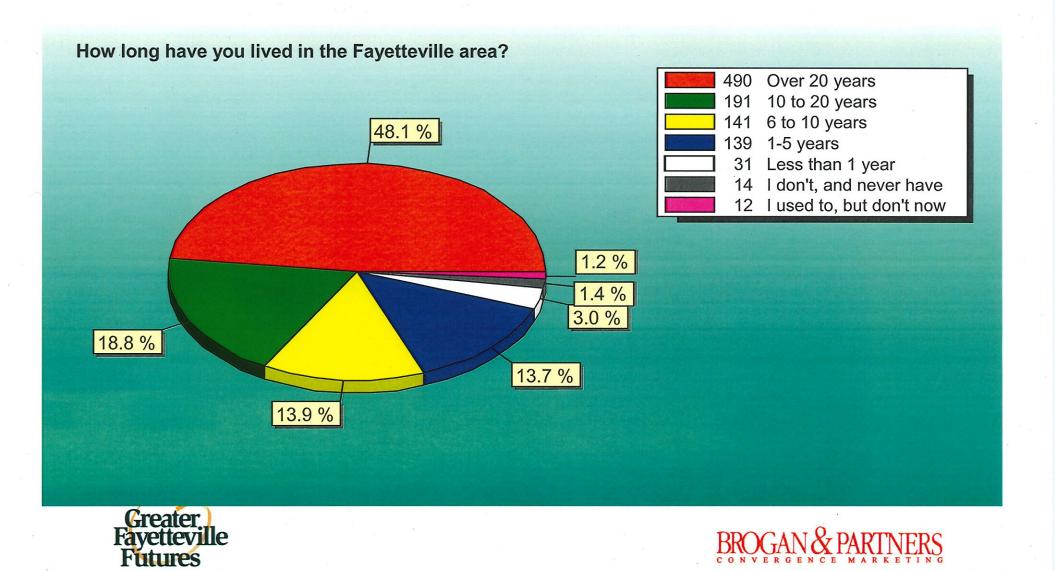




What is your age? 26 – 35 17.4 % 36 – 45 25.3 % 18 - 25 5.8 % Under 18 0.8 % 56 or older 19.7 % 46 - 55 31.0 %









Ten Proposed Themelines for the Greater Fayetteville Area



Today's Agenda

- Present 10 suggested themelines
- Present branding boards
- Vote to narrow 10 to 3
- Why no new logo?
- Why you won't like all 10





Objectives of a Themeline

- Advance an aspect of the community that is truly unique.
 - "Altitude Affects Attitude"
 - "City of Medicine"
- The best themelines are:
 - correct;
 - creative; and
 - memorable.
- Drive people to act.
- Themelines are never unsupported.





Remember the Hypotheses

 It is positive to position Fayetteville as a city with rich military history.

-But with Fort Bragg being difficult to access after 9/11, this has been a point of significant debate.

- Fayetteville's diversity is one of its greatest assets and a true differentiator.
- The residents of Fayetteville are viewed as more friendly, caring and open-minded than residents of other southern cities.
- **History buffs, military retirees and seniors** are the most likely groups to visit Fayetteville for tourism purposes.
- The downtown area is in the midst of revitalization.





Categories

- Military
 - Overtly Military
 - Subtle Military
- Historic
- People: Diversity/Friendly
- Renaissance
- Omnibus





Themelines



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Omnibus/Subtle Military

Fayetteville.Come See What We're Bragging About.





History/Subtle Military

Surrender to Fayetteville.





Renaissance

FayetteNow





Branding Boards



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Branding Boards

- Branding Boards are used by the creative team to give a feeling for emphasis, direction and types of graphics for future work.
- They are NOT logos, nor actual images to be used in ads, but examples of the kinds of images that support the positioning.



