

Services



A large orange directional sign for Gatlinburg. At the top is a green sign with a white border that says "GATLINBURG" and features a silhouette of a bear. Below it, the main orange sign lists directions with arrows: "→ Parking ↑", "↑ Aquarium", "↑ Arts & Crafts Community", "↑ Rocky Top Sports World", and "→ Cherokee Orchard Rd.".

NORTH
441



A smaller version of the orange directional sign seen in the main image, located further down the street. It lists directions for "→ Parking Garage", "↑ Aquarium", "↑ Parking", and "↑ Rocky Top Sports World".



We Don't Just Look Pretty

Real people live here year round, and they've got lots to do. Here's how they get it done, and where you can too.

Sure, you're on vacation, but that doesn't mean you're just sitting by the pool doing nothing (okay, for maybe a few of you it does, but we're not talking to you right now). Maybe you need to mail a postcard (Hi, Mom!) or forgot your tent spikes, or need a notary real quick (we won't pry). Those are all things that happen on a daily basis and we want you to feel like this town is yours, too, while you're here. So take advantage of all the services we have to offer like you're just another local going about their business.

SERVICES

AIRPORT

GATLINBURG PIGEON FORGE AIRPORT

134 Air Museum Way
Sevierville, TN 37862
(865) 453-8393
gktairport.com
A county-owned public-use airport in Sevier County, Tennessee. Gatlinburg-Pigeon Forge Airport has a brand new facility with car rental service available, Internet access, large meeting rooms and private pilot quarters.

APARTMENTS/HOUSING

MOUNTAIN BROOK APARTMENTS

234 Circle Drive
(865) 276-6273
mountainbrookapartments.com
Mountain Brook will be a newly developed 122 unit market rate apartment complex with amenities located between Cherokee Orchard and Circle Drives. Available starting summer of 2020 with a mix of 1, 2 & 3 BR units, pool and fitness center.

SMOKY MOUNTAIN STUDENT LODGE

320 East Parkway
(865) 276 6272
smokymountainstudentlodge.com
Completely remodeled, the Smoky Mountain Student Lodge provides seasonal housing in a dorm atmosphere catering to those students participating in the J1 Visa program and the SHIP internship program.

WATSON GLADES PLACE

924 Watson Drive
(865) 268-4583
watsongladesplace.com
Watson Glades Place is a brand new affordable community offering one, two and three bedroom apartments featuring washer/dryer, ceiling fans, fitness and business center, swimming pool and playground.

WORK AND TRAVEL LODGE - GATLINBURG

602 East Parkway
(865) 412-4112
workandtravellodge.com
Only a 15-minute walk to downtown Gatlinburg, we have 29 newly remodeled private rooms all featuring king sized beds. Guests will also have access to our community center and fully equipped kitchen.

ARCHITECT

TROTTER · DE FOE ARCHITECTS, LLC

906 East Parkway, Suite 1
(865) 436-9436
trotterarchitect.com
We are an architectural firm founded in 1985. Our firm is a leader in the design of hospitality, educational, commercial, retail and residential projects throughout Sevier County and East Tennessee.

ART & CRAFT INSTRUCTION

ARROWMONT SCHOOL OF ARTS & CRAFTS

556 Parkway
(865) 436-5860
arrowmont.org
Arrowmont is a national craft education center with workshops and classes for individuals of all skill levels. The public is invited to visit galleries, artists store, and resource library free.

ASSOCIATION

ATTRACTIONS ASSOCIATION OF GATLINBURG

P.O. Box 692
attractions-gatlinburg.com
Gatlinburg offers exciting attractions at every turn, all within walking distance of each other. Pick up an official Gatlinburg Attractions Guide during your visit to learn about each member or visit our website.

BLACK BEAR FALLS RESORT

615 Black Bear Falls Way
(865) 286-9168
blackbearfalls.com
Gatlinburg's premier log home resort community. 1-8 bedroom cabin rentals, breathtaking mountain views, hot tubs, fireplaces, game rooms, and club house with pool and children's pool!

