

Ontario County, NY

19 Susan B. Anthony Lane

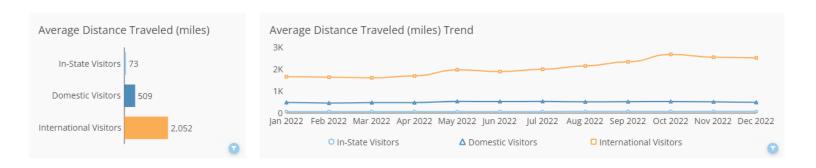
Canandaigua, NY 14424

14424 (585) 394-3915

VisitFingerLakes.com

## Research data via mobile insights (DOMO Rove) which targets opportunity segments for highest ROI for advertising, sales, promotion, and development.

18.3M tourist mobile devices were sampled between 01/01/22-12/31/22. This data helped influence the 2023 marketing opportunities and objectives.



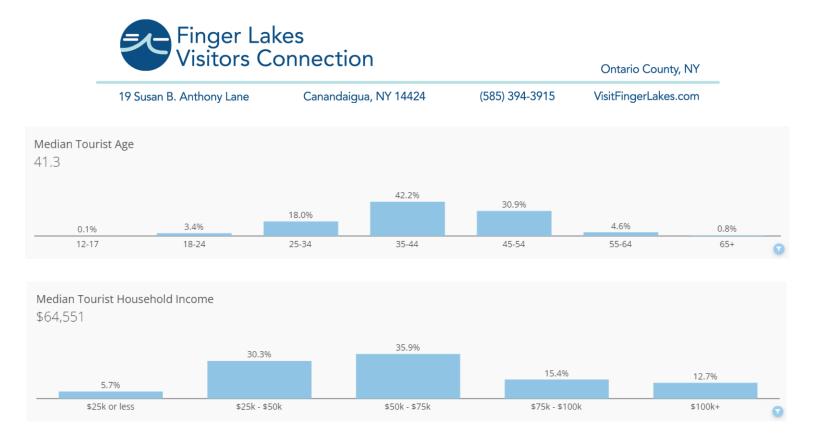
Average Distance Traveled

#### Common Evening Country 98.9% is approximately 18, 138, 787 devices. United States 98.9% 0.7% is approximately 124, 672 devices. Canada 0.7% 0.1% Mexico United Kingdom 0.0% Japan 0.0% Brazil 0.0% Common Evening State / Province Australia 0.0% Israel 0.0% New York 62.5% Germany 0.0% Pennsylvania 5.9% Spain 0.0% New Jersey 4.8% Florida 3.8% Connecticut 3.1% 62.5% is approximately 11,146, 770 devices. Massachusetts 2.2%

5.9 % is approximately 1,046,016 devices.

Ohio 2.0%

North Carolina 1.3% Virginia 1.2% Texas 1.0%



## January 2023 Visit Finger Lakes Social Media Engagement Reporting Followed by Social Media and Website SEO Reporting

## <u>Facebook</u>

() Visit Finger L Mon 1/23/2023 12:12		Thu 1/5/2023 10:36 ar		Fri 1/13/2023 3:51 pm		(i) Visit Finger La Mon 1/16/2023 12:12 p		Fri 1/13/2023 7:21 am B	
The triangle you want to tr Phelps Triangle. Complete Passport and receive a sou	the Triangle	We've compiled the ultimate keeping busy in the FLX - 5 Do's in Ontario County! Tag	0+ Must-	"There are few things cooler staying the night in a 19th-c castle" 🏭 Thanks to Time O	entury	Life is more colorful in the F @bukowskiwithacamera (IG	and a second	Looking for a spooky way to Friday, the 13th? Spend som Naples Hotel with the guests	e time at TI
			6	The best upstate resorts					
		Total Engagements	234	Total Engagements	186	Total Engagements	182		
Total Engagements	4,196	Total Engagements	234	Total Engagements			102	Total Engagements	71
	<b>4,196</b> 397	Reactions	32	Reactions	40	Reactions	148	Reactions	
Reactions									40
Reactions	397	Reactions	32	Reactions	40	Reactions	148	Reactions	40
Reactions Comments Shares	397	Reactions	32	Reactions	40	Reactions	148 3	Reactions	40 4
Total Engagements Reactions Comments Shares Post Link Clicks Other Post Clicks	397 29 40	Reactions Comments Shares	32 7 6	Reactions Comments Shares	40 2 6	Reactions Comments Shares	148 3 8	Reactions Comments Shares	71 40 4 4 15 8



