

# Services

**GATLINBURG**

- Parking ↑
- ↑ Aquarium
- ↑ Arts & Crafts Community
- ↑ Rocky Top Sports World
- Cherokee Orchard Rd.

NORTH  
441



**GATLINBURG**

- ← Parking Garage
- ← Aquarium
- ↑ Parking
- ↑ Rocky Top Sports World

441

522



## We Don't Just Look Pretty

*Real people live here year round, and they've got lots to do. Here's how they get it done, and where you can too.*

Sure, you're on vacation, but that doesn't mean you're just sitting by the pool doing nothing (okay, for maybe a few of you it does, but we're not talking to you right now). Maybe you need to mail a postcard (Hi, Mom!) or forgot your tent spikes, or need a notary real quick (we won't pry). Those are all things that happen on a daily basis and we want you to feel like this town is yours, too, while you're here. So take advantage of all the services we have to offer like you're just another local going about their business.

## SERVICES

AIRPORT

**GATLINBURG PIGEON FORGE AIRPORT**

134 Air Museum Way  
Sevierville, TN 37862  
(865) 453-8393  
gktairport.com  
A county-owned public-use airport in Sevier County, Tennessee. Gatlinburg-Pigeon Forge Airport has a brand new facility with car rental service available, Internet access, large meeting rooms and private pilot quarters.

APARTMENTS/HOUSING

**MOUNTAIN BROOK APARTMENTS**

234 Circle Drive  
(865) 276-6273  
mountainbrookapartments.com  
Mountain Brook will be a newly developed 122 unit market rate apartment complex with amenities located between Cherokee Orchard and Circle Drives. Available starting summer of 2020 with a mix of 1, 2 & 3 BR units, pool and fitness center.

**SMOKY MOUNTAIN STUDENT LODGE**

320 East Parkway  
(865) 276 6272  
smokymountainstudentlodge.com  
Completely remodeled, the Smoky Mountain Student Lodge provides seasonal housing in a dorm atmosphere catering to those students participating in the J1 Visa program and the SHIP internship program.

**WATSON GLADES PLACE**

924 Watson Drive  
(865) 268-4583  
watsongladesplace.com  
Watson Glades Place is a brand new affordable community offering one, two and three bedroom apartments featuring washer/dryer, ceiling fans, fitness and business center, swimming pool and playground.

**WORK AND TRAVEL LODGE - GATLINBURG**

602 East Parkway  
(865) 412-4112  
workandtravellodge.com  
Only a 15-minute walk to downtown Gatlinburg, we have 29 newly remodeled private rooms all featuring king sized beds. Guests will also have access to our community center and fully equipped kitchen.

ARCHITECT

**TROTTER · DE FOE ARCHITECTS, LLC**

906 East Parkway, Suite 1  
(865) 436-9436  
trotterarchitect.com  
We are an architectural firm founded in 1985. Our firm is a leader in the design of hospitality, educational, commercial, retail and residential projects throughout Sevier County and East Tennessee.

ART & CRAFT INSTRUCTION

**ARROWMONT SCHOOL OF ARTS & CRAFTS**

556 Parkway  
(865) 436-5860  
arrowmont.org  
Arrowmont is a national craft education center with workshops and classes for individuals of all skill levels. The public is invited to visit galleries, artists store, and resource library free.

ASSOCIATION

**ATTRACTIONS ASSOCIATION OF GATLINBURG**

P.O. Box 692  
attractions-gatlinburg.com  
Gatlinburg offers exciting attractions at every turn, all within walking distance of each other. Pick up an official Gatlinburg Attractions Guide during your visit to learn about each member or visit our website.

**BLACK BEAR FALLS RESORT**

615 Black Bear Falls Way  
(865) 286-9168  
blackbearfalls.com  
Gatlinburg's premier log home resort community. 1-8 bedroom cabin rentals, breathtaking mountain views, hot tubs, fireplaces, game rooms, and club house with pool and children's pool!

