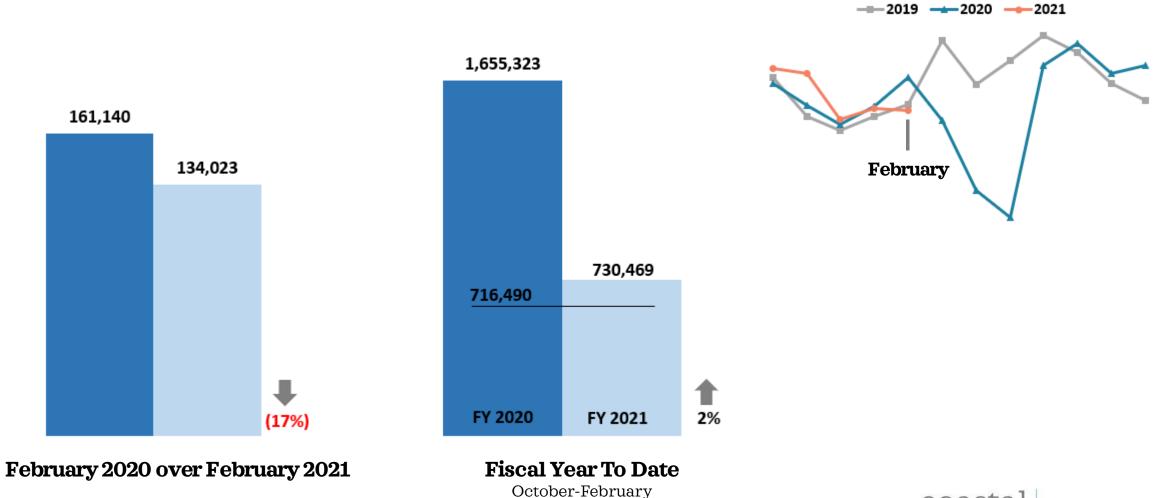


- Key Performance indicators
- February 2021

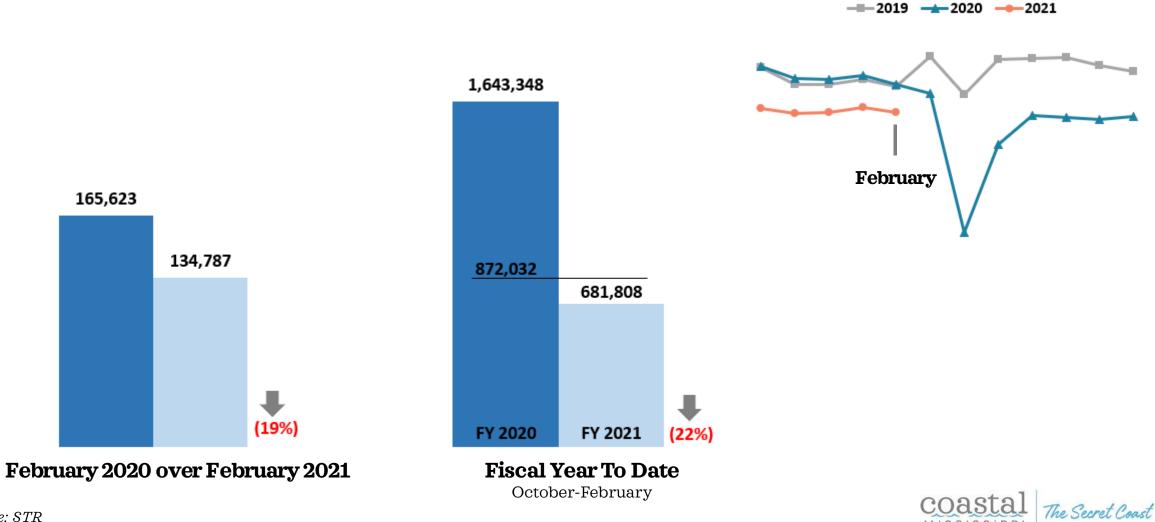


# Non-Casino Rooms Sold

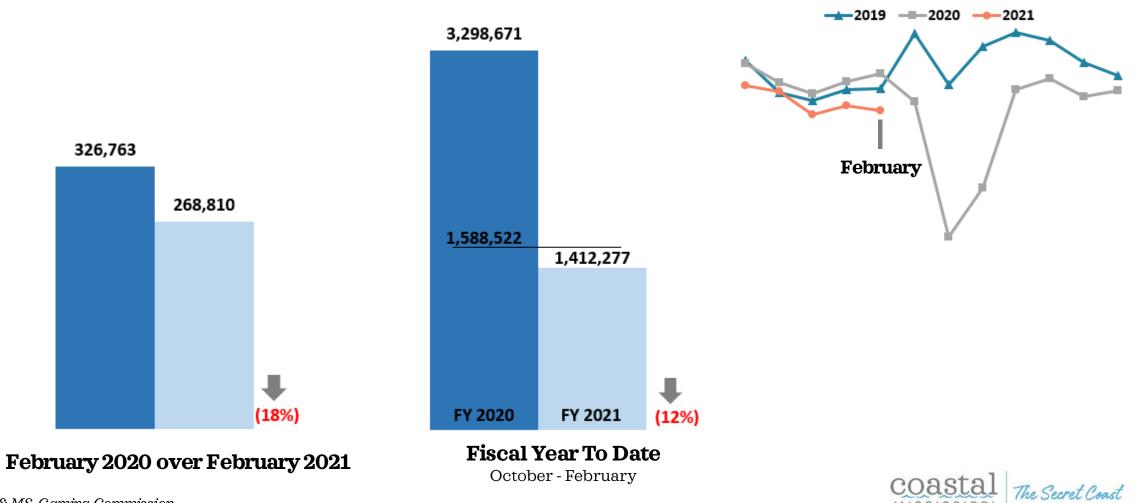




# **Casino Rooms Occupied**

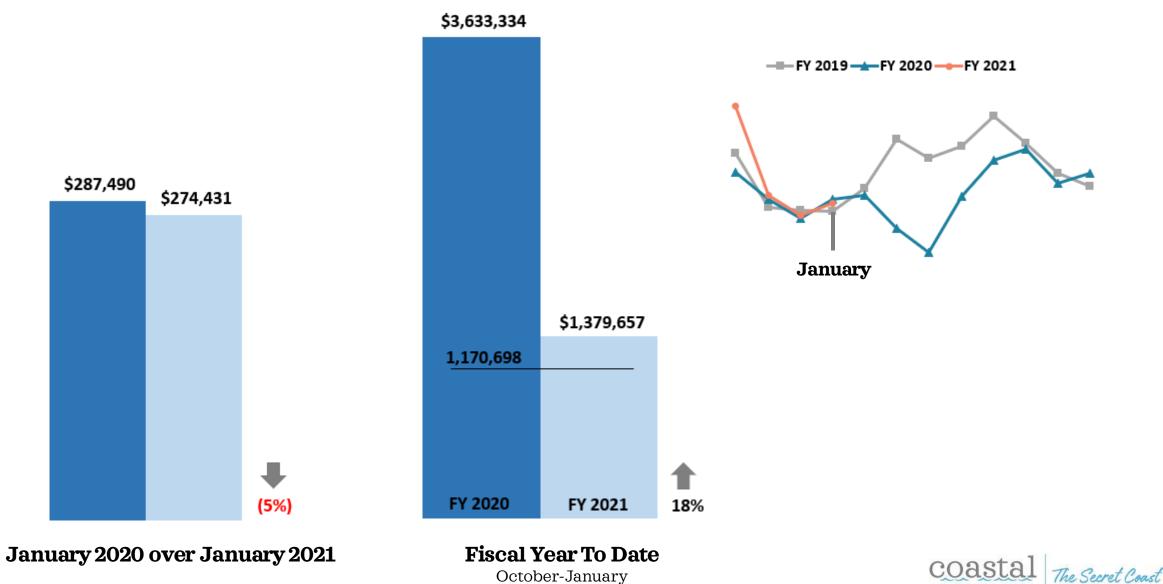


