January 202

### **Future Partners**

## The State of the American Traveler

We're a creative insights firm shaping strategies that capture hearts, minds, and *market share*.

#### Opportunity powered by Insight

# Bringing the future of travel within reach

Presentation deck and recording will be available on FuturePartners.com









#### Crowdsourcing the Future

#### Travel Sentiment Overview

#### **Consumer Panel: Generations**





**Future Partners** The State of the American Traveler Livestream, January 2025

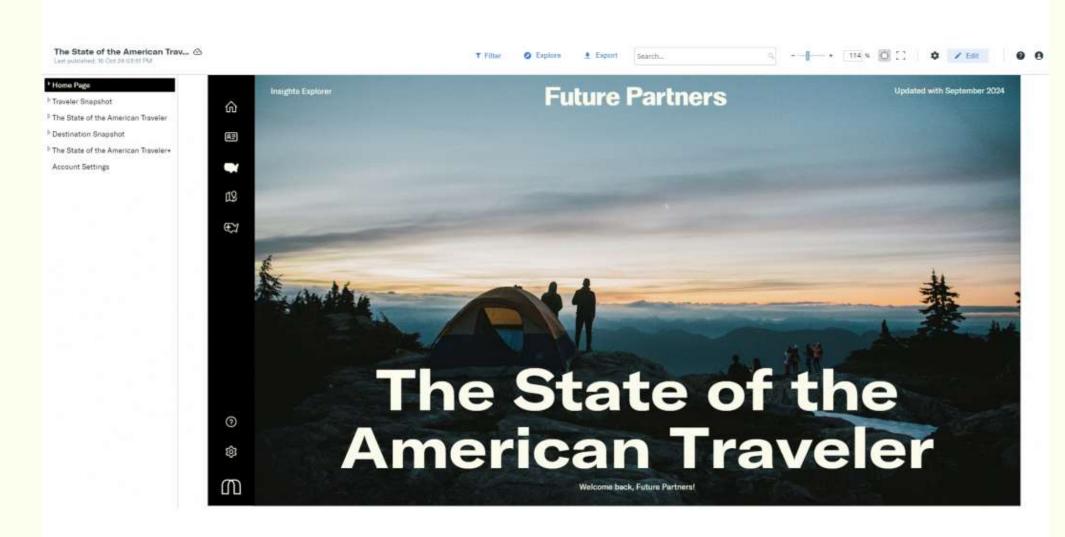
The State of the American Traveler

Methodology

- Monthly tracking survey
- Representative sample of adult American travelers in each of four U.S. regions
- Tracks traveler sentiment to generate insights into domestic travel trends
- Survey collected: December 15-26
- 4,000+ fully completed surveys collected each wave
- Confidence interval of +/- 1.55%
- Data is weighted to reflect the actual population of each region

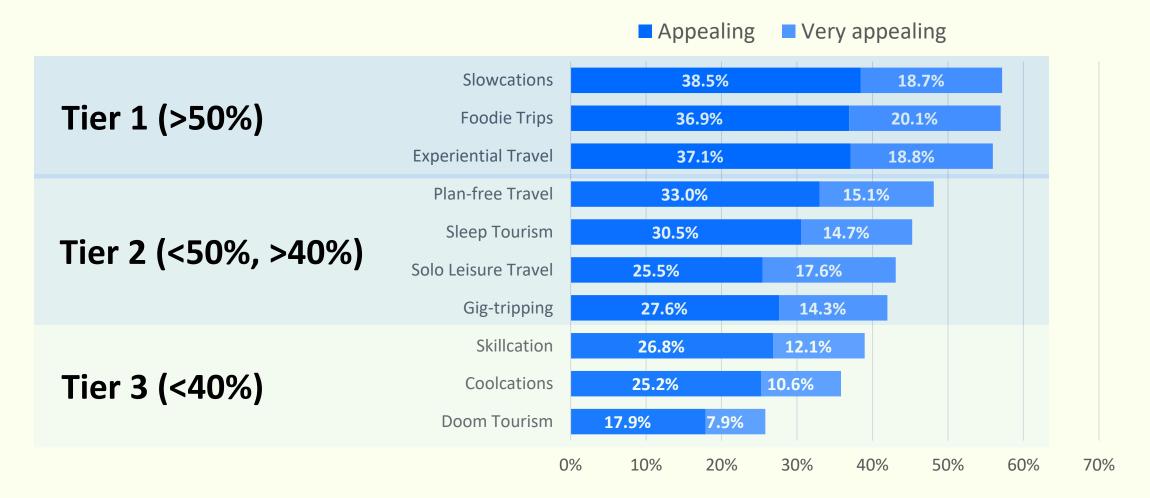


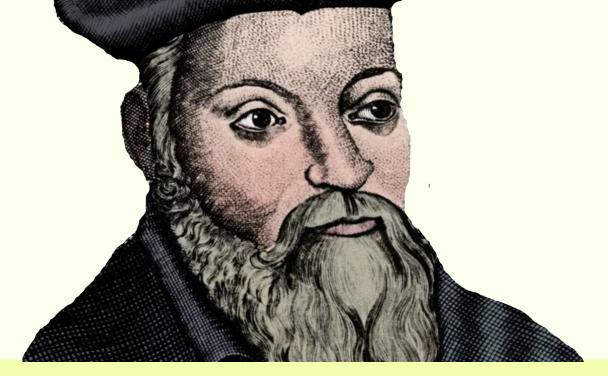
See, Segment, Analyze, Visualize and Learn More When You Subscribe to The State of the American Traveler Insights Explorer



# Emerging Trends Shaping Travel in 2025

# In terms of mass appeal, slowcations, foodie trips and experiential travel top the latest trends





#### Travel Nostradamus

### Crowdsourcing Predictions for Travel in 2025

Themes of Predictions

Cost Stress Sustainability Tech Modern Work Politics Optimism Future Partners The State of the American Traveler

- Certain 100% chance
- Extremely likely
- Likely
- Neither likely nor unlikely
- Unlikely
- Extremely unlikely
- Impossible 0% chance

### Prediction #1

# Cost will remain an extremely significant concern of travelers moving into the new year.

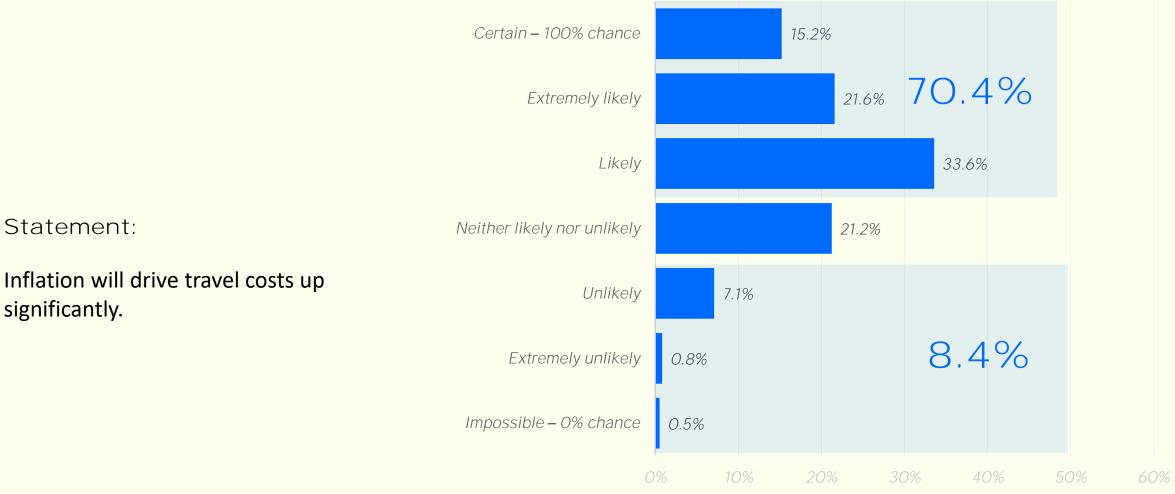
**Future Partners** The State of the American Traveler Livestream, January 2025

Inflationary pressure on travel costs

#### Statement:

# Inflation will drive travel costs up significantly.

As close to unanimity as we get, nearly 3-in-4 travelers expect significant travel cost increase in 2025.



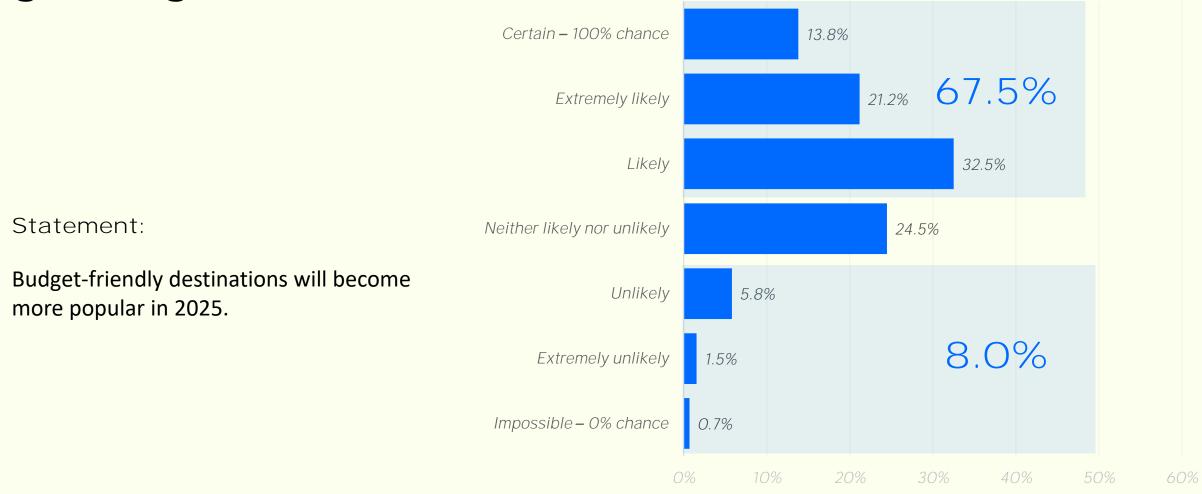
Budget-friendly destinations

#### Statement:

# Budget-friendly destinations will become more popular in 2025.



#### **The high cost of travel weighs heavily on travelers'** minds, with most seeing budget-friendly travel growing in 2025.



The rise of dupes

#### Statement:

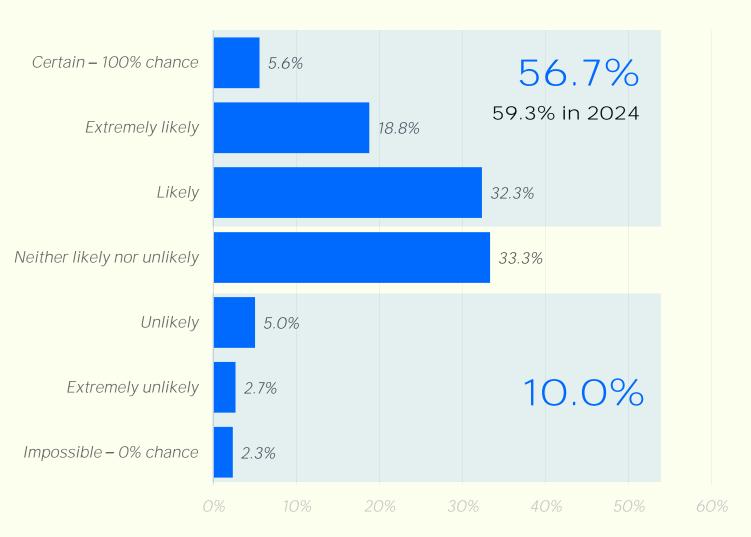
*"Dupes" is a slang word for destinations that are affordable alternatives to historically more expensive places. In 2025, visiting dupes will grow in popularity.* 

### More than half of travelers see dupes as growing in popularity with travelers.

Statement:

"Dupes" is a slang word for destinations that are affordable alternatives to historically more expensive places.

In 2025, visiting dupes will grow in popularity.



The increasing popularity of off-the-beaten-path destinations

#### Statement:

Undiscovered or off-the-beaten-path travel destinations will grow in popularity due to the crowding and high costs of popular destinations.



# Like last year, 2-in-3 travelers see the market responding to high costs and crowding by moving to off-the-beaten-path destinations.

