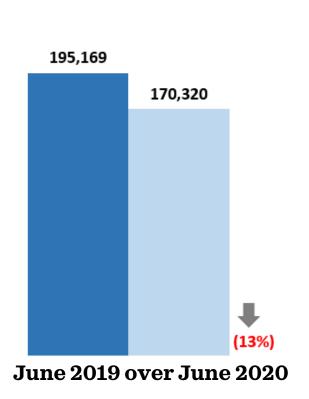
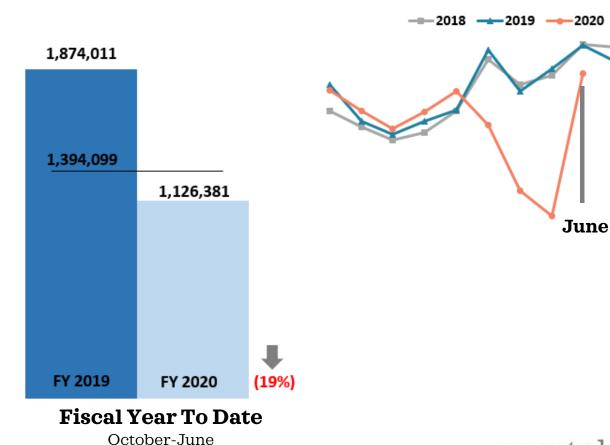
# COASTAL MISSISSIPPI The Secret Coast

- Key Performance indicators
- June 2020

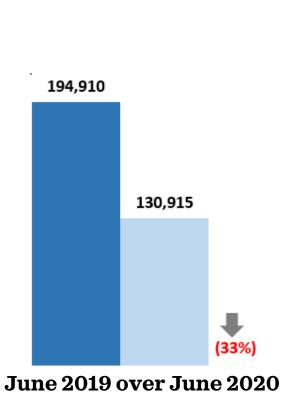


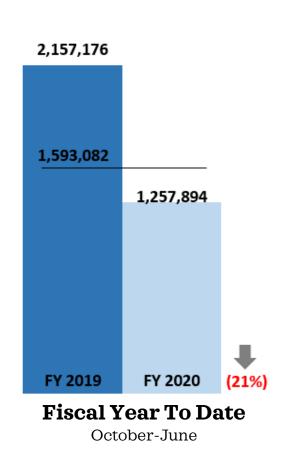
#### Non-Casino Rooms Sold

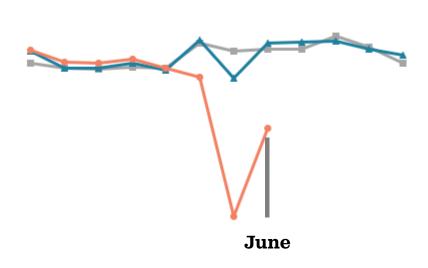




#### Casino Rooms Occupied



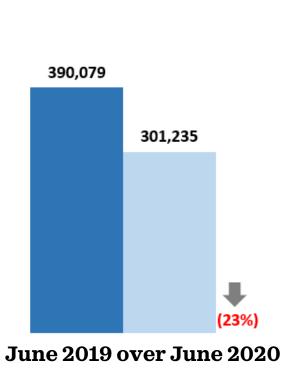


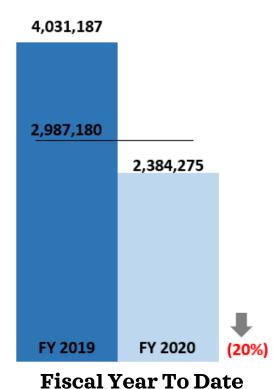


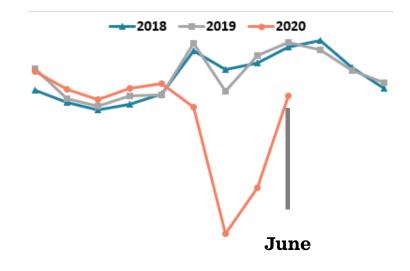
---2018 <del>---</del>2019 <del>---</del>2020



