TOURISM DEVELOPMENT AUTHORITY

### **Metrics Associated with the**

### **Southern Fried Poetry Slam 2019**

Held June 4-8, 2019

Prepared by: David Nash Research and Data Manager

John Meroski Chief Executive Officer

July 22, 2019

FAYETTEVILLE

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### Introduction

- All data was collected by the Southern Fried Poetry Slam staff.
- The Southern Fried Poetry Slam management estimated **500** attendees prior to the event.
- The agreed upon minimum number of completed surveys needed was 218.
- The final number of submitted surveys was 248.
- Using the 500 attendees, the Confidence Interval for this presentation with a 248 Sample Size is +/- 4.42%. Because of the size of the sample the Confidence Interval is better than the "best practice" of +/- 5.00%.\*

\*Because of the unique nature of this event, we are unable to extrapolate out to the total number of actual guests because all poets and attendees attended multiple shows at multiple locations and therefore the actual number of attendees is not a true value of "unique" guests.



### Introduction

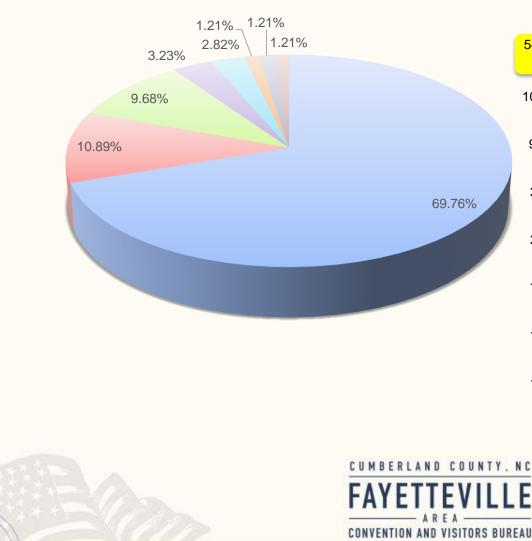
Surveys were collected on the following dates and times:

Times highlighted in blue were times of actual events listed on the Schedule of Events covered during the period of the contract with TDA (June 5-8, 2019).

Time	Completed Surveys										
Tuesday, 4 June		Wednesday, 5 June		Thursday, 6 June		Friday, 7 June		Saturday, June 8		Sunday, June 9	
6-7 p.m.	3	11 a.m12 p.m.	10	8-9 a.m.	1	12-1 p.m.	12	2-3 p.m.	2	12-1 a.m.	19
7-8 p.m.	21	12-1 p.m.	18	9-10 a.m.	0	1-2 p.m.	10	3-4 p.m.	0	9-10 a.m.	1
8-9 p.m.	13	1-2 p.m.	14	10-11 a.m.	0	2-3 p.m.	6	4-5 p.m.	0	10-11 a.m.	19
9-10 p.m.	7	2-3 p.m.	7	11 a.m12 p.m.	1	3-4 p.m.	22	5-6 p.m.	0	11 a.m12 p.m.	18
10-11 p.m.	0	3-4 p.m.	0	12-1 p.m.	7	4-5 p.m.	3	6-7 p.m.	0	12-1 p.m.	3
11 p.m12 a.m.	0	4-5 p.m.	0	1-2 p.m.	5	5-6 p.m.	0	7-8 p.m.	0	1-2 p.m.	0
Total Collected Day 1	44	5-6 p.m.	0	2-3 p.m.	0	6-7 p.m.	0	8-9 p.m.	0	Total Collected Day 6	41
		6-7 p.m.	0	3-4 p.m.	8	7-8 p.m.	1	9-10 p.m.	0		
		7-8 p.m.	0	4-5 p.m.	0	8-9 p.m.	0	10-11 p.m	0		
		8-9 p.m.	0	5-6 p.m.	0	9-10 p.m.	0	11 p.m12 a.m.	1		
		9-10 p.m.	0	6-7 p.m.	4	11 p.m12 a.m.	0	Total Collected Day 5	3		
		10-11 p.m.	0	7-8 p.m.	11	12-1 a.m.	0				
		11 p.m12 a.m.	0	8-9 p.m.	0	Total Collected Day 4	54				
		12-1 a.m.	0	9-10 p.m.	1						
		Total Collected Day 2	49	11 p.m12 a.m.	0						
				12-1 a.m.	0						
				Total Collected Day 3	38						

CUMBERLAND COUNTY. NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU

### **They Identified Themselves As**



54.04%	I am here for Southern Fried specifically and am overnighting in a hotel.
0.89%	I am here for Southern Fried and staying with family or friends.
9.68%	I am a resident of Fayetteville/Cumberland County.
3.23%	I am staying at a hotel and the hotel referred me to this event.
2.82%	I am from a surrounding county and drove in for the day for this event.
1.21%	I am in the area visiting family or friends and they brought me to this event.
1.21%	I am visiting the area for other purposes, but heard about the event and came.
1.21%	I am stationed or affiliated with Fort Bragg and live in Cumberland County.