Certain - 100% chance 6.9% 66.0% 64.5% in 2024 Extremely likely 20.6% 38.4% Likely Neither likely nor unlikely 26.9% Unlikely 4.7% 7.2% Extremely unlikely 1.4% Impossible - 0% chance 1.0%

#### Statement:

Undiscovered or off-the-beaten-path travel destinations will grow in popularity due to the crowding and high costs of popular destinations.

#### Definition

"Buy Now, Pay Later" (BNPL) payment plans allow travelers to book and pay for their trips over time instead of paying the full cost upfront. Unlike traditional credit cards, BNPL plans are usually offered by online travel agencies, airlines, hotels using third-party finance companies (e.g., Affirm, Klarna and Afterpay) and are designed for one-time purchases rather than as a source of ongoing credit.

Buy Now, Pay Later in 2025

#### Statement:

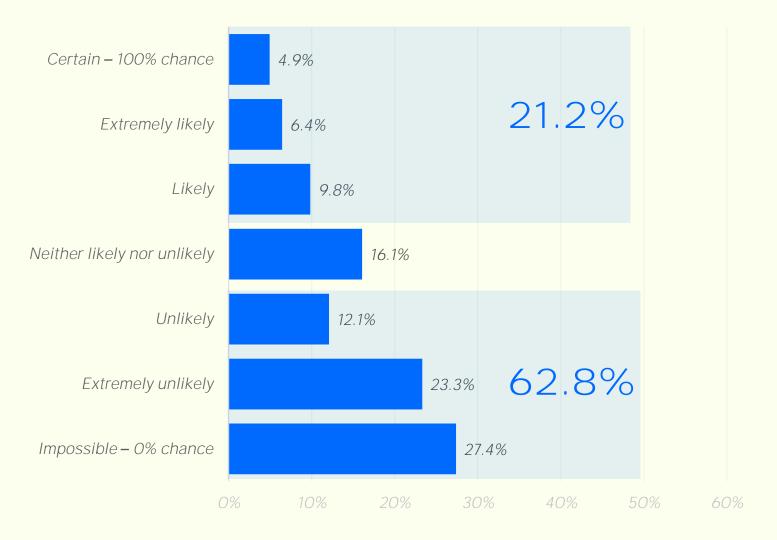
I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025.



### More than 1-in-5 American travelers expect to use BNPL offers for travel in the coming year.

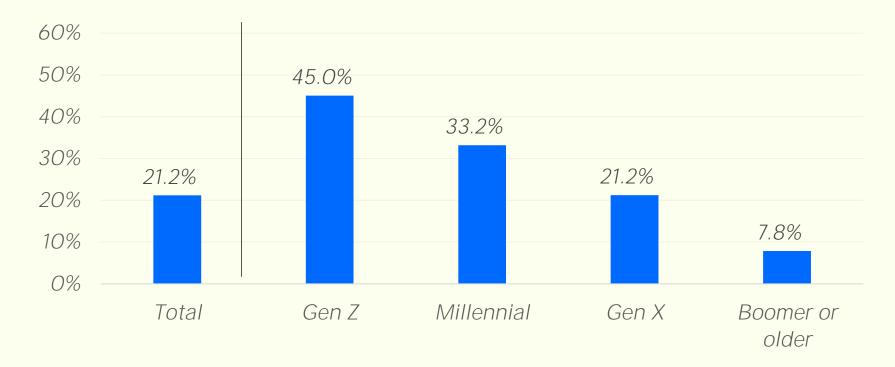
Statement:

*I'll be using "Buy Now, Pay Later"* payment plans for some of my trips in 2025.



### Younger generations are the most likely to use BNPL options, particularly Gen Z

Statement: I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025.



% Certain or Likely to use Buy Now Pay Later Plans to Book/Pay for Travel in 2025

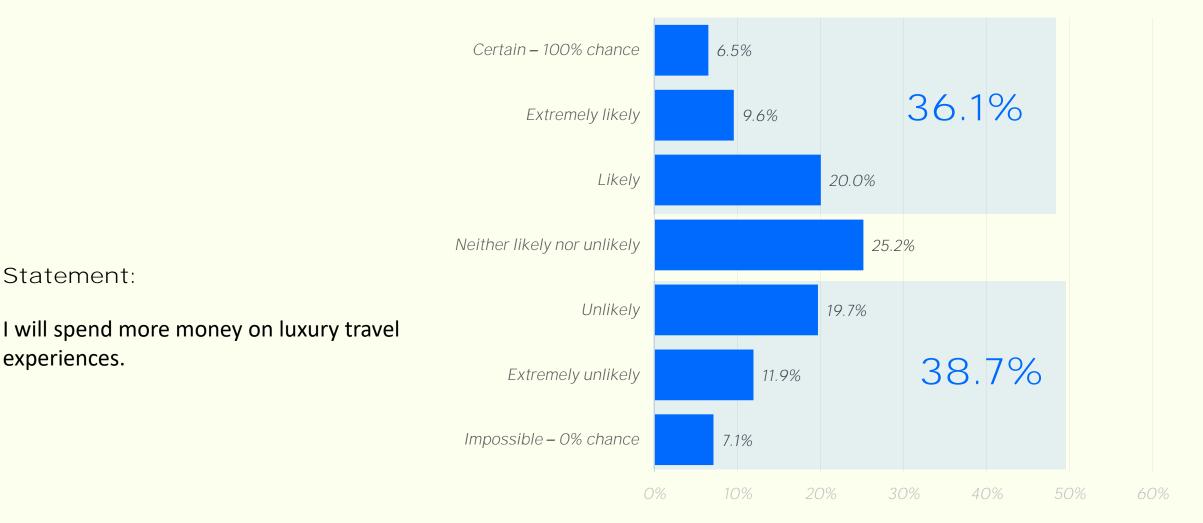
Spending on luxury travel

#### Statement:

# I will spend more money on luxury travel experiences.



### Luxury travel experiences will matter to many American travelers.



**Future Partners** The State of the American Traveler Livestream, January 2025



#### More (Personal and Travel) Stress Ahead

**Future Partners** The State of the American Traveler Livestream, January 2025

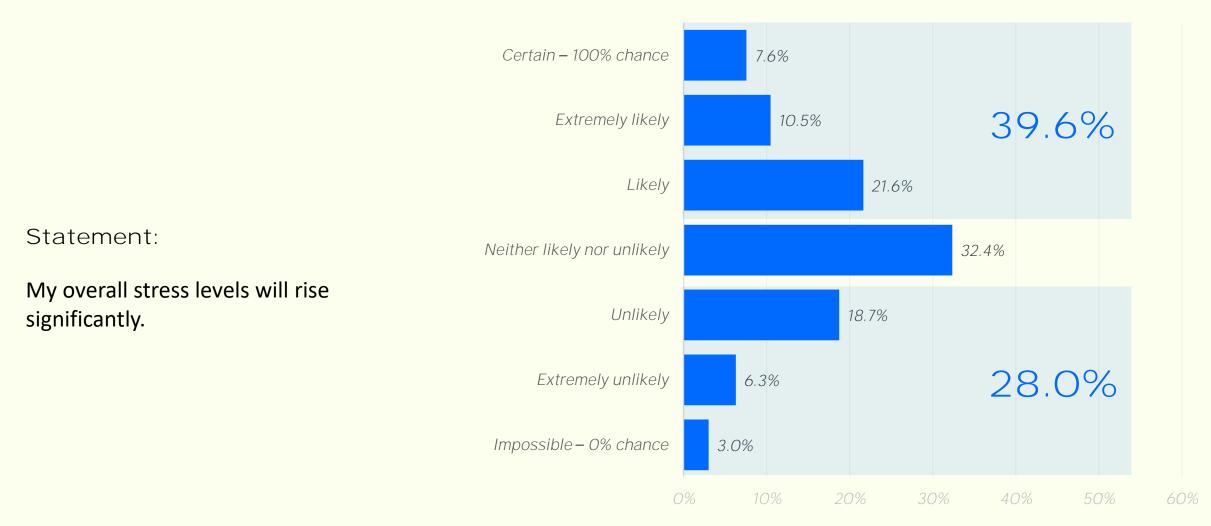
A stressed-out nation?

#### Statement:

#### My overall stress levels will rise significantly.



### Nearly 40% of American travelers expect this year to be one of rising personal stress levels.



**Travel frustrations continue** 

#### Statement:

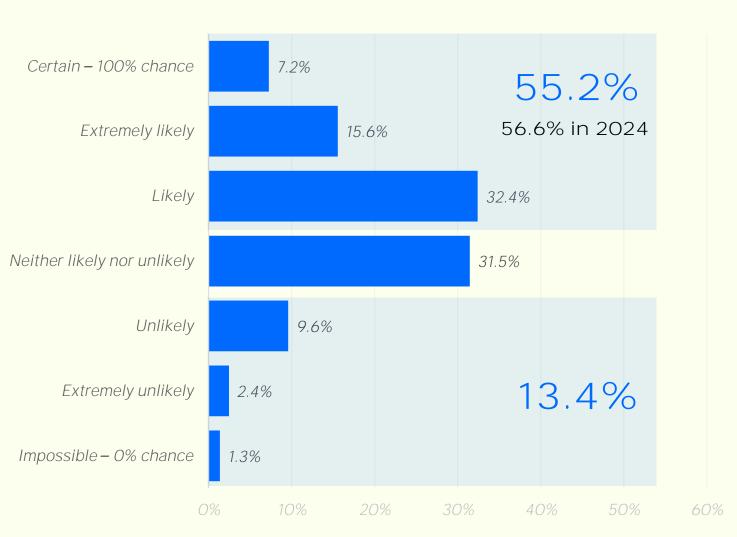
Domestic travel will become generally more frustrating (e.g., over-crowding, air travel breakdowns, poor customer service, etc.)



### Many see domestic travel as an increasingly frustrating experience.

Statement:

Domestic travel will become generally more frustrating (e.g., over-crowding, air travel breakdowns, poor customer service, etc.)



### Prediction #3

Concerns related to sustainability will be of significant but not growing importance to travelers.

**Future Partners** The State of the American Traveler Livestream, January 2025

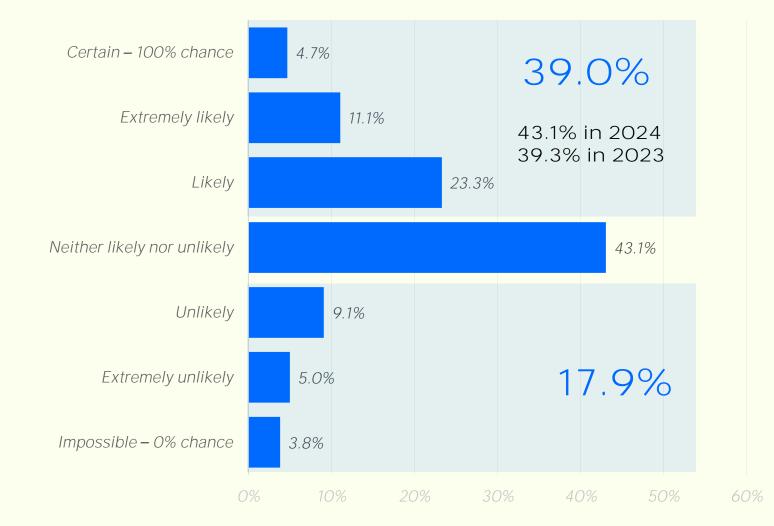
**Mitigating environmental impact** 

#### Statement:

I'll be more proactive in reducing the impact of my travel on the environment.



Four-in-ten travelers will be more proactive in reducing the impact of their travels on the environment.



Statement:

I'll be more proactive in reducing the impact of my travel on the environment.

Cooler places to travel

### Statement:

With higher temperatures each year, travelers will try to seek out cooler places.



45% of American travelers predict that increasingly warmer climates will drive travelers to seek cooler destinations for their trips

Statement: Certain - 100% chance 4.5% 44.9% With higher temperatures each 54.8% in 2024 year, travelers will try to seek out Extremely likely 12.2% cooler places. Likely 28.2% Neither likely nor unlikely 35.4% Unlikely 13.7% 19.7% Extremely unlikely 4.0% Impossible – 0% chance 1.9%

**Future Partners** The State of the American Traveler Livestream, January 2025

### Prediction #4

### Technology will play a growing role in the evolution of travel planning.

**Future Partners** The State of the American Traveler Livestream, January 2025

Artificial Intelligence as a travel planning tool

### Statement:

Using Artificial Intelligence (AI) tools (like ChatGPT and Gemini) to plan travel will become much more popular.