#### All Rooms Sold/Occupied



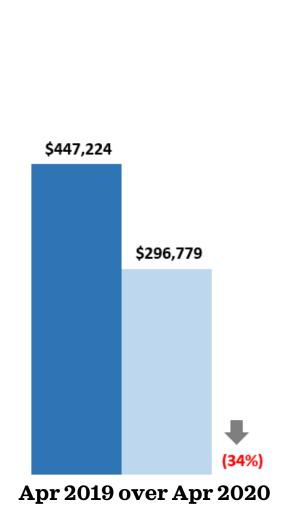


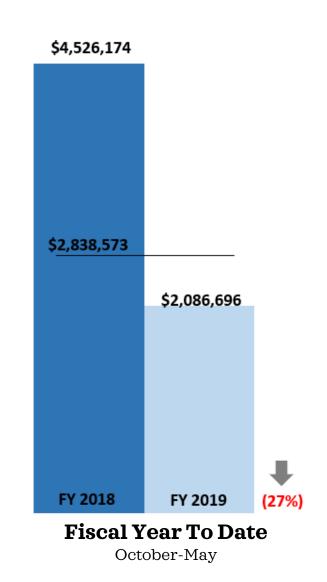


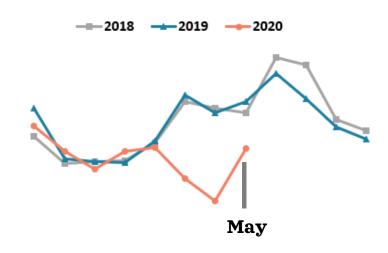
October-June



#### Occupancy Tax Receipts

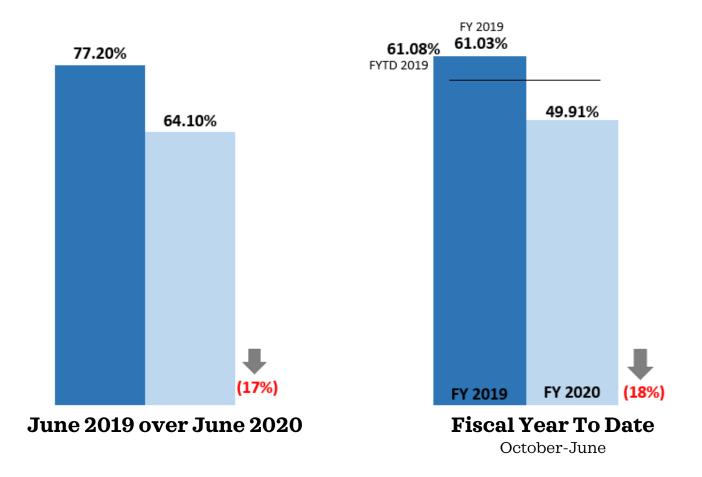


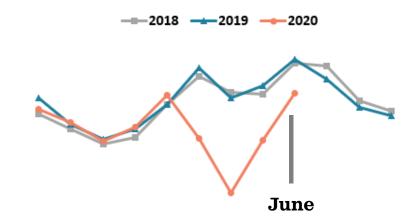






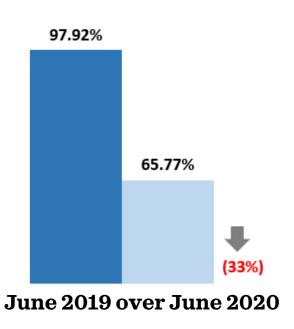
#### Non-Casino Occupancy

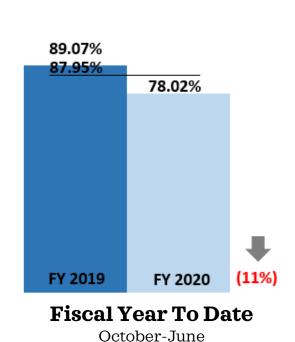


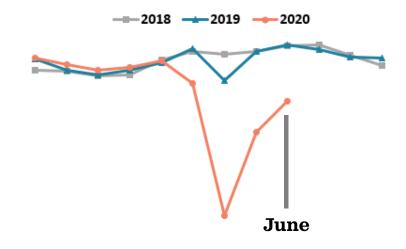




#### Casino Occupancy

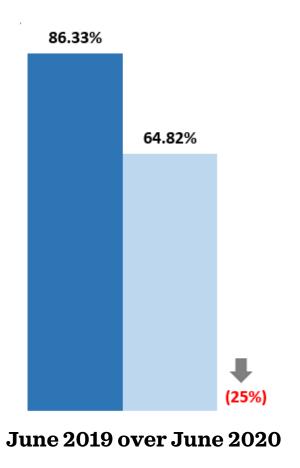


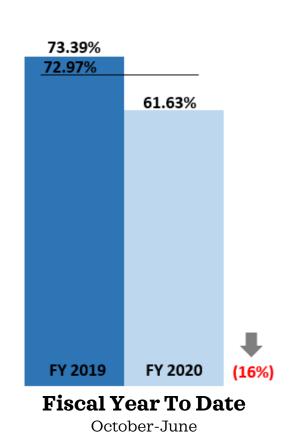


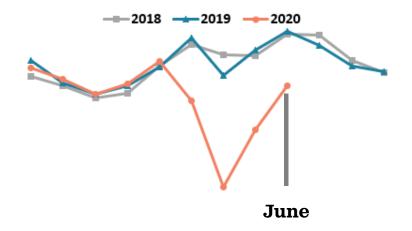




#### All Occupancy

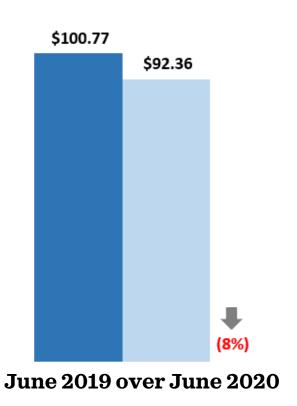


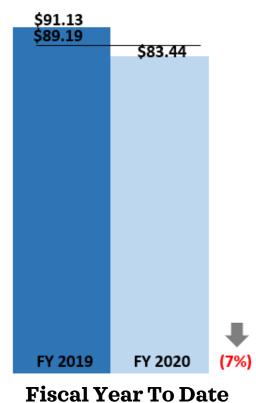


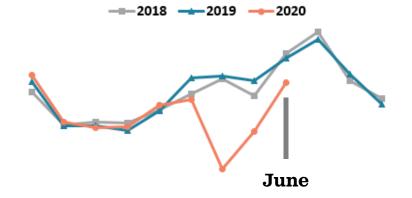




