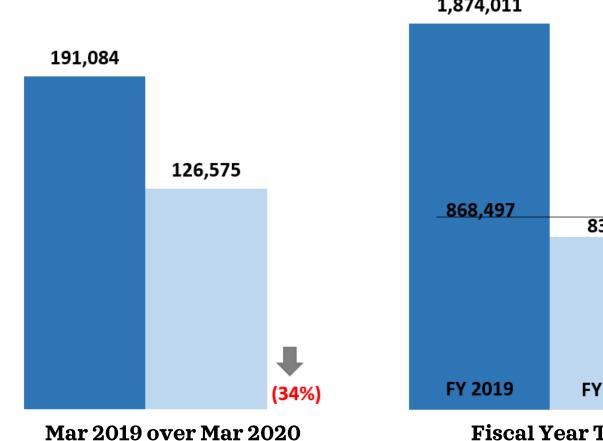
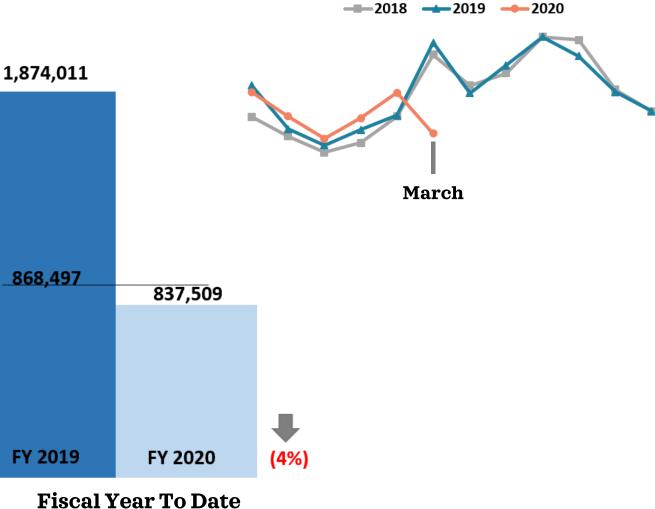
COASTAL MISSISSIPPI The Secret Const

- Key Performance indicators
- March 2020



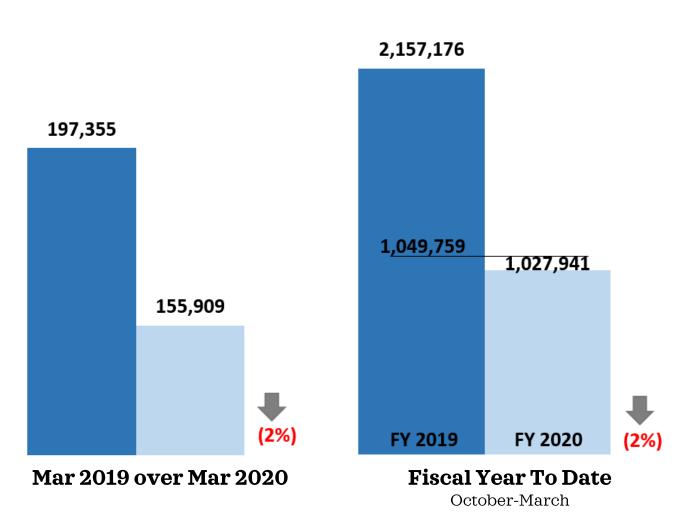
Non-Casino Rooms Sold

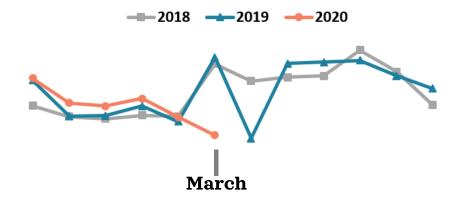




October-March

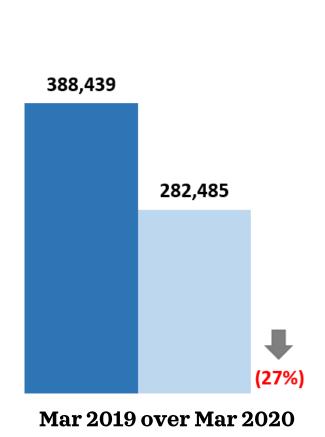
Casino Rooms Occupied

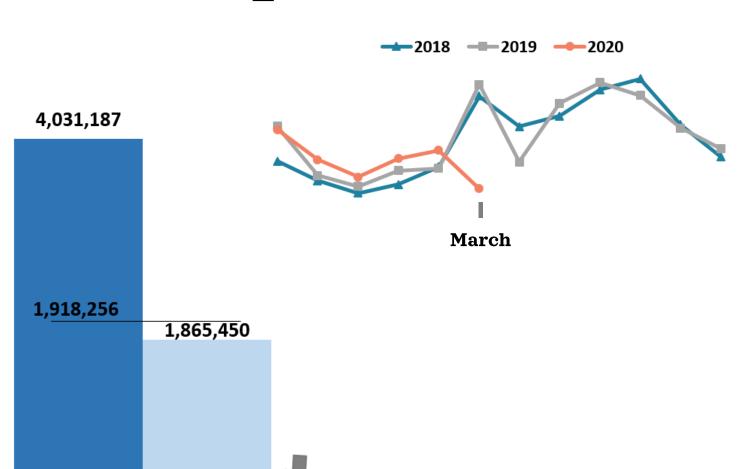






All Rooms Sold/Occupied





Fiscal Year To Date
October-March

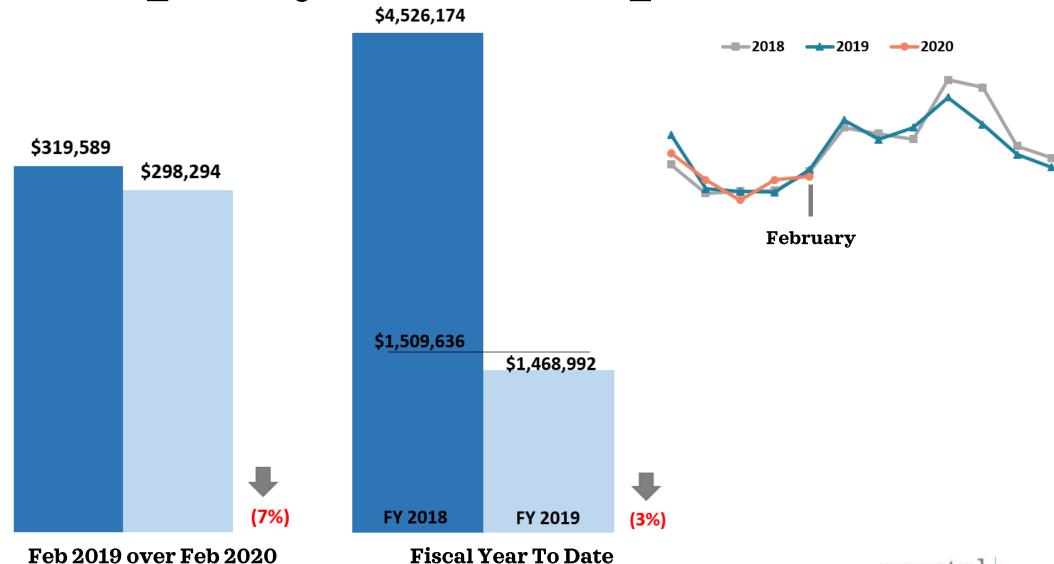
FY 2020

(3%)