Robots will soon be planning our trips? Maybe not, but travelers see AI as growing in importance to the travel planning landscape.

> Certain – 100% chance 8.8% 61.7% 58.7% in 2024 Extremely likely 19.6% 33.3% Likely Neither likely nor unlikely 23.2% Unlikely 6.9% 15.1% Extremely unlikely 4.9% Impossible – 0% chance 3.3%

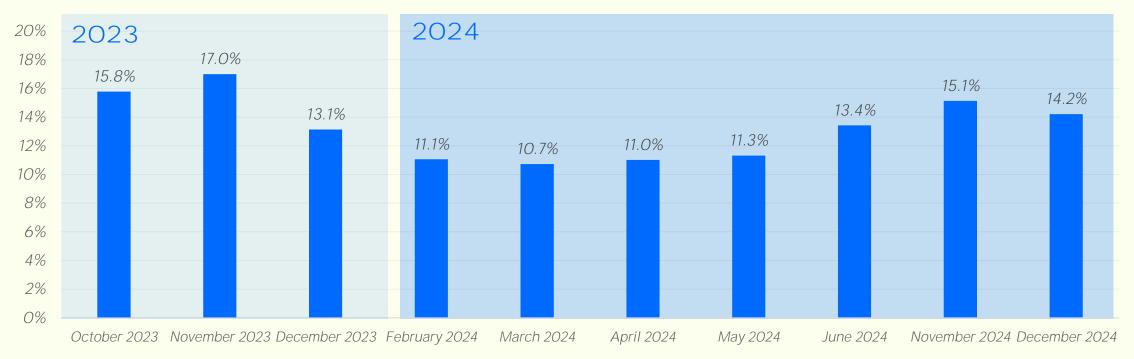
Statement:

Using Artificial Intelligence (AI) tools (like ChatGPT and Gemini) to plan travel will become much more popular.

## However, adoption of AI tools for travel planning has not yet gained significant ground.

Question: In the past 12 months, have you used any Artificial Intelligence (AI) tools specifically to help you plan (or prepare for) your trips?

#### %Yes (Used AI tools to plan trips in the past 12 months) Historical data



**Communication breakdowns.** A thing of the past?

### Statement:

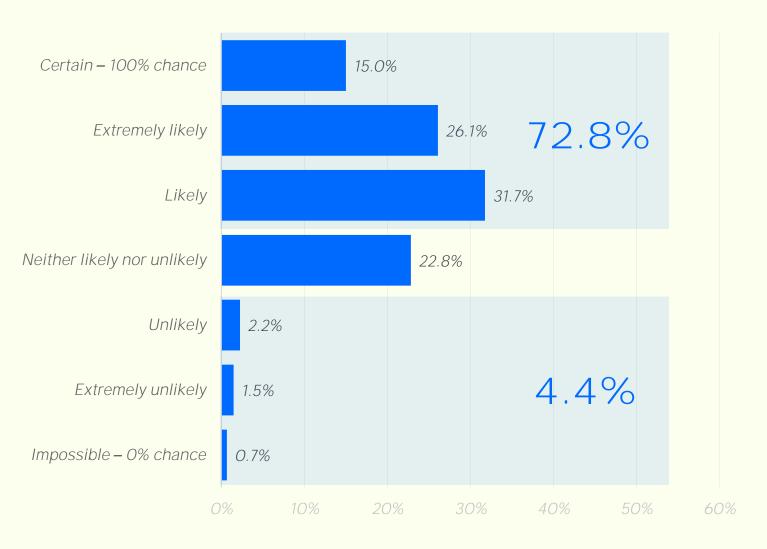
Apps for translating languages will be used more when traveling abroad.



## Translation apps for international travel are anticipated to see heavy use in the coming year.

Statement:

Apps for translating languages will be used more when traveling abroad.



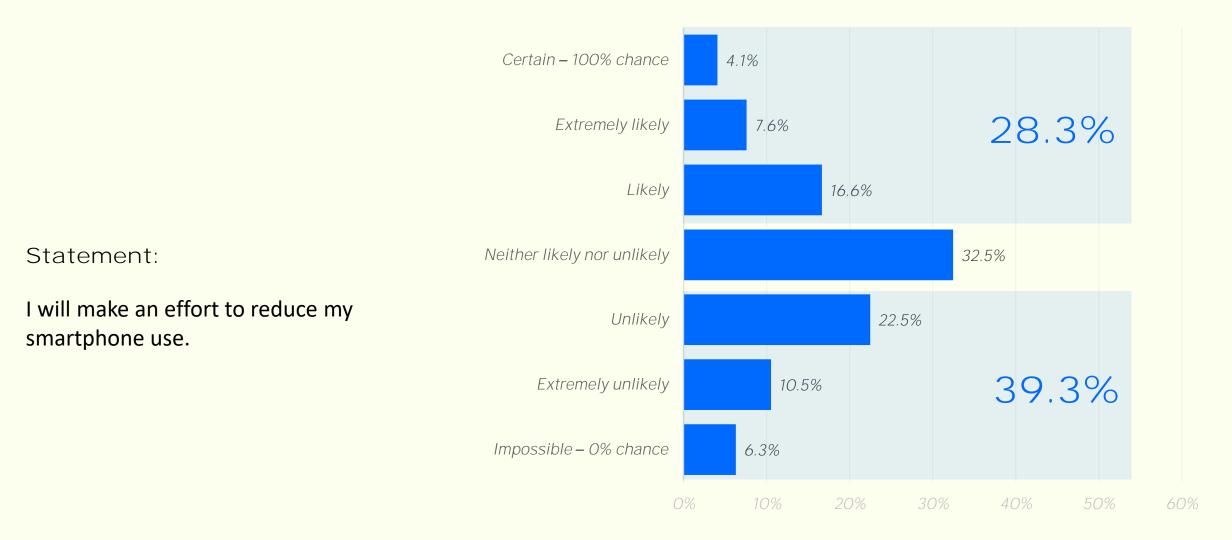
Smart phone addiction disorder (SPAD)

#### Statement:

# I will make an effort to reduce my smartphone use.



### Over 28% of American travelers will try and reduce their smart phone usage.



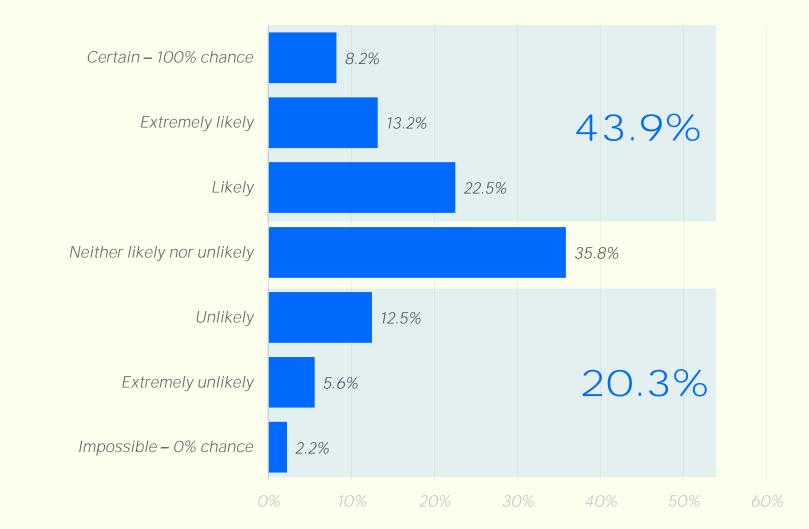
Mainstream Media Blues

### Statement:

The relevancy of traditional media sources (like ABC, Fox News, NBC, Wall Street Journal) will decline.



### By a 2-to-1 ratio, travelers feel traditional media sources will wane in relevancy.



Statement:

The relevancy of traditional media sources (like ABC, Fox News, NBC, Wall Street Journal) will decline.



### Modern employment and work options will encourage more travel.

**Future Partners** The State of the American Traveler Livestream, January 2025

Will flexible employment options will drive more travel?

#### Statement:

Flexible work options, like remote or hybrid employment, will inspire people like me to take more leisure trips.



### More than half of American travelers see workplace flexibility as a catalyst for more travel.

Certain – 100% chance 7.1% 52.1% Extremely likely 14.4% Likely 30.5% Neither likely nor unlikely 32.8% Unlikely 8.8% Extremely unlikely 15.1% 3.8% Impossible – 0% chance 2.6%

#### Statement:

Flexible work options, like remote or hybrid employment, will inspire people like me to take more leisure trips.



### Politics will impact both inbound and outbound travel markets.

**Future Partners** The State of the American Traveler Livestream, January 2025



### Statement:

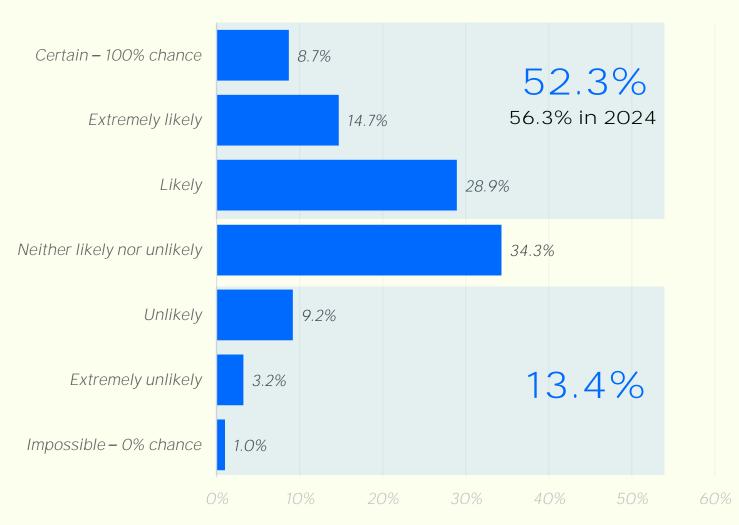
More travelers will avoid (or select) destinations based on their personal politics.



## More than half of travelers see politics as influencing the places Americans visit.

Statement:

More travelers will avoid (or select) destinations based on their personal politics.



Will international travelers avoid the USA?

### Statement:

International tourists will avoid visiting the U.S. because of its contentious politics.



Will foreign travelers skip the USA in 2025? 43.6% of American travelers think this is likely.

Certain - 100% chance 8.8% 43.6% Extremely likely 12.0% Likely 22.4% Neither likely nor unlikely 29.7% Unlikely 17.0% 27.1% Extremely unlikely 7.9% Impossible – 0% chance 2.2% 20%

Statement:

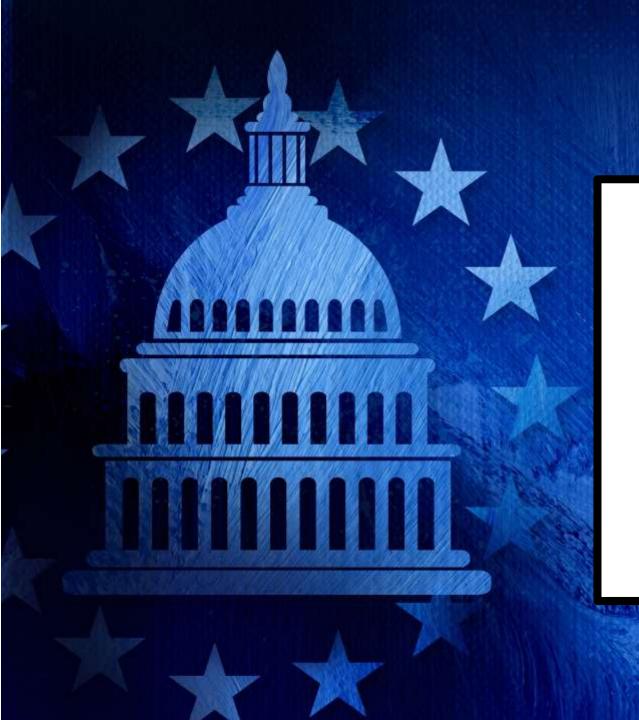
International tourists will avoid visiting the U.S. because of its contentious politics.