GATLINBURG ELKS LODGE #1925

968 Parkway, Suite 7
(865) 436-7550
gatlinburgelks.org
Nonprofit, fraternal charitable organization, donating time and financial assistance to local youth organizations, veterans and the underprivileged.

GATLINBURG GARDEN CLUB

P.O. Box 891
The object of the club shall be to promote interest in gardens, their design, management and culture, to encourage the preservation of wildflowers, native plants and trees.

GATLINBURG GLADES GREENWAY PROJECT

639 Skyline Drive
(865) 640-7829
The Gatlinburg Glades Greenway Project is a non-profit organization dedicated to obtaining a safe, environmentally friendly route through the Glades for residents and visitors to safely walk, jog, or bike.

GATLINBURG HOSPITALITY ASSOCIATION

P.O. Box 1368
gatlinburghospitality.com
Representing the common interest of members (lodging establishments and restaurants) in the hospitality industry including political action, education and industry advancements in an ethical and professional manner.

GATLINBURG SUMMIT CONDO OWNERS ASSOCIATION

1260 Ski View Drive
(865) 436-2600
gatlinburgsummitcondos.com
Many of our condo owners privately rent their 1,2 and 3 bedroom condos. Most have spectacular mountain views. The resort has indoor whirlpool tubs, heated pools, and a playground.

GATLINBURG WEDDING CHAPEL ASSOCIATION

945 Glades Road
(865) 436-8979
The Wedding Chapel Association of Gatlinburg website allows you to view chapels that are committed to professional service excellence, business integrity and thoughtful consideration of wedding couples and their families.

GATLINBURG WINE TRAIL

1133 Parkway
(865) 325-1110
GatlinburgWineTrail.com
Comprised of five local wineries with each offering free wine tastings! Pick up a passport at your first location and receive a gift at your third and final stops.

GREAT SMOKY ARTS AND CRAFTS COMMUNITY

Glades Road, Buckhorn Road and East Parkway
(865) 436-8233
gatlinburgcrafts.com
Explore Gatlinburg's Historic Arts & Crafts Trail. See over 100 artists and craftsmen in 8-mile loop of shops, studios, galleries and eateries. Purchase handmade memories of your visit to the Smokies.

SKI CHALET VILLAGE OWNERS CLUB

1319 South Baden Drive
(865) 436-4440
chaletvillageownersclub.com
Gatlinburg's original overnight rental community, offering owners and their guests access to 3 different clubhouses with pools, 2 of which have tennis courts. Clubhouses offer facilities for family reunions, weddings, and business meetings.

NON-PROFIT ORGANIZATIONS

DISCOVER LIFE IN AMERICA

1316 Cherokee Orchard Road
(865) 430-4757
dlia.org
DLIA coordinates the All Taxa Biodiversity Inventory (ATBI), an effort with the National Park to identify and understand its species. DLIA's mission is Discovering, Understanding and Conserving Biological Diversity.

FRIENDS OF THE SMOKIES

3099 Winfield Dunn Parkway, Suite 2
(865) 932-4794
friendsofthesmokies.org
Since 1993, Friends of the Smokies has raised more than \$62 million to preserve and protect Great Smoky Mountains National Park. Become a Friend today!

GATLINBURG CHAMBER OF COMMERCE

811 East Parkway
(865) 436-4178

A private, membership-funded business organization that has served Gatlinburg since 1940. On behalf of its membership they promote, unify, inform, serve and enhance the business community in a cohesive voice for the advancement of the economic, environmental, and social concerns of the community in order to make Gatlinburg a better place to live, work and visit. For more information on planning your getaway to the Smokies call us.

