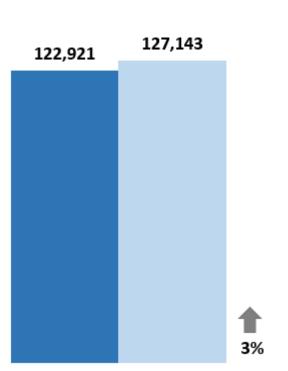
# COASTAL MISSISSIPPI The Secret Coast

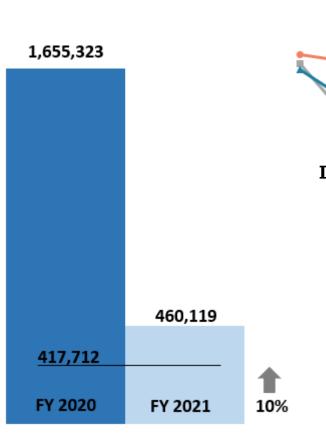
- Key Performance indicators
- December 2020



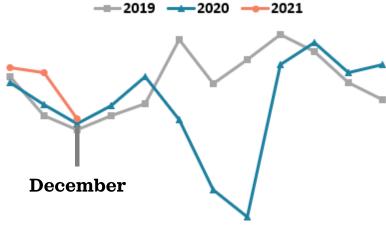
## Non-Casino Rooms Sold



December 2019 over December 2020

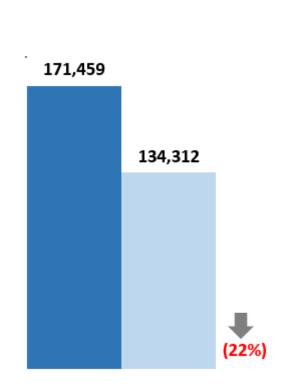


Fiscal Year To Date
October-December

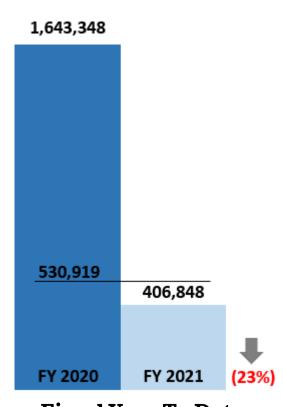


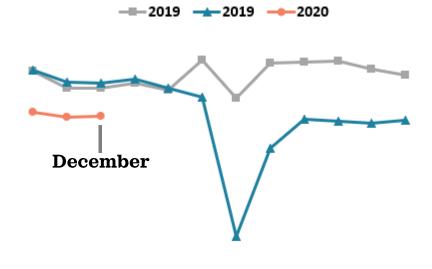


## Casino Rooms Occupied



December 2019 over December 2020



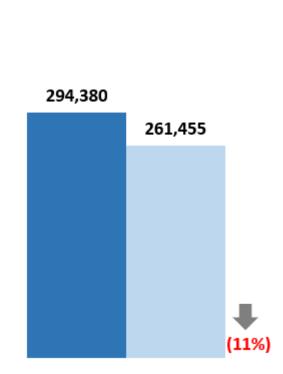


Fiscal Year To Date

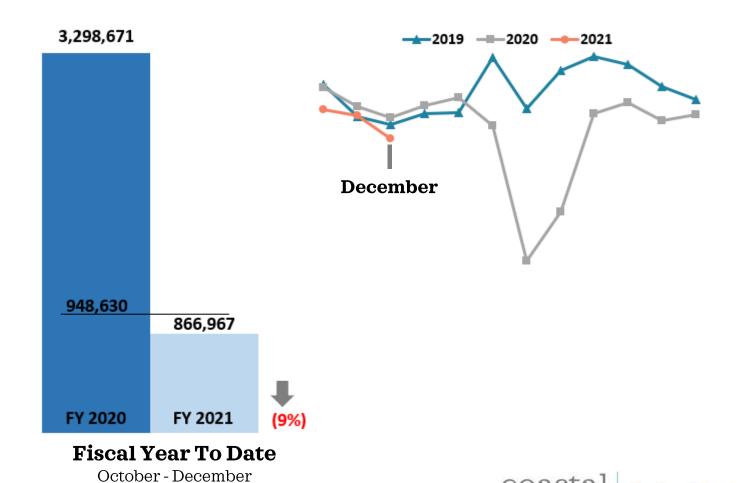
October - December



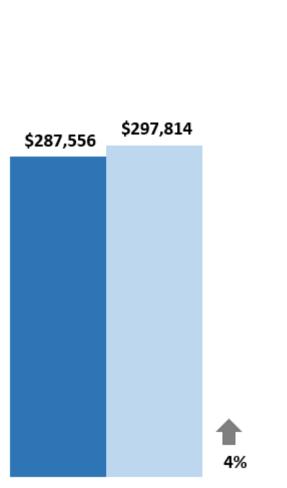
# All Rooms Sold/Occupied



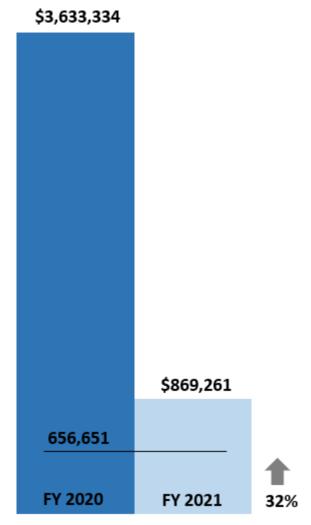
December 2019 over December 2020



## Occupancy Tax Receipts



October 2019 over October 2020



FY 2019 FY 2020 FY 2021

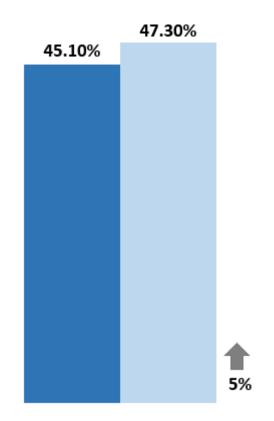
October

Fiscal Year To Date

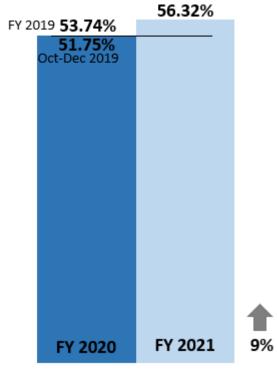
October-November



