

# **Tourism Sales Market Update**

Presented by: Broward County Aviation Department September 20, 2019

# Agenda

- FLL Today Airport Overview
- "By the Numbers"
- Domestic and International Air Service Portfolio
- Delivering a Better Guest Experience
- Master Plan at a Glance
- Q&A



# **Airport Overview**

### Passenger Terminal Complex

- 4 Terminals/7 concourses 64 air carrier gates
- 3 Parking Garages
- 2 Parallel air carrier runways
- 30 Airlines
- 2 New FIS facilities
- 100 New food and retail concessions

### On-Airport Rental Car Facility

- All major rental car companies
- Minutes away from the terminals
- Convenient shuttle service

### FLL's Top Three Airlines

- 65% of FLL's passengers
- No dominant carrier
- Low cost carriers keep air fares down (FLL's domestic base fare is the lowest among Large Hub U.S. airports\*)









\*U.S. DOT Origin/Destination Data





- In 2018, FLL was the fastest growing Large Hub airport in the U.S. with 35.9M passengers, up 10.6%. (Airports Council International ((ACI)) data)
- 2019 Jan-Aug total traffic was 25.3M, up 2.5%.
- According to Airports Council International data, FLL ranks
  - o 18th in total passenger traffic.
  - 10<sup>th</sup> in international passengers, more than Phoenix, Salt Lake City, LaGuardia,
     Washington National and Detroit.....combined.
- FLL has had 5 consecutive years of double digit growth in international traffic.
- 84% of FLL's passengers begin or end their flight here.
- Due to Hurricane Dorian, there were 1,164 flight cancelations from Aug 31-Sep 6. That's a loss of approximately 180,000 seats which equates to about 153,000 passengers.