FY 2019

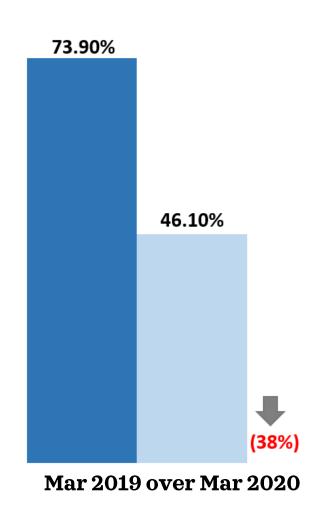


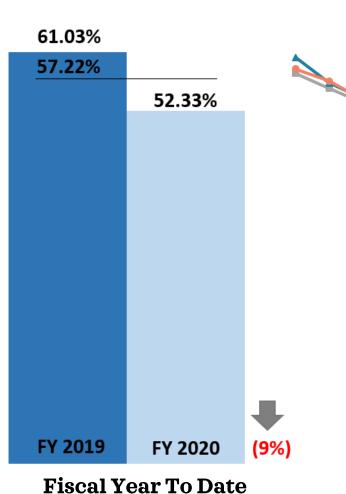
Occupancy Tax Receipts

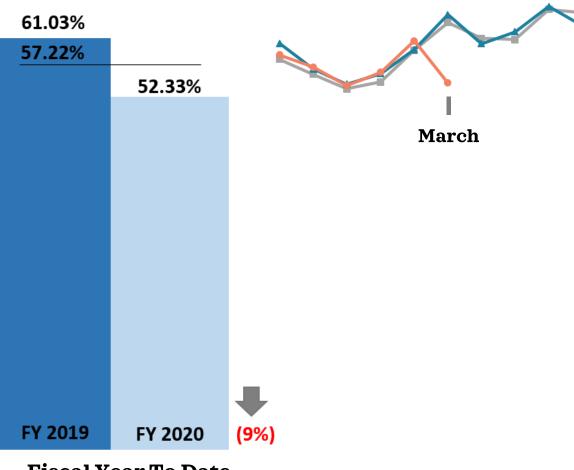


October-February

Non-Casino Occupancy

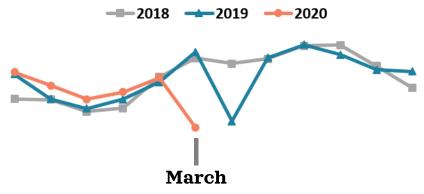


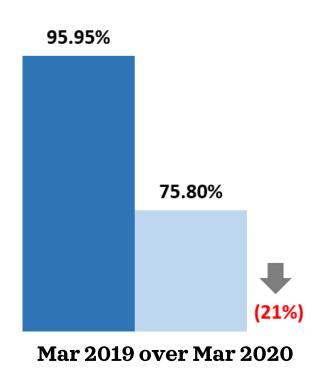


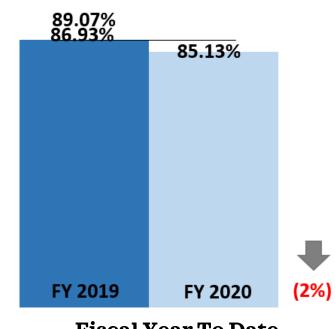


—2018 **—**2019 **—**2020

Casino Occupancy





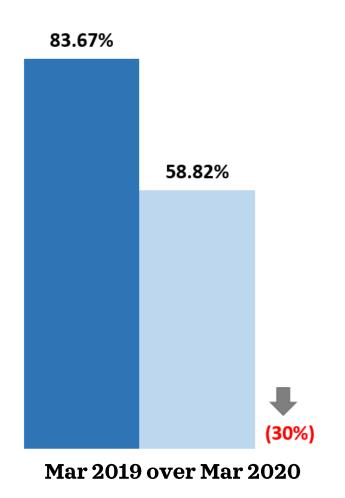


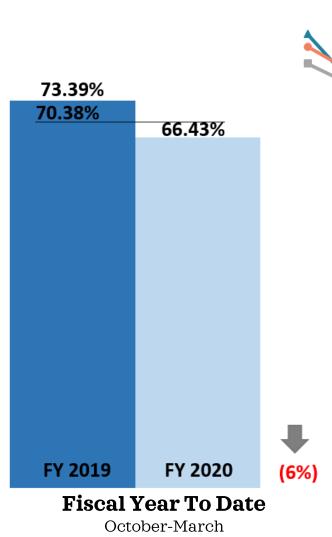
Fiscal Year To Date

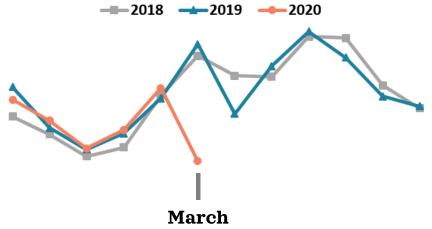
October-March



All Occupancy

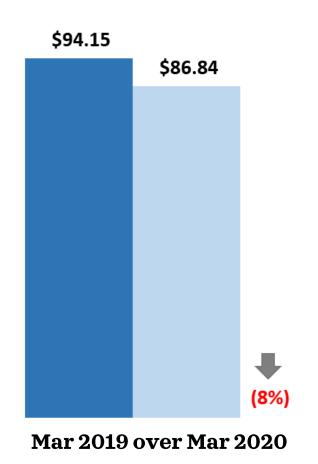








Non-Casino ADR



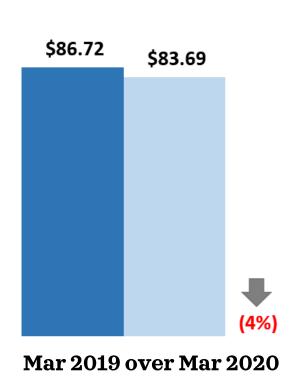
\$91.13 \$84.79 \$83.75 (1%) FY 2019 **FY 2020** Fiscal Year To Date