**GATLINBURG ELKS LODGE #1925**

968 Parkway, Suite 7  
(865) 436-7550  
gatlinburgelks.org  
Nonprofit, fraternal charitable organization, donating time and financial assistance to local youth organizations, veterans and the underprivileged.

**GATLINBURG GARDEN CLUB**

P.O. Box 891  
The object of the club shall be to promote interest in gardens, their design, management and culture, to encourage the preservation of wildflowers, native plants and trees.

**GATLINBURG GLADES GREENWAY PROJECT**

639 Skyline Drive  
(865) 640-7829  
The Gatlinburg Glades Greenway Project is a non-profit organization dedicated to obtaining a safe, environmentally friendly route through the Glades for residents and visitors to safely walk, jog, or bike.

**GATLINBURG HOSPITALITY ASSOCIATION**

P.O. Box 1368  
gatlinburghospitality.com  
Representing the common interest of members (lodging establishments and restaurants) in the hospitality industry including political action, education and industry advancements in an ethical and professional manner.

**GATLINBURG SUMMIT CONDO OWNERS ASSOCIATION**

1260 Ski View Drive  
(865) 436-2600  
gatlinburgsummitcondos.com  
Many of our condo owners privately rent their 1,2 and 3 bedroom condos. Most have spectacular mountain views. The resort has indoor whirlpool tubs, heated pools, and a playground.

**GATLINBURG WEDDING CHAPEL ASSOCIATION**

945 Glades Road  
(865) 436-8979  
The Wedding Chapel Association of Gatlinburg website allows you to view chapels that are committed to professional service excellence, business integrity and thoughtful consideration of wedding couples and their families.

**GATLINBURG WINE TRAIL**

1133 Parkway  
(865) 325-1110  
GatlinburgWineTrail.com  
Comprised of five local wineries with each offering free wine tastings! Pick up a passport at your first location and receive a gift at your third and final stops.

**GREAT SMOKY ARTS AND CRAFTS COMMUNITY**

Glades Road, Buckhorn Road and East Parkway  
(865) 436-8233  
gatlinburgcrafts.com  
Explore Gatlinburg's Historic Arts & Crafts Trail. See over 100 artists and craftsmen in 8-mile loop of shops, studios, galleries and eateries. Purchase handmade memories of your visit to the Smokies.

**SKI CHALET VILLAGE OWNERS CLUB**

1319 South Baden Drive  
(865) 436-4440  
chaletvillageownersclub.com  
Gatlinburg's original overnight rental community, offering owners and their guests access to 3 different clubhouses with pools, 2 of which have tennis courts. Clubhouses offer facilities for family reunions, weddings, and business meetings.

NON-PROFIT ORGANIZATIONS

**DISCOVER LIFE IN AMERICA**

1316 Cherokee Orchard Road  
(865) 430-4757  
dlia.org  
DLIA coordinates the All Taxa Biodiversity Inventory (ATBI), an effort with the National Park to identify and understand its species. DLIA's mission is Discovering, Understanding and Conserving Biological Diversity.

**FRIENDS OF THE SMOKIES**

3099 Winfield Dunn Parkway, Suite 2  
(865) 932-4794  
friendsofthesmokies.org  
Since 1993, Friends of the Smokies has raised more than \$62 million to preserve and protect Great Smoky Mountains National Park. Become a Friend today!

**GATLINBURG CHAMBER OF COMMERCE**

811 East Parkway  
(865) 436-4178

A private, membership-funded business organization that has served Gatlinburg since 1940. On behalf of its membership they promote, unify, inform, serve and enhance the business community in a cohesive voice for the advancement of the economic, environmental, and social concerns of the community in order to make Gatlinburg a better place to live, work and visit. For more information on planning your getaway to the Smokies call us.

**BANKS & MORTGAGE COMPANIES**

**CITIZENS NATIONAL BANK**

110 Cherokee Orchard Rd  
(865) 453-9031

cnbtn.com

We are committed to providing customers with sound financial advice, innovative products and services, convenient delivery channels, and leading-edge technology and security - with a focus on supporting our local communities.