#### Non-Casino ADR



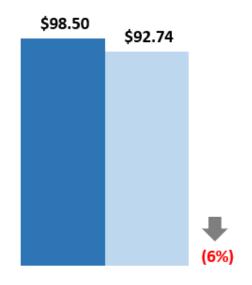




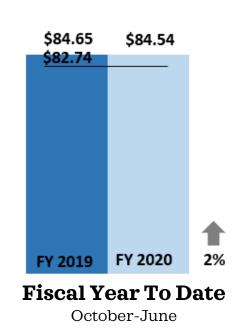
October-June

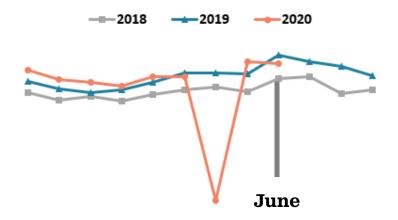


#### Casino ADR



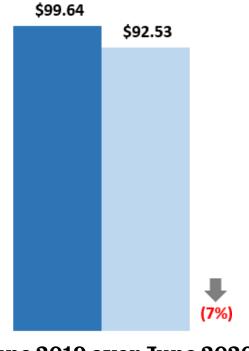
**June 2019 over June 2020** 



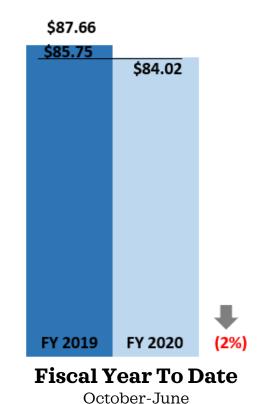


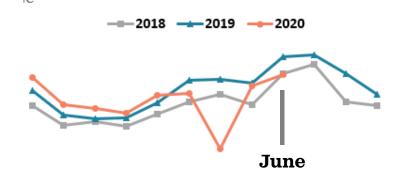


#### **All ADR**



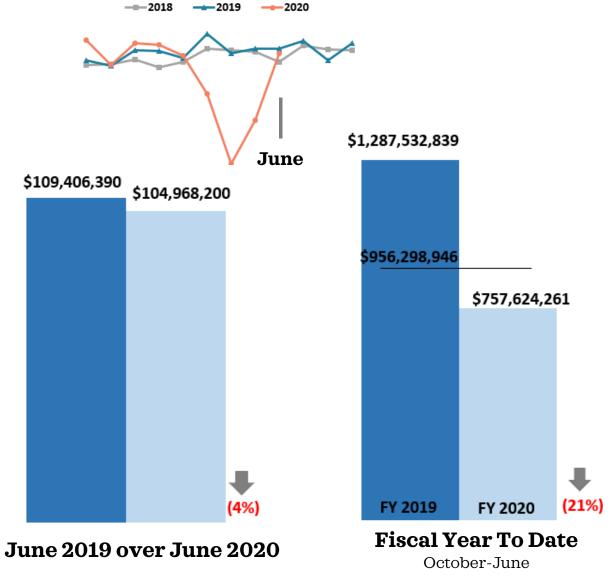
**June 2019 over June 2020** 



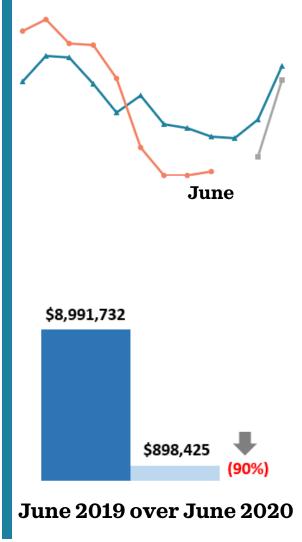


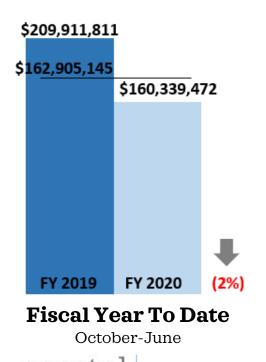


#### Gaming Revenue



## Sports Betting Wagers Wagers

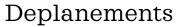


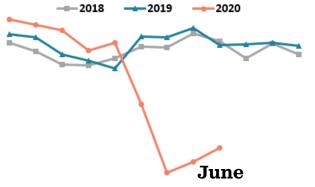


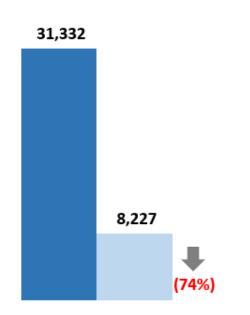
Source: MS Gaming Commission

<sup>\*</sup> Sports Betting began August 2018