# All Rooms Sold/Occupied



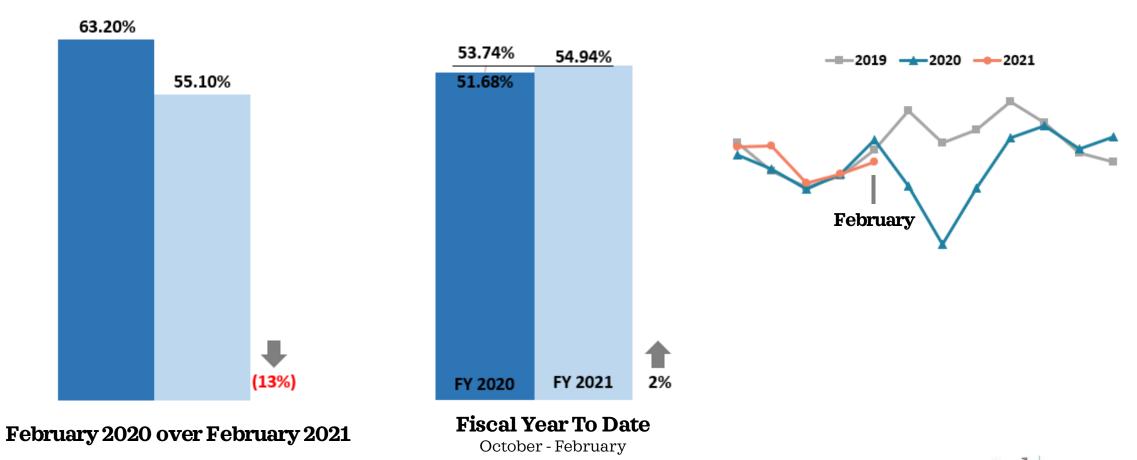
Source: STR & MS Gaming Commission

# **Occupancy Tax Receipts**



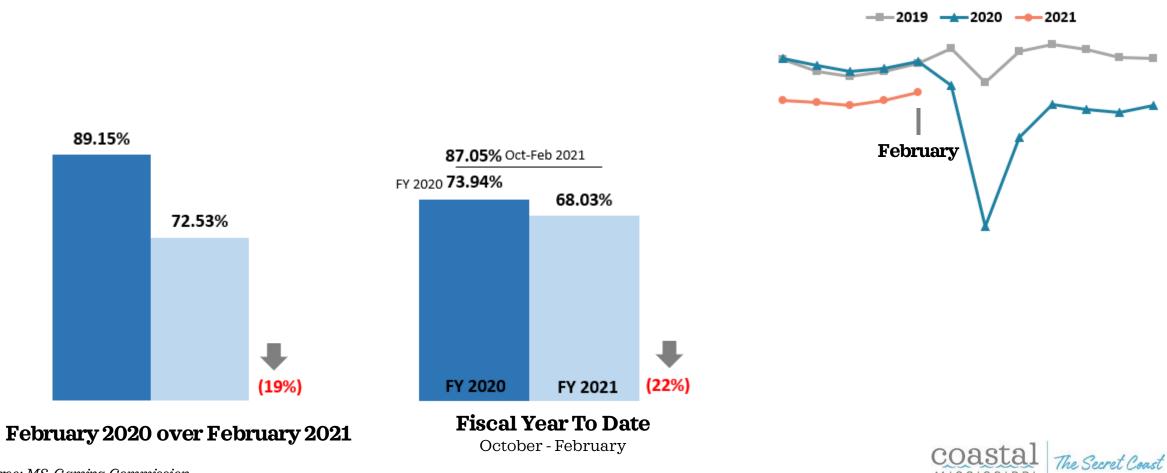
Source: MS Department of Revenue