### Where Were They From

- 10 of the 248 completed surveys provided an invalid zip code.
- 82 (33.06%) were from North Carolina.
- 182 (73.39%) were from more than 100 miles from Fayetteville.
- 173 (69.76%) identified themselves as being here specifically for the event and overnighting in a hotel.

#### Top 5 by State

1.	North Carolina	82
2.	Texas & Florida	33
3.	South Carolina	19
4.	Georgia	15
5.	Virginia	11

#### Top 5 by County

27

16

10

9

21

- 1. Cumberland, NC
- 2. Mecklenburg, NC
- 3. Bexar, TX
- 4. Duval, FL
- 5. Wake, NC & Durham, NC

#### Top 5 by City

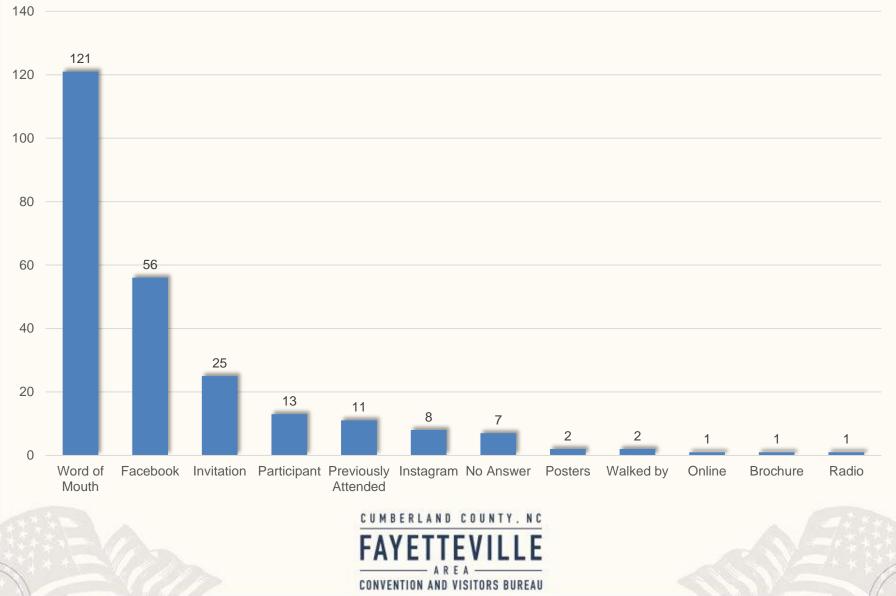
- 1. Charlotte, NC212. Fayetteville, NC203. San Antonio, TX16
- 4. Jacksonville, FL
- 5. Durham, NC



10

9

## **How Did They Find Out About Event**



## **Survey Requirements**

#### Requirement

#### **Information Provided**

What is the current zip code that you currently reside in:

#### I AM: (Select One)

- 1. A resident of Fayetteville/Cumberland County
- 2. Stationed or affiliated with Fort Bragg and live in Cumberland County
- 3. From a surrounding county and drove in for the day for this event
- 4. Visiting the area for other purposes, but heard about this event and came
- 5. Staying at a hotel and the hotel referred me to this event
- 6. Here for this event specifically and am over-knighting in a hotel
- 7. Here for this event and staying with family/friends
- 8. In the area visiting family and friends and they brought me to this event

If you stayed at a hotel, which one:

If you do NOT live in Cumberland County, what day did you arrive? \_\_\_\_\_

What day will you depart? \_\_\_\_\_

How did you hear about the event?

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#### Page Summary Report Southern Fried 2019

As of: 6/11/2019 9:59:52 AM

Drill down to the answers by clicking on View Results for the entire survey or a given page.

Survey Pages	Viewed	Completed	Percent Completed	Avg. Completion Time (hh:mm:ss)	Results
Entire Survey	282	248	87.94%	00:03:17	View Results
1	280	248	88.57%	00:02:30	View Results

**Calendar of Events** 

Event Calendar Listing Uploaded and Published to: AAA Go Magazine Web, ABC 11 Web, Carolina Country Print and Web, Event Crazy, News 14 Carolina, SC Living, TripAdvisor, VisitFayettevilleNC Web, VisitNC Web, WRAL Web.