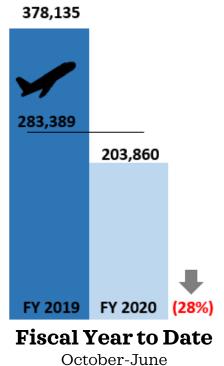
### Airport Enplanements

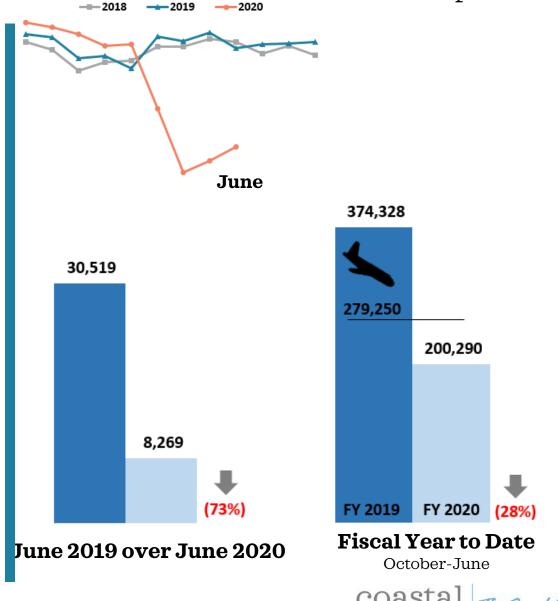




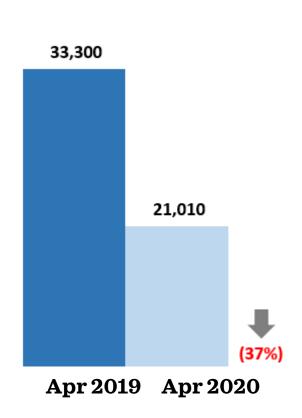


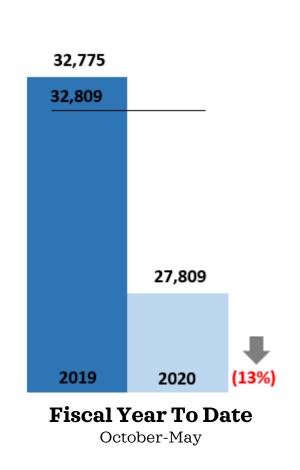
June 2019 over June 2020

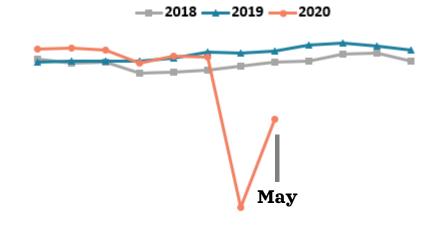




#### Leisure & Hospitality Jobs



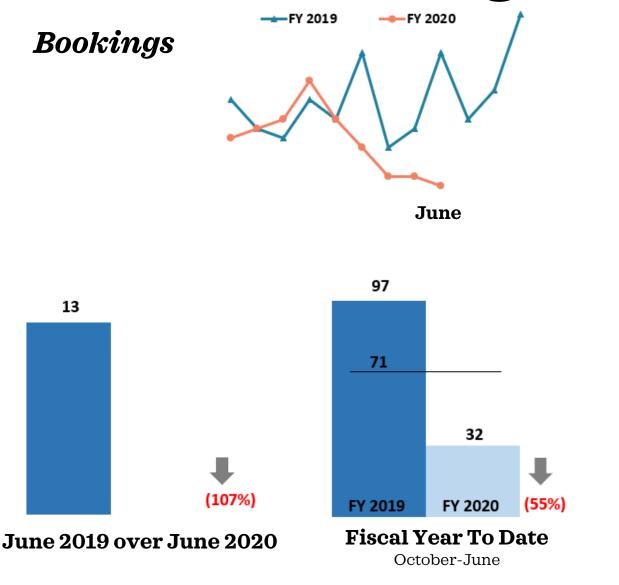


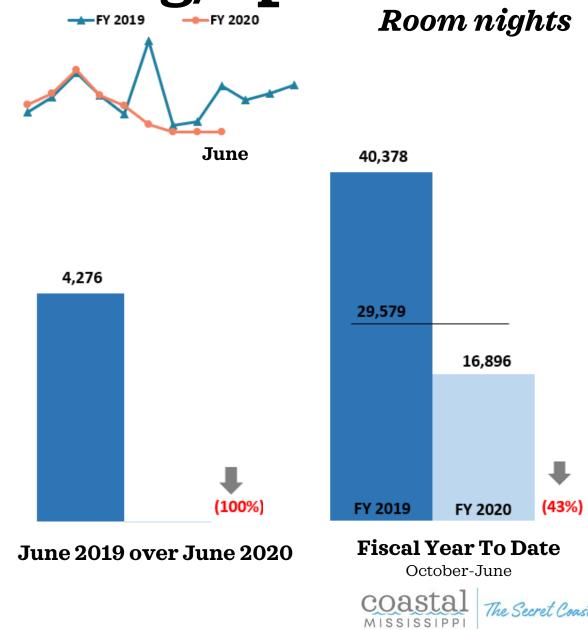


Yearly numbers reflect an average of all months in the FY.



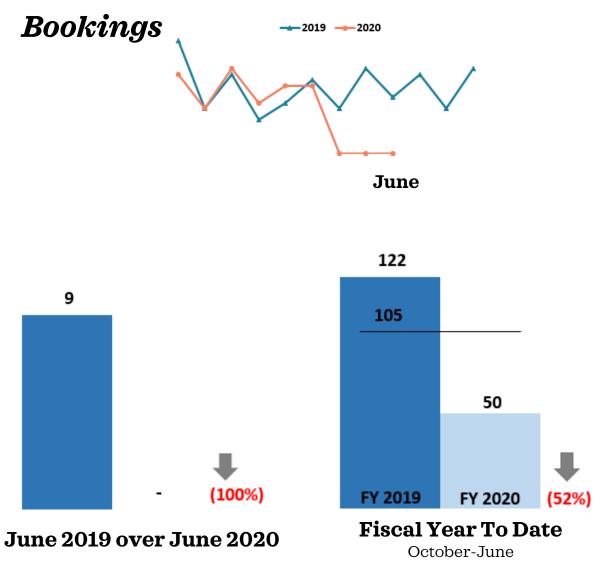
#### Definite Bookings - Meeting/Sports

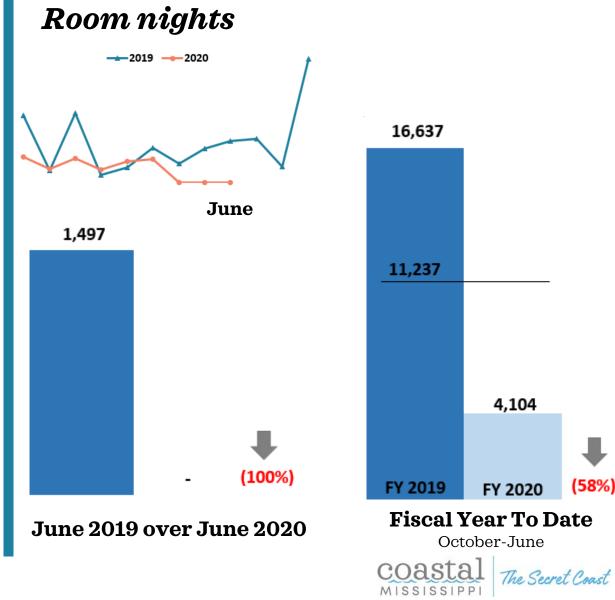




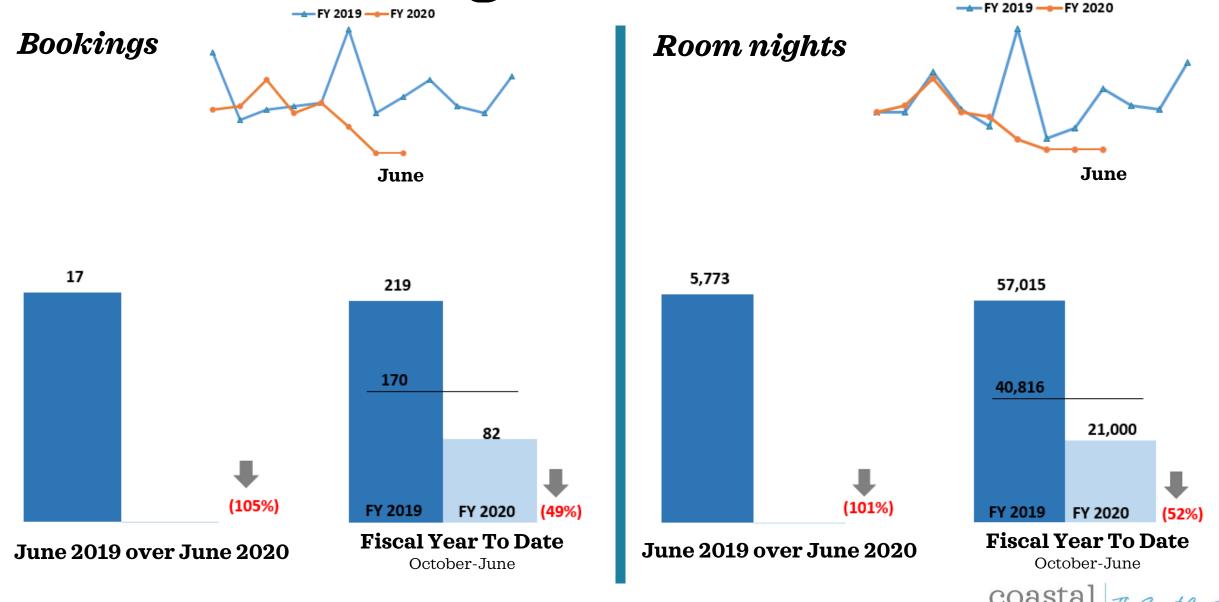
#### Definite Bookings - Leisure

FY 2019 Leisure booking and room nights included FIT business which is not being included in the FY 2020 numbers.