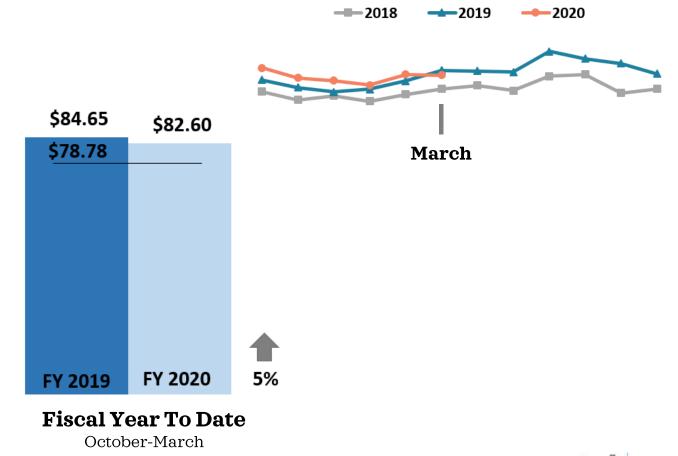


—2018 **—**2019 **—**2020

March

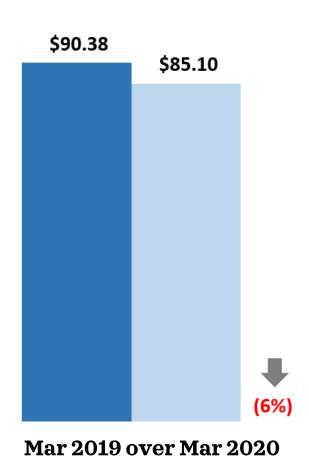
Casino ADR





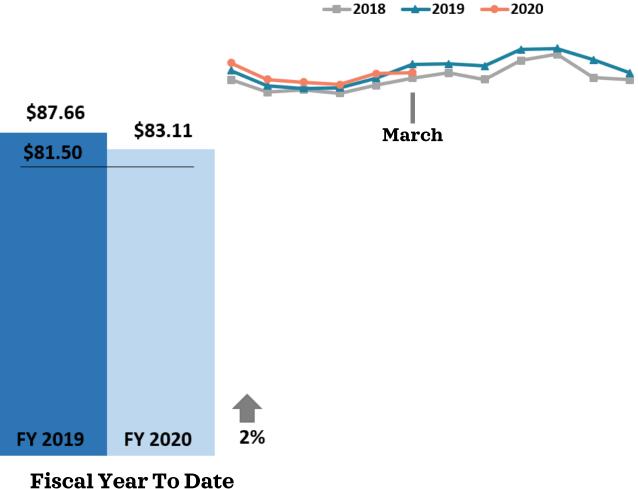


All ADR



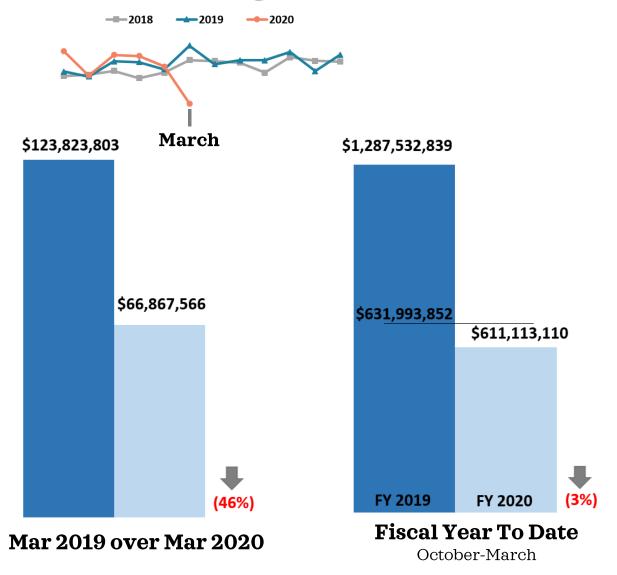
FY 2019 FY 2020

October-March



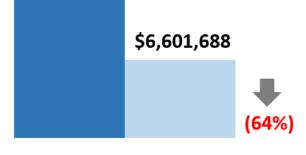
Source: STR & MS Gaming Commission

Gaming Revenue

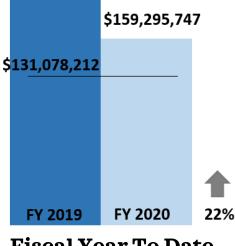


Sports Betting





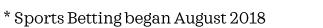
Mar 2019 over Mar 2020



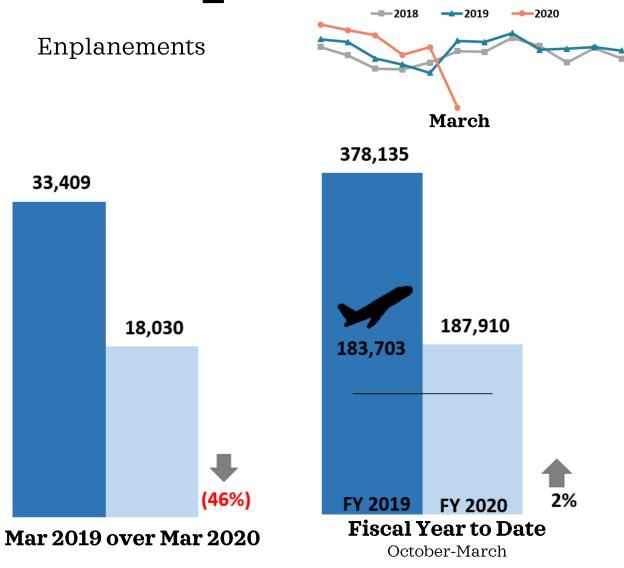
Fiscal Year To Date
October-March