Melody Vealey Foote & Jenny Bell

#### Fayetteville Area Convention & Visitors Bureau / Go Fayetteville

www.visitfayettevillenc.com / www.gofayetteville.com

FB: @VisitFayettevilleNC (7,387 followers) / @GoFayetteville (2,450 followers) IG: @visitfayettevillenc (2,296 followers) / TW: @VisitFayNC (3,221 followers)



#### Largest Poetry Slam in the U.S. Chooses Fayetteville

Southern Fried Poetry Slam will be held June 4-8 in Fayetteville

Poetry Slam Photos and Logos for Promotional Purposes

Tweet This: The largest Slam Poetry Fest in the U.S. brings top southeastern artists to @VisitFavWC June 5-8. <u>The Southern Fried</u> <u>Poetry Fest</u>, sponsored by @QurPLACE\_NPQ features 3 days of competition and a night of finals. Nearly 200 poets compete. @SoEriedPoetry.https://bit.ly/2IBbOHO

Fayetteville, NC– Each June, a southeastern city hosts one of the largest spoken word and performance poetry tournaments in the world. This special event showcases some of the South's most extraordinary writers, orators and artists, who compete for cash, prizes and bragging rights. Fayetteville is proud to host the 2019 Southern Fried Poetry Slam from June 4-8, 2019.

Thirty-two teams of 5 people each and 24 individual poets from throughout the South will attend and compete.

"What an honor to host this prestigious competition in Fayetteville," says John Meroski, Fayetteville Area Convention & Visitors Bureau (FACVB) president and CEO. "We love that poets from across the south will showcase their talents in Fayetteville. Freedom of Expression in America's Hometown!"

In addition to the central competition, daily themed open mics, yoga, runs, a family picnic and various workshops are planned for attendees. Key happenings are below. For a full list of events, navigate to

www.southernfriedpoetryslam.com or follow this link.



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Fayetteville Area Convention & Visitors Bureau / Go Fayetteville

#### HOMETOWN HAPPENINGS (SENT TO 65,000+ Email Addresses)



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#### Fayetteville Area Convention & Visitors Bureau / Go Fayetteville

#### SOCIAL MEDIA

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Go Fayetteville Published by Shared via AddThis [?] - June 8 at 12:53 PM - G

The epic 27th Annual Southern Fried Poetry Slam is wrapping up tonight with the Final Stage event, where finalists who made it, out of 32 teams, will be competing in the Indie Finals, Head to Head Haiku Finals, and Team Finals.

Head downtown, to the Metropolitan Room, and purchase your \$25 ticket to watch all the Southern Fried Poetry, Inc. talent show up on Fayetteville's stage. This is our #910Arts scene at its best! #GoFay



VISITFAYETTEVILLENC COM

Southern Fried Poetry Festival: Final Stage Our PLACE presents the 27th Annual Southern Fried Poetry Festival, in

422	17	in the second second
People Reached	Engagements	Boost Post
	is Rissi Johnson and 9 others	1 Shar

Fayetteville Area Convention and Visitors Bureau is at Volta Space.

Published by Jenny Bell [?] - June 5 at 9:36 PM - Fayetteville - 🚱 The 27th Annual Southern Fried Poetry Slam is kicking off in Downtown Fayetteville on its first night of bouts. We're seeing just a small part of the talent, of 32 teams, on display at Volta Space right now. There are 3 more nights of Southern Fried Poetry, Inc. to catch here during this epic event. #VisitFayNC



620 56 Boost Post People Reached Engagements OO Marcella Ricks, Stephanie Jones Decatur and 12 others 1 Share