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### Instagram



Cotton candy skies over CDGA. 📸 @canandaigualakefrontretreat



Total Engagements	134
Likes	126
Comments	3
Saves	5
	Ţ



() visitflx

Wed 1/18/2023 10:08 am EST





Winter blues? Not around here. 📸 @bukowskiwithacamera



Total Engagements81Likes77Comments3Saves1🗲



National Plan for Vacation Day, you say? Tell us where you vacay in the FLX! 📸: @bristolmountain @nykitchen



Total Engagements	74
Likes	72
Comments	1
Saves	1
	Ŧ



Calling all snowshoers - novice and experienced. There's a trail for everyone at Ganondagan.



Total Engagements	60
Likes	56
Comments	1
Saves	3
	Ŧ

## <u>Twitter</u>

Mon 1/16/2023 10:14 a	m EST	@VisitFLX Thu 1/12/2023 9:53 am	EST	✓ @VisitFLX Mon 1/23/2023 9:55 a	am EST
Winter blues? Not around he @bukowskiwithacamera (IC		Cotton candy skies over CDI @canandaigualakefrontretr		Looking for some winter we Take your crew to the Phelp and bring home souvenir gl	os Trian
			25		
Total Engagements	44 20	Total Engagements	<b>25</b> 16	Total Engagements	
Total Engagements				Automation ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	
Total Engagements Likes	20	Likes	16	Likes	
Total Engagements Likes @Replies	20	Likes @Replies	16 0	Likes @Replies	
Total Engagements Likes @Replies Retweets	20 3 6	Likes @Replies Retweets	16 0 2	Likes @Replies Retweets	



It's National Trivia Day! We want to know how well you know Ontario County.



Total Engagements	12
Likes	2
@Replies	1
Retweets	0
Post Link Clicks	-
Other Post Clicks	9
Other Engagements	0
	Ŧ



Any weather, any season, indoors or outdoors, plan your next vacation in the Finger Lakes.



Total Engagements	8
Likes	5
@Replies	0
Retweets	1
Post Link Clicks	-
Other Post Clicks	2
Other Engagements	0
	F



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## <u>LinkedIn</u>

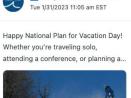


Be one of the first to stay in Canandaigua's newest hotel! ICYMI, the new Tapestry Hotel by Hilton res...

Hotel Canandaigua, Tapestry C...



Total Engagements	196
Reactions	66
Comments	9
Shares	0
Post Clicks (All)	121
	Ð



in Finger Lakes Visitors C...





Finger Lakes Visitors C... Thu 1/12/2023 1:52 pm EST

It's easier to move things forward when folks are relaxed and receptive. So for your next quarterly planning meeting,...



Total Engagements28Reactions15Comments0Shares0Post Clicks (All)13🗲🗲



Break away from the every day with a winter escape to the Finger Lakes. Are you a winter sports enthusiast or mor...