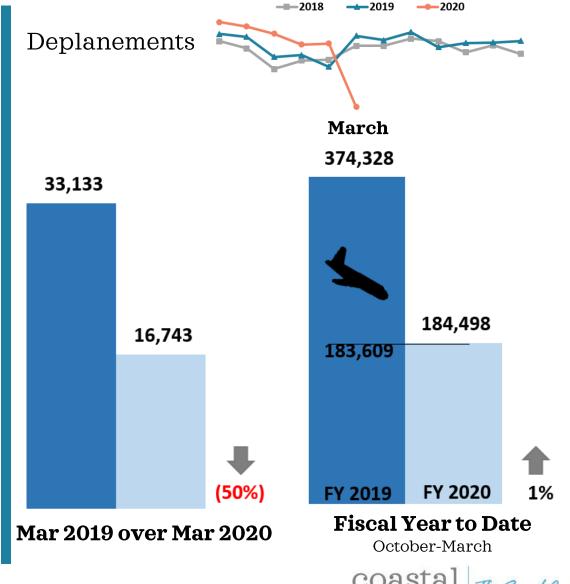
oostol

The Secret Coast



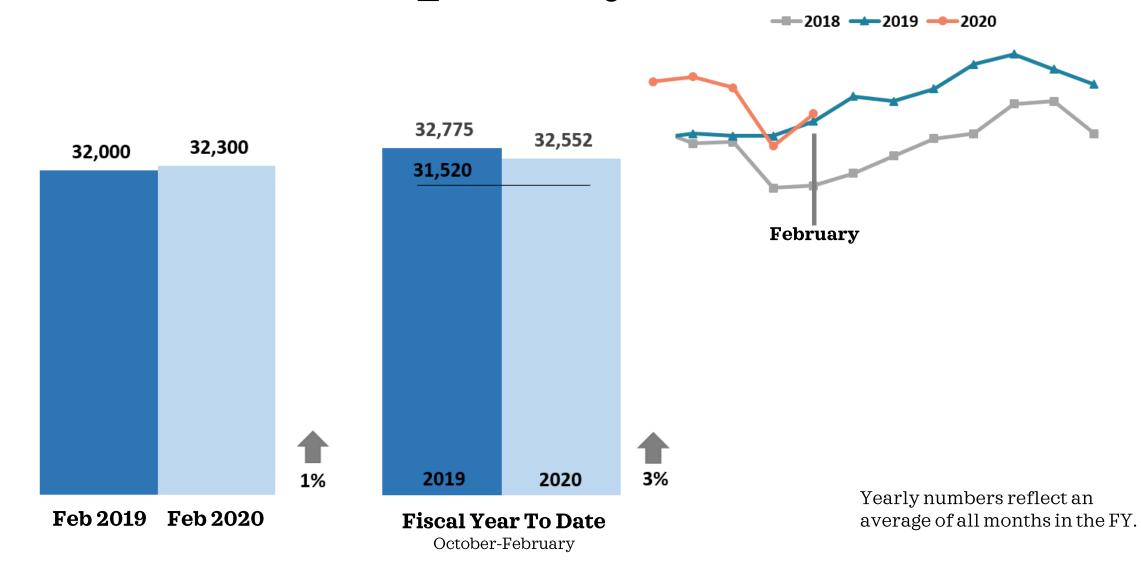
Airport





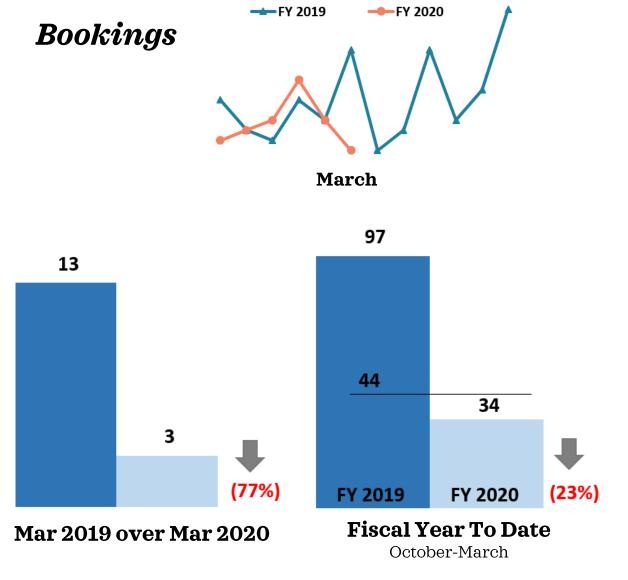


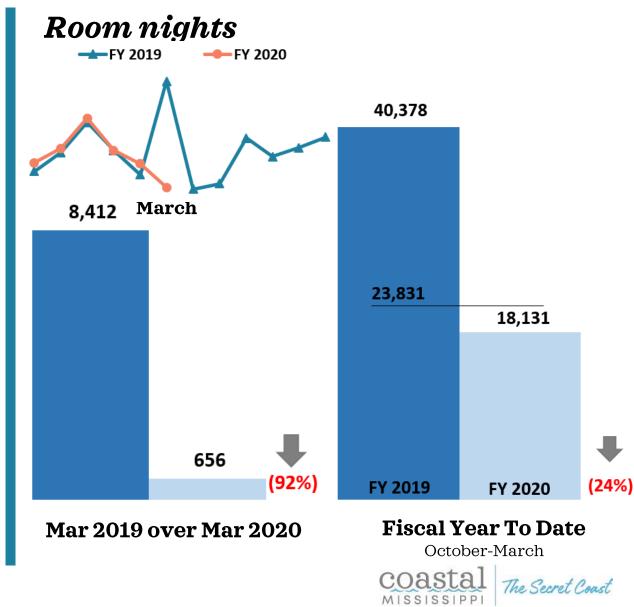
Leisure & Hospitality Jobs





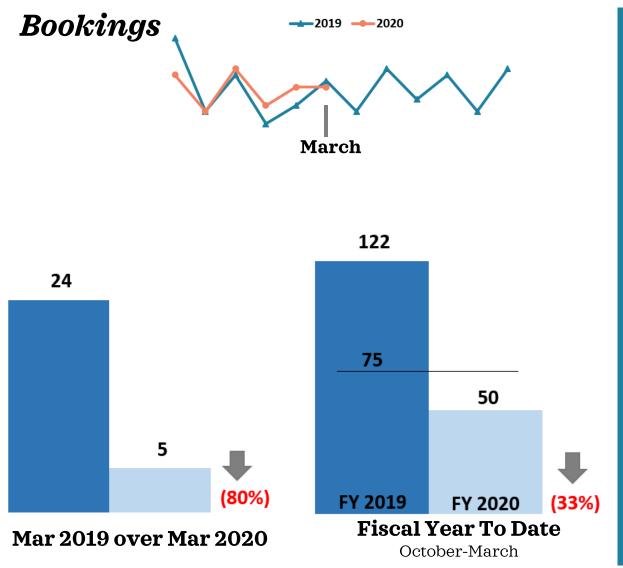
Definite Bookings - Meeting/Sports

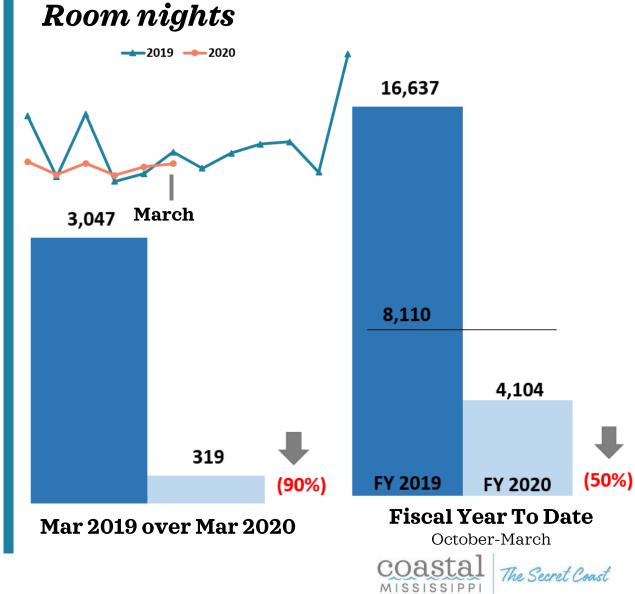




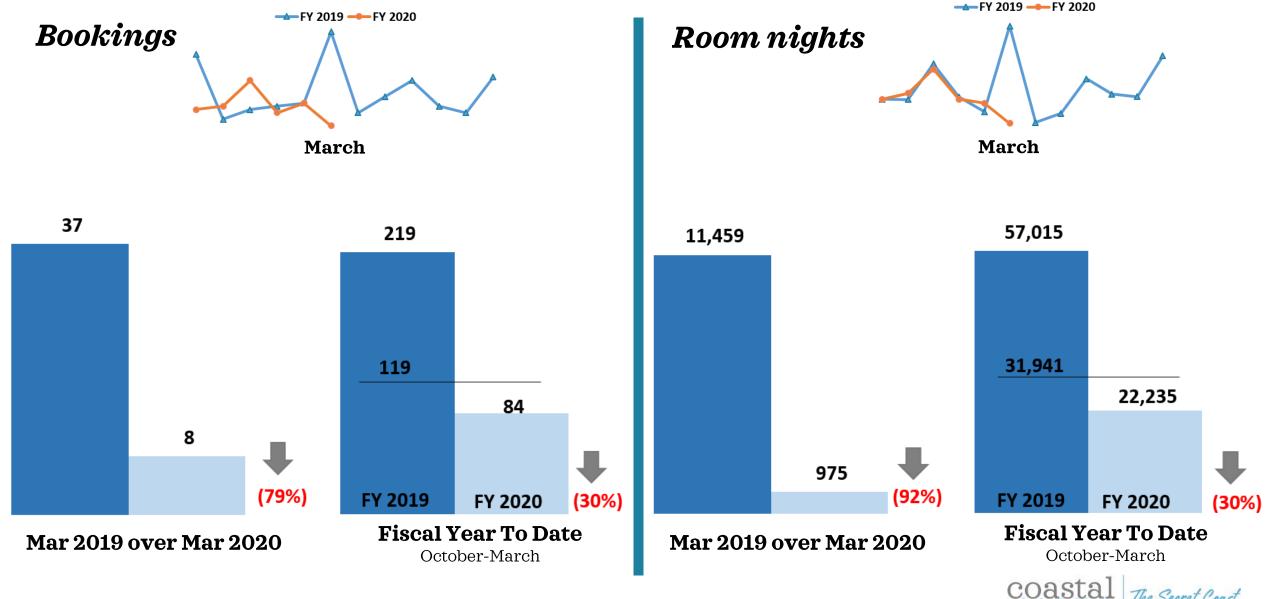
Definite Bookings - Leisure

FY 2019 Leisure booking and room nights included FIT business which is not being included in the FY 2020 numbers.





