

Mississippi Ad Effectiveness Study

Presentation of Results July 14, 2015





Online survey conducted on behalf of the Mississippi Development Authority by DPA.

- Fielded between April 22 and May 5, 2015.
- 10 minutes to complete.
- Representative of the geographic area under study in terms of age and sex, and balanced to reflect the proper proportion of households in and around Mississippi.

2,026 Respondents were drawn from states and DMAs within a 500-mile radius of Mississippi.

- Target DMAs included Baton Rouge, Birmingham, Memphis, Mobile-Pensacola, and New Orleans (approximately 250 interviews were conducted among residents of each of these DMAs).
- Other regions sampled included Mississippi residents (253 interviews among those outside the DMAs above), the remainder of the 250 mile radius around Mississippi (that is, not in a designated DMA, 263 interviews), and the 251-500 mile radius around Mississippi (251 interviews).

In order to qualify for the survey, respondents were required to:

- Reside in a target region as described above;
- Be over the age of 18;
- Participate in travel decisions in their household; and
- Not work in an industry that could create a conflict of interest.





Profile of Mississippi Leisure Travelers







Q1. Over the past twelve months, that is, since April of 2014, how many vacations, weekend getaways, leisure or personal trips, if any, have you taken to destinations that included at least one overnight stay?

Q2. Since April of 2014, how many times did you travel at least 50 miles away from your home for a vacation, weekend getaway, leisure or personal trip, on which you did not stay overnight?

Q6. How many trips for leisure (vacations, weekend getaway, other personal reasons) did you [take to Mississippi / take within Mississippi that were 50 miles or more away from your home] in the past 12 months (since April of 2014)? ab indicates significance at the 95% confidence level.

Travel Destinations Considered Three out of ten target market residents have at least considered traveling to Mississippi in the past year (30%).







Q4. Over the past twelve months, that is, since April of 2014, which of the following U.S. states, if any, have you been to or considered going to for a leisure trip or vacation, whether or not you actually took a vacation there?

Q6. How many trips for leisure did you take [to Mississippi / within Mississippi that were 50+ miles away from home] since April 2014? * Among Mississippi leisure travelers / ** 50+ miles away from their home if a Mississippi resident.

ab indicates significance at the 95% confidence level.

Planning Resources Friends and relatives are, by far, the most common sources of information about traveling to Mississippi, followed by online searches.





Additional trip planning resources used by 2% or less of visitors include: magazine advertising, radio shows, newspaper articles, travel club materials, local chambers of commerce, TV shows, social media ads, and MississippiHomecoming.com.



Q7. On your LAST leisure trip to Mississippi / On your LAST leisure trip within Mississippi that was 50 miles or more away from your home, what sources did you use for information about the destination? Q8. Which ONE information source was the MOST helpful for your last trip [to / 50 miles or more away from your home within]

Mississippi? (Please select only one source.)

Timing of Trip Planning







Q17. When did you start planning your most recent leisure trip [to / 50 miles or more away from your home in] Mississippi?

Gaming and visiting friends and relatives are the primary drivers of travel to and within the state.







Drivers of Leisure Travel

to Mississippi

Q12. What was the PRIMARY purpose of your most recent leisure trip [to Mississippi / within Mississippi that was 50 miles or more away from your home]?

* 50+ miles away from their home if a Mississippi resident. ab indicates significance at the 95% confidence level. Timing of Mississippi Trips The typical travel party consists of more than two people. Mississippi vacations are spread out relatively evenly across months and seasons.



The average leisure travel party visiting Mississippi includes 2.6 visitors.





Q9. In which of the following month(s) did you [visit / travel 50 miles or more away from your home within] Mississippi on a leisure trip? (Please select all that apply. If a trip carried over into two months, please mark ONLY the month in which your trip BEGAN.)

Q16. On your most recent leisure trip [to / 50 miles or more away from your home in] Mississippi, how many people, including yourself, were in your immediate travel party? (Please include only your immediate group – not the entire motor coach tour or all relatives at a family reunion.)