A Look Back at Global Traveler Sentiment Post-2020 U.S. Election

#### The State of the International Traveler Study Markets:

- Tracking survey of international travelers in 15 key global travel markets
- N =11,200 (800 from each market)

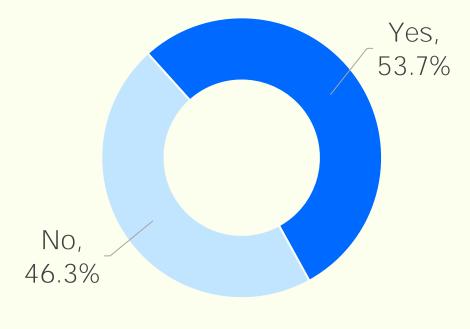




Question: Does the current political climate of United States have an impact on your desire to visit the U.S?

## Effects of the American Political Climate (Post-2020 Election)

#### Overall Impact of Current Political Climate of U.S.



**Question:** Does the current political climate of United States have an impact on your desire to visit the U.S?

Impact of Current Political Climate of U.S. on Desire to Visit U.S.

Yes No

			- 100				
India		6	7.6%		32.	4%	
China		65	5.9%		34.1%		
Canada		62	.0%		38.0%		
Australia		61.	4%		38.6%		
Germany		<u>54.5%</u> 45.5%					
South Korea		52.19	%	47.9%			
Japan		51.89	%	48.3%			
Brazil		51.6% 48.4%					
Italy		51.39	6	48.8%			
Netherlands		50.6%		49.4%			
United Kingdom		49.3%		50.8%			
France		48.5%		51.5%			
Mexico		47.6%		52.4%			
Argentina		37.1%		62.9%			
	0%	20%	40%	60%	80%	100%	

#### Future Partners

Will American travelers be unwelcome abroad?

#### Statement:

# Foreign destinations will become less welcoming to American travelers

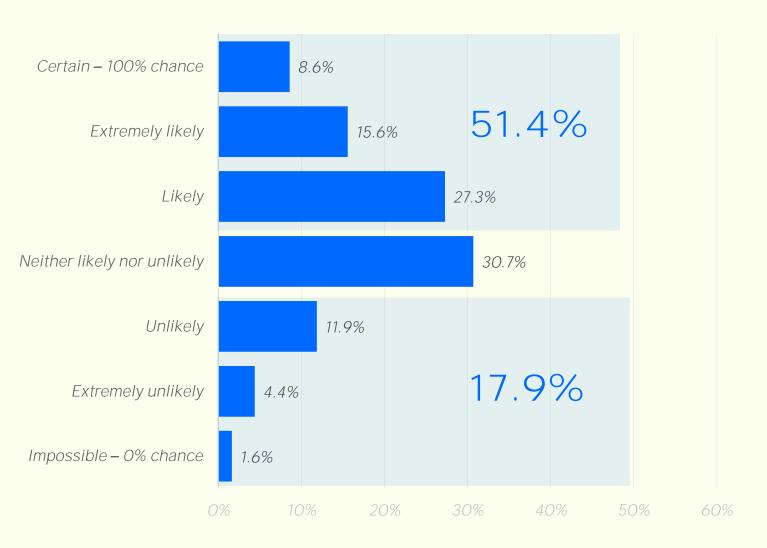




## **Americans aren't confident they will be warmly** welcomed when visiting foreign countries in 2025.

Statement:

Foreign destinations will become less welcoming to American travelers



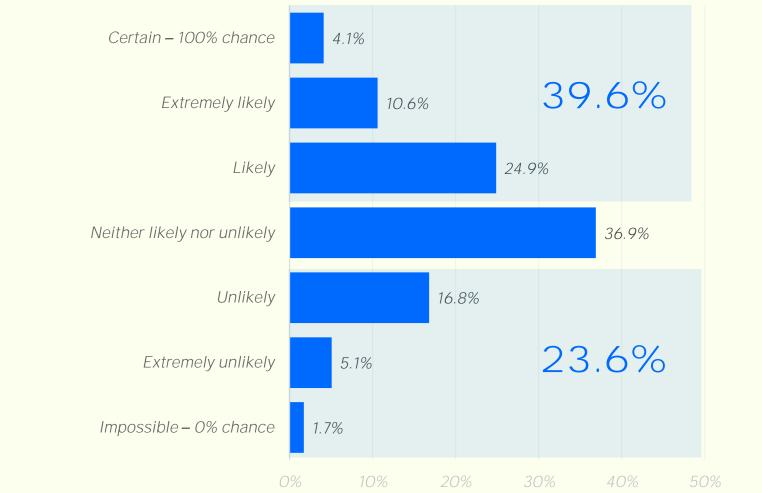
Destinations capping travel volume

### Statement:

More destinations will start capping the number of tourists to protect their communities.



Nearly 40% of travelers expect that destinations will start capping the number of tourists allowed to protect their communities.



Statement:

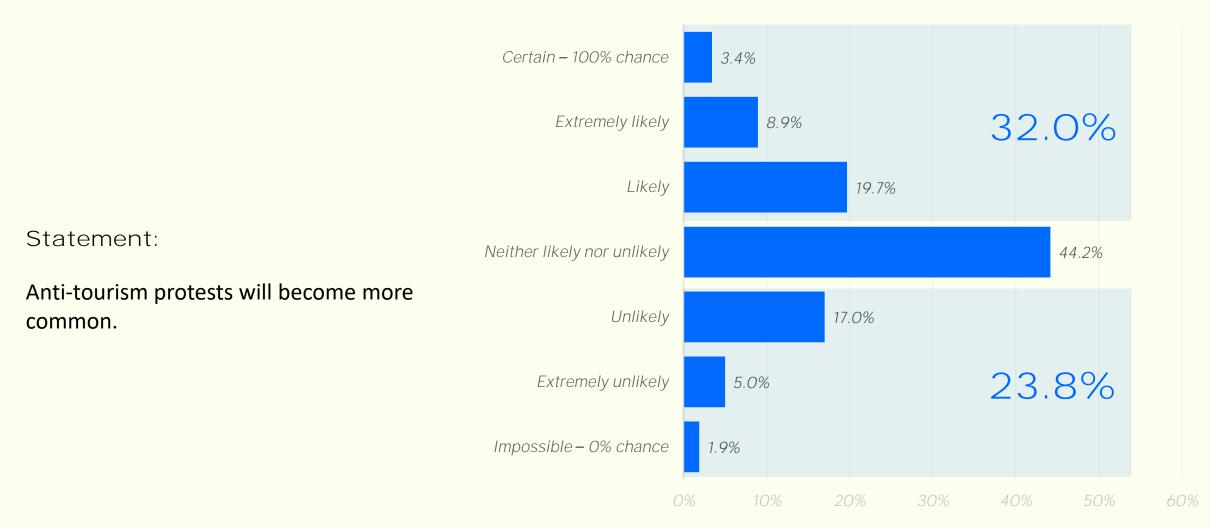
More destinations will start capping the number of tourists to protect their communities Anti-tourism protests

### Statement:

# Anti-tourism protests will become more common.



### Americans are split on the potential for a growth in anti-tourism protests in the next year.





# Most of us are going to have a good year in 2025.

**Future Partners** The State of the American Traveler Livestream, January 2025

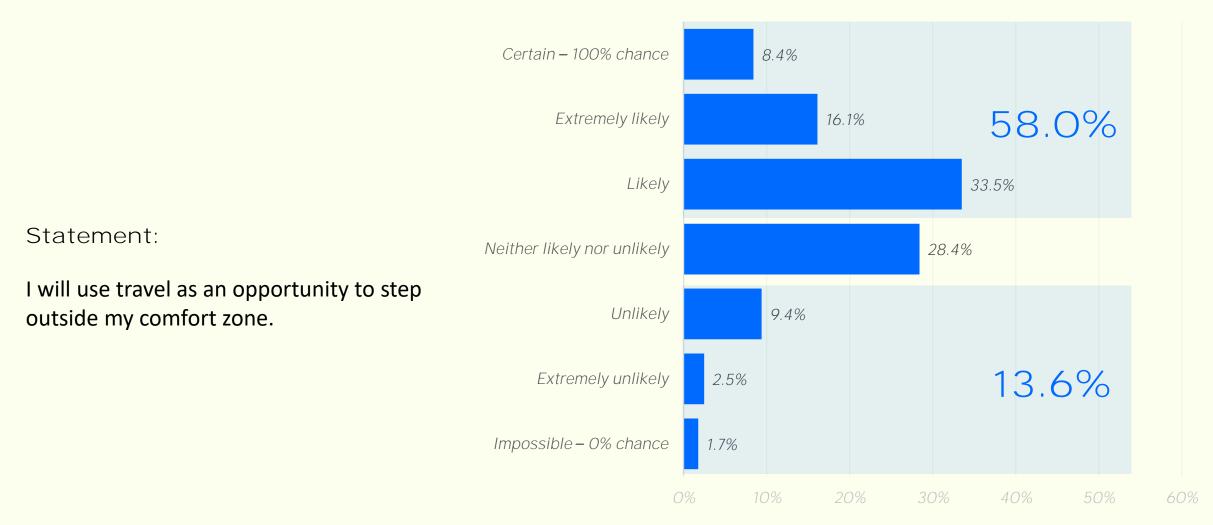
Stepping outside our comfort zones

#### Statement:

I will use travel as an opportunity to step outside my comfort zone.



A significant number of Americans will use travel as a way to step outside their comfort zone this year.



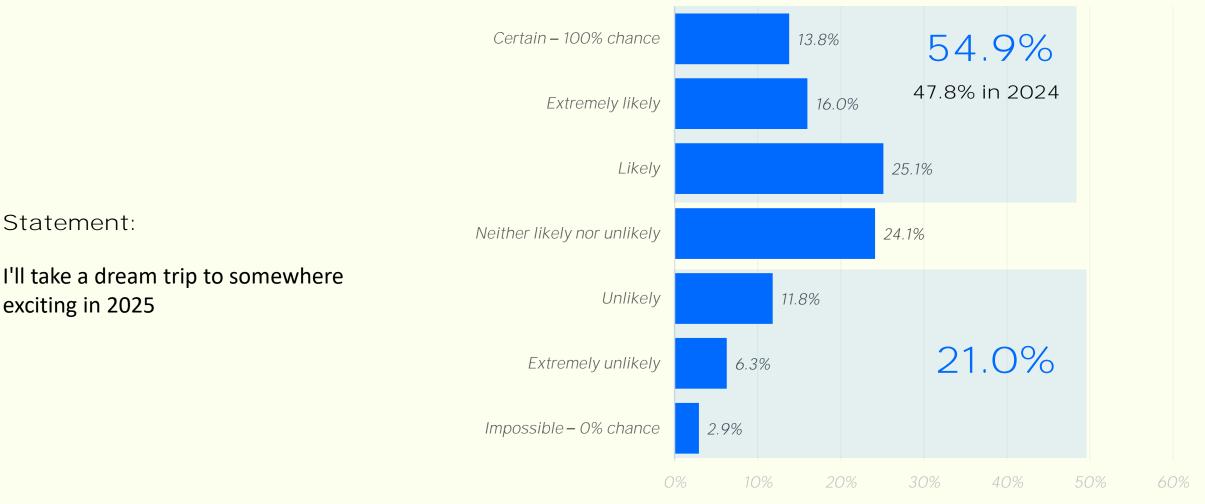
Dream trips on the rise

#### Statement:

# I'll take a dream trip to somewhere exciting in 2025.

**Future Partners** 

A growing number of travelers see it as likely that **they'll take a dream trip to somewhere exciting** in the next year.



2025 is looking good!

