

## Hendricks County Convention and Visitors Bureau, Inc. - Business Meeting Agenda

Mar 14th 2024 2:00pm - 3:30pm Crawley Business Center, 8 W. Main St., Danville, IN 46122

1. Welcome Julie Callis 2:00pm

Julie Callis

- a. Message from the CEO
- b. Introduction Gary Everling
- 2. Consent Agenda
  - a. Minutes January 11, 2024
  - b. Financials as of February 29, 2024
  - c. Marketing and Business Development Board Report
  - d. Hotel Performance Charts
  - e. Destination Performance Dashboards
  - f. Approve Appendix B for contract extension with Rozzi & Associates
  - g. Remove Mike Grabowski from HCCVB, Inc. Bank Accounts
- 3. VHC Focus

## a. Introduction to Destination Marketing

Sarah Ferguson

Our VP/CMO will explain Destination Marketing and the types of channels we use to market our destination including Digital / Print, Group Sales, Communications and PR.

- i. Target Markets
- ii. Customer Profiles
- iii. KPIs
- b. Hendricks County Bicentennial Update
- 4. Board Development

Jaime Bohler Smith

- a. Tourism & Hospitality Assets in Hendricks County
  - i. Destination Drivers
  - ii. Needs vs. Wants
- b. Discussion: Consider your business as an asset

What are most important trends happening? What is most exciting? What keeps you up at night? Based on what we heard from everyone, how might this impact tourism?

- 5. Unfinished Business
  - a. Strategic Plan Update

Jaime Bohler Smith

- 6. New Business
  - a. HCCVB, Inc. Financial Procedures 2.0 Approval

Jaime Bohler Smith Nicole Lanum

b. VHC 25th Anniversary Fund Approval

Jaime Bohler Smith

- i. Donation Approvals
- 7. Comments and Questions
- 8. Adjournment
  - a. Next Business Meeting scheduled for May 9, 2024 at 2:00 PM

END 3:30pm