 Total Engagements
 27

 Reactions
 14

 Comments
 0

 Shares
 0

 Post Clicks (All)
 13



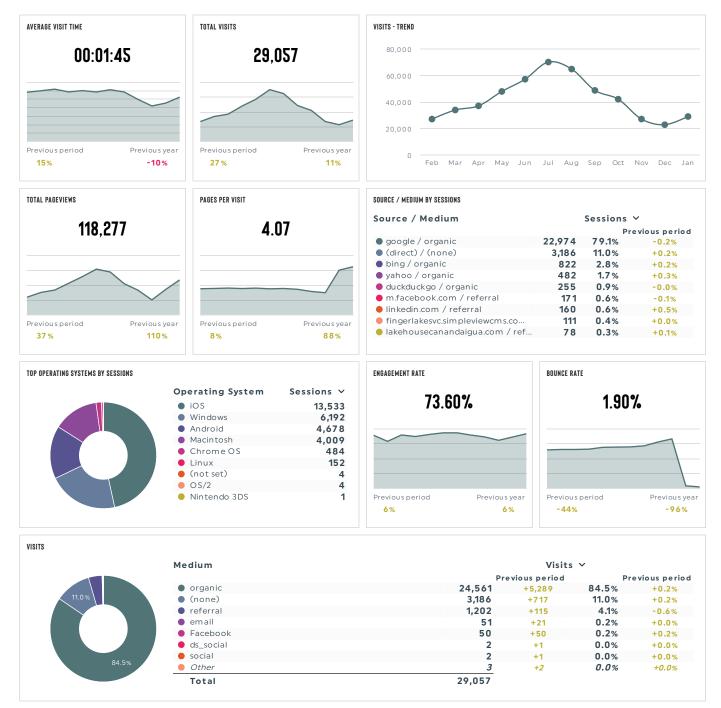
Shop, sip and taste your way through the Finger Lakes at the annual Finger Lakes Winter Carnival. This three-da...



Total Engagements	23
Reactions	14
Comments	0
Shares	0
Post Clicks (All)	9
	F



## **GOOGLE ANALYTICS OVERVIEW**



#### TOP SESSIONS BY CITY

City	Sessions 🗸	
New York	2,532	+11.74%
(not set)	2,159	+10.89%
Ashburn	1,256	+93.53%
Buffalo	844	+9.61%
Canandaigua	686	+23.38%
Rochester	665	+14.85%
Philadelphia	570	+6.34%
Boston	509	+109.47%
Geneva	440	+5.52%
Victor	374	+7.78%

• /event/finger-lakes-winter-carnival:-shop-the-finger-la...

• /plan-your-trip/trails-and-trip-ideas/top-things-to-do/...

/listing/hotel-canandaigua-tapestry-collection-by-hilto...

/plan-your-trip/finger-lakes-facts/

/plan-your-trip/ontario-county-ny/geneva/

/plan-your-trip/finger-lakes-maps/
 /wineries/wine-tours/?bounds=false

/plan-your-trip/ontario-county-ny/canandaigua/

#### TOP SESSIONS BY REGION

Region	Sessions 🗸	
New York	11,105	+13.28%
Pennsylvania	2,817	+54.61%
Virginia	2,219	+53.03%
Ohio	1,518	+49.12%
Florida	1,15 3	+27.12%
Georgia	1,133	+25.33%
Michigan	965	+51.49%
North Carolina	937	+30.87%
Massachusetts	855	+74.85%
New Jersey	791	+39.75%

#### TOP EXIT PAGES BY SESSIONS

Exit Page Path	Sessions 🗸
• /	2,806
/plan-your-trip/finger-lakes-maps/	1,303
/event/finger-lakes-winter-carnival:-shop-the-finger-la	1,182
/plan-your-trip/visitors-guide/	1,17 6
/plan-your-trip/ontario-county-ny/canandaigua/	810
/plan-your-trip/ontario-county-ny/geneva/	740
/listing/hotel-canandaigua-tapestry-collection-by-hilto	550
/event/finger-lakes-winter-carnival/29037/	488
/plan-your-trip/finger-lakes-facts/	474
/plan-your-trip/trails-and-trip-ideas/top-things-to-do/	421

#### TOP CONVERTING PAGES

TOP LANDING PAGES BY SESSIONS

Landing Page Path

/wineries/wine-tours/

• /

Page path	View	vs	Total U	sers	Convers	ions 🗸
/plan-your-trip/ontario-county-ny/geneva/restaurants/? view=list&sort=qualityScore&skip=48&bounds=false	N/A	-13	N/A	-12	0.00	=
/listing/mill-creek-cafe/598/	N/A	-16	N/A	-16	0.00	=
/listing/frederick-farms/2010/	N/A	-11	N/A	-7	0.00	=
/listing/b-and-d-market/2669/	N/A	-23	N/A	-21	0.00	=
/includes/plugins/nav/preview_civs/? type=nav_version&typeArgs%5Bnav_id%5D=628ecd74e8bb755cd35e4c8f&typeArgs%5Bpreview_type	N/A	-11	N/A	-1	0.00	=
/includes/plugins/nav/preview_civs/? type=nav_version&typeArgs%5Bnav_id%5D=600f6cc43efd3627095b0403&typeArgs%5Bpreview_typ	N/A	- 9	N/A	-2	0.00	=
/includes/plugins/nav/preview_civs/? type=nav_version&typeArgs%5Bnav_id%5D=600f6cbd3efd3627095affe4&typeArgs%5Bpreview_type	N/A	- 9	N/A	-1	0.00	=