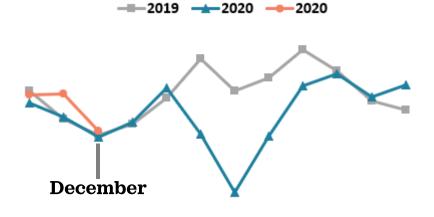
# Non-Casino Occupancy



December 2019 over December 2020

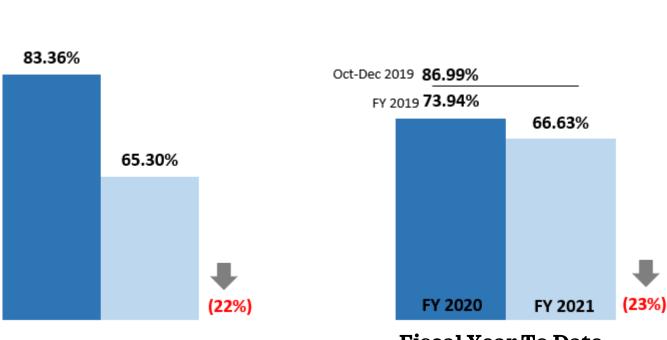


Fiscal Year To Date
October - December

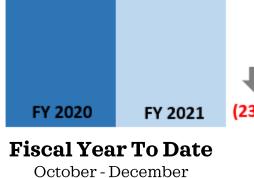


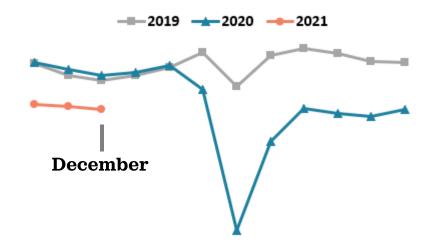


# Casino Occupancy



December 2019 over December 2020

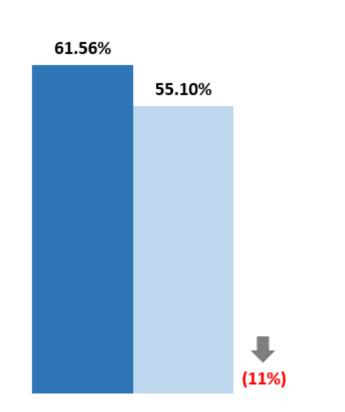




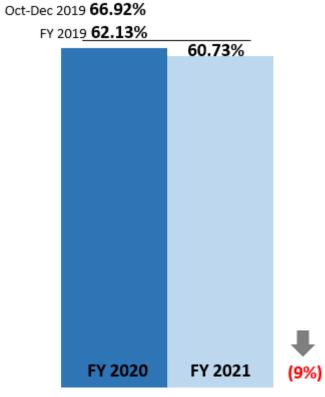


Source: MS Gaming Commission

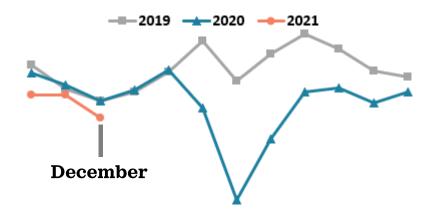
# All Occupancy



December 2019 over December 2020

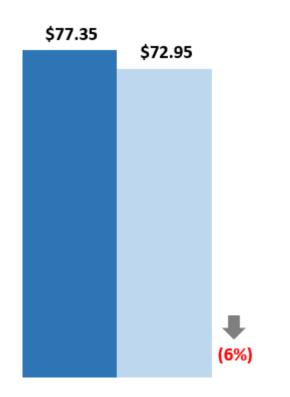


Fiscal Year To Date
October - December

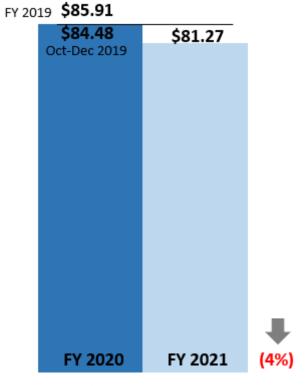


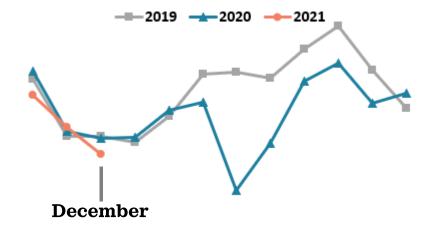


## Non-Casino ADR



December 2019 over December 2020





Fiscal Year To Date

October - December



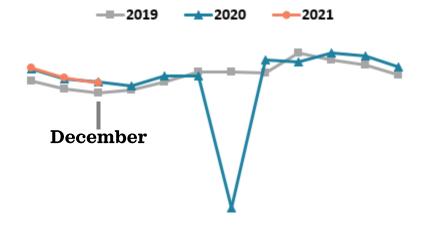
## Casino ADR



December 2019 over December 2020

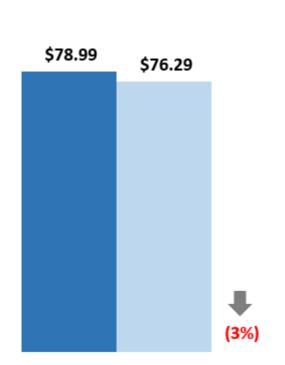




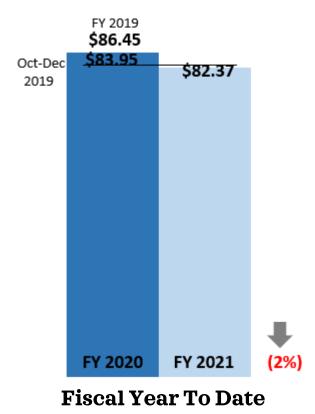