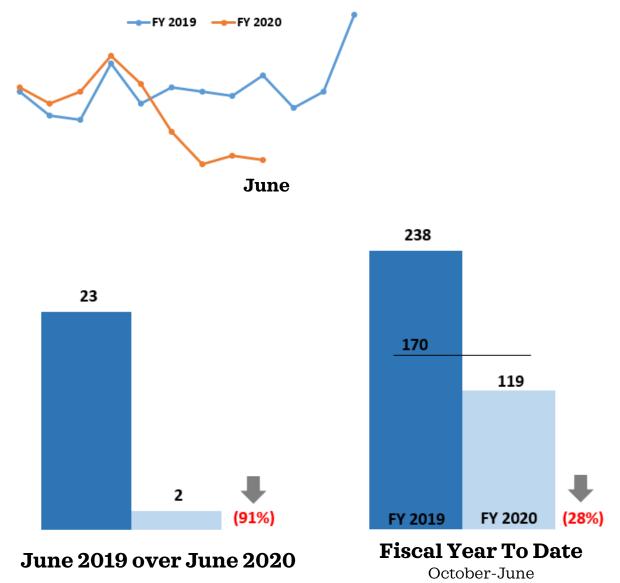
#### Definite Bookings - All Sales

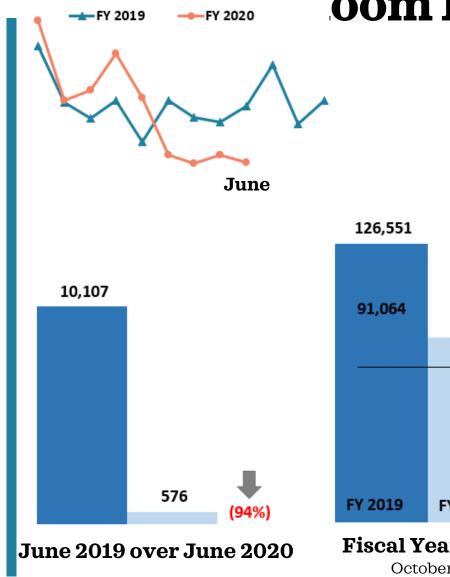


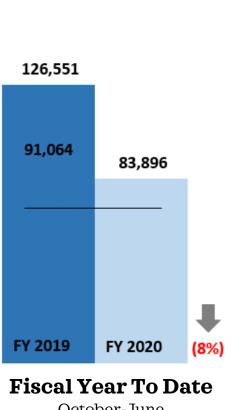
Source: Coastal Mississippi

Leads Issued - Meetings/Sports

Potential oom Nights



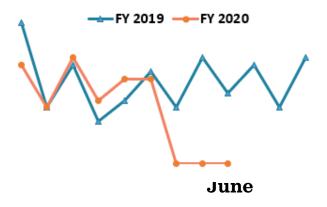




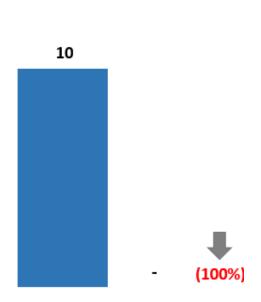
October-June
COastal The Secret Coast

Source: Coastal Mississippi

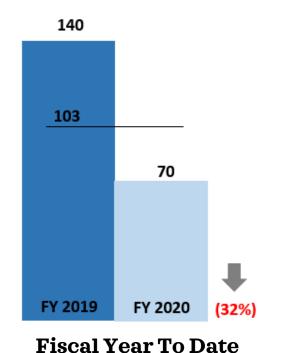
#### Leads Issued - Leisure



FY 2019 leisure leads and room nights included FIT business which is not being included in the FY 2020 numbers.