Sessions ∨ 4,470

1,232

1,207

1,143

1,085 715

536

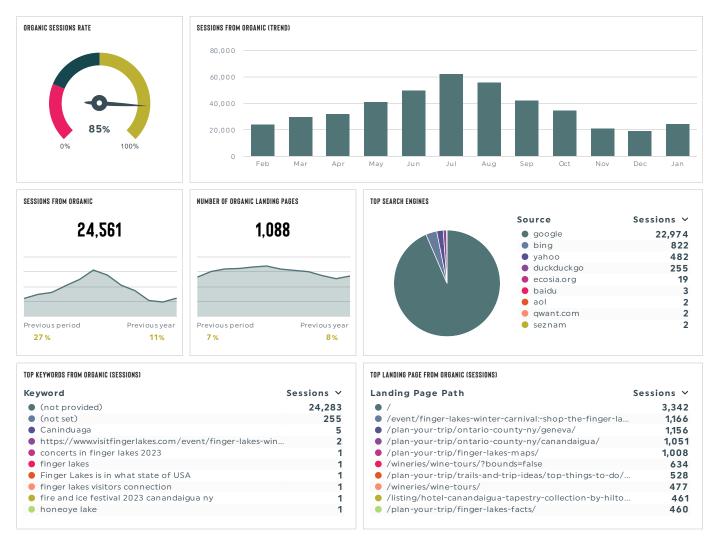
524

502

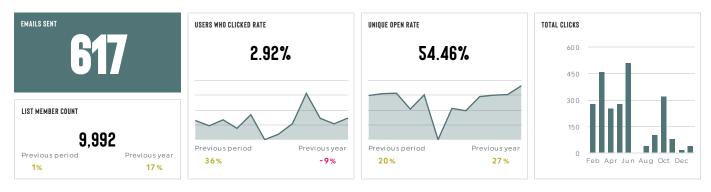
490

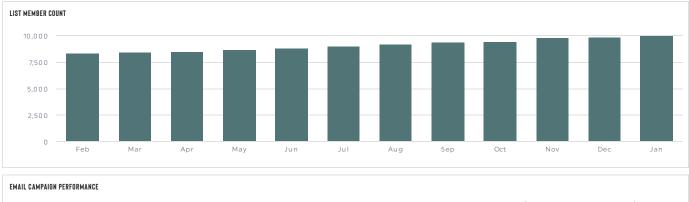
TOP IMPRESSIONS (QUERIES)		TOP CLICKS (QUERIES)	
Queries	Impressions 🗸	Queries	Clicks 🗸
bristol mountain	49,898	finger lakes	1,354
finger lakes	42,980	geneva ny	562
eastview mall	21,563	canandaigua	337
🔵 canandaigua	15,304	finger lakes ny	271
🌒 geneva ny	9,146	canandaigua winter festival	255
🔴 seneca lake	8,191	finger lakes new york	248
e cmac	7,919	where are the finger lakes	217
🔴 bristol mountain ski resort	5,897	finger lakes wine tours	194
the lake house on canandaigua	5,452	hotel canandaigua	186
hobart college	5,299	fingerlakes	180