#### All ADR



December 2019 over December 2020



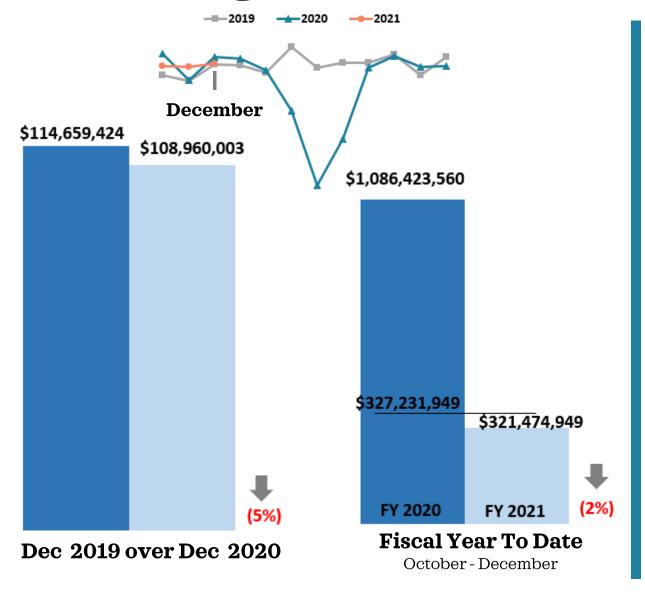
2019 2020 2021

December

October - December



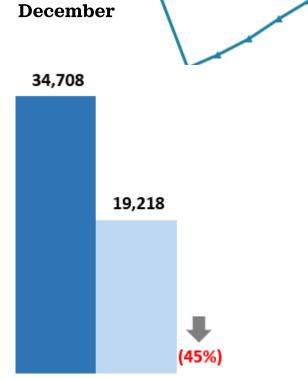
## Gaming Revenue



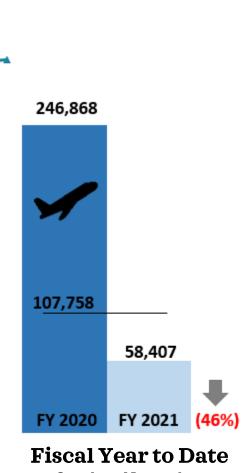
#### **Sports Betting** ---2019 <del>---</del>2020 <del>---</del>2021 Wagers **December** \$222,376,249 \$37,608,832 \$30,494,923 \$114,670,307 \$100,069,034 23% FY 2020 FY 2021 15% **Fiscal Year To Date** Dec 2019 over Dec 2020 October - December

The Secret Coast

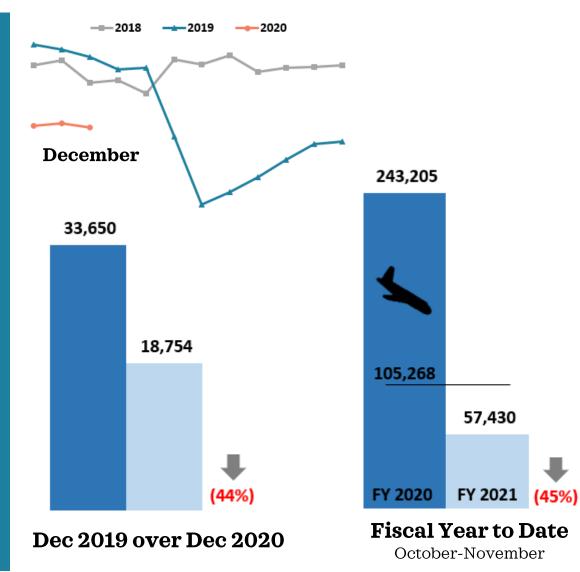




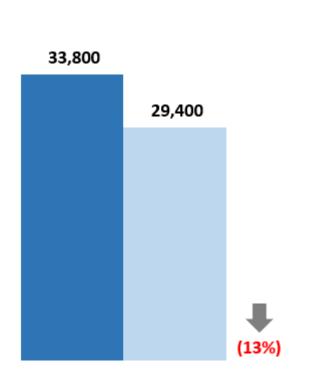
**Dec 2019 over Dec 2020** 



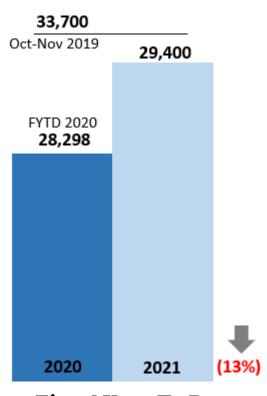
October-November



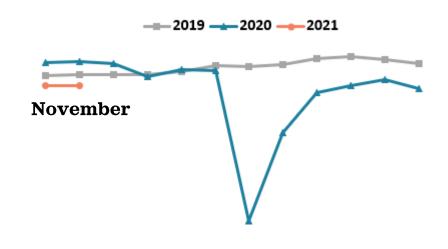
# Leisure & Hospitality Jobs



November 2019 November 2020



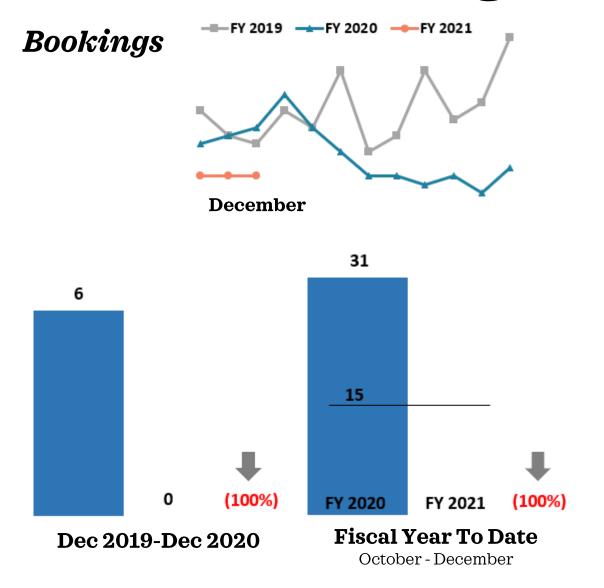
Fiscal Year To Date
October - November

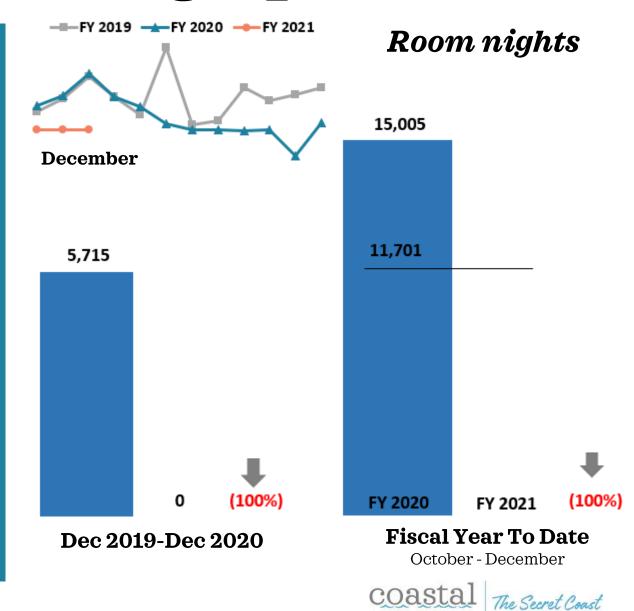


Yearly numbers reflect an average of all months in the FY.