# Non-Casino Occupancy



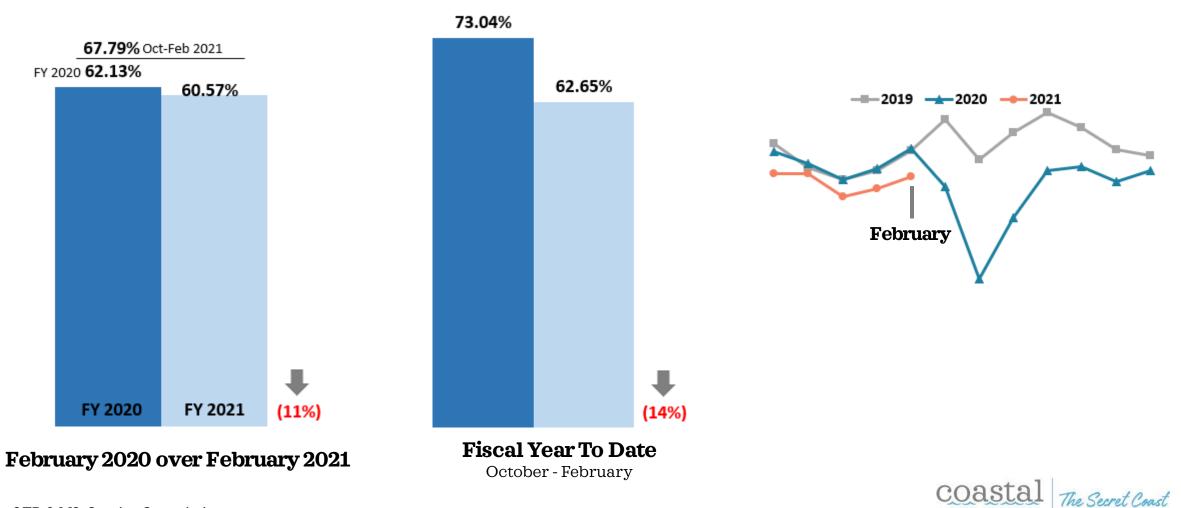




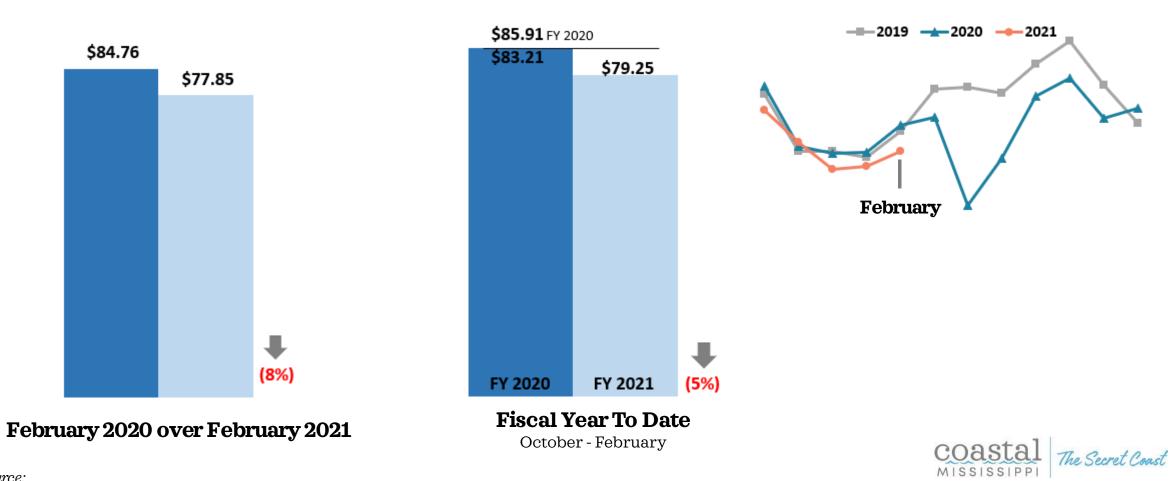


Source: MS Gaming Commission

# All Occupancy

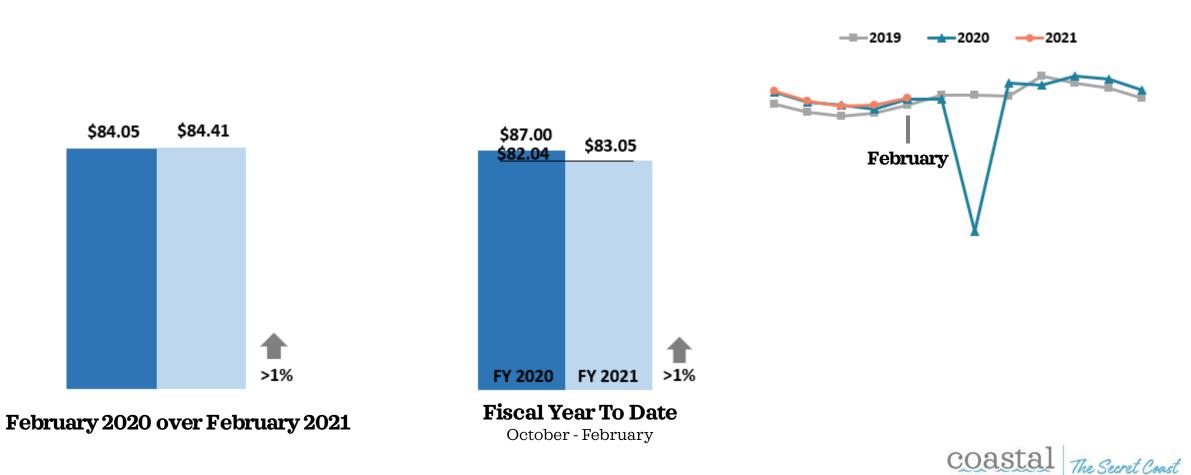


## Non-Casino ADR



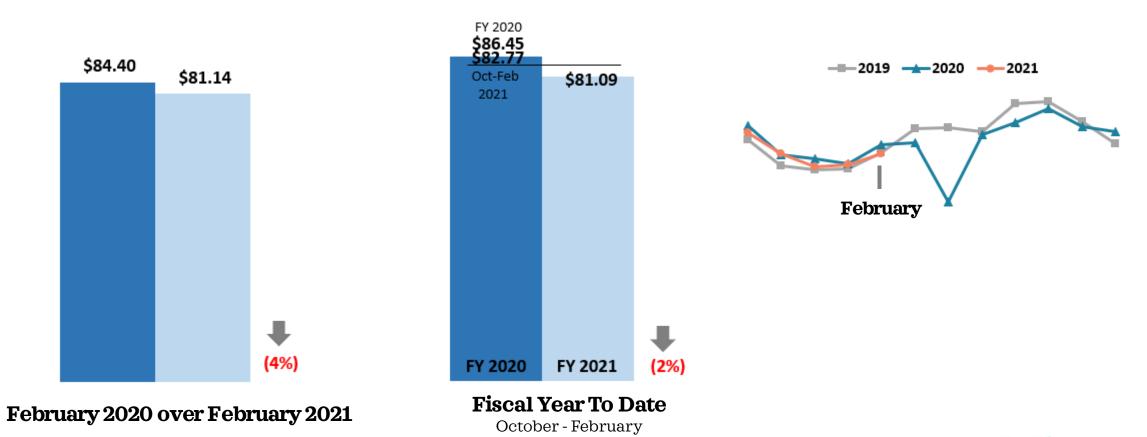
Source:

# Casino ADR



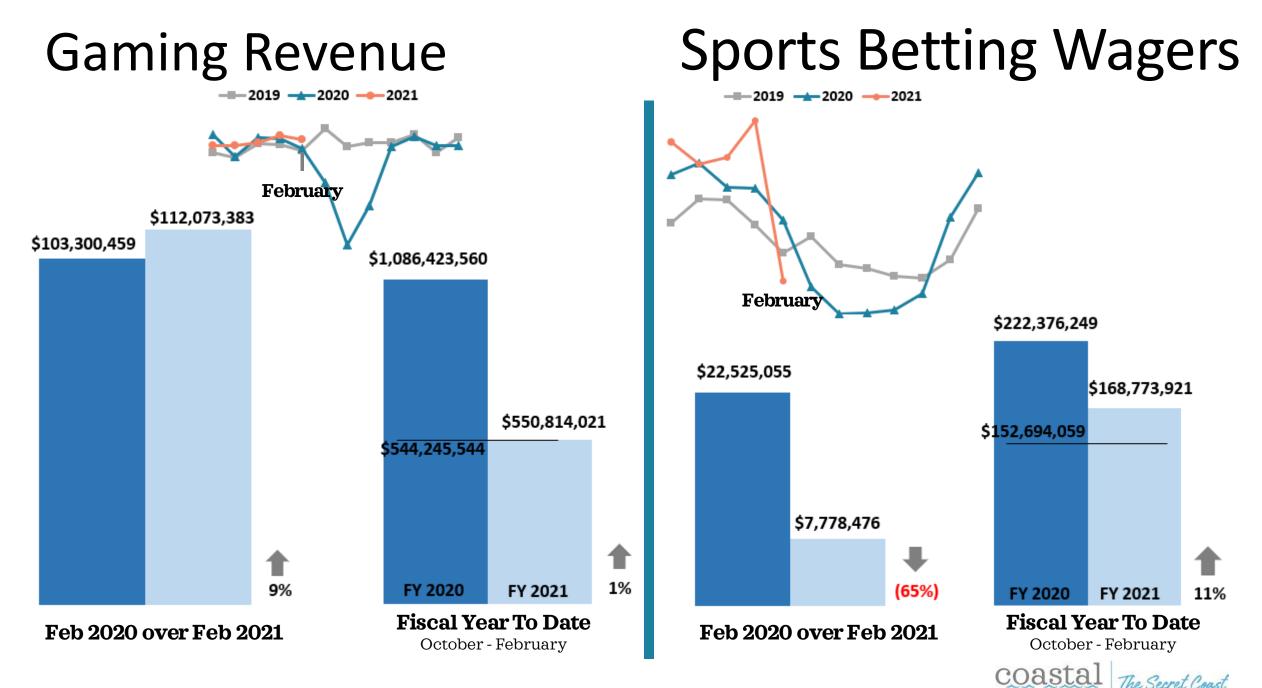
Source: MS Gaming Commission

# All ADR





Source: STR & MS Gaming Commission

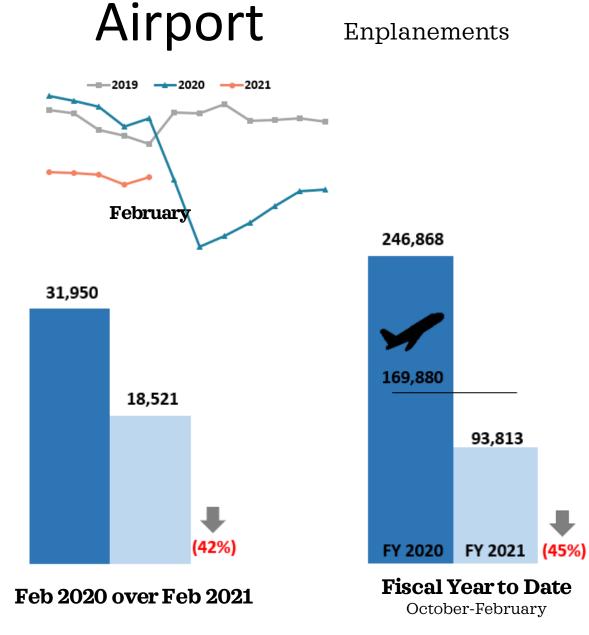


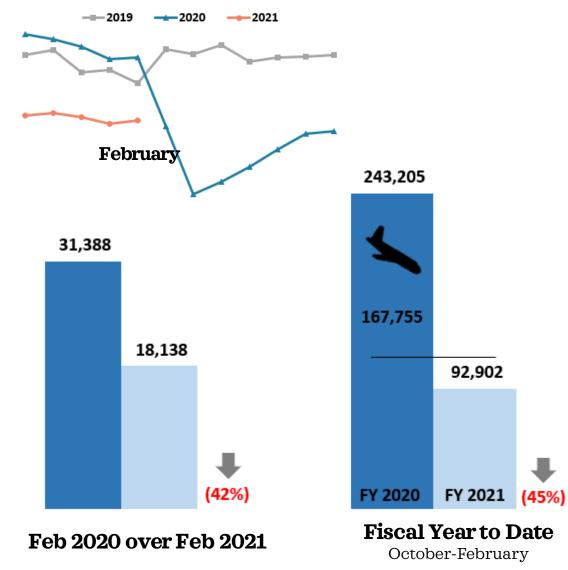
\* Sports Betting began August 2018

Source: MS Gaming Commission

#### Enplanements

#### Deplanements

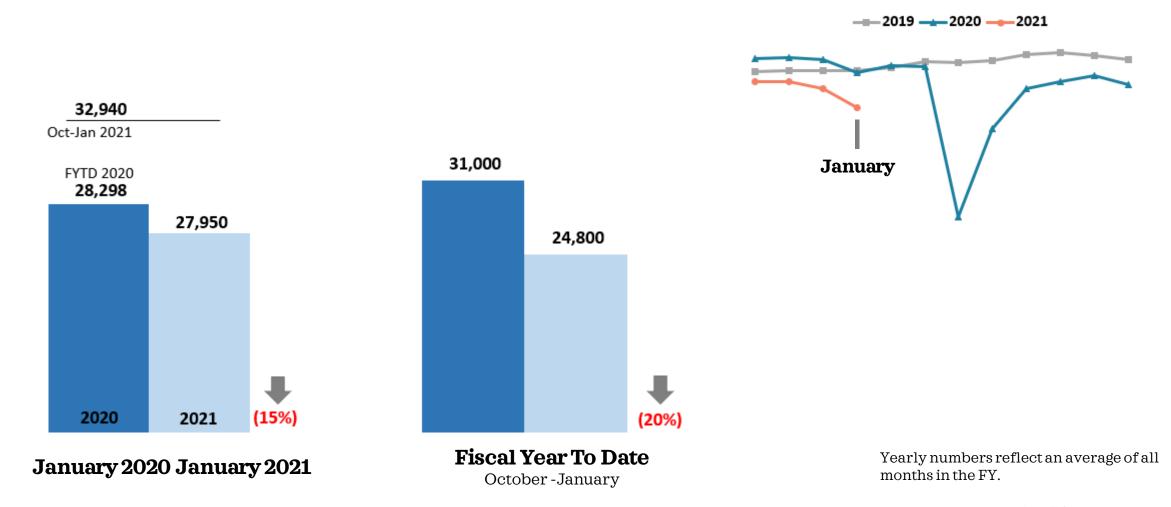






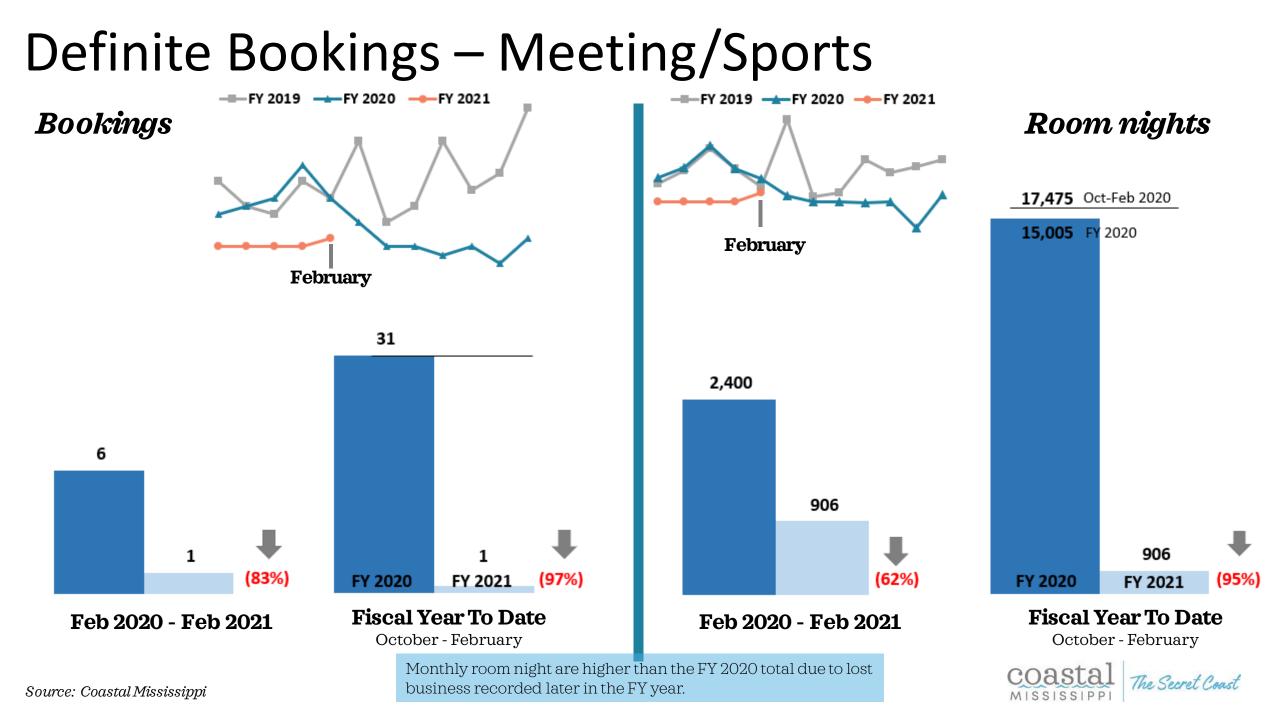
Source: Gulfport Biloxi International Airport