Q11. What regions within Mississippi did you visit on your last leisure trip [there / within the state 50 miles or more away from your home]? (Please select all that apply.)





Q10. How many nights did you spend in Mississippi during your most recent leisure trip [there / within the state that was 50 miles or more away from your home]? (n=591)

Q15. In what type of accommodation did you spend THE MOST NIGHTS during your most recent leisure trip [to/within] Mississippi [that was 50 miles or more away from your home]?







Trip Activities

Q13. In what specific activities did you participate while in Mississippi for your most recent leisure trip [there / to a destination that was 50 miles or more away from your home]? (Please select as many as apply to your trip.)

Use of
Welcome
Centers



Those who stop at a Welcome Center are more likely than those who do not to say they would recommend a leisure visit to Mississippi (95% vs. 83%).

Mississippi Welcome Center Utilization

Among Mississippi Leisure Travelers (n=591)





Q19. Did you stop at a Mississippi Welcome Center during your most recent leisure trip [to / 50 or more miles away from your home in] Mississippi?

ab indicates significance at the 95% confidence level.

* 50+ miles away from their home if a Mississippi resident.

Spending in Mississippi The typical travel party spends about \$550 on Mississippi leisure trips; the largest share of spending is on gaming.



Average Spending in Mississippi

Among Mississippi Leisure Travelers

	(n=591)	% of Spending
Gaming (ONLY gaming expenses)	\$179	33%
Food and Beverages (restaurant meals, snacks, groceries, beer/wine/ liquor)	\$110	20%
Lodging & Accommodations (Before taxes)	\$94	17%
Shopping (souvenirs, clothing, household items)	\$70	13%
Transportation (Gasoline; parking; train, bus, or taxi fares) purchased in Mississippi	\$57	10%
Recreation or Entertainment (activities; tours, historical sites, museums; performances; sporting events)	\$31	6%
Car Rental <u>rented</u> in Mississippi	\$2	0%
All other expenses	\$6	1%
Total	\$547	



Q18. Please estimate the amount of money you spent while in Mississippi on your most recent leisure trip [there / 50 miles or more away from your home]. Please include expenses for all the days you were in Mississippi, and expenses for all members of your travel party. If you spent no money in a category, please enter a '0.' (Your best estimate is fine.)







Q20. Overall, how pleased are you with your most recent leisure trip [to / 50 or more miles away from your home in] Mississippi? * <.5%

Likelihood to Recommend Mississippi Nearly all Mississippi travelers would be willing to recommend the state as a leisure travel **N** destination.





Q21. How likely will you be to recommend a leisure visit in Mississippi to your friends?

VISIT

Likelihood to Travel to Mississippi Those who have recently traveled in Mississippi are much more likely than those who have not to be receptive to additional leisure trips in the state.









Q22. How likely is it that you will travel [to / 50 or more miles away from your home within] Mississippi during the remainder of this year? Would you say you...



Recall of the Mississippi Homecoming ads



Respondents were shown five online ads.







Print Ads Shown

providing direction in travel & tourism

Respondents were shown five print ads.









TV Ad Shown to Participants









Unaided Advertising Awareness for States (n=2,026)



Q5. Since April of 2014, for which of the following states, if any, have you seen or heard advertising that was designed to interest you in visiting the state? (Please select all that apply.)



Percent Who Recognize Mississippi Homecoming Ads (Aided Recall) (n=2,026)





Q23 – Q33. Have you have seen this ad since March of 2014? * The specific ads shown to respondents are included in Appendix A of this report.



Recognize Mississippi Homecoming Online Ads (Aided Recall) (n=2,026)







Recognize Mississippi Homecoming Print Ads (Aided Recall) (n=2,026)







Several print ads, the Pomonkeys online ad, and VISIT the TV ad are particularly effective in spurring un- Mississippi's ads.





Q5. Since April of 2014, for which of the following states, if any, have you seen or heard advertising that was designed to interest you in visiting the state? (Please select all that apply.)



