

## SERVICES



### Mapping Out All the Stops

**Get the intel to make any itinerary a winner.**

Sans a travel agent, somebody has to plan the trip. Chances are, if you're reading this, it might very well be you. We think you'll be pleased to find that we've provided pretty dang near everything you might need in these next few pages...and probably a whole lot of other stuff you won't. From urgent care to catering, consider yourself covered. Heck—if you decide you want to move here after an incredible visit, we even included real estate and construction services to help you put down roots! This group of listings exists to make your Gatlinburg vacation go as smoothly as possible. So, if you're ever in doubt, whip this section out.





TROLLEY  
STOP

CALLING ALL

# OVER ACHIEVERS

SERVICES



## AIRPORT

**GATLINBURG PIGEON FORGE AIRPORT**

134 Air Museum Way  
(865) 453-8393  
gktairport.com

A county-owned public-use airport in Sevier County, Tennessee.

Gatlinburg-Pigeon Forge Airport has a brand new facility with car rental service available, Internet access, large meeting rooms and private pilot quarters.

## APARTMENTS &amp; HOUSING

**MOUNTAIN BROOK APARTMENTS**

234 Circle Drive  
(865) 276-6273  
mountainbrookapartments.com

Mountain Brook will be a newly developed 120 unit market rate apartment community with amenities located between Cherokee Orchard and Circle Drives. Available starting spring of 2021 with a mix of 1, 2 & 3 BR units, pool and fitness center.

**SMOKY MOUNTAIN STUDENT LODGE**

320 East Parkway  
(865) 276 6272  
smokymountainstudentlodge.com  
Completely remodeled, the Smoky Mountain Student Lodge provides seasonal housing in a dorm atmosphere catering to those students participating in the J1 Visa program and the SHIP internship program.

## ARCHITECT

**TROTTER · DE FOE ARCHITECTS, LLC**

906 East Parkway Suite 1  
(865) 436-9436  
trotterarchitect.com

We are an architectural firm founded in 1985. Our firm is a leader in the design of hospitality, educational, commercial, retail and residential projects throughout Sevier County and East Tennessee.

## ARTS &amp; CRAFTS INSTRUCTION

**ARROWMONT SCHOOL OF ARTS & CRAFTS**

556 Parkway  
(865) 436-5860  
arrowmont.org

Arrowmont School of Arts and Crafts is a national center for contemporary arts and crafts education, supporting learning opportunities for individuals of all skill levels and ages in an immersive, supportive environment. Built on a foundation of traditional arts and crafts and the joy of making, Arrowmont annually offers over 150 national workshops, adult and children's community classes, an acclaimed Artist-in-Residency program, and hosts numerous gallery exhibitions, symposia, and conferences. Arrowmont's galleries offer a series of rotating exhibitions, are open six days per week, and are free to the public.

## ASSOCIATIONS

**ATTRACTIONS ASSOCIATION OF GATLINBURG**

PO Box 692  
attractions-gatlinburg.com  
Gatlinburg offers exciting attractions at every turn, all within walking distance of each other. Pick up an official Gatlinburg Attractions Guide during your visit to learn about each member or visit our website.

**BLACK BEAR FALLS RESORT**

615 Black Bear Falls Way  
(865) 286-9168  
blackbearfalls.com  
Gatlinburg's premier log home resort community. 1-8 bedroom cabin rentals, breathtaking mountain views, hot tubs, fireplaces, game rooms, and club house with pool and children's pool!

**GATLINBURG GARDEN CLUB**

P.O. Box 891  
The object of the club shall be to promote interest in gardens, their design, management and culture, to encourage the preservation of wildflowers, native plants and trees.

**GATLINBURG HOSPITALITY & TOURISM ASSOCIATION**

PO Box 1368  
gatlinburghospitality.com  
Representing the common interest of members (lodging establishments and restaurants) in the hospitality industry including political action, education and industry advancements in an ethical and professional manner.

**GATLINBURG ROTARY CLUB**

P.O. Box 1144  
Since 1948 (75 years), the Gatlinburg Rotary Club is a service organization providing scholarships to Gatlinburg-Pittman High School, supports Boy Scouts, Cub Scouts, Girl Scouts, 3rd Grade Dictionary Project, Sevier County Food Ministry, Pi Beta Phi and Pittman Center School. Annual Christmas Party for Children, Flag Program and Polio Eradication.

**GATLINBURG SUMMIT CONDO OWNERS ASSOCIATION**

1260 Ski View Drive,  
P.O. Box 1247  
(865) 436-2600  
gatlinburgsummitcondos.com  
Many of our condo owners privately rent their 1,2 and 3 bedroom condos. Most have spectacular mountain views. The resort has indoor whirlpool tubs, heated pools, and a playground.