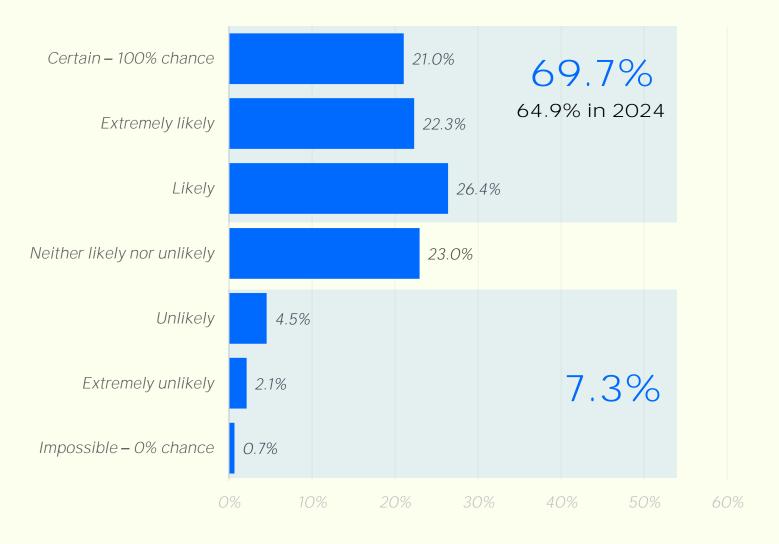
### Statement:

### 2025 will be a great year for me.



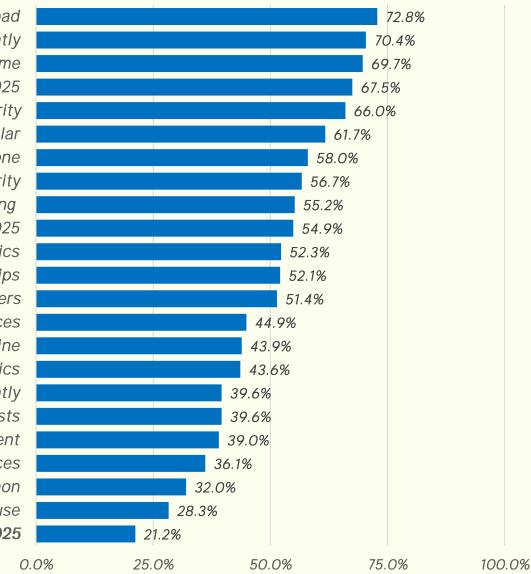
### Americans are highly optimistic about 2025.

Statement: 2025 will be a great year for me.



### Travel Nostradamus

#### Top 3-Box Score (Likely, Extremely likely or Certain - 100 % chance)

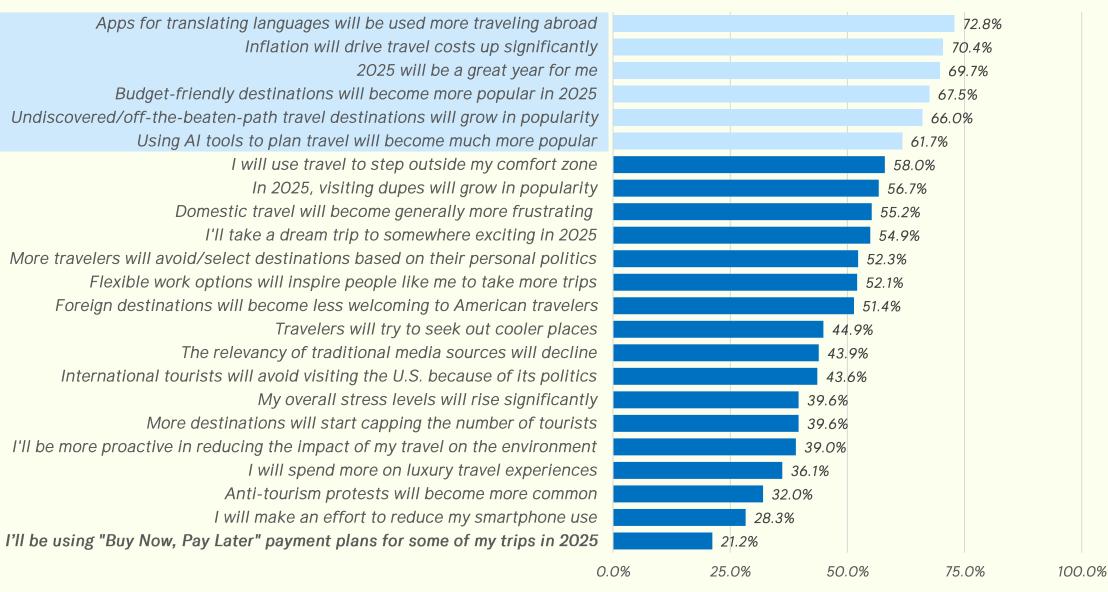


Apps for translating languages will be used more traveling abroad Inflation will drive travel costs up significantly 2025 will be a great year for me Budget-friendly destinations will become more popular in 2025 Undiscovered/off-the-beaten-path travel destinations will grow in popularity Using AI tools to plan travel will become much more popular I will use travel to step outside my comfort zone In 2025, visiting dupes will grow in popularity Domestic travel will become generally more frustrating I'll take a dream trip to somewhere exciting in 2025 More travelers will avoid/select destinations based on their personal politics Flexible work options will inspire people like me to take more trips Foreign destinations will become less welcoming to American travelers Travelers will try to seek out cooler places The relevancy of traditional media sources will decline International tourists will avoid visiting the U.S. because of its politics *My overall stress levels will rise significantly* More destinations will start capping the number of tourists I'll be more proactive in reducing the impact of my travel on the environment I will spend more on luxury travel experiences Anti-tourism protests will become more common I will make an effort to reduce my smartphone use I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025

#### Future Partners

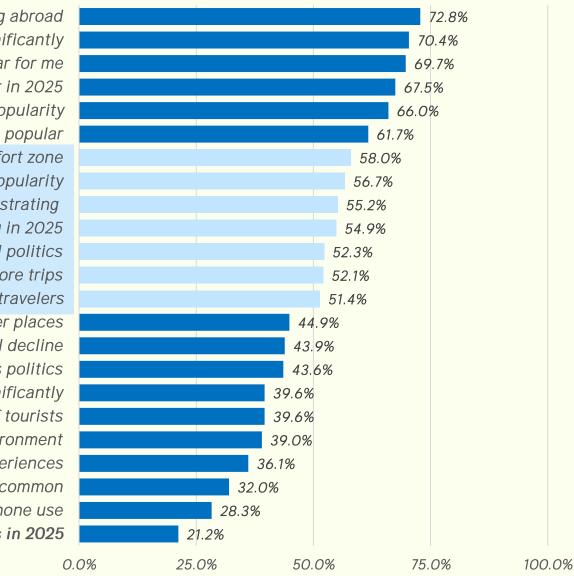
Some statements are shortened here to fit into chart.

Top 3-Box Score (Likely, Extremely likely or Certain - 100 % chance)



Some statements are shortened here to fit into chart.

#### Top 3-Box Score (Likely, Extremely likely or Certain - 100 % chance)



Apps for translating languages will be used more traveling abroad Inflation will drive travel costs up significantly 2025 will be a great year for me Budget-friendly destinations will become more popular in 2025 Undiscovered/off-the-beaten-path travel destinations will grow in popularity Using AI tools to plan travel will become much more popular I will use travel to step outside my comfort zone In 2025, visiting dupes will grow in popularity Domestic travel will become generally more frustrating I'll take a dream trip to somewhere exciting in 2025 More travelers will avoid/select destinations based on their personal politics Flexible work options will inspire people like me to take more trips Foreign destinations will become less welcoming to American travelers Travelers will try to seek out cooler places The relevancy of traditional media sources will decline International tourists will avoid visiting the U.S. because of its politics *My* overall stress levels will rise significantly More destinations will start capping the number of tourists I'll be more proactive in reducing the impact of my travel on the environment I will spend more on luxury travel experiences Anti-tourism protests will become more common I will make an effort to reduce my smartphone use I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025

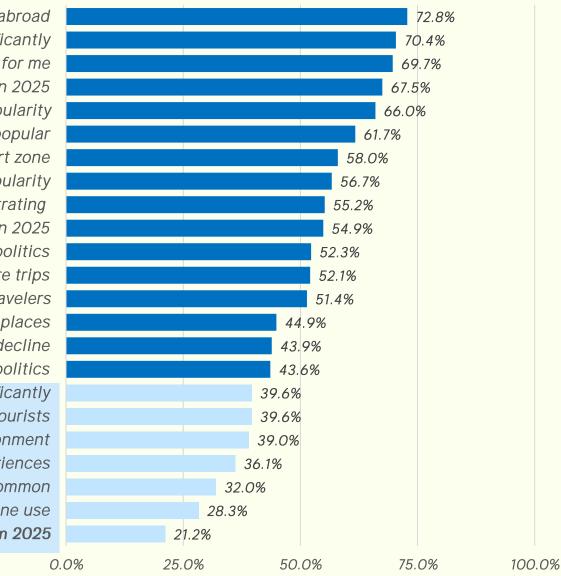
Some statements are shortened here to fit into chart.

#### Top 3-Box Score (Likely, Extremely likely or Certain - 100 % chance)

Apps for translating languages will be used more traveling abroad		72.8%
Inflation will drive travel costs up significantly		70.4%
2025 will be a great year for me		69.7%
Budget-friendly destinations will become more popular in 2025		67.5%
Undiscovered/off-the-beaten-path travel destinations will grow in popularity		66.0%
Using AI tools to plan travel will become much more popular		61.7%
I will use travel to step outside my comfort zone		58.0%
In 2025, visiting dupes will grow in popularity		56.7%
Domestic travel will become generally more frustrating		55.2%
I'll take a dream trip to somewhere exciting in 2025		54.9%
More travelers will avoid/select destinations based on their personal politics		52.3%
Flexible work options will inspire people like me to take more trips		52.1%
Foreign destinations will become less welcoming to American travelers		51.4%
Travelers will try to seek out cooler places	44	1.9%
The relevancy of traditional media sources will decline	43.	9%
International tourists will avoid visiting the U.S. because of its politics	43.	6%
My overall stress levels will rise significantly	39.6%	
More destinations will start capping the number of tourists	39.6%	
I'll be more proactive in reducing the impact of my travel on the environment	39.0%	
I will spend more on luxury travel experiences	36.1%	
Anti-tourism protests will become more common	32.0%	
I will make an effort to reduce my smartphone use	28.3%	
I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025	21.2%	
0.	.0% 25.0% 50.	.0% 75.0% 100.0%

Some statements are shortened here to fit into chart.

#### Top 3-Box Score (Likely, Extremely likely or Certain - 100 % chance)



Apps for translating languages will be used more traveling abroad Inflation will drive travel costs up significantly 2025 will be a great year for me Budget-friendly destinations will become more popular in 2025 Undiscovered/off-the-beaten-path travel destinations will grow in popularity Using AI tools to plan travel will become much more popular I will use travel to step outside my comfort zone In 2025, visiting dupes will grow in popularity Domestic travel will become generally more frustrating I'll take a dream trip to somewhere exciting in 2025 More travelers will avoid/select destinations based on their personal politics Flexible work options will inspire people like me to take more trips Foreign destinations will become less welcoming to American travelers Travelers will try to seek out cooler places The relevancy of traditional media sources will decline International tourists will avoid visiting the U.S. because of its politics My overall stress levels will rise significantly More destinations will start capping the number of tourists I'll be more proactive in reducing the impact of my travel on the environment I will spend more on luxury travel experiences Anti-tourism protests will become more common I will make an effort to reduce my smartphone use I'll be using "Buy Now, Pay Later" payment plans for some of my trips in 2025

Some statements are shortened here to fit into chart.

# Traveler Sentiment

# The year is beginning with a healthy dose of traveler positivity.



February Livestream Registration

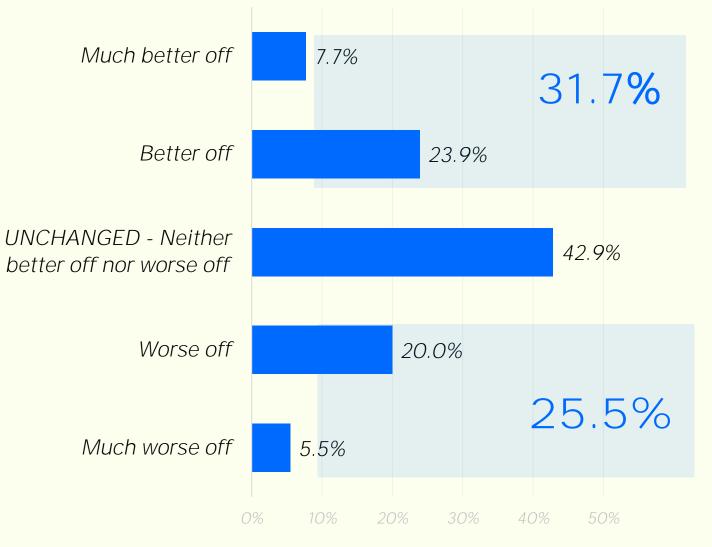
### **Travelers' feelings about their current finances** improved this month.