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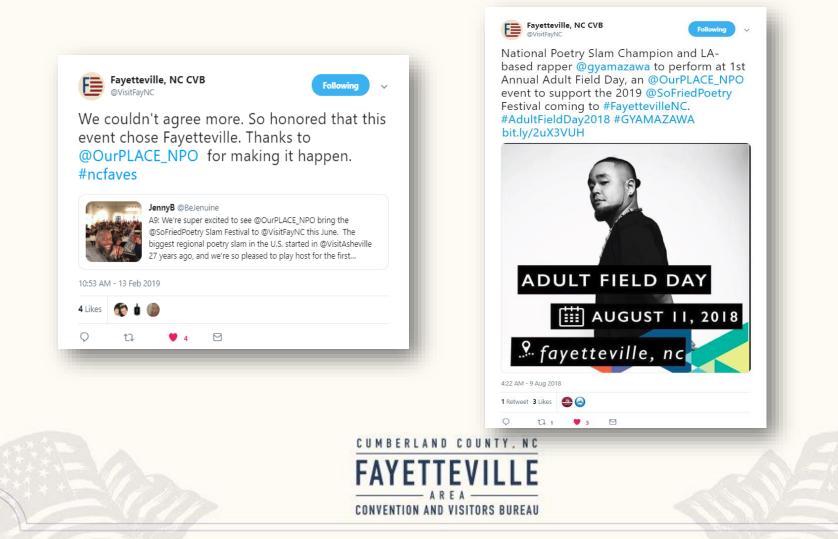
#### SOCIAL MEDIA



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#### SOCIAL MEDIA



When you stand behind your community's visionaries and artists, you see amazing things happen. From their Marquis Slams to the 1st Annual Adult Field Day to the **@SoFriedPoetry** 2019, **@OurPLACE\_NPO** keeps bringing fantastic events to our table!

Following

#### #poetry #visitfaync #artists

#### Our PLACE @OurPLACE\_NPO

We are so excited for this event!! So grateful for @VisitFayNC for believing in us and helping us! We promise you do not want to miss this event!! The 1st Annual Adult Field Day will be... instagram.com/p/BIrKo7cHmgX/...

6:08 PM - 25 Jul 2018

†]

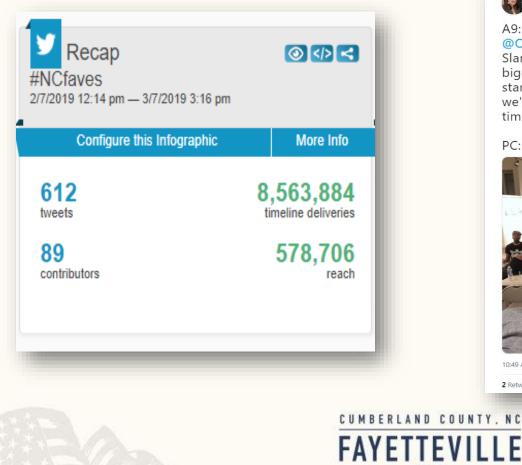
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**Melody Vealey Foote & Jenny Bell** Fayetteville Area Convention & Visitors Bureau / Go Fayetteville

#### SOCIAL MEDIA - #NCFAVES TWITTER TRAVEL CHAT





A9: We're super excited to see @OurPLACE\_NPO bring the @SoFriedPoetry Slam Festival to @VisitFayNC this June. The biggest regional poetry slam in the U.S. started in @VisitAsheville 27 years ago, and we're so pleased to play host for the first time, **#NCFaves** 

#### PC: @OurPLACE NPO



10:49 AM - 13 Feb 2019

2 Retweets 5 Likes 🏾 🏠 🥁 🍘 🧐 👯 🌍

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#### @ChronicleChasSC – 2,500 Followers



CONVENTION AND VISITORS BUREAU

@MMGMOM3 – 5,100 Followers



Adventuresfrugalmom @MMGMOM3 Following

The largest Slam Poetry Fest in the U.S. brings top southeastern artists to **@VisitFayNC** June 5-8. The Southern Fried Poetry Fest, sponsored by **@OurPLACE\_NPO** features 3 days of competition and a night of finals. Nearly 200 poets compete. **@SoFriedPoetry** 



Largest Poetry Slam in the U.S. Chooses Fayetteville Southern Fried Poetry Slam will be held June 4-8 in Fayetteville Fayetteville, NC– Each June, a southeastern city hosts one of the largest spoken word and performa... visitfayettevillenc.com

5:24 PM - 24 Apr 2019

2 Like 🔚



@bjkbrady - 6,600 Followers

Following



The largest Slam Poetry Fest in the U.S. brings top southeastern artists to @VisitFayNC June 5-8. The Southern Fried Poetry Fest, sponsored by @OurPLACE\_NPO features 3 days of competition and a night of finals. Nearly 200 poets compete. @SoFriedPoetry bit.ly/2IBbOHO



8:37 AM - 24 Apr 2019

1 Retweet 2 Likes



#### @ArmyWife101 – 7,800 Followers



Official ArmyWife101 @Armywife101

Following

The largest Slam Poetry Fest in the U.S. brings top southeastern artists to @VisitFayNC June 5-8. The Southern Fried Poetry Fest, sponsored by @OurPLACE\_NPO features 3 days of competition and a night of finals. Home of #FortBraggNC @SoFriedPoetry