**GATLINBURG WEDDING CHAPEL ASSOCIATION**

945 Glades Road  
(865) 436-8979  
The Wedding Chapel Association of Gatlinburg website allows you to view chapels that are committed to professional service excellence, business integrity and thoughtful consideration of wedding couples and their families.

**GATLINBURG WINE TRAIL**

1133 Parkway  
(865) 325-1110  
GatlinburgWineTrail.com  
Comprised of five local wineries with each offering free wine tastings! Pick up a passport at your first location and receive a gift at your third and final stops.



## GREAT SMOKY ARTS AND CRAFTS COMMUNITY

Glades Road, Buckhorn Road, and East Parkway  
(865) 436-8233  
gatlinburgcrafts.com  
Explore Gatlinburg's Historic Arts & Crafts Trail. See over 100 artists and craftsmen in 8-mile loop of shops, studios, galleries and eateries. Purchase handmade memories of your visit to the Smokies.

## SKI CHALET VILLAGE OWNERS CLUB

1319 South Baden Drive  
(865) 436-4440  
chaletvillageownersclub.com  
Gatlinburg's original overnight rental community, offering owners and their guests access to 3 different clubhouses with pools, 2 of which have tennis courts. Clubhouses offer facilities for family reunions, weddings, and business meetings.

## BANKS & MORTGAGE COMPANIES

## CITIZENS NATIONAL BANK

110 Cherokee Orchard Road  
(865) 453-9031  
cnbttn.com  
We are committed to providing customers with sound financial advice, innovative products and services, convenient delivery channels, and leading-edge technology and security - with a focus on supporting our local communities.

## FIRST HORIZON

960 East Parkway  
(865) 436-0800  
firsthorizon.com  
Official Bank of the UT Vols. Gatlinburg location: 960 East Parkway. Other locations in Pigeon Forge, Sevierville and Seymour. Serving our customers one opportunity at a time.

## HOME FEDERAL BANK OF TENNESSEE

535 East Parkway  
(865) 546-0910  
homefederalbanktn.com  
Banking for the whole family. Whether you're buying a home, paying for college or planning for retirement, we have a variety of accounts to meet your family's financial needs.

## SMARTBANK

570 East Parkway  
(865) 453-2650  
smartbank.com  
Offering innovative products from free checking to a full suite of e-banking services, including mobile check deposit, with thirty-six branches located throughout East Tennessee, Alabama and the Florida Panhandle. Member FDIC.

## TENNESSEE STATE BANK

414 East Parkway  
(865) 436-7871  
tnstatebank.com  
ATM located at Gatlinburg branch, 414 East Parkway. Let us show you, "Banking at its Best!" Member FDIC. Equal Housing Lender.

## CATERING

## HOLSTON'S KITCHEN CATERING

234 Airport Road  
(865) 365-1524  
holstonscatering.com  
Providing great food at a great value with great service is what they are all about, and now they are bringing that philosophy to the catering and concessions at the Gatlinburg Convention Center.

## COIN LAUNDRY

## SUPER SUDS COIN LAUNDRY

1357 East Parkway  
(865) 277-7360  
supersudscoinlaundry.com  
We are a 24 hour self service laundromat at the corner of Glades Road and East Parkway in the Family Dollar shopping center. We are on the Blue trolley route and our stop is Battle's. We take coin and credit card through the PayRange cellphone APP. We offer drop off wash and fold through utilization of our 24/7 Laundry Lockers and website. Commercial laundry and dry cleaning are available too.

## CONSTRUCTION

## SOUTHLAND LOG HOMES

1019 East Parkway  
(865) 263-1283  
southlandloghomes.com  
America's most award winning designer and largest manufacturer of log cabin kits & log cabin homes. It's not just a slogan, it's a fact & Southland has helped over 30,000 customers with beautiful custom log homes since 1978.

## GUIDE SERVICES

## SMOKY MOUNTAIN ANGLER

469 Brookside Village Way  
(865) 436-8746  
smokymountainangler.com  
Since 1988-Smoky Mountains #1 Outfitter/Guide Service. Come fish with the most experienced guides in the area-over 100 years guiding experience. Wade and float trips! GSMNP Authorized Concessioner.

## HEALTH/FITNESS CENTERS

## 321 FIT CLUB

951 East Parkway, Suite 23  
(865) 325-2040  
321fitclub.com  
In the heart of Gatlinburg, 321 Fit Club offers a wide variety of fitness equipment with 24-hour access and free parking. Day, week, and month passes available.