Definite Bookings - All Sales

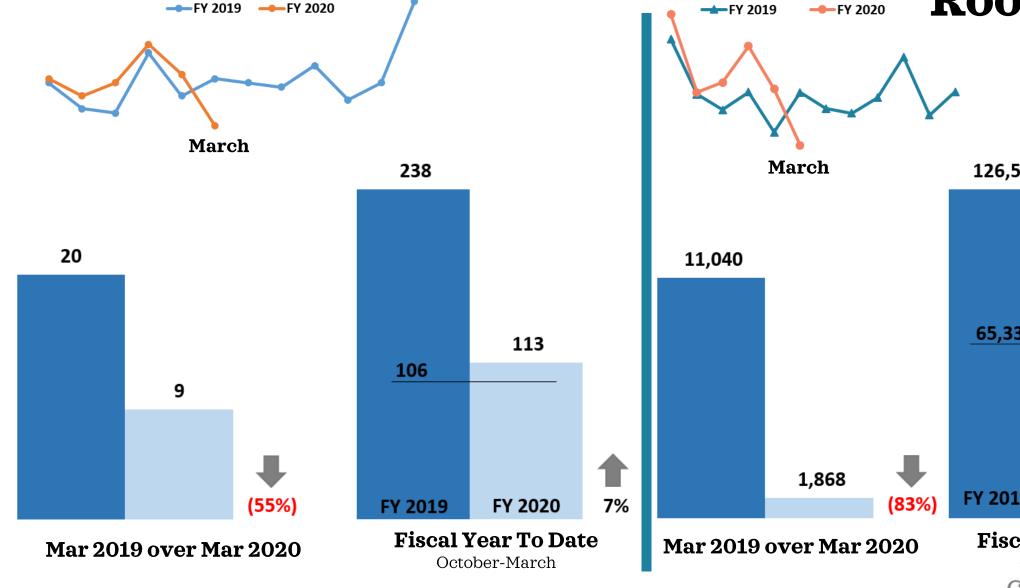


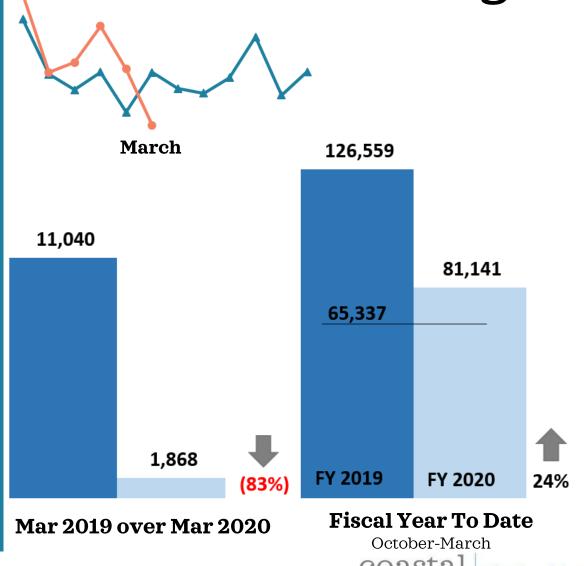
Source: Coastal Mississippi

Leads Issued - Meetings/Sports

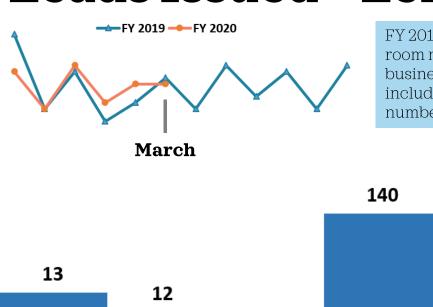
Potential Room Nights

The Secret Coast

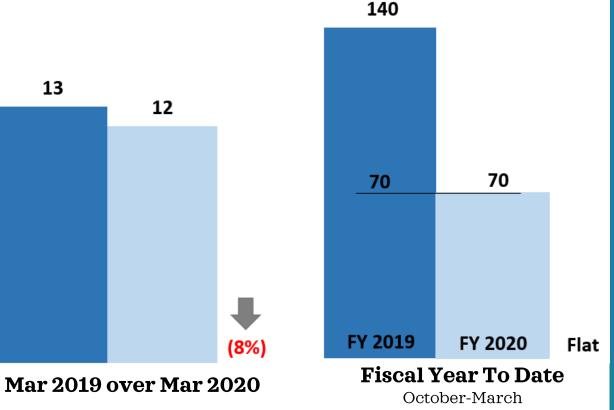




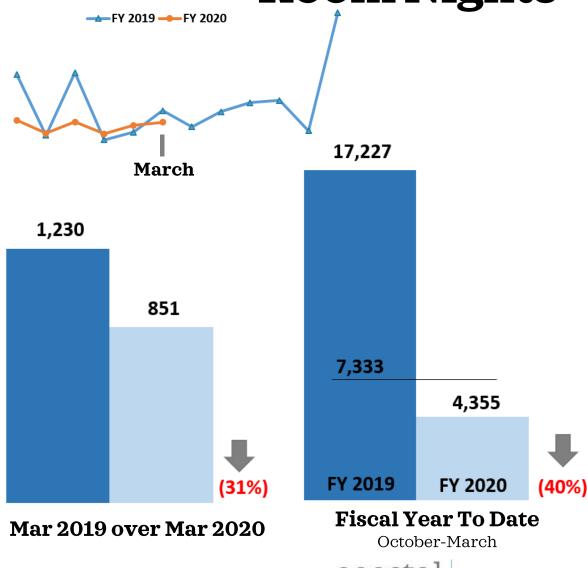
Leads Issued - Leisure



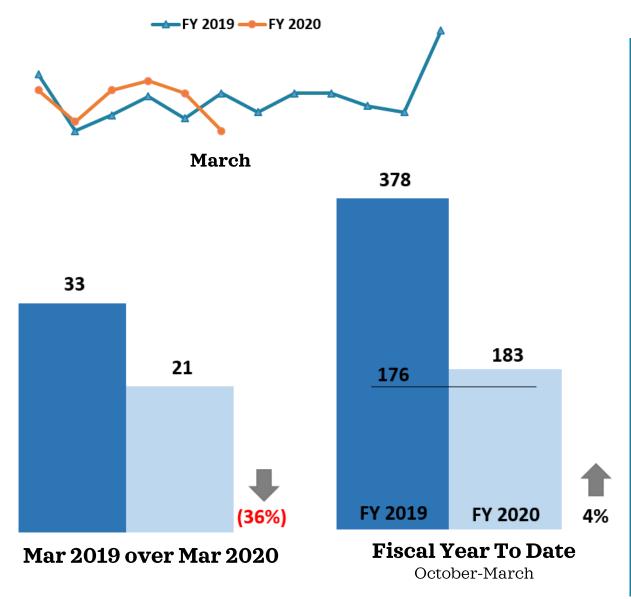
FY 2019 leisure leads and room nights included FIT business which is not being included in the FY 2020 numbers.