**FIRST HORIZON**

960 East Parkway  
(865) 436-0800

firsthorizon.com

Official Bank of the UT Vols. Gatlinburg location: 960 E. Parkway. Other locations in Pigeon Forge, Sevierville and Seymour. Serving our customers one opportunity at a time.

**HOME FEDERAL BANK OF TENNESSEE**

535 East Parkway  
(865) 546-0910

homefederalbanktn.com

Banking for the whole family. Whether you're buying a home, paying for college or planning for retirement, we have a variety of accounts to meet your family's financial needs.

**SEVIER COUNTY BANK**

961 East Parkway  
(865) 453-6101

BankSCB.com

As the oldest business in Sevier County, we understand the importance of relationships. Let us show you how we've been preparing for your business for over 100 years. Member FDIC



St. Somewhere Spa

**SMARTBANK**

570 East Parkway  
(865) 453-2650

smartbank.com

Offering innovative products from free checking to a full suite of e-banking services, including mobile check deposit, with thirty-six branches located throughout East Tennessee, Alabama and the Florida Panhandle. Member FDIC

**TENNESSEE STATE BANK**

414 East Parkway  
(865) 436-7871

tnstatebank.com

ATM located at Gatlinburg branch, 414 East Parkway. Let us show you, "Banking at its Best!" SM Member FDIC Equal Housing Lender.

**CATERING**

**HOLSTON'S KITCHEN CATERING**

234 Historic Nature Trail  
(865) 365-1524

holstonscatering.com

Providing great food at a great value with great service is what they are all about, and now they are bringing that philosophy to the catering and concessions at the Gatlinburg Convention Center.

**CONSTRUCTION**

**SOUTHLAND LOG HOMES**

1019 East Parkway  
southlandloghomes.com

America's most award-winning designer and largest manufacturer of log cabin kits & log cabin homes. It's not just a slogan, it's a fact & Southland has helped over 30,000 customers with beautiful custom log homes since 1978.

**GUIDE SERVICE**

**FLY FISHING THE SMOKIES**

239 Pine Drive  
(828) 488-7665

flyfishingthesmokies.net

The #1 Fly Fishing Outfitter and Guide Service in the Great Smoky Mountains of Tennessee and North Carolina. Est. 1999, Gatlinburg TN. and Bryson City NC.

**SMOKY MOUNTAIN ANGLER**

469 Brookside Village Way  
(865) 436-8746

smokymountainangler.com

Smoky Mountains #1 Outfitter and Guide Service. Come and fish with the most Experienced guides in the area with over 70 years of guiding experience. Wade and Float Trips!

**HEALTH/FITNESS CENTER**

**321 FIT CLUB**

951 East Parkway, Suite 23  
(865) 325-2040

321fitclub.com

Gatlinburg's premier fitness center offering state-of-the-art equipment, a knowledgeable staff, showers and changing rooms and a variety of classes. Extended convenient hours.

**ELITE FITNESS & PERSONAL TRAINING**

379 East Parkway  
(865) 325-6005

elitefitnessgatlinburg.com

Elite Fitness & Personal Training offers a motivational and clean atmosphere with a full line of weights, machines, cardio equipment, powerlifting team, bodybuilding team, and much more! We offer daily, weekly, and monthly rates as well as tanning. All fitness levels welcome!

**INSURANCE**

**GREAT RIDGE INSURANCE GROUP**

951 East Parkway, Suite 21  
(865) 325-2366

greatridgeinsurance.com

We are a locally owned and operated independent insurance agency that works for our clients to provide solutions for their business or personal insurance needs.

**LIBRARY**

**ANNA PORTER LIBRARY**

158 Proffitt Road  
(865) 436-5588

annaporterpl.org

The library provides books, movies, audio books, ebooks, magazines, newspapers and Internet access. For visitors, the Smoky Mountain Collection features local history, nature and guides. Open weekdays 10am-5pm, Tuesday and Thursday 10am-8pm and Saturday 10am-1pm.