## INSURANCE

## GREAT RIDGE INSURANCE GROUP

951 East Parkway, Suite 21  
(865) 325-2366  
greatridgeinsurance.com  
We are a locally owned and operated independent insurance agency that works for our clients to provide solutions for their business or personal insurance needs.

## LIBRARY

## ANNA PORTER LIBRARY

158 Proffitt Road  
(865) 436-5588  
annaporterpl.org  
The library provides books, movies, audio books, ebooks, magazines, newspapers and Internet access. For visitors, the Smoky Mountain Collection features local history, nature and guides. Open weekdays 10am-5pm, Tuesday and Thursday 10am-8pm and Saturday 10am-1pm.

## MARKETING & VIDEO PRODUCTION

## LORELEI VIDEO PRODUCTIONS

1193 Tanrac Trail  
(865) 436-9214  
lorelivideoproductions.com  
Lorelei Video Productions - Producing Gatlinburg's local television programming, enjoy the Gatlinburg Visitors Channel and other local programs on-line at www.GATTV.com.

## LUNDY THOMAS

P.O. Box 833  
(865) 755-2128  
lundythomas.com  
Lundy Thomas presents results oriented marketing, public relations, and advertising with a passion for excellence. We specialize in tourism marketing and build a strategic vision and branding for all our clients.

## MEDICAL CLINICS

## ACCESS MEDICAL CLINIC

204 Glades Road  
(865) 436-2811  
myaccessmedicalclinic.com  
Access Medical Clinic is a leading family practice providing a complete complement of care and treatment options. We are committed to helping every member of your family stay as healthy as possible at every age and every stage of life.

## ECHOTA FAMILY CARE

1065 Glades Road  
(865) 567-1909  
Providing family and urgent care for the area. Average visit is \$45. Housecalls available on a limited basis.

## URGENT CARE OF THE SMOKIES

1015 East Parkway  
(865) 412-1225  
urgentcareofthesmokies.com  
Locally owned walk-in clinic for non-life threatening illnesses and injuries. Featuring: Digital X-ray, lab services, antibiotic shots, tetanus shots, drug testing, steroid shots for allergic reactions, prescriptions and more!

## NON-PROFIT ORGANIZATIONS

## DISCOVER LIFE IN AMERICA

1316 Cherokee Orchard Road  
(865) 430-4757  
dlia.org  
DLIA coordinates the All Taxa Biodiversity Inventory (ATBI), an effort with the National Park to identify and understand its species. DLIA's mission is Discovering, Understanding and Conserving Biological Diversity.

## FRIENDS OF THE SMOKIES

3099 Winfield Dunn Parkway, Suite 2  
(865) 932-4794  
friendsofthesmokies.org  
Since 1993, Friends of the Smokies has raised more than \$62 million to preserve and protect Great Smoky Mountains National Park. Become a Friend today!



**GATLINBURG CHAMBER OF COMMERCE**

811 East Parkway  
(865) 436-4178  
gatlinburg.com/Chamber  
A private, membership-funded business organization that has served Gatlinburg since 1940. On behalf of its membership they promote, unify, inform, serve and enhance the business community in a cohesive voice for the advancement of the economic, environmental, and social concerns of the community in order to make Gatlinburg a better place to live, work and visit. For more information on planning your getaway to the Smokies call us.

**GATLINBURG ELKS LODGE #1925**

968 Parkway, Suite 7  
(865) 436-7550  
gatlinburgelks.org  
Nonprofit, fraternal charitable organization, donating time and financial assistance to local youth organizations, veterans and the underprivileged.

**GATLINBURG GLADES GREENWAY PROJECT**

639 Skyline Drive  
865-640-7829  
The Gatlinburg Glades Greenway Project is a non-profit organization dedicated to obtaining a safe, environmentally friendly route through the Glades for residents and visitors to safely walk, jog, or bike.

**OTHER****HEJA CLEANING SERVICE**

(801) 675-0557  
We at Heja Cleaning Service believe that customer relationship is better than customer gains. We have an outstanding cleaning crew that has years of experience with cleaning. We are the solution for your problem.

**REAL ESTATE****ERA IN THE SMOKIES REALTY & RENTALS**

207 Parkway  
(865) 430-3366  
ERAintheSmokies.com  
An unforgettable vacation rental! Brought to you by the name you've always trusted in real estate - "ERA In The Smokies!" Deluxe log cabins and chalets. Rustic to secluded luxury.