## SEO



## MAILCHIMP



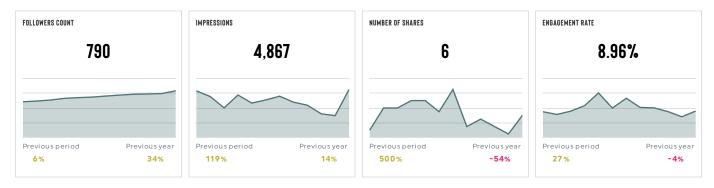


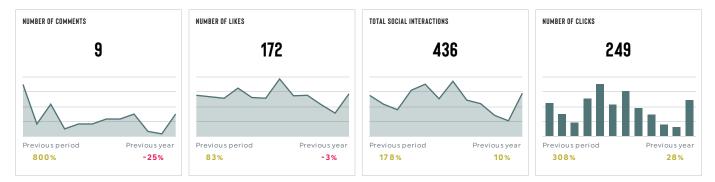
Campaign	Emails Sent 🗸	Unique Opens	Open Rate	Clicks/Recipients	Clicks/Opens
Tourism Thursdays - February 2, 2023 (id : 172dd3ad69)	309	159	52.13%	2.95%	5.7%
Partner Portal Orientation (id: 25914053de)	308	17 7	58.03%	2.95%	5.1%

## **SOCIAL MEDIA FOLLOWERS**

LINKEDIN FOLLOWERS COUNT	CEDIN FOLLOWERS COUNT FACEBOOK FANS COUNT		TWITTER FOLLOWERS		INSTAGRAM FOLLOWERS		
790 14,013		9,239		8,818			
Previous period	Previous year <b>34%</b>	Previous period	Previous year <mark>8</mark> %	Previous period	Previous year <b>-1%</b>	Previous period	Previous year <b>10 %</b>

## LINKEDIN





#### TOP POSTS BY ENGAGEMENT RATE (WITH IMAGE)

ost with image	Engagement Rate 🗸	Likes	Clicks	Comments
Happy National Plan for Vacation Day! Whether you're traveling solo, attending a conference, or planning a business retreat, you'll want to add a few extra days to the itinerary. The Finger Lakes has: [] Wild adventure [] Open space [] Delicious dining [] Gorgeous views [] Friendly atmosphere Download our Visitor's Guide to find the	20.2%	8	49	0
Be one of the first to stay in Canandaigua's newest hotel! ICYMI, the new Tapestry Hotel by Hilton resort is being built at Steamboat Landing in Canandaigua. The five-story complex overlooking Canandaigua Lake is set to open in May 2023 with over 14,000 square feet of event space, nine	10.8%	66	121	9
Shop, sip and taste your way through the Finger Lakes at the annual Finger Lakes Winter Carnival. This three-day event starts Friday and celebrates winter in our region. Explore our unique appeal, including its robust local shops, food, and beverage offerings, punctuated by ice bars, themed ice	8.9%	14	9	0
Join us next Thursday, February 2nd, to talk about Showcasing Winter at our monthly Tourism Thursday meetup. We'll be in the Library at The Lake House on Canandaigua Library – 770 South Main St. Canandaigua. We meet up with tourism professionals and local providers on the first Thursday of	8.6%	6	8	0

## **FACEBOOK**

FANS COUNT		PAGE IMPRESSIONS		TOP POSTS BY ENGAGED USERS	
	040	<b>F0</b> 7	40	Post	~
14,	013	58,7	49	The triangle you want to travel to: The Phelps Triangle. C	2,006
				Life is more colorful in the FLX. ] @bukowskiwithacamer	171
				"There are few things cooler than staying the night in a 1	157
				• We've compiled the ultimate list for keeping busy in the	145
				Looking for a spooky way to enjoy this Friday, the 13th? S	59
				We're a week away from National Plan for Vacation Day,	53
				It's never too early to start planning your vacation. Plus	43
				The Countdown Begins: We're only 8 DAYS AWAY from th	40
Previous period	Previousyear	Previous period	Previousyear	Every day's a good day to explore in the frosty forests of	38
1%	8%	31%	-17 %	Who do you wish you were sipping a morning coffee wit	36
ENGAGED USERS		PAGE ENGAGEMENT RATE		TOP POSTS BY PEOPLE TALKING ABOUT IT	
	50	0.70	Ne/	Post	$\sim$
3,5	152	6.73	5%	The triangle you want to travel to: The Phelps Triangle. C	381
				Life is more colorful in the FLX. [] @bukowskiwithacamer	153
				"There are few things cooler than staying the night in a 1	45
				Looking for a spooky way to enjoy this Friday, the 13th? S	43
$\wedge$	A /	$\sim$	_ /	We've compiled the ultimate list for keeping busy in the	37
		$\sim$	$\sim$	Every day's a good day to explore in the frosty forests of	26
$\sim$				It's never too early to start planning your vacation. Plus	26
~ ~				Who do you wish you were sipping a morning coffee wit	23
~					
Previous period	Previous year	Previous period	Previousyear	The Countdown Begins: We're only 8 DAYS AWAY from th	21

