[INSERT BUSINESS LETTERHEAD/LOGO HERE]

COVID-19 BUSINESS READINESS FAQs HOW ARE YOU KEEPING YOUR GUESTS AND EMPLOYEES SAFE?

Your health and safety are our top priority. Learn more about steps we are taking to ensure your well-being during your stay, leveraging guidance from federal and state health authorities.

How are your staff members/employees adhering to CDC and Mississippi State Department of Health guidelines?

Include specific information here regarding staff members [i.e. required to wear PPE, screened for symptoms, increased ventilation rates, etc.]

What type of sanitation measures have been put in place to adhere to CDC and Mississippi State Department of Health guidelines?

Include specific measures you have taken here [i.e. hand sanitizer stations, additional cleaning in hotel rooms, disinfecting and additional cleaning of frequently touched objects and surfaces, etc.]

How are you limiting person-to-person contact?

Include specific measures you have taken here [i.e. reducing cash handling, increasing pre-purchase sales, etc.]

How are you monitoring social distancing guidelines?

Outline specific information here [i.e. limited occupancy, amount of people allowed on elevator at one time, etc.]

How can we find out which businesses are open/closed in the area?

Visit coastalmisssissippi.com or <u>https://www.gulfcoast.org/travel-updates/</u> for information related to current openings, closures and event postponements.

Are restaurants open in Coastal Mississippi?

Restaurants are currently still limited to drive-through, carry out and delivery. Starting Thursday, May 7, Gov. Reeves announced that he will allow restaurants to offer limited inhouse dining. Restaurants will be allowed to open indoor and outdoor dining as long as they adhere to extensive requirements outlined by the updated order.

Are the beaches open in Coastal Mississippi?

Currently, all beaches are open in Hancock, Harrison and Jackson counties. However, social distancing is strictly enforced, and beachgoers must limit groups to 20 people or less.

Are the casinos open in Coastal Mississippi?

The casino properties in Coastal Mississippi are still closed at this time.

How can I find out more about the number of cases in Mississippi and additional information from the Mississippi State Department of Health?

The Mississippi State Department of Health (MSDH) has activated the Mississippi COVID-19 hotline to answer questions from the general public from 8 a.m. to 5 p.m., Monday through Friday. For up-to-date information, call the hotline, check the MSDH website at HealthyMS.com/COVID-19, or download the free MS Ready app for Apple and Android.

The hotline number is 1-877-978-6453.

This hotline is for the general public only.

Follow MSDH by email and social media at <u>HealthyMS.com/connect</u>.

CDC recommendations for best disease prevention:

- Wash hands frequently with soap and water
- Do not touch your mouth, nose, and eyes with unwashed hands
- Avoid close contact with those who are sick, and avoid public places if you develop respiratory illness symptoms like fever and cough
- More information can be found at https://www.cdc.gov/coronavirus