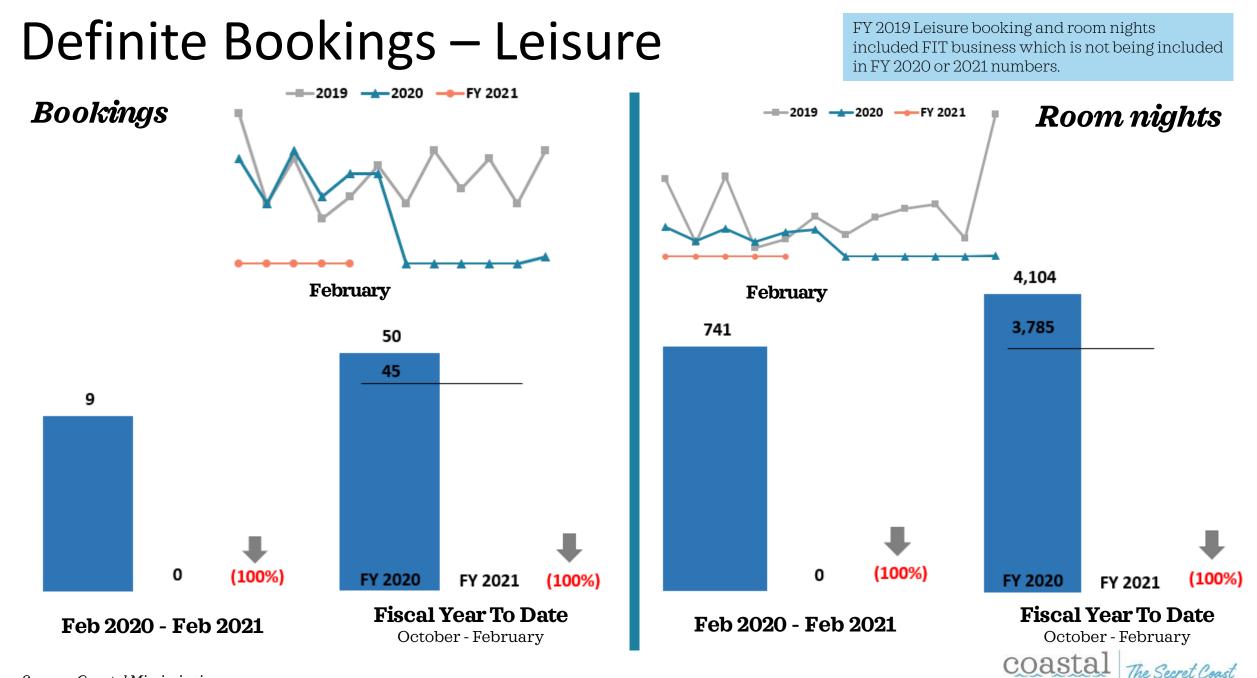
# Leisure & Hospitality Jobs



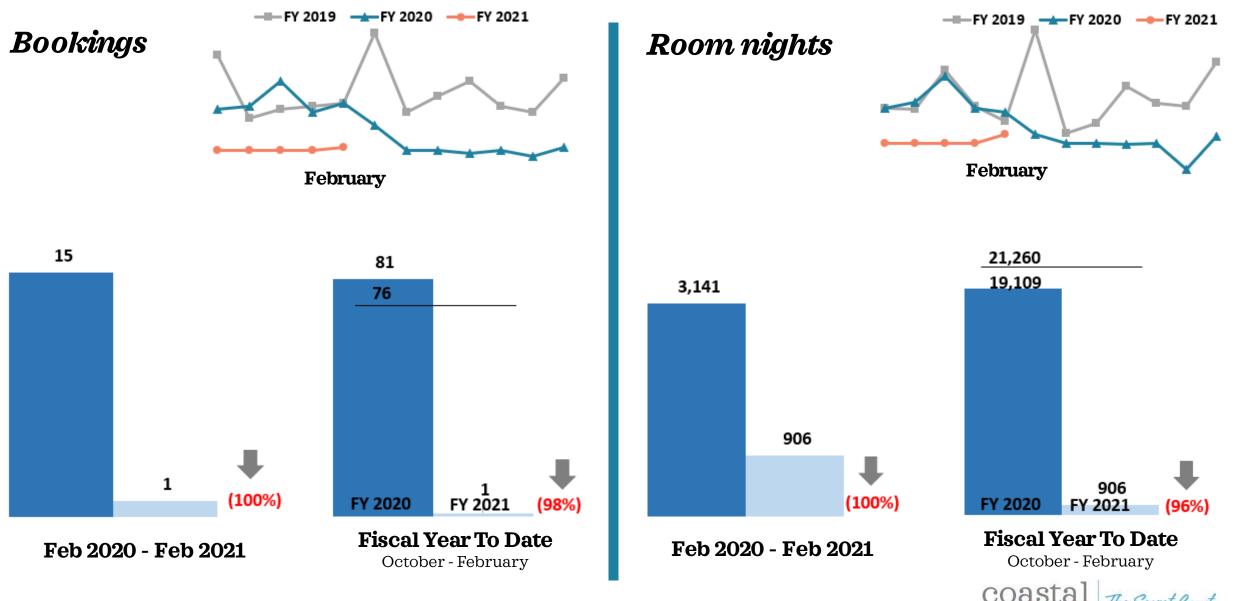


Source: MS Department of Employment Security

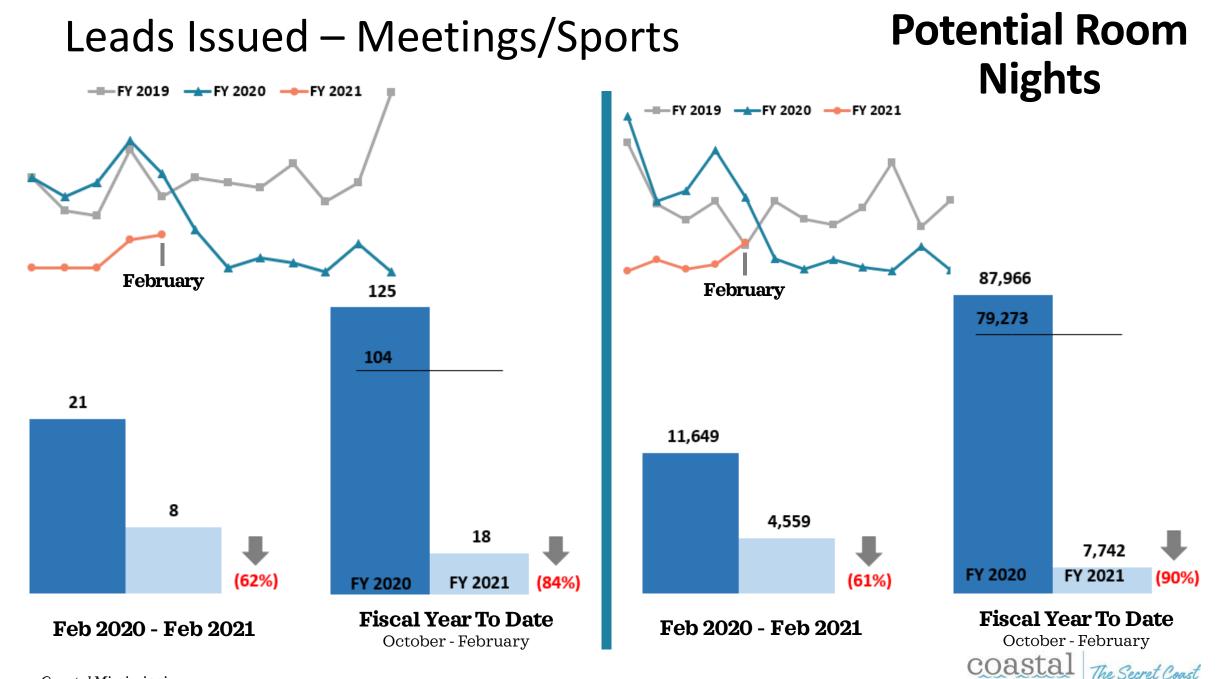


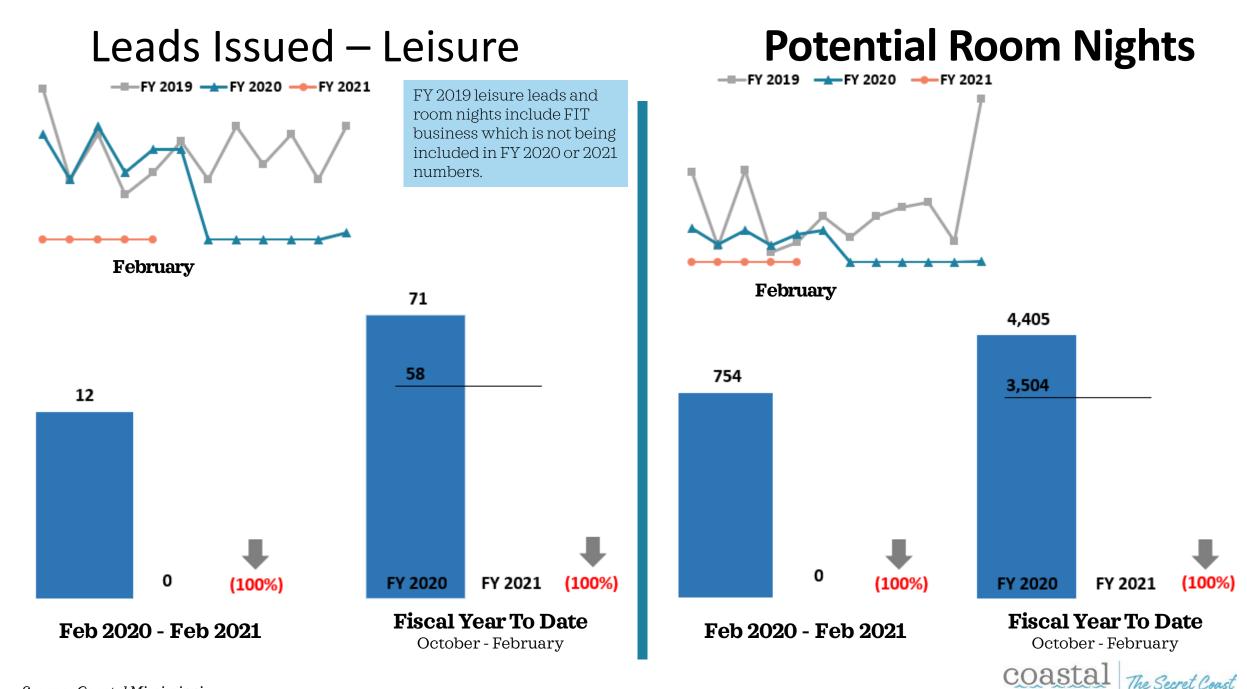


# Definite Bookings – All Sales

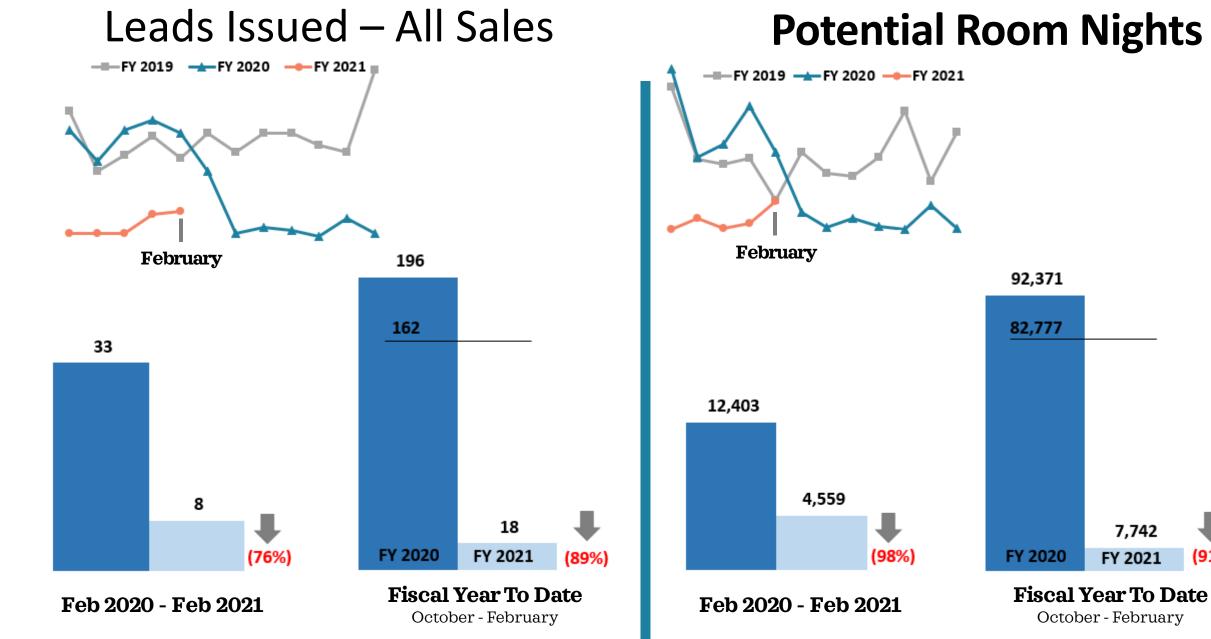


The Secret Coast





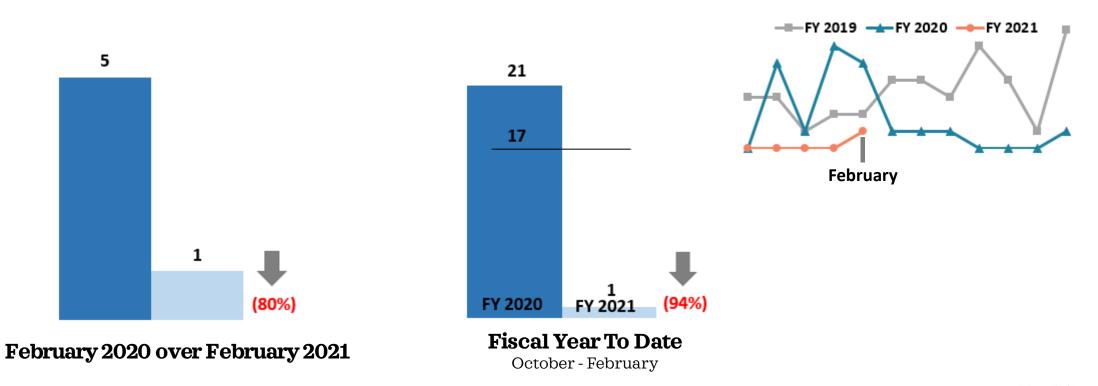
Source: Coastal Mississippi



### COastal The Secret Coast

(91%)

## **Convention Center Leads**





Source: Coastal Mississippi

# Pace Report





# Pace Report - Pipeline



**Annual Sales Pipeline** 



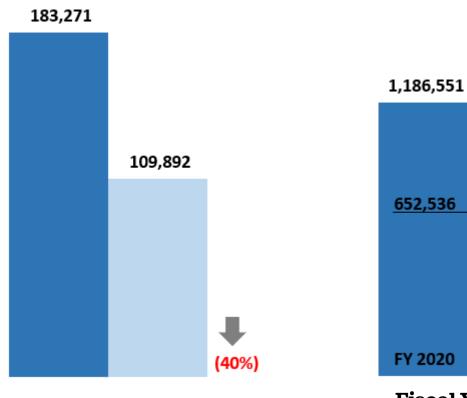
# Google Analytics – Users

Traffic Analysis:

Overall traffic was down -47% compared to last year. Organic Search was the top source of traffic however it was down 66%. Paid Social (+566%), Social (+456%), and "Other" (+14,833%) sessions increased YoY. The Other sessions were driven primarily by Miq and Viant native ads.

----FY 2019 -----FY 2020 ----FY 2021





FY 2020 FY 2021 (2%) Fiscal Year To Date October - February

642,564



Source: Google Analytics

February 2020 over February 2021

# Site Engagement

A snapshot of actions taken by visitors to our site. Newsletter sign up allows us the opportunity to engage with users based on their interests.

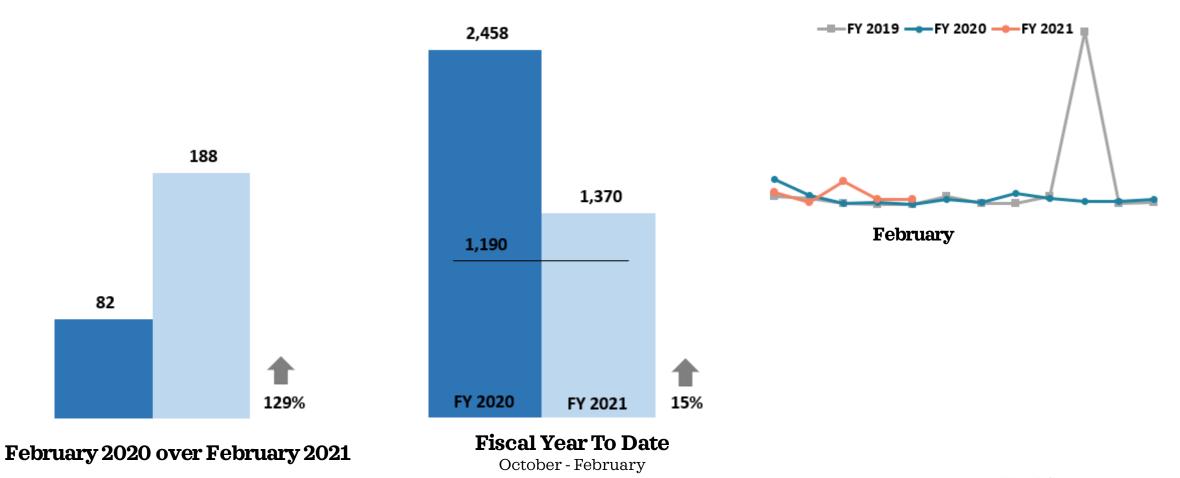
FY 2021	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Newsletter Signup	241	213	497	234	210							
Total Active Newsletter Recipients 24,907												
Request the Guide	568	440	542	784	797							
Digital Guide Views	118	69	88	131	129							
Action Taken					site.		partner ever l – Referrals 1					