**FOOTHILLS REALTY COMPANY**

410 Ski Mountain Road  
(800) 640-7325  
foothillsrealtycountry.com  
Celebrating over 40 years in business. All types of property available: cabins, chalets, condominiums and lots. Specializing in resort property located in Chalet Village. Bob Waikel owner/broker. Since 1983.

**NEW DIRECTION REAL ESTATE**

442 Cottage Drive  
(865) 599-2886  
newdirectionrealestate.net  
Real Estate Sales: Residential, Investment, Second Home, Retirement Home, Condos, Cabins, Land, Commercial. Full-Time Full Service Broker. Resident of Gatlinburg. Buyers Agent. Listing Agent. Missy Norris, Owner/Broker.

**SMOKY MOUNTAIN REAL ESTATE**

459 Glades Road  
(865) 277-8115  
smokymountainrealestatecorp.com  
Smoky Mountain Real Estate Corporation is a full service real estate firm specializing in all areas of East Tennessee. Whether you are looking to buy or sell, one of full time staff is always available to assist you with your real estate needs.

**STEPHEN WADDELL, REALTOR**

459 Glades Road  
(865) 277-8115  
cabinsinthesmokytns.com  
Looking for that mountain cabin/residence? I'm an experienced local agent that will strive to make your purchase/sale as smoothly as possible. Give me a call! I'd love to help!

**RECEPTIVE TOUR OPERATORS****ROCKY TOP TOURS**

2828 Parkway, Suite 20  
(865) 429-8687  
rockytop tours.com  
We provide scenic tours on our coaches or yours! Tours are available for groups or individuals. Complete packages are available! Member of Tennessee Motorcoach Association.

**SMOKY MOUNTAIN GUIDES**

278 Ruth Lane  
(865) 654-4545  
smokymountainguides.com  
Escape to the mountains with SMG for your guided hikes, tours, backpacking, fly fishing, and multiple unique adventure tours. SMG corporate services facilitate high-quality teambuilding and corporate retreat services throughout the Southeast.

**SMOKY MOUNTAIN TOUR CONNECTION**

2539 McGill Street, Suite 104  
(865) 908-9100  
traveltn.com  
Locally owned & in business in the Smokies since 1977 - one call booking for groups and families, packages including lodging, meals, attractions, theaters, excursions, and step on guides.

**TENNESSEE EXPRESS TOURS**

1417 Peachtree Street  
(865) 774-6574  
tnexpresstours.com  
Tennessee Express Tours has over 48 years experience taking care of bus groups traveling to Tennessee. One call to us, and we handle all the details!

**SALON & DAY SPA****ST. SOMEWHERE SPA**

539 Parkway  
(888) 447-0222  
margaritavilleresortgatlinburg.com  
Relax and unwind! Full Service luxury spa offering massages, facials, body treatments, hair & nail salon & locker rooms with steam showers. Retail offerings include organic, farm-to-spa products.

**SANITATION****DUCK RIVER GCE**

203 Parkway  
(931) 797-6455  
duckrivergce.com  
A Gatlinburg provider, Duck River GCE builds affordable premium steel bear resistant garbage can enclosures. Made in America with the highest quality weather resistant material and components and 12 month warranty.

**SPORTS EVENTS COMPLEX****ROCKY TOP SPORTS WORLD**

1870 Sports World Blvd., PO Box 364  
(865) 325-0044  
rockytopsportsworld.com  
Rocky Top Sports World in Gatlinburg, Tennessee, is one of the country's premier indoor/outdoor sports tournament destinations. With state-of-the-art facilities and amenities, Rocky Top Sports World is bigger, better and more accommodating than any venue.

**STORAGE****J.R. LILY STORAGE**

1051 Banner Road  
(865) 325-2233  
www.jrlilystorage.com  
Self Storage units next to downtown to assist with your business or personal belongings.

**TATTOO STUDIOS****GATLINBURG TATTOO COMPANY, LLC**

425 Parkway  
(865) 325-1334  
We are a family oriented and owned studio. We are celebrating our 30th year. We are a custom shop that accept walk ins and appointments. You come in as a client and leave as family.

**GATLINBURG TATTOO II**

239 East Parkway, Suite 1  
(865) 277-7757  
We are a family oriented and owned studio, serving Gatlinburg for over 30 years! We are a custom shop that accepts walk ins and appointments. You come in as a client and leave as family.

**TITLE COMPANY****ACCURATE TITLE SERVICES**

835 Ski Mountain Road  
(865) 436-2192  
accuratetitleinc.com  
Serving Gatlinburg, Sevier and surrounding counties since 1983, Accurate Title Services, Inc. is a Chicago Title and Westcor agent, providing attorney-conducted title, closing and escrow services, 1031 exchanges, residential and commercial.