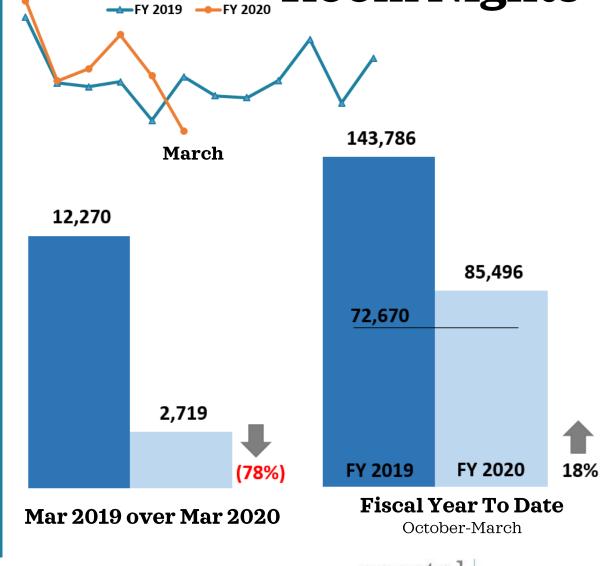
Potential Room Nights



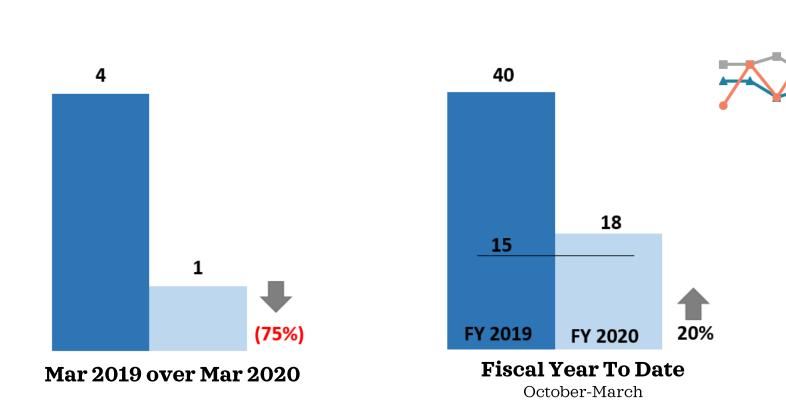
Leads Issued - All Sales



Potential Room Nights



Convention Center Leads



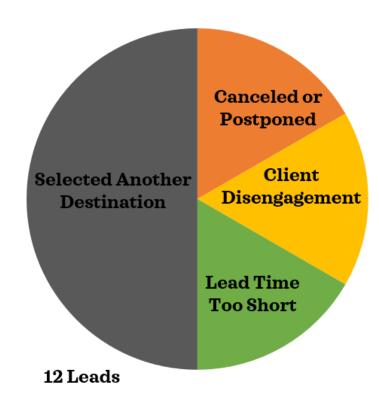


—FY 2018 → FY 2019 → FY 2020

Lost Business

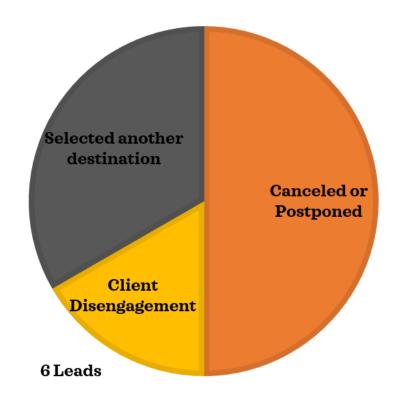
Other Cities Selected:

- · Gulf Shores, AL
- Mobile, AL
- New Orleans, LA
- Not stated (3)



March 2019

March 2020



Other Cities Selected:

- New Orleans, LA
- Not stated



Pace Report



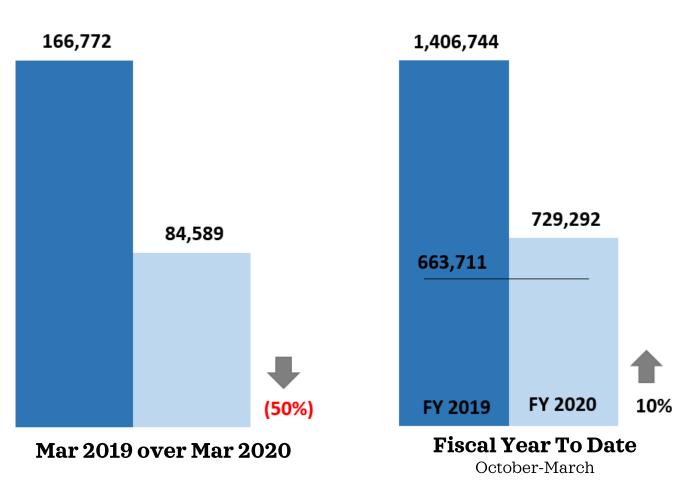


Pace Report - Pipeline

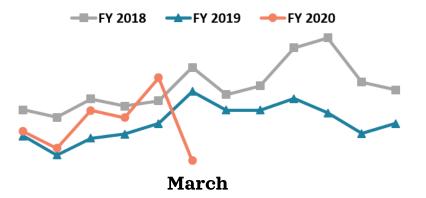




Google Analytics - Users



Traffic Analysis: Significant decline in Organic session due to coronavirus-related closures, cancellations, and postponements.





Source: Google Analytics

Site Engagement

A snapshot of actions taken by visitors to our site. Newsletter sign up allows us the opportunity to engage with users based on their interests.

FY 2020	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Newsletter Signup	140	140	135	193	210	131						
Total Active Newsletter Recipients 19,299												
Request the Guide	226	192	204	563	478	209						
Digital Guide Viewed	267	291	340	472	573	251						

Action Taken

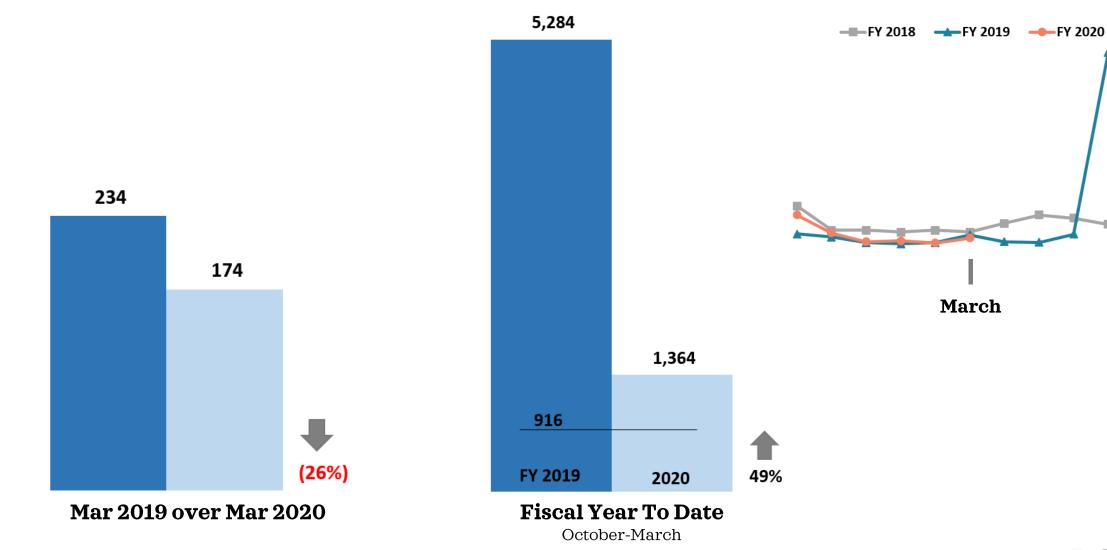
Total number of partner events and listings viewed by visitors on our site.