MARKETING

**LORELEI VIDEO PRODUCTIONS**

1193 Tanrac Trail  
(865) 436-9214  
loreleivideoproductions.com  
Lorelei Video Productions - Producing Gatlinburg's local television programming, enjoy the Gatlinburg Visitors Channel and other local programs on-line at GATTV.com.

**LUNDY THOMAS**

P.O. Box 833  
(865) 755-2128  
lundythomas.com  
LundyThomas presents results oriented marketing, public relations, and advertising with a passion for excellence. We specialize in tourism marketing and build a strategic vision and branding for all our clients.

MEDICAL CLINIC

**ECHOTA FAMILY CARE**

1065 Glades Road  
(865) 567-1909  
Providing family and urgent care for the area. Average visit is \$45. House-calls available on a limited basis.

**URGENT CARE OF THE SMOKIES**

1015 East Parkway  
(865) 412-1225  
urgentcareofthesmokies.com/  
Locally owned walk-in clinic for non-life threatening illnesses and injuries. Featuring; Digital X-ray, Lab Services, Antibiotic Shots, Tetanus Shots, Drug Testing, Steroid Shots for Allergic Reactions, Prescriptions and More!

REAL ESTATE

**ACCURATE TITLE SERVICES**

835 Ski Mountain Road  
(865) 436-2192  
accuratetitleinc.com  
Serving Gatlinburg, Sevier and surrounding counties since 1983, Accurate Title Services, Inc. is a Chicago Title and Westcor agent, providing attorney-conducted title, closing and escrow services, 1031 exchanges, residential and commercial.

**ERA IN THE SMOKIES REALTY & RENTALS (SERVICES)**

207 Parkway  
(865) 430-3366  
ERAintheSmokies.com  
An unforgettable vacation rental! Brought to you by the name you've always trusted in real estate - "ERA In The Smokies!" Deluxe log cabins and chalets. Rustic to secluded luxury.

**FOOTHILLS REALTY COMPANY**

410 Ski Mountain Road  
(800) 640-7325  
foothillsrealtycompany.com  
Celebrating over 37 years in business. All types of property available: cabins, chalets, condominiums and lots. Specializing in resort property located in Chalet Village. Bob Waikel owner/broker. Since 1983.

**SMOKY MOUNTAIN REAL ESTATE**

459 Glades Road  
(865) 277-8115  
smokymountainrealestatecorp.com  
Smoky Mountain Real Estate Corporation is a full-service real estate firm specializing in all areas of East Tennessee. Whether you are looking to buy or sell, one of full time staff is always available to assist you with your real estate needs.

RECEPTIVE TOUR OPERATORS

**ROCKY TOP TOURS**

2828 Parkway, Suite 20  
Pigeon Forge, TN 37863  
(865) 429-8687  
rockytopstours.com  
We provide scenic tours on our coaches or yours! Tours are available for groups or individuals. Complete packages are available! Member of Tennessee Motorcoach Association.

**SMOKY MOUNTAIN GUIDES**

278 Ruth Lane  
Sevierville, TN 37862  
(865) 654-4545  
smokymountainguides.com  
Escape to the mountains with SMG for your guided hikes, tours, backpacking, fly fishing and multiple unique adventure tours. I SMG corporate services facilitates high-quality teambuilding and corporate retreat services throughout the Southeast.

**TENNESSEE EXPRESS TOURS**

1417 Peachtree Street  
Sevierville, TN 37862  
(865) 774-6574  
tnexpresstours.com  
TN Express Tours has over 48 years experience taking care of bus groups traveling to Tennessee. One call to us, and we handle all the details!

SALON AND DAY SPA

**ST. SOMEWHERE SPA**

539 Parkway  
(888) 447-0222  
margaritavilleresortgatlinburg.com  
Relax and unwind! Full-Service luxury spa offering massages, facials, body treatments, hair & nail salon & locker rooms with steam showers. Retail offerings include organic, farm-to-spa products. Complimentary valet parking is included.