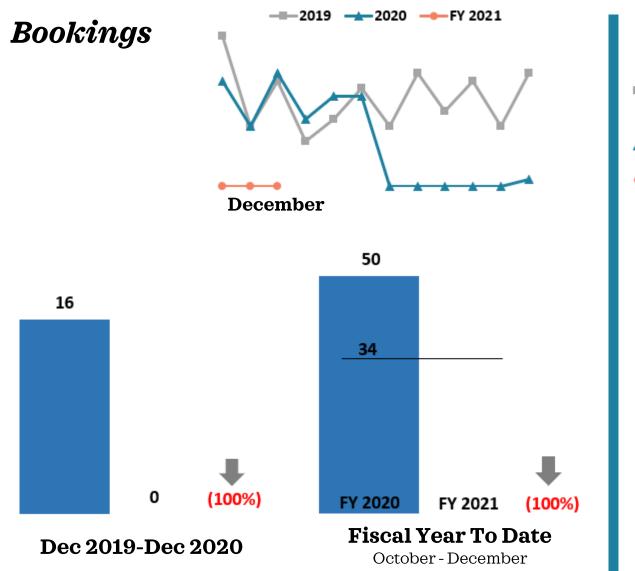
# Definite Bookings - Meeting/Sports

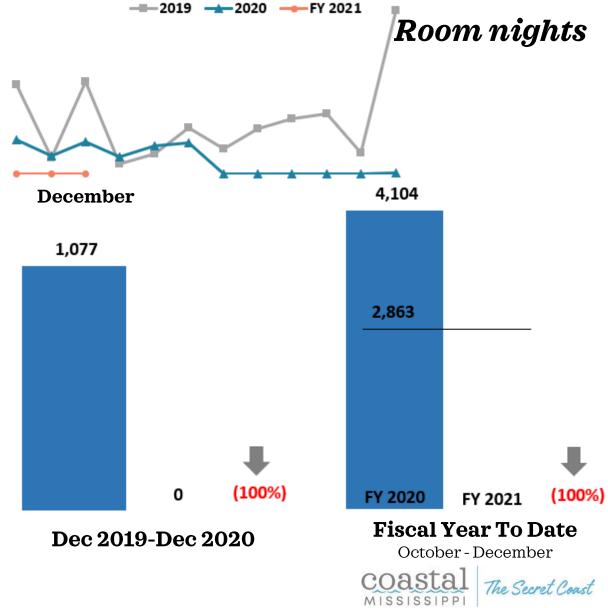




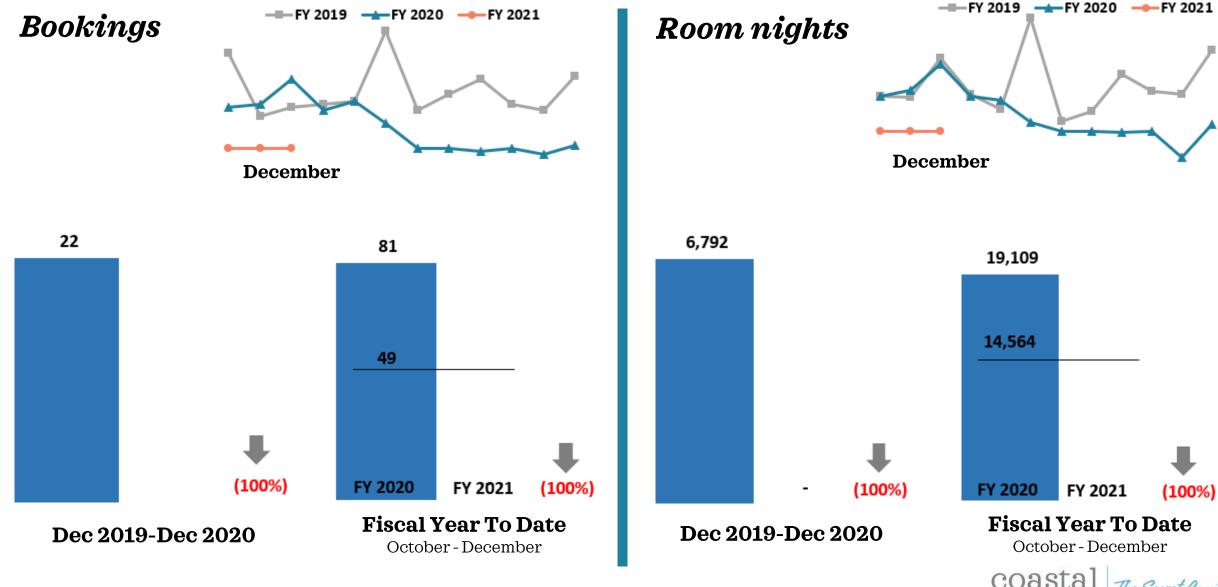
# Definite Bookings - Leisure

FY 2019 Leisure booking and room nights included FIT business which is not being included in FY 2020 or 2021 numbers.