Website Referral - Referrals to partner websites from any of our pages.

Event Detail	12,074	13,261	22,531	13,490	17,303	6,141			
Listing Detail	9,730	7,633	7,926	12,639	13,739	8,831			
Website referral	19,886	16,651	23,700	21,985	38,625	14,639			

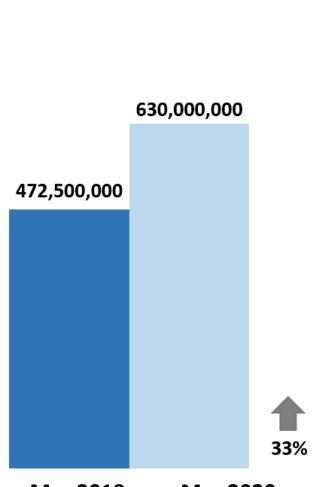


Number of Articles

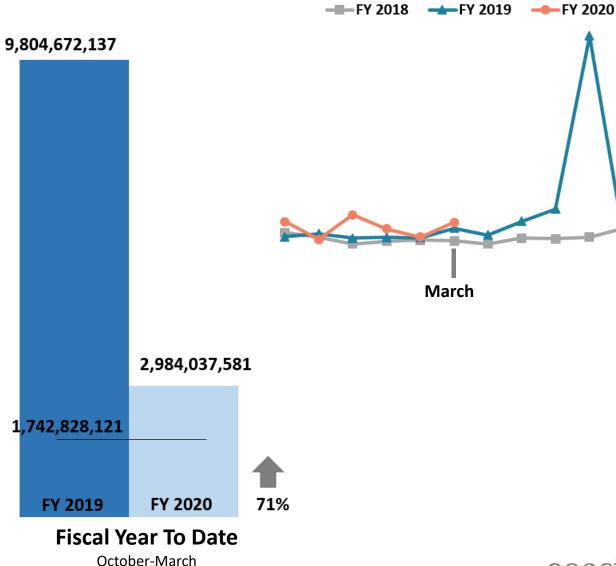




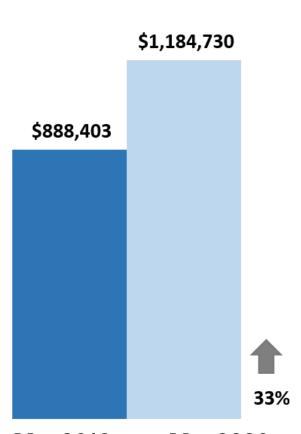
Impressions



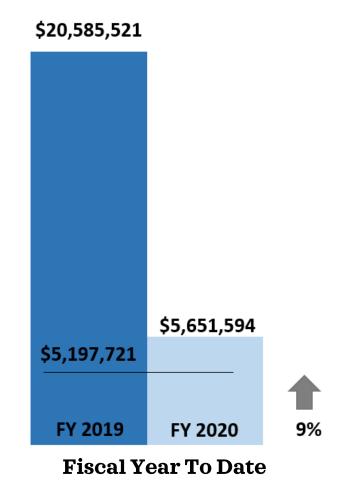
Mar 2019 over Mar 2020



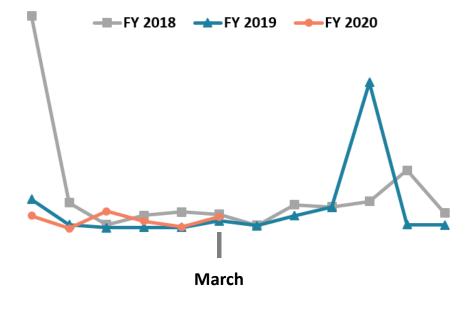
Advertising Value Equivalency



Mar 2019 over Mar 2020



Declining AVE numbers related to changes in the monitoring platform. Industry standards are shifting away from AVE and towards methods that focus on measuring how coverage is relevant to the brand and its goals. This is an ongoing process and we are currently exploring multiple options for how we measure success.



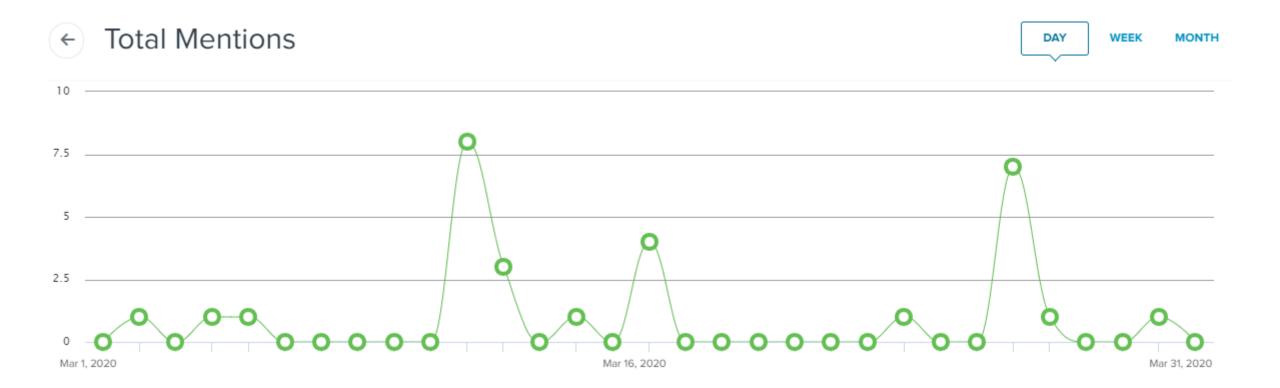


October-March

Earned Media

Content Drivers:

- Road Trips
- Beach Destinations
- Family Vacations
- COVID-19







Happening March 11th: Coastal Mississippi's One Year Celebration

Coastal Mississippi: The Secret Coast is planning a one year celebration of their re-branding. Here to talk about that and tourism in South Mississippi, Coastal Mississippi Marketing Director Karen Conner.



Tourists still head to South Miss. despite coronavirus concerns



Coastal Mississippi CEO Milton Segarra expects more travelers like the Huebners to visit the coast.

"The experts are saying that people will want to continue to travel, but they will do more road trips," said Segarra. "If that happens, and that is a trend, we have a phenomenal opportunity."

According to Segarra, 80 percent of the people that visit the coast drive from home.

Local Media Coverage - Assisted





Tourism officials say they are prepared to handle issues with coronavirus

The coronavirus may be taking down big events around the world, but not on the Coast ... at least not yet.



Coastal Mississippi CEO Milton Segarra on COVID-19's impact on tourism

With restrictions on our coast beaches, and almost every other tourist attraction closed, COVID-19 is hitting South Mississippi's tourist industry hard. Here to talk about the impact is Coastal Mississippi CEO Milton Segarra.