Recognize Any Mississippi Homecoming Ad (Aided Recall)



52% bcdgh



Q23 – Q33. Have you have seen this ad since March of 2014? abcdefgh indicates significance at the 95% confidence level.



Recognize Mississippi Homecoming TV Ad (Aided Recall)





Q23 – Q33. Have you have seen this ad since March of 2014? abcdefgh indicates significance at the 95% confidence level.

Impact of Exposure to Ads Increased exposure to Mississippi's ads is associated with a greater likelihood of considering or traveling to the state.



On average, residents of the target market recognize just under one advertisement (.85 ads, overall). At the same time, those who recognize any ad, however, recognize nearly three ads on average (2.7 ads).

Percent Who Have Considered or Traveled to Mississippi by Number of Ads Seen

	Saw 0 Ads	Saw 1 Ad	Saw 2-4 Ads	Saw 5+ Ads
	[a]	[b]	[c]	[d]
Have Considered or Traveled to MS	25%	25%	43%	52%

Among Those Who Have Considered or Traveled to Mississippi



Q4. Over the past twelve months, that is, since April of 2014, which of the following U.S. states, if any, have you been to or considered going to for a leisure trip or vacation, whether or not you actually took a vacation there? Q23 – Q33. Have you have seen this ad since March of 2014?



Reactions to the Mississippi Homecoming Ads

"[The ads] make it look even more ideal to visit – especially since it is only one state over from me."

"I enjoyed all the advertising."

"I talked with friends about a trip there – great ads!!"

"The advertising was very good."



Reactions to Ads





Q34. Overall, how do you feel about these ads? Q35. As a whole, how would you rate the collection of ads you just saw in terms of the following?



Q35. As a whole, how would you rate the collection of ads you just saw in terms of the following?





Q37. Thinking about all of the advertising that you have seen for travel to Mississippi over the last twelve months, has that advertising led you to take any of the following actions? (Please select all that apply.)





Q39. Thinking about all of the advertising that you have seen for travel [to / within] Mississippi over the last twelve months, how has the advertising you have seen for Mississippi affected your LEISURE TRAVEL PLANS? (Please select all that apply.) Q40. Which of the following was the STRONGEST impact of the advertising you saw for travel to Mississippi? (Please select the one response that fits best.)

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Average Number of Additional Nights as a Result of Advertising

Average Number of Additional Trips as a Result of Advertising

Among Those Who Report the Homecoming Ads Impacted Their Mississippi Leisure Travel



Mississippi visitors who take leisure trips to Mississippi that were impacted by ads estimate spending on average an **additional \$490** in Mississippi as a result of changes made to their trips after seeing Mississippi Homecoming ads.



Q41. If you had to guess, how many additional nights would you say you stayed on your leisure trip as a result of seeing the advertising for Mississippi? Q41b. If you had to guess, how many additional leisure trips would you say you took to Mississippi as a result of seeing advertising for the state since March of 2014? Q42. If you had to guess, how much more money would you say you spent on your leisure trip as a result of seeing the advertising for Mississippi? Please include only the ADDITIONAL amount you spent specifically as a result of seeing the advertising for Mississippi. (Please use your best estimate.) *Small base size. Caution should be used when interpreting results.



Return on Investment From Advertising



Advertising's Return on Investment Every dollar spent on advertising leisure travel in Mississippi returns nearly \$13 in revenue to the general fund.



• The total campaign returned nearly \$34 million to the general fund.

Advertising Return on Investment

	Total
Number of households in target market	45,542,443
Percentage of target audience influenced by ads	1.63%
Number of influenced households	741,431
Average leisure travel expenditures among those influenced	\$735
Total leisure travel expenditures among those influenced	\$544,951,764
Estimated contribution to the general fund	\$33,787,009
Return on Investment (General fund contribution divided by \$2,613,154 – MS FY 2015 advertising costs)	\$12.93





Everyone's a Mississippian.