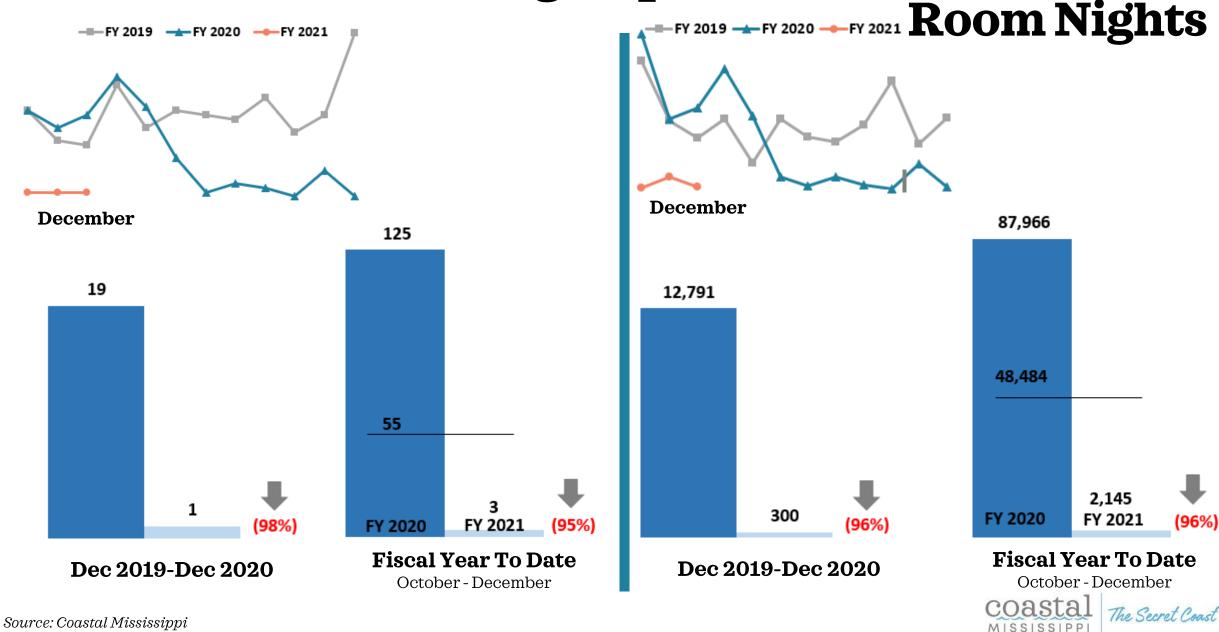


# Definite Bookings - All Sales



Source: Coastal Mississippi

Leads Issued - Meetings/Sports

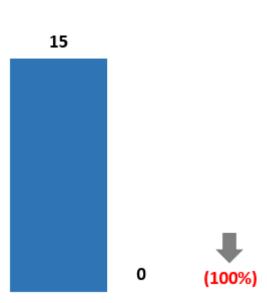


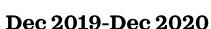
**Potential** 

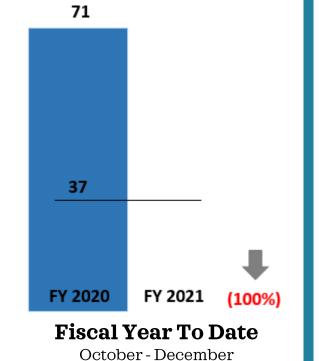
#### Leads Issued - Leisure



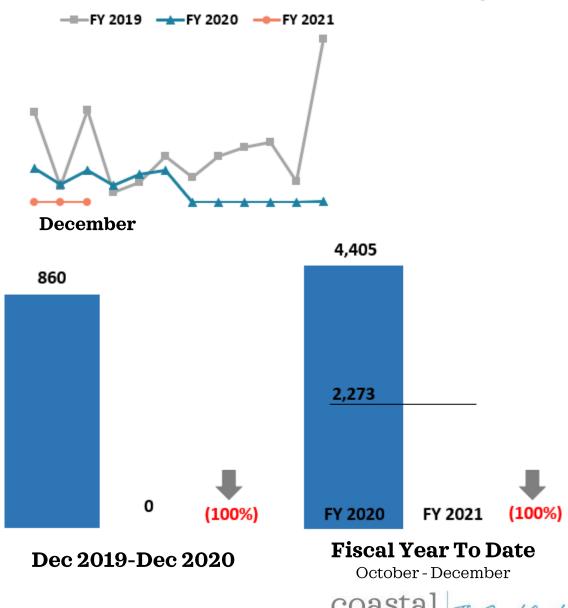
FY 2019 leisure leads and room nights include FIT business which is not being included in FY 2020 or 2021 numbers.