Question:

Would you say that you (and your

household) are better off or worse off

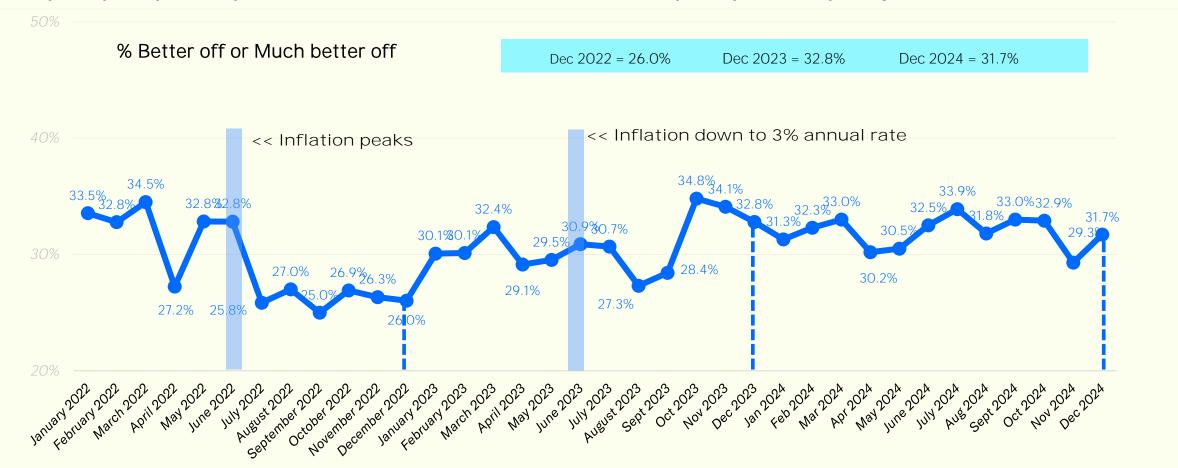
financially than you were a year ago?



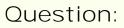
# The proportion of travelers feeling "better off financially" bounced back to 32 percent this month.

Question:

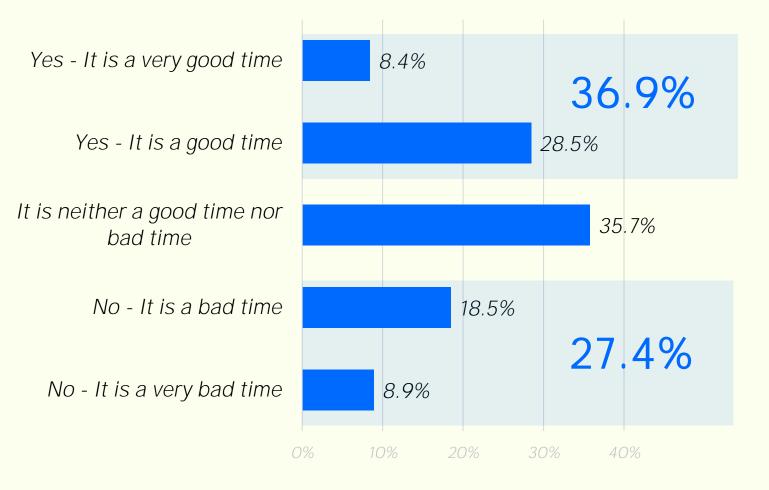
Would you say that you (and your household) are better off or worse off financially than you were a year ago?



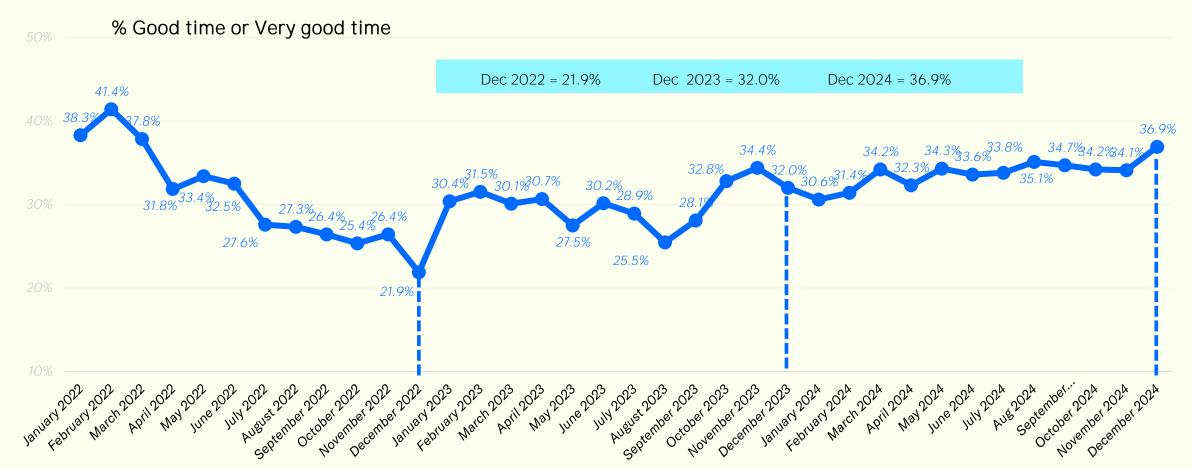
# More than one-third of American travelers feel that now is a good time to spend on travel.



Thinking only of your household's finances, do you feel NOW is a good or bad time for you to spend money on leisure travel?



# This sentiment improved in the last month, reaching a 2-year high.



Future Partners

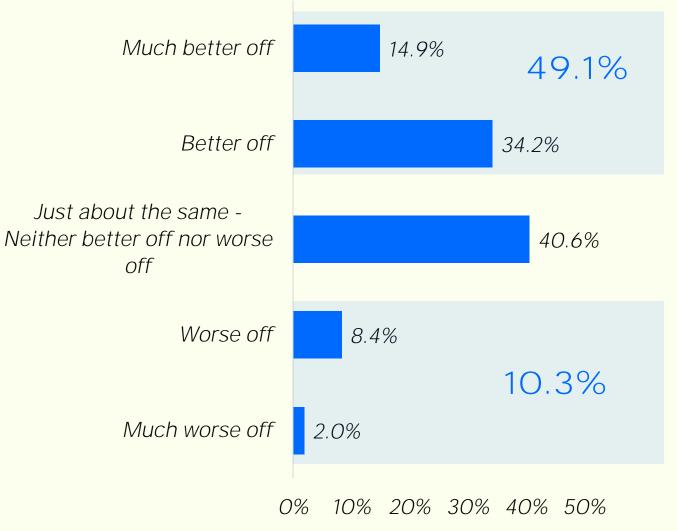
#### Base: All respondents, approx. 4,000 completed surveys per wave

### Looking Forward

### Travelers remain optimistic about their personal financial outlooks.

Question:

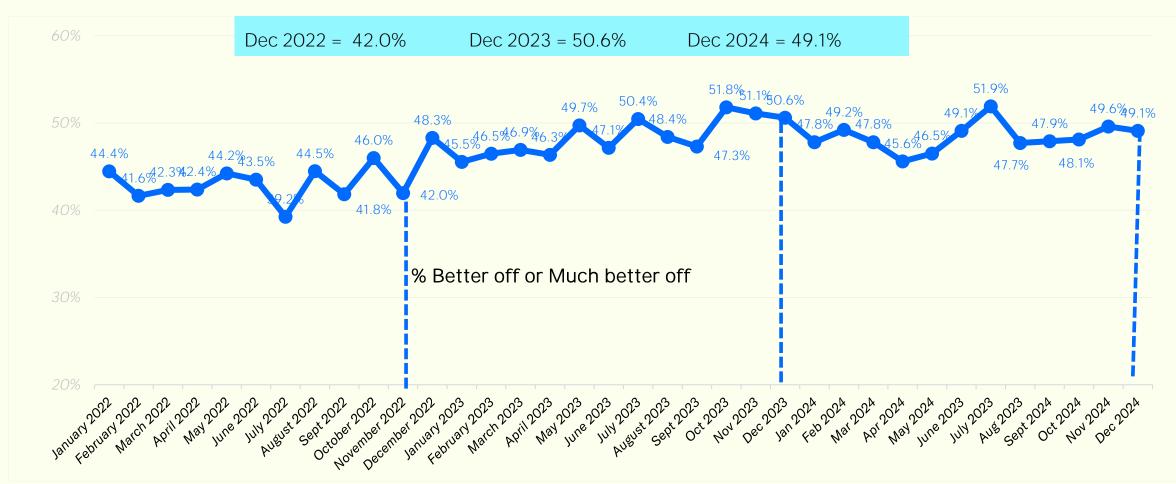
LOOKING FORWARD - Do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?



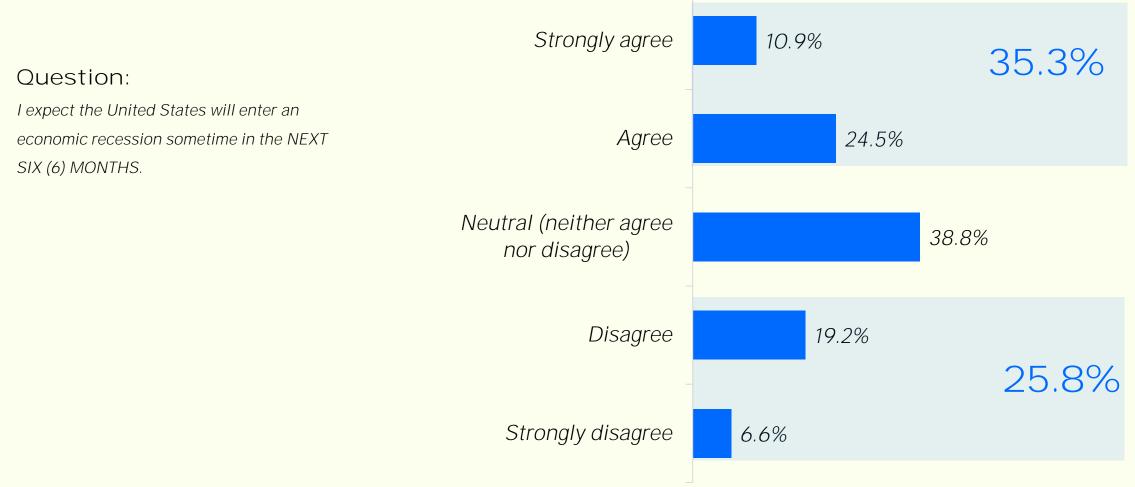
### ...a sentiment that changed very little this month.

Question:

LOOKING FORWARD - Do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?

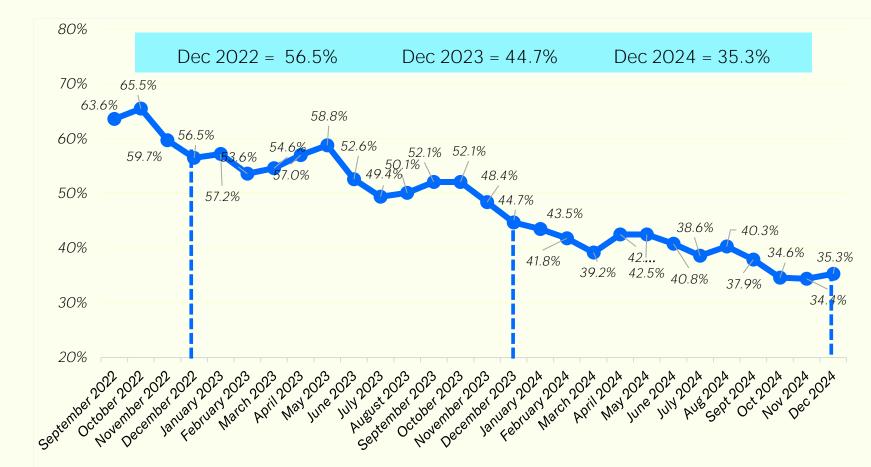


Recessionary concerns have lessened. Now only about 1-in-3 travelers expect and impending recession.