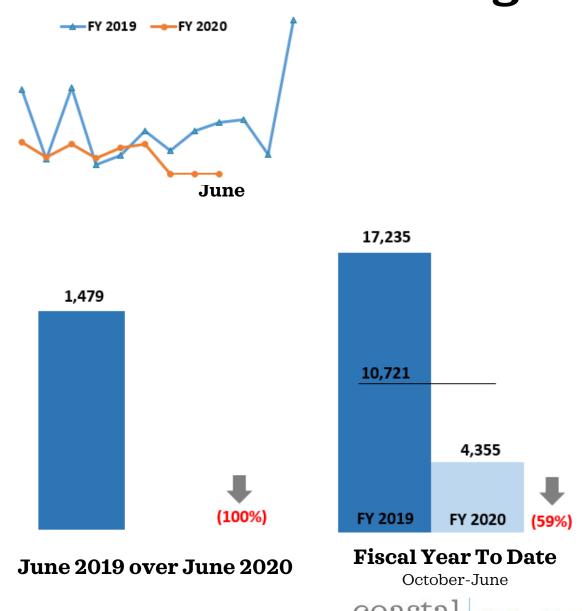


**June 2019 over June 2020** 

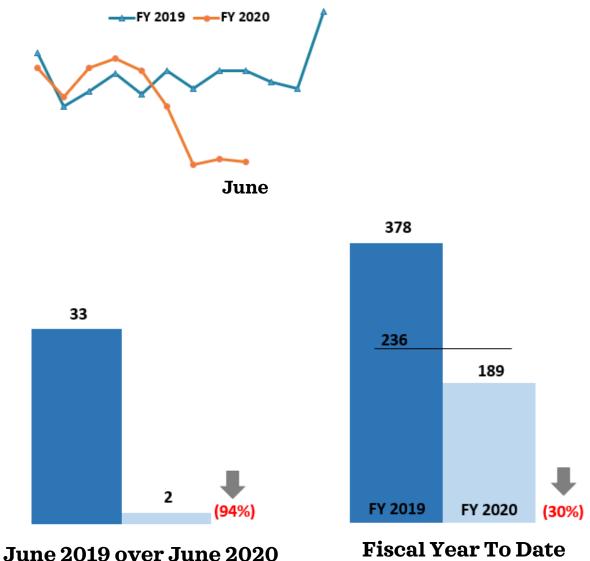


October-June

#### **Potential Room Nights**

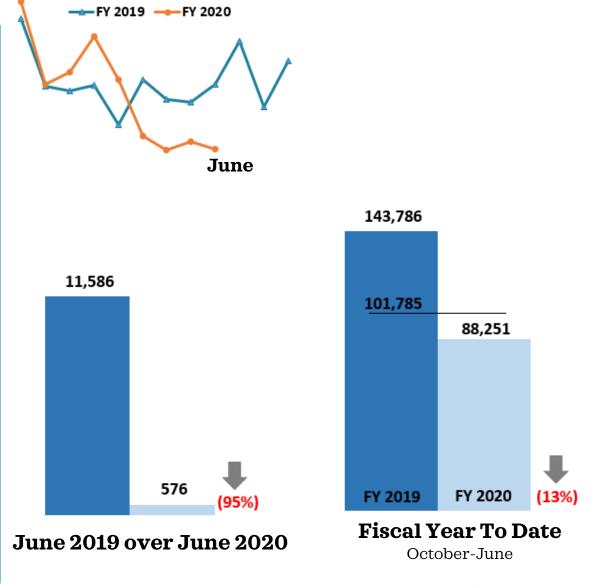


#### Leads Issued - All Sales



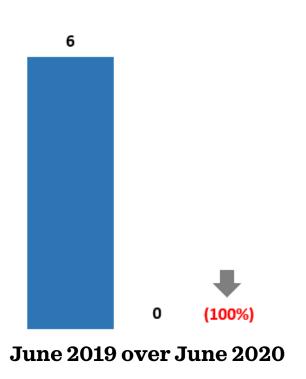
October-June

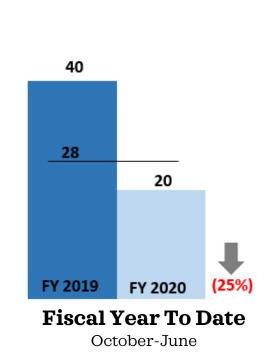
#### **Potential Room Nights**

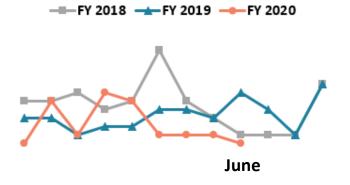




#### **Convention Center Leads**









#### **Pace Report**



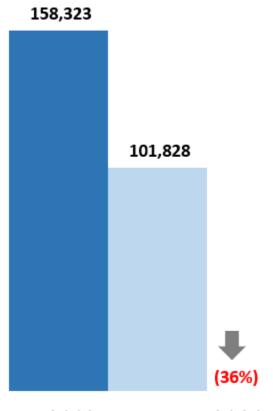


#### Pace Report - Pipeline

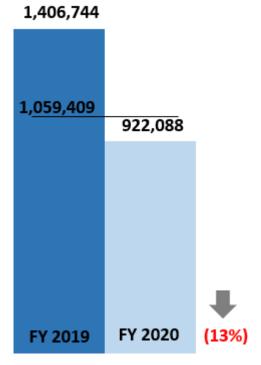




#### Google Analytics - Users



**June 2019 over June 2020** 

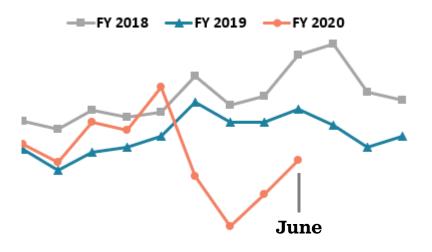


Fiscal Year To Date

October-June

#### Traffic Analysis:

- Traffic decreased by 42% in June, compared to last year. While the decrease is significant, traffic is moving in the right direction.
- Declines in traffic were much larger in April and May as COVID restrictions were tighter. Drilling down, most channels of traffic experienced smaller YoY declines than they did last month including Referral, Organic, and Paid Search.
- The (Other) channel saw a YoY increase in sessions that came mostly from TripAdvisor and Viant campaigns.





#### Site Engagement

A snapshot of actions taken by visitors to our site. Newsletter sign up allows us the opportunity to engage with users based on their interests.

FY 2020	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Newsletter Signup	140	140	135	193	210	131	66	98	122			
Total Active Newsletter Recipients 19,304												
Request the Guide	226	192	204	563	478	209	225	582	719			
Digital Guide Views	267	291	340	472	573	251	43	120	191			

#### **Action Taken**

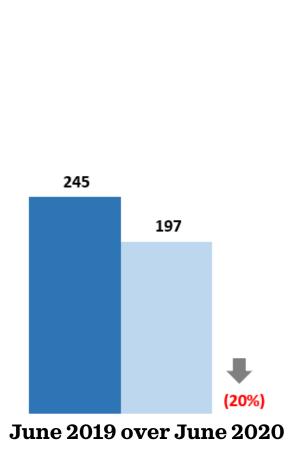
Total number of partner events and listings viewed by visitors on our site.

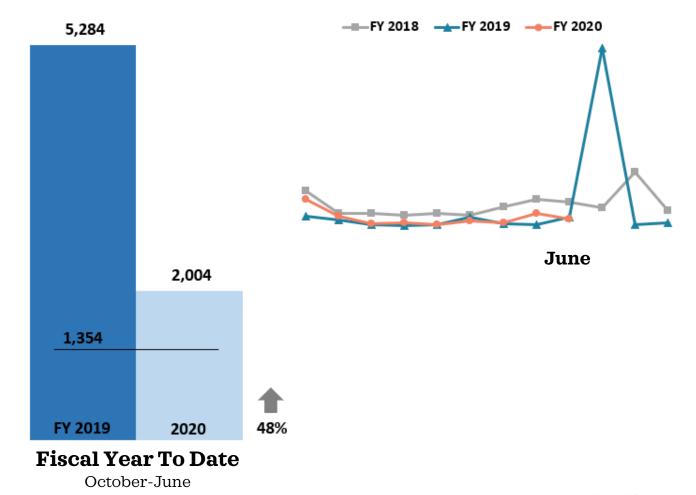
Website Referral - Referrals to partner websites from any of our pages.

Event Detail	12,074	13,261	22,531	13,490	17,303	6,141	572	903	5,984		
Listing Detail	9,730	7,633	7,926	12,639	13,739	8,831	2,786	13,156	22,806		
Website referral	19,886	16,651	23,700	21,985	38,625	14,639	4,022	6,780	14,205		