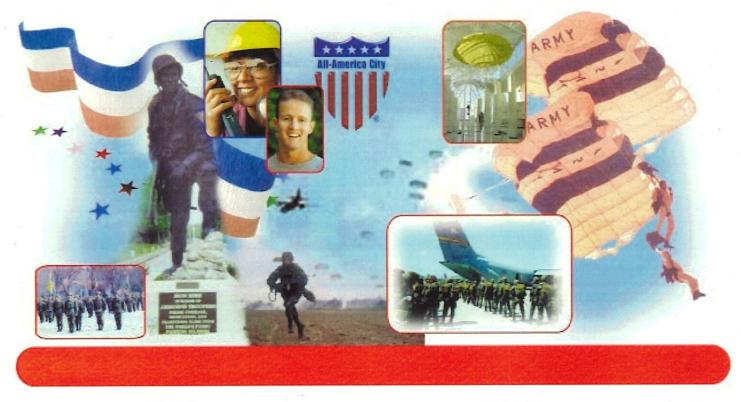




Fayetteville. We love company.

Fayetteville

BROGAN & PARTNERS



Fayetteville. Shoulders back. Chest out.







Fayetteville. Red, White, And You.



BROGAN & PARTNERS



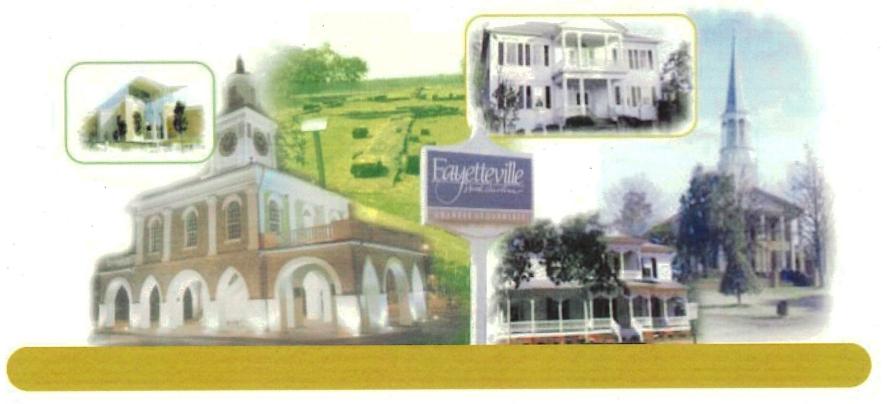
Fayetteville. What So Proudly We Hail.





Fayetteville. History. Heroes. And A Hometown Feeling.

Fayetteville



Fayetteville. History's Hometown.





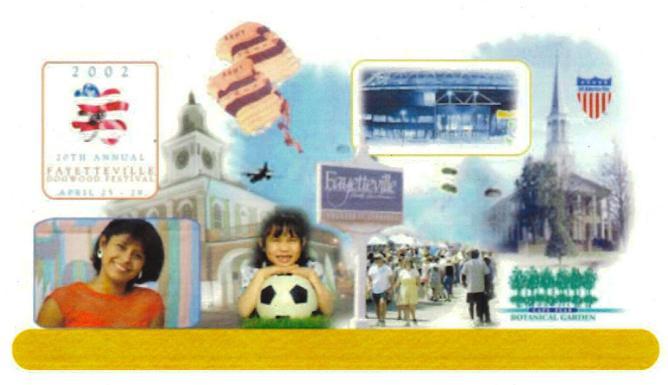
Fayetteville. Visited Yette?





Fayetteville. Come See What We're Bragging About.





Fayetteville. Come See What We're Bragging About.





FayetteNow.



People/Subtle Military

(also good for Economic Development)

Fayetteville. We Love Company.





Military/Renaissance

Fayetteville. Shoulders Back. Chest Out.





Military/History

Fayetteville. Red, White and You.





Omnibus/Subtle Military

Fayetteville. What So Proudly We Hail.





People/History/Military

Fayetteville.History. Heroes. And a Hometown Feeling.





History

Fayetteville. History's Hometown.





Omnibus

Fayetteville. Visited Yette?