# Concerns of an economic contraction are historically low for post-pandemic period.

#### % Agree or Strongly agree



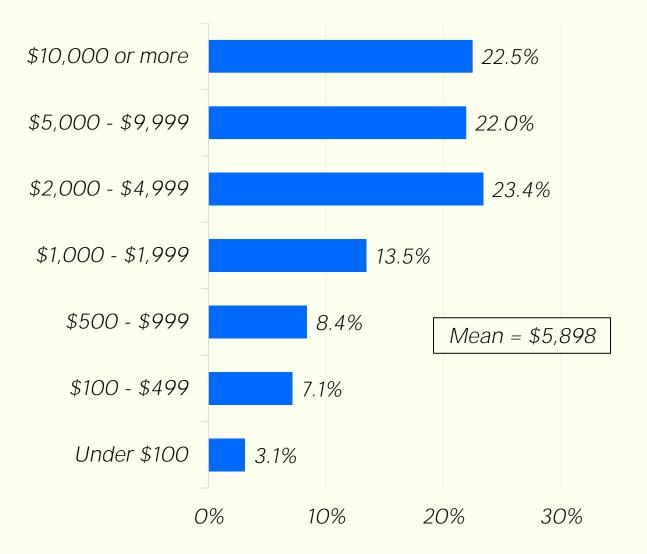
### Statement:

I expect the United States will enter an economic recession sometime in the NEXT SIX (6) MONTHS.

### Expected travel budgets were strong again this month.

### Question:

How much IN TOTAL is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the NEXT 12 MONTHS?



### Expected travel budgets continue to trend upward.

#### Question:

How much IN TOTAL is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the NEXT 12 MONTHS? Maximum I would spend on leisure travel (next 12 months):

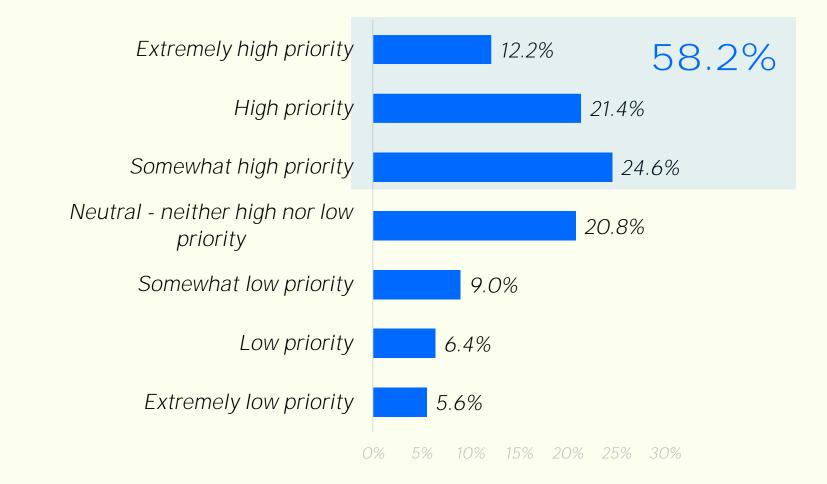


# A majority of American travelers intend to make leisure travel a spending priority in the next three months.

#### Question:

Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities.

Leisure travel will be a(n) \_\_\_\_\_



# This metric has grown for two months and is above the last two years.

#### Question:

Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities.



# The expected number of trips Americans plan to take has grown.

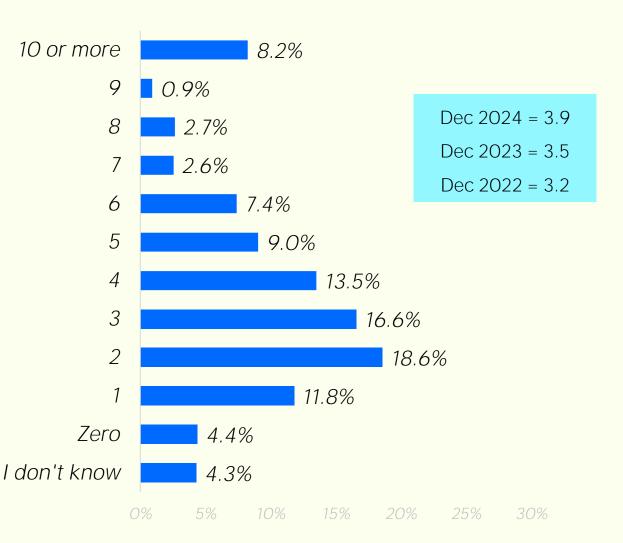
Question:

IN TOTAL, how many leisure trips

(of 50 miles or more from your

home) do you expect to take

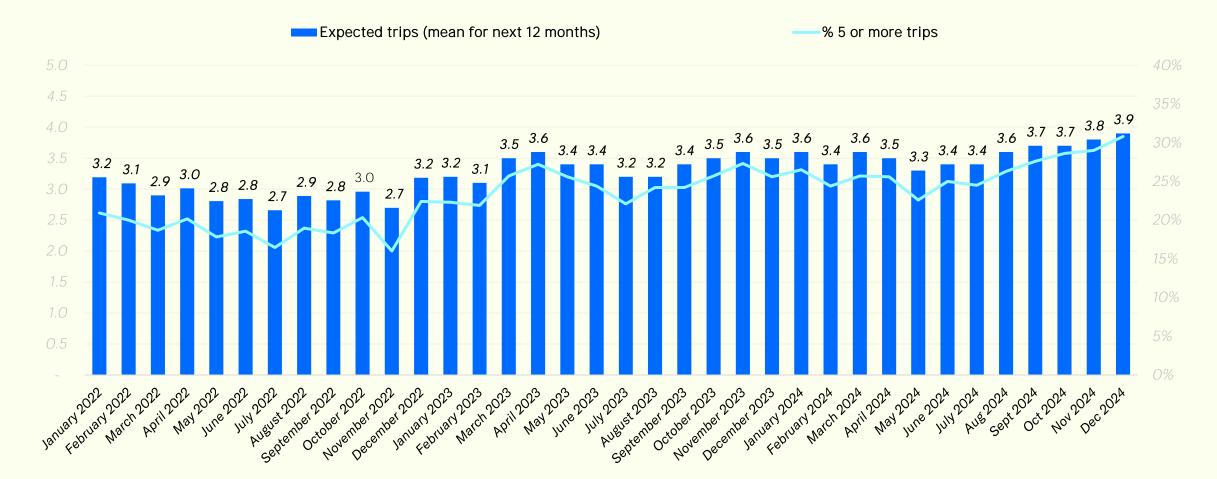
in NEXT TWELVE (12) MONTHS?



### Travel expectations are also at record high levels.

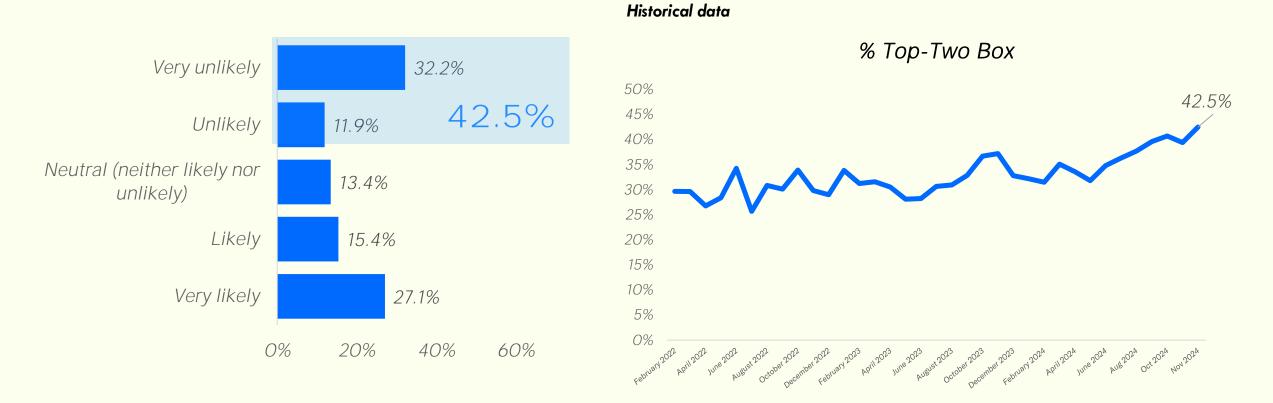
#### Question:

IN TOTAL, how many leisure trips (of 50 miles or more from your home) do you expect to take in NEXT TWELVE (12) MONTHS?



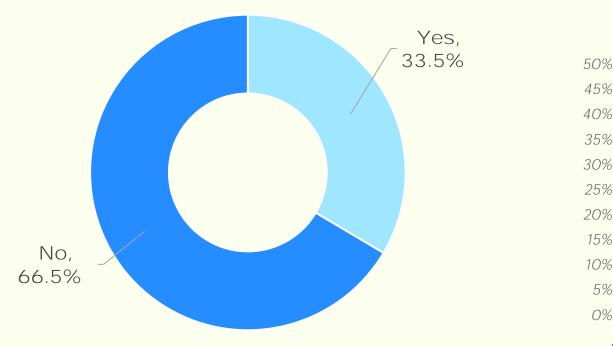
# Expectations to travel abroad in the next year continue to grow.

Question: How likely are you to travel outside the United States for leisure in the NEXT TWELVE (12) MONTHS?

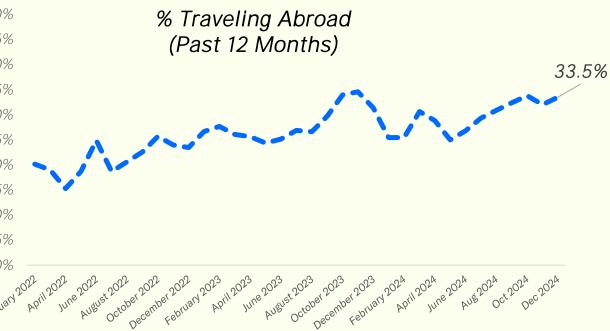


### International travel rates also rose again.

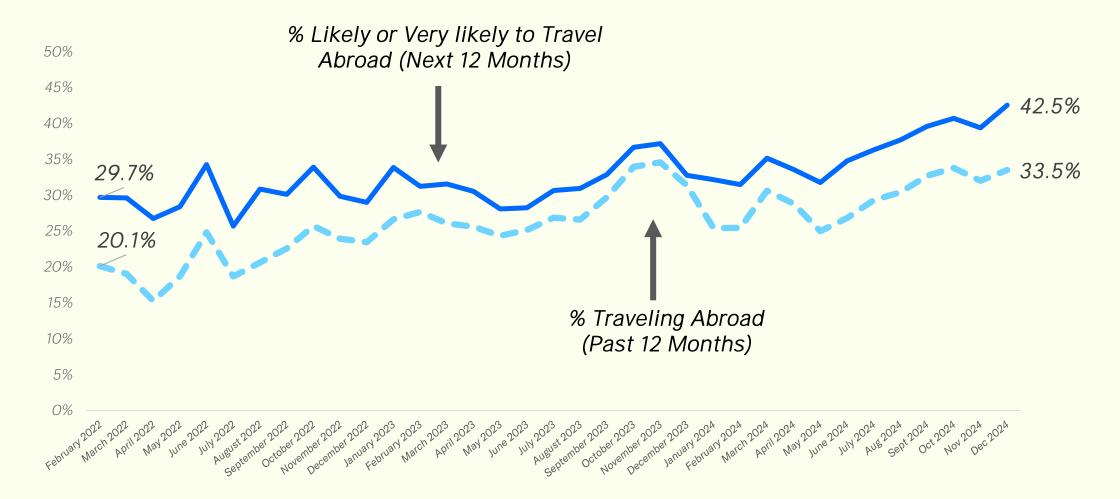
Question: In the PAST 12 MONTHS, have you traveled outside the United States?