BANKS & MORTGAGE COMPANIES

CITIZENS NATIONAL BANK

110 Cherokee Orchard Rd
(865) 453-9031
cnbtn.com

We are committed to providing customers with sound financial advice, innovative products and services, convenient delivery channels, and leading-edge technology and security - with a focus on supporting our local communities.

FIRST HORIZON

960 East Parkway
(865) 436-0800
firsthorizon.com

Official Bank of the UT Vols. Gatlinburg location: 960 E. Parkway. Other locations in Pigeon Forge, Sevierville and Seymour. Serving our customers one opportunity at a time.

HOME FEDERAL BANK OF TENNESSEE

535 East Parkway
(865) 546-0910
homefederalbanktn.com

Banking for the whole family. Whether you're buying a home, paying for college or planning for retirement, we have a variety of accounts to meet your family's financial needs.

SEVIER COUNTY BANK

961 East Parkway
(865) 453-6101
BankSCB.com

As the oldest business in Sevier County, we understand the importance of relationships. Let us show you how we've been preparing for your business for over 100 years. Member FDIC



St. Somewhere Spa

SMARTBANK

570 East Parkway
(865) 453-2650
smartbank.com

Offering innovative products from free checking to a full suite of e-banking services, including mobile check deposit, with thirty-six branches located throughout East Tennessee, Alabama and the Florida Panhandle. Member FDIC

TENNESSEE STATE BANK

414 East Parkway
(865) 436-7871
tnstatebank.com

ATM located at Gatlinburg branch, 414 East Parkway. Let us show you, "Banking at its Best!" SM Member FDIC Equal Housing Lender.

CATERING

HOLSTON'S KITCHEN CATERING

234 Historic Nature Trail
(865) 365-1524
holstonscatering.com

Providing great food at a great value with great service is what they are all about, and now they are bringing that philosophy to the catering and concessions at the Gatlinburg Convention Center.

CONSTRUCTION

SOUTHLAND LOG HOMES

1019 East Parkway
southlandloghomes.com
America's most award-winning designer and largest manufacturer of log cabin kits & log cabin homes. It's not just a slogan, it's a fact & Southland has helped over 30,000 customers with beautiful custom log homes since 1978.

GUIDE SERVICE

FLY FISHING THE SMOKIES

239 Pine Drive
(828) 488-7665
flyfishingthesmokies.net
The #1 Fly Fishing Outfitter and Guide Service in the Great Smoky Mountains of Tennessee and North Carolina. Est. 1999, Gatlinburg TN. and Bryson City NC.

SMOKY MOUNTAIN ANGLER

469 Brookside Village Way
(865) 436-8746
smokymountainangler.com
Smoky Mountains #1 Outfitter and Guide Service. Come and fish with the most Experienced guides in the area with over 70 years of guiding experience. Wade and Float Trips!

HEALTH/FITNESS CENTER

321 FIT CLUB

951 East Parkway, Suite 23
(865) 325-2040
321fitclub.com

Gatlinburg's premier fitness center offering state-of-the-art equipment, a knowledgeable staff, showers and changing rooms and a variety of classes. Extended convenient hours.

ELITE FITNESS & PERSONAL TRAINING

379 East Parkway
(865) 325-6005
elitefitnessgatlinburg.com

Elite Fitness & Personal Training offers a motivational and clean atmosphere with a full line of weights, machines, cardio equipment, powerlifting team, bodybuilding team, and much more! We offer daily, weekly, and monthly rates as well as tanning. All fitness levels welcome!

INSURANCE

GREAT RIDGE INSURANCE GROUP

951 East Parkway, Suite 21
(865) 325-2366
greatridgeinsurance.com

We are a locally owned and operated independent insurance agency that works for our clients to provide solutions for their business or personal insurance needs.

LIBRARY

ANNA PORTER LIBRARY

158 Proffitt Road
(865) 436-5588
annaporterpl.org

The library provides books, movies, audio books, ebooks, magazines, newspapers and Internet access. For visitors, the Smoky Mountain Collection features local history, nature and guides. Open weekdays 10am-5pm, Tuesday and Thursday 10am-8pm and Saturday 10am-1pm.