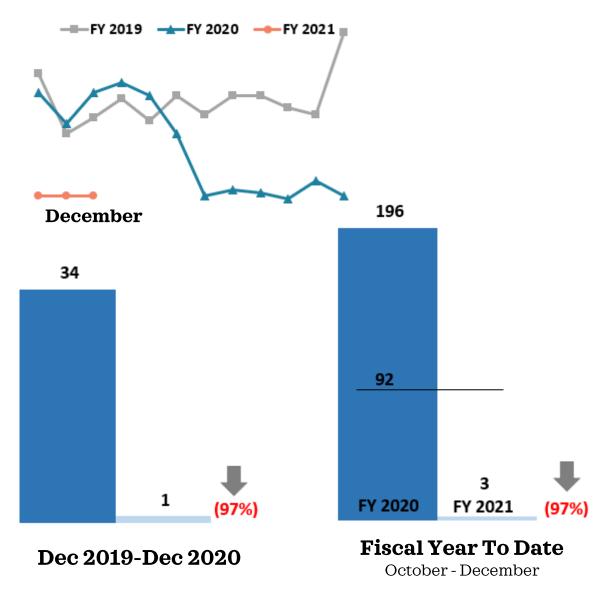




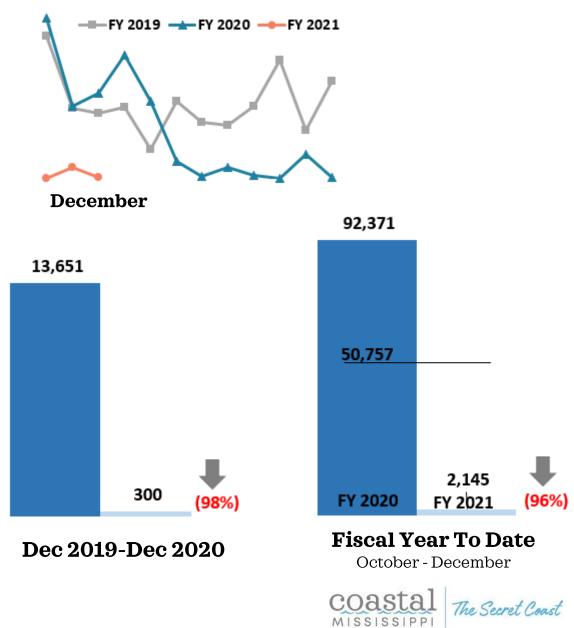
## **Potential Room Nights**



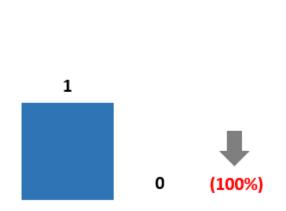
#### Leads Issued - All Sales



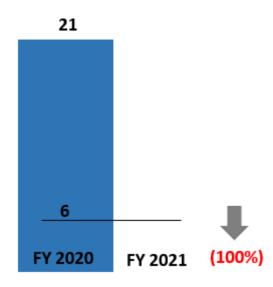
## **Potential Room Nights**



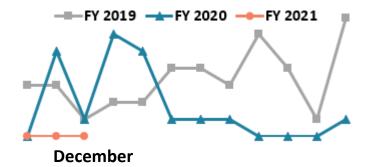
## **Convention Center Leads**



December 2019 over December 2020



Fiscal Year To Date
October - December





# **Pace Report**



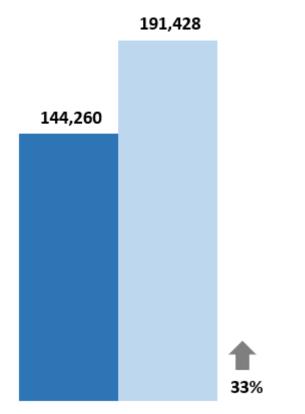


# Pace Report - Pipeline

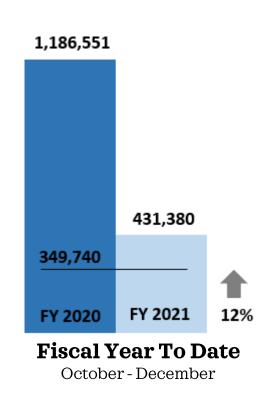




## Google Analytics - Users

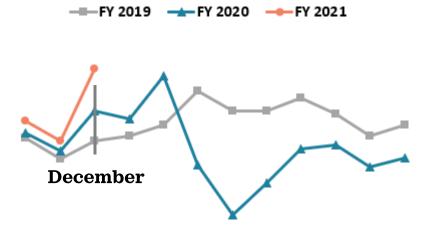


December 2019 over December 2020



#### Traffic Analysis:

- Overall traffic increased in December, compared to last year. Sources of traffic that increased YoY included Paid Social (488%), Display (+145%), Social (+32%), and Other (+17,586%) driven by Viant native ads.
- The site's organic clicks (-36%) and impressions (-3%) were down but its average ranking position improved by 10% compared to last year.





Source: Google Analytics

# Site Engagement

A snapshot of actions taken by visitors to our site. Newsletter sign up allows us the opportunity to engage with users based on their interests.

FY 2021	Oct	Dec	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Newsletter Signup	241	213	497									
Total Active Newsletter Recipients 19,735												
Request the Guide	568	440	542									
Digital Guide Views	118	69	88									

## **Action Taken**

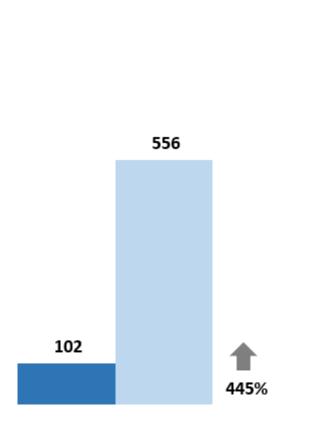
Total number of partner events and listings viewed by visitors on our site.

Website Referral - Referrals to partner websites from any of our pages.

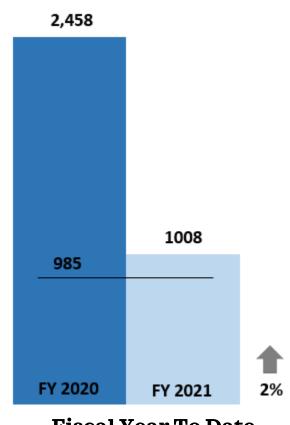
Event Detail	5,339	6,729	9,279					
Listing Detail	10,648	7,466	9,064					
Website referral	14,105	8,955	9,549					



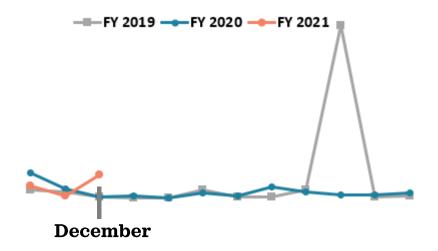
#### Number of Articles



December 2019 over December 2020

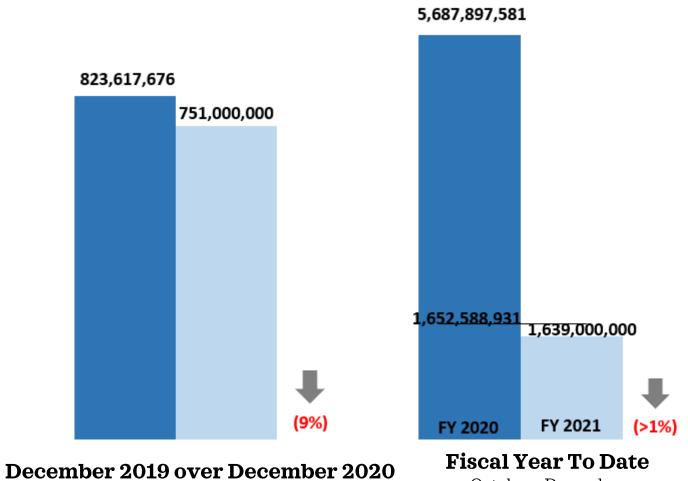


Fiscal Year To Date
October - December





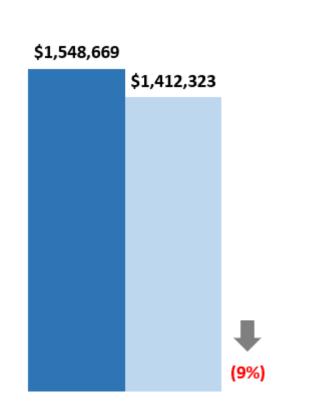
## **Impressions**



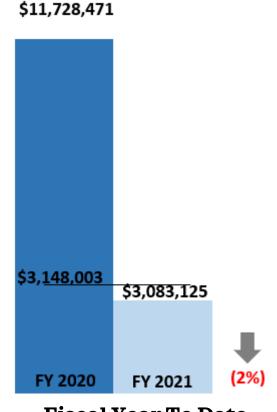
December



# Advertising Value Equivalency



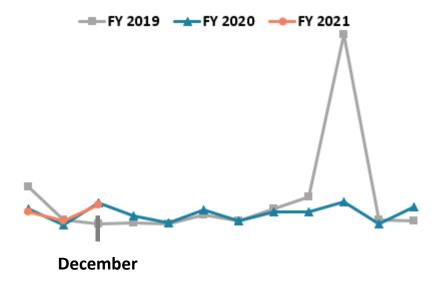
December 2019 over December 2020



Fiscal Year To Date

October - December

Declining AVE numbers related to changes in the monitoring platform. Industry standards are shifting away from AVE and towards methods that focus on measuring how coverage is relevant to the brand and its goals. This is an ongoing process and we are currently exploring multiple options for how we measure success.