### FLL is the 18th Busiest Large Airport in the U.S (ACI Data Jan-Jul 2019)

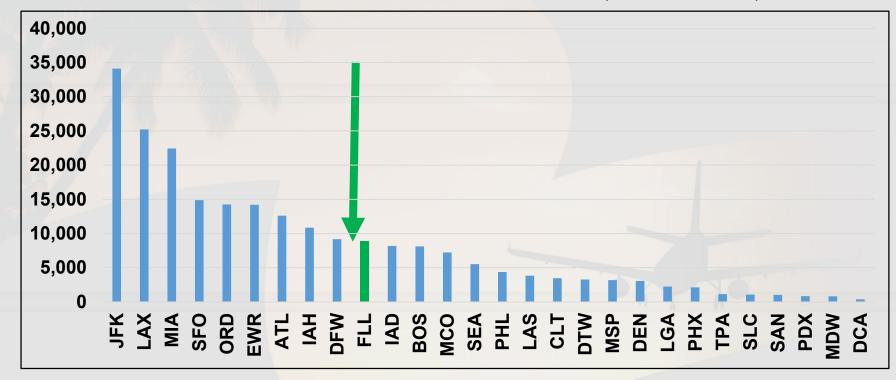








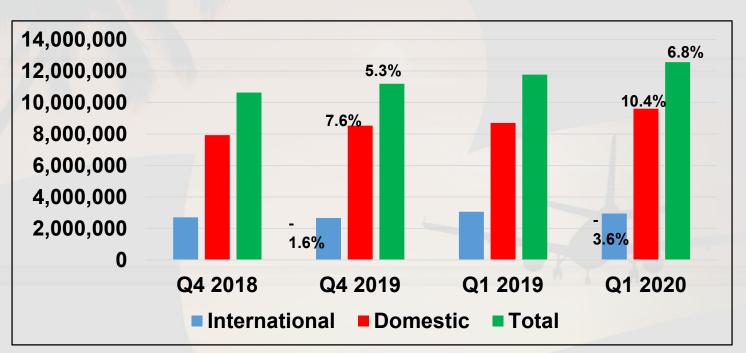




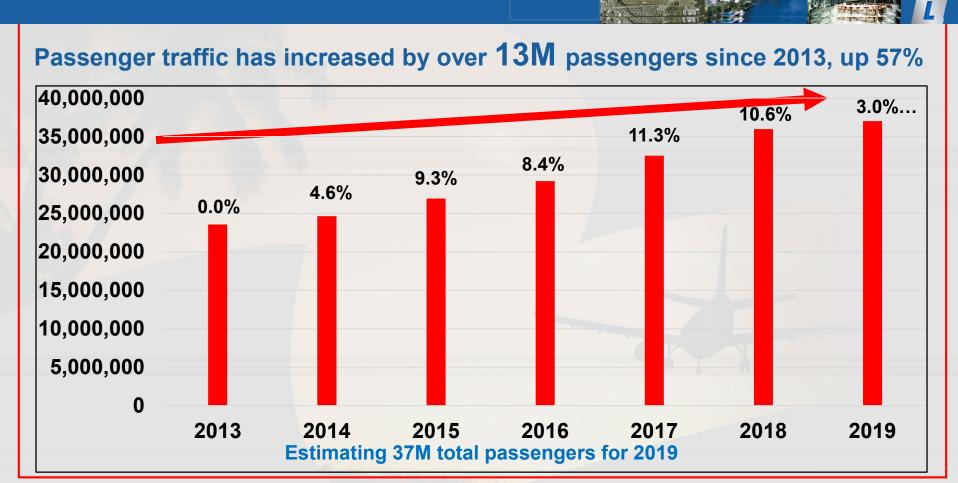








- Reductions by Norwegian and the departure of BA equate to the loss of over 2,000 international seats daily
- Canadian seats up 12.4% for Q4/2019 and 13.3% for Q1/2020