Event Detail	5,339	6,729	9,279	2,176	2,509				
Listing Detail	10,648	7,466	9,064	13,007	13,743				
Website referral	14,105	8,955	9,549	7,740	8,390				



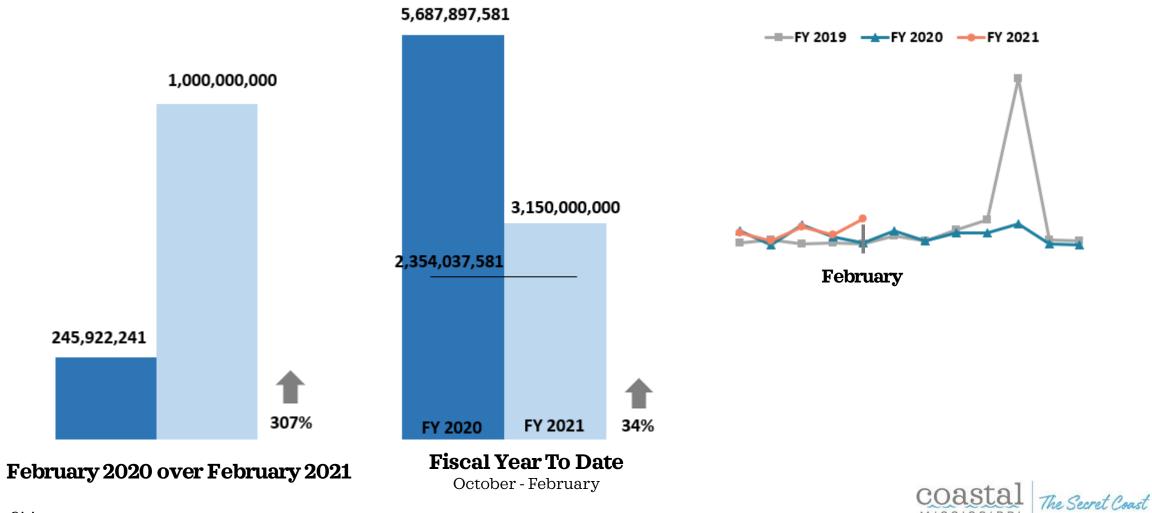
Coastal Mississippi

# Number of Articles





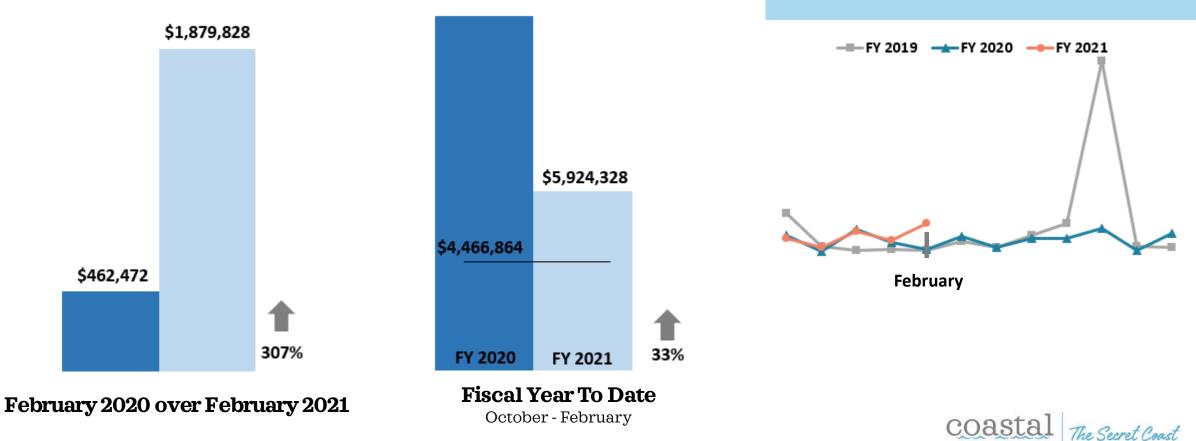
## Impressions



# **Advertising Value Equivalency**

\$11,728,471

Declining AVE numbers related to changes in the monitoring platform. Industry standards are shifting away from AVE and towards methods that focus on measuring how coverage is relevant to the brand and its goals. This is an ongoing process and we are currently exploring multiple options for how we measure success.

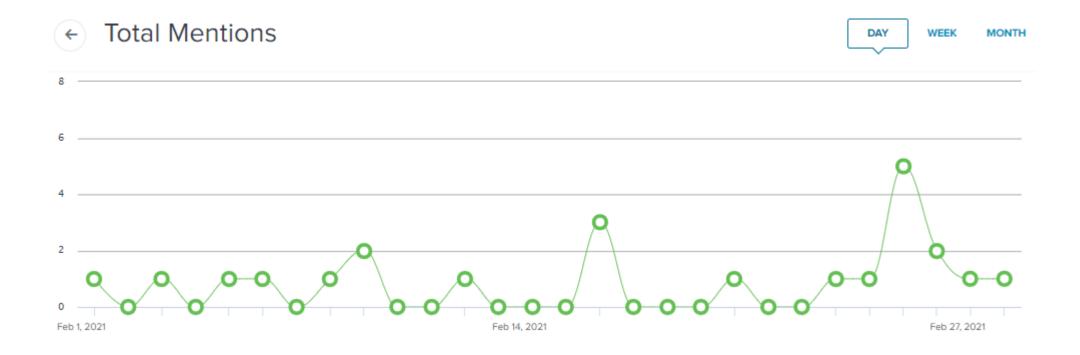


Source: Cision

# Earned Media

Content Drivers:

- COVID-19
- Outdoor Destinations
- Winter TRAVEL
- Development
- Food & Drink







## Study: Coast tourism performing among the best in the nation



BILOXI, Miss. (WLOX) - While COVID-19 hit our tourism industry hard, the downturn has not been as severe as expected. Coast tourism is performing among the best in the nation.

That's according to the latest tourism research released Thursday morning by Coastal Mississippi CEO Milton Segarra at a meeting with the Gulf Coast Business Council.

Segarra says South Mississippi tourism has seen success and growth in the past year, thanks in part to the the \$3.4 million the Coast was awarded from the Tourism Recovery Fund.

Mississippi was the top travel spending market in the U.S. last year, with the Gulf Coast accounting for one-third of all the activity regarding tourism.

## Local Media Coverage - Assisted

# **SunHerald**

#### Study shows 75% of visitors to Mississippi Coast want to come back, tourism chief says

BY MILTON SEGARRA COASTAL MISSISSIPPI FEBRUARY 25, 2021 07:00 AM

On behalf of the Coastal Mississippi staff and Board of Commissioners, I extend a heartfelt thanks to our community, industry partners, health care authorities and visitors for taking extraordinary precautions to keep our region safe during these unprecedented times, and for maintaining our Coastal Mississippi promise of health and safety.

Tourism is the lifeblood of our tri-county region, and while the impact of COVID-19 has inarguably been indelible, Coastal Mississippi has nonetheless seen successes and growth.

Mississippi was the top travel spending market in the U.S. in 2020, and Coastal Mississippi accounts for one-third of the state's tourism employees, expenditures, and taxes. This places our destination as one of the highest performing nationally

last year.





