

Christmas at the Palace - 2022 Group Sales Form

To reserve your group tickets, please fill out this form and return it via email at palaceevents@grapevinetexasusa.com.

All ticket prices are per person and include a \$2 service fee.

Group Reservations Terms and Conditions:

- A non-refundable deposit equal to the value of 10 tickets for the requested show is required to reserve your seats.
- **Group Seating assignments are determined by the venue and finalized once payment is made in full. We will do our best to accommodate section/seating requests, but discounted tickets will be assigned and are subject to change.**
- Seating in the first five rows is **not** available with a group rate discount.
- Group discounts only apply to groups of 20 or more tickets purchased in advance for a single show*
- Failure to meet the minimum of 20 tickets results in the forfeiture of the group discount.*
- You will be invoiced for the final balance 45 days prior to the reserved show.
- The final balance due for all tickets must be paid *on or before 30 days prior* to the scheduled show. **If the final balance is not paid by the due date, all tickets will be forfeited.**
- A final seat map of assigned seats is provided when payment is complete.
- Paid reservations cancelled prior to 30 days before the show will forfeit 50% of final payment.
- Paid reservations cancelled on or after 30 days before the show will forfeit 100% of final payment.
- There are **no refunds** for tickets that are not redeemed. Only exception is if the VENUE cancels performance.
- Tickets will be available for pick up at Will Call **on the day** of the reserved show beginning one hour prior to show time, unless other arrangements are made in advance. Tickets may be picked up only after final balance has been paid for all tickets.
- Tickets can be mailed for a fee of \$10.

*Texas Tenor tickets have a minimum of 25 tickets or more.

My tour group understands and agrees to the above terms and conditions.

Signature

Date