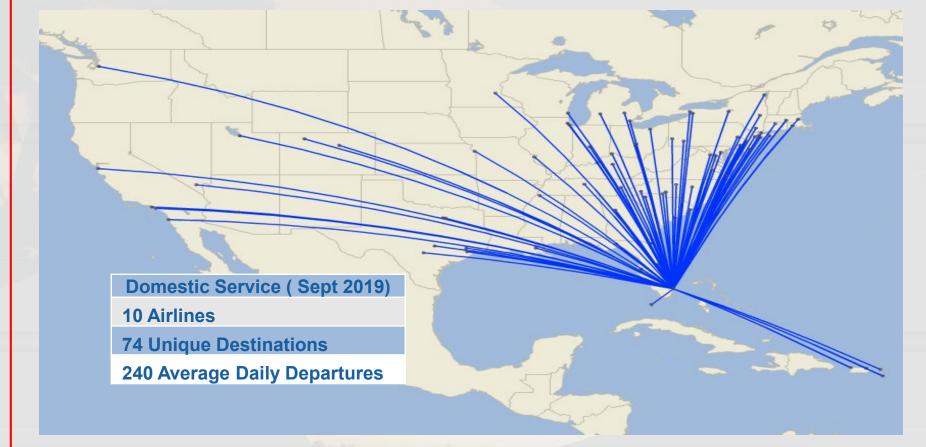


### **Domestic Air Service**







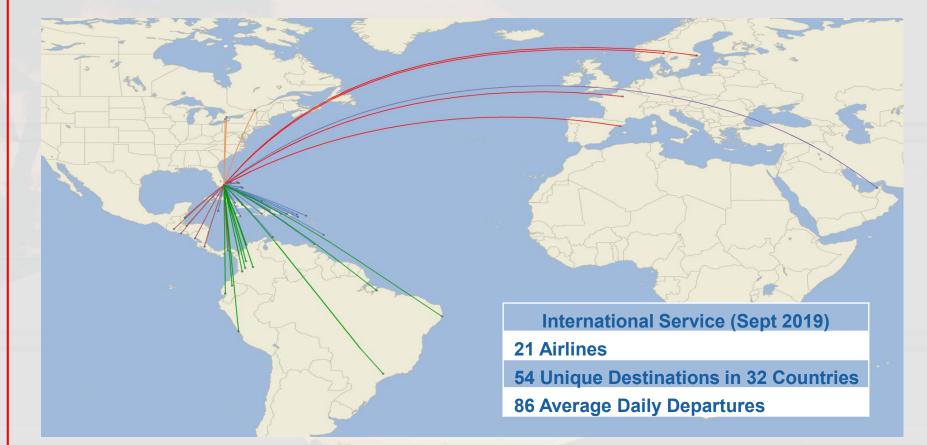


### **International Air Service**









### Air Service...so far in 2019









### **FLL's Top Markets**







NY Metro Area	16.5%
Baltimore/Wash	8.3%
Chicago	5.0%

% Share	International	% Share
6.4%	Toronto, ON, CA	6.9%
5.7%	Montreal-PET, QC, CA	6.8%
5.1%	Nassau, BS	6.2%
4.4%	Port Au Prince, HT	5.6%
4.3%	Kingston, JM	4.0%
3.6%	Havana, CU	3.5%
3.5%	Montego Bay, JM	3.5%
3.2%	San Jose, CR	3.4%
3.2%	Cancun, MX	3.1%
2.4%	Santo Domingo, DO	2.8%
2.3%	Bogota, CO	2.7%
2.0%	London-Gatwick, EN, GB	2.3%
2.0%	Mexico City, MX	2.0%
2.0%	Port of Spain, TT	1.8%
1.7%	Punta Cana, DO	1.6%
1.6%	Quito, EC	1.5%
1.6%	Guayaquil, EC	1.4%
1.6%	Medellin, CO	1.3%
1.5%	Paris-De Gaulle, FR	1.3%
1.5%	Cartagena, CO	1.3%
	6.4% 5.7% 5.1% 4.4% 4.3% 3.6% 3.5% 3.2% 2.4% 2.3% 2.0% 2.0% 1.7% 1.6% 1.6% 1.5%	6.4%         Toronto, ON, CA           5.7%         Montreal-PET, QC, CA           5.1%         Nassau, BS           4.4%         Port Au Prince, HT           4.3%         Kingston, JM           3.6%         Havana, CU           3.5%         Montego Bay, JM           3.2%         San Jose, CR           2.4%         Santo Domingo, DO           2.3%         Bogota, CO           2.0%         London-Gatwick, EN, GB           2.0%         Mexico City, MX           2.0%         Port of Spain, TT           1.7%         Punta Cana, DO           1.6%         Quito, EC           1.6%         Guayaquil, EC           1.6%         Medellin, CO           1.5%         Paris-De Gaulle, FR

Canada	19.5%
Bahamas	9.0%
Jamaica	7.5%
Colombia	6.0%
Cuba	5.9%
Haiti	5.6%
Mexico	5.6%
Dominican Republic	5.5%
Brazil	3.9%
Costa Rica	3.5%

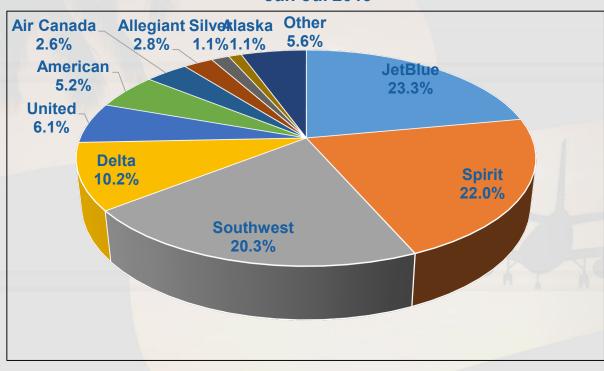
### **FLL's Top Airlines**







**Jan-Jul 2019** 



### **FLL's Top Target Markets**











# Delivering a Better Guest Experience



### **Terminal 1 Modernization**

Concourse A



**B/C Connector** 



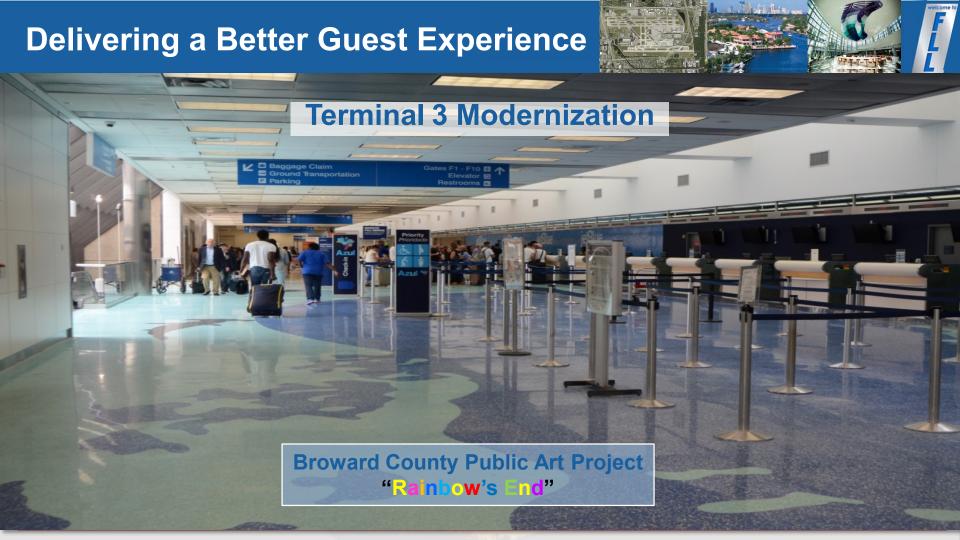
# **Delivering a Better Guest Experience B/C Connector – Airside** Gates A-B

## **Delivering a Better Guest Experience**





# **Delivering a Better Guest Experience** Terminal 2 **Wodernizatio**r



# Delivering a Better Guest Experience **Terminal 3 Future Connector**



# Delivering a Better Guest Experience



### **Terminal 4 Modernization**

**Concourse G East** 



New International Meet/Greet Lobby
Opening Later this Year



### **Delivering a Better Guest Experience**



### Through Innovation, Great Shops, and Customer



**User Friendly Website Easy to Navigate** 



**Friendly Service** 



Good Silet



**Super Shopping** 

**Innovative Technology** 





**Delicious Dining Choices** 



# **Master Plan at a Glance FLL Tomorrow**