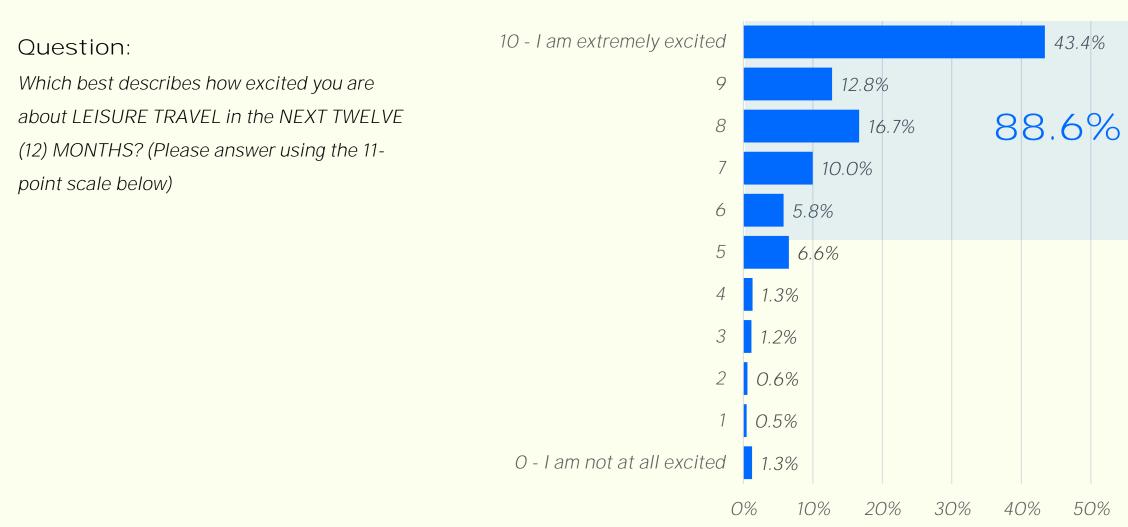




### Likelihood to travel abroad and actual international travel are well-aligned.



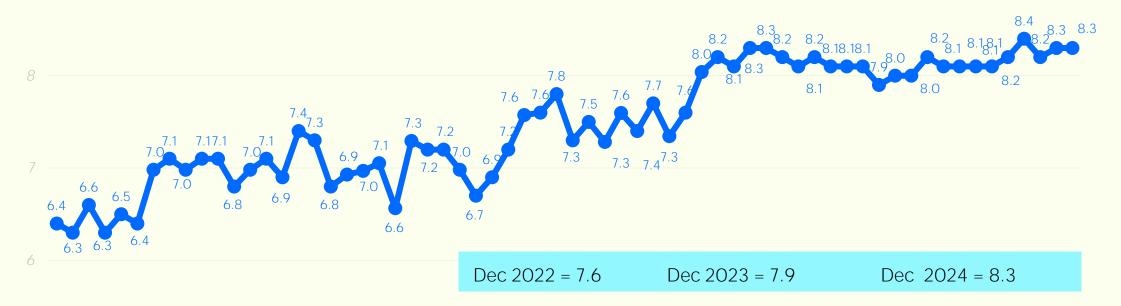
# Energized: Nearly 90% of American travelers register high excitement levels for travel



### Excitement for travel remains at record levels.

Question:

Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12) MONTHS?



#### Mean Score on 11-point Scale

5	
5	March 19-21 March 16-28 April 9-11 April 9-11 April 16-18 April 16-18 April 16-18 April 30 - May 2 May 26-28 May 26-28 June 2-4 June 2-4 June 2022 May 26-28 May 2022 May 26-28 June 2022 May 2022 May 2022 June 2022 June 2022 June 2022 June 2022 May 2022 June 2022 Jun

### Sentiment Indices

### Travel Sentiment Indices

A tool to better understand the big picture by bringing all these data points together. Index values are calculated by combining key questions.

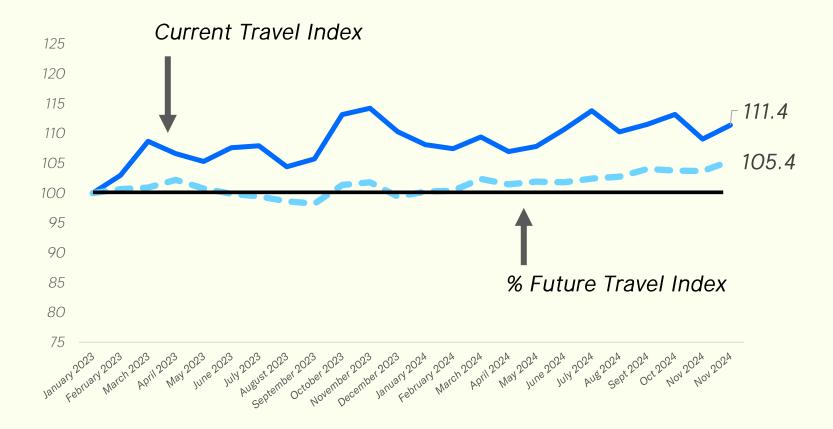
#### Current Travel Sentiment Index

- Current financial situation
- Now is a good time to spend on travel
- Travel prices restricting travel now
- Overnight trips taken in the past month
- Day trips taken in the past month

#### Future Travel Sentiment Index

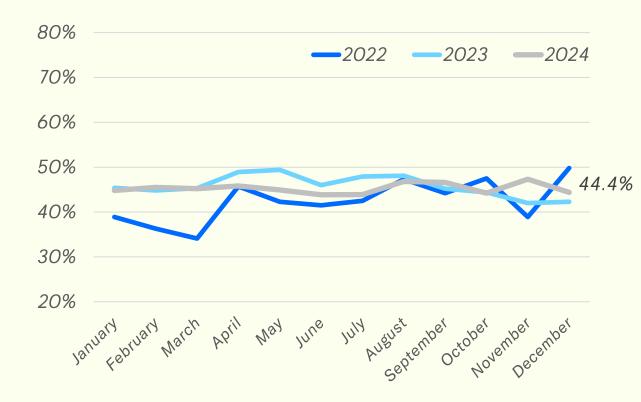
- Personal financial outlook (next 12 months)
- Travel spending as a future budget priority
- Excitement to travel (next 12 months)
- Expected leisure trips (next 12 months)

### Both current and future sentiment indices progressed this month.



### Day dreaming about travel is a national pastime.

Day-dreamed about travel in the past week (% of all American Travelers)







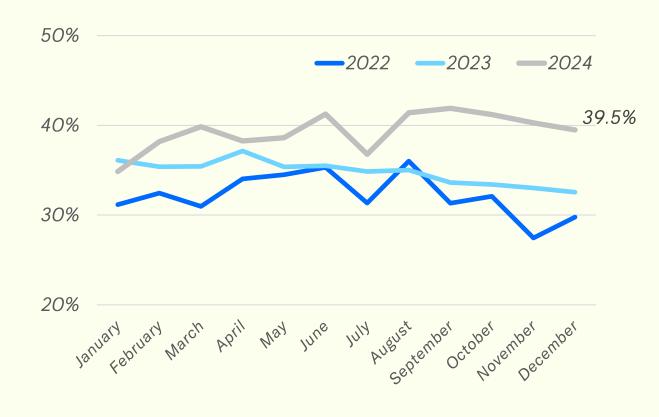
# Talking about trips with friends is at a record high level.

Talked with a friend about a future trip in the past week (% of all American Travelers)

80% -2022 -2023 -202470% 60% 50% 45.6% 40% 30% 20% January March April May June July August ember october Movember

# Online research is thriving right now.

Researched about travel online in the past week (% of all American Travelers)



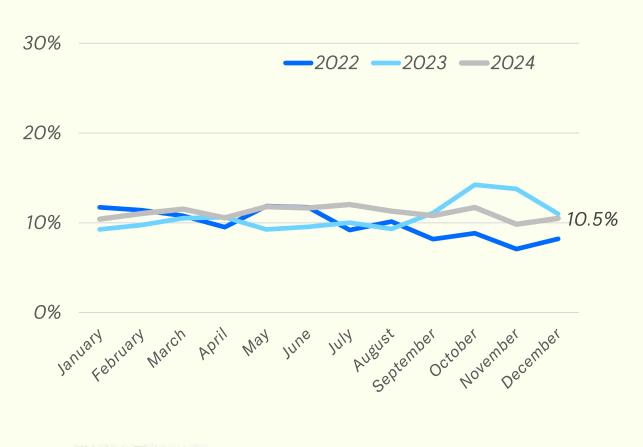




### 1-in-10 researched travel ideas offline

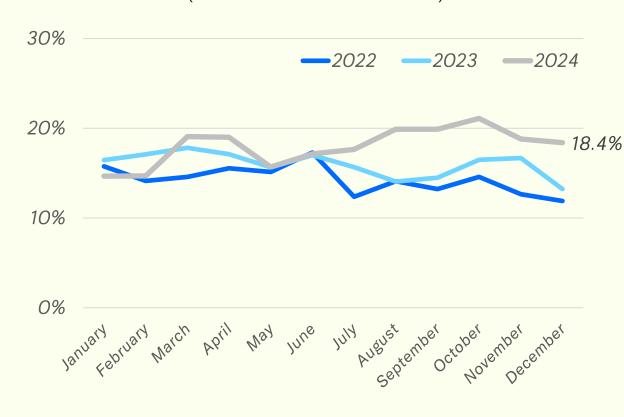
Researched offline in the past week

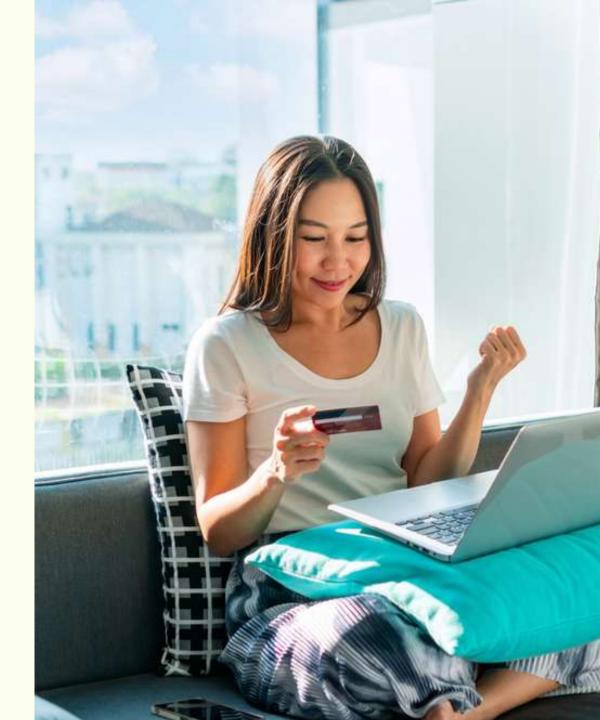
(% of all American Travelers)



# Booking continues to be up significantly from this time last year

Made travel reservations in the past week (% of all American Travelers)





Current travel sentiment improved slightly this month, and optimism remains solid as we move into the new year.

- Travel budgets are strong
- Excitement to travel is at near record levels
- The expected number of future trips is growing
- Travel booking activity remains high



### The State of the American Traveler Insights Explorer Dashboard: Subscribe Today!



### Grow Your Share of International Inbound Visitation with The State of the International Traveler

### Gain Comprehensive Marketing Insight on the Following Countries:

- Argentina
- Australia
- Brazil
- Canada
- China
- Colombia
- France
- Germany

- India
- Italy
- Japan
- Mexico
- The Netherlands
- South Korea
- Spain
- United Kingdom

Marketing Considerations: Use of Destination Marketing Organization Digital Content Over one in four international travelers would use Destination Marketing Organization (DMO) websites to plan their trip, while under one in five would use DMO social media content.

Digital content from official destination marketing organizations (DMO) continues to be an important resource for international travelers, with 28.0 percent of the aggregate saving they would use a DMO's website and 18.0 percent saying they would use a DMO's social media. A third or more of international travelers from Colombia (37.6%, Spain (37.6%, Chima (55.1%), India (33.0%) and Argentina (33.0%) would use DMO websites as a planning resource. The top markets who would use DMO social media are india (26.3%), Colombia (37.6%), Colombia (35.6%), Colombia (35.6%)





For more information reach out to <a>Jennifer@FuturePartners.com</a>

# Let's keep the conversation going



instagram.com/futurepartners.tourism/



Info@futurepartners.com



Linkedin.com/company/futurepartners



Livestream Calendar