

# OUR HOOSIER HOSPITALITY PROMISE



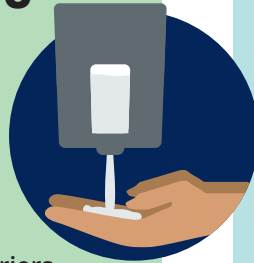
Indiana's hospitality industry is excited to **WELCOME** you back to our visitor centers, hotels, shops, events and attractions! Nothing is more important than your safety - and the safety of our 150,000+ tourism employees across the state. We are ready to invite you to travel, explore our communities, discover fun places and make new memories!

Together, let's make these promises to each other:

## OUR PROMISE TO YOU

### 1. New Ways to Serve You

- Hand sanitizer or hand washing stations readily available
- Encourage social distancing in gathering areas and common spaces
- Promote physical distancing/barriers between employees and visitors
- Limit guest capacity to ensure space for social distancing
- All indoor and outdoor seating will be 6-feet apart



### 2. New Ways to Clean

- Restrooms, fitting rooms, dining rooms, guest rooms and common areas will be cleaned and sanitized regularly



### 3. New Ways to Stay Healthy

- All staff members will have a health check prior to working
- Staff members will use PPE as recommended
- We will keep reviewing our policies to adapt to new best practices



## YOUR PROMISE TO US

### 1. Wait Until the Time is Right

- If you have been exposed to COVID-19 recently or are experiencing symptoms of COVID-19 (fever, cough or shortness of breath), please stay home and plan to visit us in the future instead.

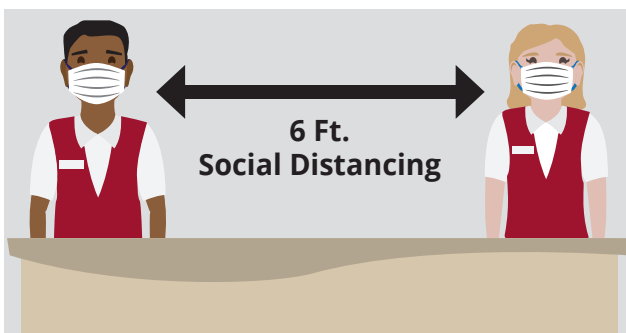
### 2. Share Your Opinion

- If you have questions or suggestions about our promise, please share your feedback with a staff member.  
*Your ideas are welcome and we want to keep improving.*

In cooperation with



U.S. TRAVEL  
ASSOCIATION®



For our **SAFE FOOD**  
**HANDLING/RESTAURANT**  
**PRACTICES**, scan this code:



The Indiana Tourism Association advocates the value of tourism in Indiana's economy and supports the best practices of its member organizations that represent all facets of the tourism industry. [www.IndianaTourismAssociation.com](http://www.IndianaTourismAssociation.com)