MARKETING

LORELEI VIDEO PRODUCTIONS

1193 Tanrac Trail
(865) 436-9214
loreleivideoproductions.com
Lorelei Video Productions - Producing Gatlinburg's local television programming, enjoy the Gatlinburg Visitors Channel and other local programs on-line at GATTV.com.

LUNDY THOMAS

P.O. Box 833
(865) 755-2128
lundythomas.com
LundyThomas presents results oriented marketing, public relations, and advertising with a passion for excellence. We specialize in tourism marketing and build a strategic vision and branding for all our clients.

MEDICAL CLINIC

ECHOTA FAMILY CARE

1065 Glades Road
(865) 567-1909
Providing family and urgent care for the area. Average visit is \$45. House-calls available on a limited basis.

URGENT CARE OF THE SMOKIES

1015 East Parkway
(865) 412-1225
urgentcareofthesmokies.com/
Locally owned walk-in clinic for non-life threatening illnesses and injuries. Featuring; Digital X-ray, Lab Services, Antibiotic Shots, Tetanus Shots, Drug Testing, Steroid Shots for Allergic Reactions, Prescriptions and More!

REAL ESTATE

ACCURATE TITLE SERVICES

835 Ski Mountain Road
(865) 436-2192
accuratetitleinc.com
Serving Gatlinburg, Sevier and surrounding counties since 1983, Accurate Title Services, Inc. is a Chicago Title and Westcor agent, providing attorney-conducted title, closing and escrow services, 1031 exchanges, residential and commercial.

ERA IN THE SMOKIES REALTY & RENTALS

207 Parkway
(865) 430-3366
ERaintheSmokies.com
An unforgettable vacation rental! Brought to you by the name you've always trusted in real estate - "ERA In The Smokies!" Deluxe log cabins and chalets. Rustic to secluded luxury.

FOOTHILLS REALTY COMPANY

410 Ski Mountain Road
(800) 640-7325
foothillsrealtycompany.com
Celebrating over 37 years in business. All types of property available: cabins, chalets, condominiums and lots. Specializing in resort property located in Chalet Village. Bob Waikel owner/broker. Since 1983.

SMOKY MOUNTAIN REAL ESTATE

459 Glades Road
(865) 277-8115
smokymountainrealestatecorp.com
Smoky Mountain Real Estate Corporation is a full-service real estate firm specializing in all areas of East Tennessee. Whether you are looking to buy or sell, one of full time staff is always available to assist you with your real estate needs.

RECEPTIVE TOUR OPERATORS

ROCKY TOP TOURS

2828 Parkway, Suite 20
Pigeon Forge, TN 37863
(865) 429-8687
rockytopstours.com
We provide scenic tours on our coaches or yours! Tours are available for groups or individuals. Complete packages are available! Member of Tennessee Motorcoach Association.

SMOKY MOUNTAIN GUIDES

278 Ruth Lane
Sevierville, TN 37862
(865) 654-4545
smokymountainguides.com
Escape to the mountains with SMG for your guided hikes, tours, backpacking, fly fishing and multiple unique adventure tours. I SMG corporate services facilitates high-quality teambuilding and corporate retreat services throughout the Southeast.

TENNESSEE EXPRESS TOURS

1417 Peachtree Street
Sevierville, TN 37862
(865) 774-6574
tnexpresstours.com
TN Express Tours has over 48 years experience taking care of bus groups traveling to Tennessee. One call to us, and we handle all the details!

SALON AND DAY SPA

ST. SOMEWHERE SPA

539 Parkway
(888) 447-0222
margaritavilleresortgatlinburg.com
Relax and unwind! Full-Service luxury spa offering massages, facials, body treatments, hair & nail salon & locker rooms with steam showers. Retail offerings include organic, farm-to-spa products. Complimentary valet parking is included.

