

# Updated Cleaning Process

*The Hickory Metro Convention Center has always taken care when it comes to the cleanliness of our facility and the care of our customers. However, we want you to know that we are taking extra steps to ensure our facility is clean and safe and we ask that our customers help maintain a clean and safe facility for all.*



A member of our team will be scheduled to open approximately 1 hour prior to an event move in/ start time and close approximately 1 hour post event to sanitize all door handles, light switches, and surfaces.



There will be two standing sanitation stations equipped with hand sanitizer wipes. These stations are portable and will be placed in areas close to the event entrance.



During an event, restrooms will be wiped down every two hours and cleaned thoroughly at the end of each day.



Throughout the day of the event, our operations team will routinely wipe down door handles, light switches, classroom or uncovered banquet tables, water stations, vending machines, and other surfaces throughout the building.

For questions regarding the Hickory Metro Convention Center, rental or steps taken in cleaning of the facility please contact us at (828) 322-1335 or us at [www.VisitHickoryMetro.com](http://www.VisitHickoryMetro.com).  
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Convention Center & Visitors Bureau