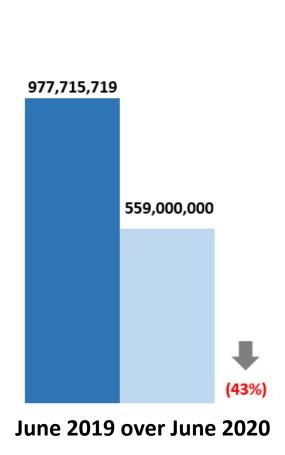
#### **Number of Articles**

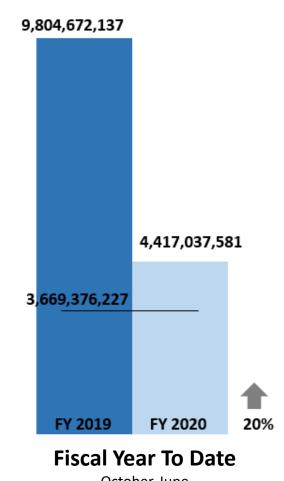


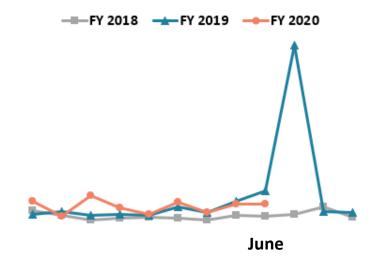




#### **Impressions**





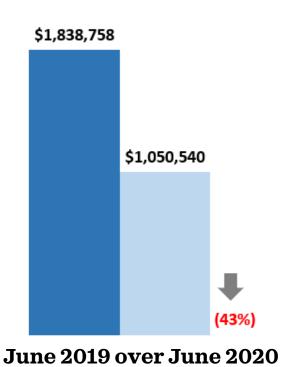


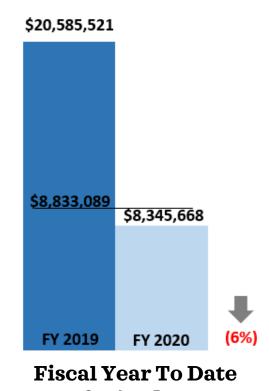
October-June

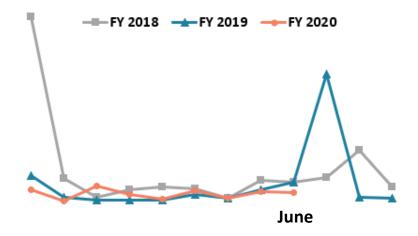


#### Advertising Value Equivalency

Declining AVE numbers related to changes in the monitoring platform. Industry standards are shifting away from AVE and towards methods that focus on measuring how coverage is relevant to the brand and its goals. This is an ongoing process and we are currently exploring multiple options for how we measure success.







October-June





## Coast hotels, tourism officials hoping for busy holiday weekend despite pandemic



SOUTH MISSISSIPPI (WLOX) - Despite the ongoing pandemic, busy beaches and booked hotel rooms are signs that tourism is picking up on the Coast.

Milton Segarra with Coastal Mississippi weighed in on why visitors are drawn to spending their summer in South Mississippi.

"The beach has been one of the number one assets that people are visiting. They feel relaxed. They feel at ease. There's space and they don't feel the crowds that you see in other places," said Segarra.

Fresh off the heels of Scrapin' the Coast, South Mississippi's hotels are looking forward to staying booked for the Fourth of July weekend.

"We believe the economic recovery for the Coast... the tourism industry will be a key indicator," said Segarra.

The Mississippi Hotel and Lodging Association said bookings at Coast hotels are doing well, even as some hotels operate at limited capacity to allow social distancing for guests.

Coastal Mississippi calls this the Destination Promise.

"All of our vendors, hotels, partners, have taken the necessary measures protecting themselves and protecting our visitors, and that creates a sense of comfort and safety to our visitors," said Segarra.

Some hotels aren't seeing an uptick in visitors. Management at the Econolodge says summer events and holiday weekends help, but bookings could be better.

The Coast Tourism Board expects a greater influx of guests who live within driving distance looking for an easy getaway.

"That driving market, one to three hours, sometimes four, right now are looking for places to come. They have found in Coastal Mississippi the right balance. They feel secure, they feel safe," said Segarra.

Tourism officials tell us numbers for this weekend's crowds will be released later this week.

#### Local Media Coverage - Assisted





## **Best Beach Destinations in the USA**

#### 4. Secret Coast of Coastal Mississippi



The Secret Coast of Coastal Mississippi is currently one of my favorite beach destinations. At 26 miles long and 200 feet wide, the clean, cool, sugar sand between Pass Christian and Biloxi is actually the world's largest man-made beach and it is magnificent. Mississippi Gulf Coast Scenic Highway 90 is a dream drive (or marathon run) because nothing blocks your view of the Gulf of Mexico for most of that distance. Also rare among coveted US beaches is the FREE parking next to the beach. Literally—park, take three steps and enjoy USA's softest beach sand.

Coastal Mississippi secrets extend beyond the sand. Fresh Gulf shrimp and other catches are abundant in the former seafood capital of the world—but award-winning chefs at Vestige and White Pillars also incorporate local produce. Gorgeous and majestic live oak trees awe and inspire. Phenomenal US Gulf Coast sunrises and sunsets are the best secret so be sure to savor them. From the beach, of course!



#### Scenic Gulf Coast Road Trip: Bay St. Louis To Port St. Joe



If you have ever wanted to see the Scenic Gulf Coast, I'd suggest that you take a road trip. Hop in your car and start this scenic drive in Bay St. Louis, Mississippi. You will fall in love at every stop between these two towns. The views of the turquoise water and the history that you will learn about will inspire you to plan more road trips. I have compiled several fun things to do along this route, including some experiences that you will want to plan ahead for.

#### Coastal Mississippi Assisted Media Coverage



#### **Budget Your Trip**

## Affordable Weekend Trips in the Southeastern U.S. Mississippi Gulf Coast



Spectacular sunsets (and sunrises), stellar seafood, and stunning scenery await visitors to one of the US Gulf Coast's best secrets, Coastal Mississippi. The birthplace of Jimmy Buffett, childhood home of Good Morning America's Robin Roberts, and secret getaway for Elvis Presley and Al Capone, offers plenty of opportunities to reawaken, recharge, and rejuvenate.

Most Mississippi Gulf Coast activities focus on the water and attest to the Secret Coast being affordable and fun—including exploring the largest natural (undammed) river in the lower 48 states, visiting Gulf Islands National Seashore barrier islands, sampling Gulf shrimp and slurping local French Hermit oysters while overlooking a bayou or beachfront, and enjoying phenomenal sunsets (Henderson Point and Front Beach are two suggestions). Downtown Ocean Springs and Bay St Louis are perfect for strolls, sips, and savoring art and magnificent oak trees. Stop in the Walter Anderson Museum in Ocean Springs and look for the Angel trees in Bay St Louis. History fans will enjoy Biloxi Lighthouse (can only climb before 9:30am), Charnley-Norwood House (designed by Frank Lloyd Wright and Louis Sullivan), and 100 Men Hall. Foodies should allow time to visit the James Beard nominated chefs at Vestige and White Pillars.

### Our Escape Clause

#### 33 BEST BEACHES IN THE USA

Biloxi Beach, Mississippi

From Charles McCool of McCool Travel

**Biloxi Beach** is part of the longest manmade stretch of beach in the United States—26 miles in length and 200 feet deep—and is both currently and historically prominent.