WANDERLUST SALON & SPA

951 East Parkway, Suite 16
(865) 412-1222
wanderlustsalonspa.com
Wanderlust is Gatlinburg's urban salon and spa. Nestled at the base of the smoky mountains you'll find an array of luxury day spa appointments including hair, nails, facials, and massage.

SPORT EVENTS COMPLEX

ROCKY TOP SPORTS WORLD

1870 Sports World Blvd.
(865) 325-0044
rockytopsportsworld.com
Rocky Top Sports World in Gatlinburg, Tennessee, is one of the country's premier indoor/outdoor sports tournament destinations. With state-of-the-art facilities and amenities, Rocky Top Sports World is bigger, better and more accommodating than any other venue in the region.

STORAGE

J.R. LILY STORAGE

1051 Banner Road
(865) 325-2233
jrlilystorage.com
Self Storage units next to downtown to assist with your business or personal belongings.



TATTOO STUDIO

GATLINBURG TATTOO COMPANY, LLC

425 Parkway
(865) 325-1334
We are a family oriented and owned studio. We are celebrating our 30th year. We are a custom shop that accepts walk ins and appointments. You come in as a client and leave as family.

GATLINBURG TATTOO II

239 East Parkway, Suite 1
(865) 277-7757
We are a family oriented and owned studio, serving Gatlinburg for over 30 years! We are a custom shop that accepts walk ins and appointments. You come in as a client and leave as family.

WHEELCHAIR RENTALS

SCOOTER SALES AND RENTALS

Parkway
(865) 466 8422
scooterrentalsandsales.com
Gatlinburg's only Mobility sales and rental shop. Located across the street from the Gatlinburg Inn/Skylift. When it comes to ECV scooters and electric wheelchairs or other handicap transportation, we are the best at providing it to our customer's satisfaction. Your safety and comfort comes first.

PHOTO CREDITS

Cover: Bob Carr
Page 1, 8, 10,14, 25, 28, 29, 31, 83: Kristi Parsons
Page 18, 37, 56 and 77: Nashville Explorers Club



Frequently Asked Questions

WHERE ARE THE WELCOME CENTERS?

The Gatlinburg Spur Welcome Center is located at 1011 Banner Road. There you will find local information specialists, public restrooms, and National Park information and souvenirs. There you can shop for locally crafted items in the Made in Gatlinburg Store.

WHAT IS THE BEST WAY TO GET AROUND GATLINBURG?

The Gatlinburg Trolley System offers more than 100 convenient locations within the city to hop aboard a Trolley. They stop at designated signs and shelters along 8 different routes. Fares range from \$.50 for a single ride to \$2.00 for an all-day pass. All Trolleys are ADA Compliant. Check Gatlinburgtn.gov for specific routes and a GPS Trolley Locator map.

WHERE CAN I PARK?

Gatlinburg is a walking town. Public and private parking lots are conveniently located throughout the city. Two municipal parking garages offer covered parking for passenger vehicles only. They are located at Ripley's Aquarium and traffic light #3.

WHERE CAN I FIND INFORMATION ABOUT GREAT SMOKY MOUNTAINS NATIONAL PARK?

Sugarlands Visitor Center, located on Hwy 441 just 2 miles south of the Gatlinburg Park entrance. The Visitor Center staff provides expert advice on hiking and sightseeing within the Park. There are also nature exhibits, a bookstore and public restrooms. The Oconoluftee Visitor Center is located 2 miles north of Cherokee on the North Carolina side of the Park.

IS GATLINBURG PET FRIENDLY?

Yes. You can have your pet on the streets of Gatlinburg as long as your pet is on a leash. Pet friendly options are denoted with a Paw icon 🐾 in the listings within this guide.



You can watch Channel 192 in your room or cabin or you can take it home with you!

Gatlinburg.com/TV192