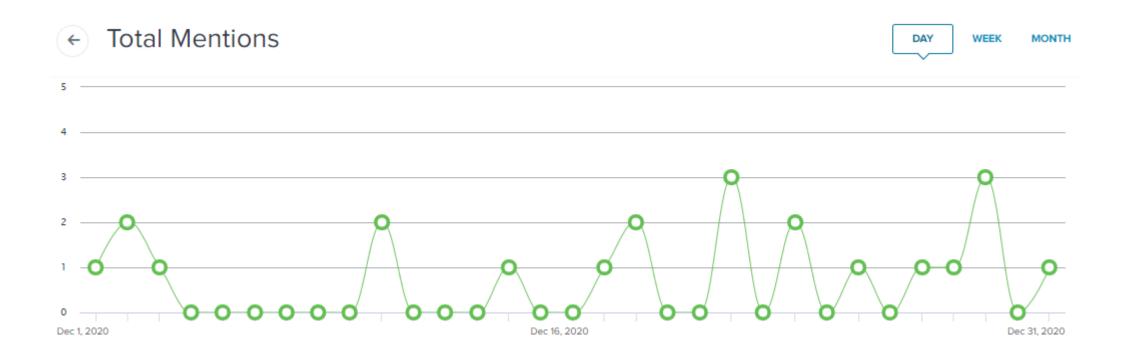




## **Earned Media**

#### Content Drivers:

- COVID-19
- Winter Travel
- Outdoor Experiences
- Holiday Events/Getaways







#### 'My Secret Coast' contest brings in hundreds of photos, videos

A Vancleave man took home first prize for his drone video showcasing the Mississippi Gulf Coast.



The My Secret Coast ran from Oct. 1, 2020, to Dec. 15, 2020, and encouraged residents in the tri-county region to submit photos and videos of their favorite "secret" places that make Coastal Mississippi the unique destination that it is. More than 100 videos and 600 photos were submitted.

The first place prize of \$5,000 went to Jesse Hill of Vancleave for his drone video.

A second place prize of \$2,500 went to Emily Wieglosz of Ocean Springs. Caleb Van Nice of Gulfport took home the \$1,500 third place prize.

Here's a recap video featuring some of the contest entries.





#### Mississippi Tourism Association Governor's Conference honors state's tourism industry



Biloxi, Miss. – The Mississippi Tourism Association recognized the impact and accomplishments of the state's tourism industry at the Governor's Conference on Tourism held at the IP Casino Resort and Spa in Biloxi, Miss. on Nov. 30 – Dec. 2, 2020.

This annual educational and professional development event brought together more than 120 tourism industry professionals from across the state as well as tourism partners from the surrounding region.

#### Local Media Coverage - Assisted





# The 25 coolest towns in America to visit in 2021

#### 2. Ocean Springs, Mississippi

Population: 17,809



You'll find the attention to artisanship everywhere in Ocean Springs, whether it's at the individually designed suites at the <u>Roost Hotel</u> or in the croissant case at <u>French Kiss Pastries</u>, which smells like a Paris morning on a main street draped in Spanish moss. You'll find it at <u>Vestige</u>, too, where James Beard-nominated chef Alex Perry uses local ingredients to create Japanese-inspired specialties.

Whether Ocean Springs is like the rest of Mississippi really depends on what you think the rest of the state is like. But if you imagine it as a warm, lush place with friendly people and great music, then Ocean Springs is about as Mississippi as it gets.

## **Forbes**

From Peeps To A Potato, The 6 Most Interesting New Year's Eve Drops

#### Oyster Ball Drop in Biloxi, Mississippi

In normal years, an Oyster Ball Drop tradition takes place at the Maritime and Seafood Industry Museum in Biloxi, Mississippi. A large bundle of shimmer oyster shells is lowered down a cable from the top of the museum and into an oyster basket. A factory whistle blows to ring in the New Year and fireworks are shot off in the background.



#### Coastal Mississippi Assisted Media Coverage





# A beautiful winter travel destination in every state



#### Mississippi: Biloxi

Just up the Gulf Coast from New Orleans is the Mississippi city of Biloxi. If you want to spend some time this winter in a warmer climate, Biloxi deserves your consideration. You get a beachfront location, average winter temperatures between the 40s and 60s, plus everything that comes with visiting a hospitable Southern city. You'll have great food selections, including excellent seafood dishes, and you can have fun at the multiple casinos in the area.

#### BUSINESS INSIDER

18 brand-new US hotels to add to your 2021 bucket list, including an all-inclusive adventure lodge and Napa Valley's first resort set on a working winery

#### The Beatnik - Ocean Springs, Mississippi



Featuring four modern, "floating" cabins complete with wet bars and outdoor showers, The Beatnik just opened in the coastal Mississippi town of Ocean Springs. From the icy cool plunge pool to outdoor showers, native gardens, and fire pits, the hotel is ready for the next wave of travelers in the new year.

#### Coastal Mississippi Assisted Media Coverage





# The 21 Best Beaches In The US Mississippi Gulf Coast, Mississippi

Submitted by Charles from McCool Travel

Spacious soft sugar sand stretches, savory scrumptious seafood, and stunning scenery, sunsets, and sunrises spotlight several shining staples of spectacular Coastal Mississippi.

The highlight of Mississippi Gulf Coast is USA's largest manmade beach—200 feet wide and 26 miles of that gorgeous US Gulf Coast sugar sand from Biloxi to Gulfport, Long Beach, and Pass Christian. The western 12-mile section from Pass Christian to Gulfport features plenty of free parking along the beach but showers or restroom facilities are available only from Long Beach Harbor to Biloxi.