Largest Poetry Slam in the U.S. Chooses Fayetteville Southern Fried Poetry Slam will be held June 4-8 in Fayetteville Fayetteville, NC– Each June, a southeastern city hosts one of the largest spoken word and performa... visitfayettevillenc.com

8:35 AM - 24 Apr 2019

3 Retweets 4 Likes



CUMBERLAND COUNTY, NC

#### @TravelMarilyn – 19,200 Followers



Following

V

Largest Poetry Slam in the U.S. Chooses Fayetteville

bit.ly/2UUbsm1 @VisitFayNC #Fayetteville #NorthCarolina #travel #poetry



3:34 PM - 24 Apr 2019

2 Retweets 3 Likes 🚯 💽 🚳 🤑 들



### **Public Relations Recap**

#### Bureau Generated Publicity

- 9 Calendar of Events listings sites
- 1 Press Release
- 1 Epromo
- 9 Social Media Posts
- 1 Twitter Travel Chat
- Earned Media
  - 5 Social Media Posts with a reach of over 41,000



# Occupancy Comparison "Fayetteville Area CVB Weekly Report"

Information is pulled directly from the STR Report

Occupancy %	June 4	June 5	June 6	June 7	June 8	June 9
2019	74.1%	74.0%	68.9%	64.4%	66.0%	58.4%
2018	69.6%	71.0%	69.5%	70.2%	75.5%	57.6%
Percent Change	6.5%	4.2%	-0.8%	-8.3%	-12.5%	1.4%



### Summary

#### CALCULATIONS

For the calculations, the FACVB is unable to extrapolate to the total actual number of attendees. Through no fault of the Event, there were multiple venues, over multiple days of which 185 poets and the guests went to more than one location, the total number of people, estimated to be 2,132 are not "unique guests". There were multiple duplicate survey entries based on email addresses.

#### TDA

Granted **\$25,000** to be used to include public relations, advertising, print, social and other mediums determined to reach the targeted visitor market. Said funding shall be used exclusively to assist with the marketing of the 27th Annual Southern Fried Poetry Slam scheduled for June 5-8, 2019.

**218** completed surveys was the agreed upon requirement, **248** were collected.

All Tourism Development Authority (TDA) requirements were met.

Can re-apply next year?

Yes

No

#### ATTENDANCE

Per the Southern Fried Poetry Slam management, the actual attendance for the events at all venues was 2,132 (not unique users).

8 visitor was referred by their hotel.

10.89% (27) were from Cumberland County, including Fort Bragg.

**2.82% (7)** stated they were from a surrounding county and were a day-tripper.

**Hotel Information from Surveys** 

The 173 who came for the event and stayed at the hotel, listed the following hotels:

AIR BNB	53
Courtyard	45
Wingate at Wyndham	20
No Answer	14
Marriott	13
Quality Inn	5
Red Roof Inn	4
The Red Room	2
Host Hotel	2
Spring Hill Suites	2
Tru by Hilton	2

Mount Rose	1
TownePlace Suites by Marriott	1
Spring Suites	1
Days Inn	1
Red Lion Inn	1
Motel 6	1
Extended Stay American	1
Holiday Inn Express	1
Econolodge	1
"Crack house"	1
Sleep Inn	1

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### Summary

#### **ATTENDANCE** (continued)

Of those participants staying at a hotel, the overall average length of stay was 4 nights.

**69.76%** of the visitors (**173**) were overnighters and came specifically for the event (unable to extrapolate).

Economic Impact: Unable to calculate with any certainty.

Official hotel pick up was **132** Room Nights.

**Participating hotels:** Courtyard by Marriott – 92 and Wingate by Wyndham - 40

Average Daily Rate (ADR) for June - **\$81.59**.

Potential Hotel Revenue (using June ADR) - \$10,769.88,

\*ADR is reported by Smith Travel Research (STR), which is used by the global hotel industry as a vital revenue management tool. The report benchmarks a hotel's performance against its competitive aggregate and local market. The STAR program tracks and delivers monthly, weekly and daily data.

#### MARKETING

The top 5 resources where they heard of the event were:

- 1. Word of Mouth
- 2. Facebook
- 3. Invitation
- 4. Participant
- 5. Previously Attended

56 attendees signed up for the FACVB's E-Promotion Program.

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## Thank You



### Proudly Promoting the Communities of Cumberland County