#### TOP POSTS BY ENGAGEMENT RATE (WITH IMAGE)

TOF FUSIS DE ENORDEMENT NATE (MITHIMADE)					
Post With Image	Engagement Rate 🗸	Total Reactions	Comments	Shares	Impressions
The triangle you want to travel to: The Phelps Triangle. Complete the Triangle Passport and receive a souvenir glass! [] Crafty Ales and Lagers [] Smokin' Tails	14.73%	66	4	40	14,066
We've compiled the ultimate list for keeping busy in the FLX - 50+ Must-Do's in Ontario County! Tag the person you're taking on this adventure! Here's a small taste of what	9.65%	11	1	6	1,531
"There are few things cooler than staying the night in a 19th-century castle" [] Thanks to Time Out New York, Seneca Lake-side Belhurst Castle and Winery was named one	5.29%	33	2	6	3,070
Life is more colorful in the FLX. [] @bukowskiwithacamera (IG) (id: 46683919347_10162268910879348)	5.05%	121	1	8	3,647

## TWITTER

FOLLOWERS		FOLLOWER ENGAGEMENT RAT	E	MENTIONS		RETWEETS	
9,23	39	4.64	4%	13	3	13	3
							$\bigwedge$
Previous period 0%	Previous year <b>-1%</b>	Previous period 1%	Previous year <b>-1%</b>	Previous period 0%	Previous year <b>-46%</b>	Previous period 117 %	Previousyear <b>44%</b>
TOP RETWEETED POSTS							

# Post Winter blues? Not around here. [] @ bukowskiwithacamera (IG) https://t.co/GKpOGCNRD0 Cotton candy skies over CDGA. [] @ canandaigualakefrontretreat (IG) https://t.co/cTviiloijJ 2

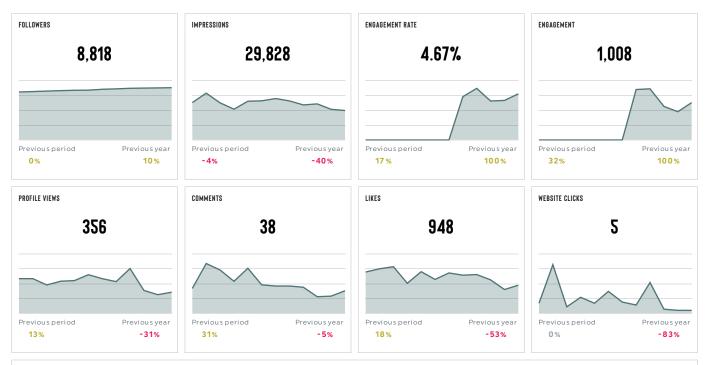
#### TOP MENTIONS BY FOLLOWERS COUNT

#### Post

@FIGaming @VisitFLX @FingerLakes1 @weareFLX @FLXFWD (By @stephenk461)
 @andykunzmann @VisitFLX @ JoKunzmann @Billsboro Did our rehearsal dinner there about 11 years ago. Love that spot. G... https://t.co/...

 $\sim$ 

## **INSTAGRAM**



#### ENGAGEMENT BY POST (WITH IMAGE)

Post With Image	Likes	Comments	Impressions	Engagement Rate 🗸
Cotton candy skies over CDGA. [] @canandaigualakefrontretreat	126	3	1,476	8.74%
Winter blues? Not around here. [] @bukowskiwithacamera	77	3	928	8.62%
We can hardly wait for spring to hit the trail. The wine trail, that is! The new passport for exclusive @canandaiguawinetrail tastings & discounts is coming in Spring 2023!	117	3	1,410	8.51%
Every day's a good day to explore in the frosty forests of Bristol Mountain. [] @tanyatanjanikolic	48	2	7 11	7.03%