The calm Gulf of Mexico waters here create ideal conditions for swimming, kayaking, SUP, and small craft boat tours. Many boating and fishing excursions leave from harbors in Biloxi Gulfport, and Bay St Louis.

A family favorite activity is the Biloxi Shrimping Trip on which guests can view and handle freshly caught sea creatures. Take a boat trip to Ship Island (part of Gulf Islands National Seashore) and explore Fort Massachusetts and what many consider the best beach along the Mississippi coast.



Take a Gamble on Great Whisky at These Casino Bars

#### MORTON'S THE STEAKHOUSE AT GOLDEN NUGGET CASINO— BILOXI, MISSISSIPPI

Even for this high-end prime steakhouse chain, its beachfront location goes above and beyond. About 75 whiskies from **around the world**, including private-barrel selections, are offered as 2-ounce pours, with square 2-inch "king" ice cubes for rocks fans. But the most inspired match-up here is the signature State Street Manhattan (\$17), featuring **Woodford Reserve** and Carpano Antica sweet vermouth infused with Toschi Amarena cherries and fresh orange peels, finished with a spritz of **Jack Daniel's Sinatra Select** and garnished with a slice of U.S.D.A. prime New York strip steak.







# A Funding Crisis at Destinations Spurs New Tourism Marketing Models

When tourism came to an abrupt halt in March, destination marketing organizations saw their primary revenue stream — a percentage of lodging taxes or "bed taxes" — tumble overnight.

Seven months since <u>discussions began on how tourism would fund itself</u> going forward after the damage from the pandemic, most organizations have seen their budgets shrink by as much as 60 percent while having to do more with less. And although some so-called DMOs have received emergency government assistance, the continued global health emergency's strain on U.S. state budgets in particular, means that getting funding for tourism isn't likely to take priority going into 2021.

That is forcing DMOs to do some hard thinking about changing up models from the past, according to interviews conducted by Skift over the past several weeks as new surges in coronavirus cases raise new uncertainties for travel.

Coastal Mississippi has lost nearly \$1 million in hotel bed taxes since March, <u>despite faring</u> better in tourism numbers over the summer, thanks of its drive destination appeal. CEO Milton Segarra told Skift the lost revenue had a very significant impact for the size of the DMO

"It was a 20 percent [loss] on tax revenues, when you compare fiscal year 2019 with fiscal year 2020, and the total number was like \$900,000 less in room tax that we did not see happening," Segarra said.



# America's hidden gems to visit in 2021 Coastal Mississippi

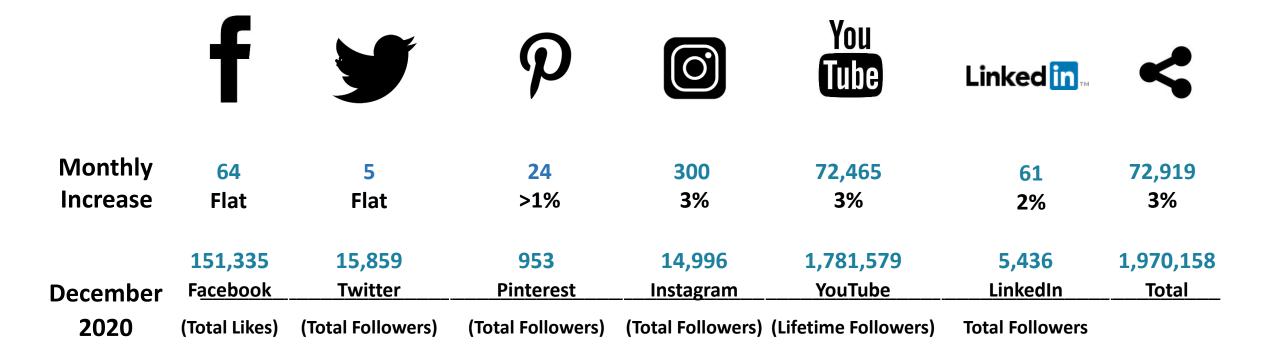


Also known as Mississippi Gulf Coast or, appropriately, "The Secret Coast", this 62-mile (100km) stretch may be something of a surprise to those who think Mississippi is all blues, BBQ and bayous. This area has a bit of that too, of course, alongside caster-sugar beaches, casinos, golf courses and fishing piers. Idyllic, shell-scattered Ship Island (due to reopen in March 2021) is a short ferry hop away. COVID-19 measures are in place – check the official page for updates.

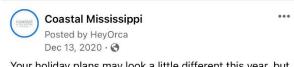
#### Coastal Mississippi Assisted Media Coverage



# Social Media Metrics







Your holiday plans may look a little different this year, but unforgettable memories are still waiting to be made safely - right here in Coastal Mississippi. 🛦 💙

#### #VisitMSResponsibly



**GULFCOAST.ORG** A Seasonal Staycation on The Secret Coast

**1.9**K 22 Comments 179 Shares п^ Like Share Comment

> Post promoting our Seasonal Staycation on The Secret Coast blog

21,345 impressions 2,978 interactions



Looks like Jack Frost paid Coastal Mississippi a visit last night!

#MSCoastLife



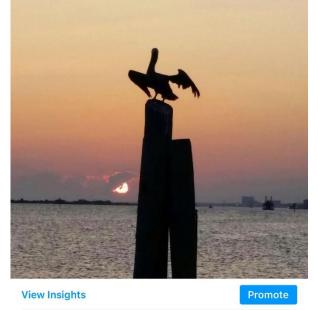
7:20 AM · 12/18/20 · Twitter for iPhone

| View Tweet activity

2 Retweets 1 Quote Tweet 24 Likes

Tweet highlighting rare winter weather in Coastal Mississippi

> 3,353 impressions 208 interactions





coastalms

Coastal Mississippi



Sunset picture gathered from My Secret Coast Contest entry

> 3,434 impressions 2,625 interactions



#### Coastal Mississippi

5.454 followers

The newest addition to the Bay St. Louis skyline is just days away from opening!

Story on the all-new Pearl Hotel by Shoofly Magazine: https://bit.ly/38eqbMw

#comingsoon #development #hotel



#### **Pearl Hotel Opening Soon**

bslshoofly.com · 2 min read



Article on Pearl Hotel opening in Bay St. Louis

> 6,544 impressions 503 interactions