### Shermans Travel

#### 10 Small-ish Towns in America for Every Occasion

#### For Pottery (and the Beach): Coastal Mississippi

The Gulf Coast of Mississippi, which has 26 miles of white-sand beaches, feels like a good secret. We love that each coastal community across the region has a different feel, from artsy Ocean Springs to charming Bay St. Louis. With loads of inexpensive lodging options, guests can stay in beachside boutique hotels, luxury casino resorts (and for much less than in, say, Vegas), and coastal inns. This wallet-friendly stretch of coastline lets you kayak, hop on a standup paddle board, or go boating and fishing for less than in higher-profile beaches in Florida or Texas. If you prefer museums and art, check out the Ohr-O'Keefe Museum of Art in Biloxi, or the Walter Anderson Museum of Art or Shearwater Pottery Workshop and Showroom in Ocean Springs. A range of the area's attractions can be found in the Coastal Mississippi Attractions Pass, which includes one cost of entry to eight must-see attractions, all for the wallet-friendly price of \$45. and it never expires. Plan a visit around one of the region's free festivals held throughout the year, which showcase local crafts, fresh seafood, and live music.



#### The Best Staycation in Every State

24 Ocean Springs, Mississippi



VIEW MAP 🧿

ADDRESS: Ocean Springs, MS 39564, USA

People opting for local travel to Mississippi's 'Secret Coast' can rest assured that the tourism and hospitality sector of that region is committed to safe, responsible experiences for visitors. Under the <u>Coastal Mississippi Destination Promise of Health</u> and <u>Safety</u>, industry leaders ensure that all necessary precautions and best practices continue to be implemented throughout the southern communities.

Ocean Springs is a great place to start for a Gulf Coast staycation. It's in close proximity to the <u>Mississippi Aquarium</u> in Gulfport, the tantalizing seafood of Biloxi, and the golf courses of Gautier. <u>The Roost</u> boutique hotel, just a short walk from bustling Government Street, offers quiet accommodations with historic charm. The entire town is an art lover's dream but the <u>Twelve Oaks Nature Preserve and Trail</u> is a creative blend of the <u>arts community</u> and the <u>outdoors</u>. With both takeout and outdoor dining available, the quirky, down-home joint <u>The Shed</u> serves up rustic vibes and barbecue with all the fixin's. —*Amy Conry Davis* 

Coastal Mississippi Assisted Media Coverage





### **25 Affordable US Travel Destinations**



#### Biloxi, Mississippi

<u>Biloxi</u> is a budget-friendly beach getaway that you'll definitely want to experience. Spend the day suntanning at on Ship Island or Biloxi Beach. When you're not exploring attractions like the Mardi Gras Museum or Biloxi Lighthouse, eat your way through the barbecue, Cajun, and seafood joints of the city. And if you're feeling lucky, perhaps you could cover the cost of your trip with a little gambling among the Biloxi casinos.



We first ventured to the *Mississippi* coastline in mid-2019, on a road trip in our cozy, tightly-packed Prius (With Sally too!). With little expectations on arrival, we were wowed by our hotel, the food, the experiences, and the people! Our second visit, in November 2020, was no different (well, besides the fact that we had a bigger car and a baby). We had grand plans to head back to all of our favorite Coastal MS spots, but we were pleasantly surprised to find some new gems, too! From tasty new restaurants to incredible new activities for the whole family, Coastal Mississippi continues to have us wanting more.

Why? Let's start with where we stayed. In case you need a refresher, in 2019 we stayed at the **Roost**, the most beautiful little boutique hotel just a short walk from downtown Ocean Springs. It's quaint and chic and cozy all in one—not to mention connected to an incredible (and under-the-radar) speakeasy. How can you possibly beat that?!

Well, their sister property, the Beatnik, is brand new to Ocean Springs, and it's just as magical. The Beatnik boasts four modern, luxurious floating cabins that we were obsessed with from the moment we walked in. From a Covid-19 perspective, we had zero interaction with anybody to check-in, and the room was only cleaned on an as-needed basis (with safety precautions in mind). We all had our highlights... For me (Bobby), it was the outdoor shower. Alli loved the pool. Jude wanted to sleep in the hidden bunk beds (not quite ready, though). And Sally lived for the refreshingly cool floors in the bathroom. This place was a dream!

### Coastal Mississippi Assisted Media Coverage





## Shrimp Life Cycle Booklet



If you spend any time here on Thrifty Mommas Tips at all, then you probably already know that shrimp is my food. Just last month I wrote about a shrimp boat tour that we did in 2019 in Coastal Mississippi.

But what do you actually know about shrimp? I mean they taste great and all, but what's their life cycle like?

### What's in the Shrimp Life Cycle Learning Kit?

Here's what's included in this cute and free learning tool for school aged kids.

- The first page is a which is next in the life cycle stages sheet.
- Page 2 is a word tracing game.
- Page 3 is a Self Correcting Puzzle. Use the scissors to cut this out and help reinforce hand eye coordination and fine motor skills too.
- Finally, page 4 is a maze, which is always fun for kids.

SHORT CAZY

THINGS TO DO IN MISSISSIPPI – THE ULTIMATE TRAVEL GUIDE TO THE MAGNOLIA STATE



#### Things To Do in Coastal Mississippi aka The Secret Coast

**Coastal Mississippi** is so much more than a beach destination. It is a **true coastal destination** with enough to do to pack out a week.

## Coastal Mississippi Assisted Media Coverage



# **Social Media Metrics**

Large loss of Twitter followers largely due to platform-wide purge following events of February 6th. Purge impacted several Southeast DMO accounts.

	f	Y	P	0	You Tube	Linked in	<
Monthly Increase	10 Flat	31 Flat	<b>3</b> Flat	448 3%	866 Flat	74 1%	1,4324 Flat
February 2020	151,283 F <u>acebook</u> (Total Likes)	15,489 Twitter (Total Followers)	964 Pinterest (Total Followers)	15,714 Instagram (Total Followers)	1,782,974 YouTube (Lifetime Followers)	5,570 LinkedIn Total Followers	1,971,994 Total



#### coastal Coastal Mississippi

Posted by HeyOrca Feb 1 · 😵

Paying homage to sacrifices, considering our progress and reinforcing a commitment to an even bri... See More



GULFCOAST.ORG Celebrate Black History Month in Coastal Mississippi

100 47	1 Co	omment 5 Share
🖒 Like		🖒 Share
171,118 people rea	ched >	Boost Post
2,285	168,833	9,70 Constal

**Facebook** Black History Month blog

Paid Reach

**Organic Reach** 

171,118 impressions 9,778 interactions

## SOCIAL MEDIA

Post Cli



...

Mentally, we're here. 🐳 #MSCoastLife



:08 PM · 2/15/21 · Twitter for iPhone					
View Twe	eet activity				
Retweets	2 Quote Tweets	34 Likes			
$\bigcirc$	t]	$\bigcirc$			

**Twitter** Light-hearted tweet during nationwide winter storm

> 5,153 impressions 306 interactions

coastalms Front Beach Ocean Springs

...



#### View Insights

 $\mathcal{O}$ 

企

Q 🛛

Liked by captkylejohnson and 12,910 others coastalms Come to Coastal Mississippi, we'll be wading for you.

#### #VisitMSResponsibly

View all 20 comments

**Instagram** User-generated content of Ocean Springs sunset

14,062 impressions 13,271 interactions

Coastal Mississippi 5,570 followers 1w · S

...

Promote

"Tourism is the lifeblood of our tri-county region, and while the impact of COVID-19 has inarguably been indelible, Coastal Mississippi has nonetheless seen successes and growth."

See how in CEO Milton Segarra, CDME's Sun Herald op-ed: https://lnkd.in/d8DG\_Zu

#### #tourism #covid19 #growth



Study shows 75% of visitors to Mississippi Coast want to come back, tourism chief says

sunherald.com 🛛 • 3 min read

000 121			7 comments
<b>a</b>	©	<b>∂</b>	<b>7</b>
Like	Comment	Share	Send

**LinkedIn** Milton Segarra, CDME op-ed in Sun Herald

2,431 impressions 216 interactions