'COASTAL MISSISSIPPI' CELEBRATES THEIR ONE YEAR ANNIVERSARY



It was a packed house at the 'Coastal Mississippi' offices today as they celebrated their one year anniversary.

One year ago, 'Coastal Mississippi-The Secret Coast' ad campaign was launched by the Tourism Marketing Organization for the Tri-County Coastal Region. Since then, the future of the tourism industry on the Coast has looked bright.



Mississippi Gulf Coast faces the economic impact of shutting down bustling casinos



"We have lost thousands of jobs. Once it's over, we must do all we can to bring back those jobs," Milton Segarra, CEO of Coastal Mississippi, said.

Local/Regional Media Coverage - Assisted



MEN'S JOURNAL

America's 10 Best Coastal Drives You Should Take At Least Once



Waveland to Ocean Springs, MS

Highway 90 may run from Texas to Florida but the stretch in coastal Mississippi will astound you with sweeping seascapes of the Gulf of Mexico and Mississippi Sound. Dubbed the "Secret Coast," make sure to spend some time in the live oak-lined town of Ocean Springs. For lodging, try Centennial Plaza in Gulfport, which has two restaurants, a lazy river, and a swimup bar. Trivia night tidbit: This drive along Highway 90 will take you across the longest manmade beach in the nation which clocks in at 26 miles (Mississippi has 44 miles of coasts in total).



17 INCREDIBLE ROMANTIC GETAWAYS IN THE SOUTH

COASTAL MISSISSIPPI

Submitted by Charles McCool of McCoolTravel.com

I have 99 praises and the beach is one. Coastal Mississippi is incredibly easy to love and is a perfect romantic US Gulf Coast destination—with phenomenal beach sunsets to fun outdoor adventures to remarkable meals.

Create very special private memories for your anniversary, date, or romantic trip in superior relaxed luxury romantic lodging, like The Roost or Inn at Ocean Springs or Bay Town Inn. When the time comes to leave your cozy suite, enjoy the incredible beauty of the soulful and prevalent live oak trees, especially the Avenue of Oaks (featuring Friendship Oak) at USM-Long Beach and along Washington Ave in Ocean Springs (and on the adjacent streets).

Coastal Mississippi Assisted Media Coverage





Exploring The Pascagoula River



Though there is a beautiful beach stretching 26 miles along the Mississippi coast between Biloxi and Pass Christian, Anna Roy, public/media relations manager for Coastal Mississippi, says the area not only promotes itself as a beach destination, but also as an area that offers equally as much to do onshore. When the cruise is over, visit the Mardi Gras museum in its new downtown location; the Maritime & Seafood Museum on the banks of the Biloxi Bay and learn about the importance of the seafood and boating industry along the Gulf Coast; or the Ohr-O'Keefe Museum on Beach Boulevard with its collection of the pottery of George Ohr, the "Mad Potter of Biloxi" and the architecture of famed architect Frank Gehry.



The Best Place for Spring Break Vacation in Every State



PHOTO: Beach Boulevard through Biloxi, Mississippi at dusk (Photo via Sean Pavone / iStock Editorial / Getty Images Plus)

Mississippi: Biloxi

Nothing says spring break like a trip to the beach and Biloxi and its surroundings are home to several pretty stretches of shoreline. Spend your days parked in the sand (or taking a trip to nearby Gulf Islands National Seashore) and your nights tempting Lady Luck at the local casinos.

Coastal Mississippi Assisted Media Coverage



Atlanta

Secret Beaches of the South



Deer Island

Near Biloxi, Mississippi

Some of the very best beaches are hidden in plain sight. The northwest tip of Deer Island, once part of the Mississippi mainland, is only about 200 yards off the coast of Biloxi, but it might as well be another world. Completely undeveloped and uninhabited, there's nothing on this narrow, 400-acre island but lush foliage, indigenous wildlife (rabbits, otters), a sturdy pier, and a long stretch of beautiful beach. Camping enthusiasts sometimes pull overnighters here, but it's mostly a day-trip destination (paddlers love that they can arrive in ten minutes by canoe,

BUSINESS JOURNAL

MBJ FOCUS: State's tourism tumbles amid pandemic

♣ Posted by: Lisa Monti in Economic Development, MBJ FEATURE, NEWS, Tourism 0 03/27/2020

By LISA MONTI

The year started out on an upbeat note for the Coast's tourism industry. The visitor numbers for January and February were the best in four years, and March was on track to continue the trend. Nearly \$750 million worth of projects including upscale hotels and the Mississippi Aquarium were on the verge of opening.

Coastal Mississippi, the agency that promotes the three southernmost counties, marked the first anniversary of its new Secret Coast branding campaign and touted 2020 as a pivotal year for development and economic growth.

Leaders looked for "an extremely prosperous year ahead."



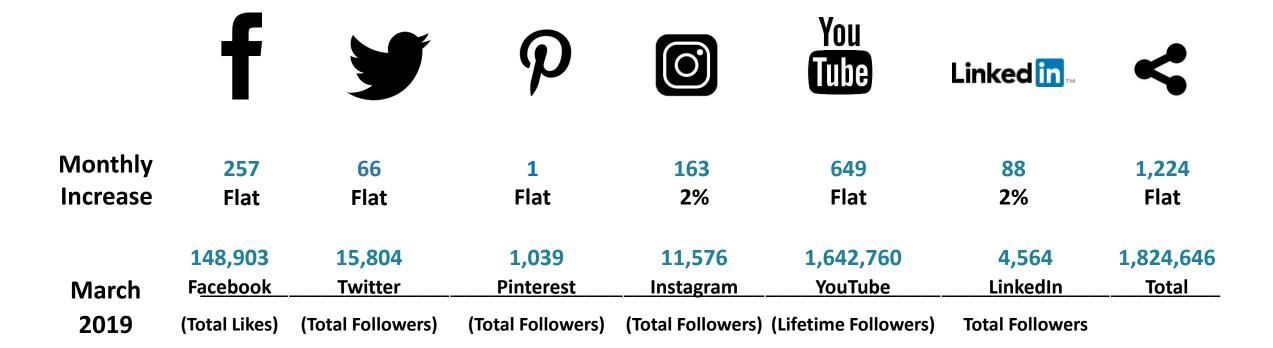
MILTON SEGARRA

Then the rapid spread of the coronavirus sped into a global pandemic. "It's amazing," Milton Segarra, CEO of Coastal Mississippi, said of the spiral. "The world stopped and the industry changed."

Coastal Mississippi Assisted Media Coverage

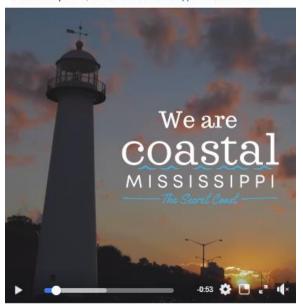


Social Media Metrics













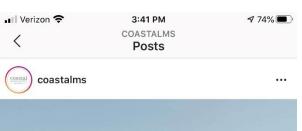
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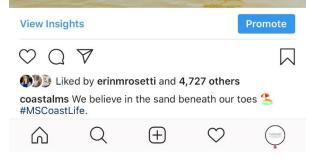
12 Retweets 35 Likes

0

17









We understand if you can't visit us for a while. That's okay. We look forward to welcoming you to our shores soon.

For more inspiration, visit www.coastalmississippi.com #MSCoastLife