Plentiful water and beach activities attract travelers from around the world and the Mississippi Gulf Coast's most popular casinos tempt most visitors. Devote time for a boat ride to a barrier island, along with the Mississippi sound, or just around Biloxi Bay.

Savor fresh innovative cuisine at places like White Pillars (chef/owner Sumrall is a 2020 James Beard best chef nominee) and Le Bakery (creative Asian/French fusion). Also, find the world's most expensive Waffle House to be built.

In addition to the gorgeous beach, Biloxi Beach is historically recognized for being a location of wade-ins during the US Civil Rights movement of the 1960s, the beautiful Biloxi Lighthouse (climb it before 9:30am), the birthplace of Barq's Root Beer, former Seafood Capital of the World (take the highly-rated Biloxi Shrimping Trip and visit the Maritime & Seafood Industry Museum), the first capital of New World France, and home to evidence of Native American presence to 8000 BC.

#### Coastal Mississippi Assisted Media Coverage





#### 5 Must-Eat Dishes on the Gulf Coast

#### **Gulf Shrimp**



Seafood is a big part of the economy of the Gulf Coast, especially when it comes to shrimp. Biloxi even has a museum that focuses on the seafood industry.

Visitors can enjoy shrimp in just about every way, from boiled to fried to atop grits. They come in brown, pink, and white varieties with slightly differing tastes.



## Meet Three Unconventional Coastal Mississippi Artists 14 minute read

Meet Walter Anderson, Alice Moseley, and George Ohr, three unconventional Coastal Mississippi artists with museums dedicated to their lives and work.



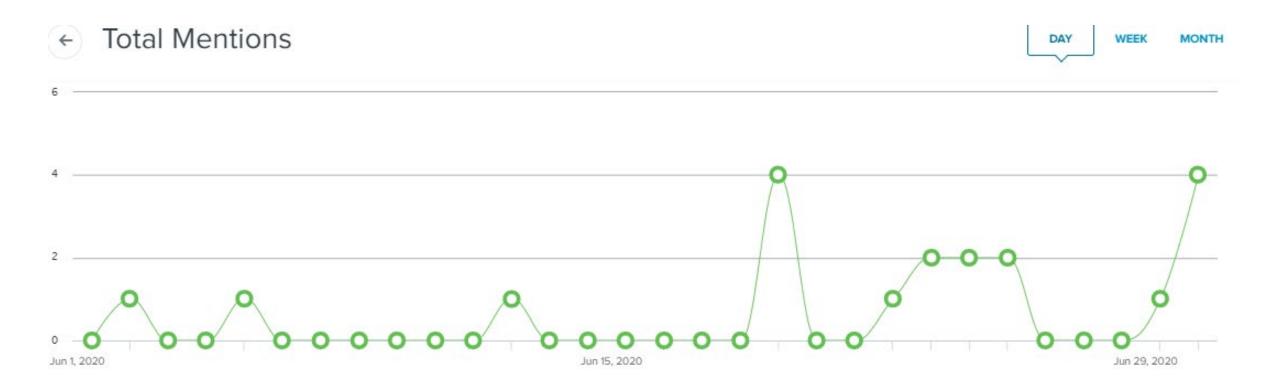
Coastal Mississippi Assisted Media Coverage



#### **Earned Media**

#### Content Drivers:

- COVID-19
- Gaming (reopening)
- Beaches
- Outdoor Activities





## Social Media Metrics

	f	7	P	O	You Tube	Linked in	<
Monthly Increase	<b>7</b> Flat	-27 Flat	10 1%	<b>349</b> <b>4%</b>	<b>708</b> Flat	113 3%	1,082 Flat
June 2019	149,339 Facebook (Total Likes)	15,757 Twitter  (Total Followers)	1,054 Pinterest  (Total Followers)	12,500 Instagram	1,644,372 YouTube (Lifetime Followers)	4,966 LinkedIn Total Followers	1,827,988 Total



## Social Media Overview

June 2020 reintroduced paid media into our overall distribution and content strategy, showing clear benefits to Facebook and Instagram. Due to the political climate, we opted out of advertising on Twitter this month. Engagement ads and traffic ads were the priority this month, and their overall growth shows their success with reintroduced advertising. We spent a total of \$1,500 across Facebook and Instagram for June, focusing on traffic and leveraging engagement on organic posts to test the waters and sentiment around going live with dark paid media advertising.

Organically, our highly shared "virtual drive" posts in May did result in very competitive awareness metrics (thus a decrease in MoM Total Impressions), though as awareness ads are placed in future months, we should see more posts be at similar "virtual drive" levels. With additional spend allocated to awareness, we will see an increase of impressions for July onward.

Overall	Current value	Monthly V.	Trend
Total Followers	182,681 Followers	+0.27%	
Total Impressions	730,537 Impressions	-9.22%	1
Total Engagements	27,051 Engagements	+21.45%	
Total Video Views	20,470 Video Views	-71.77%	
Total Link Clicks	7,448 Link Clicks	+341.49%	



Coastal Mississippi is with Brandon Webb.

Posted by Patrick Clay Jun 14 · 🕙

The fleet has been blessed and the shrimping season has begun. We hope for a safe and prosperous season here in Coastal Missi... See More











15 Comments 132 Shares ▼

Photo gallery of Blessing of the Fleet

20,770 impressions 1,081 interactions



Those cotton candy sunsets...

#MSCoastLife | Mark Alex North



7:00 PM · 6/15/20 · HeyOrca

| View Tweet activity

6 Retweets 42 Likes

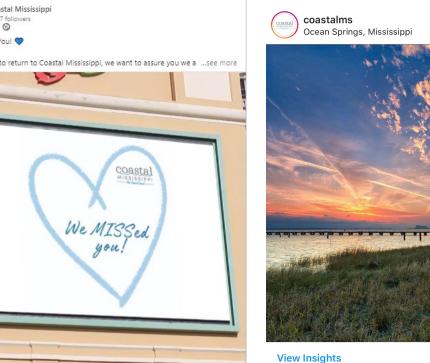
Colorful Ocean Springs sunset photo by Alex North

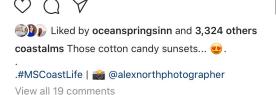
> 2,056 impressions 49 interactions



Video spotlighting "We MISSed You" message on Beau Rivage marquee

> 1,366 impressions 64 interactions





**Promote** 

Colorful Ocean Springs sunset photo by Alex North

32,342 impressions 3,344 interactions



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