**WANDERLUST SALON & SPA**

951 East Parkway, Suite 16  
(865) 412-1222  
wanderlustsalonspa.com  
Wanderlust is Gatlinburg's urban salon and spa. Nestled at the base of the smoky mountains you'll find an array of luxury day spa appointments including hair, nails, facials, and massage.

SPORT EVENTS COMPLEX

**ROCKY TOP SPORTS WORLD**

1870 Sports World Blvd.  
(865) 325-0044  
rockytopsportsworld.com  
Rocky Top Sports World in Gatlinburg, Tennessee, is one of the country's premier indoor/outdoor sports tournament destinations. With state-of-the-art facilities and amenities, Rocky Top Sports World is bigger, better and more accommodating than any other venue in the region.

STORAGE

**J.R. LILY STORAGE**

1051 Banner Road  
(865) 325-2233  
jrlilystorage.com  
Self Storage units next to downtown to assist with your business or personal belongings.



TATTOO STUDIO

**GATLINBURG TATTOO COMPANY, LLC**

425 Parkway  
(865) 325-1334  
We are a family oriented and owned studio. We are celebrating our 30th year. We are a custom shop that accepts walk ins and appointments. You come in as a client and leave as family.

**GATLINBURG TATTOO II**

239 East Parkway, Suite 1  
(865) 277-7757  
We are a family oriented and owned studio, serving Gatlinburg for over 30 years! We are a custom shop that accepts walk ins and appointments. You come in as a client and leave as family.

WHEELCHAIR RENTALS

**SCOOTER SALES AND RENTALS**

Parkway  
(865) 466 8422  
scooterrentalsandsales.com  
Gatlinburg's only Mobility sales and rental shop. Located across the street from the Gatlinburg Inn/Skylift. When it comes to ECV scooters and electric wheelchairs or other handicap transportation, we are the best at providing it to our customer's satisfaction. Your safety and comfort comes first.

**PHOTO CREDITS**

Cover: Bob Carr  
Page 1, 8, 10,14, 25, 28, 29, 31, 83: Kristi Parsons  
Page 18, 37, 56 and 77: Nashville Explorers Club



## Frequently Asked Questions

### WHERE ARE THE WELCOME CENTERS?

The Gatlinburg Spur Welcome Center is located at 1011 Banner Road. There you will find local information specialists, public restrooms, and National Park information and souvenirs. There you can shop for locally crafted items in the Made in Gatlinburg Store.

### WHAT IS THE BEST WAY TO GET AROUND GATLINBURG?

The Gatlinburg Trolley System offers more than 100 convenient locations within the city to hop aboard a Trolley. They stop at designated signs and shelters along 8 different routes. Fares range from \$.50 for a single ride to \$2.00 for an all-day pass. All Trolleys are ADA Compliant. Check [Gatlinburgtn.gov](http://Gatlinburgtn.gov) for specific routes and a GPS Trolley Locator map.

### WHERE CAN I PARK?

Gatlinburg is a walking town. Public and private parking lots are conveniently located throughout the city. Two municipal parking garages offer covered parking for passenger vehicles only. They are located at Ripley's Aquarium and traffic light #3.

### WHERE CAN I FIND INFORMATION ABOUT GREAT SMOKY MOUNTAINS NATIONAL PARK?

Sugarlands Visitor Center, located on Hwy 441 just 2 miles south of the Gatlinburg Park entrance. The Visitor Center staff provides expert advice on hiking and sightseeing within the Park. There are also nature exhibits, a bookstore and public restrooms. The Oconoluftee Visitor Center is located 2 miles north of Cherokee on the North Carolina side of the Park.

### IS GATLINBURG PET FRIENDLY?

Yes. You can have your pet on the streets of Gatlinburg as long as your pet is on a leash. Pet friendly options are denoted with a Paw icon 🐾 in the listings within this guide.



You can watch Channel 192 in your room or cabin or you can take it home with you!

[Gatlinburg.com/TV192](http://Gatlinburg.com/TV192)